

From: Janet Peterson, Paint Lick, KY

Subject: Electronic Fund Transfers

Comments:

Board of Governors of Federal Reserve System
20th Street and Constitution Avenue, NW
Washington, DC 20551

Dear Federal Reserve Board Director:

I support the proposed requirement that would require financial institutions to obtain consumers' affirmative consent (or opt-in) before any overdraft fees or charges may be imposed on consumers' accounts.

Banks should get explicit permission before enrolling customers in the most expensive overdraft system, automatically covering overdrafts and charging high fees, and should be stopped from using unfair practices to increase their overdraft fees.

I even work in the financial services industry but I'm not immune to these fees! I have personally been appalled at how easy it is for me to not understand the bank's system and get caught with several overdraft fees - and they can easily add up to a hundred dollars!

Keep in mind that many are leaving the banking system in droves now - in a large part because of overdraft fees. They have no confidence that they can manage their accounts - or they have had such huge fees in the past - the only way they can handle it is by going all cash - several of my friends and children have already done this.

One way that my bank screwed me was in the way they handled their bill payer service. It only takes the money out when the automatic check is presented by the payor. Considering this is several days after the check had been expected to clear - it is easy to forget - and allow the account to be below the minimum - and get caught with an overdraft. I finally had to quit using the bill payer service - because it ended up with several unnecessary overdrafts - while at the same time I had accounts with thousands of dollars with the same bank!

The credit union we have accounts at charges \$5 for an overdraft account. The banks that we do business with charge \$38 and \$40 for an overdraft. That is absolutely a ripoff!

Change this now!!!!!!

Thanks, Sue Peterson

Sincerely,

Janet Peterson
Paint Lick, KY 40461