Timeline of Events

Date	Action
December 1, 2008	Discovery in Murfreesboro of improper processing of endoscopes and auxiliary tubing.
December 22, 2008	National Patient Safety Alert issued to all VA facilities nationwide.
January 23, 2009	Discovery in Augusta of improper cleaning of scopes and instruments in ENT Clinic.
January 24, 2009	Decision to conduct nationwide "Step-Up" initiative to make sure that all facilities review evaluation of their endoscopic equipment.
February 4, 2009	Augusta notification (letters and phone calls)
February 9, 2009	Announcement of "Step-Up" from March 8 to 14 at all medical centers and outpatient clinics to ensure VA staff follow the highest standards for patient safety.
February 4, 2009	Murfreesboro notification (letters and phone calls)
March 4, 2009	Discovery in Miami of auxiliary tubing not being properly reprocessed per manufactures guidance. Container not reprocessed at the end of the day.
March 23, 2009	Miami notification (letters and phone calls)