

PART I - A

PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A, B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section A: Overview (All Capital Assets)

I.A.1) Date of Submission (mm/dd/yyyy)

Sep 10, 2007

I.A.2) Agency

029 - Department of Veterans Affairs

I.A.3) Bureau

00 - Agency Wide Initiatives

I.A.4) Name of this Investment:(SHORT ANSWER)

VBA Application Migration Program-2009

I.A.5) Unique Project(Investment) Identifier: Update the UPI using the Exhibit 53 tab.

029-00-03-00-01-1015-00

I.A.6) What kind of investment will this be in FY2009? (Please NOTE: Investments moving to O&M in FY2009, with Planning/Acquisition activities prior to FY2009 should not select O&M. These investments should indicate their current status.)

Full-Acquisition

I.A.7) What was the first budget year this investment was submitted to OMB?

FY2008

I.A.8) Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap: (LONG ANSWER)

The mission of the Veterans Benefits Administration (VBA) is to provide benefits and services to veterans and their families in a responsive, timely and compassionate manner in recognition of their service to the Nation. VBA has identified five lines of business to accomplish its mission;

- (1) Compensation and Pension
- (2) Education
- (3) Vocational Rehab and Employment
- (4) Insurance
- (5) Loan Guaranty

Each business line utilized a stove pipe approach to fulfilling an identified business need and implemented a disparate set of applications to meet those needs. So in many cases the solution developed is unique and has created an inventory of proprietary, incompatible technologies that may not be supported by vendors, require duplicative infrastructures, and do not comply with VA's "to be" architecture model.

Because of these limitations, VBA cannot deliver services directly to its customers as effectively, efficiently or as reliably as possible. Furthermore this infrastructure prevents VBA from leveraging current service delivery platforms including web based technologies and service oriented architectures. VA has initiated the VBA Application Migration Program to address the service delivery gap, reduce risk to the government, and comply with VA "to be" state in the enterprise architecture. VAMP will assist the veteran by implementing web-based technology that will include self-services features and allow veterans to obtain information on their own reducing the reliance on call centers

VAMP will reduce risk to the government and duplication in the infrastructure by modernizing the current VBA infrastructure and leveraging an enterprise approach to selecting technical solutions. The Enterprise Architecture (EA) Strategy of VAMP will be that all VBA applications will become web-based through re-writing and re-hosting. Each application will adhere a set of predefined preferred products and industry standards. The adoption of these standards in conjunction with the move to the VBA Target Web Framework will have a positive impact on the delivery of services to the customer by providing for greater data accuracy

I.A.9) Did the Agency's Executive/Investment Committee approve this request?

Yes

I.A.9.a) If "yes," what was the date of this approval?

Jun 28, 2007

I.A.10) Did the Project Manager review this Exhibit?

Yes

I.A.11) Project Managers Contact Information

	Project Managers Names (SHORT ANSWER)	PM Phone	E-mail (SHORT ANSWER)
Primary in-house	John Quigley	202-273-8309	John.Quigley@vba.va.gov

I.A.11.a) What is the current FAC-P/PM certification level of the project/program manager?

DAWIA-Level-2

I.A.12) Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project.

Yes

I.A.12.a) Will this investment include electronic assets (including computers)?

Yes

I.A.12.b) Is this investment for construction or retrofit of a federal building or facility? (Answer applicable to non-IT assets only)

No

I.A.12.b.1) If "yes," is an ESPC or UESC being used to help fund this investment?

I.A.12.b.2) If "yes," will this investment meet sustainable design principles?

I.A.12.b.3) If "yes," is it designed to be 30% more energy efficient than relevant code? (Answer applicable to non-IT assets only)

I.A.13) Does this investment directly support one of the PMA initiatives?

Yes

I.A.13.a) If "yes," check all that apply:

	PMA Initiatives for XML Submission	PMA Initiatives
	Human Capital	- Human Capital
		- Budget Performance Integration
		- Financial Performance
Yes	Expanded E-Government	- Expanded E-Government
		- Competitive Sourcing
		- Faith Based and Community
		- Real Property Asset Management
		- Eliminating Improper Payments
		- Privatization of Military Housing
		- Research & Development Investment Criteria

		- Housing & Urban Development Management & Performance
		- Broadening Health Insurance Coverage through State Initiatives
		- "Right Sized" Overseas Presence
		- Coordination of VA & DoD Programs and Systems

I.A. 13.b) Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, is it an approved shared service provider or the managing partner?)(MEDIUM ANSWER)

Expanded e-Government: By making the 60 applications web-based, consolidating some functionality, consolidating databases and implementing Service Oriented Architecture, VBA can secure greater services at lower cost; citizen-centered e-government.

I.A. 14) Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.)

No

I.A. 14.a) If "yes," does this investment address a weakness found during a PART review?

I.A. 14.b) If "yes," what is the name of the PARTed program? (SHORT ANSWER)

I.A. 14.c) If "yes," what rating did the PART receive?

I.A. 15) Is this investment information technology? (See section 53.8 for definition)

Yes

I.A. 16) What is the level of the IT Project? (per CIO Council PM Guidance)

Level 1

I.A. 17) What project management qualifications does the Project Manager have? (per CIO Council PM Guidance)

Qualification Status	Qualification Status for XML Submission	Description
1	(1) Project manager has been validated as qualified for this investment	(1) - Project manager has been validated as qualified for this investment.
		(2) - Project manager qualification is under review for this investment.
		(3) - Project manager assigned to investment, but does not meet requirements.
		(4) - Project manager assigned but qualification status review has not yet started.
		(5) - No Project manager has yet been assigned to this investment.

I.A. 18) Is this investment or any project(s) within this investment identified as "high risk" on the Q4-FY 2007 agency high risk report (per OMB Memorandum M-05-23)

No

I.A. 19) Is this project (investment) a Financial Management System? (see section 53.3 for definition)

No

I.A. 19.a) If so, does this project (investment) address a FFIA (Federal Financial Managers Integrity Act) compliance area?

I.A. 19.a.1) If yes, which compliance area?

I.A.19.a.2) If "no," what does it address? (MEDIUM ANSWER)

I.A.19.b) If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52 (LONG ANSWER)

I.A.20) What is the percentage breakout for the total FY2008 funding request for the following? (This should total 100%)

Percentage of Total Investment	
% Hardware	1.00
% Software	1.22
% Services	97.78
% Others	0.00

I.A.21) If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities?

NA

I.A.22) Contact information of individual responsible for privacy related questions:

Contact Name: (SHORT ANSWER)	Chi Yu
Phone Number:	(202) 565-8928
Title: (SHORT ANSWER)	IT Specialist
E-mail: (SHORT ANSWER)	Chi.yu@va.gov

I.A.23) Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval?

No

I.A.24) Does this investment directly support one of the GAO High Risk Areas?

No

PART I - B

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Section B: Summary of Funding (All Capital Assets)

I.B.1) FILL IN TABLE IN CURRENT VALUES (in millions)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated "Government FTE Cost," and should be EXCLUDED from the amounts shown for "Planning," "Full Acquisition," and "Operation/Maintenance." The total estimated annual cost of the investment is the sum of costs for "Planning," "Full Acquisition," and "Operation/Maintenance." For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

Category of Funds	PY-1 and Earlier	PY 2007	CY 2008	BY 2009
Planning				
Budgetary Resources	0.000	0.000	0.000	0.000
Acquisition				
Budgetary Resources	0.000	0.000	0.000	0.000
Total, Sum of Stages				
Total, Resources (Plan & Acq)	0.000	0.000	0.000	0.000
Operations & Maintenance				
Budgetary Resources	0.000	0.000	0.000	0.000
Total, All Stages Resources	0.000	0.000	0.000	0.000
Government FTE Costs	0.000	0.000	0.000	0.000
Govt. FTE Numbers	0	0	0	0
Total, All Stages Resources + FTE	0.000	0.000	0.000	0.000

Government FTE Costs SHOULD NOT be INCLUDED as part of the TOTAL, All Stages Resources represented.

Note: 1) For the cross-agency investments, this table should include all funding (both managing partner and partner agencies). 2) Total, All Stages Resources should equal Total, All Stages Outlays.

I.B.2) Will this project require the agency to hire additional FTE's?

No

I.B.2.a) If Yes, How many and in what year? (MEDIUM ANSWER)

I.B.3) If the summary of spending has changed from the FY2007 President's budget request, briefly explain those changes. (LONG ANSWER)

The spend plan has changed to reflect funding adjustments resulting from business re-prioritization. In addition, after review, the anticipated levels of Government FTE resources estimated to support this initiative have been reduced from the original FY 2008 estimates. Based on feedback provided by senior VA leadership, this investment will be reformulated in FY 2010 to better align with business strategies.

PART I - C

PART I: SUMMARY INFORMATION AND JUSTIFICATION

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Section C: Acquisition/Contract Strategy (All Capital Assets)

I.C.1) If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why? (LONG ANSWER)

I.C.2) Do the contracts ensure Section 508 compliance?

Yes

I.C.2.a) If the Contracts WILL NOT ensure Section 508 Compliance, explain why:

Contracts provide for 508 compliance by requiring that all software and infrastructure is evaluated in the planning and implementation stages of the project. This allows VA to act proactively to identify software and hardware, which does not meet the standards for 508 compliance and allows us to specify with the vendors what remedies are required to accept their software or hardware.

I.C.3) Is there an acquisition plan which has been approved in accordance with agency requirements?

Yes

I.C.3.a) If "yes," what is the date?

May 31, 2007

I.C.3.b) If "no," will an acquisition plan be developed?

I.C.3.b.1) If "no," briefly explain why: (MEDIUM ANSWER)

PART I - D

PART I: SUMMARY INFORMATION AND JUSTIFICATION

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Section D: Performance Information (All Capital Assets)

I.D.1) In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures must be provided. These goals need to map to the gap in the agency's strategic goals and objectives that this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60%, increase citizen participation by 300% a year to achieve an overall citizen participation rate of 75% by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestone, or investment, or general goals, such as, significant, better, improved that do not have a quantitative or qualitative measure.

For Existing IT projects that have previously submitted Exhibit 300s:

--> If you completed Table 1 last year, please use Table 1 to report for fiscal year 2005 and Table 2 for fiscal years 2006 through at least 2009.

--> If you completed only Table 2 last year, please use Table 2 to report for fiscal years 2006 through at least 2009.

For projects that are submitting Exhibit 300s for the first time:

--> Use Table 2.

--> Report on Performance Measures for at least two years, i.e., FY 2008 and 2009, FY 2009 and 2010.

--> If the project will have data for 2007 that you wish to include, add extra lines in Table 2 and complete all information in this single table.

--> At least one performance goal should be met by BY+1.

PERFORMANCE INFORMATION TABLE 2:

Please use Table 2 and the FEA Performance Reference Model (PRM) to identify the performance information pertaining to this major IT Investment. Map all Measurement Indicators to the corresponding "Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator for at least four different Measurement Areas (for each fiscal year).

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Planned Improvements to the Baseline	Actual Results
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Section F: Enterprise Architecture (EA) (IT Capital Assets only)

In order to successfully address this area of the business case and capital asset plan you must ensure the investment is included in the agency's EA and Capital Planning and Investment Control (CPIC) process, and is mapped to and supports the FEA. You must also ensure the business case demonstrates the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

I.F.1) Is this investment included in your agency's target enterprise architecture?

Yes

I.F.1.a) If "no," please explain why? (LONG ANSWER)

I.F.2) Is this investment included in the agency's EA Transition Strategy?

Yes

I.F.2.a) If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. (MEDIUM ANSWER)

This is a new investment that is now in the EA 4.2. It is part of the Business Rule Implementation Layer under the name "VBA Application Migration Layer".

I.F.2.b) If "no," please explain why? (LONG ANSWER)

The VBA Application Migration Project (VAMPS) is VBA's EA transition strategy. The final drafts for EA 4.1 were coming out around Feb 2006 whereas at approximately the same time we were VBA was taking receipt and reviewing for recommendation the VAMPS Concept Paper. It is therefore unlikely that VAMPS could be an input to EA 4.1 or its ancillary documents. Steps are being taken to ensure that VAMPS is included in the next revision of the Enterprise Architecture. Steps are being taken to ensure that VAMPS is included in the next revision of the Enterprise Architecture.

I.F.3) Is this investment identified in a completed (contains a target architecture) and approved segment architecture?

Yes

I.F.3.a) If "yes," provide the name of the segment architecture as provided in the agency's most recent annual EA Assessment.(MEDIUM ANSWER)

Benefits Business Segment

I.F.3) FEA SERVICE REFERENCE MODEL:

I.F.3) Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to <http://www.whitehouse.gov/omb/egov/>.

SERVICE COMPONENT TABLE:

	Agency Component Name(SHORT ANSWER)	Agency Component Description (MEDIUM ANSWER)	FEA SRM Service Type	FEA SRM Component (a*)	FEA Service Component Reused : Component Name (b*)	FEA Service Component Reused : UPI (b*)	Internal or External Reuse? (c*)	BY Funding Percentage (d*)
1	Customer / Account Management	Eligibility Determination (C&P), (VR&E), EDU, INS, LGY This sub-function focuses on the receipt, evaluation and first payment for all original claims.	Customer Relationship Management	Customer / Account Management			No Reuse	7.690

2	Customer / Account Management	Account Maintenance (C&P), (VR&E), EDU, INS, LGY: This sub-function includes activities associated with account maintenance and payment of supplemental claims.	Customer Relationship Management	Customer / Account Management			No Reuse	7.690
3	Risk Management	Program Integrity (C&P), (VR&E), EDU, INS, LGY: detection and prevention of fraud by claimants and staff in claims processing.	Management of Processes	Risk Management			No Reuse	7.690
4	Contact and Profile Management	Appeals (C&P), (VR&E), EDU, INS, LGY: This sub-function includes activities associated with claimant appeals.	Customer Relationship Management	Contact and Profile Management			No Reuse	7.690
5	Sales and Marketing	Outreach (C&P), (VR&E), EDU, INS, LGY: The Outreach program is designed to provide this information, as well as any changes to this information, through many different mediums.	Customer Relationship Management	Sales and Marketing			No Reuse	6.690
6	Assistance Request	Customer Service (C&P), (VR&E), EDU, INS, LGY: The Compensation Service provides program and claim information to program participants and others seeking information about the compensation program.	Customer Initiated Assistance	Assistance Request			No Reuse	7.690
7	Quality Management	Program Management (C&P), (VR&E), EDU, INS, LGY: Many activities are required to run benefits programs - Quality assurance	Management of Processes	Quality Management			No Reuse	7.690
8	Remote Systems Control	External Service Provider Approval (VR&E): VA must approve rehabilitation services, education programs, and other support services for use in a specific veteran's rehabilitation plan.	Systems Management	Remote Systems Control			No Reuse	7.690

9	Customer / Account Management	Education/Training Program Approval (EDU): Title 38, Chapter 36 requires that all training programs be approved programs of study before a beneficiary can receive benefits to attend the program.	Customer Relationship Management	Customer / Account Management			No Reuse	7.690
10	Quality Management	Program Evaluation (INS): The performance of the Insurance functions are evaluated through multiple activities	Management of Processes	Quality Management			No Reuse	7.690
11	Case Management	Loan Processing (LGY): This sub-function focuses on closing and processing VA home loans.	Tracking and Workflow	Case Management			No Reuse	7.690
12	License Management	Program Participant Approval (LGY): This sub-function evaluates and approves program participants such as Lenders, appraisers and other fee personnel for participation in the program and evaluates other participants such as builders, real estate agents and services for participation in the Loan Guaranty program.	Systems Management	License Management			No Reuse	7.690
13	Case Management	Property Management (LGY): When a loan is defaulted upon and the lender forecloses, the property may pass into the possession of VA. This sub-function manages the maintenance and disposal of such properties.	Tracking and Workflow	Case Management			No Reuse	7.690
14	Identification and Authentication	Validate user credentials	Security Management	Identification and Authentication			No Reuse	0.500
15	Certification and Accreditation	Provide Secure Access to Benefits Records	Security Management	Certification and Accreditation			No Reuse	0.500
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NOTE:

(a*) - Use existing SRM Components or identify as "NEW". A "NEW" component is one not already identified as a service component in the FEA SRM.

(b*) - A reused component is one being funded by another investment, but being used by this investment. Rather than answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

(c*) - 'Internal' reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. 'External' reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

(d*) - Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the funding level transferred to another agency to pay for the service.

I.F.4) FEA TECHNICAL REFERENCE MODEL:

I.F.4) To demonstrate how this major IT investment aligns with Reference Model (TRM), please list the Service Areas, Service Specifications supporting this IT investment.

TECHNICAL REFERENCE MODEL TABLE:

	FEA SRM Component (a*)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard
1	Customer / Account Management	Service Access and Delivery	Access Channels	Other Electronic Channels
2	Customer / Account Management	Service Access and Delivery	Access Channels	Other Electronic Channels
3	Risk Management	Service Access and Delivery	Access Channels	Other Electronic Channels
4	Contact and Profile Management	Service Access and Delivery	Access Channels	Other Electronic Channels
5	Sales and Marketing	Service Access and Delivery	Access Channels	Web Browser
6	Assistance Request	Service Access and Delivery	Access Channels	Web Browser
7	Quality Management	Service Access and Delivery	Access Channels	Other Electronic Channels
8	Remote Systems Control	Service Access and Delivery	Access Channels	Collaboration / Communications
9	Customer / Account Management	Service Access and Delivery	Access Channels	Other Electronic Channels
10	Quality Management	Service Access and Delivery	Access Channels	Other Electronic Channels
11	Case Management	Service Access and Delivery	Access Channels	Other Electronic Channels
12	License Management	Service Access and Delivery	Access Channels	Other Electronic Channels
13	Case Management	Service Access and Delivery	Access Channels	Other Electronic Channels
14	Certification and Accreditation	Component Framework	Security	Supporting Security Services
15	Identification and Authentication	Component Framework	Security	Supporting Security Services
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NOTE:

(a*) - Service Components identified in the previous question(I.F.3) should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications

(b*) - In the Service Specification field, Agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.

I.F.5) Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?

No

I.F.5.a) If "yes," please describe. (LONG ANSWER)

I.F.6) Does this investment provide the public with access to a government automated information system?

Yes

I.F.6.a) If "yes," does customer access require specific software (e.g., a specific web browser version)?

No

PART II - B

PART II: PLANNING, ACQUISITION AND PERFORMANCE INFORMATION

Part II should be completed only for investments which in FY2008 will be in "Planning" or "Full Acquisition," investments, i.e., selected one of these three choices in response to Question 6 in Part I, Section A above.

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Section B - RISK MANAGEMENT (All Capital Assets)

II.B.1) Does the investment have a Risk Management Plan?

Yes

II.B.1.a) If "yes," what is the date of the plan?

Jun 28, 2007

II.B.1.b) Has the Risk Management Plan been significantly changed since last year's submission to OMB?

No

II.B.1.c) If "yes," describe any significant changes: (LONG ANSWER)

II.B.2) If there currently is no plan, will a plan be developed?

II.B.2.a) If "no," what is the strategy for managing the risks? (LONG ANSWER)

II.B.3) Briefly describe how investment risks are reflected in the life cycle cost estimate and investment schedule: (LONG ANSWER)

Risk impacts, probabilities and costs were evaluated within the project plan and risk remediation or reduction strategies were developed through this analysis to minimize any negative impact these identified risks might have on this project. The results of this analysis were utilized to adjust the investment schedule and budgetary request by adding risk-based, probability-weighted contingencies for both cost and schedule of software design and development.

PART II - C

Part II: Planning, Acquisition And Performance Information

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