# IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF NEVADA

UNITED STATES OF AMERICA,

Plaintiff,

Civil Action No. 2:08-cv-01309-ECR-RJJ

v.

NATIONWIDE NEVADA, LLC, f/k/a NATIONWIDE NEVADA L.P., and NAC MANAGEMENT CORP.,

Defendants.

#### **CONSENT ORDER**

#### I. <u>INTRODUCTION</u>

- 1. This Consent Order resolves the claim's of the United States that Defendants Nationwide Nevada, LLC, formerly known as Nationwide Nevada L.P. ("Nationwide Nevada") and NAC Management Corp. ("NAC Management") (collectively the "Defendants") violated the Equal Credit Opportunity Act, 15 U.S.C. §§ 1691-1691f ("ECOA"), and its implementing regulations 12 C.F.R. Part 202 ("Regulation B"), by declining to purchase automobile sales finance contracts because the applicant resided on an Indian reservation.
- 2. Under the provisions of this Order, Defendants have committed themselves to a program that ensures that automobile loan financing is available to all consumers regardless of their race, color or national origin. Specifically, Nationwide Nevada will not discriminate on the basis of race, color or national origin against those applicants who reside on Indian reservations. The plan to achieve this objective, detailed in subsequent sections of this

Order, includes Defendants implementing a non-discrimination credit policy with respect to its automobile contract purchase program, issuing notices of their non-discrimination policy, and providing equal credit opportunity employee training.

#### II. BACKGROUND

- Nationwide Nevada is a limited liability corporation that provides automobile retail sales 3. financing through automobile dealerships located in Utah and Nevada. At the time of the allegations set forth in the Complaint, Nationwide Nevada operated as a limited partnership organized under the laws of Illinois. NAC Management, an Illinois corporation, served as the General Partner for Nationwide Nevada.
- 4. In its Complaint, the United States alleges that: (a) NAC Management owns and manages operating companies throughout the country, including Nationwide Nevada, that provide automobile retail sales financing; (b) Nationwide Nevada conducts its financing business through contractual relationships with individual automobile dealerships; (c) the contracts set forth the conditions under which Nationwide Nevada purchases auto loans from each dealership, and under the dealer contracts, Nationwide Nevada has the discretion to reject purchases of automobile loans from the dealer to the extent that such loans do not meet Nationwide Nevada's underwriting and documentation requirements; and (d) that from at least January 2003 to July 2005, Nationwide Nevada had a practice of declining to purchase contracts from automobile dealers when Nationwide Nevada's buyers believed that an applicant and/or co-applicant resided on an Indian reservation. The United States

- alleges that this practice discriminated against applicants with respect to credit transactions on the basis of race, color or national origin in violation of the Equal Credit Opportunity Act, 15 U.S.C. § 1691(a)(1) and Regulation B, 12 C.F.R. 202.4 and 202.6.
- 5. NAC Management contends that it did not condone and was not aware of this practice.

  NAC Management further contends that when it became aware of the fact that buyers at

  Nationwide Nevada had declined certain applications on the basis of residency on an

  Indian reservation, the Nationwide Nevada buyers were disciplined and received additional training on compliance with ECOA.
- 6. The Defendants deny that they engaged in any discrimination and specifically deny that they violated ECOA or Regulation B.
- There have been no factual findings or adjudication with respect to the matters alleged by the United States. The parties have agreed, as indicated by the signatures below, that this matter should be resolved without the time and expense of a trial, and have entered into this Order voluntarily to resolve the claims asserted by the United States and avoid the risks and burdens of litigation. Accordingly, the execution of this Order is not, and is not to be considered as, an admission or finding of any violation of ECOA by the Defendants. Rather, the parties have entered into this Order to resolve voluntarily the claims asserted by the United States in order to avoid protracted and costly litigation.

#### III. REMEDIAL ORDER

8. The provisions set forth in Sections III. and IV. of this Order, shall be implemented

within ninety (90) days of the Effective Date<sup>1</sup> of this Order, unless otherwise specified.

#### General Nondiscrimination Injunction A.

The Defendants, including all of their officers, employees, and successors in interest, are 9. hereby enjoined from discriminating, on the basis of race, color or national origin against any loan applicant because he or she resides on an Indian reservation.

#### В. Implementation of Non-Discrimination Credit Policy

NAC Management shall modify its formal written "Non-Discrimination Credit Policy" 10. ("the Credit Policy") to clearly state that consideration of residency on an Indian reservation is not a valid basis for declining to purchase automobile sales finance contracts. This policy will not require NAC Management to underwrite or buy a contract for an applicant residing on an Indian reservation if it is unable to determine, after good faith attempts to do so, that it or its agents will be permitted to enter the reservation and perform self-help repossession of the vehicle in accordance with and consistent with applicable laws. The Credit Policy shall include: (a) instructions regarding the documentation that must be included in each automobile loan file to document and justify the denial of a loan application; and (b) instructions regarding the steps officers, employees, agents and representatives at NAC Management and its operating companies involved with buying and/or underwriting automobile loans ("Buyers"), should take if

The "Effective Date" is herein defined as the date that this Consent Order is approved and entered by the United States District Court for the District of Nevada.

- there are specific concerns about their ability to repossess the loan collateral of an applicant who resides on an Indian reservation.
- 11. NAC Management shall implement the Credit Policy, including distributing that policy to all of its Buyers.
- 12. The Credit Policy shall be provided to the United States for review. If, within thirty (30) days after receipt of the proposed Credit Policy, the United States has no objections, then the United States shall so inform the Defendants and the Credit Policy shall be implemented. If within thirty (30) days after receipt of the proposed Credit Policy, the United States indicates in writing that it does not agree with the Credit Policy, then implementation shall be delayed and the United States and the Defendants shall seek to resolve their differences within thirty (30) days. In the event that the parties cannot agree, then either party may request the intervention of the Court.

#### C. Public Notices

- 13. Nationwide Nevada shall send to each of the active automobile dealerships with which it does business a notice of non-discrimination, including a specific statement that it does not discriminate against applicants residing on Indian reservations in their automobile financing business, in the form set forth in **Appendix A**.
- 14. All automobile financing rate sheets used or distributed by Nationwide Nevada shall state that Nationwide Nevada does not discriminate against applicants residing on Indian reservations. In addition, NAC Management shall require that all automobile financing

rate sheets used or distributed by its other operating companies state that NAC Management and/or the operating company do not discriminate against applicants residing on Indian reservations.

15. Nationwide Nevada shall provide to each of the designated organizations listed in

Appendix B, one copy of Appendix A and 100 copies of the booklet, "Understanding

Vehicle Financing," which was produced by the American Financial Services Association

Education Foundation and the National Automobile Dealers Association, in cooperation

with the Federal Trade Commission. Any expenses associated with these notices shall be borne by the Defendants.

#### D. Equal Credit Opportunity Training Program

- 16. Within sixty (60) days from the Effective Date of this Order, the Defendants shall establish an equal credit opportunity training program and require the attendance of its Buyers. During the equal credit opportunity training program, the Defendants shall provide to each Buyer: (a) a copy of this Order; and (b) training on (i) the terms of this Order, (ii) the requirements of the ECOA, (iii) the Credit Policy, and (iv) his or her responsibilities and obligations under each.
- 17. Within ninety (90) days from the Effective Date of this Order, NAC Management shall secure from each Buyer a signed statement indicating that he or she has received a copy of this Order and the Credit Policy, and has completed equal credit opportunity training.

  These statements shall be substantially in the form of **Appendix C**. During the term of

- this Order, each new Buyer shall be provided with a copy of this Order and sign the statement included as **Appendix C** within thirty (30) days of beginning his or her participation in the buying and/or underwriting of automobile loans.
- 18. The equal credit opportunity training shall be conducted by a qualified person or organization not connected to the Defendants, that is approved in advance by the United States. Any expenses associated with this training program shall be borne by the Defendants.

#### IV. MONETARY COMPENSATION

- 19. Defendants shall establish an escrow fund totaling \$170,000.00 ("the Settlement Fund") for the purpose of paying damages to persons who may have suffered as a result of Defendants' alleged failure to comply with ECOA listed in Appendix D. The Settlement Fund constitutes a reasonable sum to compensate the applicants whom the United States alleges to have been aggrieved by the alleged discriminatory conduct described above. Defendants shall provide written verification of the deposit to the United States within seven (7) days of the Effective Date of this Order. Any interest that accrues shall become part of the Settlement Fund.
- 20. Payments from the Settlement Fund to the applicants and co-applicants listed in **Appendix D** shall be subject to the following conditions:

- a. No applicant or co-applicant<sup>2</sup> shall be paid any amount from the Settlement Fund until after the execution of a written release of all claims, legal or equitable, which he or she might have against the Defendants regarding claims asserted by the United States in this lawsuit, so long as such claims accrued prior to the entry of this Order. The form of the release is set forth in **Appendix E** ("Release").
- b. The total amount to be paid by the Defendants to the applicants and co-applicants shall not exceed \$170,000.00 plus interest.
- 21. Within forty-five (45) days from the Effective Date of this Order, Defendants shall mail to each applicant and co-applicant information about the respective settlement award via a regular mail a notification letter to their last known address as reflected in Defendants' records, or based upon information provided by the U.S. Postal Service. The notification letter shall substantially be in the form as set forth in **Appendix F** (for primary applicants) or **Appendix G** (for co-applicants). Defendants shall provide to the United States a copy of each notification letter. The notification letter shall contain a Release, a copy of this Order, and a pre-addressed, stamped envelope for returning the Release. Upon the return of any such notification letter as undeliverable, Defendants shall mail a second copy of the notification letter to a new address, if one is identified by the United

<sup>&</sup>lt;sup>2</sup> For purposes of this order, the terms "applicant" and "co-applicant" shall include, if applicable, the estate of any applicant or co-applicant.

Filed 09/30/2008

States Postal Service. Defendants shall notify the United States within ninety (90) days after the initial mailing date the names of the applicants and co-applicants for which a Release has been received. The United States may take whatever steps it deems appropriate to locate an applicant or co-applicant, and Defendants shall cooperate in those efforts.

- Within thirty (30) days after an applicant or co-applicant executes and returns the Release 22. set forth in Appendix E, Defendants shall issue payment drawn on the Settlement Fund to the applicant or co-applicant in the amount provided for in Appendix D. Defendants shall provide the United States with a copy of the payment mailed to each applicant or coapplicant.
- In the event that an identified applicant does not return the Release specified in Paragraph 23. 20 to Defendants or the United States within one (1) year from the Effective Date of this Order, any escrow funds remaining shall be returned to the Defendants. At least fourteen (14) days prior to the return of any remaining money in the escrow fund to Defendants, Defendants shall provide written notice to the United States of: (1) the total amount of money paid to applicants and co-applicants from the escrow fund; (2) the total number of applicants and co-applicants who were compensated and a list thereof; and (3) the amount of the remaining money in the escrow fund which is to be returned to Defendants.

#### V. ADMINISTRATION

#### A. Record-Keeping and Reporting Requirements

- 24. The Defendants shall retain copies of all notices of non-discrimination referred to in Section III.C.
- 25. Nationwide Nevada shall retain all automobile application and loan files, including all documents required by the Credit Policy, for all applications received and loans made during the duration of this Order. Nationwide Nevada shall also retain all of the rate sheets referenced in paragraph 14 of this Order.
- 26. The Defendants shall retain all records relating to the equal credit opportunity employee training program.
- 27. Upon reasonable written notice to the Defendants, the United States shall be provided access to any and all records related to compliance with this Order, including but not limited to individual automobile loan application files, signed statements of the Buyers pursuant to Paragraph 17, and all records relating to the Defendants' equal credit opportunity employee training.
- 28. The Defendants shall advise the United States in writing within thirty (30) days of receipt of any new formal or informal discrimination complaint against them, their employees or agents. The Defendants shall also promptly provide the United States all non-privileged information it may request concerning any such complaint. Within thirty (30) days of the resolution of any such complaint, the Defendants shall advise the United States of such resolution.
- 29. The Defendants shall serve annual reports on the United States for the term of this Order.

- a. The Defendants shall submit an initial annual report containing the signed statements of receipt of this Order and attendance at equal credit opportunity training, for all Buyers. Thereafter, the Defendants shall include in each report, the signed statements of any newly-hired Buyers verifying that they have received this Order and attended equal credit opportunity training.
- b. Each annual report shall include an electronic database for Nationwide Nevada's automobile loan program during the previous year. The electronic database shall indicate whether each application for an automobile loan from Nationwide Nevada was accepted or denied and include for each denial, the applicant's name, address, telephone number, application date, and the basis for denial, including the notices of adverse action for each denial.
- c. Each annual report shall provide a complete account of the Defendants' efforts to comply with the requirements of this Order in the previous year; an objective assessment as to the extent to which each requirement was met; and an explanation as to why any particular requirement was not met.
- d. The Defendants shall serve the annual reports by overnight carrier upon the Chief of the Housing and Civil Enforcement Section<sup>3</sup> twelve months after the Effective Date of this Order and continuing for the remainder of the Term of this Order.

The annual reports shall be sent to Chief, Housing and Civil Enforcement Section Civil Rights Division – NWB 7062, United States Department of Justice, 1800 G Street,

#### B. Successor in Interest

30. This Order shall be binding on the Defendants, including all of their officers, employees, agents, representatives, assignees, and successors in interest, and all those in active concert or participation with any of them. In the event they seek to transfer or assign all or part of their interest in NAC Management or Nationwide Nevada, and the successor or assign intends on carrying on the same or similar use, as a condition of sale, the Defendants shall obtain the written accession of the successor or assign to any obligations remaining under this agreement for the remaining term of this agreement.

#### C. <u>Duration of Decree</u>

31. The Term of this Order shall be two years and ninety (90) days, beginning on the Effective Date.

#### D. Retention of Jurisdiction, Modifications, and Remedies for Non-Performance

32. Upon approval of this Consent Order by the Court, the Complaint filed by the United States shall be **DISMISSED WITHOUT PREJUDICE**. The Court shall retain jurisdiction for the duration of this Order to enforce its terms, after which time the dismissal shall be **WITH PREJUDICE**. The United States may move the Court to extend the duration of the Order in the interests of justice. Each party shall bear its own costs.

- This Order may be modified upon approval of the Court, by mutual written agreement of 33. the parties.
- In the event that any disputes arise concerning the interpretation of or compliance with 34. the terms of this Order, the parties shall endeavor in good faith to resolve any such dispute between themselves before bringing it to this Court for resolution. The United States agrees that if it reasonably believes that the Defendants have violated any provision of this Agreement, it will provide the Defendants with written notice thereof and give them thirty (30) days to resolve the alleged violation before presenting the matter to this Court. If the Defendants fail to perform in a timely manner any act required by this Order, or these entities act in violation of any provision hereof, the United States may move this Court to impose any remedy authorized by law or equity including, but not limited to, an order requiring performance of certain acts or non-performance of certain acts and an award of any damages, costs and/or attorney's fees to the United States.
- 35. The Defendants' compliance with the terms of this Order shall fully and finally resolve all claims of the United States relating to these entities' alleged violation of ECOA, as described in Paragraph 4 of this Order, including all claims for equitable relief and monetary damages and penalties.

#### IT IS SO ORDERED:

This 30th day of September 2008.

UNITED STATES DISTRICT JUDGE

Agreed to by the parties as indicated by the signatures of counsel below:

FOR THE UNITED STATES:

FOR DEFENDANTS NATIONWIDE NEVADA, LLC f/k/a NATIONWIDE NEVADA L.P. and NAC MANAGEMENT CORP.;

GRACE CHUNG BECKER Acting Assistant Attorney General Civil Rights Division

STEVEN H. ROSENBAUM

Chief

DONNA M. MURPHY

Deputy Chief

JENNIFER C. CASS

Trial Attorney

Housing and Civil Enforcement Section

Civil Rights Division

U.S. Department of Justice

950 Pennsylvania Ave., N.W.

Washington, D.C. 20530

202-514-4713

202-514-1116 (fax)

donna.murphy@usdoj.gov

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ANDREW L. SANDLER

JOSEPH L. BARLOON

PATRICK H. HAGGERTY

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1440 New York Avenue, N.W.

Washington, D.C. 20005-2111

(202) 371-7000

(202) 393-5760 (fax)

asandler@skadden.com

#### **APPENDIX A**

We Do Business in Accordance with Federal Fair Lending Laws

UNDER THE EQUAL CREDIT OPPORTUNITY ACT, IT IS ILLEGAL TO DISCRIMINATE IN ANY CREDIT TRANSACTION:

- On the basis of race, color, national origin, religion, sex, marital status, or age;
- Because income is from public assistance; or
- Because a right has been exercised under the Federal Consumer Credit Protection Laws.

We do not discriminate against applicants residing on Indian reservations.

# IF YOU BELIEVE YOU HAVE BEEN DISCRIMINATED AGAINST, YOU SHOULD SEND A COMPLAINT TO:

Federal Trade Commission 600 Pennsylvania Ave., N.W. Washington, D.C. 20580

Telephone:

1-877-382-4357

Web site:

www.ftc.gov

or

U.S. Department of Justice Civil Rights Division – NWB 7<sup>th</sup> FL 950 Pennsylvania Ave., N.W. – G St. Washington, D.C. 20530

Telephone:

1-800-896-7743

Web site:

http://www.usdoj.gov/crt/housing

#### APPENDIX B

# <u>LIST OF DESIGNATED ORGANIZATIONS TO RECEIVE</u> <u>WRITTEN NOTIFICATION</u>

Yerington Reservation Tribal Government Offices

Fallon Paiute-Shoshone Reservation Tribal Government Offices

Pyramid Lake Reservation Tribal Government Offices

Uintah Reservation Tribal Government Offices

Ouray Reservation Tribal Government Offices

DNA People's Legal Services P.O. Box 310458 Mexican Hat, UT 84531

Utah Anti-Discrimination Division 160 East 300 South, 3<sup>rd</sup> Floor Salt Lake City, UT 84111-2305

Nevada Fair Housing Center 3380 W. Sahara Avenue, Suite 150 Las Vegas, Nevada 89102 ATTN: Gail Burks

Clark County Legal Services 800 South Eighth Street Las Vegas, Nevada 89101 ATTN: Barbara Buckley

### APPENDIX C

## ACKNOWLEDGMENT OF RECEIPT OF CONSENT ORDERAND NON-DISCRIMINATION CREDIT POLICY AND COMPLETION OF TRAINING

On	, I receive	ed a copy of and read the Consent Order entere
by the federal district co	urt in <u>United States v. Na</u>	ationwide Nevada, L.L.C., et al., Civil Action
No (D. Nev.) and	a copy of NAC Managem	nent Corp.'s Non-Discrimination Credit Policy
I have completed Equal	Credit Opportunity training	ng and have had all of my questions concerning
the Consent Order, NAC	C Management Corp.'s No	on-Discrimination Policy and the Equal Credit
Opportunity Act, 15 U.S	S.C. §§ 1691-1691f, answ	vered to my satisfaction.
		(G:
		(Signature)
		(Print name)
		(Dorition)
		(Position)
		(Date)

### APPENDIX D

AGGRIEVED PERSONS TO RECEIVE PAYMENT UNDER CO	NSENT (	ORDER
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_	Last Name	First Name	Amouni
1.	Austin	Rodney	\$4,000
2.	Black	Lorenzo	\$10,000
3.	Booth	Stacey	\$10,000
4.	Brockbank-Ward	Jennifer	\$4,000
5.	Campbell	Neal	\$2,000
5.	Campbell	Cante	\$2,000
6.	Conway	Jackie	\$4,000
7.	Cortez	Marlene	\$10,000
8.	Crutcher	Lone	\$10,000
9.	Emm	Johanna	\$4,000
9. 10.	Fulton	Dennis	\$2,000
10.	Homer	MaryLou	\$2,000
11.	Goseyun, Jr.	Stephen	\$4,000
11. 12.	Harrison	Glenn	\$10,000
12. 13.	Hicks	Beverly	\$2,000
13.	Hicks	Brenda	\$2,000
14.	Hulford	Gary	\$10,000
1 <del>4</del> . 15.	Jensen	Fred	\$4,000
16.		Camille	\$2,000
10.	Kelly Stanley, Sr.	Clay	\$2,000
17.	Lee, Jr.	Paul	\$10,000
18.	Lynda	Charlie	\$10,000
	Pitts	Carrie K	\$10,000
19.		Dierdre	\$2,000
20.	Queahpama Queahpama	Rafael	\$2,000
21.		Geraldine Vestal	\$2,000
<b> </b> 21.	Rojas	Hector	\$2,000
22.	Rojas Tom	Shane	\$5,000
22.	Yepa	Christella	\$5,000
23	Tsosie	Lorraine	\$4,000
23.		Tera	\$4,000
24.	Wellington	Maclovia	\$10,000
25.	White		
26.	Willie, Jr.	Elvin Everett	\$2,000
	Willie	Everett	\$2,000

## APPENDIX E

## RELEASE OF ALL CLAIMS

Nevada, I her Nevada L.P. a partners, pare all liability fo alleged in this	C., et al., Cively release and NAC Monts, subsidiar any claims action as or so release sha	yil Action I and forever anagement ries, represent the date of the date of the binding.	to the Consent No, in the discharge Note Corp., include sentatives, as equitable, I may of the entry of	te United States I ationwide Nevad ling all of their of signees, and successy have against the Consent Ord	nt of the sum of n <u>United States v. Nationwide</u> District Court for the District of a, LLC f/k/a Nationwide fficers, employees, agents, cessors in interest, from any and nem arising out of the issues der. I fully acknowledge and s, executors, successors,
	l below and ad and under	am authori rstand this	ized to execut release and h	te this release. Il	lty of perjury that I am the hereby further acknowledge coluntarily and with full
					(Signature)
. *					(Print name)
					(Address)
					(Address)
					(Date)

#### APPENDIX F

### Nationwide Nevada, LLC

{Date}

{Applicant}
{Street Address}
{City, State Zip Code}

Re: Nationwide Nevada, LLC and NAC Management Corp. Settlement

<u>Payment</u>

Dear {applicant}:

As you may know, Nationwide Nevada, LLC and NAC Management Corp. (collectively "Nationwide") recently entered into a Consent Order ("Agreement") with the United States Department of Justice to resolve a lawsuit brought by the United States against Nationwide. A copy of the Agreement is enclosed with this letter. Please read this Agreement.

According to our records, you applied for an automobile loan during the time period described in the attached Agreement. Consistent with the terms described in the Agreement, you are entitled to monetary compensation in the amount of {written} dollars (\${amount}). As the Agreement explains, the United States Department of Justice believes that this payment is a fair settlement of matters described in the Agreement. In addition, a United States District Court judge has approved this Agreement to resolve the lawsuit.

If you choose to accept this award, you <u>must</u> sign the attached Release in which you agree to accept the monetary award in exchange for your agreement not to bring any legal action against Nationwide relating to the allegations described in the Agreement. To receive this monetary award, please sign the enclosed Release and return it within sixty (60) days of the date of this letter. Please return the <u>signed</u> Release using the enclosed pre-addressed, stamped envelope, to:

{Address}

If you do not return the enclosed Release form within sixty (60) days of the date of this letter, you may be ineligible for the monetary award.

Nationwide will mail a check to you in the full amount noted above within thirty (30) days after you have returned your signed Release.

If you have any questions, you may call Nationwide Nevada at {phone number} or the United States Department of Justice, Civil Rights Division, Housing Section at **1-800-896-7743**.

Sincerely,

Nationwide Nevada, LLC

#### APPENDIX G

#### Nationwide Nevada, LLC

{Date}

{Co-Applicant}
{Street Address}
{City, State Zip Code}

Re: <u>Nationwide Nevada, LLC and NAC Management Corp. Settlement</u>

**Payment** 

Dear {co-applicant}

As you may know, Nationwide Nevada, LLC and NAC Management Corp (collectively "Nationwide") recently entered into a Consent Order ("Agreement") with the United States to resolve a lawsuit brought by the United States against Nationwide. A copy of the Agreement is enclosed with this letter. Please read this Agreement.

According to our records, you were a co-applicant on an application for an automobile loan during the time period described in the attached Agreement. Consistent with the terms described in the Agreement, you are entitled to monetary compensation in the amount of {written} dollars (\${amount}). As the Agreement explains, the United States Department of Justice believes that this payment is a fair settlement of matters described in the Agreement. In addition, a United States District Court judge has approved this Agreement to resolve the lawsuit.

If you choose to accept this award, you <u>must</u> sign the attached Release in which you agree to accept the monetary award in exchange for your agreement not to bring any legal action against Nationwide relating to the allegations described in the Agreement. To receive this monetary award, please sign the enclosed Release and return it within sixty (60) days of the date of this letter. Please return the <u>signed</u> Release using the enclosed pre-addressed, stamped envelope, to:

{Address}

If you do not return the enclosed Release form within sixty (60) days of the date of this letter, you may be ineligible for the monetary award.

Nationwide will mail a check to you in the full amount noted above within thirty (30) days after you have returned your signed Release.

If you have any questions, you may call Nationwide Nevada at {phone number} or the United States Department of Justice, Civil Rights Division, Housing Section at 1-800-896-7743...

Sincerely,

Nationwide Nevada, LLC