

New I.D. Card - What it Means to You



Leslie Plomondon
GSA Region 8 Administrator

There is an important change coming to all federal government personnel in the Rocky Mountain Region. Federal agencies are beginning their implementation of the Homeland Security Presidential Directive 12 (HSPD-12). This requires all federal employees and contractors who have routine access to federally controlled facilities and information technology systems, to have a new I.D. card – even those who recently received a legacy “National ID” card.

HSPD-12 established a policy for a common identification standard for federal employees and contractors. This new Personal Identity Verification (PIV) card is an improvement over previous editions because of enhanced security and functionality. It is a photo identification that can be used for immediate building and computer access while protecting personal privacy and reducing vulnerability to identity fraud. Each federal agency is responsible for the implementation of this new policy for its personnel.

While GSA personnel in the Rocky Mountain Region have already begun the process to receive their new cards, it is important to understand how implementation will occur. It will follow this process:

- **Sponsorship** - Employee information is validated and uploaded into the system.
- **Enrollment** - An employee comes to an enrollment station, verifies employment and contact information, and provides two forms of photo ID and digital fingerprints. After the background information is verified, the card is released for production.
- **Activation** - The card is “activated” when the employee picks up the card, verifies information, and selects a personal identification number (PIN).

GSA’s HSPD-12 Project Management Office (PMO) coordinates the credentialing process of the new PIV cards. The HSPD-12 PMO is using a phased approach to credential GSA personnel based on deployment of enrollment centers in each region. Updated information about enrollment centers will be provided to GSA personnel in each region as new regional stations come on-line.

The Rocky Mountain region will open a GSA enrollment station in the Denver/Lakewood area to support the implementation of the HSPD-12.

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The GSA enrollment station will conduct a card-issuing process for the new HSPD-12 compliant credentials.

GSA personnel will have access to more than 200 enrollment stations nationwide. Employees who were sponsored but are distant from a GSA enrollment stations may delay enrollment until a more convenient station is available. Employees planning to travel to an area currently served by a GSA enrollment station may contact the HSPD-12 PMO to arrange for enrollment during the visit. For trips greater than five days, the HSPD-12 PMO may be able to expedite processing to allow distant employees to enroll and activate their PIV card during

the course of their trip. Contact the HSPD-12 PMO at hspd12.pmo@gsa.gov in advance of your travel plans to gauge the feasibility of expedited enrollment and activation.

GSA's nationwide roll-out of PIV card issuance in compliance with HSPD-12 is expected to be 75% complete by October 27, 2008, and fully implemented by February 2009. Please visit <http://insite.gsa.gov/hspd12implementation> for more information.



Success Stories

Industry Partner Showcase is a Home Run

Carolyn S. Helstrom

Thanks to all the agencies, businesses and volunteers who attended and made the January 23, 2008, Industry Partner Showcase at the Denver Federal Center such a success. The intent of these expos is to afford businesses the opportunity to meet and to create relationships with federal agencies to market their service. Businesses were energized and ready to talk to attendees about what they do best. The event provided a tremendous networking opportunity.

Consider participating in such an expo in the future. GSA regularly hosts them throughout the year. Some benefits include:

- Location - The event is held in your backyard at the Denver Federal Center.
- There is no requirement to register or arrange travel.
- Agencies can achieve their small business goals.
- Agencies can meet businesses with new state-of-the-art technologies.

For future Industry Partner Showcase events go to www.gsa.gov/events or contact Carolyn Helstrom at 303-236-0717.

Upcoming Events

Christopher H. Cole

GSA Expo

What: The GSA Expo

When: April 22-24, 2008

Where: Anaheim, California

Visit expo.gsa.gov for updated information and to register.

GSA SmartPay Training Conference

What: Tenth Annual GSA SmartPay® Training Conference

When: July 22-24, 2008

Where: Denver, Colorado

Visit www.gsmartpayconference.org to register.

Small Business Outreach Opportunity

What: Gateway to Government Contracting

When: April 22-24, 2008

Where: Antlers Hilton, Colorado Springs, Colorado

Go to www.online-storefront.com/sboutreach2008/ for more information.

Rocky Mountain Region SBUC Participates in Wyoming GRO-Biz Conference

Douglas L. Flanders

On February 20 and 21, the Rocky Mountain Region Small Business Utilization Center (SBUC) participated in the Sixth Annual Wyoming Government Procurement Opportunities for Small Business Conference. The GRO-Biz conference was sponsored by the Office of U.S. Senator Mike Enzi (WY) and the Wyoming Business Council.

The conference offered businesses the opportunity to attend workshops, network and meet one-on-one with representatives from federal and state agencies. Workshop topics included “Overcoming Contract Bundling,” “Wide Area Workflow,” “Mentor-Protégé programs,” and “Getting on a GSA Schedule,” (which was led by Pennie Estrada, the Region’s SBUC Director). In addition, a panel of successful small businesses shared their success stories and answered questions from the audience.

Senator Enzi delivered the opening remarks stating that this was an excellent opportunity for small business owners, representatives of small business interest groups, and federal agencies to continue dialogue about federal government selling opportunities. Keynote speakers included Sue Payton, Assistant Secretary of Air Force Procurement, Major Richard Marsh, Commander 90th Contracting Squadron, Diane Wolverton, SBDC State Director, Ben Avery and Brandon Marshall, Wyoming Business Council, and Tim Foreman, Director, Navy Small Business Office.



Meet Your Investigative Team

Jennifer Beck

In November 2007, the General Services Administration, Office of Inspector General (GSA-OIG), opened a new investigation office located in the Denver Federal Center.

The GSA-OIG performs investigations pursuant to violations of GSA

programs and operations. These can be criminal, civil and/or administrative in nature with emphasis on white collar crimes. Typically, the Office of Investigations conducts investigations relating to violations of Title 18, United States Code: including fraud, bribery, larceny, embezzlement, collusion, false claims, and conflict of interest. These investigations also extend to numerous other federal statutes, where the violations may be in the form of threats, thefts, forgeries, extortion, or embezzlements, effecting the programs and operations of the GSA. Enforcement activities can include interviews, undercover operations, surveillance, arrests, and searches warrants.

Complaints can be reported by e-mailing fraudnet@gsa.gov or contacting the FraudNet hotline at (800) 424-5210. You may also submit a FraudNet form found at <http://oig.gsa.gov/form.html> and mail that to GSA/OIG Investigations, ATTENTION: FraudNet Hotline, 1800 F Street, N.W., Washington, DC 20405.



Fed Fleet 2008

www.fedfleet.org

Eighth National Motor Vehicle and Aviation Workshops and Exposition

The Federal Fleet Policy Council, GSA’s Office of Governmentwide Policy, the Interagency Committee for Aviation Policy, and GSA Fleet are proud to host Fed Fleet 2008 from June 24 -26 at the Hilton Anatole Hotel in Dallas, Texas. This event includes the GSA Automotive Federal Vehicle Standards breakout sessions and vendor presentations. The agenda also features extensive aviation workshop sessions and an all-day basic fleet management class. This comprehensive selection of fleet management, automotive procurement and aircraft-related educational sessions truly makes Fed Fleet 2008 a one-stop experience for fleet and aviation management professionals. Take advantage of this excellent offering and register at www.fedfleet.org today.

Lower Your Car Insurance Rates – Here's How

www.gsa.gov

GSA Fleet is committed to saving lives on and off the job. GSA Fleet and the National Safety Council are partnering to offer free defensive driving courses to all GSA fleet customers and GSA employees. Additionally, GSA family and friends may also access this course for a \$39 charge.

The four-hour course is designed to provide training at your convenience on your personal computer. Using state-of-the-art animation and graphics, the online defensive driving course offers an engaging and interactive learning environment. Users can analyze real driving situations, spot driving hazards, and identify the correct defenses. No other driver improvement course has a higher rate of success in reducing the severity and frequency of collisions for its graduates. If you take advantage of this offer, you will receive a Water Crest certificate upon completion from the National Safety Council. In many states that could mean lower car insurance rates. Check with your insurer today.



To Sign up for this important driving course:

GSA Fleet customers:

- Go to <http://drivethru.fss.gsa.gov>
- Enter your GSA fleet customer number
- Click on the GSA fleet driving course button to the left
- You will be presented with a registration page. Fill in all your information, including a login ID and a password of your choice, then click on submit.
- On the “My Place” page, click on “Safety”
- Then on “My Course” page, click on “NSC Defensive Driving Course 8th Edition” to begin the course.

GSA employees:

- Go to <http://drivethru.fss.gsa.gov>
- Rocky Mountain Region GSA employees may enter the following customer number: **071200477455815**
- Click on the GSA fleet driving course button to the left
- Next you will see a pop up window and need to enter your email address
- You will be presented with a registration page – select “new student.”
- On the “My Place” page, click on “Safety”
- Then on “My Course” page, click on “NSC Defensive Driving Course 8th Edition” to begin the course.

GSA friends and family:

- Go to <http://safetyserve.com/GSAfleet>
- Click on “New Student”

Waste Not, Want Not

Bridget Berninger

We've all heard of "Give a penny, take a penny," and what could be better? How about "Take a Box, Leave a Box?" That's U-Haul's new program to encourage recycling and reuse of cardboard boxes. U-Haul locations across the country now have displays with boxes that people have bought from U-Haul and returned for another mover to use – free of charge. If a customer takes a box, they are encouraged to return it.

Another new service offered by U-Haul is a space on their Web page that allows people to post if they have boxes to give away or sell. It also allows people to post if they need boxes as well. Visit www.uhaul.com/sustainability/boxes/ for more information about the "Take a Box, Leave a Box" and "Box Exchange" programs.



Telework: The "Finally" Frontier

Bridget Berninger

We're recycling. We're using energy-saving appliances, buying bio-degradable cleaning products, putting our lunches in reusable containers and trying to conserve gasoline. What more can we do? How about Teleworking - it's green, it's efficient, and it's "in."

Telework can have a major impact on the environment by reducing or eliminating drive times, equaling less motor idling during morning and afternoon commutes. It also promotes safety by reducing highway congestion during rush hour. Employer benefits can include cost savings, improved motivation, and flexible staffing. Benefits for employees consist of reduced travel time and cost, lower stress, and increased productivity without the distractions of a crowded workspace.

With rapidly expanding mobile technology including laptops, PDAs and wireless internet, work can be done almost anywhere. GSA found that there are days that employees did not need to physically be in the office – and telework became an obvious and practical solution.

Far from the "line of sight" management that most managers are accustomed to, teleworking is a "work anywhere" approach. Alternative worksites include home, telework centers, and other designated areas.

GSA Administrator Lurita Doan has challenged GSA to lead by example and increase teleworking participation to 50% of all eligible employees by 2010. By the end of this year, GSA's goal is to have 20% of eligible workers teleworking.

The key to successful telework is to identify those tasks that can be performed remotely. Work is what you do, not where you do it. Go to www.telework.gov for more information on telework.

Buy Green Through GSA

Cheryl W. Ansaldi

Want to purchase more environmentally friendly products and services? Then discover GSA's "Green" procurement tools including GSA Advantage! and GSA Global Supply. Learn how easy it is to buy green through GSA with this FREE training course. Contact Cheryl Ansaldi, GSA Federal Acquisition Service at 303-236-7575 or cherylansaldi@gsa.gov for more information.



Another Extended GSA Service

Carolyn S. Helstrom



Outsourcing - the purchase by a company of labor or parts from a source outside the company rather than using the company's staff or plant. This term can have different meaning to different people – shipping jobs overseas or reduction of business costs. For GSA Federal Acquisition Services (FAS), it means “the customer comes first.”

FAS is assisting the Defense Information Systems Agency (DISA) GS452 – Infrastructure Management and Support with several of their assisted acquisition requirements. One of the services provided to the customer is a “one point of contact” or project manager to help manage their tasks. FAS and DISA have worked out an arrangement which benefits both agencies. This might appear to be of a small significance except when this “one point of contact” can actually sit at the customer's location, the service becomes a real bonus!

GSA's “one point of contact” at DISA is Sid Garcia, a Master's Certified Project Manager. Besides completing the project management certification, Sid was also required to apply for, and be issued, a national security clearance. Sid has been the DISA account manager for more than a year, assisting them with their GSA task orders. In November 2007, DISA invited Sid to work in their office. Sid is still employed by GSA, but is physically embedded at the DISA agency two days a week. During this time, Sid attends regularly scheduled staff meetings where he provides real time project updates for which GSA is providing assisted acquisition services. Some of these projects include construction requirements, for which FAS and PBS, through One GSA, have partnered and are performing in concert to ensure this customer is getting the best GSA has to offer.

The advantages to both GSA and DISA with this arrangement are many.

- The Project Manager (PM) can recommend acquisition solutions at the onset of a project.
- The PM attends staff meetings as requested and reports out to agency management on progress.
- The customer has one point of contact for all GSA related questions.
- The PM contacts the appropriate GSA personnel and responds quickly providing the customer reliable and consistent data.
- DISA receives “real time” answers pertaining to requirements, funding and GSA processes.

GSA management supports this effort by providing the PMs with the tools they need to be successful such as broadband access, extra workstations, printers, and other computer peripherals.

One additional bonus and most important to the mission of GSA, the relationship between FAS and DISA now includes PBS services. We are providing a One GSA solution to the customer. GSA Rocky Mountain Region is using this project as a model for other One GSA initiatives in the region

Please call 877-734-8387 or email fas.r08@gsa.gov for information related to:

- FAS resources
- Acquisition process
- Financial management
- Project management
- Telecommunications



SPOTLIGHT



Wanda M. Hobart: Deputy Regional Administrator (Acting)

Douglas L. Flanders



Wanda Hobart is the GSA Director of the Office of Portfolio Management in its Public Buildings Service (PBS) Rocky Mountain Region. Wanda joined the Federal Service in 1979 with the Department of Interior (DOI) in Philadelphia. During her tenure at DOI, she worked for the Heritage Conservation Recreation Service, the National Park Service, and the Bureau of Reclamation. At DOI, Wanda was involved in land acquisition, environmental studies, public development and public-use grants to federal and local municipalities.

Wanda launched her career with GSA in 1987 as a realty specialist in Denver. Over the years she has gained experience every aspect of PBS's business by leading multi-disciplinary offices and being active in many national initiatives. She served a multi-year assignment in Central Office as the Director of PBS's national Realty Leadership Network and a six-month detail as acting

Director of the PBS Computer Integrated Facility Management Division in PBS's office.

In 2002 Wanda returned to the Rocky Mountain Region as Director of the Office of Portfolio Management and Business Services. She continues to be active as a realty specialist and working on national activities.

Wanda has received several performance and service related awards in her federal tenure. Most notably are two Commendable Service Awards, received in 1995 and 2000, as well as others such as a GSA Giraffe Award, a Government Computer News Award, and the Meritorious Service Award. She holds a Bachelor of Science degree and a Master of Arts degree from Brigham Young University.

His Service Continues: Jonathan Bringewatt

Sally Mayberry



Jonathan Bringewatt came to GSA in November 2006 as a building management intern. His primary responsibility is in lease administration from the Lakewood/Golden area to Colorado Springs and the eastern side of the Rockies. Lease administration involves conducting annual inspections, coordinating Reimbursable Work Authorization (RWA) projects, troubleshooting building problems, and distributing annual customer surveys. It is primarily a communication job, acting as a liaison between private sector landlords, federal tenants, and GSA.

Jonathan transferred to GSA after spending almost seven years working for another government agency -- the Peace Corps. He and his wife of twelve years, Becky, served as volunteers in the North African kingdom of Morocco from 1999 to 2001. Upon their return to the U.S., Jonathan worked temporarily as a USPS letter carrier before getting a job as a Peace Corps recruiter. After several years of recruiting, he met a GSA recruiter at a career fair and joined the intern program shortly thereafter.

With an undergraduate degree in philosophy, Jonathan was happy to hear that the GSA intern program would accept liberal arts majors! He is currently working on a Master's degree at Regis University.