

SECTION 3 NON-ALTERNATING - SPECIAL AGENCY PROVISIONS

3-1. General.

TSPs may file non-alternating, agency specific offers as identified below. Non-alternating offers will apply specifically to those Federal agencies/locations identified below and will not alternate with any other accepted offer. By submission of a rate offer under this RFO [Section 3](#), the submitting TSP agrees to the following terms and conditions applicable to a specific agency. The offer is also subject to the provisions as set out in this RFO and the provisions of the HTOS, supplements thereto and reissues thereof (RFO [Section 2-4](#)).

3-2 Department Of Veterans Affairs (VA) – Domestic (DVADC)

TSPs submitting offers in accordance with RFO [Section 3-2](#), may file offers applicable between the points specified in RFO [Section 5-2](#) and identified as Agency Specific Codes in RFO [Section 5-1](#).

3-2.1. Released Valuation.

In lieu of released value as provided for in Item 190-1 of the GRT, supplements thereto and reissues thereof, all domestic VA shipments shall be released at \$6.50 with a maximum TSP liability of \$117,000.00 applicable to both shipments in transit and SIT. Except as noted otherwise, the remaining provisions of Item 190-1 will apply. There will be no additional cost to the VA for this level of service during transit or SIT. The storage liability charge does not apply for the basic released value.

3-2.2. Excess Released Value.

3-2.2.1. Transportation.

In the event the employee declares a value greater than the base valuation of \$6.50 for domestic shipments, times the net weight of the shipment in pounds, a Full Value Protection Service Shipment Charge of \$0.85 per \$100 will apply on that portion of the valuation declared in excess of domestic shipments released value of \$6.50 times the weight or \$117,000.00 whichever is less.

3-2.2.2. Storage-In-Transit.

In the event that the employee declares a value greater than \$6.50 times the net weight of the shipment in pounds, a storage liability charge of \$0.18 per \$100 will apply on that portion of the valuation in excess of \$6.50 per pound released value or \$117,000.00 whichever is less.

3-2.3. Weight Variance.

In lieu of the weight variance of 115% as provided for in [Section 2-7.12](#) of this RFO, all VA domestic shipments shall be subject to a 110% weight variance.

3-2.4. Rate Basis.

By submission of a rate offer under RFO [Section 3-2](#), the TSP must have the ability to self-pack, load, and haul **85 percent or greater** of VA interstate (including Alaska) and intrastate shipments. This is defined as a TSP who can contain a movement of property within its own operational capabilities without recourse to another TSP.

3-2.5. Volume.

The VA is estimating that the volume of domestic shipments under this RFO is 1,150 shipments.

3-3 Department Of Veterans Affairs (VA) – International (DVADC)

TSPs submitting offers in accordance with RFO [Section 3-3](#), may file offers applicable between the points specified in RFO [Section 5-2 and 5-3](#) and identified as Agency Specific Codes in RFO [Section 5-1](#).

3-3.1. Released Valuation.

In lieu of the TSP liability at \$5.00 as provided for in the RFO Sections 2-7.5.2 and 2-7.5.3, all international VA shipments shall be released at \$8.50 with a maximum TSP liability of \$153,000.00 applicable to both shipments in transit and SIT. There will be no additional cost to the VA for this level of service during transit or SIT. The storage liability charge does not apply for the basic released value.

3-3.2. Excess Released Value.

3-3.2.1. Transportation.

In the event the employee declares a value greater than the base valuation of \$8.50 for international shipments, times the net weight of the shipment in pounds, a Full Value Protection Service Shipment Charge of \$0.85 per \$100 will apply on that portion of the valuation declared in excess of international shipments released value of \$8.50 times the weight or \$153,000 whichever is less.

3-3.2.2. Storage-in-Transit.

In the event that the employee declares a value greater than \$8.50 times the net weight of the shipment in pounds, a storage liability charge of \$0.18 per \$100 will apply on that portion of the valuation in excess of \$8.50 per pound released value or \$153,000.00 whichever is less.

3-3.3. Weight Variance.

In lieu of the weight variance of 115% as provided for in [Section 2-7.12](#) of this RFO, all VA international shipments shall be subject to a 110% weight variance.

3-3.4. Volume.

The VA is estimating that the volume of international shipments under this RFO is 40 shipments.

3-4. Department of State (DOS) – International (DOSDC)

3-4.1. General.

TSPs submitting offers in accordance with RFO [Section 3-4](#), may file offers applicable between the points specified in RFO [Section 5-2 and 5-3](#) and identified as Agency Specific Codes in RFO [Section 5-1](#). DOS is only accepting corporate level TSPs. All bookings and matters related to this RFO will be handled at the corporate level. Corporate may select origin agents as they see fit.

3-4.1.1. Shipment Tracking

All TSPs offering rates for international DOS shipments must have a secure Internet website where travelers can track the status of their personal effects. Access must be password controlled and available only to traveler and/or it's agency.

3-4.1.2. Shipment Reporting

All TSPs offering rates will be required to provide shipping details to include weights and pieces within seven calendar days from the day after the shipment is picked up. Reports should reach the DOS office via e-mail to: TTMContracts@state.gov. In addition, a copy of the shipping details must be provided to the pertinent embassy or consulates where the shipment is destined. DOS will periodically provide each TSP a list of e-mail addresses for all embassy and consulates. . Our agency reserves the right to discontinue tendering any services if the TSP does not reports under these provisions.

In addition to shipping detail reports on each individual shipment the TSP must provide a Status Tracking report weekly to TTMContracts@state.gov. To obtain an electronic copy of this report please contact the DOS Tender Administrator.

3-4.1.3. Weight Variance.

In lieu of the weight variance of 115% as provided for in [Section 2-7.12](#) of this RFO, all [DOSDC](#) international shipments shall be subject to a 110% weight variance.

3-4.1.4. Staffing Requirement

All TSPs must use trained personnel qualified in their assigned duties in packing and handling of personal property. TSPs personnel must include at least one employee that is fluent in English at origin and destination services. TSP personnel must also be fluent in language of foreign country.

3-4.1.5. Packed By Owner

TSPs must ensure that packing lists do not include any items listed as “packed by owner (PBO)” or “contents unknown.” Such descriptions are an immediate flag for close attention by Customs and Transportation Security Agency Officials, who could place shipments on hold pending search, which will severely delay delivery. If company encounters a PBO they must open the

3-4.1.6. Shipment of Boats/Kayaks/Canoes

DOS will not authorize the shipment of boats/kayaks/canoes. These items are defined as an open craft of a size that can accommodate an individual(s) to sit in it. The TSP must refuse the shipment of boats/kayaks/canoes. Acceptance of boats/kayaks/canoes renders the TSP solely responsible for all handling costs.

3-4.1.7. Billing through Department of State

3-4.1.7.1. PowerTrack Participation

TSPs submitting international offers under RFO [Section 3-4](#) must participate with PowerTrack. Questions regarding PowerTrack usage/participation may be forwarded to State Dept.

3-4.1.7.2. Excess weight charges.

DOS will issue a bill of lading and any other shipping document with all charges billed directly to the agency. The government will pay the total charges and the employee will reimburse the Government for the cost of transportation and other charges applicable to the excess weight. (Ref: 41 CFR 302-7-200)

3-4.1.7.3 Storage in Transit charges

Where storage and warehouse handling charges apply based on location of warehouse where storage in transit service is provided SIT rates to use are those of the destination point shown again on the GBL rather than the actual point of storage.

3-4.2. Household Goods

The percentage (%) cited in the submitting TSP's offer for the surface HHG represents a single-factor rate based on the Base-Line Rates specified in Section 2-7.2.2.6 per 100 pounds net weight including full replacement value TSP liability as defined in HTOS, Section 10 and **RFO Section 3-4.6**. The application of rates from/to the international point for the surface HHG shipment shall be based on the net weight of the shipment in pounds. Minimum weight is 1,000 pounds.

3-4.2.1. Services included in rate

1. Packing, including use of packing containers and materials from origin to destination, and unpacking. Shipping containers and packing materials furnished by the TSP will remain the property of the TSP. **All liftvans must be of new wood and in compliance with the ISPM#15 Standard.**
2. Servicing of appliances, except third party service.
3. All land, water, and air transportation, **EXCEPT:**
Services that DOS will not authorize are listed below:
 - Additional land transportation charges for shipments picked up or delivered from or to storage-in-transit;
 - **UAB surcharges (excluding Fuel)**
 - Port congestion surcharges, and/or war risk surcharges (also known as security surcharges) for areas not affected by war.
 - War and security surcharges
4. Export and import documentation services involving customs clearances.
5. Removal and placement of each article in the residence/warehouse or other building.
6. **Elevator, stair and excessive distance carry, piano/organ carry and/or heavy or bulky item charge** (except Item 5 in Section 3-4.2.2.)
7. Ferry, tunnel and bridge charges/tolls.
8. Bunker Fuel Charges

3-4.2.2. Services excluded from rate

1. Storage, waiting time and/or handling charges caused by failure of the origin GBLIO/RTO to furnish acceptable custom documents or by refusal of customs officials to clear shipment will be billed at charges provided in HTOS, Section 17 when performed by TSP. When such services are performed by a third party, billing will be at the actual cost charged to the TSP, supported by paid third party invoices when reference applicable rate schedules and/or tariffs when charges are assessed in accordance with such publications.
2. Any Government or public authority ordered charges for inspection, disinfestation, decontamination, fumigation or demurrage or other charges occasioned by such orders not the fault of the TSP.
3. Servicing of articles requiring services of third parties.
4. When an article cannot be picked up or delivered from a residence by the conventional method (doorways, stairs, elevator to floor) or the structural nature of the residence must be changed to accommodate a pickup or delivery (removal of windows, doors, etc), the TSP, upon approval by the RTO will be authorized third party service. This exception is directed at the pickups and deliveries from high rise apartment buildings and is not intended to be used for minor hoisting and lowering, such as 1st floor balconies in apartments and single family dwellings.
5. Shipments picked up or delivered to a mini warehouse, which involve a carry in excess of 100 feet between the TSP vehicle and the outside entrance door of the actual storage area, the RTO may authorize an excessive distance carry charge as defined in the HTOS, Section 17.

3-4.3. Transit Times on International Shipments.

In lieu of the transit times identified in Section 12 of the HTOS, the following criteria shall be used for determining international required delivery dates (RDD) on DOS shipments to and from the United States and foreign countries:

Country	RDD	Country	RDD	Country	RDD
AFGHANISTAN	60	GAMBIA	60	NIGER	60
ALBANIA	56	GEORGIA	56	NIGERIA	51
ALGERIA	50	GERMANY	49	NORWAY	55
AMERICAN SAMOA	50	GHANA	51	OMAN	52
ANGOLA	51	GREECE	56	PAKISTAN	64
ANTIGUA AND BARBUDA	45	GRENADA	56	PALAU	60
ARGENTINA	52	GUAM	56	PANAMA	48
ARMENIA	51	GUATEMALA	48	PAPUA NEW GUINEA	63
AUSTRALIA	65	GUINEA	51	PARAGUAY	52
AUSTRIA	49	GUYANA	51	PERU	51
AZERBAIJAN	56	HAITI	45	PHILIPPINES	67
BAHAMAS	45	HONDURAS	48	POLAND	49
BAHRAIN	49	HONG KONG	54	PORTUGAL	50
BANGLADESH	67	HUNGARY	46	QATAR	49
BARBADOS	45	ICELAND	52	ROMANIA	56
BELGIUM	46	INDIA	64	RUSSIAN FEDERATION	49
BELIZE	58	INDONESIA	63	RWANDA	60
BENIN	60	IRAN	60	SAO TOME AND PRINCIPE	60
BERMUDA	45	IRAQ	60	SAUDI ARABIA	51
BOLIVIA	54	IRELAND	57	SENEGAL	51
BOSNIA AND HERZEGOVINA	54	ISRAEL	51	SERBIA AND MONTENEGRO	60
BOTSWANA	51	ITALY	46	SEYCHELLES	60
BRAZIL	50	JAMAICA	45	SIERRA LEONE	51
BRUNEI DARUSSALAM	67	JAPAN	53	SINGAPORE	61
BULGARIA	56	JORDAN	51	SLOVENIA	49

GSA 2007-2008 Request for Offers
Centralized Household Goods Traffic Management Program (CHAMP)

BURKINA FASO	51	KAZAKHSTAN	66	SOLOMON ISLANDS	60
BURMA	67	KENYA	51	SOMALIA	60
BURUNDI	51	KIRIBATI	65	SOUTH AFRICA	51
CAMBODIA	63	KOREA	57	SPAIN	49
CAMEROON	51	KUWAIT	49	SRI LANKA	64
CAPE VERDE	60	KYRGYZSTAN	60	SUDAN	50
CENTRAL AFRICAN REPUBLIC	51	LAO PEOPLE'S DEMOCRATIC REP	63	SURINAME	51
CHAD	50	LATVIA	56	SWAZILAND	60
CHILE	52	LEBANON	51	SWEDEN	55
CHINA	67	LESOTHO	60	SWITZERLAND	52
COLOMBIA	70	LIBERIA	60	SYRIAN ARAB REPUBLIC	51
COMOROS	60	LIBYA	60	TAIWAN	54
CONGO	60	LITHUANIA	66	TAJIKISTAN	60
COOK ISLANDS	60	LUXEMBOURG	46	TANZANIA	51
COSTA RICA	46	MACEDONIA	60	THAILAND	63
COTE D'IVOIRE	60	MADAGASCAR	60	TOGO	60
CROATIA	46	MALAWI	51	TRINIDAD AND TOBAGO	51
CUBA	45	MALAYSIA	61	TUNISIA	46
CYPRUS	66	MALI	51	TURKEY	66
CZECH REPUBLIC	59	MALTA	46	TURKMENISTAN	60
DENMARK	55	MARTINIQUE	60	UGANDA	50
DJIBOUTI	51	MAURITANIA	51	UKRAINE	66
DOMINICAN REPUBLIC	45	MAURITIUS	60	UNITED ARAB EMIRATES	52
EAST TIMOR	60	MEXICO	48	UNITED KINGDOM	57
ECUADOR	51	MICRONESIA	46	URUGUAY	53
EGYPT	50	MOLDOVA, REPUBLIC OF	60	UZBEKISTAN	60
EL SALVADOR	48	MONGOLIA	60	VANUATU	60

EQUATORIAL GUINEA	60	MOZAMBIQUE	60	VENEZUELA	51
ERITREA	60	MOROCCO	49	VIET NAM	63
ESTONIA	55	MYANMAR	67	YEMEN	51
ETHIOPIA	51	NAMIBIA	51	YUGOSLAVIA	60
FIJI	63	NEPAL	67	ZAIRE	51
FINLAND	55	NETHERLANDS	46	ZAMBIA	51
FRANCE	46	NEW ZEALAND	64	ZIMBABWE	51
GABON	51	NICARAGUA	46		

Required delivery dates for shipments going between international locations are limited to 60 days. This RDD will be adjusted as historical data becomes available to validate and adjustment.

3-4.3.1 Calculating Transit Times

Transit times will be calculated from the last day of pick up until the shipment is available for deliver. Transit time will not include the time between the request for permission from post to forward shipment and the response to send shipment. Request to forward shipment to post must be made within three business days after pack out is completed.

Shipments that are going to miss the RDD must have a Missed RDD form sent into the GBL Issuing office and TTMContracts@state.gov. Contact the DOS Tender Administrator for a copy of the Missed RDD Form.

3-4.4. Application of International Rates for Specific Cities within China

TSPs submitting offers in accordance with [RFO Section 3-4](#), may file offers applicable to and from specific points within the country of China, as identified below. City codes are identified in [RFO Section 5-3](#).

Beijing	Chengdu	Guangzhou
Shanghai	Shenyang	

3-4.5. Released Valuation –International.

3-4.5.1. Transportation.

In lieu of the TSP liability at \$5.00 as provided for in the [RFO Sections 2-7.5.2 and 2-7.5.3](#), the TSP must offer surface shipments being released at a base value of **\$8.50** times the net weight of the shipment in pounds. All other provisions of Section 10 of the HTOS and this RFO will apply. There will be no additional cost to the DOS for this level of service during transit or SIT. The storage liability charge does not apply for the basic released value.

3-4.6. Excess Released Value.

3-4.6.1. Transportation.

In the event the employee declares a value greater than the base valuation of **\$8.50** times the net weight of the shipment in pounds, a Full Value Protection Service Shipment Charge of \$0.85 per \$100 will apply on that portion of the valuation declared in excess of shipments released value of **\$8.50** times the weight.

3-4.6.2. Storage-in-Transit.

In the event that the employee declares a value greater than **\$8.50** times the net weight of the shipment in pounds, a storage liability charge of \$0.18 per \$100 will apply on that portion of the valuation in excess of **\$8.50** per pound released.

3-4.7. Claims Report

At the end of each tender cycle the TSP is required to submit a Claims report showing all claims paid during that tender period on all DOS shipments. Contact the DOS Tender Administrator to receive an electronic copy of this report.

3-4.8. International Volume.

The DOS is estimating that the volume of shipments under this RFO is 3,000 shipments.

3-4.9 Application of Rate Offers.

- I The first 30 Days of SIT are inclusive of the filed rates.
- II All rate offers solicited for the DOS must incorporate the following accessorial services:
 - ATC Charges
 - All long carry charges at origin
 - All long carry charges at destination
 - All stair carries
 - One-time elevator charge
 - All charges associated with heavy or bulky items, to include piano/organ.
 - All charges for shuttle service
 - Crating up to \$250 (any amount above this must be approved by DOS)
 - All uncrating
 - Extra labor and all charges associated with Mini-storage.

3-5. Department of State (DOS) – Domestic (DOSDD)

3-5.1. General.

TSPs submitting offers in accordance with RFO Section 3-4, may file offers applicable between the points specified in RFO Section 5-2 and identified as Agency Specific Codes in RFO Section 5-1.

3-5.2. Released Valuation – Domestic.

In lieu of the TSP liability at \$5.00 as provided for in the RFO Sections 2-7.5.2 and 2-7.5.3, the TSP must offer shipments being released at a base value of \$6.50 times the net weight of the shipment in pounds. All other provisions of Section 10 of the HTOS and this RFO will apply. There will be no additional cost to the DOS for this level of service during transit or SIT. The storage liability charge does not apply for the basic released value.

3-5.3. Excess Released Value.

3-5.3.1. Transportation.

In the event the employee declares a value greater than the base valuation of \$6.50 times the net weight of the shipment in pounds, a Full Value Protection Service Shipment Charge of \$0.85 per \$100 will apply on that portion of the valuation declared in excess of shipments released value of \$6.50 times the weight.

3-5.3.2. Storage-in-Transit.

In the event that the employee declares a value greater than \$6.50 times the net weight of the shipment in pounds, a storage liability charge of \$0.18 per \$100 will apply on that portion of the valuation in excess of \$6.50 per pound released.

3-5.4 Application of Rate Offers.

All domestic rate offers solicited for the DOS must incorporate the following accessorial services:

- ATC Charges
- All long carry charges at origin
- All long carry charges at destination
- All stair carries
- One-time elevator charge
- All charges associated with heavy or bulky items, to include piano/organ.
- All charges for shuttle service
- Crating up to \$250 (any amount above this must be approved by DOS)
- All uncrating

- Extra labor and all charges associated with Mini-storage.
- All Surcharges or Security fees associated with ocean portion of Alaska Moves

3-5.5. Shipment of Boats/Kayaks/Canoes – Domestic

DOS will not authorize the shipment of boats/kayaks/canoes. These items are defined as an open craft of a size that can accommodate an individual(s) to sit in it. The TSP must refuse the shipment of boats/kayaks/canoes. Acceptance of boats/kayaks/canoes renders the TSP solely responsible for all handling costs.

3-5.6. Billing through Department of State

3-5.6.1 PowerTrack Participation

TSPs submitting offers under RFO Section 3-5 must participate with PowerTrack. Questions regarding PowerTrack usage/participation may be forwarded to State Dept.

3-5.6.2 Excess weight charges.

DOS will issue a bill of lading and any other shipping document with all charges billed directly to the agency. The government will pay the total charges and the employee will reimburse the Government for the cost of transportation and other charges applicable to the excess weight. (Ref: 41 CFR 302-7-200)

3-5.7. Domestic Volume.

The DOS is estimating that the volume of shipments under this RFO is 1,000 shipments.

3-5.8. Storage In Transit (SIT)

Service providers are required by the DOS to bill all SIT charges based on the destination listed on the GBL, not the actual SIT location. DOS is instructing the carrier that any shipment placed in SIT outside the 50-mile radius will be considered SIT at carriers convenience (HTOS 7-4.4.2). Under the HTOS, carriers are required to place shipments within a 50-mile radius of the destination unless the issuing office authorized in writing SIT over 50-miles from the destination shown on the GBL.

3-5.9 Weight Variance

In lieu of the weight variance of 115% as provided for in Section 2-7.12 of this RFO, all DOSDD international shipments shall be subject to a 110% weight variance.

3-6. Department of State (DOS) – International (DOSBG)

3-6.1. General.

The Dept of State is soliciting warehouse to door rates through the ITGBL program for household goods and privately owned vehicles. UAB is excluded. TSPs submitting offers in accordance with RFO Section 3-6, may file offers applicable between the origin location of the ELSO warehouse, located in Antwerp, Belgium (DOSBG) and applicable CONUS locations specified in this RFO Section 5-2, and identified as Agency Specific Codes in RFO Section 5-1. TSPs filing rates for international country to CONUS moves must be an approved TSP in CHAMP-I and must have received approval through GSA for the countries as part of the TSPs approved scope of operations. DOS is only accepting corporate level TSPs. All bookings and matters related to this RFO will be handled at the corporate level. Corporate may select origin agents as they see fit.

3-6.1.1. Shipment Tracking

Reserved for future use.

3-6.1.2. Shipment Reporting

All TSPs offering rates will be required to provide shipping details to include weights and pieces within seven calendar days from the day after the shipment is picked up. Reports should reach the DOS office via e-mail to: despatch_agency_elso@state.gov, ALMArchive@state.gov and ttncontracts@state.gov.

In addition to shipping detail reports on each individual shipment the TSP must provide a Status Tracking report weekly to: ttncontracts@state.gov. To obtain an electronic copy of this report please contact the DOS Tender Administrator. Our agency reserves the right to discontinue tendering any services if the TSP does not reports under these provisions.

3-6.1.3. Staffing Requirement

All TSPs must use trained personnel qualified in unpacking of personal property. TSPs personnel must include at least one employee that is fluent in English at destination services.

3-6.1.4. Packing/Unpacking Requirements

Shipments originating from the warehouse in Antwerp, Belgium location have been previously packed, crated and inventoried. Therefore, no additional packing requirements are required for TSPs. If an item requires repacking or recrating, the TSP must contact the Dept. of State representative to obtain approval. Justification and requests must be made in writing to the Dept of State. It will be at the agency's discretion to allow repacking or recrating.

3-6.1.5. Packing List / Inventory

The warehouse in Antwerp, Belgium will provide a packing list identifying the shipment contents to the TSP. If a shipment does not contain a packing list, the TSP should contact the Dept. of State representative to obtain proper paperwork to clear customs.

3-6.1.6. Loading Requirements

TSPs will be responsible for the through movement of the shipment from its origin warehouse location to destination.

3-6.1.7. Billing through Department of State

All billing for these services must be submitted to the Dispatch Agency ELSO in accordance with the billing address listed on the GBL. Questions and inquiries concerning billing may be addressed to despatch_agency_elso@state.gov.

3-6.2. Household Goods

The percentage (%) cited in the submitting TSP's offer for the surface HHG represents a single-factor rate based on the Base-Line Rates specified in Section 2-7.2.2.6 per 100 pounds net weight. The application of rates from/to the international point for the surface HHG shipment shall be based on the net weight of the shipment in pounds. Minimum weight is 1,000 pounds.

3-6.2.1. Services included in rate

1. Unpacking. Shipping containers, crates, and packing materials furnished by the warehouse will remain the property of the TSP. All liftvans must be in compliance with the ISPM#15 Standard.

2. All land, water, and air transportation, **EXCEPT:**

Services that DOS will not authorize are listed below:

- **Additional land transportation charges;**
- Port congestion surcharges, and/or war risk surcharges (also known as security surcharges) for areas not affected by war.
- War and security surcharges

3. Export and import documentation services involving customs clearances.

4. Removal and placement of each article in the residence/warehouse or other building.

5. **Elevator, stair and excessive distance carry, piano/organ carry and/or heavy or bulky item charge** (except Item 5 in Section 3-4.2.2.)

6. Ferry, tunnel and bridge charges/tolls.

7. Bunker Fuel Charges

3-6.3 Application of Rate Offers.

All rate offers solicited for the DOS must incorporate the following accessorial services:

- All long carry charges at destination
- All stair carries
- One-time elevator charge
- All charges associated with heavy or bulky items, to include piano/organ.
- All charges for shuttle service
- All uncrating
- Extra labor
- All charges associated with Mini-storage. (except Item 5 in Section 3-4.2.2.)

3-6.3.1. Services excluded from rate

1. Storage, waiting time and/or handling charges caused by failure of the origin GBLIO/RTO to furnish acceptable custom documents or by refusal of customs officials to clear shipment will be billed at charges provided in HTOS, Section 17 when performed by TSP. When such services are performed by a third party, billing will be at the actual cost charged to the TSP, supported by paid third party invoices when reference applicable rate schedules and/or tariffs when charges are assessed in accordance with such publications.
2. Any Government or public authority ordered charges for inspection, disinfestation, decontamination, fumigation or demurrage or other charges occasioned by such orders not the fault of the TSP.
3. Servicing of articles requiring services of third parties.
4. When an article cannot be delivered to a residence by the conventional method (doorways, stairs, elevator to floor) or the structural nature of the residence must be changed to accommodate a delivery (removal of windows, doors, etc), the TSP, upon approval by the RTO will be authorized third party service. This exception is directed at the deliveries from high rise apartment buildings and is not intended to be used for minor hoisting and lowering, such as 1st floor balconies in apartments and single family dwellings.
5. Shipments delivered to a mini warehouse, which involve a carry in excess of 100 feet between the TSP vehicle and the outside entrance door of the actual storage area, the RTO may authorize an excessive distance carry charge as defined in the HTOS, Section 17.

3-6.4. Transit Times.

In lieu of the transit times identified in Section 12 of the HTOS, shipments handled under this RFO Section 3-6 shall adhere to the transit times of 45 days between the warehouse in Antwerp, Belgium and CONUS destinations. Dept. of State may waive the transit time and penalty at their discretion.

Shipments that are going to miss the RDD must have a Missed RDD form sent into the GBL Issuing office and tmcontracts@state.gov. Contact the DOS Tender Administrator for a copy of the Missed RDD Form.

3-6.5. Released Valuation.

3-6.5.1. Transportation.

In lieu of the TSP liability as provided for in the RFO Sections 2-7.5.2 and 2-7.5.3, the TSP must offer surface shipments being released at a maximum value of \$500. Under the provisions of this tender of service, the TSP is to settle any small claims related to the Household Goods or POV shipment in the amount of \$500.00 US dollars or less. Any claims exceeding that amount can be referred to DOS for processing under the Military and Civilian Claim Act of 1964 as amended. All other provisions of Section 10 of the HTOS and this RFO will apply.

3-6.5.2. Missing Items.

Missing items will be handled in accordance with the provisions of HTOS Section 10, with the direction of the Dept. of State.

3-6.6. Claims Report

At the end of each tender cycle the TSP is required to submit a Claims report showing all claims paid during that tender period on all DOS shipments. Contact the DOS Tender Administrator to receive an electronic copy of this report.

3-6.7. International Volume.

The DOS is estimating that the volume of shipments under this RFO is 2,000 shipments.