

TELECOMMUNICATIONS LOCAL SERVICES CONTRACT FOR NEW MEXICO

Tanager Telecommunications, LLC — GS07T08BGD0001

The GSA Greater Southwest Region awarded a telecommunications Local Services Acquisition (LSA) contract to Tanager Telecommunications, LLC, a small business certified to provide local services in New Mexico. The Indefinite Delivery/Indefinite Quantity (IDIQ) contract was awarded June 25, 2004, for a two-year base period, with three one-year options.

RATE GROUPS:

- Las Cruces;
- All other New Mexico localities served by the Regional Bell Operating Company (RBOC), except the Albuquerque metropolitan area; and
- All other New Mexico localities served by Competitive Local Exchange Carriers (CLECs).

EXCLUSIONS:

- Localities served by the Albuquerque Metropolitan Area Acquisition (MAA) contract.
- Private Branch Exchanges procured under the Aggregated System Procurement (ASP) contract.

NOTE: Exceptions to the exclusions may be granted if services available on the Telecommunications Local Services contract for New Mexico are not provided by the Albuquerque MAA contract.

FULL SERVICE ORDERS — GSA will:

- Process request from the customer agency;
- Prepare and issue the order to vendor;
- Maintain an inventory in the Telecommunications Ordering & Pricing System (TOPS);
- Issue the invoice to the customer agency; and
- Receive the invoice payment.

DIRECT ORDER/DIRECT BILL — The customer agency will:

- Contact the GSA Contracting Officer to request direct order authority as an Agency Designated Representative (ADR);
- Submit the order to the vendor; and
- Receive and process payment of the invoice issued by the vendor.

LOCAL SERVICE OFFERINGS:

- Single analog lines and Centrex lines;
- Basic Rate Interface (BRI) and Primary Rate Interface (PRI); and
- T1 and DS3.

BASIC SERVICE FEATURES:

- Call Forward, Call Hold, Call Pick-up, and Call Transfer;
- Three-way Conferencing; and
- Hunting.

INTERNET SERVICE OFFERINGS—(dependent on availability of local technology)

- Dial-up Internet access;
- Digital Subscriber Line (DSL) Internet access;
- Dedicated Internet access; and
- High Bit Rate DSL (available in many locations).

Greater Southwest Region Federal Technology Service

819 Taylor Street, Fort Worth, TX 76102

Assistant Regional Administrator **Marcella Banks** **817 978-2871**

Office of Network Services

Director **Sylvia Hernandez** **817 978-3709**

New Mexico Customer Service Team

421 Gold Avenue SW, Room 303, Albuquerque, New Mexico 87103

Team Manager (Acting) **Paulie Sosebee** **505 248-7387**

Project Managers

Gary Duffala	505 248-7308
Ed Lefebvre	505 248-7309
Anthony Trujillo	505 248-7290
Randy Williams	505 248-7312

Contracting Officers

Rudy Chavez	505 248-7306
George Anna Mallory	505 248-7314

Office of Customer Relationship Management & Sales

Director **Russell Colomo** **817 978-4079**

CRM & Sales Representatives

Lead Sales Representative	Paulie Sosebee	817 978-0001
	Paulette Sepulvado	817 978-3230
	Joey Phelps	817 978-3767

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GSA Greater Southwest Region

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