

Privacy Act of 1974 System of Records Notice

U.S. RAILROAD RETIREMENT BOARD

Name **RRB-49: Telephone Call Detail Records**

Federal Register 12-27-2007

Vol. 72, No. 247. pp. 73526-27

Effective Date 2-5-2008

System Location U.S. Railroad Retirement Board, 844 North Rush Street, Chicago,

Illinois 60611-2092.

Security Classification None.

Categories of Individuals Covered by the System

Individuals (generally agency employees and contractor personnel) who make or receive telephone calls from agency owned telephones at the agency's 844 North Rush Street headquarters building.

Categories of Records in the System

Name of employee, telephone number, location of telephone, date and time phone call made or received, duration of call, telephone number called from agency telephone, city and state of telephone number called, cost of call made on agency phone.

Authority for Maintenance of the System

31 U.S.C. 1348(b)

Purpose(s)

The purpose of this system of records are to verify the correctness of telephone service billing and to detect and deter possible improper use of agency telephones by agency employees and contractors.

Routine Uses of Records Maintained in the System, *Including Categories of* Users and Purposes of Such Uses

- a. [Reserved.]
- Relevant records may be released to a telecommunications company providing support to permit servicing the account.
- (Standard Disclosure 1.)
- (Standard Disclosure 2.)
- Relevant records may be disclosed to representatives of the General Services Administration or the National Archives and Records Administration who are conducting records management inspections under the authority of 44 U.S.C. 2904 and 2906.
- Records may be disclosed in response to a request for discovery or for the appearance of a witness, to the extent that what is disclosed is relevant to the subject matter involved in a pending judicial or administrative proceeding.
- Records may be disclosed in a proceeding before a court or adjudicative body to the extent that they are relevant and necessary to the proceeding.
- h. (Standard Disclosure 4.)



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i. Relevant records may be disclosed to respond to a Federal agency's request made in connection with the hiring or retention of an employee, the letting of a contract or issuance of a grant, license or other benefit by the requesting agency, but only to the extent that the information disclosed is relevant and necessary to the requesting agency's decision on the matter.

Disclosure to Consumer Reporting Agencies None.

Policies and Practices for Storing, Retrieving, Accessing, Retaining, and Disposing of Records in the System

Storage Paper and computer hard disk, cartridge, and tape.

Retrievability Name, telephone extension, number dialed.

Safeguards Only designated personnel in the Bureau of Administration have

access to the computerized records. Access to the PC database containing call detail information is password protected. An

additional password is required for access to the personal computer

on which the database is housed.

Retention and Disposal Computerized records are retained for approximately 180 days and

then are written over by more current call detail information. Paper reports, when issued, are disposed of as provided in National Archives and Records Administration General Records Schedule 12.

System Manager(s) and

Address

Director of Administration, U.S. Railroad Retirement Board, 844

North Rush Street, Chicago, Illinois 60611-2092.

Notification Procedure

Requests for information regarding an individual's record should be in writing addressed to the Systems Manager identified above, including the full name and social security number of the individual. Before information about any record will be released, the System Manager may require the individual to provide proof of identity or require the requester to furnish an authorization from the individual

to permit release of information.

Record Access Procedure See Notification section above.

Contesting Record

Procedure

See Notification section above.

Record Source Categories Telephone assignment records; computer software that captures

telephone call information and permits guery and reports generation.

Exemptions Claimed for

the System

None.