

United States Food and Drug Administration

Consumer Complaint / Injury Report

This is an accurate reproduction of the original electronic record as of 02/03/2009

COMPLAINT # 73725

Complaint Date	Receiving Organization	Accomplishing District	How Received	Complaint Source	Complaint Received By	Complaint Status
01/26/2009	ATL-DO	ATL-DO	Telephone	Consumer	Herbert,Dellarese L	Closed

Complainant Identification

Name	Address
(b) (6)	(b) (6)

Phone (W)	Phone (H)	Source POC Name	Source Phone
(b) (6)	(b) (6)		

Complaint/Injury

Complaint Description	Adverse Event Result	Adverse Event Date	Injury / Illness
Consumer's mother called to report that her 22 year old son experienced diarrhea, and a low grade fever for several days after consuming Austins peanut butter & crackers.	Non-Life Threatening Injury/Illness - No Adverse Event Reporting		Gastrointestinal distress

Notify DEIO/EMOPS?	Notification Date	Attended Health Professional?	Required Hospitalization?	Emergency Room / Outpatient Visit?	Reported Complaint To?	Need addnl. FDA Contact?
Yes	01/26/2009	No	No	No	Not Reported to Manufacture r	Unknown

Remarks

Complaint Symptoms

Sympton	System Affected	Onset Time	Duration	Remarks
Diarrhea	GASTROINTESTINAL			
Change in body temperature	CARDIOVASCULAR			

Health Care Professional

Provider Name	Address	Phone	Occupation

Hospital Informatio

Hospital Name	Address	Phone	Dates of Stay

Emergency Room/Outpatient Visit

Hospital Name	Address	Phone	ER Date

Product and Labeling

Brand Name	Product Name	Product Cod	Product Description	PAC	UPC Code
Austins	Peanut Butter & Crackers	03GGT01	Peanut Butter Filled Crackers;Plastic, Synth;Packaged Food (Not Commercially Sterile)	03R801	7978340612

Qty / Unit / Package	Lot/ Serial #	Exp/Use by Date	Purchase Date	Product Used	Amount Consumed/Used
45 Count Other, identify in Label Remarks	ukn	none	ukn	Yes	ukn

Date Used	Date Discontinued	Amount Remained	Imported Product?	Country of Origin	Label Remarks
ukn			No		Individually wrapped in plastic

Retail

Problem Ingredient Group

Name Address

(b) (4)

Manufacturer/Distributor

FEI	Name & Address	Home District	Firm Type
1026111	Kellogg's Snacks 1 Quality Lane Cary North Carolina United States 27513-2001	ATL-DO	Manufacturer

Initial Evaluation/Initial Disposition

Problem Keyword	Problem Keyword Details
Reaction	diarrhea, vomiting

Initial Evaluation	Initial Disposition	Disposition Made By	Disposition Date
Violation, Action in Process	Closed without further Investigation	Harris,Georgette P	01/27/2009

Initial Disposition Remarks

recall

Referrals

Org Name	HHS Mail Code

There are no Cosmetics details for this Complaint.
 There are no Adverse Event details for this Complaint.

COMPLAINTS FOLLOW - UP

Grouped Follow - Up Operations

Operation Id	Operation Code	Assignment Number	Accomplishing Organization	Performing Organization	Sample Number	PAF	Status	Status Date
--------------	----------------	-------------------	----------------------------	-------------------------	---------------	-----	--------	-------------

There are no Follow Up Operations related to this complaint.

Disposition Summary

Is Consumer Responsible?	Responsible FEI	Address	Name	Firm Type
No	1026111	1 Quality Lane Cary North Carolina United States 27513-2001	Kellogg's Snacks	Manufacturer

Follow-Up Disposition	Disposition Made By	Disposition Date
Recall	Harris,Georgette P	01/27/2009

Disposition RemarksFollow-Up Sent To

Organization Name	HHS Mail Code
-------------------	---------------