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Coaches Community of Learning Is May 11, 2007

Attention Coaches, Leaders, Movers & Shakers

*The Civility Café:
Focus On Conversations & Actions that Matter Now!*

Joan Wangler, ICF Master Certified Coach
Jan Earnest, ICF Certified Co-active Coach
Judy Bradt, Certified International Trade Professional



Joan Wangler, Jan Earnest, and Judy Bradt will facilitate The Civility Café for the May 11th Coaches Community of Learning from 9:00 a.m. until 12:00 p.m. at Treasury's Executive Institute located at 801 9th Street, NW in Washington, D.C. This free event is sponsored by the Federal Consulting Group and is open to federal employees and contractors who work in federal agencies. To register, e-mail cheri.allen@bpd.treas.gov.

- *Are you looking for powerful, effective strategies to get people to talk with each other in ways that really matter?*
- *Are you tired of the lack of restraint, respect, and consideration in everyday interactions?*
- *Do you wish that someone could do something constructive about it?*
- *Are you ready to tap the power of civility to fuel your strategic initiatives and get bottom line results?*

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Speed, stress and fear are pervasive in our daily lives. It is much easier to criticize others for their behavior than to look at our own behavior. "Incivility carries a very high cost in both human and financial affairs," according to Dr. P.M. Forni, author *Choosing Civility: The Twenty-five Rules of Considerate Conduct* and co-founder of the Johns Hopkins Civility Project. It's time to rethink our relationships for the sake of the common good.

There's a positive movement afoot! *This jazzy world café invitation is a call to action* to practice a more civil way of being. Joan Wangler, Jan Earnest, and Judy Bradt will facilitate a learning café where you can take time to look thoughtfully at the art and practice of civility in an often uncivil world. In this respectful setting you will assess your Civil Way of Being and examine why civility is vital in the context of our times. Based on the NASA/Goddard Creative Learning Group (CLG) experience and EPA's Transformational Leadership Conversations (TLC), this is a place where all voices are heard, diverse viewpoints are welcome, and a new more enjoyable future emerges.

The CLG has challenged me to think on a much larger scale—how I can make a difference in the entire federal government, not just my branch, and to feel that I can make a difference in the world. Ron Brade, NASA Goddard Space Flight Center

What you'll get from this session:

- A powerful new approach that really get results to add to your coaching and leadership toolkit.
- Techniques for how to focus on everyday conversations and actions that matter now.
- A blueprint for how to confront uncivil behavior.
- A way to view the leadership conversational landscape with new eyes.
- The catalyst to create a space for human imagination and intellectual capital to flourish.
- Empowerment to take responsibility for moving civility into other strategic initiatives.

The Civility Café Host



Joan Wangler, M. Ed., M.S., M.C.C.
202-362-9756 jwangler@edinassociates.com

Joan Wangler is President of EDIN Associates, a woman-owned, small business based in Washington, DC which she founded in 1980. She is known for creating coaching cultures, building community, and cultivating learning conversations where people feel enlivened and empowered to talk about and act on what matters to them and to their organizations.

Today's leaders need to be able to host conversations that respect all viewpoints and permit the collective intelligence to emerge. Joan facilitates the

NASA/Goddard Mission Space to Grow Creative Learning Group (CLG) and collaborates with Lee Salmon on EPA's Transformational Learning Conversations (TLC) community. Working with the wonderful members of these communities, discovering *The World Café*, and meeting P.M. Forni, the author of *Choosing Civility*, inspired her to design The Civility Café. Joan is a sought after leadership and life coach, performance consultant, facilitator, and presenter. Her clients include leaders in the public, private, non-profit, and academic sectors. An artist at heart, she designs conversations with a creative touch such as "A World of Well-being," "Walk-About Coaching," and "ReFirement: Living a Passionate Fulfilling Life." She holds an M.Ed. from the University of Massachusetts and an M.S. from the State University of New York at Albany. Joan is an ICF Master Certified Coach and a graduate of New Ventures West. She has studied with the Newfield Network and CTI.

Jan Earnest is a highly experienced executive coach, trainer, and consultant with U.S. government agencies as well as with public and private organizations. She provides customer-focused coaching and training to senior executives on topics such as conflict resolution, leadership development, behavioral management, communications, effective leadership strategies, developing emotional intelligence, and group dynamics.

In 1985, she earned an M.S. in Organization Development/ Human Resource Development from American University/National Training Laboratory. In 2002, she received her certification from the Coaches Training Institute as a Professional Co-Active Coach and inaugurated Interactive Solutions, a women-owned business. Additionally, Jan is certified as a coach from the International Coach Federation, and holds certifications as an Adlerian Counselor, Relationship Coach, and 360-Leadership Inventory and Emotional Competency instruments. Jan can be reached at JanEarnest1@cs.com, 202-337-1611.

Judy Bradt is Principal of Summit Insight, a Washington-based business development firm that she founded in 2003. Judy brings together over 25 years' experience in the arts of global business, technology, and facilitation to her practice. Following her BA from the University of Toronto and MBA from McMaster University in Hamilton, Ontario, Judy marketed for IBM Canada before joining the staff of the Canadian Embassy in 1988. Judy's initiatives have been recognized by the Organization for International Cooperation and Development as global best practices.

She has been honored by the Government of Canada as one of its top trade practitioners worldwide, and was inducted into the McMaster University Alumni Gallery in 2006. She is a Certified International Trade Professional. Her background in facilitation and conflict resolution includes graduate studies at the Institute for Conflict Analysis and Resolution at George Mason University, training and practice with the Northern Virginia Mediation Service. Judy can be reached at judybradt@summitinsight.com, 703- 627-1074.

Reservations: Space is limited, so please email your name, title, and agency or organization to Chéri Allen at cheri.allen@bpd.treas.gov by **May 4, 2007**.

Please arrive 15 minutes early to allow time for security processing. You will need a picture ID to enter the building.