

**United States Food and Drug Administration
Consumer Complaint / Injury Report**

This is an accurate reproduction of the original electronic record as of 02/03/2009

COMPLAINT | # 73192

Complaint Date	Receiving Organization	Accomplishing District	How Received	Complaint Source	Complaint Received By	Complaint Status
01/22/2009	ATL-DO	ATL-DO	Telephone	Friend/Relative of Consumer	Harris,Georgette P	Closed

Complainant Identification

Name	Address
	(b) (6)

Phone (W)	Phone (H)	Source POC Name	Source Phone
	(b) (6)		

Complaint/Injury

Complaint Description	Adverse Event Result	Adverse Event Date	Injury / Illness
Consumer reports illness of spouse (59yro male) due to consumption of peanut butter product. Immediately after consuming product on Jan 12, 2009 he began to experience diarrhea, vomitng, body chills and fever. Symptoms lasted for about 2 days. No medical treatment sought. Spouse was the only one who consumed product. He has been eating the product for over 20 yrs. At the time of this report product had already been returned therfore no product information is available. Product returned to retail establishment and consumer provided a refund. Consumer returned to store on Jan 17, 2009 at which time she reports product was still on the shelf.	Non-Life Threatening Injury/Illness - No Adverse Event Reporting	12 Jan 2009	Other - identify in Remarks

Notify DEIO/EMOPS?	Notification Date	Attended Health Professional?	Required Hospitalization?	Emergency Room / Outpatient Visit?	Reported Complaint To?	Need addnl. FDA Contact?
Yes	01/22/2009	No	No	No		No

Remarks
unspecified

Complaint Symptoms

Sympton	System Affected	Onset Time	Duration	Remarks
Diarrhea	GASTROINTESTINAL	Immediate	2 Days	
Vomiting	GASTROINTESTINAL	Immediate	2 Days	
Nausea	GASTROINTESTINAL	Immediate	2 Days	

Health Care Professional

Provider Name	Address	Phone	Occupation
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Hospital Informatio

Hospital Name	Address	Phone	Dates of Stay
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Emergency Room/Outpatient Visit

Hospital Name	Address	Phone	ER Date
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Product and Labeling

Brand Name	Product Name	Product Cod	Product Description	PAC	UPC Code
Austin	Toastie Peanut Butter Crackers	03GGT01	Peanut Butter Filled Crackers;Plastic, Synth;Packaged Food (Not Commercially Sterile)	03R801	ukn

Qty / Unit / Package	Lot/ Serial #	Exp/Use by Date	Purchase Date	Product Used	Amount Consumed/Used
12 Count Box	ukn	ukn		Yes	some

Date Used	Date Discontinued	Amount Remained	Imported Product?	Country of Origin	Label Remarks
		none	No		

Retail

Problem Ingredient Group

Name	Address
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(b) (4)

Manufacturer/Distributor

FEI	Name & Address	Home District	Firm Type
1026111	Kellogg's Snacks 1 Quality Lane Cary North Carolina United States 27513-2001	ATL-DO	Manufacturer

Initial Evaluation/Initial Disposition

Problem Keyword	Problem Keyword Details
Reaction	diarrhea, vomiting, chills, fever

Initial Evaluation	Initial Disposition	Disposition Made By	Disposition Date
Violation, Action in Process	Closed without further Investigation	Harris,Georgette P	01/30/2009

Initial Disposition Remarks

recall

Referrals

Org Name	HHS Mail Code
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There are no Cosmetics details for this Complaint.
There are no Adverse Event details for this Complaint.

COMPLAINTS FOLLOW - UP

Grouped Follow - Up Operations

Operation Id	Operation Code	Assignment Number	Accomplishing Organization	Performing Organization	Sample Number	PAF	Status	Status Date
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There are no Follow Up Operations related to this complaint.

Disposition Summary

Is Consumer Responsible?	Responsible FEI	Address	Name	Firm Type
No	1026111	1 Quality Lane Cary North Carolina United States 27513-2001	Kellogg's Snacks	Manufacturer

Follow-Up Disposition	Disposition Made By	Disposition Date
Recall	Harris,Georgette P	01/30/2009

Disposition RemarksFollow-Up Sent To

Organization Name	HHS Mail Code
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