

To: FEDERAL RESERVE BANK
FEDERAL DEPOSIT INSURANCE CORP

Copy: J. Dimon, Chase CEO, 270 Park Av, NYC

From: An Ordinary Taxpayer & Retail Bank Customer

March 26, 2009

**URGE YOU DISALLOW RETAIL BANKS FROM CHARGING MONIES
FOR MOVING CUSTOMER'S OWN \$ BETWEEN CUSTOMER'S ACCOUNTS**

- ~ Have been a Chase Bank customer for decades
- ~ Keep a fairly high balance in multiple accounts
- ~ If one account balance gets low,
they charge me sizable fees for moving MY OWN MONEY
from acct A to cover acct B ('Overdraft Coverage')
How dare they?

This is an automated transfer, hands free of any staff.
Software to do this developed & paid for decades ago.

I have repeatedly asked for their helping eliminating this monetary theft.
Sometimes they oblige, sometimes not.

Happy to hear u are investigating this practice. **Hope u disallow it.**
Hope u also urge them to:
rebate fees recently extruded from customers.

Thank you.

Arlene Guerra