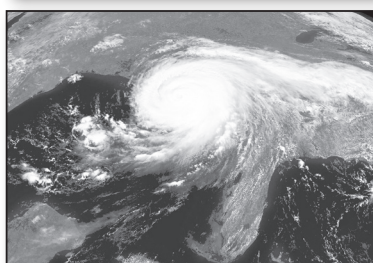




2009 National Emergency Management Training Event

April 2-3, 2009
Dallas, Texas



VHA's Comprehensive Emergency Management Program in Action: We Are Ready! Description of photos and (photographer), clockwise from top center: Federal Medical Station (FMS) operations, Ruston, LA. (Al Perry): Patient reception activities, Lexington, KY., Hurricane Rita (VAMC Medical Media): FMS operations, San Antonio, TX with Governor Rick Perry (center) (Todd Sledge): Airport reception exercise, Nashville, TN. (MSgt. Julius Shook): Decontamination exercise, Indianapolis, IN. (Thomas Schumacher): airport patient reception during Hurricane Rita, Little Rock, AR. (Jeff Bowen): Hurricane Katrina prior to landfall (National Weather Service); and, VAMC incident management tabletop, Tomah, WI. (Carla Logig).



DEPARTMENT OF VETERANS AFFAIRS
Veterans Health Administration
Washington DC 20420

April 2, 2009

In Reply Refer To:

Dear Training Event Participants:

On behalf of the Under Secretary for Health, the VHA Emergency Management Coordination Group (EMCG), and the VHA Comprehensive Emergency Management (CEM) Program, I would like to welcome you to the 2009 VHA Emergency Preparedness Training Event in Dallas, Texas.

The Training Event Planning Committee has designed an agenda filled with sessions developed to provide useful and up-to-date emergency management information for health care leaders, emergency preparedness coordinators, clinical and safety personnel, and others that are involved in the broad area that is encompassed under the CEM umbrella. The agenda contains both general sessions and tracks so that attendees may pick and choose individual sessions of interest or follow a particular track.

During the breaks, evening social, and luncheon, there will be plenty of opportunities for networking. Learning does not stop with the formal agenda offerings, as we can also learn from each other. Exchanges of ideas come along with exchanges of business cards and contact numbers, so please take the opportunity to meet and greet new folks as well as old friends while you are here.

Also at this training event are many of the VHA Central Office and VISN level leaders in the fields of emergency management, safety, public health, disaster and emergency medicine. They, as well as I, look forward to meeting you and discussing the future of VHA mitigation, preparedness, response and recovery efforts to ensure the health and safety of our patients, visitors and staff, and the continuity of care to our veteran patients.

Sincerely,

A handwritten signature in black ink that reads "Michael C. Vojtasko". The signature is written in a cursive style.

Michael C. Vojtasko, Chief Consultant
Emergency Management Strategic Health Care Group (EMSHG)

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Administrative Information

Travel Reimbursement

Please send a copy of your completed expense report to Kimberly Mollohan. You can send electronically or by fax. The fax number is 304-264-4499. If you have questions, you may contact Kimberly at 304-264-4813.

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Budget Analyst
Emergency Management Strategic Health Care Group (EMSHG)
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Accreditation/Approval

Accreditation Council for Continuing Medical Education (ACCME)

The VA Employee Education System is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

American Nurses Credentialing Center (ANCC)

VA Employee Education System is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

American College of Healthcare Executives (ACHE)

The VA Employee Education System is authorized by the American College of Healthcare Executives (ACHE) to award Category II continuing education credit for healthcare management programs.

Continuing Education Credit

Accreditation Council for Continuing Medical Education (ACCME) The VA Employee Education System designates this educational activity for a maximum of 11.5 AMA PRA Category 1 Credit(s)™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

American Nurses Credentialing Center (ANCC)

VA Employee Education System designates the educational activity for 11.5 contact hours in continuing nursing education.

American College of Healthcare Executives (ACHE)

VA Employee Education System is authorized to award a total of 11.5 hours of pre-approved Category II (non-ACHE) continuing education credit for this program toward advancement, or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward Category II credit should list their attendance when applying for advancement or recertification in ACHE.

The Employee Education System maintains responsibility for the program. A certificate of attendance will be awarded to participants and accreditation records will be on file at the Employee Education System. In order to receive a certificate from EES, you must sign in at the beginning of this activity, attend 100% of the program, and complete an evaluation. EES cannot issue certificates for less than 100% participation as required by accrediting body regulations. To receive a certificate of completion, you must complete and submit an evaluation form. If you are a VA employee, within a week following the end of the program, you will receive an e-mail with a link to the on-line evaluation for the program you attended. If you are not a VA employee, paper copies of the evaluation will be available for you to complete at the event and leave with the EES representative. Participants completing an on-line evaluation will be able to print a certificate immediately after submission of the electronic evaluation.

Note: Be sure to fill in the demographic information on the electronic evaluation so the correct certificate will be issued, including your **Occupational Category, Last Name and First Name**. Your name and occupation are needed only for the certificate. Your name and occupation are needed only for your certificate. Your evaluation answers will not be tracked by name. Be sure to press the **SUBMIT** button to transmit the evaluation. **Submitting your evaluation is the quickest way to receive your certificate of completion.** You may also choose to print the electronic evaluation from the e-mail link. Please note this method will delay receipt of your certificate; certificates will be mailed within 4 weeks of program conclusion for participants that complete and submit a paper evaluation. If you choose to submit a paper evaluation, mail or fax it to: Evaluation Unit, Birmingham EES Resource Center, 950 22nd St. North, Suite 500, Birmingham, AL 35203; Fax number 205-731-1820



Sessions At-A-Glance

Thursday, April 2, 2009

Location	Session Title	Time
General Sessions		
Khmer Pavilion	1. Welcoming and Opening Remarks	0800-0915 hrs.
•	2. 10N Initiatives	0915-0945 hrs.
•	3. A Brief History...	0945-1015 hrs.
Break		1015-1030 hrs.
Concurrent Sessions		1030-1200 hrs.
Khmer Pavilion	4. The Director's Role in Emergency Management Program Track	•
Stemmons Ballroom A	5. Keeping People Safe Incident Management/Occupant Safety Track	•
Stemmons Ballroom B	6. Utility Conservation and Critical Commodity Planning Continuity/Resiliency Track	•
Stemmons Ballroom C	7. Ensuring Veterans Access to Care Medical Surge/Support to External Requirements Track	•
Khmer Pavilion	Buffet Lunch	1200-1330 hrs.
Khmer Pavilion	8. Where We Are Going... (Presented During Lunch)	1230-1315 hrs.
Concurrent Sessions		1330-1515 hrs.
Khmer Pavilion	9. Education and Training Program Program Track	•
Stemmons Ballroom A	10. Evacuation/Shelter-in-place Incident Management/Occupant Safety Track	•
Stemmons Ballroom B	11. The Status of VHA's Building Inventory Continuity/Resiliency Track	•
Stemmons Ballroom C	12. Patient Reception Area Readiness Medical Surge/Support to External Requirements Track	•
Break		1515-1530 hrs.

Sessions At-A-Glance

Thursday, April 2, 2009

Location	Session Title	Time
Concurrent Sessions		1530-1730 hrs.
Khmer Pavilion	13. Are We Ready? Program Track	•
Stemmons Ballroom A	14. Emergency Operations Plans and Incident Incident Management/Occupant Safety Track	•
Stemmons Ballroom B	15. Continuity Strategies for Voice and Data Communications Continuity/Resiliency Track	•
Stemmons Ballroom C	16. Deploying Health Care Volunteers in Disasters Medical Surge/Support to External Requirements Track	•
General Sessions		
Grand Ballroom AB	17. “Regional Networking” and Poster Presentations	1800-2000 hrs. (optional)

Sessions At-A-Glance

Friday, April 3, 2009

Location	Session Title	Time
Concurrent Sessions		0800-1000
Khmer Pavilion	18. Preparing for the National Exercise(s) Program Track	•
Stemmons Ballroom A	19. Communications When it’s Needed Most Incident Management/Occupant Safety Track	•
Stemmons Ballroom B	20. Taking Action to Mitigate Future Losses Continuity/Resiliency Track	•
Stemmons Ballroom C	21. Mass Prophylaxis Planning Medical Surge/Support to External Requirements Track	•
General Sessions		
Khmer Pavilion	22. The Future of Comprehensive Emergency Management in the Department of Veterans Affairs	1015-1200 hrs.
	Adjournment	1200 hrs.

Thank you for participating in this year’s education and training event!

We look forward to seeing you again in 2010!

Agenda

Wednesday, April 1, 2009

NOTE: This is a travel day for those who are attending the 2009 VHA National Emergency Management Training Event. Training Event registration hours will be 5:00pm-7:00pm in the Atrium I Lobby.

Thursday, April 2, 2009

2009 VHA NATIONAL EMERGENCY MANAGEMENT Training Event

Attendees: Selected individuals from VA Medical Centers, Network Offices, VA Central Office, and other Federal agencies.

Khmer Pavilion

0800-0915 hrs.

1 Welcoming and Opening Remarks

Mike Vojtasko
Mark Dorskocil

0915-0945 hrs.

2 10N Initiatives

John Beatty
In this session, attendees will learn about some of the key activities the Office of the Under Secretary for Health, Operations and Management have been developing to support the VHA Comprehensive Emergency Management Program.

0945-1015 hrs.

3 A Brief History...

Mike Vojtasko
This session will provide an overview of the development of the VHA Comprehensive Emergency Management Program (CEMP). How major disasters and government-wide policy changes have helped to shape the CEMP will be explained.

1015-1030 hrs.

Break

1030-1200 hrs.

Concurrent Sessions:

Khmer Pavilion

[Program Track](#)

4 The Director's Role in Emergency Management

Jeff Gering
Steve Young
Mark Dorskocil
Tom Burch

Attendees will learn about the legal and administrative realities of the role the Director of a VA Medical Center or Veterans Integrated Service Network (VISN) have in day-to-day program development and emergency operations. Humanitarian assistance, community support and agreements will be addressed, among other topics.

Stemmons Ballroom A

[Incident Management/Occupant Safety Track](#)

5 Keeping People Safe

Mark St. Marie
Robert Porter
Keith Frost

This session will describe two defensive strategies for ensuring occupant safety: the VHA mass casualty decontamination program; and best practices in perimeter management.

Stemmons Ballroom B

[Continuity/Resiliency Track](#)

6 Utility Conservation and Critical Commodity Planning

James Pridlides
Cynthia Due
John Eldridge

Health care delivery in disasters depends upon pre-planning for mission critical systems and critical commodities. This session provides guidance and strategies for pre-planning and emergency operations.

Stemmons Ballroom C

[Medical Surge/Support to External Requirements Track](#)

7 Ensuring Veterans Access to Care

Mary Kay Hollingsworth
John Tassej
Gregg Parker
Adam Darkins

VHA is nationally recognized for its quality health care. This session provides several "best practice" examples and policy guidance on how to maintain that care during emergencies.

Khmer Pavilion

1200-1330 hrs.

Buffet Lunch (Government-provided meal)

1230-1315 hrs.

8 Where We Are Going...

Mike Vojtasko
Kevin Thompson
EMCG Sub-Committee Representatives

This presentation will describe VHA's emergency management strategic planning process; and, the goals, objectives, targets and measures that were produced. Feedback from the audience will be encouraged.

1330-1515 hrs.

Concurrent Sessions:

Khmer Pavilion

Program Track

9 Education and Training Program

Troy Knighton
Susan Spector
Jerry Cartier
Rebecca Marchant
Heather Thornton

Effective response to emergencies depends upon staff who know what to do. This session will explain several examples of education and training programs and VHA's Emergency Management Academy.

Stemmons Ballroom A

Incident Management/Occupant Safety Track

10 Evacuation/Shelter-in-place

Guy Chaffee
Brian Crowder
Kevin Bakke
Ron Cote

This presentation will use examples of evacuation and shelter-in-place strategies for fire, hurricane, earthquake, violence and hazardous materials to explain guidance education and training that is currently in development.

Stemmons Ballroom B

Continuity/Resiliency Track

11 The Status of VHA's Building Inventory

Robert Neary
Krishna Banga
Kurt Knight
John Stenger

This presentation will provide an overview of VHA's inventory of buildings with respect to vulnerability to damage from natural and man-made hazards and cover changes in the design standards for new construction.

Stemmons Ballroom C

Medical Surge/Support to External Requirements Track

12 Patient Reception Area Readiness

Michael Feeser
Debbie Dillon
Bill Bossert

In 2007, a new VHA Handbook and an implementation plan changed patient reception area designations for many VA Medical Centers. This session will explain those changes and describe patient reception area planning, training and operations.

1515-1530 hrs.

Break

1530-1730 hrs.

Concurrent Sessions:

Khmer Pavilion

Program Track

13 Are We Ready?

Mike Boucher
Shawn Fultz
Craig Savageau
Arnie Bierenbaum

This session will begin with an overview of recent changes to major standards and regulations relating to health system emergency management, then discuss some findings from two assessment projects.

Stemmons Ballroom A

Incident Management/Occupant Safety Track

14 Emergency Operations Plans and Incident Management

Bill Smiley
Mike Peters
Mark Scogin
Debbie Gramlick

This presentation will focus on development of the Emergency Operations Plan and implementation through the incident action planning process. The incident reporting process and forms will be addressed.

Stemmons Ballroom B

Continuity/Resiliency Track

15 Continuity Strategies for Voice and Data Communications

John Williams
Andy Lopez
Scott Rogers
Mike Miranda

This session will explain various changes, new technologies and strategies for helping to ensure staff continue to provide essential health care and business services during disasters.

Stemmons Ballroom C

Medical Surge/Support to External Requirements Track

16 Deploying Health Care Volunteers in Disasters

Bob Smith
Dean Martell
Paul Bockelman
Karen Biancolillo

Attendees will gain an appreciation of guidance and training that is in development to improve future deployments of VHA health care staff.

1800-2000 hrs. (optional)

Grand Ballroom AB

17 “Regional Networking” and Poster Presentations

Shawn Fultz

This purpose of this session is to promote networking of VHA staff involved in emergency management activities. This will also be an opportunity to visit the poster presentations and interact with the authors.

Friday, April 3, 2009

0800-1000

Concurrent Sessions:

Khmer Pavilion

Program Track

18 Preparing for the National Exercise(s)

Pete Brewster
Bruce Young
Paul Brannigan
Jerry Cartier
Patti Pettis
Michael Feeser

This presentation will provide an overview of four national-level exercises that will be conducted in FY09 and explain how these will interface with VHA entities and external organizations.

Stemmons Ballroom A

Incident Management/Occupant Safety Track

19 Communications When it's Needed Most

Connie Raab
Mara Davis
Dick Rhoades
Chip Harmon
Laurent Lehmann

What information staff and patients receive during emergencies and when it is received can make huge differences in VHA's ability to maintain uninterrupted access to health care services. This session will include components of the VHA's crisis communications system.

Stemmons Ballroom B

Continuity/Resiliency Track

20 Taking Action to Mitigate Future Losses

Steve Boyd
Ed Safdie
Buzz Gray
John Stenger

This presentation will describe several strategies for identifying, scoping, prioritizing and accomplishing mitigation program for mission critical systems.

Stemmons Ballroom C

Medical Surge/Support to External Requirements Track

21 Mass Prophylaxis Planning

Greg Burell
Deborah Hirsch-Temple
Jim Vorell

This presentation will explain the key programs and overall strategies for ensuring adequate pharmaceuticals and medical supplies are available across the U.S. health care system and within VHA during major disasters.

1000-1015 hrs.

Break

Khmer Pavilion

1015-1200 hrs.

22 The Future of Comprehensive Emergency Management in the Department of Veterans Affairs

Bopper Deyton
Kevin Hanretta

1200 hrs.

Adjournment



VHA National Training Event and Exercise Steering Committee

Armstrong, Dean
 Austin, Francesca M.
 Baum, Matthew
 Beatty, John
 Bernard, Robert J.
 Biancolillo, Karen
 Boucher, Michael
 Boykin, Alfred B.
 Brannigan, Paul
 Bresnan, Kenneth
 Brewster, Peter (facilitator)
 Chaffee, Guy
 Christoph, Paul D.
 Chung, Samuel
 Cinti, Sandro
 Clifton, John
 Cotroneo, Anthony
 Couig, Mary Pat
 Curtis, Susan
 Davey, Victoria
 DeRoos, Kathleen
 Dillon, Debra
 Dowling, Mary Beth
 Edick, Stuart
 Feeser, Mick
 Flacks, Andy
 Flesh, Larry

Forsha, Joseph (HHS)
 Fultz, Shawn L.
 Garber, Jonathan D.
 Gering, Jeffrey T.
 Gonzalez, Jenny M.
 Gramlick, Debbie
 Grasso, Robert A.
 Henrickson, Michael L.
 Horning, Donald M.
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 James, Edward
 Jenkins, Joe
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 Kelly, Laura
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 Knighton, V. Troy
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 Miranda, Jerry

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 Nehl, Ryan
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 Raab, Connie
 Ramos, Victor L.
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 Roberts, Christopher M.
 Rossi, David R.
 Safdie, Ezra R. "Ed"
 Sanders, Barry F.
 Scogin, Mark
 Shaw, Zane A.
 Simpson, Willie E.
 Sliker, Kenneth
 Standridge, Mary P.
 Stevens, Joseph F.
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 Thelen, Brent A.
 Vorell, James
 Walker, Dave
 Weisman, Darlene
 Wetter, Don
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Notes

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