

From: THOMAS CLOUD, LOS ANGELES, CA

Subject: Electronic Fund Transfers

Comments:

Board of Governors of Federal Reserve System
20th Street and Constitution Avenue, NW
Washington, DC 20551

Dear Federal Reserve Board Director:

I am a veteran living off my veteran benefits and social security. The Washinton mutual bank has deceptive practice of Advertising FREE Checking accounts. However, upon having my social security and veterans benefits directly deposited to my account that i opened believing that it would be free; After making 7 or 8 five dollar transaction at a point of sale, instead of declining the transactions after my account did not have sufficient funds I was charged \$33 for each of the \$5 dollar checks. I learned after speaking to the complaint dept that "The Free Checking" had a hidden clause which stated that the account came with a credit line of \$1000 and therefore, the banks able to seize from my direct deposit the interest fee of \$33 dollars for each transaction totaling 264.00 for \$40.00 overdraft. I complained that this was the most egregious form of unfair business practice. because this usury policy targeted people like me. The contract was adhesive and unconscionable. How dare they ask consumers like me to bail them out when they are levying these kind of charges against someone like me who fought for this country and living on social security to take over 1/3 of my check to offset these unfair transactions. How can the Federal Reserve sit back and let this happen? Please President Obama help this poor veteran, social security beneficiary and the million of others like me.

I support the proposed requirement that would require financial institutions to obtain consumers' affirmative consent (or opt-in) before any overdraft fees or charges may be imposed on consumers' accounts.

Banks should get explicit permission before enrolling customers in the most expensive overdraft system, automatically covering overdrafts and charging high fees, and should be stopped from using unfair practices to increase their overdraft fees.

Sincerely,

THOMAS CLOUD
LOS ANGELES, CA 90005