



U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

# InFO

Information for Operators

InFO 08016  
DATE: 3/21/08

Flight Standards Service  
Washington, DC

**[http://www.faa.gov/other\\_visit/aviation\\_industry/airline\\_operators/airline\\_safety/info](http://www.faa.gov/other_visit/aviation_industry/airline_operators/airline_safety/info)**

*An InFO contains valuable information for operators that should help them meet certain administrative, regulatory, or operational requirements with relatively low urgency or impact on safety.*

**Subject:** Flight Attendant Certificate of Demonstrated Proficiency: Information on the Web

**Purpose:** To announce the consolidation of information at a single FAA public Web site previously located in three separate places: Flight Standards Information Bulletin for Air Transportation (FSAT) 04-07, Flight Attendant Certificate Information for Operators (InFO) 07006, Flight Attendant Certificate of Demonstrated Proficiency and InFO 07020, Flight Attendant Certification; these documents are now cancelled.

**Background:** In the fall of 2003, Congress established a flight attendant certification requirement under the Vision 100-Century of Aviation Reauthorization Act (the Act).

The Act requires that after December 11, 2004, no person may serve as a flight attendant aboard an aircraft of an air carrier unless that person holds a Certificate Of Demonstrated Proficiency (certificate) issued by the FAA.

**Discussion:** The FAA has previously issued guidance material to directors of operations and individual flight attendants in a variety of documents. All of this guidance material has been consolidated and may be found at the following public website:

[http://www.faa.gov/other\\_visit/aviation\\_industry/airline\\_operators/airline\\_safety/info/all\\_infos/media/2008/FACert.pdf](http://www.faa.gov/other_visit/aviation_industry/airline_operators/airline_safety/info/all_infos/media/2008/FACert.pdf)

The website includes information on the following topics:

- Key Provisions of the Act,
- Applying for the Certificate of Demonstrated Proficiency,
- Updating an Existing Flight Attendant Certificate,
- Requesting a Replacement Flight Attendant Certificate, and
- Flight Attendant Certificate Frequently Asked Questions (FAQ).

**Recommended action:** Directors of Operations, training managers and flight attendants of air carriers providing air transportation with aircraft that have 20 or more seats, should be aware of their responsibilities regarding the Flight Attendant Certificate of Demonstrated Proficiency. Questions concerning this InFO should be directed to Jodi Baker, Aviation Safety Inspector(Cabin Safety) with the Air Carrier Operations Branch, AFS-220, at (202) 267-7480, or to the Airmen Certification Branch, AFS-760, at 866-878-2498 or 405-954-3261.