Household Survey Results
August 2003

OMNIBUS

Bureau of Transportation Statistics

General Methodology of the Omnibus Survey:

July 2001 to Present

Introduction and Background

The Bureau of Transportation Statistics (BTS) is conducting a series of monthly surveys to monitor expectations of and satisfaction with the transportation system and to gather event, issue, and mode-specific information. The surveys will serve as an information source for the U.S. Department of Transportation (DOT) modal administrators, who can use them to support congressional requests and for internal DOT performance indicators. Overall, the surveys will support the collection of information on a wide range of transportation-related topics.

This document contains the following information:

- Background of the survey initiative;

- A detailed description of how sample respondents were selected for the survey;

- Information on interviewer training, pre-testing, interviewing methods, household screening methods and methods for call attempts and callbacks;

- Guidance on the use of weights for analyses;

- Instructions for calculating standard error estimates;

- Data collection methods.

1. Sample Design

Target Population

The target population is the United States non-institutionalized adult population (18 years of age or older).

Sampling Frame and Selection

To ensure that the monthly Omnibus Surveys conducted after March 2001 is comparable to past Omnibus Surveys (March 2001 and earlier), the previous sample methodology was replicated. A sample methodology was used to achieve a random sample of non-institutionalized adults 18 years and older in the fifty states of the United States and the District of Columbia. A national probability sample of households using list-assisted random digit dialing (RDD) methodology was employed for the survey. The sample was purchased from GENESYS, a firm that provides sample for numerous government agencies and the private sector. In summary, GENESYS initiated a sample development process by first imposing an

implicit stratification on the telephone prefixes using the Census Bureau divisions and metropolitan status (See the Census Bureau regions and divisions below).

Table 1: Census Bureau Regions and Divisions

REGION	DIVISION	STATES
Northeast	New England	CT, ME, MA, NH, RI, VT
	Middle Atlantic	NJ, NY, PA
Midwest	E. North Central	IN, IL, MI, OH, WS
	W. North Central	IA, KS, MN, MO, NE, ND, SD
South	South Atlantic	DE, DC, FL, GA, MD, NC, SC, VA, WV
	E. South Central	AL, KY, MS, TN
	W. South Central	AR, LA, OK, TX
West	Mountain	AZ, CO, ID, NM, MT, UT, NV, WY
	Pacific	AK, CA, HI, OR, WA

Within each Census Bureau division, counties and their associated prefix areas located in Metropolitan Statistical Areas (MSA) were sorted by the size of the MSA. Counties and their associated prefix areas within a Census Bureau division that are located outside of MSAs were first sorted by state. Within each state, the counties and their associated prefix areas were sorted by geographic location. This implicit stratification ensures that the sample of telephone numbers is geographically representative.

The resulting sample of telephone numbers was address-matched for subsequent mailing of a pre-contact letter to each address.

RDD Sample

To generate the sample the GENESYS System employs list-assisted random digit dialing methodology. List-assisted refers to the use of commercial lists of directory-listed telephone numbers to increase the likelihood of dialing household residences. This method gives unlisted telephone numbers the same chance to be selected as directory-listed numbers.

The system utilizes a database consisting of all residential telephone exchanges, working bank information, and various geographic service parameters such as state, county, Primary ZIP code, etc. In addition, the database provides working

bank information at the two-digit level – each of the 100 banks (i.e., first two digits of the four-digit suffix) in each exchange is defined as "working" if it contains one or more listed telephone households. On a National basis, this definition covers an estimated 96.4% of all residential telephone numbers and 99.96% of listed residential numbers. This database is updated on a quarterly basis.

The sample frame consists of the set of all telephone exchanges that meet the geographic criteria. This geographic definition is made using one or more of the geographic codes included in the database. Following specification of the geographic area, the system selects all exchanges and associated working banks that meet those criteria.

Based on the sample frame defined above, the system computes an interval such that the number of intervals is equivalent to the desired number of sample pieces. The interval is computed by dividing the total possible telephone numbers in the sample frame (i.e., # of working banks X 100) by the number of RDD sample pieces required. Within each interval a single random number is generated between 1 and the interval size; the corresponding phone number within the interval is identified and written to an output file.

The result is that every potential telephone number within the defined sample frame has a known and equal probability of selection.

ID-PLUS

This process is designed to purge about 75% of the non-productive numbers (non-working, businesses and fax/modems). Since this process is completed after the sample is generated, the statistical integrity of the sample is maintained.

The Pre-Dialer Phase – The file of generated numbers is passed against the ID database, comprised of the GENESYS-Plus business database and the listed household database. Business numbers are eliminated while listed household numbers are set aside, to be recombined after the active Dialer Phase.

The Dialer Phase – The remaining numbers are then processed using automated dialing equipment – actually a specially configured PROYTYS Telephony system. In this phase, the dialing is 100% attended and the phone is allowed to ring up to two times. Specially trained agents are available to speak to anyone who might answer the phone and the number is dispositioned accordingly. Given this human intervention in evaluating all call results, virtually all remaining businesses, non-working and non-tritone intercepts, compensate for differences in non-working intercept behavior. The testing takes place during the restricted hours of 9 a.m. – 5 p.m. local time, to further minimize intrusion since fewer people are home during these hours.

The Post-Dialer Phase – The sample is then reconstructed, excluding the non-productive numbers identified in the previous two phases.

Address Matching

The Donnelley (InfoUSA) listed residential database was used for residential reverse matches (name and address). This file contains approximately 174 million names and addresses, of which 90 million have a phone number. This file is white-page based and has NCOA updates applied to it monthly. Full updates to the file are received 3 times a year as well as monthly ZIP Code replacements. Name and address or address (including ZIP+4's) only, is appended, where available.

Precision of Estimates

The precision of estimated frequencies can be assessed by evaluating the width of the 95 percent confidence interval around the estimates. For this application, the confidence interval can be *approximated* for design purposes as:

$$p_s \pm Z\sqrt{Var(p_s)}$$

Where p_s is the estimated (sample) proportion;

Z is the 5 percent critical value of the normal distribution; and

$Var(p_s)$ is the variance of p_s.

The calculation of the end points of the confidence interval can be re-written as:

$$p_s \pm Z\sqrt{\frac{p_s(1-p_s)}{n}}$$

Or

$$p_s - Z\sqrt{\frac{p_s(1-p_s)}{n}} \leq P \leq p_s + Z\sqrt{\frac{p_s(1-p_s)}{n}}$$

Where P is the true population value of the proportion; and

n is the sample size.

Therefore, with a sample size of 1,023 and p_s = 50 percent, the confidence interval range would be 47 = P = 53, *approximately*.

2. Sampling Weights and Adjustments

This section discusses the development of survey weights. Two types of weights were used in the present survey: inverse-probability weights (to correct for unequal selection probabilities) and post-stratification (to correct for known discrepancies between the sample and the population). The final analysis weight

reflects both types of adjustments, i.e. adjustment for non-response, multiple telephone lines, and persons-per-household, and post-stratification adjustments. The final analysis weight is the weight that should be used for analyzing the survey data.

The final analysis weight was developed using the following steps:

- Calculation of the base sampling weights;

- Adjustment for unit non-response;

- Adjustment for households with multiple voice telephone numbers;

- Adjustment for selecting an adult within a sampled household; and

- Post-stratification adjustments to the target population.

The product of all the above variables represents the final analysis weight. If needed, extreme values of the final analysis weight can be reduced (or trimmed) using standard weight trimming procedures.

Base Sampling Weights

The first step in weighting the sample is to calculate the sampling weight for each telephone number in the sample. The sampling rate is the inverse of the telephone number's probability of selection, or:

$$W_S = \frac{N}{n}$$

Where N is the total number of telephone numbers in the population and n is the total number of telephone numbers in the sample.

Adjustment for Unit Non-Response

Sampled telephone numbers are classified as responding or non-responding households according to Census division and metropolitan status (inside or outside a Metropolitan Statistical Area). The non-response adjustment factor for all telephone numbers in each Census division (c) by metropolitan status (s), is calculated as follows:

$$ADJ_{NR} = \frac{1}{CASRO\ response\ rate\ (c, s)}$$

Where the denominator is the CASRO response rate for Census division c and metropolitan status s. The non-response adjustment factor for a specific cell (defined by metropolitan status and Census division) is a function of the response rate, which is given by the ratio of the estimated number of telephone households to the number of completed surveys.

The non-response adjusted weight (W_{NR}) is the product of the sampling weight (W_S) and the non-response adjustment factor (ADJ_{NR}) within each Census division / metropolitan status combination.

Adjustment for Households with Multiple Telephone Numbers

Some households have multiple telephone lines for voice communication. Thus, these households have multiple chances of being selected into the sample and adjustments must be made to their survey weights. The adjustment for multiple telephone lines is:

$$ADJ_{MT} = \frac{1}{Min\ (Nb\ telephone\ lines,\ 3)}$$

As shown in the formula, the adjustment is limited to a maximum factor of three. In other words, the adjustment factor ADJ_{MT} will be one over two (0.50) if the household has two telephone lines, and one over three (0.33) if it has three *or more*.

For respondents that did not provide this information, it is assumed that the household contained only *one* telephone line. The non-response adjusted weight (W_{NR}) is multiplied by the adjustment factor for multiple telephone lines (multiple probabilities of selection) (ADJ_{MT}) to create a weight that is adjusted for non-response and for multiple probabilities of selection (W_{NRMT}).

Adjustment for Number of Eligible Household Members

The probability of selecting an individual respondent depends upon the number of eligible respondents in the household. Therefore, it is important to account for the total number of eligible household members when constructing the sampling weights. The adjustment for selecting a random adult household member is:

$$ADJ_{RA} = Number\ of\ Eligible\ Household\ Members$$

For respondents that did not provide this information, a value for ADJ_{RA} is imputed according to the distribution of the number of eligible persons in a household (from responding households) within the age, gender, and race/ethnicity cross-classification cell matching that of the respondent for which the value is being imputed.

The weight adjusted for non-response and for multiple probabilities of selection (W_{NRMT}) is then multiplied by ADJ_{RA}, resulting in W_{NRMTRA}, a weight adjusted for non-response, multiple probabilities of selection, and for selecting a random, household member.

Post-Stratification Adjustments

Adjusting weighted survey counts so that they agree with population counts

provided by the Census Bureau can compensate for different response rates by demographic subgroups, increase the precision of survey estimates, and reduce the bias present in the estimates resulting from the inclusion of only telephone households. The final adjustment to the survey weight is a post-stratification adjustment that allows the weights to sum to the target population (i.e. U.S. non-institutionalized persons 18 years of age or older) by age, gender and race/ethnicity.

The outcome of post-stratification is a factor or multiplier (M) that scales W_{NRMTRA} within each age/gender/race cell, so that the weighted marginal sums for age, gender and race/ethnicity agree with the corresponding Census Bureau distribution for these characteristics. The method used in the post-stratification adjustment is a simple ratio adjustment applied to the sampling weight using the appropriate national population total for a given cell defined by the intersection of age, gender, and race/ethnicity. The general method for ratio adjusting is:

- A table of the sum of the weights for each cell denoted by each age, gender, and race/ethnicity combination is created. Each cell is denoted by $S(i,j,k)$, where i is the indicator for age, j is the indicator for gender, and k is the indicator for race/ethnicity;

- A similar table of national population controls is created, where each cell is denoted by $P(i,j,k)$;

- The ratio $R(i,j,k) = P(i,j,k) / S(i,j,k)$ is calculated; the cell ratio $R(i,j,k)$ is denoted as the multiplier M;

- Each weight, at the record level, is multiplied by the appropriate cell ratio of $R(i,j,k)$ to form the post-stratification adjustment.

Again, cells used in the post-stratification are defined by the combination of age, gender, and race/ethnicity. With two categories for gender, six for age and four for race/ethnicity, a total of 48 (2x6x4) cells can be used. In any month, some race/ethnicity or, preferably, age categories may be merged if the number of completed interviews within the corresponding cells falls below thirty.

Those respondents who did not supply the demographic information necessary to categorize their age, gender and/or race/ethnicity are excluded from the post-stratification process and assigned a value of 1 for M.

The multiplier M is then applied to W_{NRMTRA} to create $W_{NRMTRAPS}$. However, $W_{NRMTRAPS}$ is overstated because a portion of the sample is not included in the calculation of the post-stratification adjustment. Therefore, a deflation factor is applied to the value of $W_{NRMTRAPS}$. The deflation factor DEF is calculated as follows:

$$DEF = \frac{\sum_{i=1}^{6}\sum_{j=1}^{2}\sum_{k=1}^{4} P(i,j,k)}{TW_{NRMTRA\_NA} + \sum_{i=1}^{6}\sum_{j=1}^{2}\sum_{k=1}^{4} P(i,j,k)}$$

Where:

$P(i, j, k)$ is the national population count for cell (i, j, k); and

TW_{NRMTRA_NA} is the sum of the W_{NRMTRA} weights for respondents with missing demographic information.

This deflation factor denotes the proportion of the target population represented by respondents with non-missing demographic information. The final analysis weight, W_{FINAL}, is the scaled value of $W_{NRMTRAPS}$, calculated as:

$$W_{FINAL} = DEF \times W_{NRMTRAPS}$$

W_{FINAL} can be viewed as the number of population members that each respondent represents.

Trimming of Final Analysis Weights

Extreme values of W_{FINAL} are trimmed to avoid over-inflation of the sampling variance. In short, the trimming process limits the relative contribution of the variance associated with the kth unit to the overall variance of the weighted estimate by comparing the square of each weight to a threshold value determined as a multiple of the sum of the squared weights. Letting $w_1, w_2, \ldots w_j$, denote the final analysis weights for the n completed interviews, the threshold value is calculated using the following formula:

$$Threshold = \left(10\sum_{j=1}^{n} w_j^2 / n\right)^{\frac{1}{2}}$$

Each household having a final analysis weight that exceeds the determined threshold value is assigned a trimmed weight equal to the threshold. Next, the age/gender/race cell used in the post-stratification is identified for each household with a trimmed weight. To maintain the overall weighted sum within the cell, the trimmed portions of the original weights are reassigned to the cases whose weights are unchanged in the trimming process.

For cases having trimmed weights but missing age, gender, and/or race/ethnicity information, the trimmed portions of the original weights are assigned to all remaining cases whose weights are unchanged in the trimming process.

The entire trimming procedure is repeated on the new set of weights: a new threshold value is recalculated and the new extreme values are re-adjusted. The

process is repeated until no new extreme values are found.

3. Variance Estimation

The data collected in the Omnibus Household Survey was obtained through a complex sample design involving stratification, and the final weights were subject to several adjustments. Any variance estimation methodology must involve some simplifying assumptions about the design and weighting. Some simplified conceptual design structures are provided in this section.

Variance Estimation Methodology

The software package SUDAAN® (Software for the Statistical Analysis of Correlated Data) Version 7.5.6 was used for computing standard errors.

Software

SUDAAN® is a statistical software package developed by Research Triangle Institute to analyze data from complex sample surveys. SUDAAN® uses advanced statistical techniques to produce robust variance estimates under various survey design options. The software, in particular, can handle stratification and the numerous adjustments associated with weights subject to multiple adjustments.

Methods

Overall, three variables, CENDIV (Census Division), METRO (metropolitan status), and FNLWGT (final analysis weights), are needed for variance estimation in SUDAAN®. The method used in the present survey utilizes the variables CENDIV and METRO to create 18 (9x2) strata, a single stage selection with replacement procedure, and the final analysis weights. This method provides somewhat conservative standard error estimates.

Assuming a simplified sample design structure, the following SUDAAN® statements can be used (note that the data file first must be sorted by the variables CENDIV and METRO before using it in SUDAAN®):

PROC **...** **DESIGN** = **STRWR**;
NEST CENDIV METRO;
WEIGHT FNLWGT;

More precisely, the following code is used to produce un-weighted and weighted frequency counts, percentages and standard errors (the variable of interest here is "var1", a categorical variable with seven levels):

PROC CROSSTAB DATA = datafile **DESIGN=STRWR**;

WEIGHT FNLWGT;

NEST CENDIV METRO;

SUBGROUP var1;

LEVELS 7;

TABLE   var1;
PRINT nsum wsum totper setot **/ STYLE**=nchs;

When sampling weights are post-stratified, the variance of an estimate is reduced since the totals are known without sampling variation. Using SUDAAN® without any modifications produces standard errors of estimates that do not reflect this reduction in variance. The estimates of the standard errors can be improved by using SUDAAN® post-stratification option (POSTVAR and POSTWGT). This option reflects the reduction in variance due to adjustment to control totals in one dimension. However, this approach still does not reflect the full effect of post-stratification, as the other post-stratification dimensions are ignored.

Degrees of Freedom and Precision

A typically used rule-of-thumb for degrees of freedom associated with a standard error is the quantity: number of un-weighted records in the dataset *minus* number of strata. The rule-of-thumb degrees of freedom for the method above will fluctuate from month to month depending upon the number of records in each monthly dataset. Most monthly dataset will yield degrees of freedom of around 1000.

For practical purposes, any degrees of freedom exceeding 120 is treated as infinite, i.e., if one uses a normal Z-statistic instead of a t-statistic for testing. Note, that a one-tailed critical t at 120 degrees of freedom is 1.98 while at an infinite degrees of freedom (a 0.025 z-value) is 1.96. If a variable of interest covers most of the sample strata, this limiting value probably will be adequate for analysis.

4. Data Collection METHODOLOGY

Expert Panel Review

An Expert Panel is sent copies of the Omnibus Survey each month for review and comment. A link to the BTS website is sent to panelists to provide information about the purpose and history of the Omnibus Household Survey. Panelists are instructed to prioritize their comments about the draft survey. A conference call is conducted among the panelists to identify problems and issues and reach consensus (where possible) on the most significant problems and associated recommendations. The discussion and associated recommendations are summarized and distributed to the panelists to review for accuracy. Edits and modifications are then incorporated into the document and distributed to BTS.

Cognitive Interviews

A total of twenty (20) cognitive interviews are conducted each month. The

interviewing is conducted between 10 a.m. and 6 p.m. to broaden the distribution of participants that could participate. Recruiters intercept individuals in the mall and screen based on race, gender, age and income to ensure the ending sample of respondents are reflective of the United States population regarding the aforementioned characteristics. They also screen for no personal experience and/or close relationship with someone working in any of the sensitive occupations (transit agency, market research, advertising or public relations) and their non-participation in any survey initiative in the past six (6) months. Respondents are paid $10 for their participation in the cognitive interview.

Respondents who agree to participate are escorted to an interviewing facility in the mall and are administered the cognitive interview by MDAC personnel. Interviewers are required to compile results from their interviews and develop a summary of noteworthy issues and any suggested solutions by the end of the next day.

Interview Procedures

The following outlines the key phases of the interviewing procedures utilized in the survey.

Pre-Testing

A Pre-Test is conducted prior to the initiation of actual calling. The Pre-Test is used to replicate the data collection process and identify any problem areas related to the process, the survey instrument in total, specific questions, answer choices, questionnaire instructions or question format. It is also used to test the interview length.

Telephone supervisors conduct these pre-test interviews of the draft survey instrument. All problematic questions, issues and recommendations resulting from the pre-test are included in the list of problematic issues report which is forwarded to BTS.

Interviewer Training

All new interviewers initially completed a generic two-day (approximately 12 hours) classroom training on general interviewing skills. Additionally, each month all interviewers will complete approximately four to six hours of classroom training on specific aspects of the Omnibus Household Survey. In response to normal interviewer turnover and/or increased staffing needs, all interviewers new to the project will receive the full complement of training prior to beginning their interviewing for this study.An outline of the generic two-day training is below. This generic training included these topics as well as Asking questions as worded (Verbatim Reading and Recording), use of bold type on the screen, use of light type on the screen, use of ALL CAPS on the screen (Maneuvering through CfMC: Start Interviewing, Meaning/Significance of font style (e.g., bold) and text effects (e.g., all caps)). Also, interviewers were provided with a list of Frequently Asked

Questions so they were ready to counter a respondent's potential refuse to participate in the study.

I. ORIENTATION Introduction to M. Davis and Company, Inc.

WelcomeMDAC WayOrganizational ChartYour Job Description/ResponsibilitiesPolicies and Procedures

II. TRAINING

***Includes Excerpts from the Market Research Association (MRA) Training Manual

A. Introduction to the Marketing and Opinion Research Industry What is marketing and opinion research? Types of interviews Techniques used in data collectionSurvey settings

      Overview of the marketing and opinion research process

      Key Terms

B. The Interviewer's Role Appropriate Attitude Characteristics of a successful interviewerRecruiting Respondents The "Art" of Interviewing

      Key Terms

C. Respondents Relating to Respondents "Training" Respondents

      Building and Maintaining Rapport "Active Listening" Callback Scenarios and Procedures Terminations

D. Questions and Answers Plus Other Topics

      The One Unbreakable Rule Types of Questions The Interviewing Process Paperwork Quality Assurance

      Dos and Don'ts

      Conducting the Interview

      Editing the Interview

      Monitoring (includes Quotas)Validation E. Bias, Probing and Clarifying Introduction

      Good Feedback

      Bad Feedback

      Avoid Bias Verbatim Reading and Recording

Open-end Questions and Probing   Additional Section, "Bias, Probing and Clarifying"F. Objections and Refusal Conversion   Nine Most Common Objections and Reasons for Refusal Acknowledgement of the Objection Soft Refusal Conversion

G. Getting Familiar With The Computer

Mouse

Keyboard

Logging OnH. Maneuvering through CfMC

Keyboard Commands

Introduction to CfMC Phone System

Starting the InterviewingInterviewing with SURVENTResponding to Different Question Types

SURVENT Commands

More About CfMC

Role Playing

I. Open Discussion   Additional questions

Each survey month, a questionnaire update training is conducted to discuss the questionnaire changes. An updated interviewer training manual specific to the new month is developed and distributed to the interviewers. An outline of the approximately four-to-six hour training includes:

- A review of last month's results;

- Feedback from interviewers, supervisors;

- Problems and issues emerging from last month's data collection;

- An Overview of changed sections from last month (Sections B, S and M);

- Question-by-Question Training for New Sections.

In addition to the initial (generic) training and monthly refresher (survey-specific) training, interviewer re-training is conducted on an "as-needed" basis – that is, as interviewers are replaced or the survey instrument changes. Also, interviewers are evaluated and retrained as needed for improvement or changes in work habits as identified by our monitoring and editing control procedures.

On a monthly basis MDAC reviews the new questionnaire for changes, incorporates any changes approved by BTS emanating from the Expert Panel

Review, the Cognitive Interviews and the Pretest. MDAC re-issues a new manual to each interviewer with the changes.

Pre-Contact Letter

Eight (8) calendar days prior to the start of data collection a BTS-approved pre-contact letter is sent to sample numbers with an address. The intent is for each household with an address to receive the pre-contact letter several days before they receive a call to conduct the interview.

An "800" number is listed in each letter with the specific times to call (M-F, 9:00 am – 11:00 pm EST; Sat and Sun, 1:00 pm to 9:00 pm EST). The letters are categorized by call center and each call center's "800" number. Should the respondent call outside the times listed above they will receive a phone message asking them to leave their name and number and someone will contact them as soon as possible to conduct the interview.

The toll free number is also mentioned at the seventh attempt in messages left for potential respondents that have an answering machine in cases where we are unable to make contact with a member of the household. Additionally, after the seventh callback we leave our 1-800 number to arrange for interviewing appointments.

The toll free number is not left before the seventh attempt in messages due to concern that people might avoid the call or feel "harassed" if they were away for a few days and find four to six messages on their answering machine upon returning home. Given that a household with an answering machine is called two to three times per day during the Omnibus Household Survey there must be a balance between perceived harassment and encouraging participation, particularly given the limited duration of fielding.

Given the short time frame for data collection, the potential perception of harassment and prior research results, the toll free 800 number is left for the first time at the seventh call.

Call Attempts and Callbacks

The interviews are conducted using CfMC computer assisted telephone interviewing software. At a minimum, one thousand (1,000) interviews are completed each month. The interviewing is distributed between two call facilities, the Wats Room and MDAC.

The Wats Room has two shifts from Monday through Friday (9a.m – 4: 30pm and 5p.m. – Midnight), a shift from 9a.m. until Midnight on Saturday and a shift from 10am until Midnight on Sunday. MDAC has three shifts on Monday through Friday (9 am - 2 pm, 2 pm – 6 pm and 6 pm – 12 midnight) and two shifts on Saturdays (11am – 4 pm and 4 pm – 9 pm) and Sundays (1 pm – 5 pm and 5 pm – 9 pm). Monday through Friday, 9 am to 2 pm, only callbacks (scheduled and non-scheduled) are initiated at both the Wats Room and at MDAC due to historically

documented significantly lower completion rates during this time period. In addition, calls after 9pm local time are for scheduled callbacks only. No non-scheduled callbacks are conducted after 9pm local time.

A sufficient number of telephone numbers are released to each call center to ensure that a minimum 30% response rate is achieved if all numbers released are in scope. "In scope" means numbers where contact has been achieved and eligibility determined. Sample is added based upon past calling history, the quantity of numbers determined to be ineligible, and projection of completes based upon past and current experience, number of callbacks achieved and refusal conversion rates.

When a phone number is called initially, the interviewer determines that it is a household. Then, the interviewer requests to speak with an adult 18 years of age or older (if the person on the phone is not an adult). Once an adult is on the line, then the interviewer randomly selects the actual survey respondent by asking for the adult in the household who had a birthday most recently. When the adult with the most recent birthday comes onto the phone line the interviewer conducts the survey. Should the interviewer not be able to complete the survey the following dispositions are recorded:

Do-Not-Call dispositions are for households that request their number not be called in the future. This disposition ensures compliance with the respondent's request.

Refusals are defined as when a person refuses to participate in the survey at all. Someone who breaks off the interview or refuses because s/he doesn't have time or says s/he is busy is considered a callback. Refusals are routed to supervisors and selected interviewers capable of converting refusals into completions or other disposition. Interviewers experiencing a refusal enter the appropriate refusal code. Supervisors review refusals the next day and assign the refusal numbers to the appropriate personnel to initiate callbacks with a refusal script. Refusal households are called twice a day, once during the time period contact was initially made and one other time period. The refusal callback is rotated between the morning and late afternoon time periods from Monday through Friday.

Callbacks are scheduled and prioritized by the CfMC software. The callbacks are prioritized based upon the following criteria: first priority – scheduled callback to qualified household member; second priority--scheduled callback to "qualify" household (includes contact with Spanish language barrier households); third priority – callback to make initial contact with household (includes answering machine, busy, ring no answer); and fourth priority – callbacks that are the seventh or higher attempts to schedule interview.

An interview is considered "complete" only if all questions are answered. A refusal to answer an individual question meets the definition of, and counts as, an "answered" question.

Should the interviewer not be able to complete the interview the following procedures will be followed:

Scheduled callbacks can be dialed at anytime during calling hours and as frequently as requested by the callback household up to seven times. Callback attempts in excess of seven are at the discretion of the interviewer based upon his/her perception of the likelihood of completing the interview. The basis of the interviewer's perception, in part, is determined by how vigorously the interviewer is being encouraged to call back to complete the interview by the potential respondent or another member of the household. The interviewer then confers with a supervisor and a final determination is made as to if the interviewer continues calling.

Callbacks to Spanish language households are conducted by Spanish-speaking interviewers. Interviewer's that identify a household as Spanish speaking alerts supervisor a Spanish-speaking interviewer is needed to handle phone call. If Spanish interviewer is not available, the interviewer will inform respondent someone will call back, then record as CBS (Callback Spanish). If person is not available within the next hour a callback will be scheduled, if possible.

Those records identified as Spanish will be routed to a Spanish-speaking interviewer. Spanish Interviewer makes call and follows standard protocol for all English calls.

Callbacks for initial contact with potential respondents are distributed across the various calling time periods and weekday/weekend to ensure that a callback is initiated during each time period each day. Two (Saturday and Sunday) to three (Monday through Friday) callbacks per number are initiated per day assuming the number retains a callback status during the calling. There are up to twenty (20) callback attempts. This protocol is designed for ring no answer and answering machines. When an interviewer reaches a household with an answering machine during the seventh, fourteenth or twentieth time calling the interviewer leaves a message with the respective appropriate 800 number.

Callbacks to numbers with a **busy signal** are scheduled every 30 minutes until the household is reached, disposition is modified, maximum callbacks are achieved or the study is completed.

Disposition Codes

The following are the disposition codes used for each call outcome:

Out-of-Scope Numbers:

- BG – Business (The number dialed is a non-residential phone number. The call is terminated and the number resolved.)

- CF – Computer/Fax (The number dialed has led to a modem, fax, pager, or cell phone.)

- DS – Disconnected number (The number dialed is disconnected. The call is terminated and the number resolved.)

- NC – Number change (The call yielded a recording that the number was changed, with or without a change in the area code.)

- NQ – No one 18 years old or older in household

- UNB – Unavailable before and during study period

Scope Undetermined:

- NA – No answer (The phone is not answered within 5 rings.)

- BZ – Busy (busy signal)

- AM – Answering machine (The call has led to an answering machine or voicemail.)

- CCC – Cannot complete call (The message "Your call cannot be completed at this time" is received. This is a message provided by the local telephone company when there is a line problem in the local area. These calls are dialed on another day.)

- PM – Privacy manager (Privacy manager is a feature provided by local telephone companies that requires incoming callers to identify themselves, before the household will accept the call.)

- NQL – Eligibility undetermined because of language problems or deafness

- RFI – Refused to speak with interviewer (screening incomplete) If the respondent refuses to speak with interviewer prior to answering F0250 (screening incomplete) and, if asked, F0200 responded "no"

- HRI – Requests their name be removed from calling list or if the respondent refuses to speak with interviewer for second time prior to answering F0250 (screening incomplete) and, if asked, F0200 responded "no"

- OD – The maximum number of call attempts is reached before being able to determine eligibility

In-Scope Numbers:

- YES – Yes (Respondent has agreed to be screened and is eligible, 18 years old or older.)

- CB – Callback (The respondent has asked that we call them back at another time.)

- CBS – Callback Spanish

- DL – Deaf/Language (The respondent is eligible but is hard of hearing, or cannot speak English fluently to complete the interview.)

- RFQ – Respondent refusal (Respondent refuses after establishing there is a qualified household member by answering F0350 or a later appearing question, or after answering F0200 "yes".)

- UN – Unavailable (Was available when study began or unable to determine.)

- DR – Respondent deceased prior to completion of interview

- AC – The area code is changed but not the number

- HRQ – Requests their name be removed from calling list or respondent refusal for second time after establishing there is a qualified household member by answering F0350 or a later appearing question, or after answering F0200 "yes"

Household Screening

Qualified respondents are at least 18 years of age or older and must be the household member with the most recent birthday. If the household member is not available at the time of the call a callback is scheduled to screen and/or interview the respondent.

Interviewing Methods

Incentives were not offered to potential respondents in exchange for their participation in the survey. Surveys were conducted in both English and Spanish. If the potential respondent refuses to be interviewed the reason for refusal is recorded. The average length of the interview was 10 to 12 minutes and an additional 3 to 5 minutes to screen and recruit potential respondents.

Generally, interviewers introduced themselves, who they worked for, the purpose of the survey, and assured the potential respondent this was not a sales call. Interviewer then determined whether there was an eligible person in the household. Once contact was made with the eligible household member the interviewer they reintroduced themselves when necessary, explained the purpose of the survey, that it is a voluntary study, indicates the survey takes only 15 minutes, indicated all information would remain confidential and they can refuse to answer any question.

If the potential respondent agrees to participate the interviewer provides the respondent an opportunity to ask any questions, addresses their questions and the interview is conducted. However, if it is not a convenient time then a callback is

scheduled.

Data Quality Control Procedures

A key component to successful data quality control procedures is a well-trained and experienced interview staff. All potential interviewers underwent intensive training and orientation regardless of their level of experience prior to being hired for this project. New hires were first screened on their voice quality, dictation, and their ability to administer a simple test questionnaire.

Our interviewer training for administering telephone surveys included:

- Orientation on the purpose and importance of marketing research, company policies, and quality standards including viewing Market Research Association (MRA) training videotapes;

- Testing on material developed by the Market Research Association;

- Background and purposes of the survey;

- Procedure for selection of correct respondent for the interview;

- Intensive hands-on training on the "basics" of interviewing itself- the handling of skip patterns, probing and clarify techniques, sample administration, Computer Assisted Telephone Interviewing (CATI), overcoming refusals, etc.;

- Observing and listening to experienced interviewers conducting actual interviews during which each trainee's performance is closely monitored and evaluated under actual interviewing conditions;

- Constant reference on the importance of accuracy, quality and courtesy; and

- Successful completion of a total of approximately eight hours of training during the different sessions.

Interviewer Performance

Ongoing monitoring of every interviewer is undertaken throughout the BTS Omnibus Survey. Fifteen (15%) to twenty (20%) percent of all calls are monitored. An interviewer evaluation form is completed for each monitored contact with a household. Additionally, the evaluation forms includes two to three evaluations of a completed interview per hour. The evaluation forms are paper hard copy forms and are available for review by BTS at the offices of M. Davis and Company, Inc. in Philadelphia.

Other Procedures

The initial two days of interviews by each interviewer are checked to identify any problems administering the survey. The objective is to identify problems, if any, correct the errors and take action so that the problems do not reappear. Before beginning the second day of work all interviewers are alerted to their problems, if any, and the interviewers review how to ensure the problem does not recur. Interviews that were completed during the second day are checked to see that the first day's errors are not repeated. If errors were repeated and dependent upon the significance of the error, the interviewer is retrained and/or removed from the project for that month of calling.

Newer interviewers are monitored at a higher rate regardless of their level of experience until their first performance evaluation. Additionally, validation is performed on 10% - 20% of each interviewer's work through actual callbacks to respondents to verify responses to key questions. The validation is initiated on the first day of interviewing to ensure early detection of problems and to avoid a backlog of validation calls. Validations are performed for both new and experienced interviewers.

Summary of Data Cleaning

On a daily basis, the data file is checked as a standard to maintain quality. The CfMC utility called SCAN, allows for checking the data, to be sure that all questions are being asked in accordance with the skip patterns on the final questionnaire. The file is also checked for missing codes.

This survey contains "other specify" questions. These questions allow the interviewer to record text responses that do not appear on the pre-listed set of responses. "Other specify" responses are edited to determine if responses entered in "other specify" appear on the pre-listed set of responses. Upon review of the "other specify" responses, it may be necessary to "code-back" a response to the pre-list. This occurs when an interviewer recorded a response as "other", although one of the pre-listed responses matched the "other" response.

Treatment of Missing Values

As with any survey, the BTS Omnibus Survey, by design, contains questions that are not asked to certain respondents based on their response(s) to other questions. In addition, there will always be some respondents who do not know the answer to or chose not to answer some items in the survey. Each of these responses can have a different meaning to the data user. While each of these response categories is important in characterizing the results of the survey, they are often removed from certain analyses, particularly those involving percentages. Therefore, the categories were given standard codes for easy identification. The table below presents the response categories and how they are represented in each data file.

Table 2: Summary of Codes for Missing Values by Data File Format

Response Category	Dataset Formats		
	SAS ® Version 7.0	Microsoft Excel	Text Comma Delimited
Appropriate skip	.S	-7	-7
Refused	.R	-8	-8
Don't know	.D	-9	-9

Response Rates

The procedures for response rate calculation are based on the guidelines established by the Council of American Survey Research Organizations (CASRO) in defining a response rate. The final response rate for the survey is obtained using the following formula:

$$Response\ Rate = \frac{Completed\ HH\ Interviews}{\left\{HHs\ In\ Scope + \left[Scope\ Undetermined * \frac{HHs\ In\ Scope}{HHs\ In\ \&\ Out\ of\ Scope}\right]\right\}}$$

Non-Response Methods

For the Omnibus Survey the following is undertaken to maximize the response rate:

1. Matching sample telephone numbers against commercial file against residential directory-listed numbers.

2. Advance letter stating clearly the aims, objectives and importance of the survey, with toll free number to callback. MDAC will collaborate with BTS to create a BTS approved advance letter.

3. Coordination of the mailing of advance letters with the interview calling.

4. Develop answers for the questions and objections that may arise during the interview.

5. Leaving message on answering machine with a toll free number.

6. Having multi-lingual interviewers to reduce language barriers.

7. Elimination of non-residential numbers from sample.

8. Callbacks of respondents who initially refused or broke-off interview.

9. Minimizing turnover of key and non-key personnel.

Reasons for Non-Response

As with any survey, the BTS Omnibus Survey, by design, contains questions that ask respondents to supply the demographic information necessary to categorize their age, gender, and/or education. There will always be some respondents who do not choose to answer some items in the survey. For respondents that did not want to provide this information, the most common reasons for non-responses are: *I don't like giving my age*, *I would rather not say*, *I don't like to be labeled*, and *that is personal information*.

Common reasons for non-responses when asked questions regarding contacts they may have had with any government agencies and/or why they contacted the agencies are: *I don't want to say because I don't trust the government*, *I don't want to answer because I have an issue pending*, and *I would rather not say*.

References

Books:

"Sampling of Populations: Methods and Applications," 3rd Ed., 1999, Paul S. Levy (School of Public Health, University of Illinois at Chicago) and Stanley Lemeshow (School of Public Health, University of Massachusetts)

"Practical Methods for Design and Analysis of Complex Surveys," 1995, Risto Lehtonen (The Social Insurance Institution, Finland) and Erkki J. Pahkinen (University of Jyvaskyla)

"Sampling Techniques," 2nd Ed, 1967, William G. Cochran (Harvard University), Wiley

"SUDAAN Release 7.5, User's Manual Volume I and II," 1997, Babubhai V. Shah, Beth G. Barnwell and Gayle S. Bieler, Research Triangle Institute

Articles:

"1999 Variance Estimation," National Survey of America's Families Methodology Report, 1999 Methodology Series, Report No. 4, prepared by J.M. Brick, P. Broene, D. Ferraro, T. Hankins, C. Rauch and T. Strickler, November 2000

"Pitfalls of Using Standard Statistical Software Packages for Sample Survey Data," Donna J. Brogan, Encyclopedia of Biostatistics, edited by P. Armitage and T. Colton, John Wiley, 1998

"Sampling and Weighting in the National Assessment", K. Rust and E. Johnson, Journal of Educational Statistics, 17(2): 111-129, 1992

"Poststratification and weighting adjustments," Andrew Gelman and John B. Carlin, Department of Statistics, Columbia University Working Paper, February 2000

"Sampling Variances for Surveys With Weighting, Poststratification, and Raking," Hao Lu and Andrew Gelman, Department of Statistics, Columbia University Working Paper, April 2000

Omnibus Survey: August 2003 Month Specific Information

This report provides technical information for the August 2003 Household Survey. Starting in December 2002, the Omnibus Household Surveys are conducted on a bi-monthly basis.

Each bi-monthly survey will contain a set of core questions that are based on critical information needs within DOT. In addition, supplemental questions will be included that correspond to one of the U.S. Department of Transportation's (DOT) five strategic goals: safety, mobility, economic growth, human and natural environment, and security. Finally, specific questions posed by the various DOT modes will be included and will vary from month to month.

The August 2003 survey collected data from August 3, 2003 through August 13, 2003. Data were collected from households in the U.S. using a Random-Digit-Dialed telephone methodology. The final completed sample size is 1,032 cases, and the total number of variables in the public-use dataset is 225. The data were collected by M. Davis and Company (MDAC), under contract with the BTS.

Sample Telephone Number Selection

There were 6,744 telephone numbers for the August 2003 survey. A total of 4,092 of these numbers were identified as working residential numbers and were divided into 82 replicates. Each of the 66 fielding replicates released initially contained approximately 50 households. Four additional replicates were released during Fielding. Eight (8) unused replicates from August's sample were used to conduct a pretest. Each pretest replicate had approximately 50 households. Four (4) of the 82 August replicates were not utilized in the actual interviewing, resulting in 3,333 numbers being released for use by the telephone interviewers. For this survey, the total number of telephone numbers in the sampling frame, N, is 273,055,800. The total number of telephone numbers in the sample (numbers dialed) was 3,333.

Specific Weight Adjustment for Households with Multiple Telephone Numbers

Some households have multiple telephone lines for voice communication.

The table below provides summary statistics for the number of telephone lines in the sampled households.

Table 1: Number of Telephone Lines per Household

	Value
Mean	1.149
Standard deviation	0.450
Minimum	1
25th percentile	1
Median	1
75th percentile	1
Maximum	5

Specific Weight Adjustment for Number of Eligible Household Members

The probability of selecting an individual respondent depends upon the number of eligible respondents in the household.

The table below provides summary statistics for the number of eligible members in the monthly sampled households.

Table 2: Number of Eligible Household Members

	Value
Mean	1.951
Standard deviation	0.862
Minimum	1
25th percentile	1
Median	2
75th percentile	2
Maximum	9

Post-Stratification Weight Adjustments

Adjusting weighted survey counts so that they agree with population counts provided by the Census Bureau can compensate for different response rates by demographic subgroups, increase the precision of survey estimates, and reduce the bias present in the estimates resulting from the inclusion of only telephone households.

The cells, used to construct post-stratification adjustments for this month, together with the number of sample observations and the national population estimates from the Census Bureau are shown in the table below.

Table 3: Post-Stratification Cells

CELL	DESCRIPTION	SAMPLE SIZE	POPULATION
1	Male - Hispanic (Any Race)	32	12,845,409
2	Male - Non-Hispanic Black	47	10,224,033
3	Male - Age 18 – 24 - Non-Hispanic White	23	8,499,919
4	Male - Age 25 – 34 - Non-Hispanic White	43	11,913,170
5	Male - Age 35 – 44 - Non-Hispanic White	70	15,039,201
6	Male - Age 45 – 54 - Non-Hispanic White	79	14,623,075
7	Male - Age 55 – 64 - Non-Hispanic White	54	10,048,666
8	Male - Age 65 or older - Non-Hispanic White	51	11,929,766
9	Male - Non-Hispanic Other	31	5,765,040
10	Female - Hispanic (Any Race)	42	12,298,055
11	Female - Age 18 – 44 - Non-Hispanic Black	26	7,460,884
12	Female - Age 45 or older - Non-Hispanic Black	28	5,469,299
13	Female - Age 18 – 24 - Non-Hispanic White	22	8,568,517
14	Female - Age 25 – 34 - Non-Hispanic White	56	12,118,904
15	Female - Age 35 – 44 - Non-Hispanic White	104	15,364,818
16	Female - Age 45 – 54 - Non-Hispanic White	95	14,962,740
17	Female - Age 55 – 64 - Non-Hispanic White	73	10,641,416
18	Female - Age 65 or older - Non-Hispanic White	85	16,115,329
19	Female - Non-Hispanic Other	24	6,464,326
N/A	Missing Demographic Information	47	N/A
	TOTAL	**1,032**	**210,352,567**

Data Collection Schedule

The survey was conducted over 11 days to enable 1,000 interviews to be completed. The survey period was from August 3 through August 13.

Disposition of Sample Telephone Numbers

The table below presents the distribution of household telephone numbers by disposition categories. The number of household cases in each category was then used to calculate a CASRO response rate of approximately 46 percent.

Table 4: Distribution of Household Cases by Disposition

Disposition Category	Number of Households
Telephone Numbers Available	**3,692**
Telephone Numbers Released	**3,333**
Telephone Numbers Not Dialed	**0**
Telephone Numbers Dialed	**3,333**
Out-of-Scope Numbers (Ineligible)	**982**
BG - Business	244
CF - Computer/Fax	268
DS - Disconnected number	412
NC - Number change	25
NQ - No one 18 years old or older in household	14
UNB - Unavailable before and during study period	19
Scope Undetermined	**423**
NA - No answer	328
BZ - Busy	1
AM - Answering machine	32
LM - Left message	3
CCC - Cannot complete call	1
PM - Privacy manager	9
NQL - Eligibility undetermined because of language problems or deafness	7
RFI - Refused to speak with interviewer (screening incomplete)	8
HRI - Hard refusal *	0
OD - Maximum call attempts reached	0
CBU - Callback undetermined	33
CSU - Callback Spanish undetermined	1
In-Scope Numbers	**1,928**
Complete	1,032
DIP - Reinterview deletion, ineligible person in household interviewed	9
DDA - Reinterview deletion, discrepancy in answers during reinterview	4
CB - Callback	259
CBS - Callback Spanish	0
NAQ - No answer qualified	321
BZQ - Busy qualified	7
AMQ - Answering machine qualified	139
LMQ - Left message qualified	9
CCQ - Cannot complete call qualified	0
PMQ - Privacy manager qualified	10
DL - Deaf/Language	60
RFQ - Respondent refusal	27
UN - Unavailable	29
DR - Respondent deceased prior to completion of interview	0
AC - The area code is changed but not the number	0
HRQ - Hard refusal *	22
CASRO Response Rate	**46.73%**

AUGUST 2003   FINAL ANNOTATED SURVEY QUESTIONNAIRE

Professional interviewers administer this questionnaire using computer-assisted telephone interviewing (CATI). In addition to the answer categories displayed for each question, the interviewer has the option to enter "don't know" or "refused" but these categories are not displayed on-screen.

The questionnaire consists of eight sections: an introduction section, followed by six "subject matter" sections and an interviewer close-out section:

Section	Topics	Periodicity
F	Introduction and Respondent Selection Questions	Identical series each month
G	General Transportation Core Questions	Identical series each month
B	BTS Topical Transportation Questions	Change each month to address topical issues. This month: **commuting, neighborhood freight and air travel**
SE	Strategic Goal Questions Note: Only question SE0175 will appear in the Strategic Goal Section in the August Survey.	Rotate three times per year by goal area. **Bold type** denotes area addressed this month: Month 1 - Safety (SS) Month 2 - Mobility (SM) **Month 3 - Environment (SE)** Month 4 - National Security (SN)
T	USDOT Services Satisfaction Questions	None this month
M	Operating Administration Modal Questions	TSA *(see questions in section B)*, NHTSA
D	Demographic Questions	Identical series each month
I	Interviewer Close Out Questions	Identical series each month

Formatting conventions for this document:

- **Question/answer text in boldface type** displays verbatim text to read to respondent. Within such text, words or phrases enclosed in brackets [   ], such as in Question F0080, will change depending upon time frames or respondent responses to previous items. Words or phrases enclosed in parentheses (   ), such as in Question F0456, are optional and should be read to respondent as part of the question only when needed.
- Answer text in regular type is not read aloud to respondent. Instead, the interviewer will wait for response and categorize it into one of the listed categories.
- TEXT IN ALL CAPS displays on-screen instructions to the interviewer or questions that the interviewer answers.
- *Text in italics* provides CATI system instructions or options, such as skips or fills.

Section F - Introduction and Respondent Selection

CATI system will generate and dial telephone number. When someone answers, interviewer begins.

F0054. **Hello, my name is _____, and I'm calling on behalf of the United States Department of Transportation about a national study on transportation issues. In the aftermath of the terrorist attacks on September 11, 2001, transportation has become a more critical issue in our society.**

HIT "RETURN" TO CONTINUE

F0080. **Have I reached [telephone number]?**

1) Yes
2) No - **Sorry, I must have dialed incorrectly. Goodbye.**

THANK RESPONDENT AND TERMINATE. HIT "RETURN" TO CONTINUE.

F0066. **Your household has been selected for this study, and we are very interested in your transportation use and opinions. Please remember that your input will help strengthen our nation's transportation system.**

HIT "RETURN" TO CONTINUE

F0100. **Is this phone for a home, a business, or both?**

1) Home - *go to F0200*
2) Business
3) Both home and business - *go to F0200*

F0150. **Sorry, I'm trying to reach a residence. Goodbye.**

 HIT "RETURN" TO CONTINUE

F0200. **Are you a household member who is at least 18 years old?**

1) Yes - *go to F0351*
2) No

F0250.   **May I please speak to a household member who is at least 18 years old?**

      1)   Yes - *go to F0351*
      2)   No

F0300.   **When would be a good time to call back to speak with someone who is at least 18 years old?**

              HIT "RETURN" TO SCHEDULE CALLBACK

F0351.   IF INTERVIEWER IS SPEAKING WITH A NEW RESPONDENT, BEGIN BY REPEATING F0054. THEN SAY...

              This study is designed to select one household adult to answer the questions. We choose that person based on birthdays, so I need to talk with the person living there now, aged 18 years or older, who will have a birthday next. What is the first name of that person?

              Name _____   TYPE IN PERSON'S FIRST NAME

F0400.   **May I please speak with [insert name]?**

      1)   Yes
      2)   No - *go to F0500*

F0400A.   INTERVIEWER: IS THE ELIGIBLE RESPONDENT ON THE PHONE, OR IS THE ELIGIBLE RESPONDENT COMING TO THE PHONE?

      1)   Eligible respondent on phone *(Skip to F0420B)*
      2)   Eligible respondent coming to the phone *(Skip to F0420A)*
      3)   Eligible respondent unable/not coming to phone *(Skip to F0500)*

F0420A.   **Hello, my name is _____ and I am calling on behalf of the United States Department of Transportation about a national study on transportation issues. I need to talk with the person living there now, aged 18 or older, who will have a birthday next. I was informed that would be you; is that correct?**

      1)   Yes *(Skip to F0456)*
      2)   No   INTERVIEWER: ASK **"Who then is the person who will have a birthday next?"** HIT "RETURN" TO RE-ENTER NAME OF ELIGIBLE RESPONDENT

F0420B.   **So you are the person who will have a birthday next?**

    1)   Yes *(Skip to F0456)*
    2)   No   INTERVIEWER: ASK **"Who then is the person who will have a birthday next?"** HIT "RETURN" TO RE-ENTER NAME OF ELIGIBLE RESPONDENT

F0456.   INTERVIEWER NOTE: READ THE FOLLOWING PARENTHETICALS ONLY IF RESPONDENT ASKS FOR ADDITIONAL DETAILS. REPEAT F0351 AS NECESSARY. THEN SAY...

           I have some questions about your transportation use, and about your opinions on important transportation issues such as commuting, neighborhood freight and air travel. Your participation in this voluntary study (there is no penalty for refusing to answer any question) will take only about 10 minutes, and your answers will be used only for statistical summaries. The study is authorized by law (Title 49, Section 111c2 of the United States Code).

           HIT "RETURN" TO CONTINUE

Skip to F0550

F0500.   **When would be a good time to call back to speak to [insert name]?**

           HIT "RETURN" TO SCHEDULE CALLBACK

F0550.   ADDRESS QUESTIONS OR USE REFUSAL CONVERSION TECHNIQUES. IS RESPONDENT WILLING TO CONTINUE?

    1)   Yes
    2)   No - THANK RESPONDENT AND TERMINATE

           HIT "RETURN" TO CONTINUE

F0601.   **For quality purposes, my supervisor may monitor this call.**

           ENTER "1" TO PROCEED, OR ENTER "2" TO SCHEDULE CALLBACK

    1)   PROCEED - *go to G0051*
    2)   SCHEDULE CALLBACK

           ARRANGE A CALLBACK. HIT "RETURN" TO CONTINUE.

Section G - General Transportation Core Questions

G0051.   **First I need to ask about all the kinds of transportation you used either for personal or for business travel last month.**

HIT "RETURN" TO CONTINUE

G0103.   **During July, did you drive or ride in a personal vehicle? (Examples of personal vehicles include a car, van, SUV, pickup truck, RV.)**

   1)   Yes
   2)   No *(Skip to G0150)*

G0851A.   **How many days did you drive or ride?** (ENTER NUMBER)

_____days

G0150.   **During July, did you drive or ride in an organized carpool or vanpool?**

   1)   Yes
   2)   No (*Skip to G0303)*

G0851B.   **How many days did you drive or ride?** (ENTER NUMBER)

_____days

G0303.   **During July, did you ride on any public transit within a city or metropolitan area? Examples of public transit include a bus, rapid rail (subway, surface or elevated), light rail, commuter bus, rail or ferry from suburb to city.**

   1)   Yes
   2)   No (*Skip to G0819)*

G0851C.   **How many days did you use it?** (ENTER NUMBER)

_____days

G3001.   **As opposed to other means of transportation, please tell me the main reason you used public transit last month.** (CODE THE FIRST REASON GIVEN) (DO NOT READ LIST)

    01)   Have no vehicle available
    02)   Cheaper/Costs less/Saves money/Parking too expensive
    03)   Faster than other means of transportation
    04)   More convenient than other means of transportation
    05)   Less impact on the environment than other means of transportation
    06)   Parking not available
    07)   Away from home on business or pleasure travel
    97)   Other - SPECIFY _____

G3051.   **Consider your most recent trip using public transit. What was the primary purpose of the trip?** (CODE PRIMARY PURPOSE) (DO NOT READ LIST)

    1)   Work/Work-related
    2)   Shopping
    3)   College/Other school
    4)   Medical services
    5)   Social, religious worship, personal business
    7)   Other - SPECIFY _____

G0819.   **Is public transportation available in your area?**

    1)   Yes
    2)   No

    INTERVIEWER NOTE: YOU MAY HAVE TO EXPLAIN THAT SOME RESPONDENTS USE OF PUBLIC TRANSPORTATION IS WHEN OUT OF TOWN ON BUSINESS OR PLEASURE AND DO NOT HAVE ACCESS IN THE AREA IN WHICH THEY LIVE.

G0201.   **During July, did you ride on a city-to-city bus, such as Greyhound?**

    1)   Yes
    2)   No *(Skip to G0210)*

G0851D.   **How many days did you ride on it?** (ENTER NUMBER)

    _____ days

G0902B.   **And of these days, how many were for business or work?** (INTERVIEWER: PREVIEW ANSWER WAS ____)

PREVIOUS ANSWER WAS ____)

_____ days

G0210.   **During July, did you ride on a charter or tour bus line?**

1)   Yes
2)   No *(Skip to G0251)*

G0851O.   **How many days did you ride on it?** (ENTER NUMBER)

____ days

G0251.   **During July, did you ride on a city-to-city train, such as AMTRAK?**

1)   Yes
2)   No *(Skip to G0880)*

G0851E.   **How many days did you ride on it?** (ENTER NUMBER)

____days

G0902C.   **And of these days, how many were for business or work?** (INTERVIEWER: PREVIOUS ANSWER WAS ____)

_____ days

G0880.   **In your area, do you have long distance, city-to-city train service such as AMTRAK?** INTERVIEWER NOTE: YOU MAY HAVE TO EXPLAIN THAT SOME RESPONDENTS USE CITY-TO-CITY TRAIN SERVICE SUCH AS AMTRAK WHEN OUT OF TOWN ON BUSINESS OR PLEASURE.

1)   Yes
2)   No

G0350.   **During July, did you fly on a commercial airline?**

1)   Yes
2)   No *(Skip to G0560)*

G0851F.   **How many days did you fly on a commercial airline?** (ENTER NUMBER)

____days

G0902D.   **And of these days, how many were for business or work?** (INTERVIEWER: PREVIEW ANSWER WAS ____)

        _____ days

G0560.   **During July, did you use a taxi or Limousine service?**

    1)   Yes
    2)   No *(skip to G0570)*

G0851Q.   **How many days did you use a taxi or Limousine service?**

        _____ days

G0902F.   **And of these days, how many were for business or work?**
        (INTERVIEWER: PREVIOUS ANSWER WAS _____)

        _____ days

G0570.   **During July, did you use a shuttle such as an airport, hotel, rental car shuttle or other shuttle, do not include a medical appointment shuttle as this will be asked in another question?**

    1)   Yes
    2)   No (*Skip to G0453)*

G0851R.   **How many days did you use an airport, hotel, rental car shuttle or other shuttle?**

        _____ days

G0902G.   **And of these days, how many were for business or work?**
        (INTERVIEWER: PREVIOUS ANSWER WAS_____)

        _____ days

G0453.   **During July, did you drive or ride on a motorcycle, a motorized scooter, motorized bicycle, moped or all terrain vehicle?**

    1)   Yes
    2)   No (*Skip to G0501)*

G0852H.   **How many days did you drive or ride any of these vehicles?** (ENTER NUMBER)

_____days

G0501.   **During July, did you ride a bicycle? Please do not include stationary bicycles.**

   1)   Yes
   2)   No *(Skip to G0551)*

G0852I.   **How many days did you ride a bicycle?** (ENTER NUMBER)

_____days

G0952.   **Primarily for what purpose did you use it?** (DO NOT READ LIST)

   1)   Commuting to work or school
   2)   Recreation
   3)   Exercise/for my health
   4)   Personal errands (to the store, post office, and so on)
   5)   Required for my job
   7)   Some other purpose - SPECIFY _____

G1002.   **And on a typical day that you rode a bicycle, about how much time did you spend bicycling?**

_____ hours and _____ minutes

CATI system must ensure an entry for both hours and minutes

G1054.   **Did you bicycle mostly on:** (READ LIST)

   01)   **Paved roads, not on shoulders of paved roads, but on the actual road**
   02)   **Shoulders of paved roads**
   03)   **Bike lanes on roads**
   05)   **Bike paths, walking paths or trails**
   06)   **Unpaved roads (for example dirt, gravel, sand)**
   04)   **Sidewalks**
   07)   **Grass, or**
   97)   **Other** - SPECIFY _____

G0551.   **During July, did you walk, run, or jog at least one time outside for 10 minutes or more? (such as to work, to a store or to a park)**

    1)   Yes
    2)   No *(Skip to G0703)*

G0851J.   **How many days did you walk, run or jog?** (ENTER NUMBER)

    ____days

G1102.   **Primarily for what purpose did you walk, run, or jog?** (DO NOT READ LIST)

    1)   Commuting to work or school
    2)   Recreation
    3)   Exercise/for my health
    4)   Personal errands (to the store, post office, walking the dog, and so on)
    5)   Required for my job
    7)   Some other purpose - SPECIFY _____

G1151.   **And on a typical day that you walked, ran, or jogged, about how much time did you spend walking, running, or jogging?**

    _____ hours and _____ minutes

CATI system must ensure entry for both hours and minutes

G1205.   **Did you walk, run, or jog mostly on:** (READ LIST)

    01)   Paved roads, not on shoulders of paved roads, but on the actual road
    02)   Shoulders of paved roads
    03)   Bike lanes on roads
    05)   Bike paths, walking paths or trails
    06)   Unpaved roads (for example dirt, gravel, sand)
    04)   Sidewalks
    07)   Track
    08)   Grass, or
    97)   Other - SPECIFY _____

G0703.   **During July, did you operate or ride in a recreational boat such as a motorboat, canoe, rowboat or sailboat? Please do not include personal watercraft such as jetski, skidoo or waverunner.**

    1)   Yes
    2)   No *(Skip to G0652)*

G0852M.   **How many days did you use a recreational boat?** (ENTER NUMBER)

_____days

G1259.   **On a typical day that you went recreational boating, about how much time did you spend using the recreational boat?**

_____ hours and _____ minutes

CATI system must ensure entry for both hours and minutes

G0602.   **During July, did you ride on a commercial boat, ship, or ferry other than a commuter ferry?**

1)   Yes
2)   No *(Skip to G0754)*

G0851K.   **How many days did you ride on a commercial boat, ship, or ferry?** (ENTER NUMBER)

_____days

G0754.   **During July, did you use any of the following modes of transportation?**
(INTERVIEWER: READ LIST AND RECORD ALL THAT APPLY)

01)   **Charter, private, or corporate airplane or helicopter**
02)   **Commuter ferry**
03)   **Company car**
04)   **Cruise ship**
05)   **Golf cart**
06)   **Horse or horse drawn carriage/buggy**
07)   **Medical transport such as an ambulance or a shuttle to medical appointments**
08)   **Vehicles used to transport handicapped persons**
09)   **Motor home**
10)   **Personal watercraft such as a jetski, skidoo or waverunner**
11)   **Rental car**
12)   **School bus**
13)   **None**
97)   **Other** - SPECIFY _____

G2002.   **Now I would like to ask you your opinions associated with your use of three major modes of transportation in July.**

            HIT "RETURN" TO CONTINUE

If G0103 = 2 then skip to instruction before G2102

G2017.   **Considering all the financial costs associated with driving or riding in a personal vehicle, how satisfied were you with what it cost you to travel by personal vehicle during July? Were you** (READ LIST)

    1)   **Very dissatisfied**
    2)   **Dissatisfied**
    3)   **Satisfied**
    4)   **Very satisfied**

G2026.   **In terms of security from crime or terrorism, how secure did you feel while driving or riding in a personal vehicle in July? Did you feel** (READ LIST)

    1)   **Very insecure**
    2)   **Somewhat insecure**
    3)   **Somewhat secure**
    4)   **Very secure**

G2046.   **In terms of safety from accidents, how safe did you feel while driving or riding in a personal vehicle in July? Did you feel** (READ LIST)

    1)   **Very unsafe**
    2)   **Somewhat unsafe**
    3)   **Somewhat safe**
    4)   **Very safe**

G2066.   **In terms of travel time, using a personal vehicle, overall, how satisfied were you with the amount of time it took you to get where you wanted to go in July? Were you** (READ LIST)

    1)   **Very dissatisfied**
    2)   **Dissatisfied**
    3)   **Satisfied**
    4)   **Very satisfied**

G2086.   **In general, how would you rate the level of convenience of traveling by personal vehicle? Is it** (READ LIST)

    1)   **Very inconvenient**
    2)   **Somewhat inconvenient**
    3)   **Somewhat convenient**
    4)   **Very convenient**

G2094.   **Now please tell me, when you travel by personal vehicle, which one of the following is most important to you? Is it** (READ LIST)

    1)   **The cost of the travel**
    2)   **Your security from terrorism or crime**
    3)   **Your safety from accidents**
    4)   **The amount of time it takes to complete the travel**
    5)   **The level of convenience of using a personal vehicle**

If G0302 = 2 then skip to instruction before G2202

G2102.   **Now I would like to ask you your opinions associated with your use of public transit in July.**

G2117.   **Considering all the financial costs associated with using public transit, how satisfied were you with what it cost you to travel by public transit during July? Were you** (READ LIST)

    1)   **Very dissatisfied**
    2)   **Dissatisfied**
    3)   **Satisfied**
    4)   **Very satisfied**

G2126.   **In terms of security from crime or terrorism, how secure did you feel while using public transit in July? Did you feel** (READ LIST)

    1)   **Very insecure**
    2)   **Somewhat insecure**
    3)   **Somewhat secure**
    4)   **Very secure**

G2146.   **In terms of safety from accidents, how safe did you feel while using public transit in July? Did you feel** (READ LIST)

    1)   **Very unsafe**
    2)   **Somewhat unsafe**
    3)   **Somewhat safe**
    4)   **Very safe**

G2166.   **In terms of travel time on public transit, overall, how satisfied were you with the amount of time it took you to get where you wanted to go during July? Were you** (READ LIST)

    1)   **Very dissatisfied**
    2)   **Dissatisfied**
    3)   **Satisfied**
    4)   **Very satisfied**

G2186.   **In general how would you rate the level of convenience of traveling by public transit? Is it** (READ LIST)

    1)   **Very inconvenient**
    2)   **Somewhat inconvenient**
    3)   **Somewhat convenient**
    4)   **Very convenient**

G2190.   **Overall, how satisfied are you with the level of customer service you receive when using public transit?** (READ LIST)

    1)   **Very dissatisfied**
    2)   **Dissatisfied**
    3)   **Satisfied**
    4)   **Very Satisfied**

G2194.   **Now please tell me, when you use public transit, which one of the following is most important to you? Is it** (READ LIST)

    1)   **The cost of the travel**
    2)   **Your security from terrorism or crime**
    3)   **Your safety from accidents**
    4)   **The amount of time it takes to complete the travel**
    5)   **The level of convenience of using public transit**
    6)   **The level of customer service you receive**

If G0350 = 2 then skip to B0051

G2202. **Now, I would like your opinions associated with flying on a commercial airline in July.**

G2217. **Considering all the financial costs associated with flying on a commercial airline, how satisfied were you with what it cost you to travel by commercial airline during July? Were you** (READ LIST)

    1)   **Very dissatisfied**
    2)   **Dissatisfied**
    3)   **Satisfied**
    4)   **Very satisfied**

G2226. **In terms of security from crime or terrorism, how secure did you feel while flying on a commercial airline in July? Did you feel** (READ LIST)

    1)   **Very insecure**
    2)   **Somewhat insecure**
    3)   **Somewhat secure**
    4)   **Very secure**

G2246. **In terms of safety from accidents, how safe did you feel while flying on a commercial airline in July? Did you feel** (READ LIST)

    1)   **Very unsafe**
    2)   **Somewhat unsafe**
    3)   **Somewhat safe**
    4)   **Very safe**

G2266. **In terms of travel time using commercial airlines, overall, how satisfied were you with the amount of time it took you to get where you wanted to go during July? Were you** (READ LIST)

    1)   **Very dissatisfied**
    2)   **Dissatisfied**
    3)   **Satisfied**
    4)   **Very satisfied**

G2286. **In general, how would you rate the level of convenience of traveling by commercial airline? Is it** (READ LIST)

    1)   **Very inconvenient**
    2)   **Somewhat inconvenient**
    3)   **Somewhat convenient**
    4)   **Very convenient**

G2290.   **Overall, how satisfied are you with the level of customer service you receive when using a commercial airline?** (READ LIST)

    1)   Very dissatisfied
    2)   Dissatisfied
    3)   Satisfied
    4)   Very satisfied

G2294.   **Now please tell me, when you travel by commercial airline, which of the following is most important to you? Is it** (READ LIST)

    1)   The cost of the travel
    2)   Your security from terrorism or crime
    3)   Your safety from accidents
    4)   The amount of time it takes to complete the travel
    5)   The level of convenience of traveling by air
    6)   The level of customer service you receive

Section B - BTS Topical Transportation Questions

B0051. **The next questions are about commuting to work.**

HIT "RETURN" TO CONTINUE

D0901. **During July, did you do any work for pay or profit?**

    1) Yes
    2) No *(Skip to B2300)*

B0105. **During July, did you commute, that is, travel routinely from home to work?**
(INTERVIEWER: EXCLUDE TELECOMMUTING; COMMUTING MAY INCLUDE ANY TYPE OF TRANSPORTATION.)

    1) Yes
    2) No *(Skip to B0371)*

B0159. **Altogether, about how many days did you commute to work in July?**
(INTERVIEWER: REMIND THE RESPONDENT HOW MANY WEEKDAYS WERE IN LAST MONTH ALONG WITH ANY MAJOR HOLIDAYS)
(ENTER NUMBER)
(INTERVIEWER: THE MONTH OF JULY CONTAINED 31 DAYS WITH ONE HOLIDAY, THE 4TH OF JULY WHICH WAS ON THE FIRST FRIDAY OF THE MONTH.)

    _____ days

B0155. **On a typical day in July, to get to work did you** (READ LIST)

    01) Walk
    02) Drive or ride in a personal vehicle, not in a company car
    03) Drive or ride in a carpool or vanpool
    04) Use public transit
    05) Drive or ride in a company car
    06) Bicycle to work
    07) Use a combination of modes
    97) Other - SPECIFY _____

If B0155 = 1, 3, 4, 6 or 97 skip to B0310. If B0155 = 7 skip to B0158.

B0161.   **On a typical day in July did you drive alone or were there other commuters in your car?**
(INTERVIEWER NOTE: WERE THE OTHER PEOPLE IN THE CAR COMMUTERS OR NON-COMMUTERS? A COMMUTER IS USUALLY TRAVELING BETWEEN HOME AND WORK.)

    1)   Alone
    2)   Other commuters
    3)   Other non-commuters (children, students, etc.)

Skip to B0310

B0158.   **Please list the combination of modes used.**

    _____

B0310.   **Did you work at the same location on most days?**

    1)   Yes *(Skip to B0352)*
    2)   No

B0315.   **Did you work at more than one location on a typical day?**

    1)   Yes
    2)   No *(Skip to B0352)*

B0320.   **On a typical day, how much time did you spend traveling from worksite to worksite?**

    _____ hours and_____ minutes *(go to B0371)*

CATI system must ensure entry for both hours and minutes

B0352.   **On a typical day, how much time did a one-way, door-to-door trip from home to work take?**

THE TIME RECORDED FOR COMMUTING TO WORK ON A TYPICAL DAY SHOULD BE THE TIME IT TOOK TO COMMUTE USING ALL MODES OF TRANSPORTATION USED ON A TYPICAL DAY.

    _____ hours and_____ minutes

CATI system must ensure entry for both hours and minutes

B0353.　　**On a typical day, how many miles one-way do you travel from home to work?**

_____ miles

B0371.　　**Have you ever telecommuted? That is, have you ever worked at home for pay for your employer instead of working at the office? (This does not include taking work home at night or over the weekend or self-employed persons who work at home.)**

　　1)　　Yes
　　2)　　No

B0378.　　**Is the work that you do in your current job something you could do from home?**

　　1)　　Yes
　　2)　　No (*Skip to B0395*)

B0375.　　**Does your current job offer the option of telecommuting?**

　　1)　　Yes *(If B0371 is "No", skip to B0395)*
　　2)　　No *(Skip to B0395)*

B0376.　　**Are you currently participating in a telecommuting program?**

　　1)　　Yes
　　2)　　No *(Skip to B0395)*

B0363.　　**During the month of July how many days did you telecommute?**

_____ days

(INTERVIEWER: THE MONTH OF JULY CONTAINED 31 DAYS WITH ONE HOLIDAY, THE 4TH OF JULY WHICH WAS ON THE FIRST FRIDAY OF THE MONTH.)

B0377.　　**What is your primary reason for telecommuting?** (INTERVIEWER: RECORD VERBATIM. HIT ESCAPE KEY AFTER ENTERING INFORMATION)

_____

B0395. **Have you ever worked at a telework center or satellite office?**
[INTERVIEWER: FOCUS IS ON WORKING SOMEWHERE OTHER THAN ONE'S "NORMAL" WORKPLACE FOR THE PURPOSE OF REDUCING COMMUTE TIME.
SATELLITE OFFICE: ALTERNATE WORK SITE THAT IS IN A SEPARATE LOCATION OTHER THAN YOUR PRIMARY WORKSITE.
TELEWORK CENTER: ALTERNATE WORK SITE, COULD POSSIBLY HOUSE WORKERS FROM MANY DIFFERENT BUSINESSES.]

   1)   Yes
   2)   No

B0398. **Is the work that you do in your current job something you could do from a telework center or a satellite office?**
[INTERVIEWER: FOCUS IS ON WORKING SOMEWHERE OTHER THAN ONE'S "NORMAL" WORKPLACE FOR THE PURPOSE OF REDUCING COMMUTE TIME.
SATELLITE OFFICE: ALTERNATE WORK SITE THAT IS IN A SEPARATE LOCATION OTHER THAN YOUR PRIMARY WORKSITE.
TELEWORK CENTER: ALTERNATE WORK SITE, COULD POSSIBLY HOUSE WORKERS FROM MANY DIFFERENT BUSINESSES.]

   1)   Yes
   2)   No *(Skip to B2300)*

B0380. **Does your current job offer the option of working at a telework center or satellite office?**

   1)   Yes *(If B0395 is "No", skip to B2300)*
   2)   No *(Skip to B2300)*

B0386. **Do you currently work at a telework center or satellite office?**

   1)   Yes
   2)   No *(skip to B2300)*

B0388. **During the month of July, how many days did you work at a telework center or satellite office?**

_____ days

(INTERVIEWER: THE MONTH OF JULY CONTAINED 31 DAYS WITH ONE HOLIDAY, THE 4TH OF JULY WHICH WAS ON THE FIRST FRIDAY OF THE MONTH.)

B0390.   **What is your primary reason for working at a telework center or satellite office?** (INTERVIEWER: RECORD VERBATIM)

        _____

B2300.   **My next group of questions is about commercial air travel.**

       HIT "RETURN" TO CONTINUE

B2311.   **In what month and year was your most recent commercial airline flight?** (INTERVIEWER: PLEASE PROMPT FOR MONTH AND YEAR)

    1)   Enter month and year
    5)   Have never flown on a commercial airline *(Skip to B3002)*

B2315.   **Please let me verify your last answer as [insert respondent's last answer].**

    1)   Yes, correct (CONTINUE)
    2)   No, incorrect

If B2311 1) is earlier than one year ago skip to B3002 (Note: Remember we are collecting data for the month of July, one year ago would include August 2002 through July 2003).

B2321.   **Now, I'd like you to think of your most recent commercial airline flight. Was the primary purpose of your trip business or work related?** (IF NECESSARY, GIVE EXAMPLES SUCH AS PROFESSIONAL CONFERENCE, MEETING WITH CLIENTS.)

    1)   Yes, business/job related
    2)   No

B2333.   **Still thinking of your most recent flight in which of the following sections was your seat located:** (READ ENTIRE LIST EXCEPT "DON'T KNOW")

    1)   **Economy or coach section (also sometimes called the main cabin)**
    2)   **First class section**
    3)   **There were no sections in the plane; all seats were in the same section**
    7)   **Other**

If B2333= 1, 2 or 3 skip to B2341

B2334.   **Was your seat located in any of the following areas:** (READ LIST)

    1)   **Business class section**
    2)   **Flight attendant's**
    3)   **Flight crew section or "cockpit"**
    4)   **None of the sections**

B2341.   **Did the price paid for the airline ticket carry any restrictions? For example, did you have to book your trip two weeks in advance, were you required to stay overnight on a Friday or Saturday, or were you prohibited from changing your ticket without paying a penalty?**

    1)   Yes
    2)   No

B2401.   **Once more, think about your most recent flight. Did you check any baggage on this flight? Baggage may include suitcases, laptop computers, bicycles, golf clubs, or any package too large to carry on to the plane.**

    1)   Yes
    2)   No *(Skip go B2430)*

B2422.   **How many items did you yourself check on this flight that were just for you?**

    ENTER NUMBER_____

    INTERVIEWER NOTE: REPEAT ANSWER TO RESPONDENT: **So, on your most recent flight, you checked a total of _____ items that were just for you?**

B2430.   **Did you carry any baggage on to this flight? Carry-on baggage may include purses, briefcases, laptop computers, overnight bags, or anything else that you did not check.**

    1)   Yes
    2)   No *(Skip to B2601)*

B2442.   **How many items did you yourself carry on to the plane on your most recent flight that were just for you?**

    ENTER NUMBER_____

    INTERVIEWER NOTE: REPEAT ANSWER TO RESPONDENT: **So, on your most recent flight, you carried on a total of _____ items that were just for you?**

B2601.	**How soon before your most recent flight did you arrive at the airport?**

_____ hours and_____ minutes

B2651.	**How long did you wait in line to check in at the ticket counter for your most recent flight?**

X= DID NOT CHECK IN

_____hours and _____ minutes

B2660.	**Again thinking of your most recent flight, where were you issued your boarding pass?** (INTERVIEWER: READ ENTIRE LIST)

1)	**Curbside baggage check-in (attendants checking bags just outside the airport doors)**
2)	**Ticket counter**
3)	**Self service check-in kiosk (an interactive computer terminal available for self service check-in)**
4)	**Departure gate**
5)	**Internet**
7)	**Other -** SPECIFY _____

B2701.	**How long did you wait in line to go through the passenger screening checkpoint for your most recent flight? The checkpoint we are referring to is the only one where you must walk through a metal detector and your carry-on items are x-rayed. How long did you wait?**

_____ hours and_____ minutes

CATI system must ensure entry for both hours and minutes

B2751.	**How did you feel about the amount of time spent waiting in line at the passenger screening checkpoint? Did you feel the amount of time was** (READ LIST)

1)	**Less than you expected**
2)	**About what you expected**
3)	**More than you expected**

B2801.   **How would you rate the thoroughness of the screening process? Would you rate it** (READ LIST)

    1)   Inadequate
    2)   Adequate
    3)   Excessive

B2853.   **How would you describe your level of confidence in the ability of the passenger screeners to keep air travel secure from individuals with hostile intentions? Would you say you have** (READ LIST)

    1)   No confidence
    2)   A small amount of confidence
    3)   A moderate amount of confidence
    4)   A great deal of confidence
    5)   Total confidence

B2900.   **How satisfied were you with the courtesy of the screeners at the passenger screening checkpoint? Were you** (READ LIST)

    1)   Very unsatisfied
    2)   Somewhat unsatisfied
    3)   Neither unsatisfied nor satisfied
    4)   Somewhat satisfied
    5)   Very satisfied

B2950.   **How satisfied were you overall with your experience at the passenger screening checkpoint? Were you** (READ LIST)

    1)   Very unsatisfied
    2)   Somewhat unsatisfied
    3)   Neither unsatisfied nor satisfied
    4)   Somewhat satisfied
    5)   Very satisfied

B2977.   **How consistent have screening procedures been in airports you have departed from? Have they been** (READ LIST)

    1)   Very inconsistent
    2)   Somewhat inconsistent
    3)   Somewhat consistent
    4)   Very consistent

If B2311 1) is one year ago or later skip to B3100 (Note: Remember we are collecting data for the month of July, one year ago would include August 2002 through July 2003).

B3002. **How would you describe your level of confidence in the ability of the passenger screeners to keep air travel secure from individuals with hostile intentions? Would you say you have** (READ LIST)

    1)   **No confidence**
    2)   **A small amount of confidence**
    3)   **A moderate amount of confidence**
    4)   **A great deal of confidence**
    5)   **Total confidence**

B3100. **Have the changes in passenger screening procedures since September 11, 2001 made you** (READ LIST)

    1)   **Less inclined to travel by commercial airline**
    3)   **Have had no effect on your commercial airline travel**
    2)   **More inclined to travel by commercial airline**

B4301. **My next group of questions asks for information about household freight deliveries.**

B4310. **During July, did you have access to the Internet, from home, work, or some other location?**

    1)   Yes
    2)   No *(Skip to B4351)*

If B4310 = "Refused" or "Don't know" skip to B4351

B4320. **During July, did you use the Internet to purchase merchandise to be delivered to an address other than your home address (for example delivery to a friend or family member)?**

    1)   Yes
    2)   No

B4330. **During July, did you use the Internet to purchase merchandise to be delivered to your home address?**

    1)   Yes
    2)   No *(Skip to B4351)*

If B4330 = "Refused" or "Don't know" skip to B4351

B4341. **During July, how many times did you use the Internet to purchase merchandise to be delivered to your home?**

ENTER NUMBER _____

B4351. **During July, how many times did you use the telephone to purchase merchandise to be delivered to your home?**

ENTER NUMBER _____

B4361. **During July, how many times did you mail an order form to a business or company to purchase merchandise to be delivered to your home?**

ENTER NUMBER _____

B4366. **During July, how many times did you fax an order form to a business or company to purchase merchandise?**

ENTER NUMBER_____

B4370. **During July, how many times did you purchase merchandise, in person, at a store or business that had to be delivered to your home; that is, you did not take the merchandise home with you?**

ENTER NUMBER _____

B4380. **During July, how many deliveries did you receive at your home that were delivered by a company other than the US Postal Service - someone other than your regular mail delivery person? Non-US Postal Service companies include FedEx, UPS, Emory, Airborne Express, DHL, as well as other private delivery companies that could include private furniture or appliance delivery companies.**

ENTER NUMBER _____ *(If zero, skip to B5000)*

B4391.   **During July, were any of the following types of merchandise delivered to your home by someone other than the US Postal Service?** (READ LIST. RECORD ALL MENTIONS.)

    01)   **Books**
    02)   **Clothing or clothing accessories (including footwear)**
    03)   **Computer hardware**
    04)   **Computer software**
    05)   **Drugs, health aids, or beauty aids**
    06)   **Electronics or appliances**
    07)   **Food, beer, or wine**
    08)   **Home furnishings such as furniture, artwork, linens, window treatments, etc.**
    09)   **Audio or video cassettes/CDs/DVDs**
    10)   **Office equipment or supplies (for a home office)**
    11)   **Toys, hobby goods, or games**
    12)   **Any documents, magazines, or newspapers delivered by other than the US Postal Service**
    13)   **Garden or yard equipment or supplies such as plant, seeds, mowers, edgers, etc.**
    14)   **Automobile or truck parts**
    15)   **Pet or animal supplies**
    16)   **None**
    97)   **Other** - SPECIFY _____

B5000.   **My next set of questions is about recent events in the news**.

B5011.   **Recently the government has issued several changes to the threat levels used to assess the potential for terrorist acts (for example, the orange and yellow levels). Have changes in the official threat level caused you to change how often you fill up or "top off" your fuel tank in your personal vehicle?**

    1)   Yes
    2)   No

B5021.   **Have changes in the official threat level caused you to change how much food, water or other emergency supplies you carry in your personal vehicle?**

    1)   Yes
    2)   No

Section SE - Strategic Goal Questions

SE0051. **Now I would like to ask your opinion on a transportation issue related to the environment.**

SE0175. **Is traffic congestion a problem in your community?**

    1)   Yes
    2)   No

Section M - Operating Administration Modal Questions

MNH0500. **The next group of questions is of interest to the National Highway Transportation Safety Administration.**

MNH0510. **Have you driven a vehicle in the last twelve months?**

    1)   Yes
    2)   No *(Skip to D0050)*

MNH0580. **In the last 12 months, have you been involved in a crash in a vehicle where you were the driver?**

    1)   Yes
    2)   No

MNH0600. **In the last 12 months, have you been involved in a near miss in a vehicle where you were the driver?**

    1)   Yes
    2)   No

Section D - Demographic Questions

D0050. **This final section asks for information to help us summarize the study results. No identifying information about you or your household will ever be released or published.**

HIT "RETURN" TO CONTINUE

D0061. **How many registered road vehicles are available for regular use by members of your household?**

ENTER NUMBER _____

(INTERVIEWER: IF RESPONDENT ANSWERS 10 OR MORE, RECORD AS 10)

D0104. **Do you have any kind of disability or health impairment?**

1) Yes *(If B2311 = 1) is less than 09 2001 or B2311 = 5 or 9 then go to D0110)*
2) No *(Skip to D0110)*

D1103. **Due to your disability have air travel passenger screening procedures changed for you since September 11, 2001?**

1) Yes
2) No *(Skip to D0110)*

D1104. **How have they changed for you?**

_____

D0110. **Does anyone else currently living in your household, including children, have any kind of disability or health impairment?**

1) Yes
2) No

If D0104 = 2 and D0110 = 2 go to D0251.   If D0104 = 1 and D0110 = 2 go to D0106.

D0105.   **How many other people (besides yourself)?**

_____

D0106. **Does anyone in the household use adaptive equipment in any motor vehicle (for example hand controls, modified foot pedals, or a wheelchair lift)?**

    1)   Yes
    2)   No

D0107. **We may conduct another study soon that focuses on transportation use among persons with disabilities or health impairments. Your household's experience and opinions on this critically important topic would be of great value. May we contact your household for this study?**

    1)   Yes
    2)   No

D0251. **How many people aged 18 or older live in your household, including yourself?** (ENTER NUMBER)

_____ people

INTERVIEWER: REPEAT ANSWER TO RESPONDENT: "Including yourself, _____ people aged 18 or older live in your household?"

D0300. **Please stop me when I reach the category that includes your age:** (READ LIST UNTIL RESPONDENT STOPS YOU TO SELECT A CATEGORY)

    1)   **18 to 24 years**
    2)   **25 to 34**
    3)   **35 to 44**
    4)   **45 to 54**
    5)   **55 to 64**
    6)   **65 to 74**
    7)   **75 or older**

D0350. (RECORD GENDER; ASK ONLY IF NECESSARY) **Are you male or female?**

    1)   Male
    2)   Female

D0404.   **Do you consider yourself to be Hispanic or Latino?**

   1)   Yes
         (If "Yes", INTERVIEWER MUST READ: **People who identify themselves as Hispanic or Latino origin may be of any race.**) (INTERVIEWER READ ONLY IF NEEDED: **Origin can be viewed as the heritage, nationality group, lineage, or country of birth of the person or the person's parents or ancestors before their arrival in the United States.**)

   2)   No

D0402.   **Is the racial group that best describes you** (READ ENTIRE LIST. READ PARENTHETICAL ONLY IF RESPONDENT ASKS FOR CLARIFICATION.) (RECORD ALL THAT APPLY)

   1)   American Indian (Native American) or Alaska Native
   2)   Asian (e.g., Chinese, Filipino, Japanese, Korean, Vietnamese)
   3)   Black or African-American
   4)   Native Hawaiian or other Pacific Islander (e.g., Samoan or Chamorro)
   5)   White (Caucasian, Anglo), or
   7)   Other - SPECIFY _____

D0450.   **What is the highest level of education you've completed?** (DO NOT READ LIST)

   1)   Less than high school graduate
   2)   High school graduate (or GED)

3)   Some college (or technical vocational school/professional business school)
4)   Two-year college degree (AA: Associate in Arts)
5)   Four-year college degree (BA or BS: Bachelor of Arts/Science degree)
6)   Graduate degree (Master's, Ph.D., Lawyer, Medical Doctor)

D0501.   **Please stop me when I reach the category that includes your household's total annual income for last calendar year, that is, 2002:** (READ LIST UNTIL RESPONDENT STOPS YOU TO SELECT A CATEGORY)

1)   **Under $15,000**
2)   **From $15,000 to less than $30,000**
3)   **From $30,000 to less than $50,000**
4)   **From $50,000 to less than $75,000**
5)   **From $75,000 to less than $100,000**
6)   **$100,000 or more**

D0553.　　**Not including the telephone number which I called you on, how many additional phone numbers do you have in your household? Please do not count numbers for cellular phones, or phone lines that are exclusively for computer of fax use.**

　　　　0)　　None *(Skip to D0801)*
　　　　1)　　One
　　　　2)　　Two
　　　　3)　　Three
　　　　4)　　Four or more

　　　　READ AFTER RESPONDENT HAS GIVEN ANSWER: **"So, you have _____ additional phone numbers that are not used exclusively for fax machine, computer or cellular phone?"**

D0751.　　**Is the primary use of the additional phone number(s) for household use, business use, or both?**

　　　　1)　　Household use only
　　　　2)　　Business use only
　　　　3)　　Both household and business use

D0801.　　**In order to classify your household for statistical purposes, what is your ZIP code?** (ENTER NUMBER)

　　　　___ ___ ___ ___ ___

D0810.　　**Did your household receive an advance notice in the mail concerning this study?**

　　　　1)　　Yes
　　　　2)　　No

D0850.　　**This concludes the study questions. On behalf of the Department of Transportation, I thank you for your time. Goodbye.**

　　　　HIT "RETURN" TO CONTINUE

Section I - Interviewer Close Out Questions

I0050. THESE QUESTIONS ARE ANSWERED BY THE INTERVIEWER AFTER THE RESPONDENT HANGS UP.

HOW WELL DID THE RESPONDENT UNDERSTAND THE QUESTIONS?

1) Not at all
2) Not very well
3) Well
4) Very well

I0100. HOW COOPERATIVE WAS THE RESPONDENT IN ANSWERING THE QUESTIONS?

1) Not at all cooperative
2) Not very cooperative
3) Cooperative
4) Very cooperative

I0150. IN WHAT LANGUAGE WAS THE INTERVIEW CONDUCTED?

1) English
2) Spanish
3) Both English and Spanish
7) Other - SPECIFY _____

I0200. PLEASE NOTE ANYTHING ELSE YOU FEEL IS HELPFUL OR IMPORTANT ABOUT THIS INTERVIEW.

11) CONTINUE TO ENTER TEXT OF RESPONSE
99) No notes to add

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
	CASEID	Case Identification Number			Char	6	$TEXTVAR
	STATE	State			Char	2	$TEXTVAR
	METRO	MSA Inside Outside	1	Inside an MSA	Num	8	MSAINOUT
			2	Outside an MSA			
	CREGION	Census Region	1	Northeast	Num	8	CENSREG
			2	Midwest			
			3	South			
			4	West			
	CENDIV	Census Division	1	New England	Num	8	CENSDIV
			2	Middle Atlantic			
			3	East North Central			
			4	West North Central			
			5	South Atlantic			
			6	East South Central			
			7	West South Central			
			8	Mountain			
			9	Pacific			
	DVERSION	Database Version		Year - Quarter	Char	6	$TEXTVAR
	STARTIM	Interview Start Time			Char	8	$TEXTVAR
	ENDTIME	Interview End Time			Char	8	$TEXTVAR
	INLNGTH	Interview Length			Num	8	FORNUM
	TIMEZONE	Time Zone	C	Central time	Char	1	$TZONE
			E	Eastern time			
			M	Mountain time			
			P	Pacific time			
			A	Alaska time			
			H	Hawaii time			
G0103	G0103	Use - Personal Vehicle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851A	G0851A	Personal Vehicle - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0150	G0150	Use - Carpool/Vanpool	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851B	G0851B	Carpool/Vanpool - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0303	G0303	Use - Public Transit	1	Yes	Num	8	YESNO
			2	No			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
G0851C	G0851C	Public Transit - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G3001	G3001A	Public Transit - Reason for Using	01	Have no vehicle available	Num	8	USEPTWHY
			02	Cheaper/Costs less/Saves money/Parking too expensive			
			03	Faster than other means of transportation			
			04	More convenient than other means of transportation			
			05	Less impact on the environment than other means of transportation			
			06	Parking not available			
			07	Away from home on business or pleasure travel			
			97	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G3001	G3001B	Public Transit - Other Reason for Using	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G3051	G3051A	Public Transit - Trip Purpose	1	Work/Work-related	Num	8	PTPURP
			2	Shopping			
			3	College/Other school			
			4	Medical services			
			5	Social, religious worship, personal business			
			7	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G3051	G3051B	Public Transit - Other Trip Purpose	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G0819	G0819	Public Trans - Available	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0201	G0201	Use - Bus	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851D	G0851D	Bus - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0902B	G0902B	Bus - Days - Business		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
G0210	G0210	Use - Charter or Tour Bus	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851O	G0851O	Charter or Tour Bus - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0251	G0251	Use - Train	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851E	G0851E	Train - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0902C	G0902C	Train - Days - Business		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0880	G0880	AMTRAK - Available	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0350	G0350	Use - Commercial Airline	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851F	G0851F	Commercial Airline - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0902D	G0902D	Com Airline - Days - Business		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0560	G0560	Use - Taxi or Limousine	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851Q	G0851Q	Taxi or Limousine - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0902F	G0902F	Taxi or Limousine - Days - Business		_____ days	Num	8	FORNUM

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0570	G0570	Use - Shuttle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851R	G0851R	Shuttle - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0902G	G0902G	Shuttle - Days - Business		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0453	G0453	Use - Motorcycle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0852H	G0852H	Motorcycle - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0501	G0501	Use - Bicycle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0852I	G0852I	Bicycle - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0952	G0952A	Bicycle - Purpose	1	Commuting to work or school	Num	8	COMUWYA
			2	Recreation			
			3	Exercise/for my health			
			4	Personal errands (to the store, post office, and so on)			
			5	Required for my job			
			7	Some other purpose			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0952	G0952B	Bicycle - Other Purpose	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G1002	G1002A	Bicycle - Time Spent - Hours		_____ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
G1002	G1002B	Bicycle - Time Spent - Minutes		_____ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1002	G1002C	Bicycle - Time Spent - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1054	G1054A	Bicycle - Type of Road	01	Paved roads, not on shoulders of paved roads, but on the actual road	Num	8	ROADTYPA
			02	Shoulders of paved roads			
			03	Bike lanes on roads			
			05	Bike paths, walking paths or trails			
			06	Unpaved roads (for example dirt, gravel, sand)			
			04	Sidewalks			
			07	Grass			
			97	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1054	G1054B	Bicycle - Other Type of Road	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G0551	G0551	Use - Walk	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851J	G0851J	Walk - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1102	G1102A	Walk - Purpose	1	Commuting to work or school	Num	8	COMUWYA
			2	Recreation			
			3	Exercise/for my health			
			4	Personal errands (to the store, post office, walking the dog, and so on)			
			5	Required for my job			
			7	Some other purpose			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1102	G1102B	Walk - Other Purpose	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G1151	G1151A	Walk - Time Spent - Hours		_____ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1151	G1151B	Walk - Time Spent - Minutes		_____ minutes	Num	8	FORNUM
			.D	Don't know			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.R	Refused			
			.S	Appropriate skip			
G1151	G1151C	Walk - Time Spent - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1205	G1205A	Walk - Type of Road	01	Paved roads, not on shoulders of paved roads, but on the actual road	Num	8	ROADTYPB
			02	Shoulders of paved roads			
			03	Bike lanes on roads			
			05	Bike paths, walking paths or trails			
			06	Unpaved roads (for example dirt, gravel, sand)			
			04	Sidewalks			
			07	Track			
			08	Grass			
			97	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1205	G1205B	Walk - Other Type of Road	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G0703	G0703	Use - Recreational Boat	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0852M	G0852M	Recreational Boat - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1259	G1259A	Recreational Boat - Time Spent - Hours		_____ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1259	G1259B	Recreational Boat - Time Spent - Minutes		_____ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1259	G1259C	Recreational Boat - Time Spent - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0602	G0602	Use - Commercial Boat	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851K	G0851K	Commercial Boat - Days		_____ days	Num	8	FORNUM
			.D	Don't know			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.R	Refused			
			.S	Appropriate skip			
G0754	G0754A	Use - Other Means of Transportation - Aircraft	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754B	Use - Other Means of Transportation - Commuter Ferry	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754C	Use - Other Means of Transportation - Company Car	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754D	Use - Other Means of Transportation - Cruise Ship	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754E	Use - Other Means of Transportation - Golf Cart	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754F	Use - Other Means of Transportation - Horse	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754G	Use - Other Means of Transportation - Medical Transport	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754H	Use - Other Means of Transportation - Access	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754I	Use - Other Means of Transportation - Motor Home	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754J	Use - Other Means of Transportation - Personal Watercraft	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754K	Use - Other Means of Transportation - Rental Car	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.R	Refused			
G0754	G0754L	Use - Other Means of Transportation - School Bus	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754M	Use - Other Means of Transportation - None	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754N	Use - Other Means of Transportation - Other	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0754	G0754O	Use - Other Means of Transportation - Other - Text	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G2017	G2017	Personal Vehicle - Financial Costs	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2026	G2026	Personal Vehicle - Security	1	Very insecure	Num	8	TRASECA
			2	Somewhat insecure			
			3	Somewhat secure			
			4	Very secure			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2046	G2046	Personal Vehicle - Safety	1	Very unsafe	Num	8	TRASAFEA
			2	Somewhat unsafe			
			3	Somewhat safe			
			4	Very safe			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2066	G2066	Personal Vehicle - Travel Time	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2086	G2086	Personal Vehicle - Convenient	1	Very inconvenient	Num	8	TRACONVA
			2	Somewhat inconvenient			
			3	Somewhat convenient			
			4	Very convenient			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2094	G2094	Personal Vehicle - Most Important Thing	1	The cost of the travel	Num	8	VEHIMPOB
			2	Your security from terrorism or crime			
			3	Your safety from accidents			
			4	The amount of time it takes to complete the travel			
			5	The level of convenience of using a personal vehicle			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2117	G2117	Transit - Financial Costs	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2126	G2126	Transit - Security	1	Very insecure	Num	8	TRASECA
			2	Somewhat insecure			
			3	Somewhat secure			
			4	Very secure			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2146	G2146	Transit - Safety	1	Very unsafe	Num	8	TRASAFEA
			2	Somewhat unsafe			
			3	Somewhat safe			
			4	Very safe			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2166	G2166	Transit - Travel Time	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2186	G2186	Transit - Convenient	1	Very inconvenient	Num	8	TRACONVA
			2	Somewhat inconvenient			
			3	Somewhat convenient			
			4	Very convenient			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2190	G2190	Transit - Customer Service	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2194	G2194	Transit - Most Important Thing	1	The cost of the travel	Num	8	TRAIMPOB
			2	Your security from terrorism or crime			
			3	Your safety from accidents			
			4	The amount of time it takes to complete the travel			
			5	The level of convenience of using public transit			
			6	The level of customer service you receive			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2217	G2217	Com Airline - Financial Costs	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2226	G2226	Com Airline - Security	1	Very insecure	Num	8	TRASECA
			2	Somewhat insecure			
			3	Somewhat secure			
			4	Very secure			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2246	G2246	Com Airline - Safety	1	Very unsafe	Num	8	TRASAFEA
			2	Somewhat unsafe			
			3	Somewhat safe			
			4	Very safe			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2266	G2266	Com Airline - Travel Time	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2286	G2286	Com Airline - Convenient	1	Very inconvenient	Num	8	TRACONVA
			2	Somewhat inconvenient			
			3	Somewhat convenient			
			4	Very convenient			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2290	G2290	Com Airline - Customer Service	1	Very dissatisfied	Num	8	TRASATA

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2294	G2294	Com Airline - Most Important Thing	1	The cost of the travel	Num	8	AIRIMPOB
			2	Your security from terrorism or crime			
			3	Your safety from accidents			
			4	The amount of time it takes to complete the travel			
			5	The level of convenience of traveling by air			
			6	The level of customer service you receive			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0901	D0901	Work	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0105	B0105	Commute	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0159	B0159A	Commute - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0159	B0159B	Commute - Days by Category	1	29-31 days/month	Num	8	DAYSCOMU
			2	22-28 days/month			
			3	15-21 days/month			
			4	8-14 days/month			
			5	1-7 days/month			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0155A	B0155A	Commute to Work - Transportation Mode	01	Walk	Num	8	TELEMODE
			02	Drive or ride in a personal vehicle, not in a company car			
			03	Drive or ride in a carpool or vanpool			
			04	Use public transit			
			05	Drive or ride in a company car			
			06	Bicycle to work			
			07	Use a combination of modes			
			97	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0155B	B0155B	Commute to Work - Other Transportation Mode	Text	Verbatim response	Char	250	$TEXTVAR

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.S	Appropriate skip			
B0161	B0161	Commute to Work - Number of Passengers	1	Alone	Num	8	TELENUMB
			2	Other commuters			
			3	Other non-commuters (children, students, etc.)			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0158	B0158	Commute to Work - Combination of Modes	Text	Verbatim response	Char	250	$TEXTVAR
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0310	B0310	Commute to Work - Same Location	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0315	B0315	Commute to Work - Several Locations	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0320	B0320A	Commute to Work - Svrl Loc - Time Spent - Hours		_____ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0320	B0320B	Commute to Work - Svrl Loc - Time Spent - Minutes		_____ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0320	B0320C	Commute to Work - Svrl Loc - Time Spent - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0352	B0352A	Commute to Work - Trip Time - Hours		_____ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0352	B0352B	Commute to Work - Trip Time - Minutes		_____ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0352	B0352C	Commute to Work - Trip Time - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
B0353	B0353	Commute to Work - Distance		_____ miles	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0371	B0371	Telecommute	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0378	B0378	Telecommute - Work at Home	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0375	B0375	Telecommute - Option	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0376	B0376	Telecommute - Participation	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0363	B0363	Telecommute - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0377	B0377	Telecommute - Primary Reason	Text	Verbatim response	Char	250	$TEXTVAR
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0395	B0395	Telework	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0398	B0398	Telework - Work at Remote Location	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0380	B0380	Telework - Option	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
B0386	B0386	Telework - Currently	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0388	B0388	Telework - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0390	B0390	Telework - Primary Reason	Text	Verbatim response	Char	250	$TEXTVAR
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2311	B2311A	Com Airline - Most Recent Flight - When	1	Enter month and year	Num	8	TRIPTIME
			2	Less than three months ago			
			3	More than three months ago but less than one year ago			
			6	One year ago			
			4	More than one year ago			
			5	Have never flown on a commercial airline			
			.D	Don't know			
			.R	Refused			
B2311	B2311B	Com Airline - Most Recent Flight - Month		Month _____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2311	B2311C	Com Airline - Most Recent Flight - Year		Year _____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2321	B2321	Com Airline - Most Recent Flight - Purpose	1	Yes, business/job related	Num	8	TRIPURP
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2333	B2333	Com Airline - Most Recent Flight - Section	1	Economy or coach section (also sometimes called the main cabin)	Num	8	TRIPSECT
			2	First class section			
			3	There were no sections in the plane; all seats were in the same section			
			7	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2334	B2334	Com Airline - Most Recent Flight - Section - Area	1	Business class section	Num	8	TRIPAREA
			2	Flight attendant's			
			3	Flight crew section or "cockpit"			
			4	None of the sections			
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.S	Appropriate skip			
B2341	B2341	Com Airline - Most Recent Flight - Price Restrictions	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2401	B2401	Com Airline - Most Recent Flight - Check Baggage	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2422	B2422	Com Airline - Most Recent Flight - Number of Baggage Checked		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2430	B2430	Com Airline - Most Recent Flight - Carry-on Baggage	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2442	B2442	Com Airline - Most Recent Flight - Number of Carry-on Baggage		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2601	B2601A	Com Airline - Most Recent Flight - Time Before Flight - Hours		_____ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2601	B2601B	Com Airline - Most Recent Flight - Time Before Flight - Minutes		_____ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2601	B2601C	Com Airline - Most Recent Flight - Time Before Flight - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2651	B2651A	Com Airline - Most Recent Flight - Check-in - Hours		_____ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2651	B2651B	Com Airline - Most Recent Flight - Check-in - Minutes		_____ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2651	B2651C	Com Airline - Most Recent Flight - Check-in - Decimal Hours		Calculated	Num	8	FORNUM

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2651	B2651D	Com Airline - Most Recent Flight - Did not Check In	1	Yes (checked in)	Num	8	YESNO
			2	No (did not check in)			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2660	B2660A	Com Airline - Most Recent Flight - Boarding Pass	1	Curbside baggage check-in (attendants checking bags just outside the airport doors)	Num	8	BOARDING
			2	Ticket counter			
			3	Self service check-in kiosk (an interactive computer terminal available for self service check-in)			
			4	Departure gate			
			5	Internet			
			7	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2660	B2660B	Com Airline - Most Recent Flight - Boarding Pass - Other	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
B2701	B2701A	Com Airline - Most Recent Flight - Screening - Time - Hours		_____ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2701	B2701B	Com Airline - Most Recent Flight - Screening - Time - Minutes		_____ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2701	B2701C	Com Airline - Most Recent Flight - Screening - Time - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2751	B2751	Com Airline - Most Recent Flight - Screening - Time - Satisfaction	1	Less than you expected	Num	8	SCRETIME
			2	About what you expected			
			3	More than you expected			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2801	B2801	Com Airline - Most Recent Flight - Screening - Intensity	1	Inadequate	Num	8	SCREINTE
			2	Adequate			
			3	Excessive			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2853	B2853	Com Airline - Most Recent Flight - Screening - Confidence	1	No confidence	Num	8	SCRECONF
			2	A small amount of confidence			
			3	A moderate amount of confidence			
			4	A great deal of confidence			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			5	Total confidence			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2900	B2900	Com Airline - Most Recent Flight - Screening - Courtesy - Satisfaction	1	Very unsatisfied	Num	8	SCRESATI
			2	Somewhat unsatisfied			
			3	Neither unsatisfied nor satisfied			
			4	Somewhat satisfied			
			5	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2950	B2950	Com Airline - Most Recent Flight - Screening - Satisfaction	1	Very unsatisfied	Num	8	SCRESATI
			2	Somewhat unsatisfied			
			3	Neither unsatisfied nor satisfied			
			4	Somewhat satisfied			
			5	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2977	B2977	Com Airline - Screening - Consistent	1	Very inconsistent	Num	8	SCRECONS
			2	Somewhat inconsistent			
			3	Somewhat consistent			
			4	Very consistent			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B3002	B3002	Com Airline - Screening - Confidence	1	No confidence	Num	8	SCRECONF
			2	A small amount of confidence			
			3	A moderate amount of confidence			
			4	A great deal of confidence			
			5	Total confidence			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B3100	B3100	Com Airline - Screening - Recent Changes	1	Less inclined to travel by commercial airline	Num	8	AIRIMPCT
			3	Have had no effect on your commercial airline travel			
			2	More inclined to travel by commercial airline			
			.D	Don't know			
			.R	Refused			
B4310	B4310	Internet - Access	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4320	B4320	Internet - Merchandise - Delivery - Other Address	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
B4330	B4330	Internet - Merchandise - Delivery - Home Address	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4341	B4341	Internet - Merchandise - Delivery - Home Address - Number		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4351	B4351	Phone - Merchandise - Delivery - Home Address - Number		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
B4361	B4361	Mail - Merchandise - Delivery - Home Address - Number		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
B4366	B4366	Fax - Merchandise - Delivery - Home Address - Number		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
B4370	B4370	Store - Merchandise - Delivery - Home Address - Number		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
B4380	B4380	Private Delivery Company - Delivery - Home Address - Number		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
B4391	B4391A	Type of Merchandise - Books	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391B	Type of Merchandise - Clothing	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391C	Type of Merchandise - Hardware	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391D	Type of Merchandise - Software	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
B4391	B4391E	Type of Merchandise - Drugs	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391F	Type of Merchandise - Electronics	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391G	Type of Merchandise - Food	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391H	Type of Merchandise - Home Furnishings	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391I	Type of Merchandise - Audio/Video	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391J	Type of Merchandise - Office Equipment	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391K	Type of Merchandise - Toys	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391L	Type of Merchandise - Documents	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391M	Type of Merchandise - Garden Equipment	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391N	Type of Merchandise - Auto Parts	1	Yes	Num	8	YESNO
			2	No			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391O	Type of Merchandise - Pet Supplies	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391P	Type of Merchandise - None	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391Q	Type of Merchandise - Other	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4391	B4391R	Type of Merchandise - Other - Text	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
B5011	B5011	Changes in Threat Level - Fuel	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B5021	B5021	Changes in Threat Level - Emergency Supplies	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
SE0175	SE0175	Environment - Congestion	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
MNH0510	MNH0510	Driving	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
MNH0580	MNH0580	Driving - Crash	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
MNH0600	MNH0600	Driving - Near Miss	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
D0061	D0061	Registered Vehicles		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
D0104	D0104	Disability	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D1103	D1103	Disability - Screening - Change	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D1104	D1104	Disability - Screening - Change - Text	Text	Verbatim response	Char	250	$TEXTVAR
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0110	D0110	Disability - Other HH Members	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0105	D0105	Disability - Nb of Other HH Members		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0106	D0106	Disability - Adaptive Equipment	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0107	D0107	Disability - Contact Again	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0251	D0251	Nb of People 18+ in HH		_____ people	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
D0300	D0300	Age Category	1	18 to 24 years	Num	8	AGE
			2	25 to 34			
			3	35 to 44			
			4	45 to 54			
			5	55 to 64			
			6	65 to 74			
			7	75 or older			
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
D0350	D0350	Gender	1	Male	Num	8	GENDER
			2	Female			
			.D	Don't know			
			.R	Refused			
D0404	D0404	Hispanic or Latino	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402A	Group - American Indian or Alaska Native	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402B	Group - Asian	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402C	Group - Black or African-American	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402D	Group - Native Hawaiian or Other Pacific Islander	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402E	Group - White	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402F	Group - Other	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402G	Group - Other - Text	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
D0450	D0450	Education Level	1	Less than high school graduate	Num	8	EDUC
			2	High school graduate (or GED)			
			3	Some college (or technical vocational school/professional business school)			
			4	Two-year college degree (AA: Associate in Arts)			
			5	Four-year college degree (BA or BS: Bachelor of Arts/Science degree)			
			6	Graduate degree (Master's, Ph.D., Lawyer, Medical Doctor)			
			.D	Don't know			
			.R	Refused			
D0501	D0501	HH Income	1	Under $15,000	Num	8	INCOME
			2	From $15,000 to less than $30,000			
			3	From $30,000 to less than $50,000			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			4	From $50,000 to less than $75,000			
			5	From $75,000 to less than $100,000			
			6	$100,000 or more			
			.D	Don't know			
			.R	Refused			
D0553	D0553	Additional Phone Lines - Number	0	None	Num	8	ADPHONE
			1	One			
			2	Two			
			3	Three			
			4	Four or more			
			.D	Don't know			
			.R	Refused			
D0751	D0751	Additional Phone Lines - Primary Use	1	Household use only	Num	8	ADPHOUSE
			2	Business use only			
			3	Both household and business use			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0810	D0810	Advance Notice	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
	BASEWGT	Base Weight			Num	8	FORNUM
	NR_FACT	Nonresponse Adjustment Factor			Num	8	FORNUM
	PER_FACT	Adjustment for Nb of Eligible HH Members			Num	8	FORNUM
	PHN_FACT	Multiple Phone Lines Adjustment Factor			Num	8	FORNUM
	CEN_FACT	Census Population Adjustment Factor			Num	8	FORNUM
	WD_FACT	Weighted Deflation Adjustment Factor			Num	8	FORNUM
	FNLWGT	Final Weight			Num	8	FORNUM

OMNIBUS HOUSEHOLD SURVEY RESULTS

Marginal Frequency Distributions with Percentages and Standard Errors

Survey period: August 03, 2003 – August 13, 2003

Section G - General Transportation Core Questions

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0103 During July, did you drive or ride in a personal vehicle? (Examples of personal vehicles include a car, van, SUV, pickup truck, RV.)				
Yes	987	200,344,736	95.24	0.808
No	45	10,007,831	4.76	0.808
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		
G0851A How many days did you drive or ride?				
Count	979	198,065,958		
Mean	26.250	26.186		
Standard deviation	7.972	0.291		
Minimum	1	1		
25th percentile	25	25		
Median	31	31		
75th percentile	31	31		
Maximum	31	31		
G0150 During July, did you drive or ride in an organized carpool or vanpool?				
Yes	46	10,586,634	5.04	0.862
No	985	199,671,949	94.96	0.862
Subtotal valid responses	1,031	210,258,583	100	
Don't know	1	93,984		
Refused	0	0		
Total	1,032	210,352,567		
G0851B How many days did you drive or ride?				
Count	45	10,435,118		
Mean	10.289	12.759		
Standard deviation	9.671	1.764		
Minimum	1	1		
25th percentile	3	4		
Median	5	10		
75th percentile	15	23		
Maximum	31	31		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0303 During July, did you ride on any public transit within a city or metropolitan area? Examples of public transit include a bus, rapid rail (subway, surface or elevated), light rail, commuter bus, rail or ferry from suburb to city.				
Yes	136	29,102,095	13.83	1.270
No	896	181,250,472	86.17	1.270
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0851C How many days did you use it?				
Count	136	29,102,095		
Mean	10.147	10.150		
Standard deviation	9.608	0.967		
Minimum	1	1		
25th percentile	2	2		
Median	5	5		
75th percentile	20	20		
Maximum	31	31		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G3001A As opposed to other means of transportation, please tell me the main reason you used public transit last month.				
Have no vehicle available	36	7,931,677	28.11	4.619
Cheaper/Costs less/Saves money/Parking too expensive	17	4,191,993	14.86	3.879
Faster than other means of transportation	6	822,380	2.91	1.401
More convenient than other means of transportation	56	11,898,914	42.17	5.067
Less impact on the environment than other means of transportation	0	0	0.00	0.000
Parking not available	4	509,858	1.81	0.975
Away from home on business or pleasure travel	9	1,933,028	6.85	2.561
Other	5	927,020	3.29	1.573
Subtotal valid responses	133	28,214,870	100	
Don't know	2	532,430		
Refused	1	354,794		
Appropriate skip	896	181,250,473		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G3051A Consider your most recent trip using public transit. What was the primary purpose of the trip?				
Work/Work-related	56	12,478,958	43.41	5.033
Shopping	10	2,259,693	7.86	2.814
College/Other school	4	1,176,838	4.09	2.119
Medical services	10	2,554,228	8.89	3.330
Social, religious worship, personal business	52	9,804,597	34.11	4.688
Other	3	472,985	1.65	0.989
Subtotal valid responses	135	28,747,299	100	
Don't know	0	0		
Refused	1	354,794		
Appropriate skip	896	181,250,474		
Total	1,032	210,352,567		

G0819 Is public transportation available in your area?				
Yes	693	142,086,805	68.58	1.569
No	324	65,102,527	31.42	1.569
Subtotal valid responses	1,017	207,189,332	100	
Don't know	15	3,163,235		
Refused	0	0		
Total	1,032	210,352,567		

G0201 During July, did you ride on a city-to-city bus, such as Greyhound?				
Yes	10	2,172,488	1.03	0.375
No	1,022	208,180,079	98.97	0.375
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		

G0851D How many days did you ride on it?		
Count	10	2,172,488
Mean	2.300	2.245
Standard deviation	2.791	0.908
Minimum	1	1
25th percentile	1	1
Median	1	1
75th percentile	2	2
Maximum	10	10

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0902B And of these days, how many were for business or work?				
Count	10	2,172,488		
Mean	1.000	1.079		
Standard deviation	2.828	0.907		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	0	0		
Maximum	9	9		
G0210 During July, did you ride on a charter or tour bus line?				
Yes	26	5,767,213	2.74	0.583
No	1,006	204,585,354	97.26	0.583
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		
G0851O How many days did you ride on it?				
Count	26	5,767,213		
Mean	1.846	1.623		
Standard deviation	1.120	0.187		
Minimum	1	1		
25th percentile	1	1		
Median	1	1		
75th percentile	3	2		
Maximum	4	4		
G0251 During July, did you ride on a city-to-city train, such as AMTRAK?				
Yes	23	4,577,913	2.18	0.565
No	1,009	205,774,654	97.82	0.565
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0851E How many days did you ride on it?				
Count	22	4,456,441		
Mean	3.136	2.515		
Standard deviation	4.400	0.589		
Minimum	1	1		
25th percentile	1	1		
Median	2	2		
75th percentile	3	3		
Maximum	22	22		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0902C And of these days, how many were for business or work?				
Count	22	4,456,441		
Mean	2.000	1.549		
Standard deviation	4.711	0.657		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	2	2		
Maximum	22	22		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0880 In your area, do you have long distance, city-to-city train service such as AMTRAK?				
Yes	511	103,479,559	52.67	1.757
No	458	92,990,168	47.33	1.757
Subtotal valid responses	969	196,469,727	100	
Don't know	62	13,788,856		
Refused	1	93,984		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0350 During July, did you fly on a commercial airline?				
Yes	112	22,182,047	10.55	1.060
No	919	188,054,846	89.45	1.060
Subtotal valid responses	1,031	210,236,893	100	
Don't know	1	115,674		
Refused	0	0		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0851F How many days did you fly on a commercial airline?				
Count	112	22,182,047		
Mean	2.554	2.545		
Standard deviation	2.057	0.179		
Minimum	1	1		
25th percentile	2	2		
Median	2	2		
75th percentile	2	2		
Maximum	15	15		
G0902D And of these days, how many were for business or work?				
Count	112	22,182,047		
Mean	1.152	1.046		
Standard deviation	2.318	0.210		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	2	2		
Maximum	15	15		
G0560 During July, did you use a taxi or Limousine service?				
Yes	101	20,597,463	9.80	1.092
No	930	189,639,430	90.20	1.092
Subtotal valid responses	1,031	210,236,893	100	
Don't know	1	115,674		
Refused	0	0		
Total	1,032	210,352,567		
G0851Q How many days did you use a taxi or Limousine service?				
Count	101	20,597,463		
Mean	3.406	3.097		
Standard deviation	3.829	0.286		
Minimum	1	1		
25th percentile	1	1		
Median	2	2		
75th percentile	4	3		
Maximum	28	28		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0902F And of these days, how many were for business or work?				
Count	101	20,597,463		
Mean	1.614	1.413		
Standard deviation	3.586	0.271		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	2	2		
Maximum	28	28		
G0570 During July, did you use a shuttle such as an airport, hotel, rental car shuttle or other shuttle, do not include a medical appointment shuttle as this will be asked in another question?				
Yes	68	12,994,321	6.18	0.801
No	964	197,358,246	93.82	0.801
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		
G0851R How many days did you use an airport, hotel, rental car shuttle or other shuttle?				
Count	68	12,994,321		
Mean	3.279	3.082		
Standard deviation	3.882	0.436		
Minimum	1	1		
25th percentile	1	1		
Median	2	2		
75th percentile	3	3		
Maximum	20	20		
G0902G And of these days, how many were for business or work?				
Count	68	12,994,321		
Mean	1.809	1.627		
Standard deviation	4.108	0.450		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	2	2		
Maximum	20	20		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0453 During July, did you drive or ride on a motorcycle, a motorized scooter, motorized bicycle, moped or all terrain vehicle?				
Yes	104	19,084,248	9.07	0.970
No	928	191,268,319	90.93	0.970
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		
G0852H How many days did you drive or ride any of these vehicles?				
Count	104	19,084,248		
Mean	6.827	6.370		
Standard deviation	8.138	0.768		
Minimum	1	1		
25th percentile	2	2		
Median	4	4		
75th percentile	7.5	6		
Maximum	31	31		
G0501 During July, did you ride a bicycle? Please do not include stationary bicycles.				
Yes	198	41,200,600	19.59	1.431
No	834	169,151,967	80.41	1.431
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		
G0852I How many days did you ride a bicycle?				
Count	198	41,200,600		
Mean	6.778	7.101		
Standard deviation	6.770	0.608		
Minimum	1	1		
25th percentile	2	2		
Median	4	5		
75th percentile	10	10		
Maximum	31	31		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0952A Primarily for what purpose did you use it?				
Commuting to work or school	6	1,481,026	3.61	1.644
Recreation	119	24,280,861	59.15	4.090
Exercise/for my health	55	11,112,513	27.07	3.571
Personal errands (to the store, post office, and so on)	14	3,530,828	8.60	2.506
Required for my job	2	497,225	1.21	0.930
Some other purpose	1	150,410	0.37	0.367
Subtotal valid responses	197	41,052,863	100	
Don't know	1	147,738		
Refused	0	0		
Appropriate skip	834	169,151,966		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G1002C And on a typical day that you rode a bicycle, about how much time did you spend bicycling?				
Count	198	41,200,600		
Mean	1.004	1.027		
Standard deviation	0.802	0.066		
Minimum	0.100	0.100		
25th percentile	0.5	0.5		
Median	0.75	0.75		
75th percentile	1	1		
Maximum	5	5		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G1054A Did you bicycle mostly on:				
Paved roads, not on shoulders of paved roads, but on the actual road	97	18,654,677	45.28	4.087
Shoulders of paved roads	20	4,079,301	9.90	2.562
Bike lanes on roads	9	2,619,372	6.36	2.258
Bike paths, walking paths or trails	49	10,070,978	24.44	3.516
Unpaved roads (for example dirt, gravel, sand)	5	970,380	2.36	1.138
Sidewalks	16	4,026,623	9.77	2.627
Grass	1	261,797	0.64	0.633
Other	1	517,472	1.26	1.245
Subtotal valid responses	198	41,200,600	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	834	169,151,967		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0551 During July, did you walk, run, or jog at least one time outside for 10 minutes or more? (such as to work, to a store or to a park)				
Yes	756	154,150,912	73.37	1.569
No	275	55,943,395	26.63	1.569
Subtotal valid responses	1,031	210,094,307	100	
Don't know	1	258,260		
Refused	0	0		
Total	1,032	210,352,567		
G0851J How many days did you walk, run or jog?				
Count	754	153,662,369		
Mean	13.999	14.210		
Standard deviation	9.619	0.430		
Minimum	1	1		
25th percentile	5	5		
Median	12	12		
75th percentile	20	20		
Maximum	31	31		
G1102A Primarily for what purpose did you walk, run, or jog?				
Commuting to work or school	23	5,344,393	3.47	0.796
Recreation	144	29,400,165	19.09	1.650
Exercise/for my health	465	93,353,738	60.61	2.057
Personal errands (to the store, post office, walking the dog, and so on)	94	19,813,733	12.86	1.437
Required for my job	26	5,676,226	3.69	0.800
Some other purpose	3	425,179	0.28	0.165
Subtotal valid responses	755	154,013,434	100	
Don't know	1	137,478		
Refused	0	0		
Appropriate skip	276	56,201,655		
Total	1,032	210,352,567		
G1151C And on a typical day that you walked, ran, or jogged, about how much time did you spend walking, running, or jogging?				
Count	744	151,684,426		
Mean	0.901	0.921		
Standard deviation	1.156	0.045		
Minimum	0.167	0.167		
25th percentile	0.458	0.5		
Median	0.5	0.5		
75th percentile	1	1		
Maximum	11	11		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G1205A Did you walk, run, or jog mostly on:				
Paved roads, not on shoulders of paved roads, but on the actual road	211	40,847,252	26.61	1.829
Shoulders of paved roads	55	10,252,462	6.68	0.973
Bike lanes on roads	3	1,110,804	0.72	0.452
Bike paths, walking paths or trails	94	19,655,882	12.80	1.429
Unpaved roads (for example dirt, gravel, sand)	36	7,220,968	4.70	0.897
Sidewalks	285	61,176,339	39.85	2.029
Track	26	5,707,980	3.72	0.781
Grass	33	5,432,703	3.54	0.672
Other	10	2,123,762	1.38	0.490
Subtotal valid responses	753	153,528,152	100	
Don't know	2	502,166		
Refused	1	120,594		
Appropriate skip	276	56,201,655		
Total	1,032	210,352,567		

G0703 During July, did you operate or ride in a recreational boat such as a motorboat, canoe, rowboat or sailboat? Please do not include personal watercraft such as jetski, skidoo or waverunner.				
Yes	165	30,422,551	14.46	1.181
No	867	179,930,016	85.54	1.181
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		

G0852M How many days did you use a recreational boat?				
Count	165	30,422,551		
Mean	3.788	3.777		
Standard deviation	3.469	0.306		
Minimum	1	1		
25th percentile	1	1		
Median	2	2		
75th percentile	5	5		
Maximum	20	20		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G1259C On a typical day that you went recreational boating, about how much time did you spend using the recreational boat?				
Count	165	30,422,551		
Mean	4.431	4.296		
Standard deviation	3.882	0.270		
Minimum	0.167	0.167		
25th percentile	2	2		
Median	4	4		
75th percentile	6	6		
Maximum	24	24		
G0602 During July, did you ride on a commercial boat, ship, or ferry other than a commuter ferry?				
Yes	41	9,405,205	4.47	0.809
No	991	200,947,362	95.53	0.809
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		
G0851K How many days did you ride on a commercial boat, ship, or ferry?				
Count	41	9,405,205		
Mean	3.537	3.286		
Standard deviation	4.517	0.677		
Minimum	1	1		
25th percentile	1	1		
Median	1	1		
75th percentile	4	3		
Maximum	22	22		
G0754 During July, did you use any of the following modes of transportation?				
G0754A Charter, private, or corporate airplane or helicopter				
Yes	11	1,607,346	0.77	0.246
No	1,019	208,304,627	99.23	0.246
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0754B Commuter ferry				
Yes	11	2,671,595	1.27	0.416
No	1,019	207,240,378	98.73	0.416
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G0754C Company car				
Yes	63	12,859,587	6.13	0.848
No	967	197,052,386	93.87	0.848
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G0754D Cruise ship				
Yes	11	2,482,583	1.18	0.375
No	1,019	207,429,390	98.82	0.375
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G0754E Golf cart				
Yes	62	13,036,964	6.21	0.857
No	968	196,875,009	93.79	0.857
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G0754F Horse or horse drawn carriage/buggy				
Yes	19	3,375,515	1.61	0.428
No	1,011	206,536,458	98.39	0.428
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0754G Medical transport such as an ambulance or a shuttle to medical appointments				
Yes	14	2,154,244	1.03	0.312
No	1,016	207,757,729	98.97	0.312
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G0754H Vehicles used to transport handicapped persons				
Yes	13	3,197,440	1.52	0.537
No	1,017	206,714,533	98.48	0.537
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G0754I Motor home				
Yes	9	1,416,302	0.67	0.237
No	1,021	208,495,671	99.33	0.237
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G0754J Personal watercraft such as a jetski, skidoo or waverunner				
Yes	32	7,216,973	3.44	0.694
No	998	202,695,000	96.56	0.694
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G0754K Rental car				
Yes	68	13,375,428	6.37	0.846
No	962	196,536,545	93.63	0.846
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0754L School bus				
Yes	6	1,427,360	0.68	0.307
No	1,024	208,484,613	99.32	0.307
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G0754M None				
Yes	756	153,072,717	72.92	1.592
No	274	56,839,256	27.08	1.592
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G0754N Other				
Yes	10	1,745,402	0.83	0.289
No	1,020	208,166,571	99.17	0.289
Subtotal valid responses	1,030	209,911,973	100	
Don't know	2	440,594		
Refused	0	0		
Total	1,032	210,352,567		
G2017 Considering all the financial costs associated with driving or riding in a personal vehicle, how satisfied were you with what it cost you to travel by personal vehicle during July? Were you				
Very dissatisfied	46	9,142,739	4.60	0.742
Dissatisfied	149	30,394,016	15.30	1.308
Satisfied	618	126,009,361	63.42	1.762
Very satisfied	166	33,138,808	16.68	1.360
Subtotal valid responses	979	198,684,924	100	
Don't know	7	1,540,402		
Refused	1	119,410		
Appropriate skip	45	10,007,831		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2026 In terms of security from crime or terrorism, how secure did you feel while driving or riding in a personal vehicle in July? Did you feel				
Very insecure	8	1,594,178	0.80	0.352
Somewhat insecure	43	7,127,163	3.59	0.664
Somewhat secure	278	60,282,962	30.33	1.700
Very secure	649	129,756,773	65.28	1.755
Subtotal valid responses	978	198,761,076	100	
Don't know	5	1,086,913		
Refused	4	496,747		
Appropriate skip	45	10,007,831		
Total	1,032	210,352,567		
G2046 In terms of safety from accidents, how safe did you feel while driving or riding in a personal vehicle in July? Did you feel				
Very unsafe	20	4,410,415	2.21	0.526
Somewhat unsafe	110	21,039,175	10.54	1.108
Somewhat safe	454	94,304,401	47.22	1.831
Very safe	401	79,938,034	40.03	1.797
Subtotal valid responses	985	199,692,025	100	
Don't know	2	652,711		
Refused	0	0		
Appropriate skip	45	10,007,831		
Total	1,032	210,352,567		
G2066 In terms of travel time, using a personal vehicle, overall, how satisfied were you with the amount of time it took you to get where you wanted to go in July? Were you				
Very dissatisfied	32	7,106,837	3.55	0.720
Dissatisfied	104	19,948,099	9.96	1.052
Satisfied	589	119,795,271	59.82	1.801
Very satisfied	261	53,416,310	26.67	1.635
Subtotal valid responses	986	200,266,517	100	
Don't know	1	78,219		
Refused	0	0		
Appropriate skip	45	10,007,831		
Total	1,032	210,352,567		
G2086 In general, how would you rate the level of convenience of traveling by personal vehicle? Is it				
Very inconvenient	14	2,838,431	1.42	0.484
Somewhat inconvenient	49	9,203,921	4.61	0.732
Somewhat convenient	217	49,856,934	24.96	1.657
Very convenient	704	137,813,492	69.01	1.740
Subtotal valid responses	984	199,712,778	100	
Don't know	3	631,958		
Refused	0	0		
Appropriate skip	45	10,007,831		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2094 Now please tell me, when you travel by personal vehicle, which one of the following is most important to you? Is it				
The cost of the travel	52	10,882,592	5.50	0.844
Your security from terrorism or crime	17	4,324,306	2.18	0.601
Your safety from accidents	284	59,641,535	30.14	1.694
The amount of time it takes to complete the travel	116	24,983,327	12.62	1.263
The level of convenience of using a personal vehicle	506	98,080,400	49.56	1.837
Subtotal valid responses	975	197,912,160	100	
Don't know	10	2,095,560		
Refused	2	337,016		
Appropriate skip	45	10,007,831		
Total	1,032	210,352,567		
G2117 Considering all the financial costs associated with using public transit, how satisfied were you with what it cost you to travel by public transit during July? Were you				
Very dissatisfied	3	925,011	3.19	2.195
Dissatisfied	17	3,491,963	12.04	3.219
Satisfied	72	16,460,279	56.76	5.002
Very satisfied	43	8,125,049	28.02	4.393
Subtotal valid responses	135	29,002,302	100	
Don't know	1	99,793		
Refused	0	0		
Appropriate skip	896	181,250,472		
Total	1,032	210,352,567		
G2126 In terms of security from crime or terrorism, how secure did you feel while using public transit in July? Did you feel				
Very insecure	3	365,040	1.27	0.818
Somewhat insecure	19	5,333,429	18.63	4.560
Somewhat secure	61	12,596,680	43.99	4.999
Very secure	51	10,338,064	36.11	4.800
Subtotal valid responses	134	28,633,213	100	
Don't know	2	468,882		
Refused	0	0		
Appropriate skip	896	181,250,472		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2146 In terms of safety from accidents, how safe did you feel while using public transit in July? Did you feel				
Very unsafe	2	182,829	0.64	0.524
Somewhat unsafe	13	3,592,455	12.66	3.930
Somewhat safe	48	11,360,302	40.02	5.104
Very safe	70	13,249,724	46.68	5.060
Subtotal valid responses	133	28,385,310	100	
Don't know	3	716,785		
Refused	0	0		
Appropriate skip	896	181,250,472		
Total	1,032	210,352,567		
G2166 In terms of travel time on public transit, overall, how satisfied were you with the amount of time it took you to get where you wanted to go during July? Were you				
Very dissatisfied	7	1,891,581	6.52	2.879
Dissatisfied	15	2,759,353	9.51	2.522
Satisfied	85	18,497,279	63.78	4.910
Very satisfied	28	5,854,089	20.18	4.181
Subtotal valid responses	135	29,002,302	100	
Don't know	1	99,793		
Refused	0	0		
Appropriate skip	896	181,250,472		
Total	1,032	210,352,567		
G2186 In general how would you rate the level of convenience of traveling by public transit? Is it				
Very inconvenient	4	557,675	1.97	1.017
Somewhat inconvenient	25	5,040,380	17.83	3.819
Somewhat convenient	58	13,365,373	47.27	5.142
Very convenient	46	9,311,943	32.93	4.670
Subtotal valid responses	133	28,275,371	100	
Don't know	3	826,724		
Refused	0	0		
Appropriate skip	896	181,250,472		
Total	1,032	210,352,567		
G2190 Overall, how satisfied are you with the level of customer service you receive when using public transit?				
Very dissatisfied	3	936,458	3.23	2.112
Dissatisfied	12	2,401,992	8.28	2.563
Satisfied	89	19,880,217	68.55	4.527
Very satisfied	31	5,783,635	19.94	3.710
Subtotal valid responses	135	29,002,302	100	
Don't know	1	99,793		
Refused	0	0		
Appropriate skip	896	181,250,472		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2194 Now please tell me, when you use public transit, which one of the following is most important to you? Is it				
The cost of the travel	13	3,556,204	12.33	3.912
Your security from terrorism or crime	9	1,438,335	4.99	1.764
Your safety from accidents	21	4,848,676	16.81	3.757
The amount of time it takes to complete the travel	26	5,880,132	20.38	4.230
The level of convenience of using public transit	60	12,214,893	42.34	4.974
The level of customer service you receive	5	913,169	3.17	1.701
Subtotal valid responses	134	28,851,409	100	
Don't know	2	250,686		
Refused	0	0		
Appropriate skip	896	181,250,472		
Total	1,032	210,352,567		
G2217 Considering all the financial costs associated with flying on a commercial airline, how satisfied were you with what it cost you to travel by commercial airline during July? Were you				
Very dissatisfied	4	930,062	4.28	2.252
Dissatisfied	16	3,278,434	15.10	3.839
Satisfied	67	12,899,821	59.40	5.262
Very satisfied	23	4,610,329	21.23	4.444
Subtotal valid responses	110	21,718,646	100	
Don't know	2	463,401		
Refused	0	0		
Appropriate skip	920	188,170,520		
Total	1,032	210,352,567		
G2226 In terms of security from crime or terrorism, how secure did you feel while flying on a commercial airline in July? Did you feel				
Very insecure	2	898,175	4.11	3.027
Somewhat insecure	9	1,754,434	8.02	2.723
Somewhat secure	52	10,294,756	47.07	5.275
Very secure	48	8,925,672	40.81	5.191
Subtotal valid responses	111	21,873,037	100	
Don't know	1	309,010		
Refused	0	0		
Appropriate skip	920	188,170,520		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2246 In terms of safety from accidents, how safe did you feel while flying on a commercial airline in July? Did you feel				
Very unsafe	0	0	0.00	0.000
Somewhat unsafe	10	2,569,035	11.58	3.849
Somewhat safe	39	7,247,112	32.67	4.856
Very safe	63	12,365,900	55.75	5.259
Subtotal valid responses	112	22,182,047	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	920	188,170,520		
Total	1,032	210,352,567		
G2266 In terms of travel time using commercial airlines, overall, how satisfied were you with the amount of time it took you to get where you wanted to go during July? Were you				
Very dissatisfied	1	109,928	0.50	0.496
Dissatisfied	14	2,613,578	11.78	3.248
Satisfied	50	10,004,459	45.10	5.228
Very satisfied	47	9,454,082	42.62	5.226
Subtotal valid responses	112	22,182,047	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	920	188,170,520		
Total	1,032	210,352,567		
G2286 In general, how would you rate the level of convenience of traveling by commercial airline? Is it				
Very inconvenient	3	719,260	3.24	1.903
Somewhat inconvenient	21	3,859,565	17.40	3.794
Somewhat convenient	46	8,409,072	37.91	4.997
Very convenient	42	9,194,150	41.45	5.292
Subtotal valid responses	112	22,182,047	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	920	188,170,520		
Total	1,032	210,352,567		
G2290 Overall, how satisfied are you with the level of customer service you receive when using a commercial airline?				
Very dissatisfied	5	1,030,260	4.69	2.236
Dissatisfied	10	2,183,673	9.95	3.209
Satisfied	64	12,785,361	58.25	5.226
Very satisfied	32	5,951,101	27.11	4.667
Subtotal valid responses	111	21,950,395	100	
Don't know	1	231,652		
Refused	0	0		
Appropriate skip	920	188,170,520		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2294 Now please tell me, when you travel by commercial airline, which of the following is most important to you? Is it				
The cost of the travel	17	4,141,875	18.94	4.577
Your security from terrorism or crime	17	3,053,689	13.96	3.433
Your safety from accidents	24	4,518,320	20.66	4.125
The amount of time it takes to complete the travel	23	3,846,086	17.58	3.815
The level of convenience of traveling by air	28	5,900,290	26.98	4.767
The level of customer service you receive	2	412,777	1.89	1.384
Subtotal valid responses	111	21,873,037	100	
Don't know	1	309,010		
Refused	0	0		
Appropriate skip	920	188,170,520		
Total	1,032	210,352,567		

Section B - BTS Topical Transportation Questions

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0901 During July, did you do any work for pay or profit?				
Yes	589	123,341,980	58.93	1.759
No	439	85,966,652	41.07	1.759
Subtotal valid responses	1,028	209,308,632	100	
Don't know	1	432,138		
Refused	3	611,797		
Total	1,032	210,352,567		
B0105 During July, did you commute, that is, travel routinely from home to work?				
Yes	539	115,053,509	93.28	1.067
No	50	8,288,471	6.72	1.067
Subtotal valid responses	589	123,341,980	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	443	87,010,587		
Total	1,032	210,352,567		
B0159A Altogether, about how many days did you commute to work in July?				
Count	537	114,454,221		
Mean	19.993	19.941		
Standard deviation	5.608	0.282		
Minimum	1	1		
25th percentile	18	19		
Median	20	20		
75th percentile	23	22		
Maximum	31	31		
B0159B Altogether, about how many days did you commute to work in July?				
29-31 days/month	31	6,147,244	5.37	1.062
22-28 days/month	187	40,575,674	35.45	2.392
15-21 days/month	250	52,616,137	45.97	2.470
8-14 days/month	49	10,055,748	8.79	1.360
1-7 days/month	20	5,059,418	4.42	1.169
Subtotal valid responses	537	114,454,221	100	
Don't know	2	599,288		
Refused	0	0		
Appropriate skip	493	95,299,058		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B0155A On a typical day in July, to get to work did you				
Walk	9	2,821,229	2.45	0.903
Drive or ride in a personal vehicle, not in a company car	438	91,771,652	79.76	2.028
Drive or ride in a carpool or vanpool	9	3,142,934	2.73	0.997
Use public transit	21	3,868,831	3.36	0.876
Drive or ride in a company car	25	5,043,023	4.38	0.965
Bicycle to work	1	226,473	0.20	0.197
Use a combination of modes	35	8,071,305	7.02	1.240
Other	1	108,063	0.09	0.094
Subtotal valid responses	539	115,053,510	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	493	95,299,057		
Total	1,032	210,352,567		
B0161 On a typical day in July did you drive alone or were there others in your car?				
Alone	399	81,448,905	84.13	2.044
Other commuters	52	13,225,747	13.66	1.963
Other non-commuters (children, students, etc.)	12	2,140,023	2.21	0.678
Subtotal valid responses	463	96,814,675	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	569	113,537,892		
Total	1,032	210,352,567		
B0310 Did you work at the same location on most days?				
Yes	492	104,796,321	91.08	1.508
No	47	10,257,189	8.92	1.508
Subtotal valid responses	539	115,053,510	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	493	95,299,057		
Total	1,032	210,352,567		
B0315 Did you work at more than one location on a typical day?				
Yes	35	7,242,063	70.60	8.510
No	12	3,015,126	29.40	8.510
Subtotal valid responses	47	10,257,189	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	985	200,095,378		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B0320C On a typical day, how much time did you spend traveling from worksite to worksite?				
Count	33	6,580,604		
Mean	1.694	1.623		
Standard deviation	1.872	0.412		
Minimum	0.167	0.167		
25th percentile	0.333	0.333		
Median	1	0.75		
75th percentile	2.5	2		
Maximum	7	7		
B0352C On a typical day, how much time did a one-way, door-to-door trip from home to work take?				
Count	503	107,625,357		
Mean	0.427	0.442		
Standard deviation	0.358	0.019		
Minimum	0.017	0.017		
25th percentile	0.25	0.25		
Median	0.333	0.333		
75th percentile	0.5	0.5		
Maximum	3	3		
B0353 On a typical day, how many miles one-way do you travel from home to work?				
Count	474	99,983,467		
Mean	14.272	14.704		
Standard deviation	14.056	0.767		
Minimum	1	1		
25th percentile	5	5		
Median	10	10		
75th percentile	20	20		
Maximum	130	130		
B0371 Have you ever telecommuted? That is, have you ever worked at home for pay for your employer instead of working at the office? (This does not include taking work home at night or over the weekend or self-employed persons who work at home.)				
Yes	111	19,572,973	15.90	1.584
No	477	103,550,433	84.10	1.584
Subtotal valid responses	588	123,123,406	100	
Don't know	1	218,574		
Refused	0	0		
Appropriate skip	443	87,010,587		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B0378 Is the work that you do in your current job something you could do from home?				
Yes	151	27,460,290	22.31	1.835
No	437	95,641,877	77.69	1.835
Subtotal valid responses	588	123,102,167	100	
Don't know	1	239,813		
Refused	0	0		
Appropriate skip	443	87,010,587		
Total	1,032	210,352,567		
B0375 Does your current job offer the option of telecommuting?				
Yes	57	10,080,761	37.21	4.372
No	92	17,011,341	62.79	4.372
Subtotal valid responses	149	27,092,102	100	
Don't know	2	368,188		
Refused	0	0		
Appropriate skip	881	182,892,277		
Total	1,032	210,352,567		
B0376 Are you currently participating in a telecommuting program?				
Yes	23	3,466,551	49.61	8.715
No	19	3,520,352	50.39	8.715
Subtotal valid responses	42	6,986,903	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	990	203,365,664		
Total	1,032	210,352,567		
B0363 During the month of July how many days did you telecommute?				
Count	22	3,343,291		
Mean	13.455	11.766		
Standard deviation	8.410	1.981		
Minimum	2	2		
25th percentile	7	6		
Median	10	10		
75th percentile	20	20		
Maximum	31	31		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B0395 Have you ever worked at a telework center or satellite office?				
Yes	31	5,596,443	4.54	0.884
No	557	117,645,744	95.46	0.884
Subtotal valid responses	588	123,242,187	100	
Don't know	1	99,793		
Refused	0	0		
Appropriate skip	443	87,010,587		
Total	1,032	210,352,567		
B0398 Is the work that you do in your current job something you could do from a telework center or a satellite office?				
Yes	105	19,056,213	15.75	1.616
No	475	101,954,047	84.25	1.616
Subtotal valid responses	580	121,010,260	100	
Don't know	9	2,331,720		
Refused	0	0		
Appropriate skip	443	87,010,587		
Total	1,032	210,352,567		
B0380 Does your current job offer the option of working at a telework center or satellite office?				
Yes	23	3,963,828	21.50	4.511
No	77	14,468,912	78.50	4.511
Subtotal valid responses	100	18,432,740	100	
Don't know	5	623,473		
Refused	0	0		
Appropriate skip	927	191,296,354		
Total	1,032	210,352,567		
B0386 Do you currently work at a telework center or satellite office?				
Yes	4	531,984	56.72	21.538
No	2	405,898	43.28	21.538
Subtotal valid responses	6	937,882	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,026	209,414,685		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B0388 During the month of July, how many days did you work at a telework center or satellite office?				
Count	4	531,984		
Mean	19.750	19.440		
Standard deviation	8.057	3.645		
Minimum	11	11		
25th percentile	13	11		
Median	20	25		
75th percentile	26.5	25		
Maximum	28	28		
B2311A In what month and year was your most recent commercial airline flight?				
Less than three months ago	190	37,185,763	21.00	1.557
More than three months ago but less than one year ago	172	34,056,984	19.23	1.522
One year ago	23	5,314,104	3.00	0.692
More than one year ago	347	67,391,284	38.06	1.877
Have never flown on a commercial airline	133	33,116,535	18.70	1.666
Subtotal valid responses	865	177,064,670	100	
Don't know	166	32,966,466		
Refused	1	321,431		
Total	1,032	210,352,567		
B2321 Was the primary purpose of your trip business or work related?				
Yes, business/job related	94	16,959,797	22.15	2.288
No	291	59,597,054	77.85	2.288
Subtotal valid responses	385	76,556,851	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		
B2333 Still thinking of your most recent flight in which of the following sections was your seat located:				
Economy or coach section (also sometimes called the main cabin)	289	56,805,058	74.76	2.525
First class section	25	4,520,488	5.95	1.262
There were no sections in the plane; all seats were in the same section	62	13,525,349	17.80	2.274
Other	6	1,133,401	1.49	0.669
Subtotal valid responses	382	75,984,296	100	
Don't know	3	572,555		
Refused	0	0		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2334 Was your seat located in any of the following areas:				
Business class section	3	599,872	71.63	19.334
Flight attendant's	0	0	0.00	0.000
Flight crew section or "cockpit"	1	116,085	13.86	13.659
None of the sections	1	121,472	14.51	14.197
Subtotal valid responses	5	837,429	100	
Don't know	1	295,972		
Refused	0	0		
Appropriate skip	1,026	209,219,166		
Total	1,032	210,352,567		
B2341 Did the price paid for the airline ticket carry any restrictions? For example, did you have to book your trip two weeks in advance, were you required to stay overnight on a Friday or Saturday, or were you prohibited from changing your ticket without paying a penalty?				
Yes	201	38,699,140	57.37	3.067
No	138	28,758,014	42.63	3.067
Subtotal valid responses	339	67,457,154	100	
Don't know	46	9,099,697		
Refused	0	0		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		
B2401 Did you check any baggage on this flight? Baggage may include suitcases, laptop computers, bicycles, golf clubs, or any package too large to carry on to the plane.				
Yes	314	62,834,226	82.08	2.159
No	71	13,722,625	17.92	2.159
Subtotal valid responses	385	76,556,851	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		
B2422 How many items did you yourself check on this flight that were just for you?				
Count	314	62,834,226		
Mean	1.408	1.432		
Standard deviation	0.603	0.042		
Minimum	1	1		
25th percentile	1	1		
Median	1	1		
75th percentile	2	2		
Maximum	4	4		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2430 Did you carry any baggage on to this flight? Carry-on baggage may include purses, briefcases, laptop computers, overnight bags, or anything else that you did not check.				
Yes	338	65,362,026	85.38	2.288
No	47	11,194,825	14.62	2.288
Subtotal valid responses	385	76,556,851	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2442 How many items did you yourself carry on to the plane on your most recent flight that were just for you?				
Count	338	65,362,026		
Mean	1.346	1.340		
Standard deviation	0.541	0.034		
Minimum	1	1		
25th percentile	1	1		
Median	1	1		
75th percentile	2	2		
Maximum	5	5		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2601C How soon before your most recent flight did you arrive at the airport?				
Count	385	76,556,851		
Mean	1.670	1.723		
Standard deviation	0.699	0.044		
Minimum	0.417	0.417		
25th percentile	1	1		
Median	1.5	2		
75th percentile	2	2		
Maximum	7	7		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2651C How long did you wait in line to check-in at the ticket counter for your most recent flight?				
Count	352	70,458,801		
Mean	0.338	0.364		
Standard deviation	0.342	0.021		
Minimum	0.017	0.017		
25th percentile	0.167	0.167		
Median	0.25	0.25		
75th percentile	0.5	0.5		
Maximum	3	3		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2651D How long did you wait in line to check-in at the ticket counter for your most recent flight?				
Checked in	353	70,797,680	94.24	1.256
Did not check in	25	4,323,583	5.76	1.256
Subtotal valid responses	378	75,121,263	100	
Don't know	7	1,435,588		
Refused	0	0		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		

B2660 Again thinking of your most recent flight, where were you issued your boarding pass?				
Curbside baggage check-in (attendants checking bags just outside the airport doors)	51	9,835,283	13.07	1.921
Ticket counter	233	46,568,952	61.90	2.841
Self service check-in kiosk (an interactive computer terminal available for self service check-in)	47	9,015,572	11.98	1.888
Departure gate	17	3,122,194	4.15	1.091
Internet	20	4,461,850	5.93	1.420
Other	11	2,233,728	2.97	0.982
Subtotal valid responses	379	75,237,579	100	
Don't know	6	1,319,272		
Refused	0	0		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		

B2701C How long did you wait in line to go through the passenger screening checkpoint for your most recent flight? The checkpoint we are referring to is the only one where you must walk through a metal detector and your carry-on items are x-rayed. How long did you wait?				
Count	377	75,207,269		
Mean	0.231	0.240		
Standard deviation	0.213	0.013		
Minimum	0.017	0.017		
25th percentile	0.083	0.083		
Median	0.167	0.167		
75th percentile	0.333	0.333		
Maximum	2	2		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2751 How did you feel about the amount of time spent waiting in line at the passenger screening checkpoint? Did you feel the amount of time was				
Less than you expected	147	28,561,957	37.60	2.831
About what you expected	196	39,096,089	51.47	2.930
More than you expected	38	8,303,410	10.93	1.953
Subtotal valid responses	381	75,961,456	100	
Don't know	3	475,985		
Refused	1	119,410		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		

B2801 How would you rate the thoroughness of the screening process? Would you rate it				
Inadequate	32	6,855,697	9.06	1.733
Adequate	318	62,377,648	82.41	2.384
Excessive	30	6,460,197	8.53	1.848
Subtotal valid responses	380	75,693,542	100	
Don't know	5	863,309		
Refused	0	0		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		

B2853 How would you describe your level of confidence in the ability of the passenger screeners to keep air travel secure from individuals with hostile intentions? Would you say you have				
No confidence	11	1,596,624	2.11	0.667
A small amount of confidence	46	10,169,283	13.42	2.090
A moderate amount of confidence	194	38,247,852	50.48	2.922
A great deal of confidence	95	18,553,566	24.49	2.559
Total confidence	32	7,206,144	9.51	1.853
Subtotal valid responses	378	75,773,469	100	
Don't know	4	414,494		
Refused	3	368,888		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2900 How satisfied were you with the courtesy of the screeners at the passenger screening checkpoint? Were you				
Very unsatisfied	5	1,532,127	2.01	1.009
Somewhat unsatisfied	10	1,974,179	2.59	0.968
Neither unsatisfied nor satisfied	44	9,640,290	12.67	2.067
Somewhat satisfied	142	27,446,846	36.06	2.758
Very satisfied	181	35,517,704	46.67	2.915
Subtotal valid responses	382	76,111,146	100	
Don't know	2	338,794		
Refused	1	106,911		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		
B2950 How satisfied were you overall with your experience at the passenger screening checkpoint? Were you				
Very unsatisfied	4	653,175	0.86	0.447
Somewhat unsatisfied	20	3,803,213	5.01	1.241
Neither unsatisfied nor satisfied	42	10,074,321	13.26	2.190
Somewhat satisfied	164	32,796,328	43.17	2.875
Very satisfied	151	28,641,542	37.70	2.805
Subtotal valid responses	381	75,968,579	100	
Don't know	2	338,794		
Refused	2	249,478		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		
B2977 How consistent have screening procedures been in airports you have departed from? Have they been				
Very inconsistent	22	4,619,773	6.23	1.407
Somewhat inconsistent	84	15,927,858	21.47	2.348
Somewhat consistent	147	29,955,016	40.37	2.905
Very consistent	120	23,697,862	31.94	2.777
Subtotal valid responses	373	74,200,509	100	
Don't know	9	1,923,728		
Refused	3	432,614		
Appropriate skip	647	133,795,716		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B3002 How would you describe your level of confidence in the ability of the passenger screeners to keep air travel secure from individuals with hostile intentions? Would you say you have				
No confidence	43	10,405,261	8.43	1.475
A small amount of confidence	112	23,808,804	19.29	1.853
A moderate amount of confidence	232	46,416,462	37.60	2.271
A great deal of confidence	142	29,506,125	23.90	2.009
Total confidence	67	13,313,705	10.78	1.452
Subtotal valid responses	596	123,450,357	100	
Don't know	43	9,074,445		
Refused	8	1,270,914		
Appropriate skip	385	76,556,851		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B3100 Have the changes in passenger screening procedures since September 11, 2001 made you				
Less inclined to travel by commercial airline	233	48,104,481	23.76	1.582
Have had no effect on your commercial airline travel	686	138,386,799	68.34	1.710
More inclined to travel by commercial airline	77	16,011,110	7.91	0.971
Subtotal valid responses	996	202,502,390	100	
Don't know	24	4,891,320		
Refused	12	2,958,857		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4310 During July, did you have access to the Internet, from home, work, or some other location?				
Yes	727	144,658,972	68.83	1.715
No	304	65,508,849	31.17	1.715
Subtotal valid responses	1,031	210,167,821	100	
Don't know	0	0		
Refused	1	184,746		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4320 During July, did you use the Internet to purchase merchandise to be delivered to an address other than your home address (for example delivery to a friend or family member)?				
Yes	97	19,155,476	13.24	1.437
No	630	125,503,496	86.76	1.437
Subtotal valid responses	727	144,658,972	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	305	65,693,595		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4330 During July, did you use the Internet to purchase merchandise to be delivered to your home address?				
Yes	294	56,235,655	38.97	2.034
No	431	88,052,637	61.03	2.034
Subtotal valid responses	725	144,288,292	100	
Don't know	2	370,680		
Refused	0	0		
Appropriate skip	305	65,693,595		
Total	1,032	210,352,567		
B4341 During July, how many times did you use the Internet to purchase merchandise to be delivered to your home?				
Count	291	55,740,839		
Mean	2.749	2.587		
Standard deviation	2.260	0.116		
Minimum	1	1		
25th percentile	1	1		
Median	2	2		
75th percentile	3	3		
Maximum	20	20		
B4351 During July, how many times did you use the telephone to purchase merchandise to be delivered to your home?				
Count	1,026	208,847,974		
Mean	0.645	0.540		
Standard deviation	1.717	0.046		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	1	0		
Maximum	20	20		
B4361 During July, how many times did you mail an order form to a business or company to purchase merchandise to be delivered to your home?				
Count	1,027	209,264,446		
Mean	0.245	0.260		
Standard deviation	0.806	0.032		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	0	0		
Maximum	10	10		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4366 During July, how many times did you fax an order form to a business or company to purchase merchandise?				
Count	1,027	208,537,004		
Mean	0.114	0.083		
Standard deviation	1.006	0.019		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	0	0		
Maximum	20	20		
B4370 During July, how many times did you purchase merchandise, in person, at a store or business that had to be delivered to your home; that is, you did not take the merchandise home with you?				
Count	1,027	208,717,457		
Mean	0.230	0.204		
Standard deviation	1.138	0.032		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	0	0		
Maximum	20	20		
B4380 During July, how many deliveries did you receive at your home that were delivered by a company other than the US Postal Service - someone other than your regular mail delivery person? Non-US Postal Service companies include FedEx, UPS, Emory, Airborne Express, DHL, as well as other private delivery companies that could include private furniture or appliance delivery companies.				
Count	1,023	207,502,369		
Mean	1.038	0.928		
Standard deviation	1.853	0.055		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	2	1		
Maximum	20	20		
B4391 During July, were any of the following types of merchandise delivered to your home by someone other than the US Postal Service?				
B4391A Books				
Yes	83	16,591,632	20.34	2.308
No	337	64,991,285	79.66	2.308
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4391B Clothing or clothing accessories (including footwear)				
Yes	135	26,053,656	31.94	2.621
No	285	55,529,261	68.06	2.621
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391C Computer hardware				
Yes	33	5,268,210	6.46	1.257
No	387	76,314,707	93.54	1.257
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391D Computer software				
Yes	32	5,003,715	6.13	1.180
No	388	76,579,202	93.87	1.180
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391E Drugs, health aids, or beauty aids				
Yes	83	15,110,037	18.52	2.094
No	337	66,472,880	81.48	2.094
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391F Electronics or appliances				
Yes	54	11,526,835	14.13	1.994
No	366	70,056,082	85.87	1.994
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4391G Food, beer, or wine				
Yes	27	5,323,049	6.52	1.464
No	393	76,259,868	93.48	1.464
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391H Home furnishings such as furniture, artwork, linens, window treatments, etc.				
Yes	80	15,465,659	18.96	2.160
No	340	66,117,258	81.04	2.160
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391I Audio or video cassettes/CDs/DVDs				
Yes	56	10,955,581	13.43	1.897
No	364	70,627,336	86.57	1.897
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391J Office equipment or supplies (for a home office)				
Yes	23	3,673,154	4.50	1.062
No	397	77,909,763	95.50	1.062
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391K Toys, hobby goods, or games				
Yes	39	8,570,901	10.51	1.737
No	381	73,012,016	89.49	1.737
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4391L Any documents, magazines, or newspapers delivered by other than the US Postal Service				
Yes	64	11,778,797	14.44	1.900
No	356	69,804,120	85.56	1.900
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391M Garden or yard equipment or supplies such as plant, seeds, mowers, edgers, etc.				
Yes	27	4,276,365	5.24	1.198
No	393	77,306,552	94.76	1.198
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391N Automobile or truck parts				
Yes	26	4,939,702	6.05	1.237
No	394	76,643,215	93.95	1.237
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391O Pet or animal supplies				
Yes	16	2,737,775	3.36	0.961
No	404	78,845,142	96.64	0.961
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B4391P None				
Yes	20	3,615,498	4.43	1.034
No	400	77,967,419	95.57	1.034
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4391Q Other				
Yes	13	2,902,436	3.56	1.101
No	407	78,680,481	96.44	1.101
Subtotal valid responses	420	81,582,917	100	
Don't know	4	815,600		
Refused	2	471,591		
Appropriate Skip	606	127,482,459		
Total	1,032	210,352,567		
B5011 Recently the government has issued several changes to the threat levels used to assess the potential for terrorist acts (for example, the orange and yellow levels). Have changes in the official threat level caused you to change how often you fill up or "top off" your fuel tank in your personal vehicle?				
Yes	78	16,971,045	8.15	1.035
No	943	191,194,085	91.85	1.035
Subtotal valid responses	1,021	208,165,130	100	
Don't know	9	1,649,745		
Refused	2	537,692		
Total	1,032	210,352,567		
B5021 Have changes in the official threat level caused you to change how much food, water or other emergency supplies you carry in your personal vehicle?				
Yes	55	10,809,370	5.14	0.778
No	975	199,309,083	94.86	0.778
Subtotal valid responses	1,030	210,118,453	100	
Don't know	2	234,114		
Refused	0	0		
Total	1,032	210,352,567		

Section SE - Strategic Goal Questions

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SE0175 Is traffic congestion a problem in your community?				
Yes	474	97,241,225	46.59	1.722
No	552	111,482,372	53.41	1.722
Subtotal valid responses	1,026	208,723,597	100	
Don't know	6	1,628,970		
Refused	0	0		
Total	1,032	210,352,567		

Section M - Operating Administration Modal Questions

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
MNH0510 Have you driven a vehicle in the last twelve months?				
Yes	956	194,315,334	92.38	0.977
No	76	16,037,233	7.62	0.977
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		
MNH0580 In the last 12 months, have you been involved in a crash in a vehicle where you were the driver?				
Yes	77	16,825,488	8.66	1.115
No	879	177,489,846	91.34	1.115
Subtotal valid responses	956	194,315,334	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	76	16,037,233		
Total	1,032	210,352,567		
MNH0600 In the last 12 months, have you been involved in a near miss in a vehicle where you were the driver?				
Yes	230	47,563,988	24.56	1.614
No	723	146,097,031	75.44	1.614
Subtotal valid responses	953	193,661,019	100	
Don't know	3	654,315		
Refused	0	0		
Appropriate skip	76	16,037,233		
Total	1,032	210,352,567		

Section D - Demographic Questions

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0061 How many registered road vehicles are available for regular use by members of your household?				
Count	1,020	206,922,525		
Mean	1.994	2.150		
Standard deviation	1.190	0.047		
Minimum	0	0		
25th percentile	1	1		
Median	2	2		
75th percentile	3	3		
Maximum	10	10		
D0104 Do you have any kind of disability or health impairment?				
Yes	121	21,528,127	10.40	1.041
No	897	185,429,464	89.60	1.041
Subtotal valid responses	1,018	206,957,591	100	
Don't know	3	640,493		
Refused	11	2,754,483		
Total	1,032	210,352,567		
D1103 Due to your disability have air travel passenger screening procedures changed for you since September 11, 2001?				
Yes	5	768,894	15.95	7.762
No	21	4,052,599	84.05	7.762
Subtotal valid responses	26	4,821,493	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,006	205,531,074		
Total	1,032	210,352,567		
D0110 Does anyone else currently living in your household, including children, have any kind of disability or health impairment?				
Yes	71	18,307,986	8.82	1.140
No	950	189,290,098	91.18	1.140
Subtotal valid responses	1,021	207,598,084	100	
Don't know	0	0		
Refused	11	2,754,483		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0105 How many other people (besides yourself)?				
Count	71	18,307,986		
Mean	1.366	1.547		
Standard deviation	0.945	0.242		
Minimum	1	1		
25th percentile	1	1		
Median	1	1		
75th percentile	1	1		
Maximum	7	7		
D0106 Does anyone in the household use adaptive equipment in any motor vehicle (for example hand controls, modified foot pedals, or a wheelchair lift)?				
Yes	3	1,228,112	3.43	2.324
No	169	34,571,358	96.57	2.324
Subtotal valid responses	172	35,799,470	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	860	174,553,097		
Total	1,032	210,352,567		
D0107 We may conduct another study soon that focuses on transportation use among persons with disabilities or health impairments. Your household's experience and opinions on this critically important topic would be of great value. May we contact your household for this study?				
Yes	112	22,095,160	62.18	4.466
No	59	13,441,523	37.82	4.466
Subtotal valid responses	171	35,536,683	100	
Don't know	1	262,787		
Refused	0	0		
Appropriate skip	860	174,553,097		
Total	1,032	210,352,567		
D0251 How many people aged 18 or older live in your household, including yourself?				
Count	1,014	204,522,133		
Mean	1.927	2.276		
Standard deviation	0.858	0.047		
Minimum	1	1		
25th percentile	1	2		
Median	2	2		
75th percentile	2	3		
Maximum	8	8		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0300 Please stop me when I reach the category that includes your age:				
18 to 24 years	69	22,245,399	10.98	1.360
25 to 34	149	35,708,187	17.63	1.432
35 to 44	229	42,950,473	21.20	1.443
45 to 54	233	41,234,344	20.35	1.424
55 to 64	160	28,061,675	13.85	1.186
65 to 74	97	19,666,744	9.71	1.019
75 or older	68	12,724,491	6.28	0.818
Subtotal valid responses	1,005	202,591,313	100	
Don't know	0	0		
Refused	27	7,761,254		
Total	1,032	210,352,567		
D0350 Are you male or female?				
Male	452	101,350,879	48.18	1.792
Female	580	109,001,688	51.82	1.792
Subtotal valid responses	1,032	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,032	210,352,567		
D0404 Do you consider yourself to be Hispanic or Latino?				
Yes	74	23,447,064	11.39	1.336
No	942	182,486,232	88.61	1.336
Subtotal valid responses	1,016	205,933,296	100	
Don't know	1	270,632		
Refused	15	4,148,639		
Total	1,032	210,352,567		
D0402 Is the racial group that best describes you...				
D0402A American Indian (Native American) or Alaska Native				
Yes	24	4,717,935	2.43	0.561
No	956	189,128,871	97.57	0.561
Subtotal valid responses	980	193,846,806	100	
Don't know	5	1,351,533		
Refused	47	15,154,228		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0402B Asian (e.g., Chinese, Filipino, Japanese, Korean, Vietnamese)				
Yes	26	5,702,109	2.94	0.594
No	954	188,144,697	97.06	0.594
Subtotal valid responses	980	193,846,806	100	
Don't know	5	1,351,533		
Refused	47	15,154,228		
Total	1,032	210,352,567		
D0402C Black or African-American				
Yes	106	22,123,043	11.41	1.179
No	874	171,723,763	88.59	1.179
Subtotal valid responses	980	193,846,806	100	
Don't know	5	1,351,533		
Refused	47	15,154,228		
Total	1,032	210,352,567		
D0402D Native Hawaiian or other Pacific Islander (e.g., Samoan or Chamorro)				
Yes	3	770,772	0.40	0.234
No	977	193,076,034	99.60	0.234
Subtotal valid responses	980	193,846,806	100	
Don't know	5	1,351,533		
Refused	47	15,154,228		
Total	1,032	210,352,567		
D0402E White (Caucasian, Anglo)				
Yes	786	147,203,407	75.94	1.658
No	194	46,643,399	24.06	1.658
Subtotal valid responses	980	193,846,806	100	
Don't know	5	1,351,533		
Refused	47	15,154,228		
Total	1,032	210,352,567		
D0402F Other				
Yes	44	14,747,061	7.61	1.188
No	936	179,099,745	92.39	1.188
Subtotal valid responses	980	193,846,806	100	
Don't know	5	1,351,533		
Refused	47	15,154,228		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0450 What is the highest level of education you have completed?				
Less than high school graduate	85	22,774,905	11.29	1.338
High school graduate (or GED)	288	61,155,367	30.33	1.704
Some college (or technical vocational school/professional business school)	197	37,935,014	18.81	1.370
Two-year college degree (AA: Associate in Arts)	94	16,867,312	8.36	0.972
Four-year college degree (BA or BS: Bachelor of Arts of Science degree)	216	41,363,254	20.51	1.416
Graduate degree (Master's, Ph.D., Lawyer, Medical Doctor)	123	21,564,038	10.69	1.005
Subtotal valid responses	1,003	201,659,890	100	
Don't know	2	497,914		
Refused	27	8,194,763		
Total	1,032	210,352,567		
D0501 Please stop me when I reach the category that includes your household's total annual income for last calendar year, that is, 2001:				
Under $15,000	93	17,140,076	10.16	1.237
From $15,000 to less than $30,000	146	30,026,614	17.80	1.546
From $30,000 to less than $50,000	220	42,436,752	25.16	1.684
From $50,000 to less than $75,000	194	39,058,285	23.16	1.613
From $75,000 to less than $100,000	89	18,826,046	11.16	1.250
$100,000 or more	108	21,171,199	12.55	1.266
Subtotal valid responses	850	168,658,972	100	
Don't know	36	10,628,811		
Refused	146	31,064,784		
Total	1,032	210,352,567		
D0553 Not including the telephone number which I called you on, how many additional phone numbers do you have in your household? Please do not count numbers for cellular phones, or phone lines that are exclusively for computer or fax use.				
None	890	188,391,820	92.29	0.818
One	96	13,635,108	6.68	0.787
Two	21	1,650,462	0.81	0.204
Three	4	367,250	0.18	0.100
Four or more	1	86,216	0.04	0.042
Subtotal valid responses	1,012	204,130,856	100	
Don't know	0	0		
Refused	20	6,221,711		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0751 Is the primary use of the additional phone number(s) for household use, business use, or both?				
Household use only	71	9,867,983	63.01	5.041
Business use only	17	1,761,130	11.25	2.842
Both household and business use	33	4,031,704	25.74	4.545
Subtotal valid responses	121	15,660,817	100	
Don't know	1	78,219		
Refused	0	0		
Appropriate skip	910	194,613,531		
Total	1,032	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0810 Did your household receive an advance notice in the mail concerning this study?				
Yes	324	62,357,045	34.51	1.791
No	578	118,331,541	65.49	1.791
Subtotal valid responses	902	180,688,586	100	
Don't know	112	24,429,838		
Refused	18	5,234,143		
Total	1,032	210,352,567		