

Customer Satisfaction Survey



Indian Health Service, California Area Office
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Sacramento, CA
USA
95814
Phone: 800-742-1665
Fax: 916-930-3953

<http://www.ihs.gov/FacilitiesServices/AreaOffices/California/Universal/PageMain.cfm?p=10>

Date:

Health Facility:

Address:

State:

Zip/Postal Code:

Respondent's Name:

Position:

E-mail Address:

Please type your answers below the questions in the boxes to let us know how you think our IT staff are doing

Please list current services our IT Helpdesk has provided to you or your health facility within the last month:

How can we improve the delivery of the services we provide you?

What are your impressions of the service we provided to you?

Do you have any suggestions on how we can serve you better?

How can we improve the quality of the products / services we provide you?

What is your preferred method of contacting IHS IT staff?

- Email to caohelp@ihs.gov
- Telephone call to helpdesk extension 353
- Direct call or email to preferred IT representative

Press the Email button to submit your survey immediately to CAOHELP@ihs.gov, or press the Print button to print your survey then fax to: 916-930-3953, Attention: CAOHelpdesk.