Veterans Health Administration

Helping You Help America's Heroes

Office of Information

Directory of Services 2008

Introduction

Hello and welcome to the first version of the Veterans Health Administration (VHA) Office of Information (OI) Directory of Services. This directory is designed to help you find the right person for the OI service you need.

Our office is proud to serve the clinicians and allied health specialists who provide "The Best Care Anywhere" to America's veterans. We support and execute VHA's vision and mission by ensuring VA's health care systems have the capabilities and data they need to deliver the highest quality medical care to our veterans.

To achieve this goal, OI is organized into five directorates:

★ **Business Operations** takes care of the business needs of the other OI directorates, allowing them to stay focused on accomplishing the mission.

★ The **Chief Health Informatics Office (CHIO)** represents the Department of Veterans Affairs (VA) on regional, national, and international health informatics initiatives. CHIO also manages several high interest clinical programs, including My Health*e*Vet & Bar Code Expansion.

★ **Enterprise Systems Management (ESM)** works collaboratively with other OI, VHA, and VA Program Offices to develop, implement, and monitor the comprehensive portfolios of Information Technology (IT) systems used by VHA.

★ The Office of **Health Data and Informatics (HDI)** and its program offices focus on advancing and improving the understanding of health information and electronic health records within VHA and beyond.

★ The **VA / DoD Health IT Sharing (HITS) Program** facilitates and supports the development of critical health information sharing between VHA and the Department of Defense (DoD) Military Health System.
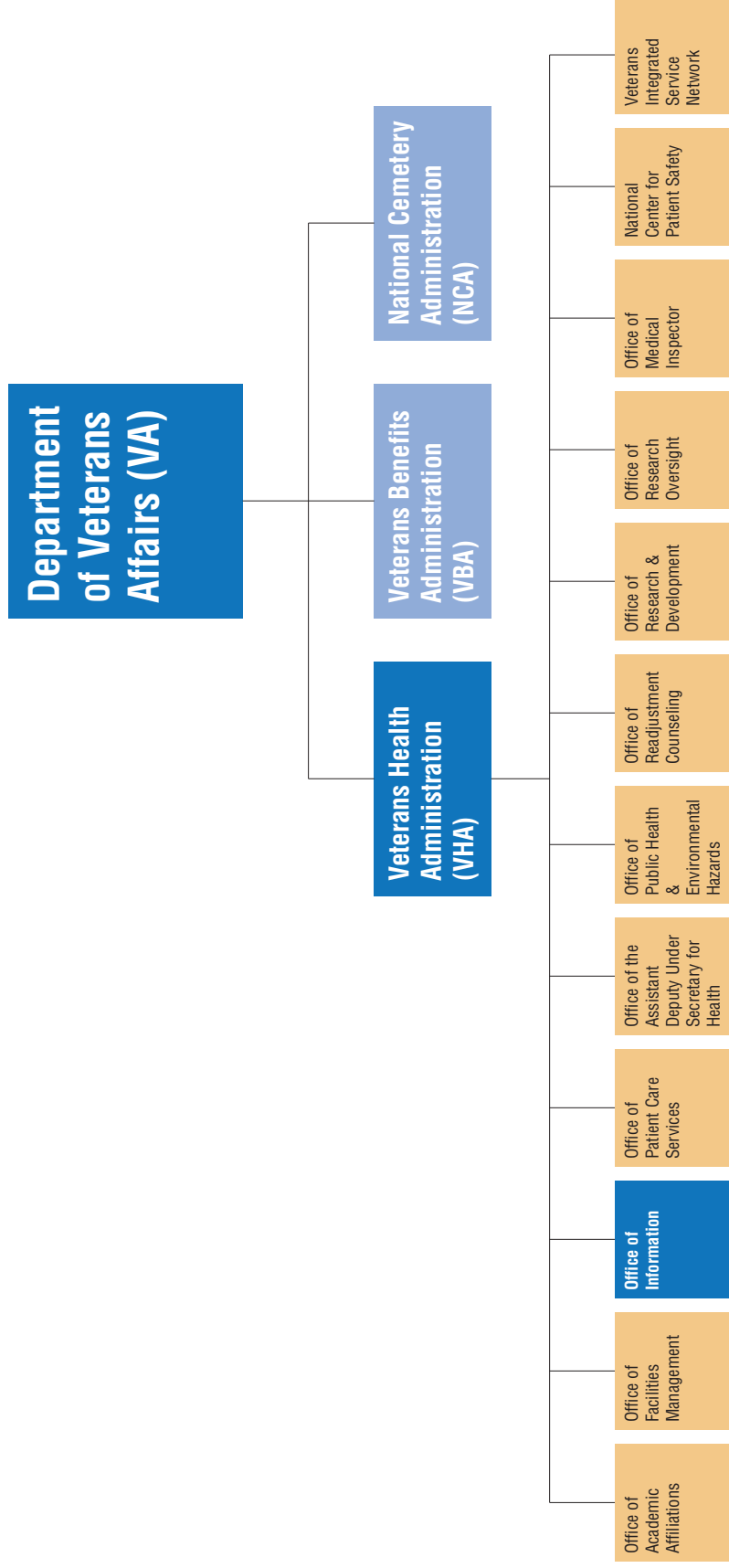
I hope you'll find this Directory of Services useful and I welcome your comments. Please send comments to Debbie.Ladwig@va.gov, my Director of Communications.
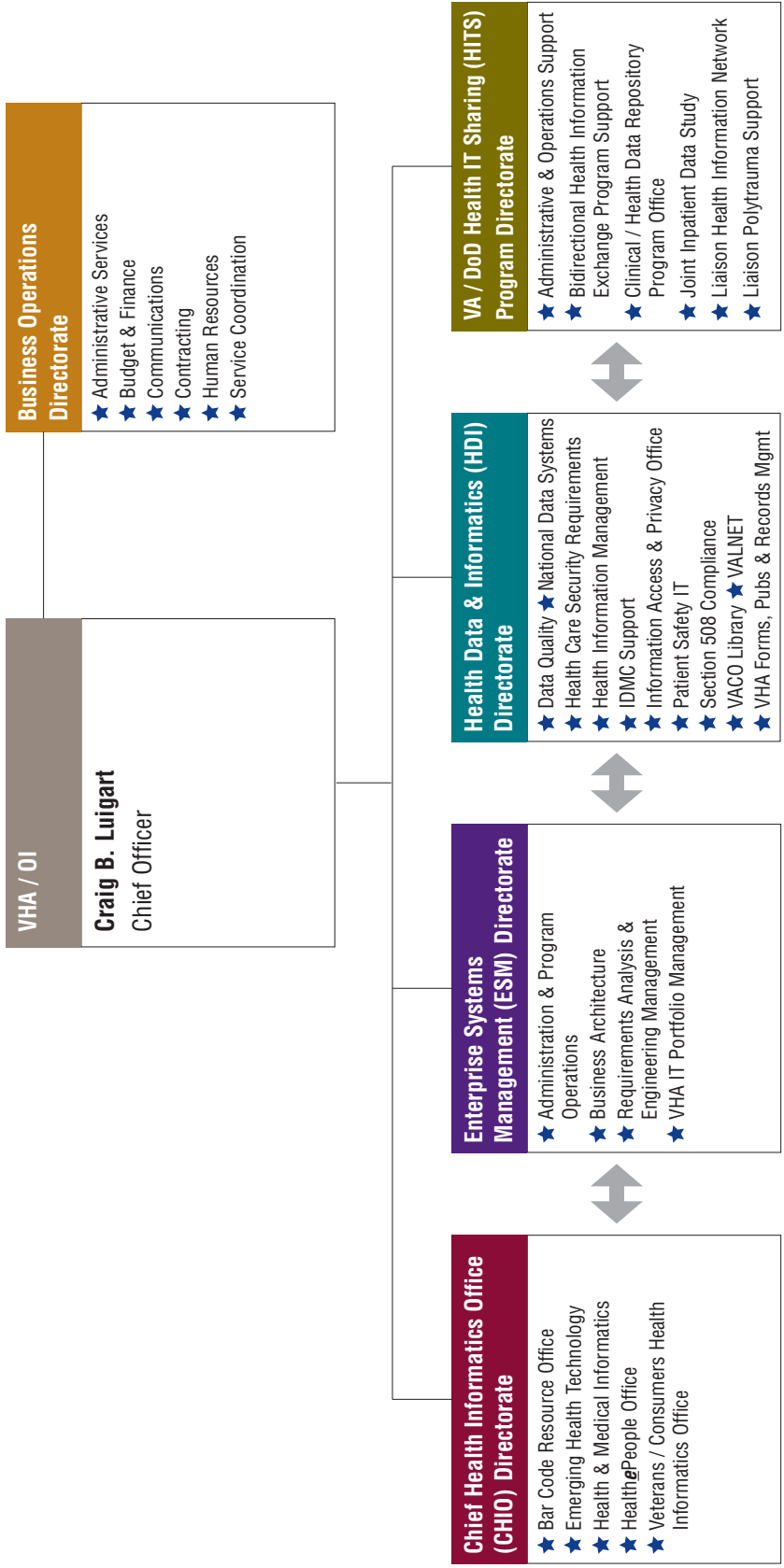
Best regards,
Craig Luigart
Chief Officer
VHA Office of Information

Department of Veterans Affairs (VA)
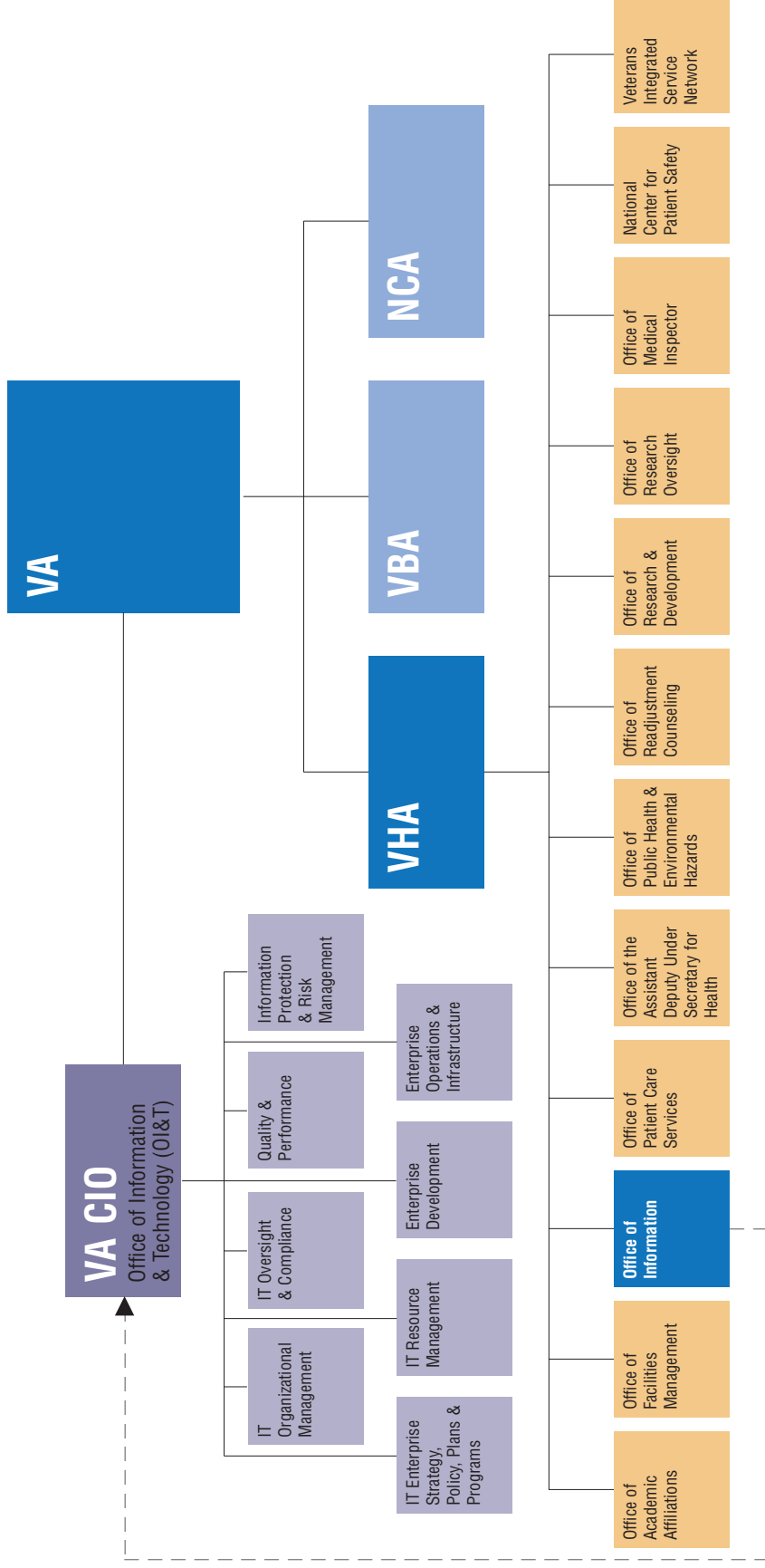
Veterans Health Administration (VHA)

- Office of Academic Affiliations
- Office of Facilities Management
- **Office of Information**
- Office of Patient Care Services
- Office of the Assistant Deputy Under Secretary for Health
- Office of Public Health & Environmental Hazards
- Office of Readjustment Counseling
- Office of Research & Development
- Office of Research Oversight
- Office of Medical Inspector
- National Center for Patient Safety
- Veterans Integrated Service Network

Veterans Benefits Administration (VBA)

National Cemetery Administration (NCA)

VHA Office of Information (OI) Organization

VHA / OI

Craig B. Luigart
Chief Officer

Business Operations Directorate

- ★ Administrative Services
- ★ Budget & Finance
- ★ Communications
- ★ Contracting
- ★ Human Resources
- ★ Service Coordination

Chief Health Informatics Office (CHIO) Directorate

- ★ Bar Code Resource Office
- ★ Emerging Health Technology
- ★ Health & Medical Informatics
- ★ Health*e*People Office
- ★ Veterans / Consumers Health Informatics Office

Enterprise Systems Management (ESM) Directorate

- ★ Administration & Program Operations
- ★ Business Architecture
- ★ Requirements Analysis & Engineering Management
- ★ VHA IT Portfolio Management

Health Data & Informatics (HDI) Directorate

- ★ Data Quality ★ National Data Systems
- ★ Health Care Security Requirements
- ★ Health Information Management
- ★ IDMC Support
- ★ Information Access & Privacy Office
- ★ Patient Safety IT
- ★ Section 508 Compliance
- ★ VACO Library ★ VALNET
- ★ VHA Forms, Pubs & Records Mgmt

VA / DoD Health IT Sharing (HITS) Program Directorate

- ★ Administrative & Operations Support
- ★ Bidirectional Health Information Exchange Program Support
- ★ Clinical / Health Data Repository Program Office
- ★ Joint Inpatient Data Study
- ★ Liaison Health Information Network
- ★ Liaison Polytrauma Support

Department of Veterans Affairs (VA) IT Structure

VA

VA CIO
Office of Information & Technology (OI&T)

- IT Enterprise Strategy, Policy, Plans & Programs
- IT Organizational Management
- IT Resource Management
- IT Oversight & Compliance
- Enterprise Development
- Quality & Performance
- Enterprise Operations & Infrastructure
- Information Protection & Risk Management

VHA

VBA

NCA

- Office of Academic Affiliations
- Office of Facilities Management
- Office of Information
- Office of Patient Care Services
- Office of the Assistant Deputy Under Secretary for Health
- Office of Public Health & Environmental Hazards
- Office of Readjustment Counseling
- Office of Research & Development
- Office of Research Oversight
- Office of Medical Inspector
- National Center for Patient Safety
- Veterans Integrated Service Network

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Section 4: Health Data & Informatics (HDI) Directorate

Section 5: VA / DoD Health IT Sharing (HITS) Program Directorate

OI Directory of Services Acronyms

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Business Operations Directorate

Business Operations provides direct services to staff members in the other four OI directorates: CHIO, ESM, HDI, and VA / DoD HITS.

Vision:

Placing our OI customers' business needs and satisfaction above all else – enabling them to facilitate the highest quality services to veterans

Mission:

To provide great value in business services

Services Provided:

★ Administrative Services

★ Budget & Finance

★ Communications

★ Contracting

★ Human Resources

★ Service Coordination

   ☆ Product Effectiveness

Contact Information

Director, Daniel L. Marsh 202-461-5854
Deputy Director, Bill Burrow 202-461-5850
Business Operations Comm POC, Shannon Collins 202-461-5846

Administrative Services
Director, Donna Canada 202-461-5865

Budget & Finance
Director, Dennis Sather 202-461-5851
Budget Analyst, Jim Sorber 202-461-5832
Budget / Finance Analyst, Mark Williams (contractor) 202-461-5849
Budget / Finance Specialist, Daniel Luttrell 202-461-5840
Budget / Finance Specialist, Steve Ward 202-461-6053

Communications
Director, Debbie Ladwig 202-461-5857
Deputy Director, Debbie Scrivner 202-461-5856
Congressional & Legislative Affairs Support, Shown Horton (contractor) ... 202-461-6024
ESM Comm POC, Lidiana Villones 202-245-1895
Health Data & Informatics Comm POC, Courtney Coduri 202-461-5858
Media Activities / Chief Health Informatics Office Comm POC, Stacie Rivera ... 202-552-9254
OI Graphics Support, Anthony Hudson (contractor) 202-461-6024
VA / DoD HITS Program Comm POC, Susan Wiedemann 202-360-7138
VistA Demonstrations / Newsletters / Business Operations Comm POC, Shannon Collins ... 202-461-5846

Contracting
Director, Sue Minardi 518-449-0656
Contract Administrator, Chris Clark 330-541-2568
Contract Administrator, Karen Comiskey 518-449-0264
Management Analyst, Belinda Collingbourne 518-449-0258
Management Analyst, Denise Zibura 518-449-0605
Management Analyst, Rene Patterson 301-734-0391

Human Resources
Director, Richard O'Neal 404-828-5365

Service Coordination
Director, Manny Hernandez 404-235-1353
Deputy Director, Tracy Emmart 202-461-6054
Management Analyst, Karen Hudgins 727-894-4105
Management Analyst, Ken Holland 404-828-5518
Product Effectiveness, Jennifer Ford 301-801-4496
Project Manager, Loren Behuniak 813-792-0896

Administrative Services

Services to the Office of Information:

★ Performs day-to-day administrative operations
- ☆ Timekeeping
- ☆ Small / credit card purchases
- ☆ Travel preparation

★ Coordinates conference planning activities

★ Administers FedTraveler

★ Tracks business-related correspondence – responses / concurrence

★ Ensures OI remains current with federal and departmental administrative policies, procedures, and regulations

★ Oversees campus management requirements
- ☆ Completes checklists for new employees
- ☆ Facilitates VA Central Office badge provision
- ☆ Locates space for new / existing employees
- ☆ Federal Express coordination
- ☆ Oversees government travel credit card

★ Serves as liaison with Cleveland Business Center, VA eTravel Office, and FedTraveler

For these services, please contact:

Leads: Donna Canada / Richard O'Neal

Email: VHA 19 OI Business Ops Admin Staff

Business Operations Directorate

Budget & Finance

Services to the Office of Information:

★ Formulates and develops OI budget

★ Executes and tracks spending against the budget

★ Strategically plans for future budget needs

★ Prioritizes and analyzes contingency plans

★ Analyzes and reviews OMB 300 and Congressional budget submissions

★ Analyzes funding needs for VHA programs and projects

Services to VA / VHA:

★ Provides VHA's Chief Financial Officer with information and reports related to OI's funding and budget

★ Supports VA OI&T with reviews and funding related to VHA programs and projects

★ Analyzes funding requirements for VHA programs and projects in coordination with Enterprise Systems Management

★ Reports and tracks IT expenditures in IT appropriations

For these services, please contact:

Lead: Dennis Sather / Alternate: Daniel Luttrell

Email: VHA 19 OI Budget Managers

Communications

Services to the Office of Information:

★ Provides strategic direction, policies, and procedures for effective communication
  ☆ Internal communication
  ☆ External communication

★ Ensures OI communications are clear, accurate, and consistent
  ☆ Legislative communication
  ☆ Government Accountability Office (GAO) communication

★ Provides strategic communication solutions and campaigns
  ☆ Develops products (exhibits, issue papers, web strategies, etc.)
  ☆ Broadly distributes products / messaging

★ Manages a Communications Point of Contact (POC) Team
  ☆ Matrixed to each directorate
  ☆ Supports communications needs
  ☆ Manages VistA demonstrations and conference strategies, speakers, etc.

Services to VA / VHA:

★ Serves as liaison to VHA Office of Communication

★ Serves as liaison to VA Office of Congressional & Legislative Affairs

★ Serves as liaison to VA Office of Public & Intergovernmental Affairs

For these services, please contact:

Lead: Debbie Ladwig / Alternate: Debbie Scrivner

Email: VHA OI Communications Points of Contact

Contracting

Services to the Office of Information:

★ Provides expertise and guidance on planning for future contract acquisitions

★ Provides guidelines on development of all relevant components for the successful acquisition of a contract
  ☆ Statements of Work
  ☆ Tasks and associated deliverables
  ☆ Evaluation criteria, etc.

★ Ensures best value acquisition

★ Serves as liaison with Cleveland Business Center

Services to VA / VHA:

★ Supports the development of Interagency Service Agreements

★ Supports the development of Memoranda of Understanding with VA Medical Centers

For these services, please contact:

Lead: Sue Minardi / Alternate: Rene Patterson
Email: VHA 19 OI Contracting Support

Human Resources

Services to the Office of Information:

★ Provides full range of human resource functions:
   ☆ Position description preparation and coordination
   ☆ Recruitment
   ☆ Reassignments
   ☆ Retirements
   ☆ Awards
   ☆ Training

★ Organizational planning

★ Prepares and administers future workforce and competency assessment

★ Coordinates annual employee survey

★ Ensures OI remains current and communicates federal and departmental human resource policies, procedures, and regulations

Services to VA / VHA:

★ Serves as liaison with VHA Office of Human Resources

For these services, please contact:

Leads: Richard O'Neal / Donna Canada

Email: VHA 19 OI Business Ops HR

Service Coordination

Services to the Office of Information:

★ Develops and manages Service Level Agreements (SLA)
   ☆ Ensures VHA operational service requirements are documented
   ☆ Measures customer service satisfaction

★ Serves as liaison to:
   ☆ OI&T Business Relationship Management Team
   ☆ VHA field offices on unresolved IT issues

★ Analyzes and develops VHA mission-specific SLA requirements and Enterprise Systems Management (ESM) operations requirements

★ Assesses impact of VHA system / application outages
   ☆ Develops and maintains a master "outage" inventory
   ☆ Escalates and reports on outage impacts
   ☆ Performs root cause analysis (RCA) reviews on outages
   ☆ Works with OI&T to resolve RCA issues

Services to VA / VHA:

★ Works closely with OI&T on SLA development and implementation

★ Plays an integral role in IT change control processes

For these services, please contact:

Lead: Manny Hernandez / Alternate: Tracy Emmart

Email: VHA OI Service Coordination

Service Coordination *(continued)*

Product Effectiveness

Services to the Office of Information:

★ Provides an independent assessment of IT products developed or purchased for VHA
  ☆ Facilitates / sponsors IT product functional reviews
  ☆ Performs business case reviews and IT investment analyses of benefits
  ☆ Implements customer satisfaction assessments
  ☆ Maintains a knowledge management / lessons-learned repository to draw upon

Services to VA / VHA:

★ Works with OI&T and ESM to ensure VHA customer expectations are being met

★ Provides value-added services to VHA leadership on IT investments

For these services, please contact:

Lead: Jennifer Ford / Alternates: Loren Behuniak & Karen Hudgins

Email: VHA OI Product Effectiveness

Chief Health Informatics Office (CHIO) Directorate

Vision:
Recognized industry leaders in innovative health informatics who lead, educate, and form the basis of industry research

Mission:
To serve VHA clinical staff, leaders and consumers in the high interest health informatics programs, e-health initiatives, innovations and discovery, and to function as a liaison with industry partners

Services Provided:

★ Bar Code Resource / Expansion Management

★ Electronic Health Record Innovations

★ Emerging Health Technology

★ Health / Medical Informatics Training & Liaison

★ Liaison to Federal Health Architecture

★ My Health*e*Vet Program Management

Contact Information

Chief Health Informatics Officer, Linda Fischetti, RN (Acting)   301-734-0365
Deputy, Russell Carlson, RN   301-734-0582
Executive Assistant, Sharon Gilles   301-734-0583
Chief Health Informatics Office Comm POC, Stacie Rivera   202-552-9254
Staff Assistant, Lakeba L. Clark   301-734-0644

Bar Code Resource Office
Director, Chris Tucker, RPh   785-350-4570
Administrative Officer, Rhonda Boling   785-350-4569
Nurse Consultant, Elizabeth Mims, RN   785-350-4696

Emerging Health Technology Office
Director, Jim Demetriades   518-449-0627
Administrative Officer, Christine Wood   518-449-0252
Computer Engineer, Mike Davis   760-632-0294
Management & Program Analyst, Donna Thrailkill   518-449-0262
Program Specialist, Nancy Wilck   703-927-8880

Health & Medical Informatics Office
Management Analyst, Jason Carley   301-448-0107
Medical Informaticist, Syed Tirmizi, MD   703-988-9111

Health_ePeople Office
Director, Tim Cromwell (Acting)   301-734-0417
Stakeholder Manager, Susan Haidary   843-513-2196
VHA Indian Health Service, Clayton Curtis, MD, PhD   857-364-4786

Veterans / Consumers Health Informatics Office
Director, Theresa Hancock (Acting)   301-734-0249
Management Analyst, Marcia Berg   304-262-7651

Chief Health Informatics Office (CHIO) Directorate

Bar Code Resource Office

Services to the Office of Information:

★ Develops evidence-based approaches to improve clinical bar code systems

★ Promotes interoperability between clinical bar code systems and their interdependent applications

★ Develops best-in-breed solutions for equipment through emerging technologies and field based evaluations

Services to VA / VHA:

★ Aligns clinical operations with technology solutions

★ Promotes a health care environment where safety is a value, not just a priority

★ Develops and distributes best practice models for electronic clinical bar code systems

★ Promotes business process requirements and standardization for clinical bar code systems

★ Provides centralized leadership and strategic direction for bar code clinical applications

★ Establishes best practices

For these services, please contact:

Lead: Chris Tucker / Alternate: Elizabeth Mims

Email: VHA 19 OI Bar Code Resource Office

Website: vaww1.va.gov/bcmapmo

Emerging Health Technology Office

Services to the Office of Information:

★ Strategies for Development of Innovation Sandbox activities.
  ☆ The Innovation Sandbox, or simply "Sandbox," is a virtual space to collaborate, innovate, and develop ideas, requirements, and products that could become VistA applications

★ Consults on strategy and opportunities for using emerging technologies

★ Reviews and comments on external proposals and suggestions

★ Presents to internal and external VHA IT stakeholders

Services to VA Office of Information & Technology:

★ Consults and advises on best practices for incorporation of emerging technologies

Services to VA / VHA:

★ Identifies and consults on emerging health technologies and practices to support VA and VHA missions and goals

★ Performs research and evaluation of emerging health technologies and practices

★ Provides health technology information and education to the VA community

★ Advocates adoption of health technologies that support VA and VHA business operations

★ Collaborates with the broader health communities

★ Characterizes business surrounding technology opportunities

★ Participates in select field pilots

For these services, please contact:

Lead: Jim Demetriades / Alternate: Nancy Wilck

Email: VHA OI Emerging Health Technologies

Health & Medical Informatics Office

Services to the Office of Information:

★ Develops federal health informatics education & training programs in cooperation with VHA's Employee Education System

★ Collaborates with leading academic centers to develop the next generation embedded evidence-based clinical decision support system

Services to VA / VHA:

★ Participates in VA / DoD Evidence Based Practice Workgroup for national clinical practice guidelines

★ Represents VHA at health informatics conferences, grand rounds, expert panels, and grant review boards

★ Demonstrates VistA functionality to external stakeholders, including international delegations

★ Evaluates and reviews best practice models for electronic health record (EHR) enhancements

★ Participates in public health informatics collaborations, i.e. bio-surveillance activities

★ Provides centralized leadership and strategic direction for health informatics education and training and serves as federal liaison with academic health informatics community

★ Coordinates VHA Medical Informatics Advanced Fellowships with the Office of Academic Affiliations and the National Library of Medicine

For these services, please contact:

Lead: Syed Tirmizi, MD / Alternate: Jason Carley

Email: VHA 19 OI Health-Medical Informatics

Health*e*People Office

Services to the Office of Information:

★ Serves as liaison to Department of Health & Human Services (HHS) and Office of Management & Budget (OMB) for mandates, Executive Orders, and directives

★ Serves as liaison to Federal Health Architecture groups

★ Interprets health IT initiatives and priorities from HHS and other federal agencies

Services to VA Office of Information & Technology:

★ Business owner for interoperability issues that impact VA systems

★ Advise on VistA Office EHR and "open-source" VistA clients

★ Coordinates requirements for changes to VistA to meet federal mandates

Services to VA / VHA:

★ Responds to external interoperability questions

★ Manages VHA Standards Engagement

★ Serves as liaison to Indian Health Service

For these services, please contact:

Lead: Tim Cromwell / Alternate: Clayton Curtis

Email: VHA OI Healthepeople

Website: vawww.chio.med.va.gov/HeP

Veteran / Consumer Health Informatics Office

Services to the Office of Information:

★ Provides strategic direction for My Health*e*Vet personal health record
  ☆ Promotes VA / DoD collaboration on personal health records
  ☆ Provides stakeholder relationship management
  ☆ Provides program evaluation
  ☆ Provides meta data requirements
  ☆ Represents My Health*e*Vet in federal and private sector initiatives

Services to VA Office of Information & Technology:

★ Establishes stakeholder needs for requirements

★ Provides stakeholder relationship management

Services to VA / VHA:

★ Incorporates My Health*e*Vet adoption into delivery of VHA health and wellness services

★ Leads change management for the My Health*e*Vet Program

★ Manages change of new technology in clinical environment

★ Promotes best practices and measurements to My Health*e*Vet POCs

★ Promotes business process standardization

★ Collaborates with sharing partners on business requirements for My Health*e*Vet

★ Provides clinically objective and relevant wellness and health information to consumers

★ Provides stakeholder relationship management

For these services, please contact:

Lead: Theresa Hancock / Alternate: Marcia Berg

Email: VHA 19 OI MyHealtheVet

Website: vaww1.va.gov/myhealthevet

Enterprise Systems Management (ESM) Directorate

Vision:

To serve as an advocate for users of the VHA Health Care system by advancing VHA strategy and goals through the use of health IT

Mission:

To unify and optimize VHA business capabilities and IT investments to best serve the veteran and meet VHA stakeholder needs

Services Provided:

★ Advisory Board / Health Information Systems Executive Board Management (HISEB)
  - ☆ Concepts
  - ☆ New Service Requests
★ Business Architecture
★ Requirement Analysis & Engineering Management
★ VHA IT Portfolio Management

Contact Information

Director, Susan Lloyd (Acting) — 202-245-4013
Administrative Assistant, Michael Krzmarzick (contractor) — 202-245-1061
Communications, Chris Santijanna (contractor) — 202-245-1818
Communications, Nancy Monroe (contractor) — 301-775-1053
ESM Comm POC, Lidiana Villones — 202-245-1895
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Executive Support, Ben Allegretti (contractor) — 202-245-1060
Lead Program Specialist, Justin Miller (contractor) — 202-245-1809

Administration & Program Operations
Administrative Program Specialist, Julia Hadeka — 518-449-0644
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Supervisory Administrative Specialist, Jane Parsons — 202-245-1887

Triage Team
Lead, Triage Team Support, Tom Kohler (contractor) — 202-245-1815
Triage Team Support, Karen Nichols (contractor) — 202-245-1810
Triage Team Support, Linda Jones (contractor) — 202-245-1806
Triage Team Support, Pat Rodriguez (contractor) — 202-245-1816

Business Architecture
Manager, Steve Taaffe — 727-320-1930
Administrative Program Specialist, Rosetta Brammer — 518-449-0628
Business Architecture Consultant, Satish Gattadahalli (contractor) — 703-742-2398
Business Architecture Manager, William Broocke (contractor) — 240-426-5638
Business Architecture SME, Ian Komorowski (contractor) — 703-346-0043
Business Modeling Manager, Young Bang (contractor) — 703-989-1522
Lead Architect, Bob Bishop — 727-320-1937

Requirements Analysis & Engineering Management
Manager, Chris Rhodes — 518-596-5932
Administrative Program Specialist, Rose Ardia — 518-449-0652
Lead Program Specialist, Linda Hebert — 727-319-1322
Program Analyst, Leslie Dagen — 518-449-0673

VHA IT Portfolio Management

Common Services Portfolio
Enterprise System Manager, Jeng-Jong (J.J.) Pan — 202-245-1675
Lead Portfolio Support Specialist, Patrick McGrane (contractor) — 202-245-1823

Health Data Systems Portfolio
Enterprise Systems Manager, Travis Hoffmann (Acting) — 202-245-1826
Portfolio Support, Ken Price (contractor) — 208-286-4621
Portfolio Support, Lena Matternas (contractor) — 202-245-1829

Health Provider Systems Portfolio
Enterprise Systems Manager, Douglas Rosendale, M.D. (Acting) — 202-368-3708
Enterprise Systems Manager, Jeff Sartori, RN — 202-245-1889
Enterprise Systems Manager, Tin Wong — 202-245-1893
Lead Program Specialist, Curtis Anderson — 801-588-5078
Lead Program Specialist, Thomas Miller — 202-245-1071

Management & Financial Systems Portfolio
Enterprise Systems Manager, Eddie Piskura (Acting) — 202-245-1070
Lead Program Specialist, Justin Miller — 202-245-1809

Registration, Eligibility & Enrollment Systems Portfolio
Enterprise Systems Manager, Jay Eigenbrode — 202-245-4009
Lead Program Specialist, Jackie Bridges — 202-245-1819

Business Architecture

Business Architecture Services to VHA:

★ Collaborates with user and technical communities to model business processes and perform analyses for determining process improvements

★ Organizes knowledge of current state and future business direction

★ Applies a standard set of methods and models to represent the business

★ Provides IT teams with the information necessary to create an IT architecture that is harmonized with the business architecture

★ Provides input to VHA management regarding implementation of VHA business capabilities in concert with investment and configuration management decisions

★ Manages the direction of the VHA business architecture and documents the relationship between it and the VA and Federal Enterprise Architectures

★ Provides input to VHA management regarding implementation of customer / business performance measures and improvements

For these services, please contact:

Primary Lead: Steve Taaffe / Alternate: Bob Bishop

Email: Steven.Taaffe@va.gov; Robert.Bishop2@va.gov

Website: vaww1.va.gov/esm

Enterprise Systems Management (ESM) Directorate

Requirements Analysis & Engineering Management (RAEM)

RAEM Services to VA / VHA:

★ Gathers, documents, analyzes, and evaluates clinical and business requirements

★ Analyzes and evaluates projects and programs designed to meet VHA clinical and business requirements, including analysis of costs, benefits, return on investment, cost effectiveness, and suitability for meeting the stated requirements

★ Interprets and assesses the impact of new or proposed Congressional legislation or Administration proposals on VHA user requirements

★ Provides business intelligence to support executive decision making during all stages of project and program planning, policy formulation, and decision making

★ Translates user requirements into functional requirements through coordination with technical resources; documents system Concepts of Operations and defines requirements for VHA enterprise architecture and compliance

★ Facilitates collaboration among various teams to address process improvement

For these services, please contact:

Leads: Chris Rhodes / Alternate: Linda Hebert

Email: chris.rhodes@va.gov; linda.hebert@va.gov

Website: vaww1.va.gov/esm

VHA IT Portfolio Management

Services to VA / VHA:

★ Works with customers to derive accurate and appropriate functional requirements

★ Presents business requirements for technical development and implementation to the Informatics & Data Management Committee (IDMC) to assist in prioritizing projects

★ Serves as a broker between VHA clinical, business, and IT communities to ensure business requirements are:
   ☆ Identified
   ☆ Communicated
   ☆ Understood
   ☆ Translated into IT investments that meet clinical and business needs

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The five portfolios are:

★ Common Services

★ Health Data Systems

★ Health Provider Systems

★ Management & Financial Systems

★ Registration, Eligibility & Enrollment Systems

VHA IT Portfolio Management *(continued)*

Common Services (CS) Portfolio

CS Portfolio focuses on:

★ Support to VHA organizations relating to backend systems and architectures

★ Technical liaison

★ Advocate for enterprise-wide management support

★ Cohesive support to ESM groups

★ Interface to project stakeholders relating to cost, schedule, and performance

CS Portfolio includes systems supporting:

★ Archive Services, Audit Services, and Delivery Services

★ Organization and Person Services

★ Deployment Toolkit

★ Data Sharing, Data Transmission, and Enterprise Exception Log Service

★ Fat-Client Kernel Authentication & Authorization

★ Health*e*Vet Web Services Client

★ Master Patient Index and National Provider Identifier

★ Enhanced VistA Legacy Infrastructure and VistA Messaging Services

★ BusinessWare Migration and Middleware Services

★ Secure Software Development and Continuity of Operations Planning

★ Release Management and Configuration Management

For these services, please contact:

Lead: Jeng-Jong (J.J.) Pan / Alternate: Patrick McGrane

Email: Jeng-Jong.Pan@va.gov; Patrick.McGrane@va.gov

Website: vaww1.va.gov.esm

VHA IT Portfolio Management *(continued)*

Health Data Systems (HDS) Portfolio

HDS portfolio focuses on:

★ Standards and Terminology Services (STS)

★ Repositories / Registries

★ Information Exchange

★ VA / DoD Health IT Sharing Collaboration

★ Home Telehealth

HDS portfolio includes systems supporting:

★ Collection, storage, and provision of health data to support patient care and business processes such as reimbursement

★ Analytical purposes, such as performance improvement and research

★ Exchange of health information outside VHA

★ Non-institutional care

For these services, please contact:

Lead: Travis Hoffmann

Email: travis.hoffmann@va.gov

Website: vaww1.va.gov/esm

VHA IT Portfolio Management *(continued)*

Health Provider Systems (HPS) Portfolio

HPS portfolio focuses on:

★ Computerized Patient Record System (CPRS)

★ Clinical flowsheets

★ Laboratory, pharmacy, radiology, and surgery departmental systems

★ Clinical image management services

HPS portfolio includes systems supporting:

★ Clinical care for care givers

★ Ancillary service departments such as the Office of Public Health & Environmental Hazards and the Office of Readjustment Counseling in support of Vet Centers

★ Supplying information to main systems, such as VistA

For these services, please contact:

Co-leads: Doug Rosendale, Jeff Sartori & Tin Wong

Email: douglas.rosendale@va.gov; jeffery.sartori@va.gov; edward.wong3@va.gov

Website: vaww1.va.gov/esm

VHA IT Portfolio Management *(continued)*

Management & Financial Systems (MFS) Portfolio

MFS portfolio focuses on:

★ Billing and patient records management solutions to internal and external users

★ Planning, development, and implementation of enterprise-wide management and financial projects

★ Supporting core VistA legacy systems

★ Liaison to business owners and OI&T Veterans Health IT (VHIT) for software project lifecycle

MFS portfolio includes systems supporting:

★ Integrated Funds Control, Accounting, and Procurement (IFCAP)

★ Strategic Asset Management (SAM) and IT Equipment Tracking

★ Automated Engineering Management System / Medical Equipment Reporting System

★ E-Contract Management System (eCMS)

★ Reasonable Charges, Fee Basis, Integrated Billing (IB), and Accounts Receivable (AR)

★ Budget Execution, Decision Support Systems (DSS), and Event Capture Extracts

★ Personnel and Accounting Integrated Data System (PAID)

★ Automated Safety Incident Surveillance Tracking System (ASISTS)

★ ePharmacy, eClaims, and Electronic Insurance Verification (eIV)

★ Common Procedure Terminology / Health Care Common Procedure Coding System

★ Veterans Personal Finance System (VPFS)

★ Revenue Source Code (RSC)

For these services, please contact:

Lead: Eddie Piskura / Alternate: Justin Miller

Email: Edward.PiskuraJr@va.gov; Justin.Miller2@va.gov

Website: vaww1.va.gov/esm

VHA IT Portfolio Management *(continued)*

Registration, Eligibility & Enrollment (REE) Systems Portfolio

REE Portfolio focuses on:

★ Strong VHA and OneVA component

★ OneVA building common system and demographic database supporting registration and eligibility

★ VHA management of companion VHA registration, enrollment and eligibility through National Health Demographic Database

REE Portfolio includes systems supporting:

★ Admission / Discharge / Transfer (ADT) / Registration

★ Automated Medical Information Exchange (AMIE) II

★ Compensation And Pension Record Interchange (CAPRI)

★ E-Gov Initiatives (e-Grants, e-Learning)

★ Electronic Wait List (EWL)

★ Enrollment System Redesign (ESR)

★ Enrollment Database (EDB)

★ Geographic Means Testing (GMT) Module

★ Hospital Inquiry (HINQ)

★ Patient Advocate Tracking System (PATS)

★ Primary Care Management Module (PCMM)

★ Identity Management, Scheduling, and Patient Care Encounter (PCE)

For these services, please contact:

Lead: Jay Eigenbrode / Alternate: Jackie Bridges

Email: michael.eigenbrode@va.gov; jacquelyn.bridges@va.gov

Website: vaww1.va.gov/esm

Enterprise Systems Management (ESM) Directorate

VHA Support to Health Information Systems Executive Board (HISEB)

The HISEB provides advisory support and senior VHA leadership and oversight to facilitate and advance the functionality and operation for the five portfolios in OI

Services to VA / VHA:

★ Contributes to and monitors the development of IT program plans, budgets, and schedules

★ Oversees lifecycle plans that establish priorities and set goals for IT systems performance

★ Develops processes that support sound technical and fiscal IT investment decisions that tie to capital planning and ensure compliance with the Clinger-Cohen Act

For these services, please contact the portfolio lead:

Common Services Portfolio:
Lead: Jeng-Jong (J.J.) Pan **Email:** Jeng-Jong.Pan@va.gov

Health Data Systems Portfolio:
Lead: Travis Hoffmann **Email:** travis.hoffmann@va.gov

Health Provider Systems Portfolio:
Co-leads: Doug Rosendale, Jeff Sartori & Tin Wong
Email: douglas.rosendale@va.gov; jeffery.sartori@va.gov; edward.wong3@va.gov

Management & Financial Systems Portfolio:
Lead: Eddie Piskura **Email:** edward.piskurajr@va.gov

Registration, Eligibility & Enrollment Portfolio:
Lead: Jay Eigenbrode **Email:** michael.eigenbrode@va.gov

Website: vaww1.va.gov/esm

Health Data & Informatics (HDI) Directorate

Vision:

To be a nationally recognized leader in the health informatics field

Mission:

To support and advance quality health care delivery through quality information practices

Services Provided:

★ Data Quality

★ HDI Centralized Program Management

★ Health Care Security Requirements

★ Health Information Management

★ Informatics & Data Management Committee Support (IDMC)

★ Information Access & Privacy

★ National Data Systems

★ Patient Safety IT

★ Section 508 Compliance

★ VA Central Office Library

★ VA Library Network

★ VHA Forms, Publications & Records Management

Health Data & Informatics (HDI)

Contact Information

Director, Gail Graham — 202-461-5874
Director, Program Support Office, Barbara Bishop — 727-319-1337
Health Data & Informatics Comm POC, Courtney Coduri — 202-461-5858
Health Informatics Specialist, Jorge Ferrer — 727-692-1880
Management Analyst, Alison Tshikosi (contractor) — 202-461-5866

Data Quality
Director, Beth Franchi — 414-389-4191
Management Analyst, Jackie Houston — 205-554-3449
Management Analyst, Sara Temlitz — 414-389-4192

Health Care Security Requirements
Director, Gail Belles — 518-449-0604
C&A Security Engineers Team Lead, Paul Mancini — 304-262-7368
IT Security Specialist, Matt Baum — 202-461-5659
VA / DoD Data Exchange Security Liaison, Jack Michalek — 727-320-1917

Health Information Management
Director, Linda Nugent — 765-629-2330 / 760-777-1170
HIM Specialist, Karla Porter — 502-241-2822

Informatics & Data Management Committee (IDMC) Support
Director, Sonya Gonzalez — 202-461-5836
Management Analyst, Shawn Hurford — 202-461-6037

Information Access & Privacy Office
Director, Stephania Putt — 704-245-2492
Freedom of Information Act Officer, Clay Johnson — 202-461-5876
Health Information Access Coordinator, Shawn Hardenbrook — 727-207-3348
Privacy Compliance Assurance Coordinator, David McDaniel — 202-360-1475
Privacy Implementation Coordinator, Andrea Wilson — 321-504-4574

National Data Systems
Director, John Quinn — 512-326-6188
Management Analyst, Patricia Winnop — 512-326-6748

Patient Safety IT
Director, Jeanie Scott — 518-449-0692
Management Analyst, Jean Krieg — 608-280-7001

Section 508 Compliance
Director, Ellen Crowe — 630-692-1377
Management Analyst, Mary Lou Mendez — 315-446-7162

VA Central Office Library
Director, Caryl Kazen — 202-461-7580
Reference Desk — 202-461-7573

VA Library Network (VALNET)
Director, Ginny DuPont — 202-461-5839

VHA Forms, Publications, & Records Management
Director, Mary Stout — 202-461-5867
Management Analyst, Garry Bernard — 202-461-5895

Health Data & Informatics (HDI) Directorate

Centralized Program Management

The HDI Directorate addresses, advises on, and provides administrative management of health information and aspects of the electronic health record (EHR). HDI and its program offices collaborate with offices throughout VA / VHA and interact directly with veterans, veterans' organizations, and members of the public.

Services to the Office of Information:

★ Addresses, advises on, and provides administrative management of health information

★ Addresses, advises on, and provides administrative management for aspects of EHRs

★ Provides oversight of matrixed program offices supporting HDI budget, contracting, and human resources

Services to VA / VHA and External Customers:

★ Collaborates with offices throughout VA / VHA on management of health data

★ Provides stakeholder relationship management

For these services, please contact:

Director: Gail Graham / Alternate: Alison Tshikosi

Email: VHA OI HDI Directors

Website: VHA OI HDI Directors

Data Quality

Services to VA / VHA / Office of Information and External Customers:

★ As business owner and data steward of Master Patient Index (MPI), ensures integrity of identifiers and identity management processes (identifying, resolving duplicates, overlaps, and overwrites) for patients and other business partners, such as DoD

★ Oversees processes and systems that expand the MPI as the unique identifier to all systems that include patient data

★ Acts as the VHA Data Quality Coordinator and provides requirements related to data quality topics for the VHA enterprise

★ Serves as VHA OI member of VA Data Management Board

★ Manages Data Steward Program for VHA, currently being staffed to support business data management across VHA

★ Supports the technical community

For these services, please contact:

Lead: Beth Franchi / Alternate: Sara Temlitz

Email: VHA OI HDI DQ

Website: vaww.vhaco.va.gov/dataquality

Health Care Security Requirements

Services to the Office of Information:

★ Serves as subject matter experts for "all things security" addressed to VHA OI management and staff

★ Assists in cross-cutting issues relevant to security-requirements compliance for VistA and Health_e_Vet development and implementation

★ Researches and resolves security issues and concerns

Services to VA / VHA:

★ Develops and provides guidance and policy interpretation on the Health Insurance Portability and Accountability Act (HIPAA) related to security

★ Assists VHA Program Offices in meeting certification and accreditation requirements for health care systems and applications

★ Provides certification and accreditation support to VA Office of Information & Technology, Office of Enterprise Development, for all VistA and Health_e_Vet applications

★ Conducts security assessments and reviews of VistA, Health_e_Vet, and internally developed (Class III) applications

For these services, please contact:

Lead: Gail Belles / Alternate: Matt Baum

Email: VHA OI HDI Security Team

Website: vaww.vhaco.va.gov/hdi/security.html

Health Data & Informatics (HDI) Directorate

Health Information Management (HIM)

Services to the Office of Information:

★ Provides subject matter expertise relative to health record requirements

★ Preserves integrity of the legal health record to support direct patient care, business functions, and population health

Services to VA / VHA and External Customers:

★ Manages technical career field program for HIM in support of VHA succession planning

★ Provides VHA policy, guidance, training, and tools related to EHR implementation, documentation, and coding

★ Provides and develops VHA policy, guidance, training, and tools related to personal health record content and functionality

★ Serves as liaison on health IT adoption, coding, reimbursement, clinical vocabularies, standards development, and interaction with health partners

For these services, please contact:

Lead: Linda Nugent / Alternate: Karla Porter

Email: VHA HIM Staff

Website: vaww.vhaco.va.gov/him

Health Data & Informatics (HDI) Directorate

Informatics & Data Management Committee (IDMC) Support

IDMC's purpose is to recommend policies and plans and provide oversight of VHA informatics and data management strategies.

The IDMC is a sub-committee of the National Leadership Board, chartered to advise the Under Secretary for Health.

IDMC membership consists of administrative and clinical personnel from VA Medical Centers, VHA Program Offices, and Veterans Integrated Service Network leadership.

Services to VA / VHA:

★ Manages the IDMC program

★ Develops agendas

★ Produces minutes

★ Creates supporting materials and communication

★ Tracks action items

For these services, please contact:

Director: Sonya Gonzalez / Alternate: Shawn Hurford

Email: VHA NLB IDMC Support

Website: nlb.vssc.med.va.gov/Committees/Informatics%20%20Data%20Man agement%20(/Informatics%20and%20Data%20Managemen/Pages/default.aspx

Health Data & Informatics (HDI) Directorate

Information Access & Privacy (IAP) Office

Services to the Office of Information:

★ Coordinates privacy activities supporting compliance with VHA privacy policy requirements

★ Oversees health information access program

Services to VA / VHA:

★ Serves as VHA Freedom of Information Act (FOIA) Officer

★ Serves as VHA Privacy Officer

★ Provides privacy policy, guidance, technical assistance, and consultative services to VHA Program Offices and field facilities

★ Develops and organizes privacy training and orientation programs

★ Coordinates privacy activities supporting VHA compliance with federal privacy laws and regulations

★ Conducts privacy assessments at VHA facilities

★ Investigates alleged privacy violations and complaints; coordinates remediation, as appropriate

★ Reviews and processes requests for national access to health information in specific systems

For these services, please contact:

Lead: Stephania Putt / Alternate: Andrea Wilson

Email: VHA 19F2 OI Privacy Staff

Website: vaww.vhaco.va.gov/privacy

National Data Systems (NDS)

Services to the Office of Information:

★ Provides operational oversight of VA Austin Corporate Data Center Operations (CDCO)

★ Coordinates access and release of national data sets

Services to VA / VHA and External Customers:

★ Serves as liaison with program offices for operational issues at VA Austin CDCO

★ Provides monthly Franchise Fund billing invoices to VHA

★ Oversees National Patient Care Database, Patient Treatment File, Statistical Analysis System (SAS) datasets, and other workload data necessary for VHA budget distribution

★ Data owner for Real Social Security Number access to national VHA data sets

★ Produces Corporate Database Monograph

★ Helps VHA researchers obtain data for research studies

For these services, please contact:

Lead: John Quinn / Alternate: Patricia Winnop

Email: VHA CIO IA NDS All Staff

Website: vaww.va.gov/nds

Patient Safety IT

Services to the Office of Information:

★ Manages a non-punitive system for reporting safety incidents or concerns

★ Provides patient safety education to promote a culture of safety

Services to VA Office of Information & Technology:

★ Monitors and reports on VA software and IT issues (e.g. software releases) relating to, or potentially affecting, patient safety

★ Manages remediation of patient safety issues; conducts root cause analyses to identify potential issues in collaboration with other VA / VHA offices

★ Supports implementation of safety principles, using best practices, such as human-centered design, based on human factors engineering principles, standardized processes, and usability testing into IT product development and delivery

For these services, please contact:

Lead: Jeanie Scott / Alternate: Jean Krieg

Email: VHA OI Patient Safety

Website: vaww.vhaco.va.gov/hdi/oipatientsafety.asp

Section 508 Compliance

Section 508 of the Rehabilitation Act Amendments of 1998 addresses accessibility of electronic and information technology for people with disabilities.

Services to the Office of Information:

★ Implements Section 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d)

★ Provides consultations on Section 508 compliance to project development teams early in project lifecycle

★ Provides Section 508 training and guidance on meeting technical standards

Services to VA / VHA and External Customers:

★ Advocates for accessibility of Electronic & Information Technology (E&IT)

★ Provides education on creating electronic materials

For these services, please contact:

Director: Ellen Crowe / Alternate: Marylou Mendez

Email: VHA OI HDI Section 508

Website: vista.med.va.gov/508workgroup

Health Data & Informatics (HDI) Directorate

VA Central Office Library

Services to VA / VHA / Office of Information and External Customers:

★ Provides informational services, resources, and guidance in support of VA and VHA employee work, including reference, online searching, training, and interlibrary loans

★ Manages library resources including desktop access to e-journals, e-books, databases, etc.

★ Manages a traditional collection of audiovisuals, hardcopy books, and journals

For these services, please contact:

Lead: Caryl Kazen

Reference Desk (202) 461-7573

Email: VHA 19 OI VACO Library

Website: vaww.vhaco.va.gov/library

VA Library Network (VALNET)

VALNET is a health sciences library network that supports VA's Veterans Health Administration (VHA), Veterans Benefits Administration (VBA), and National Cemetery Administration (NCA). VALNET users include VA staff and employees; students and trainees in affiliated teaching programs; and veteran inpatients and outpatients, their families, and caregivers.

Services to the Office of Information:

★ Manages the VALNET health sciences library network in support of clinical and management decision-making, research, and education

★ Provides support and services for VALNET staff and VA Medical Center staff on library related issues such as recruitment

Services to VA / VHA Customers:

★ Coordinates centralized activities and national contracts

★ Coordinates training program for new library managers

★ Coordinates acquisition and distribution of books and audiovisuals for field libraries in support of training initiatives

★ Works with VHA Program Offices on initiatives such as knowledge based information (KBI), patient computing, and health literacy

For these services, please contact:

Director: Ginny DuPont

Email: VHA 19 OI Library Network Office

HDI website: vaww.vhaco.va.gov/valnet

Health Data & Informatics (HDI) Directorate

VHA Forms, Publications & Records Management

Services to VA / VHA / Office of Information and External Customers:

★ Manages, distributes, and maintains web resources for VHA forms, publications, and documents

★ Advises on and oversees publication processes for VHA forms, documents, and policy guidance

★ Oversees VHA Records Management

For these services, please contact:

Lead: Mary Stout / Alternate: Garry Bernard

Email: VHA 19 OI Forms, Pubs, Record Mgmt

Website: vaww1.va.gov/vhapublications

VA / DoD Health IT Sharing (HITS) Program Directorate

Vision:
Support the nation's veterans by facilitating electronic health records (EHR), allowing appropriate and real time seamless sharing of health data between VA and DoD

Mission:
Support the nation's veterans by providing programmatic, analytical, and administrative support to VA / DoD collaborative Health Information Management and IT programs

Services Provided:

★ Advancement of EHR Interoperability

★ Congressional Testimony

★ Executive Reports on VA / DoD HITS

★ Partnership with DoD IT strategies
  ☆ Develops and Monitors Metrics
  ☆ Interagency Program Management
  ☆ Synchronizes Interagency Efforts

★ Strategic Planning & Oversight

★ Support to Joint Executive Council

★ VA Liaison to Military Health System

★ Validation of EHR requirements
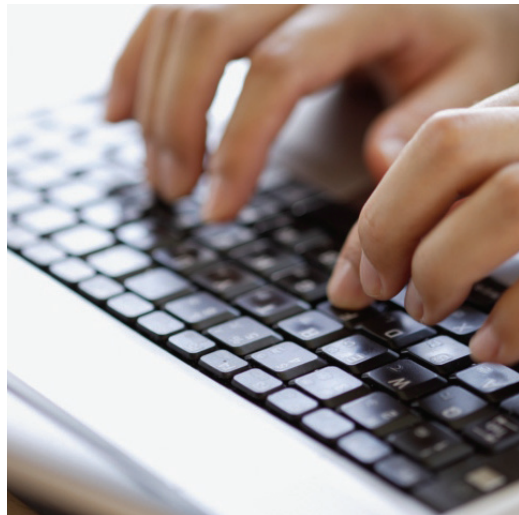
Contact Information

Director, Joseph Gardner III (Acting)	301-734-0187
Administrative and Operations Support, Kathy Roberson	301-734-0126
Contract and Budget Specialist, Todd Turner	301-504-9842
Executive and Operations Support, Peyton Isaac	301-734-0392
General Program Support, Maggi Pierson (contractor)	301-734-0133
Management Analyst, Penny Cauffiel	301-734-0445
Program and Administrative Support, Kraig Marable (contractor)	301-734-0010
VA / DoD HITS Program Comm POC, Susan Wiedemann	202-360-7138

North Chicago Federal Health Care Center Project Support
Management Analyst, Greg Donham	727-398-9468

VA / DoD Liaison for Polytrauma Support (Data Sharing)
Management Analyst, Fred McLain	301-734-0453
Program Support, Maggi Pierson (contractor)	301-734-0133

VA / DoD Liaison to Nationwide Health Information Network
Management Analyst, Sylvia Endicott-Sullivan	605-260-0843
Program Analyst, Greg Donham	727-398-9468

Bidirectional Health Information Exchange Program Support
Lead Management Analyst, Anthoney Gilyard	301-734-0437
Management Analyst, Linda Noel	301-734-0431
Management Analyst, Sylvia Endicott-Sullivan	605-260-0843

Interagency Clinical / Health Data Repository Program Office
Interagency Program Manager, Jack Mandel	301-734-0444
Program Support, Preeya Gholkar (contractor)	301-734-0425

VA / DoD Joint Inpatient Data Study
Co-task Manager, Joseph Gardner III	301-734-0187
Contract Support, Ty Mullen	301-734-0010

Centralized Program Management

Services to VHA:

★ Executive Reporting and Strategic Planning

    ☆ Provides monthly and annual updates to the Joint Executive Council (JEC) on the status of the VA / DoD Joint Strategic Plan (JSP) to improve the quality, efficiency, and effectiveness of delivery of benefits

    ☆ Provides quarterly reports to the OMB on the President's Management Agenda scorecard measuring progress on VA / DoD HITS initiatives

    ☆ Participates and provides input into department and administration level strategic planning activities

For these services, please contact:

Lead: Joseph Gardner III / Alternate: Peyton Isaac

Email: VHA 19 OI VA DoD HITS Triage

Website: vaww1.va.gov/vadodhealthitsharing

Executive & Operations Support

Serves as liaison between OI leadership, DoD, and ESM for VA / DoD HITS Programs and initiatives, working closely with OI's Office of Communications.

Services to VA / VHA and the Office of Information:

★ Provides general programmatic support to internal and external inquiries related to VA / DoD HITS Programs

☆ Responds to questions from Congress, GAO, and other regulatory bodies

☆ Prepares Congressional Testimony

★ Serves as primary liaison to the Military Health System Chief Information Officer (CIO)

Services to ESM Managers:

★ Assists in defining requirements for exchange of electronic health information

Services to DoD:

★ Coordinates with VA Subject Matter Experts

For these services, please contact:

Lead: Joseph Gardner III / Alternate: Peyton Isaac

Email: VHA 19 OI VA DoD HITS Triage

Website: vaww1.va.gov/vadodhealthitsharing

Federal Health Information Exchange (FHIE) and Bidirectional Health Information Exchange (BHIE) Program Support

Services to the Office of Information:

★ Participates programmatically and provides improvements to both the FHIE and enhancements for the BHIE

★ Provides insight into lessons learned from interagency work

Services to VA Office of Information & Technology:

★ Coordinates interagency program management for FHIE and BHIE

★ Synchronizes interagency efforts for text and medical image exchange

★ Contributes to interagency enhancements for clinical performance improvement using FHIE and BHIE

★ Monitors and facilitates improvements to existing interagency processes

★ Supports development of interagency quality measurements; monitors metrics and performance

For these services, please contact:

Lead: Joseph Gardner III / Alternate: Anthoney Gilyard

Email: VHA 19 OI VA DoD HITS Triage

Website: vaww1.va.gov/vadodhealthitsharing

Interagency Clinical / Health Data Repository (CHDR) Program Office

CHDR enables VA's Health Data Repository (HDR) and DoD's Clinical Data Repository to share electronic health data in a form that is computable and can be used in decision support.

Services to the Office of Information:

★ Monitors prioritization of the clinical elements (domains) to enter into the HDR

★ Provides a model for the most advanced method of health information interoperability available between VA and DoD

Services to VA / VHA / DoD:

★ Fosters improvement in operational performance

★ Monitors and facilitates agreement on code sets and other interagency standards

★ Develops interagency measures and monitors metrics

★ Synchronizes interagency efforts

★ Coordinates interagency program management

For these services, please contact:

Director: Joseph Gardner III / Alternate: Jack Mandel

Email: VHA 19 OI VA DoD HITS Triage

Website: vaww1.va.gov/vadodhealthitsharing

Joint VA / DoD Electronic Health Record (EHR) Interoperability Study Support

Services to the Office of Information:

★ Validates inpatient care activities to help define system requirements

★ Validates current EHR functionality

★ Partners with DoD to identify improved IT strategies

For these services, please contact:

Lead: Joseph Gardner III / Alternate: Peyton Isaac

Email: VHA 19 OI VA DoD HITS Triage

Website: vaww1.va.gov/vadodhealthitsharing

VHA Office of Information

OI Directory of Services Acronyms

ADT	Admission / Discharge / Transfer
AEMS / MERS	Automated Engineering Management System / Medical Equipment Reporting System
AHIC	American Health Information Community
BCE	Bar Code Expansion
BCMA	Bar Code Medication Administration
BCRO	Bar Code Resource Office
BHIE	Bidirectional Health Information Exchange
CHDR	Clinical / Health Data Repository
CHI	Consolidated Health Informatics
CHIO	Chief Health Informatics Office Directorate
CIO	Chief Information Officer
CIS	Clinical Information System
CPRS	Computerized Patient Record System
CPT / HCPCS	Common Procedure Terminology / Health Care Common Procedure Coding System
CS	Common Services Portfolio
DoD	Department of Defense
EHR	Electronic Health Record
ESM	Enterprise Systems Management Directorate
FHA	Federal Health Architecture
FHIE	Federal Health Information Exchange
FLITE	Financial & Logistics Integrated Technology Enterprise

FOIA	Freedom of Information Act
GAO	Government Accountability Office
HDI	Health Data & Informatics Directorate
HDR	Health Data Repository
HDS	Health Data Systems Portfolio
Health*e*Vet	Next generation of VistA
HEC	Health Executive Council
HIM	Health Information Management
HIPAA	Health Insurance Portability & Accountability Act
HISEB	Health Information Systems Executive Board
HITS	Health Information Technology Sharing
HPS	Health Provider Systems Portfolio
IDMC	Informatics & Data Management Committee
IT	Information Technology
JEC	VA / DoD Joint Executive Council
JSP	VA / DoD Joint Strategic Plan
MFS	Management & Financial Systems Portfolio
MPI	Master Patient Index
My Health*e*Vet	Veterans' Personal Health Record
NCA	National Cemetery Administration
OI	Office of Information
OI&T	Office of Information & Technology
OMB	Office of Management & Budget
ONCHIT	Office of the National Coordinator for Health Information Technology
POC	Point of Contact
RAEM	Requirements Analysis & Engineering Management
REE	Registration, Eligibility & Enrollment Systems Portfolio
SLA	Service Level Agreements

VA	Department of Veterans Affairs
VA / DoD HITS	VA / DoD Health IT Sharing Program Directorate
VACO	VA Central Office
VALNET	VA Library Network
VBA	Veterans Benefits Administration
VHA	Veterans Health Administration
VHIT	Veterans Health IT (OI&T)
VISN	Veterans Integrated Service Network
VistA	Veterans Health Information Systems & Technology Architecture
VistA Web	The VistA web-based application for viewing remote data (VA and DoD)

Index

Notes

Veterans Health Administration