www.myhealth.va.gov VA's Award-Winning Personal Health Record

# Online Prescription Refills Fact Sheet

### What is My HealtheVet?

My HealtheVet is VA's award-winning online Personal Health Record. It offers veterans anywhere, any time Internet access to VA health care. Launched nationwide in 2003, My HealtheVet is the gateway to web-based tools that empower veterans to become better partners in their health care. With My HealtheVet, found at www.myhealth.va.gov, America's veterans access trusted, secure, and informed health and benefits information, at their convenience.

### How do I access My HealtheVet?

Log-on to: www.myhealth.va.gov

#### Do I need to register?

No, but registration is required in order to take full advantage of all the features offered by My Health<u>e</u>Vet.

#### Get an Upgrade.

To get the most out of the My HealtheVet Personal Health Record, veterans should get an upgraded account, known as In-Person Authentication (IPA).

Upgraded accounts, or IPA, allow veterans to see the names of VA prescriptions online when refilling, not just the numbers, provides access to local VA events and ensures that IPA users are the first to use all new My Health@Vet features as they are released. All this to enhance the veteran's Personal Health Record, and improve health outcomes. Veterans should ask about IPA at local VA facilities. It's one step closer to becoming an active partner in their VA health care.

### COMING SOON TO IPA USERS:

- VA Labs
- VA Appointments
- Secure Messaging
- Wellness Reminders



### Celebrating 5 Years of Online Access to VA Health Care!

# Refill VA Medications Online with My Health<u>e</u>Vet

My HealtheVet Refills Without the Wait

Why wait in line or on the phone, when you can go online to refill your VA-issued prescriptions? Veterans can refill VA prescriptions online at www.myhealth.va.gov. They also can access personal health information after registering as a My Health**e**Vet user. In addition to refilling VA prescriptions online, veterans with My Health**e**Vet accounts can access trusted information and education resources. Since the online pharmacy refill service is only available to veterans receiving care at a VA facility, who are registered My Health**e**Vet users, it is important to register today. Registration is easy. Simply follow these steps:

- ★ Type www.myhealth.va.gov in the address bar on your Web browser, then press Enter.
- \* On the Department of Veterans Affairs page, click the



button.

- This takes you to the My Health<u>e</u>Vet registration page. Complete the registration page, review and accept the Terms & Conditions and the Privacy Policy for using the My Health<u>e</u>Vet Website, and click Submit.
  - ★ You are now ready to log in and begin using My HealtheVet to get your prescriptions refilled.

# **Benefits of Online Prescription Refill:**

### **Refill VA Prescriptions Online Without the Wait**

- Through the Refill Prescriptions Option, Veterans can:
- View active VA prescriptions
- Select an active prescription to be refilled
- Have the refills delivered to the home
- Check the status of a refill order anytime from anywhere
- Through the Prescriptions History option, Veterans can:
- View and track VA prescription history
- Print a copy of VA prescription history
- Review and print specific information about a single prescription from the "View Details" option

### Note:

Prescription refills ordered through My Health<u>e</u>Vet are delivered by the Consolidated Mail

Outpatient Pharmacy within 5 to 10 business days.

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