



# Chronic Care Initiative Update

March 1, 2007



## Chronic Care Initiative (CCI) News:

- **NCC Meeting: (2/26 to 3/2)**
  - Plenary session held by Rashad Massoud, MD, Senior Vice President of IHI.
  - Breakout session held by Cindy Hupke, Jerry Langley, and Ty Reidhead with approximately 70 attendees on “Putting Improvement into Practice: *An Integrated Chronic Care Collaborative*”
  - “Meet and Greet” held with approximately 50 participants that came to an evening informal discussion regarding the CCI.
  - NNLC discussion session with approximately 30 attendees by Rashad Massoud, Lisa Dolan-Branton and Pat Lundgren
- **IHI International Forum on Redesigning the Clinical Office Practice** on March 25-27 in Nashville, Tennessee. Terry Cullen and Bruce Finke will present on “Beading the Necklace: Innovation through Health Information Technology in the Indian Health System.”

## IPC-IHS News:

- **The Innovations in Planned Care for the Indian Health System is an “Innovation Process.”** Typical collaboratives have a well defined package that is used to facilitate change and improvement. Transformation of care systems to improve care of all conditions (as will be done in the IPC-IHS) is an effort that has not yet been tried.
- **The overall framework for the Innovation is depicted in the slide below:**
  - **Weekly pre-work calls have begun.** Teams have developed aim statements and goals, worked on self-assessments of their care delivery and processes, received training in web-ex, and developed care teams. Virtual site visits are in process for new sites. Sites are being strongly encouraged to include a consumer/community member on their innovation team.
  - The **IPC expert panel meeting** was held in Phoenix, AZ on January 17-18
    - Approximately 30 participants – half IHS/Tribal and half outside experts participated.

