

New, Expanded Services Available: Counseling and Social Services

GSA MAS 738X, Human Resources and Equal Employment Opportunity Services



Introduction to Social Services

If your agency is experiencing greater demands and decreased staff, contracting for human resources may be the perfect solution. In response to your needs, GSA Multiple Award Schedule (MAS) 738X, Human Resources and Equal Opportunity Services has been expanded to include additional services.

Among the expanded services are counseling and social services under Special Item Number (SIN) 595-28, Social Services. Your agency will experience the numerous advantages of contracting these services through GSA MAS 738X, rather than going the route of open-market procurements. Typically, orders through GSA MAS are faster than open-market procurements and offer a wide array of pre-qualified vendors already on contract to do business with the federal government.

With ever-increasing readiness requirements and military service members and families facing multiple deployments, agencies need the ability to provide and quickly activate a network of trained social service providers. The use of GSA MAS vendors provides your agency with access to contractors who are familiar with government practices and have employees with specialized labor skills. The Social Services SIN is intended to be a ready resource of skilled and experienced professionals offering a wide range of services.

As an added benefit, the comprehensive human-resources solutions of GSA MAS 738X can be crafted to cover the full scope of your human-capital-management needs. Solutions can be created with vendors who offer services through multiple SINs, Corporate Contracts or Contractor Team Arrangements. GSA stands ready to provide your agency with a full range of support, from guidance to fee-based assisted services.



Scope of Social Services

Under SIN 595-28, your agency may issue a task order for essential personal support services from pre-qualified vendors. This SIN provides a full range of human-resources employee assistance and related social services, including:

- Employee Assistance Programs (EAP);
- Vocational Therapy;
- Rehabilitation Therapy;
- Physical and Occupational Therapy;
- Child, Youth and Family-Support Services;
- Emergency Response and Relief Services;
- Personal Care;
- Day Care;
- Religious and Human-rights Consulting;
- Veterans' Re-adjustment Counseling;
- Benefits Compensation Consulting;
- Health and Wellness Training;
- Stress Management Consultation;
- Substance-abuse Services; and
- Legal Counseling.

Examples of Agency Use of Social Services SIN

The Social Services SIN may benefit a wide array of customer agencies, especially the civilian and military agencies with personnel subject to high levels of work-related stress including overseas deployments. This offering may be especially useful to agencies supporting military and civilian personnel and their families, such as DoD, the U. S. Department of State and the U. S. Department of Veterans Affairs. Services include physical and occupational therapy, daycare, re-adjustment counseling and stress management.

These services can also be used to help agencies assist victims of floods, fire and other disasters with grief counseling, emergency response and relief, family support services, legal counseling, and career counseling.

In federal agencies, there is a growing need to provide traditional EAP. EAP is a critical program benefitting both managers and employees. EAP services available to agency employees include services for stress and relationship problems, work-life issues, professional and personal development and substance abuse services.

Services Already Included in GSA MAS 738X

GSA MAS 738X, Human Resources and Equal Opportunity Employment Services is a comprehensive source for creating the human capital management solutions needed for supporting today's workforce. Whether your agency requires employment screening, equal-opportunity programs, emergency staffing, or specialized training, GSA enables easy access to leading pre-qualified contractors that can drive successful human-capital management – all from one source.

Additional Information

For a complete list of services offered as part of GSA MAS 738X, please visit www.gsa.gov/elibrary, where you may access the eLibrary homepage. Once on eLibrary, use the "Quick Schedule" function at the top right of the page to locate GSA MAS 738X – and you will find a wealth of information about how this MAS can help your agency achieve its human-capital goals.

GSA MAS 738X, Human Resources and Equal Employment Opportunity Services. For more information, visit www.gsa.gov/hreeo, call (212) 264-0868 or e-mail smartshop@gsa.gov.

Ordering Guidelines

For ordering procedures, please refer to the Federal Acquisition Regulations (FAR) 8.405-3.