

FEDERAL HUMAN CAPITAL SURVEY 2004

Report of Results

Enclosed is a question-by-question summary of your department's or agency's response to the 2004 Federal Human Capital Survey. This summary displays results by Favorable, Neutral, Unfavorable, and in some cases where applicable, Do Not Know responses. Each item on the survey is associated with one of five response scales. As shown below, for each response scale two responses are categorized as "Favorable", one response is categorized as "Neutral", and two responses are categorized as Unfavorable".

Unfavorable Responses		Neutral Response	Favorable Responses		Do Not Know
Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree	Do Not Know
Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree	
Very Dissatisfied	Dissatisfied	Neither Dissatisfied nor Satisfied	Satisfied	Very Satisfied	
One of the Worst	Below Average	Average	Above Average	One of the Best	
Very Poor	Poor	Fair	Good	Very Good	

The total number of respondents answering each question is also displayed in the summary and is identified under the column heading "N".

Detailed survey data for your department or agency are available on a private Web site maintained by OPM. Your agency has already identified personnel who will have access to this Web site.

Thank you for your support of the Federal Human Capital Survey.