



U.S. Department
of Transportation
**Federal Aviation
Administration**

Federal Aviation Administration
New England Region

12 New England Executive Park
Burlington, MA 01803

Welcome to our Website!



On behalf of the New England Region, Airports Team, I welcome you to our new website. This site has been completely redesigned as part of a nationwide effort to coordinate various websites within the FAA and make their respective contents easier for users to access. We have also taken this opportunity to review and thoroughly update the information available on our site. Our primary objective is to offer a timely, relevant, reliable resource to all of our constituents.

Several key individuals in leadership positions within our division retired during the past 18 months, and as a result, there are certain to be many questions about how established relationships and familiar processes will be affected. As the new Manager of this organization, let me assure you that our team is fully committed to taking a customer-centered approach in resolving issues, while proactively addressing challenges in the aviation industry as they arise. I invite you to review our [Management Principles](#) to learn more about our approach to leading the Airports Division.

As many of you are aware, New England Region is one of nine regions nationwide. Each of these regions is unique in some respects, yet we all face similar issues. We are held responsible to function in accordance with a national plan for aviation, the [FAA Flight Plan](#). We outlined New England's commitments in our [Airports Division Business Plan for fiscal year 2006](#). The Flight Plan articulates our national priorities and our plan establishes standards for evaluating our job performance. I encourage all airport sponsors and representatives to review this Plan carefully because it sets parameters for the support we can provide to our customers and stakeholders, and guidelines for decision-making, regionally and nationally.

Speaking for our entire staff of the New England Region, Airports team, I look forward to working with you to ensure that our airport system will continue to be the best and safest in the world.

LaVerne F. Reid
Manager, Airports Division
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