

**DOMESTIC CUSTOMER SATISFACTION INDEX  
EFFECTIVE NOVEMBER 1, 2006**

AAAA	AAAA FORWARDING, INC.	0.00
AAIM	AACTION MOVING & STORAGE	0.00
AARV	AARO MOVING SYSTEMS, INC.	103.96
AASH	AAA MOVING & STORAGE	0.00
AAVP	AMERICAN VANPAC CARRIERS, INC.	0.00
ACMH	ACME MOVING & STORAGE	0.00
ADIM	ADRIANA INTERNATIONAL	0.00
ADMV	ADVANCE CORPORATION	0.00
ADOL	AMBASSADOR RELOCATIONS INC	0.00
AEQL	ACCESS RELOCATION	0.00
AERM	MAYFLOWER TRANSIT, LLC	101.05
AFFH	AMERICAN FAST FREIGHT INC	0.00
AFIW	PASHA GROUP DBA AFI/PASHA WORL	0.00
AFTS	AFFILIATED TRANSPORTATION SYST	0.00
ALDS	ALEXANDERS MOVING & STORAGE	0.00
ALIS	ALLISON WAREHOUSE &	0.00
ALLV	ALLIEDVANLINES	95.70
AMRB	AMERICAN RED BALL	0.00
ANBP	A & B TRANSPORTATION SERVICES	0.00
ANVL	ANDREWS VAN LINES, INC.	0.00
AOFA	A-1 FREEMAN NORTH AMERICAN	0.00
APOV	APOLLO VAN LINE, INC.	0.00
APVA	APPLE TRANSFER, INC.	0.00
APVN	APACA VAN LINES INC	0.00
ARCA	ACE RELOCATION SYSTEMS, INC.	0.00
ARMT	ARMSTRONG RELOCATION CO.	101.73
ARNA	A. ARNOLD WORLD CLASS RELOCATION	93.00
ARPV	PAUL ARPIN VAN LINES, INC.	102.91
ARSG	ARMSTRONG MOVING &	0.00
ARWG	AAROW MOVING & STORAGE, INC.	0.00
ATVL	ATLAS VAN LINES INC	93.70
AVAS	AMERICAN VAN SERVICE, INC.	0.00
AZMC	AZTEC MOVING &	0.00
BAIP	PARKER K. BAILEY & SONS, INC.	0.00
BAMO	BARNES MOVING & STORAGE CO.	0.00
BARK	BARKLEY TRUCK LINES, INC.	99.87
BBAF	B & B MOVERS, INC.	0.00

BBMS	BRANTLEY BROTHERS MOVING &	0.00
BEKS	BEKINS NORTHWEST	0.00
BEMJ	BEMIDJI TRANSFER, INC.	0.00
BERV	BERRY VAN LINES, INC.	0.00
BHSV	BHS/RED BALL TRF & STG	0.00
BLTF	BLAIR TRANSFER & STORAGE, INC.	0.00
BMNN	BELTMANN GROUP, INC.	0.00
BMOV	BARRETT MOVING & STORAGE CO.	0.00
BMVM	BUDD VAN LINES INC.	0.00
BNBF	B & B FORWARDING, INC.	0.00
BSKS	BIG SKY TRANSFER &	0.00
BTFA	BERGERTRANSFER	102.53
BTRA	B TRANSFER	0.00
BUSV	BURNHAM SERVICE COMPANY INC	0.00
BVLC	BEKINS VAN LINES CO.	0.00
BYSR	BAYSHORE TRANSPORTATION	0.00
CBVL	COMBINED VAN LINES, INC.	0.00
CCWF	CONTAINER CONCEPTS	0.00
CENP	CENTRAL TRANSPORTATION SYS	0.00
CHFA	CHIEF TRANSFER & STORAGE, INC.	0.00
CHIM	CHIPMAN CORPORATION DBA CHIPM	0.00
CHMG	CHARLESTON MOVING & STORAGE	0.00
CHMN	CHIPMAN MOVING & STORAGE	0.00
CIMV	CITY MOVING SYSTEMS	0.00
CLFO	CALIFORNIA MOVERS	0.00
CLWA	CALAWAY TSF & STG INC	0.00
CLYL	CARLYLE VAN LINES, INC.	0.00
CMAC	COLEMAN AMERICAN MOVING SERVICES	0.00
CMVH	CENTURY MOVING &	0.00
CMVQ	COASTAL MOVING & STORAGE, INC	0.00
COVA	COVAN WORLD-WIDE	0.00
COWE	COWEN TRANSFER & STORAGE CO.	0.00
CRMF	CROWN MOVING COMPANY, INC.	0.00
CRRG	CORRIGAN MOVING SYSTEMS, INC.	0.00
CRWV	CARTWRIGHT INTERNATIONAL VAN L	0.00
CTYY	CITY TRANSFER & STORAGE CO.	0.00
CUMG	CUMMINGS COMMERCIAL RELOCATION	0.00
CVLC	CARTWRIGHTVANLINES	0.00
CVMQ	COR-O-VAN MOVING &	0.00
CWMO	CROWN MOVING & STARGE, INC.	0.00
CWNQ	NORTH COLORADO MOVING & STORAG	0.00

CWPH	CROWN RELOCATIONS	0.00
CXOR	CONFIANCA MOVING	0.00
CYMQ	COY'S MOVING & STORAGE	0.00
DANS	DANIEL MOVING SYSTEMS	0.00
DBMS	DENOYER BROTHERS MOVING AND ST	0.00
DGNR	DIGGINS & ROSE, INC.	0.00
DHLL	DAHILL MOVING & STORAGE	0.00
DODG	DODGE MOVING AND STORAGE CO.,	0.00
DORD	DOOR TO DOOR MOVING AND STORAG	0.00
DVMP	DEVRIES MOVING/PACKING/STORAGE	0.00
EASG	EAST SIDE VAN & STORAGE CO.	0.00
EGEV	EAGLE VAN LINES	0.00
EPTY	EXPLORER TRANSPORTATION SYSTEM	0.00
EVSG	EUREKA VAN & STORAGE	0.00
EXMV	EXECUTIVE MOVING	0.00
FEDA	FEDERAL MOVING & STORAGE	0.00
FEDQ	FEDERAL WAREHOUSE COMPANY	0.00
FIMV	FIAMINGO MOVING AND	0.00
FOGA	FOGARTY VAN LINES, INC.	0.00
FRMV	A-1 FREEMAN MOVING & STORAGE	0.00
FRWM	FRY-WAGNER MOVING &	0.00
FVLI	FRONTIER VAN LINES	0.00
GDNN	GOLDEN NORTH VAN LINES, INC.	0.00
GEIG	GEIGER TRANSFER & STORAGE	0.00
GELM	GEROLD MOVING AND WAREHOUSE	0.00
GLMN	GALLUP MOVING & STORAGE COMPAN	0.00
GLUL	GLOBAL VAN LINES INC	0.00
GMAS	GRAHAM MOVING & STORAGE	0.00
GMVO	GREENS MOVING & STORAGE INC	0.00
GNMV	GENERAL MOVING COMPANY, INC.	0.00
GOLT	GOLDEN TRANSFER COMPANY	0.00
GRMT	GREENMOUNT MOVING &	0.00
GRVI	GRAEBEL VAN LINES, INC.	98.84
GWYI	GATEWAYS INTERNATIONAL, INC.	0.00
HILI	HI-LINE TRANSFER & STORAGE, IN	0.00
HIMR	HI-LINE MOVING SERVICES	0.00
HLMR	HALL-LANE MOVING & STORAGE CO., INC.	0.00
HMMG	HAMILTON MOVING & STORAGE COMP	0.00
HNSC	H & S TRANSFER	0.00
HOMS	HOME MOVING & STORAGE	0.00
HRZM	HORIZON MOVING SYSTEMS OF ARIZ	96.28

HTSQ	HILLDRUP MOVING &	99.74
ICCQ	INTERSTATE MOVING & STORAGE CO	0.00
ICNE	INTERCONEX, INC.	0.00
IDLQ	IDEAL WAY MOVERS, INCORPORATED	0.00
IGBR	ITS GLOBAL RELOCATION SERVICES	98.67
INIC	INTERSTATE INTERNATIONAL INC	99.31
INVA	INTERSTATE VAN LINES INC	0.00
JBWQ	JOBBERS MOVING AND STORAGE	0.00
JKMS	JK MOVING & STORAGE, INC.	96.62
JSAM	JOHNSON STORAGE AND	101.63
KLVH	KLAVUHN MOVING & STORAGE	0.00
KTFI	KING TFR. & STGE. CO., INC.	0.00
LILE	AMERICAN MOVERS	0.00
LIPP	LIPPINCOTT VAN LINES	0.00
LNCM	LINCOLN MOVING & STORAGE COMPA	0.00
LRDM	LA ROSA DEL MONTE EXPRESS, INC.	0.00
LRST	LARSEN TRANSFER COMPANY	0.00
LSBI	LINCOLN MOVING AND STORAGE OF BUFFAL	0.00
LTSO	LASSEN TRANSFER & STORAGE	0.00
LWRS	LAWRENCE TRANSPORTATION	0.00
LXTS	LUX TRANSFER & STORAGE, INC.	0.00
LYNM	LYNN MOVING AND STORAGE, INC.	0.00
MCCG	MCCOLLISTER'S TRANSPORTATION S	0.00
MCHO	MITCHELL MOVING & STORAGE COMP	0.00
MCLJ	MCLAUGHLIN TRANSPORTATION SYST	0.00
MDMB	MID-WEST MOVING & STORAGE	0.00
MDSI	MID-STATE MOVING & STORAGE INC	0.00
MEMN	METRO MOVING SVC INC	0.00
MERS	MERCHANTS MOVING &	0.00
MGHM	MIGHT MOVING COMPANY	0.00
MHLB	MITCHELL BROTHERS MOVING, INC.	0.00
MMOG	MOUNTAIN MOVING &	0.00
MMVB	MERCHANTS MOVING &	0.00
MOGM	MORGAN VAN LINES, INC.	0.00
MOVS	MITCHELL OVERSEAS MOVERS, INC.	0.00
MOYS	MOYER & SONS, INC.	103.96
MRGQ	MERGENTHALER TRANSFER AND	0.00
MTAT	MONTANA TRANSFER CO.	0.00
MTWT	MOUNTAIN WEST MOVING AND STORA	0.00
NAVL	NATIONAL VAN LINES, INC.	98.04
NCMG	NORTH COAST MOVING & STORAGE	0.00

NDRC	NEDRAC INCORPORATED	0.00
NOAM	NORTH AMERICAN VAN LINES	99.56
NOFF	NOFFS/ATLANTIC RELOCATION SYS.	0.00
NOWM	NORTHWEST MOVING	0.00
NWBR	NELSON WESTERBERG OF	0.00
NWVN	NEW WORLD VAN LINES, INC.	0.00
OFMO	OLSEN & FIELDING MOVING SERVIC	0.00
OKMO	O.K. MOVING & STORAGE	0.00
OKTA	OK TRANSFER & STORAGE, INC.	0.00
ONMO	ONEILRELOCATION	0.00
PAAV	PAN AMERICAN VAN LINES, INC.	0.00
PAMN	PARK MOVING & STORAGE	0.00
PAXT	PAXTON VAN LINES	0.00
PEOW	PEOPLES WAREHOUSE INC	0.00
PFMV	PROFESSIONAL MOVERS, INC.	0.00
PIVA	PIONEER VAN & STORAGE	0.00
PLNE	PLANES MOVING & STORAGE, INC.	97.17
PMNS	PIEPHO MOVING AND STORAGE, INC	0.00
PRKS	PARKS MOVING & STORAGE , INC.	0.00
PULN	PULLEN MOVING CO	0.00
PVLN	PIONEER VAN LINES, INC.	0.00
QMSV	QUALITY MOVING & STORAGE	0.00
RAOS	RAINIER OVERSEAS, INC	0.00
RAZO	RAZORBACK MOVING & STORAGE INC	0.00
RELB	RELIABLE TRANSFER CORP.	0.00
RFMV	ROCKY FORD MOVING VANS, INC.	0.00
RKMM	ROCKY MOUNTAIN MOVING & STORAG	0.00
RLMD	REALM INDUSTRIES CORP	0.00
RMVG	RAMAR MOVING SYSTEMS, INC.	0.00
SBMV	SUBURBAN IIMOVING AND STORAGE	0.00
SCHB	SCHAAP MOVING SYSTEMS, INC.	0.00
SCYT	STACEY TRANSFER & STORAGE	0.00
SELI	SELLS SERVICE, INC.	0.00
SHUW	SHUR-WAY MOVING & CARTAGE	0.00
SIKM	SIMONIK MOVING & STORAGE INC.	99.56
SINA	SINCLAIR MOVING & STORAGE	0.00
SMQF	SMITH TRANSFER & STORAGE INC.	0.00
SMSO	SNOW MOVING & STORAGE, INC.	86.71
SODE	SOURDOUGH EXPRESS, INC.	0.00
SOHM	SOUTH HILLS MOVERS, INC.	101.98
SRFQ	STAR TRANSFER, INC.	0.00

SSOW	SECURITY STORAGE COMPANY	0.00
STAC	STAR MOVING SYSTEMS	0.00
STGV	STERLING VAN LINES INC.	0.00
STHW	SOUTHWEST TRANSFER &	0.00
STVL	STARCK VAN LINES INC	105.92
SUDR	JAMES B. STUDDARD TRANSFER &	0.00
SUVL	SUDDATH RELOCATION	96.68
SVAN	SEATON VAN LINES	97.13
SVLI	SECURITY VAN LINES, INC.	0.00
SVLM	STEVENS WORLDWIDE VAN LINES	98.38
SVMQ	ST VRAIN MOVING & STORAGE CO	0.00
SWMW	STEWART MOVING & STORAGE SYSTE	0.00
TCMM	TOWN & COUNTRY MOVERS, INC.	0.00
THOI	THOMAS TRANSFER &	0.00
TNNQ	MESA SYSTEMS, INC.	0.00
TRAG	TRADING POST MOVING & STORAGE	0.00
TSL	TRANSPO SERVICE LTD	0.00
TWDV	TRANS-WORLD MOVING	0.00
UVLN	UNITED VAN LINES, LLC	99.55
VIVC	VICTORY VAN CORPORATION	0.00
VIVL	VICTORY VAN LINES INC	0.00
VONP	B. VON PARIS & SONS, INC.	0.00
WEAR	WEGELE & WEGELE VAN LINES, INC.	0.00
WELE	WELESKI TRANSFER, INC.	98.97
WEMS	CONNECTICUT MOVERS &	0.00
WHER	WHERLEY MOVING &	0.00
WHTN	WHEATON WORLD WIDE MOVING	0.00
WIFD	WORLD INTERNATIONAL FORWARDING	0.00
WRNC	ROGER WARD NORTH AMERICAN, INC	0.00
WSLI	WANSLEY MOVING & STORAGE	0.00
WVAN	WARES VAN & STORAGE	0.00
ZENV	ZENITH VAN & STORAGE	0.00

**INTERNATIONAL CUSTOMER SATISFACTION INDEX  
EFFECTIVE NOVEMBER 1, 2006**

AAAA	AAAA FORWARDING, INC.	0.00
AALF	AALCO FORWARDING	0.00
AAVP	AMERICAN VANPAC CARRIERS, INC.	0.00
ADIF	AMASSADOR INTERNATIONAL LTD	0.00
ADIM	ADRIANA INTERNATIONAL	0.00
AFIW	PASHA GROUP DBA AFI/PASHA WORL	0.00
AHIM	ALOHA INTERNATIONAL MOVING SERVICES	0.00
AIFD	ACCELERATED INTERNATIONAL FORWARDERS	0.00
AIGP	ARPIN INTERNATIONAL GROUP	102.44
ALDS	ALEXANDERS MOVING & STORAGE	0.00
AMFD	AMERICAN INTERNATIONAL	0.00
AMNW	AMERICAN WORLD FORWARDERS, INC.	0.00
APOF	APOLLO FORWARDERS, INC.	0.00
APOV	APOLLO VAN LINE, INC.	0.00
ARBA	AMERICAN RED BALL INTERNATIONAL	0.00
ARIM	ARNOLD INTERNATIONAL MOVERS	0.00
ATVN	ATLAS VAN LINES INTERNATIONAL	0.00
ATYE	EFFORT ENTERPRISES OF INDIANA, INC.	0.00
AVLH	ALLIED INTERNATIONAL NA, INC.	105.13
BTFB	BERGERTRANSFER	0.00
CFGN	CRYSTAL FORWARDING	0.00
CMAC	COLEMAN AMERICAN MOVING SERVICES	0.00
CRRG	CORRIGAN MOVING SYSTEMS, INC.	0.00
CRWV	CARTWRIGHT INTERNATIONAL VAN L	0.00
CVII	COVAN INTERNATIONAL, INC.	0.00
CWMV	CROWN WORLDWIDE MOVING & STOR	0.00
CWPH	CROWN RELOCATIONS	0.00
DFWG	DESERET FORWARDING INTERNATIONAL, IN	0.00
DNII	DENALI INTERNATIONAL	0.00
DWGI	DEWITT TRANSPORTATION SERVICES	0.00
DYRM	DYER & SONS INC	0.00
EGEV	EAGLE VAN LINES	108.56
GLUL	GLOBAL VAN LINES INC	0.00
GMII	GRAEBEL MOVERS	0.00
GRAF	GREAT AMERICAN FORWARDERS, IN	0.00
GRIN	GRIDIRON FORWARDING CO, INC.	0.00
GRMT	GREENMOUNT MOVING &	0.00

GWYI	GATEWAYS INTERNATIONAL, INC.	0.00
HTSQ	HILLDRUP MOVING &	0.00
ICXE	INTERCONEX, INC.	0.00
INIC	INTERSTATE INTERNATIONAL INC	0.00
JETF	JET FORWARDING INC.	0.00
LFRI	LIFT FORWARDERS, INC.	0.00
LNCM	LINCOLN MOVING & STORAGE COMPA	0.00
LRDM	LA ROSA DEL MONTE EXPRESS, INC.	0.00
MCHO	MITCHELL MOVING & STORAGE COMP	0.00
MIFI	MAYFLOWER TRANSIT, LLC	109.91
MOVS	MITCHELL OVERSEAS MOVERS, INC.	0.00
MRGO	MOONRIDGE INTERNATIONAL RELOCATIONS	0.00
MTXV	MATRIX INTERNATIONAL	0.00
NAVI	NORTH AMERICAN VAN LINES, INC	0.00
NAVL	NATIONAL VAN LINES, INC.	0.00
NDRC	NEDRAC INCORPORATED	0.00
ONMO	ONEILRELOCATION	0.00
PAXT	PAXTON VAN LINES	0.00
PLNE	PLANES MOVING & STORAGE, INC.	0.00
PVTR	THE RELOCATION FREIGHT CORP. OF AMER	0.00
RAOS	RAINIER OVERSEAS, INC	0.00
RSIN	RELOCATION SERVICES INTERNATIO	0.00
SDHR	SUDDATH RELOCATION SERVICES, I	0.00
SSOW	SECURITY STORAGE COMPANY	0.00
STVF	STEVENS INTERNATIONAL FORWARDER	0.00
UVLN	UNITED VAN LINES, LLC	101.54
VIVC	VICTORY VAN CORPORATION	0.00
WHTN	WHEATON WORLD WIDE MOVING	0.00
WIFD	WORLD INTERNATIONAL FORWARDING	0.00