

**DOMESTIC CUSTOMER SATISFACTION INDEX  
EFFECTIVE NOVEMBER 1, 2005**

AAAA	AAAA FORWARDING, INC.	0.00
AAIM	AACTION MOVING & STORAGE	0.00
AARV	AARO MOVING SYSTEMS, INC.	101.76
AASH	AAA MOVING & STORAGE	0.00
AAVP	AMERICAN VANPAC CARRIERS, INC.	0.00
ACMH	ACME MOVING & STORAGE	0.00
ADMV	ADVANCE CORPORATION	0.00
ADOL	AMBASSADOR RELOCATIONS, INC.	0.00
AEQL	ACCESS RELOCATION	0.00
AERM	MAYFLOWER TRANSIT, LLC	96.34
AFFH	AMERICAN FAST FREIGHT, INC.	0.00
AFTS	AFFILIATED TRANSPORTATION SYSTEMS	0.00
AHIM	ALOHA INTERNATIONAL MOVING SERVICES	0.00
AIFD	ACCELERATED INTERNATIONAL FORWARDERS	0.00
ALDS	ALEXANDERS MOVING & STORAGE	0.00
ALIS	ALLISON WAREHOUSE	0.00
ALLV	ALLIED VANLINES	96.73
AMHV	AMERICAN HOLIDAY LINES, INC.	0.00
AMNW	AMERICAN WORLD FORWARDERS, INC.	0.00
AMRB	AMERICAN RED BALL	0.00
AMSO	AAA MOVING & STORAGE OF TAMPA	0.00
ANBP	A & B TRANSPORTATION SERVICES	0.00
ANVL	ANDREWS VAN LINES, INC.	0.00
AOFA	A-1 FREEMAN NORTH AMERICAN	0.00
AOFQ	A-1 FARGO VAN & STORAGE, INC.	0.00
APOV	APOLLO VAN LINE, INC.	0.00
APVN	APACA VAN LINES, INC.	0.00
ARCA	ACE RELOCATION SYSTEMS, INC.	0.00
ARMT	ARMSTRONG RELOCATION CO.	103.74
ARNA	A. ARNOLD WORLD CLASS RELOCATION	0.00
ARPV	PAUL ARPIN VAN LINES, INC.	98.96
ARSG	ARMSTRONG MOVING & STORAGE	0.00
ARWG	AAROW MOVING & STORAGE, INC.	0.00
ATVL	ATLAS VAN LINES, INC.	95.04

AVAS	AMERICAN VAN SERVICE, INC.	0.00
AZMC	AZTEC MOVING & STORAGE	0.00
BAGB	BAGBY TRANSFER CO.	0.00
BAIP	PARKER K. BAILEY & SONS, INC.	0.00
BAMO	BARNES MOVING & STORAGE CO.	0.00
BARK	BARKLEY TRUCK LINES, INC.	0.00
BBMS	BRANTLEY BROTHERS MOVING & STORAGE	0.00
BEKS	BEKINS NORTHWEST	0.00
BEMJ	BEMIDJI TRANSFER, INC.	0.00
BERV	BERRY VAN LINES, INC.	0.00
BHSV	BHS/RED BALL TRANSFER & STORAGE	0.00
BLTF	BLAIR TRANSFER & STORAGE, INC.	0.00
BMNN	BELTMANN GROUP, INC.	0.00
BMOV	BARRETT MOVING & STORAGE CO.	0.00
BMVM	BUDD VAN LINES, INC.	0.00
BNBF	B & B FORWARDING, INC.	0.00
BRDW	BROADWAY TRANSFER & STORAGE	0.00
BRRE	BARRIEAU MOVING & STORAGE	0.00
BSKS	BIG SKY TRANSFER & STORAGE	0.00
BTFA	BERGER TRANSFER	95.70
BTRA	B TRANSFER	0.00
BUSV	BURNHAM SERVICE CO., INC.	0.00
BVLC	BEKINS VAN LINES CO.	98.01
BYSR	BAYSHORE TRANSPORTATION	0.00
CBVL	COMBINED VAN LINES, INC.	0.00
CCWF	CONTAINER CONCEPTS	0.00
CENP	CENTRAL TRANSPORTATION SYSTEMS	0.00
CFGN	CRYSTAL FORWARDING	0.00
CHFA	CHIEF TRANSFER & STORAGE, INC.	0.00
CHIM	CHIPMAN CORPORATION DBA CHIPMAN	0.00
CHMG	CHARLESTON MOVING & STORAGE	0.00
CHMN	CHIPMAN MOVING & STORAGE	0.00
CIMV	CITY MOVING SYSTEMS	0.00
CKCH	C.H. COAKLEY & CO., INC.	0.00
CLFO	CALIFORNIA MOVERS	0.00
CLWA	CALAWAY TRANSFER & STORAGE, INC.	0.00
CLYL	CARLYLE VAN LINES, INC.	0.00

CMAC	COLEMAN AMERICAN MOVING SERVICES	0.00
CMVH	CENTURY MOVING & STORAGE	0.00
CMVQ	COASTAL MOVING & STORAGE, INC.	0.00
COVA	COVAN WORLD-WIDE	0.00
COWE	COWEN TRANSFER & STORAGE CO.	0.00
CRMF	CROWN MOVING CO., INC.	0.00
CRRG	CORRIGAN MOVING SYSTEMS, INC.	0.00
CTYY	CITY TRANSFER & STORAGE CO.	0.00
CUMG	CUMMINGS COMMERCIAL RELOCATION	0.00
CURT	COURTESY MOVING SERVICE	0.00
CVLC	CARTWRIGHT VANLINES	0.00
CVMQ	COR-O-VAN MOVING & STORAGE	0.00
CWMO	CROWN MOVING & STORAGE, INC.	0.00
CWNQ	NORTH COLORADO MOVING & STORAGE	0.00
CXOR	CONFIANCA MOVING	0.00
CYMQ	COY'S MOVING & STORAGE	0.00
DANS	DANIEL MOVING SYSTEMS	0.00
DBMS	DENOYER BROTHERS MOVING & STORAGE	0.00
DCKM	DIRCKS MOVING SERVICES, INC.	0.00
DHLL	DAHILL MOVING & STORAGE	0.00
DODG	DODGE MOVING AND STORAGE CO.	0.00
DORD	DOOR TO DOOR MOVING AND STORAGE	0.00
DVMP	DEVRIES MOVING/PACKING/STORAGE	0.00
EASG	EAST SIDE VAN & STORAGE CO.	0.00
EGEV	EAGLE VAN LINES	0.00
EPTY	EXPLORER TRANSPORTATION SYSTEMS	0.00
ESCM	ESCANABA MOVING SYSTEMS	0.00
EVSG	EUREKA VAN & STORAGE	0.00
EXMV	EXECUTIVE MOVING	0.00
FEDQ	FEDERAL WAREHOUSE CO.	0.00
FIMV	FIAMINGO MOVING AND STORAGE	0.00
FOGA	FOGARTY VAN LINES, INC.	0.00
FRMV	A-1 FREEMAN MOVING & STORAGE	0.00
FRWM	FRY-WAGNER MOVING & STORAGE	0.00
FVLI	FRONTIER VAN LINES	0.00
GDNN	GOLDEN NORTH VAN LINES, INC.	0.00
GELM	GEROLD MOVING AND WAREHOUSE	0.00

GLMN	GALLUP MOVING & STORAGE CO.	0.00
GLUL	GLOBAL VAN LINES, INC.	96.77
GMAS	GRAHAM MOVING & STORAGE	0.00
GMVO	GREENS MOVING & STORAGE, INC.	0.00
GOLT	GOLDEN TRANSFER CO.	0.00
GRAH	GREAT AMERICAN MOVERS	0.00
GRMT	GREENMOUNT MOVING & STORAGE	0.00
GRVI	GRAEBEL VAN LINES, INC.	95.81
GWYI	GATEWAYS INTERNATIONAL, INC.	0.00
HILI	HI-LINE TRANSFER & STORAGE, INC.	0.00
HIMR	HI-LINE MOVING SERVICES	0.00
HMMG	HAMILTON MOVING & STORAGE CO.	0.00
HNSC	H & S TRANSFER	0.00
HOMS	HOME MOVING & STORAGE	0.00
HRZM	HORIZON MOVING SYSTEMS OF ARIZONA	100.02
HTSQ	HILLDRUP MOVING & STORAGE	100.85
HUMS	HUMBOLDT MOVING & STORAGE	0.00
ICCQ	INTERSTATE MOVING & STORAGE CO.	0.00
IDLQ	IDEAL WAY MOVERS, INC.	97.37
IGBR	ITS GLOBAL RELOCATION SERVICES	0.00
INIC	INTERSTATE INTERNATIONAL, INC.	102.42
INVA	INTERSTATE VAN LINES, INC.	0.00
JKMS	JK MOVING & STORAGE, INC.	98.12
JMMS	JAMES MOVING SERVICE, INC.	0.00
JSAM	JOHNSON STORAGE AND MOVING CO.	100.96
KEWK	KENNEWICK TRANSFER & STORAGE	0.00
KL VH	KLAVUHN MOVING & STORAGE	0.00
KTFI	KING TRANSFER & STORAGE CO., INC.	0.00
LILE	AMERICAN MOVERS	0.00
LIPP	LIPPINCOTT VAN LINES	0.00
LNCM	LINCOLN MOVING & STORAGE CO.	0.00
LRST	LARSEN TRANSFER CO.	0.00
LSBI	LINCOLN MOVING AND STORAGE OF BUFFALO	0.00
LTSO	LASSEN TRANSFER & STORAGE	0.00
LWRS	LAWRENCE TRANSPORTATION	95.82
LXTS	LUX TRANSFER & STORAGE, INC.	0.00
LYNM	LYNN MOVING AND STORAGE, INC.	0.00

MCCG	MCCOLLISTER'S TRANSPORTATION	0.00
MCHO	MITCHELL MOVING & STORAGE CO.	0.00
MCLJ	MCLAUGHLIN TRANSPORTATION SYSTEMS	0.00
MDMB	MID-WEST MOVING & STORAGE	0.00
MDSI	MID-STATE MOVING & STORAGE, INC.	0.00
MEMN	METRO MOVING SVC., INC.	0.00
MERS	MERCHANTS MOVING & STORAGE	0.00
MGHM	MIGHT MOVING CO.	0.00
MJOM	JOE MOHOLLAND MOVING, INC.	0.00
MMMS	MOORE & MOORE MOVING & STORAGE	0.00
MMOG	MOUNTAIN MOVING & STORAGE	0.00
MMVB	MERCHANTS MOVING & STORAGE	0.00
MOGM	MORGAN VAN LINES, INC.	0.00
MOVS	MITCHELL OVERSEAS MOVERS, INC.	0.00
MOYS	MOYER & SONS, INC.	103.02
MRGO	MOONRIDGE INTERNATIONAL RELOCATIONS	0.00
MRGQ	MERGENTHALER TRANSFER & STORAGE	0.00
MTAT	MONTANA TRANSFER CO.	0.00
MTWT	MOUNTAIN WEST MOVING & STORAGE	0.00
NAVL	NATIONAL VAN LINES, INC.	96.39
NCHL	NICHOLAS MOVING SYSTEMS, INC.	0.00
NCMG	NORTH COAST MOVING & STORAGE	0.00
NDRC	NEDRAC, INC.	0.00
NOAM	NORTH AMERICAN VAN LINES	98.44
NOFF	NOFFS/ATLANTIC RELOCATION SYSTEMS	0.00
NOWM	NORTHWEST MOVING	0.00
NWBR	NELSON WESTERBERG OF GA, INC.	0.00
NWVN	NEW WORLD VAN LINES, INC.	0.00
OKMO	O.K. MOVING & STORAGE	0.00
OKTA	OK TRANSFER & STORAGE, INC.	0.00
ONMO	ONEIL RELOCATION	0.00
PAAV	PAN AMERICAN VAN LINES, INC.	0.00
PAMN	PARK MOVING & STORAGE	0.00
PAXT	PAXTON VAN LINES	0.00
PEOW	PEOPLES WAREHOUSE, INC.	0.00
PFMV	PROFESSIONAL MOVERS, INC.	0.00
PIVA	PIONEER VAN & STORAGE	0.00

PLNE	PLANES MOVING & STORAGE, INC.	97.66
PMNS	PIEPHO MOVING AND STORAGE, INC.	0.00
PRKS	PARKS MOVING & STORAGE , INC.	0.00
PULN	PULLEN MOVING CO.	0.00
PVLN	PIONEER VAN LINES, INC.	0.00
QMSV	QUALITY MOVING & STORAGE	0.00
RAZO	RAZORBACK MOVING & STORAGE, INC.	0.00
RELB	RELIABLE TRANSFER CORP.	0.00
RFMV	ROCKY FORD MOVING VANS, INC.	0.00
RKMM	ROCKY MOUNTAIN MOVING & STORAGE	0.00
RLMD	REALM INDUSTRIES CORP.	0.00
RMVG	RAMAR MOVING SYSTEMS, INC.	0.00
SBMV	SUBURBAN II MOVING & STORAGE	0.00
SCHB	SCHAAP MOVING SYSTEMS, INC.	0.00
SCYT	STACEY TRANSFER & STORAGE	0.00
SECQ	SECURITY STORAGE CO., INC.	0.00
SELI	SELLS SERVICE, INC.	0.00
SHUW	SHUR-WAY MOVING & CARTAGE	0.00
SIKM	SIMONIK-TOWNSEND MOVING & STORAGE	101.62
SINA	SINCLAIR MOVING & STORAGE	0.00
SMQF	SMITH TRANSFER & STORAGE, INC.	0.00
SMSO	SNOW MOVING & STORAGE, INC.	0.00
SODE	SOURDOUGH EXPRESS, INC.	0.00
SOHM	SOUTH HILLS MOVERS, INC.	98.36
SRFQ	STAR TRANSFER, INC.	0.00
SSOW	SECURITY STORAGE CO., INC.	0.00
STAC	STAR MOVING SYSTEMS	0.00
STGV	STERLING VAN LINES, INC.	0.00
STHW	SOUTHWEST TRANSFER & STORAGE	0.00
STVL	STARCK VAN LINES, INC.	0.00
SUDR	JAMES B. STUDDARD TRANSFER & STORAGE	0.00
SUVL	SUDDATH RELOCATION	0.00
SVAN	SEATON VAN LINES	99.57
SVLI	SECURITY VAN LINES, INC.	0.00
SVLM	STEVENS WORLDWIDE VAN LINES	92.97
SVMQ	ST VRRAIN MOVING & STORAGE CO.	0.00
SWMW	STEWART MOVING & STORAGE SYSTEMS	0.00

SWRM	SWARTZ MOVING & STORAGE CO.	0.00
TCMM	TOWN & COUNTRY MOVERS, INC.	0.00
THOI	THOMAS TRANSFER & STORAGE	0.00
TNNQ	MESA SYSTEMS, INC.	105.25
TRAG	TRADING POST MOVING & STORAGE	0.00
TWDV	TRANS-WORLD MOVING	0.00
UNID	UNITED MOVING & STORAGE	0.00
UVLN	UNITED VAN LINES, LLC	98.26
VIVL	VICTORY VAN LINES, INC.	0.00
VONP	B. VON PARIS & SONS, INC.	0.00
WELE	WELESKI TRANSFER, INC.	0.00
WEMS	CONNECTICUT MOVERS & STORAGE	0.00
WHER	WHERLEY MOVING & STORAGE	0.00
WHTN	WHEATON WORLD WIDE MOVING	102.71
WSLI	WANSLEY MOVING & STORAGE	0.00
WVAN	WARES VAN & STORAGE	0.00
ZENV	ZENITH VAN & STORAGE	0.00

**INTERNATIONAL CUSTOMER SATISFACTION INDEX  
EFFECTIVE NOVEMBER 1, 2005**

AAVP	AMERICAN VANPAC CARRIERS, INC.	0.00
ADIF	AMBASSADOR INTERNATIONAL, LTD.	0.00
ADIM	ADRIANA INTERNATIONAL	0.00
AFIW	PASHA GROUP DBA AFI/PASHA WORLD	0.00
AIGP	ARPIN INTERNATIONAL GROUP	102.62
ALDS	ALEXANDERS MOVING & STORAGE	0.00
ALFY	AIR LAND FORWARDERS, INC.	0.00
AMFD	AMERICAN INTERNATIONAL	0.00
APOF	APOLLO FORWARDERS, INC.	0.00
APOV	APOLLO VAN LINE, INC.	0.00
ARBA	AMERICAN RED BALL INTERNATIONAL	0.00
ARIM	ARNOLD INTERNATIONAL MOVERS	0.00
ATVN	ATLAS VAN LINES INTERNATIONAL	98.39
AVLH	ALLIED INTERNATIONAL NA, INC.	0.00
BTFA	BERGER TRANSFER	0.00
CDCW	CDC WORLDWIDE, INC.	0.00
CFGN	CRYSTAL FORWARDING	0.00
CRWV	CARTWRIGHT INTERNATIONAL VAN LINES	106.92
CVII	COVAN INTERNATIONAL, INC.	0.00
CWMV	CROWN WORLDWIDE MOVING & STORAGE	0.00
CWPH	CROWN RELOCATIONS	0.00
DNII	DENALI INTERNATIONAL	0.00
DWGI	DEWITT TRANSPORTATION SERVICES	0.00
DYRM	DYER & SONS, INC.	0.00
EGEV	EAGLE VAN LINES	0.00
GLUL	GLOBAL VAN LINES, INC.	0.00
GMII	GRAEBEL MOVERS	0.00
GRAF	GREAT AMERICAN FORWARDERS, INC.	0.00
GRMT	GREENMOUNT MOVING & STORAGE	0.00
GWYI	GATEWAYS INTERNATIONAL, INC.	0.00
HTSQ	HILLDRUP MOVING & STORAGE	0.00
ICXE	INTERCONEX, INC.	0.00
INIC	INTERSTATE INTERNATIONAL, INC.	0.00
JETF	JET FORWARDING, INC.	0.00

LFRI	LIFT FORWARDERS, INC.	0.00
LNCM	LINCOLN MOVING & STORAGE CO.	0.00
MIFI	MAYFLOWER TRANSIT, LLC	0.00
MOVS	MITCHELL OVERSEAS MOVERS, INC.	0.00
MTXV	MATRIX INTERNATIONAL	0.00
NAVI	NORTH AMERICAN VAN LINES, INC.	0.00
NAVL	NATIONAL VAN LINES, INC.	0.00
NDRC	NEDRAC INC.	0.00
ONMO	ONEIL RELOCATION	0.00
PAXT	PAXTON VAN LINES	0.00
PLNE	PLANES MOVING & STORAGE, INC.	0.00
RAOS	RAINIER OVERSEAS, INC.	0.00
RSIN	RELOCATION SERVICES INTERNATIONAL	0.00
SDHR	SUDDATH RELOCATION SERVICES, INC.	0.00
SIMR	STAR INTERNATIONAL MOVERS	0.00
STVF	STEVENS INTERNATIONAL FORWARDER	0.00
UVLN	UNITED VAN LINES, LLC	0.00
VIVC	VICTORY VAN CORPORATION	0.00
WHTN	WHEATON WORLD WIDE MOVING	0.00
WIFD	WORLD INTERNATIONAL FORWARDING	0.00