

My HealthVet In-Person Authentication (IPA)

www.myhealth.va.gov
VA's Award-Winning Personal
Health Record

In-Person Authentication (IPA) Fact Sheet

What is My HealthVet?

My HealthVet is VA's award-winning online Personal Health Record. It offers veterans anywhere, any time Internet access to VA health care. Launched nationwide in 2003, My HealthVet is the gateway to web-based tools that empower veterans to become better partners in their health care. With My HealthVet, found at www.myhealth.va.gov, America's veterans access trusted, secure, and informed health and benefits information, at their convenience.

How do I access My HealthVet?

Log-on to: www.myhealth.va.gov

COMING SOON TO IPA USERS:

- VA Labs
- VA Appointments
- Secure Messaging
- Wellness Reminders

What is In-Person Authentication?

My HealthVet registered users can upgrade their account by visiting their local VA facility to complete a simple process called In-Person Authentication (IPA). In-Person Authentication, or IPA, verifies a veteran's identity before allowing access to their personal VA health information. When a My HealthVet account is upgraded or verified through IPA, VA and the veteran can be sure that the privacy, security and confidentiality of the personal health information is checked. This process ensures that the veteran user is ready for the exciting, new features designed to improve health care outcomes and patient-provider partnerships. Many VA facilities conduct IPA at registration, during regular clinic visits or by request.

Why upgrade a MyHealthVet account through IPA?

With an upgraded account, or IPA, veterans can view their VA medication by names when refilling VA prescriptions, use the Health Calendar to see what's going on at their local VA facility, and benefit from additional features as they become available. These new features include viewing VA appointments, lab results, wellness reminders, Secure Messaging and more. Notices will be posted on the My HealthVet web site, located at www.myhealth.va.gov, as each new feature becomes available.

About the IPA Process?

While at your VA facility, ask where you can upgrade your My HealthVet account by being In-Person Authenticated. It's fast, easy, and the benefits are great!

To get an upgraded My HealthVet account you will need to do the following:

1. Be registered as a VA Patient in My HealthVet;
2. View the My HealthVet Orientation Video (available on My HealthVet (www.myhealth.va.gov);
3. Complete and sign VA's Release of Information Form (FORM # 10-5345a-MHV) – also available on the My HealthVet web site; and
4. Present a government-issued photo ID (your Veteran Identification Card, or VIC, can be used to meet this requirement).

Once you have completed the IPA process, My HealthVet will lock the FIRST NAME, LAST NAME, DATE OF BIRTH, SSN, and RELATIONSHIP TO VA fields in your account. Changes to this information can be made at your local VA facility.

Tips to Speed Up the IPA Process:

- Register as a VA patient on www.myhealth.va.gov and follow the registration prompts;
- Select the In-Person Authentication Box located on the lower right section of the My HealthVet Home/Log-in page;
- View the My HealthVet Orientation video;
- Print and sign a copy of VA form 10-5345a-MHV "Individual's Request for a Copy of Their Own Health Information;"
- Be prepared to show a government issued photo-ID (VIC card or driver's license); and
- Then sit back and enjoy increased access to your Personal Health Record, keep updated about future releases, and let My HealthVet help you manage your health.



**Celebrating 5 Years of Online
Access to VA Health Care!**

