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EXECUTIVE SUMMARY

This is a report of the tables compiled by 32 Urban Indian Health Programs (UIHPs) as part of their UIHP Common Reporting Requirements (UCRR) for the Indian Health Service (IHS). This reports summarizes the 2000 UCRR data submitted to the IHS. It also contains summary information going back to 1989.

Not all urban programs were able to provide complete FY 2000 UCRR data. When such data were incomplete, the most recent UCRR data were used. Data were unavailable for 1999 for the following four (4) programs:

- | | |
|-----------------|--------------------|
| 1) Bakersfield* | 3) Oklahoma City** |
| 2) Fresno* | 4) Tulsa** |

Programs denoted by (*) are being reorganized and unable to provide meaningful data for FY 2000. Programs denoted by (**) are funded as demonstration projects and are subject to different reporting requirements.

Several aspects of the UIHP Statistics data collection for FY 1999 have been changed from previous years. Definitions of data elements and service types were modified for better clarity and consistency. Training and technical assistance for the UIHP Statistics data collection was handled primarily by IHS Area Office Urban Coordinators. Data collection and data processing was facilitated by the use of an electronic data worksheet for data submittal to IHS for statistical processing.

INTRODUCTION

The fiscal year 2000 Urban Indian Health Program (UIHP) tables are a compilation of UIHP Common Reporting Requirements Reports (UCRRs) from the Urban Indian Programs. The UCRR data have been analyzed, displayed, and put into these tables to enable a descriptive review of the 32 Urban Indian Health Programs.

The summary tables contain UCRR comparative data going back to 1989.

This report is organized by a brief description of each clinic information section followed by corresponding tables.

ACKNOWLEDGEMENTS

The UCRR analysis and tables for FY 2000 were completed by Information and Management Technologies, Inc. (I&M Technologies) under contract with the Indian Health Service, Ms. Karen Boyle, Project Officer. Both Ms. Boyle and Mr. James F. Cussen, Director, IHS Urban Indian Health Program Branch, worked tirelessly to coordinate the completion of UCRRs and the correction of inconsistent data. The data quality improves each year because the IHS UIHP team extends themselves to emphasize data quality assurance.

Appreciation is given to the various Urban Indian Health Programs who have responded patiently and effectively to requests to provide their reports. Thanks also to the Indian Health Service Area Coordinators for their assistance in reviewing the submittals and forwarding the data to I&M Technologies, Inc.

1. FUNDING

These tables present the sources of funds for Urban Indian Health Programs during FY 2000.

TABLE 1.1 FUNDING AND SERVICES BY YEAR: This table summarizes the IHS and Other funding received by the Urban Indian Health Programs, as well as the total number of services provided, for the period 1989-2000. This table emphasizes the leverage IHS funding has on attracting other sources of funding.

TABLE 1.2 URBAN PROGRAM FUNDING BY SOURCE BY YEAR: This table summarizes the funding by source and by year for the period 1989-2000 for Urban Indian Health Programs. This table presents the amount of funding by IHS, Other Federal, State, County, City, and Other funding sources. "IHS" includes Title V and all other IHS funding. "Other Federal" consists of WIC, Section 330, MCH, and Title X funding. "Other" includes Medicare, Medicaid, patient payments, other 3rd parties, foundation grants, church donations, etc.

TABLE 1.3 DISTRIBUTION OF URBAN PROGRAM FUNDING BY SOURCE BY YEAR: This table summarizes the program funding by source and by year as percentages of the total funding for each Urban Indian Health Program during the period 1989-2000.

TABLE 1.4 FUNDING BY SOURCE BY PROGRAM: This table presents funding by source for fiscal year 2000 for each Urban Indian Health Program. The Urban Indian Health Programs are presented on the far left side under their respective IHS Area. The sources of funds are Section 330, MCH, Title X, WIC IHS Other, Other Federal, Medicare, Medicaid, Title XX, Other 3rd Party, Patient Collection, State, County, City, and Other.

TABLE 1.5 FUNCTIONAL COST BY SERVICE TYPE BY PROGRAM: This table presents the functional cost by service type for fiscal year 2000 for each Urban Indian Health Program. Functional service types include Medical, Laboratory (medical), X-Ray (medical), Pharmacy, Dental, Inpatient, Health Education, Nutrition, Mental Health, Allied Health, Community Services, and Substance Abuse.

TABLE 1.6 ENCOUNTERS BY SERVICE TYPE AND BY PROGRAM: This table represents the number of encounters by type of service provided by each Urban Indian Health Program for fiscal year 2000. An encounter is defined as a face-to-face contact between a user and a provider of health care services who exercises independent judgement in the provision of health services to the individual patient. For a health service to be defined as an encounter, it must be documented.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 1.1 FUNDING AND SERVICES BY YEAR

YEAR	IHS FUNDING	OTHER FUNDING	TOTAL FUNDING	TOTAL SERVICES
1989	\$7,515,470	\$10,068,157	\$17,583,627	426,339
1990	\$8,250,231	\$20,836,784	\$29,087,015	620,224
1991	\$9,968,102	\$19,375,747	\$29,343,849	664,131
1992	\$8,360,441	\$18,844,232	\$27,204,673	504,714
1993	\$15,812,951	\$20,088,892	\$35,901,843	784,581
1994	\$14,111,855	\$22,417,824	\$36,529,680	722,615
1995	\$16,450,840	\$21,757,038	\$38,207,878	620,126
1996	\$18,044,992	\$22,548,068	\$40,593,060	668,086
1997	\$18,982,643	\$25,946,987	\$44,929,630	495,963
1998	\$22,705,029	\$26,610,631	\$49,315,660	545,745
1999	\$24,714,234	\$23,629,788	\$48,344,021	423,049
2000	\$26,800,222	\$26,368,963	\$53,169,185	483,441

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 1.2 URBAN PROGRAM FUNDING BY SOURCE BY YEAR

YEAR	TOTAL	IHS	OTHER FEDERAL	STATE	COUNTY	CITY	OTHER
1989	\$17,583,627	\$7,515,470	\$5,547,662	\$1,474,741	\$889,433	\$396,225	\$1,760,096
1990	\$19,997,661	\$8,250,231	\$1,483,840	\$2,259,405	\$1,523,687	\$427,228	\$6,053,270
1991	\$20,361,021	\$9,968,102	\$1,818,206	\$3,175,507	\$1,498,538	\$1,950,334	\$1,950,334
1992	\$21,830,609	\$15,669,891	\$1,352,075	\$1,382,592	\$1,837,254	\$628,879	\$959,918
1993	\$35,901,843	\$15,812,951	\$6,867,526	\$2,885,111	\$1,777,613	\$458,021	\$8,100,621
1994	\$36,529,680	\$14,111,856	\$7,404,022	\$1,533,238	\$2,239,379	\$275,339	\$10,965,846
1995	\$38,207,696	\$16,450,840	\$6,516,490	\$1,903,069	\$2,212,025	\$269,895	\$10,855,377
1996	\$40,593,060	\$18,044,992	\$6,592,791	\$2,113,139	\$2,167,610	\$368,045	\$11,306,484
1997	\$44,929,630	\$18,982,643	\$7,409,862	\$2,357,329	\$1,291,186	\$963,508	\$13,925,102
1998	\$49,315,660	\$22,705,029	\$6,615,204	\$2,694,717	\$1,851,002	\$471,564	\$14,978,144
1999	\$48,344,021	\$24,714,234	\$4,424,295	\$2,897,012	\$1,729,310	\$681,725	\$13,897,446
2000	\$53,169,185	\$26,800,222	\$6,916,953	\$3,438,475	\$2,273,504	\$1,235,486	\$12,504,545

URBAN INDIAN HEALTH PROGRAM, 2000

TABLE 1.3 DISTRIBUTION OF URBAN PROGRAM FUNDING BY SOURCE BY YEAR

YEAR	IHS	OTHER FEDERAL	STATE	COUNTY	CITY	OTHER	TOTAL
1989	43%	32%	8%	5%	2%	10%	100%
1990	41%	7%	11%	8%	2%	30%	100%
1991	49%	9%	16%	7%	10%	10%	100%
1992	72%	6%	6%	8%	3%	4%	100%
1993	44%	19%	8%	5%	1%	23%	100%
1994	39%	20%	4%	6%	1%	30%	100%
1995	43%	17%	5%	6%	1%	28%	100%
1996	44%	17%	5%	5%	1%	28%	100%
1997	42%	16%	5%	3%	2%	31%	100%
1998	46%	13%	5%	4%	1%	31%	100%
1999	51%	9%	6%	4%	1%	29%	100%
2000	50%	13%	6%	4%	2%	24%	100%

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 1.4 FUNDING BY SOURCE BY PROGRAM

SECTION 330		MCH&WIC	IHS TITLE V	IHS OTHER	FEDERAL	OTHER	STATE	COUNTY	CITY	OTHER (non-Federal)	TITLE XVIII MEDICARE	TITLE XIX MEDICAID	OTHER THIRD PARTY COLLECTIONS	PATIENT COLLECTIONS	TOTAL
ABERDEEN AREA															
LINCOLN	\$0	\$0	\$534,839	\$366,171	\$16,070	\$0	\$0	\$94,355	\$0	\$0	\$0	\$373,539	\$0	\$110	\$1,385,084
PIERRE	\$0	\$0	\$423,093	\$358,892	\$0	\$0	\$10,000	\$0	\$0	\$4,500	\$0	\$26,874	\$9,078	\$25,268	\$857,705
ALBUQUERQUE AREA															
ALBUQUERQUE	\$0	\$54,533	\$220,280	\$210,090	\$337,153	\$354,752	\$0	\$0	\$43,620	\$35,150	\$0	\$60,790	\$2,244	\$19,058	\$1,337,689
DENVER	\$0	\$0	\$339,852	\$227,065	\$0	\$32,371	\$0	\$0	\$0	\$18,000	\$0	\$0	\$0	\$376	\$617,664
BEMIDJI AREA															
CHICAGO	\$0	\$0	\$0	\$658,500	\$0	\$23,269	\$0	\$0	\$5,586	\$89,129	\$0	\$21,770	\$20,790	\$4,381	\$823,425
DETROIT	\$0	\$0	\$563,592	\$226,340	\$0	\$130,863	\$0	\$0	\$44,649	\$6,388	\$7,370	\$3,553	\$8,777	\$4,634	\$996,167
GREEN BAY	\$58,772	\$0	\$245,118	\$148,849	\$0	\$0	\$0	\$0	\$0	\$265,011	\$0	\$0	\$0	\$0	\$717,749
MILWAUKEE	\$0	\$0	\$747,584	\$241,000	\$0	\$0	\$0	\$0	\$0	\$0	\$5,901	\$43,437	\$48,683	\$7,299	\$1,093,904
MINNEAPOLIS	\$444,398	\$64,894	\$1,280,861	\$489,452	\$0	\$368,320	\$81,913	\$16,691	\$0	\$365,705	\$82,936	\$852,860	\$163,840	\$78,102	\$4,289,972
BILLINGS AREA															
BILLINGS	\$0	\$0	\$0	\$624,488	\$0	\$0	\$0	\$0	\$0	\$0	\$4,303	\$2,058	\$5,625	\$0	\$636,474
BUTTE	\$0	\$0	\$278,552	\$184,199	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$462,751
GREAT FALLS	\$0	\$0	\$315,711	\$214,036	\$0	\$4,775	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,566	\$537,088
HELLENA	\$0	\$0	\$197,636	\$214,987	\$0	\$3,725	\$0	\$0	\$0	\$12,526	\$531	\$34,508	\$6,034	\$1,317	\$471,264
MISSOULA	\$0	\$0	\$319,914	\$244,200	\$0	\$24,929	\$7,626	\$0	\$0	\$16,062	\$0	\$450	\$675	\$6,649	\$620,505
CALIFORNIA AREA															
LOS ANGELES	\$0	\$0	\$1,867,165	\$494,847	\$10,000	\$26,330	\$153,017	\$0	\$0	\$0	\$0	\$0	\$10,022	\$0	\$2,561,381
OAKLAND	\$760,894	\$397,830	\$713,523	\$328,239	\$0	\$399,757	\$822,321	\$1,065,869	\$623,525	\$22,978	\$1,740,172	\$205,060	\$88,769	\$7,168,937	
SACRAMENTO	\$0	\$0	\$389,079	\$521,521	\$0	\$351,668	\$0	\$0	\$1,438	\$61,425	\$173,263	\$38,197	\$122,140	\$1,658,731	
SAN DIEGO	\$0	\$1,330	\$603,697	\$185,168	\$35,056	\$206,762	\$133,870	\$0	\$34,534	\$4,279	\$172,511	\$64,870	\$38,015	\$1,480,092	
SAN JOSE	\$0	\$434,890	\$440,399	\$277,012	\$0	\$268,452	\$591,455	\$0	\$128,446	\$4,276	\$701,081	\$279,600	\$120,373	\$3,245,985	
SANTA BARBARA	\$0	\$0	\$393,474	\$240,186	\$240,939	\$75,391	\$4,331	\$0	\$39,022	\$0	\$0	\$20,941	\$0	\$1,014,284	
NASHVILLE AREA															
BOSTON	\$0	\$0	\$247,750	\$166,479	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$414,229
NEW YORK CITY	\$0	\$0	\$330,116	\$193,060	\$0	\$124,197	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$647,373
NAVAJO AREA															
FLAGSTAFF	\$54,066	\$0	\$0	\$134,838	\$516,894	\$0	\$0	\$0	\$10,875	\$3,600	\$10,255	\$11,489	\$27,765	\$41,187	\$810,969
OKLAHOMA CITY AREA															
DALLAS	\$0	\$0	\$862,106	\$368,876	\$326,335	\$107,343	\$0	\$0	\$0	\$71,869	\$1,540	\$0	\$25,309	\$0	\$1,763,378
WICHITA	\$1,095,037	\$0	\$424,440	\$170,445	\$197,791	\$112,965	\$0	\$0	\$0	\$5,595	\$127,206	\$643,970	\$62,939	\$231,550	\$3,071,938
PHOENIX AREA															
PHOENIX	\$0	\$247,043	\$894,128	\$682,149	\$302,764	\$377,471	\$0	\$0	\$10,699	\$186,269	\$0	\$379,949	\$10,198	\$80,124	\$3,170,793
RENO	\$0	\$0	\$232,801	\$219,535	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$462,336
SALT LAKE CITY	\$0	\$0	\$372,885	\$524,876	\$61,150	\$0	\$5,243	\$0	\$138,471	\$0	\$0	\$0	\$0	\$0	\$1,102,625
PORTLAND AREA															
PORTLAND	\$0	\$0	\$534,913	\$139,135	\$311,938	\$259,517	\$4,000	\$0	\$0	\$62,851	\$0	\$908,526	\$17,171	\$0	\$2,238,051
SEATTLE	\$679,415	\$147,669	\$2,526,207	\$168,239	\$70,091	\$152,200	\$365,373	\$37,496	\$0	\$335,350	\$131,735	\$1,297,678	\$118,527	\$62,734	\$6,092,714
SPOKANE	\$0	\$0	\$485,626	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,274	\$28,074	\$9,110	\$0	\$525,084
TUCSON AREA															
TUCSON	\$0	\$0	\$377,600	\$414,408	\$50,000	\$33,419	\$0	\$0	\$0	\$27,438	\$0	\$0	\$0	\$0	\$902,865
TOTAL	\$3,092,582	\$1,348,189	\$17,162,941	\$9,637,281	\$2,476,182	\$3,438,471	\$2,273,504	\$1,235,486	\$2,470,878	\$487,010	\$7,476,552	\$1,155,455	\$934,651	\$53,169,185	

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 1.5 FUNCTIONAL COST BY SERVICE TYPE BY PROGRAM

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	EDUCATION	HEALTH	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	TOTAL
ABERDEEN AREA												
LINCOLN	\$586,410	\$0	\$31,083	\$0	\$84,786	\$0	\$0	\$296,847	\$0	\$14,239	\$81,156	\$1,094,521
PIERRE	\$727,289	\$0	\$36,978	\$0	\$0	\$0	\$0	\$71,342	\$0	\$33,976	\$27,920	\$907,505
ALBUQUERQUE AREA												
ALBUQUERQUE	\$261,960	\$75	\$1,330	\$0	\$205,482	\$94,074	\$0	\$292,479	\$22,705	\$164,956	\$0	\$1,043,060
DENVER	\$102,003	\$0	\$16,915	\$9,292	\$0	\$0	\$0	\$93,002	\$45,591	\$37,871	\$6,460	\$311,135
BEMIDJI AREA												
CHICAGO	\$210,787	\$0	\$0	\$93,198	\$7,231	\$0	\$0	\$258,120	\$0	\$196,684	\$41,931	\$807,951
DETROIT	\$317,972	\$6,154	\$7,771	\$72,072	\$65,248	\$32,260	\$0	\$267,729	\$79,947	\$47,066	\$70,487	\$966,707
GREEN BAY	\$0	\$0	\$0	\$0	\$33,227	\$77,744	\$0	\$202,231	\$10,080	\$267,337	\$0	\$590,620
MILWAUKEE	\$777,265	\$995	\$0	\$0	\$91,607	\$0	\$0	\$164,965	\$249	\$0	\$40,268	\$1,075,349
MINNEAPOLIS	\$1,662,872	\$0	\$523,277	\$657,919	\$211,109	\$72,216	\$0	\$428,976	\$23,488	\$255,225	\$297,806	\$4,332,887
BILLINGS AREA												
BILLINGS	\$182,986	\$0	\$20,609	\$0	\$53,114	\$0	\$0	\$204,989	\$80,435	\$99,582	\$0	\$641,715
BUTTE	\$11,774	\$0	\$16,754	\$5,841	\$6,132	\$0	\$0	\$162,313	\$3,290	\$204,355	\$52,421	\$464,881
GREAT FALLS	\$147,561	\$0	\$67,624	\$0	\$3,146	\$3,591	\$0	\$87,643	\$7,586	\$22,574	\$21,666	\$361,391
HELENA	\$147,561	\$0	\$67,624	\$0	\$3,146	\$3,591	\$0	\$87,643	\$7,586	\$22,574	\$21,666	\$361,391
MISSOULA	\$28,558	\$0	\$17,666	\$2,919	\$8,304	\$0	\$0	\$135,768	\$16,260	\$258,502	\$106,137	\$574,114
CALIFORNIA AREA												
LOS ANGELES	\$372,927	\$0	\$26,290	\$204,304	\$62,262	\$63,149	\$0	\$728,480	\$324,966	\$794,446	\$0	\$2,576,826
OAKLAND	\$2,305,059	\$350,200	\$132,867	\$1,139,710	\$669,608	\$407,533	\$0	\$1,300,144	\$62,294	\$284,189	\$199,531	\$6,751,136
SACRAMENTO	\$456,789	\$0	\$0	\$488,906	\$0	\$0	\$0	\$198,697	\$263,872	\$237,593	\$0	\$1,645,857
SAN DIEGO	\$496,467	\$0	\$49,470	\$288,651	\$24,957	\$0	\$0	\$375,524	\$92,213	\$84,975	\$0	\$1,412,258
SAN JOSE	\$1,127,938	\$0	\$35,136	\$395,714	\$270,387	\$630,397	\$0	\$459,136	\$0	\$269,690	\$49,998	\$3,238,396
SANTA BARBARA	\$351,954	\$0	\$0	\$188,290	\$13,146	\$24,121	\$0	\$57,167	\$6,114	\$272,937	\$69,560	\$983,288
NASHVILLE AREA												
BOSTON	\$0	\$0	\$0	\$0	\$93,324	\$0	\$0	\$107,659	\$0	\$196,480	\$0	\$397,463
NEW YORK CITY	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$179,883	\$0	\$434,239	\$0	\$614,122
NAVAJO AREA												
FLAGSTAFF	\$410,455	\$23,163	\$0	\$0	\$26,486	\$68,883	\$261,962	\$0	\$0	\$0	\$0	\$790,949
OKLAHOMA CITY AREA												
DALLAS	\$529,863	\$0	\$80,245	\$268,652	\$40,957	\$1,342	\$114,317	\$152,328	\$126,920	\$463,129	\$0	\$1,777,753
WICHITA	\$774,091	\$15,763	\$553,954	\$111,853	\$2,872	\$9,295	\$64,299	\$97,046	\$14,323	\$116,332	\$116,332	\$1,759,827
PHOENIX AREA												
PHOENIX	\$583,085	\$376,944	\$240,044	\$573,856	\$64,239	\$244,733	\$326,764	\$535,472	\$72,369	\$156,647	\$156,647	\$3,174,154
RENO	\$146,830	\$0	\$0	\$0	\$0	\$0	\$161,159	\$0	\$0	\$79,147	\$85,200	\$452,336
SALT LAKE CITY	\$0	\$0	\$0	\$324,828	\$84,203	\$0	\$324,496	\$0	\$23,696	\$105,955	\$0	\$863,178
PORTLAND AREA												
PORTLAND	\$970,732	\$0	\$293,746	\$0	\$21,688	\$57,074	\$221,888	\$159,392	\$0	\$0	\$0	\$1,724,520
SEATTLE	\$2,591,260	\$0	\$1,285,170	\$788,214	\$80,679	\$207,972	\$609,436	\$60,929	\$414,049	\$174,721	\$0	\$6,212,430
SPOKANE	\$313,619	\$0	\$56,516	\$0	\$10,810	\$0	\$54,477	\$2,877	\$2,805	\$43,199	\$0	\$484,303
TUCSON AREA												
TUCSON	\$0	\$0	\$0	\$0	\$66,059	\$0	\$265,585	\$0	\$336,328	\$105,306	\$0	\$793,278
TOTAL	\$16,596,068	\$773,294	\$3,561,069	\$5,814,218	\$2,226,209	\$1,997,976	\$6,565,121	\$2,054,721	\$5,269,128	\$2,317,487	\$0	\$49,185,301

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 1.6 ENCOUNTERS BY SERVICE TYPE BY PROGRAM

NOTE: Ancillary Services are NOT included in Total Encounters

	MEDICAL	OB/GYN	ANCILLARY	DENTAL	HEALTH	NUTRITION	BEHAVIORAL	ALLIED	COMMUNITY	ENABLING	TOTAL
		PRENATAL	SERVICES		EDUCATION			HEALTH	SERVICE	SERVICES	
ABERDEEN AREA											
LINCOLN	8,254	-	-	-	950	-	1,097	-	-	2,356	12,657
PIERRE	9,060	-	5,127	-	965	1,562	2,514	1,236	672	-	16,009
ALBUQUERQUE AREA											
ALBUQUERQUE	2,509	31	-	-	2,702	10,210	3,225	275	-	-	18,952
DENVER	341	-	2,610	258	-	-	815	389	807	173	2,783
BEMIDJI AREA											
CHICAGO	1,954	-	-	744	184	-	3,952	-	2,563	833	10,230
DETROIT	2,900	206	-	352	1,112	670	4,459	1,368	2,861	1,553	15,481
GREEN BAY	-	-	-	-	167	-	1,229	336	1,487	-	3,219
MILWAUKEE	5,150	338	1,802	-	752	-	2,680	53	-	153	9,126
MINNEAPOLIS	15,491	-	14,289	6,740	843	2,085	4,046	-	3,163	-	32,368
BILLINGS AREA											
BILLINGS	8,379	-	-	-	2,721	-	3,430	4,029	6,927	-	25,486
BUTTE	172	-	248	36	126	-	2,881	19	2,192	573	5,999
GREAT FALLS	3,105	-	-	-	-	-	2,069	12	-	159	5,345
HELENA	2,206	194	-	-	-	41	1,290	41	379	330	4,481
MISSOULA	356	-	491	4	60	-	2,622	144	1,776	3,819	8,781
CALIFORNIA AREA											
LOS ANGELES	3,573	-	228	1,307	920	10	7,538	220	474	4,954	18,996
OAKLAND	8,328	303	-	7,720	1,785	1,759	3,669	998	182	3,719	28,463
SACRAMENTO	5,535	-	-	3,720	-	-	1,186	6,289	2,257	-	18,987
SAN DIEGO	2,442	-	-	2,470	-	-	650	-	1,009	1,338	7,909
SAN JOSE	6,739	-	-	2,200	660	306	2,461	-	408	648	13,422
SANTA BARBARA	1,725	-	-	396	-	54	46	-	5,995	713	8,929
NASHVILLE AREA											
BOSTON	-	-	-	-	760	-	890	-	3,486	-	5,136
NEW YORK CITY	-	-	-	-	-	-	1,348	-	5,346	-	6,694
NAVAJO AREA											
FLAGSTAFF	3,800	199	-	-	31	248	3,375	-	-	-	7,653
OKLAHOMA CITY AREA											
DALLAS	4,133	-	8,864	931	730	-	413	1,184	1,085	7,296	15,772
WICHITA	24,057	1,607	-	750	432	-	3,102	1,970	434	7,000	39,352
PHOENIX AREA											
PHOENIX	3,074	178	5,317	3,713	4,316	27,056	3,545	10,336	509	1,080	53,807
RENO	810	-	-	-	-	-	591	-	-	592	1,993
SALT LAKE CITY	1,471	-	-	683	345	-	2,632	20	-	11,910	17,061
PORTLAND AREA											
PORTLAND	6,626	-	-	-	1,432	462	1,567	-	-	-	10,087
SPOKANE	2,972	-	-	-	63	-	297	12	10	373	3,727
SEATTLE	23,120	235	-	4,629	472	2,595	4,718	-	721	6,678	43,168
TUCSON AREA											
TUCSON	-	-	-	-	1,260	-	3,297	-	3,381	3,430	11,368
TOTAL	158,282	3,291	38,976	36,653	23,788	47,058	77,634	28,931	48,124	59,680	483,441

2. URBAN PROGRAM SERVICES BY YEAR

Workload data of types and numbers of services have been collected by IHS on the Urban Indian Health Programs since 1979. Initially these were only occasional estimates undertaken by the programs. The reported services over this time period may seem to decrease, but this is a result of inconsistencies in the way each program defined its services.

TABLE 2.1 MEDICAL SERVICES WORKLOAD BY YEAR: This table presents the number of medical services provided by each Urban Indian Health Program during the period 1989-2000.

TABLE 2.2 DENTAL SERVICES WORKLOAD BY YEAR: This table presents the number of dental services provided by each Urban Indian Health Program during the period 1989-2000.

TABLE 2.3 COMMUNITY SERVICES AND ENABLING SERVICES WORKLOAD BY YEAR: This table presents the number of community services and enabling services provided by each Urban Indian Health Program during the period 1989-2000.

TABLE 2.4 OTHER SERVICES WORKLOAD BY YEAR: This table presents the number of allied health services provided by each Urban Indian Health Program during the period 1989-2000. Allied health services includes health education, nutritional services, mental health services, optometry, and alcohol and substance abuse prevention and treatment services.

TABLE 2.5 TOTAL SERVICES WORKLOAD BY YEAR: This table displays the total workload data for each Urban Indian Health Program during the period 1989-2000

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 2.1 MEDICAL SERVICES (INCLUDING OB/GYN/PRENATAL) WORKLOAD BY YEAR

	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000
ABERDEEN AREA												
LINCOLN	0	0	3,370	6,855	6,855	609	1,780	1,780	1,780	11,973	8,579	8,254
PIERRE	6,227	7,603	11,723	0	11,723	11,069	11,069	11,069	10,559	12,526	8,784	9,060
ALBUQUERQUE AREA												
ALBUQUERQUE	1,159	1,349	1,311	2,204	3,297	3,297	6,087	1,437	1,503	1,503	1,212	2,540
DENVER	1,972	0	0	0	0	76	92	138	124	173	743	341
BEMIDJI AREA												
CHICAGO	1,225	1,348	1,579	0	639	551	551	1,257	0	1,459	1,715	1,954
DETROIT	1,055	3,199	3,336	3,729	2,920	2,920	2,920	2,354	3,082	1,722	2,352	3,106
GREEN BAY	0	0	0	0	0	0	0	0	0	0	0	0
MILWAUKEE	18,664	20,700	15,523	19,085	19,980	20,429	20,429	20,429	20,429	20,429	1,885	5,488
MINNEAPOLIS	14,043	13,887	16,625	18,560	18,604	49,591	48,524	48,524	50,585	47,464	13,905	15,491
BILLINGS AREA												
BILLINGS	3,756	9,213	8,250	9,203	10,312	14,101	11,586	11,586	11,375	9,510	8,482	8,379
BUTTE	67	123	125	128	128	275	346	346	201	228	514	172
GREAT FALLS	3,232	3,455	2,956	2,244	2,110	2,110	4,585	4,585	4,059	2,612	4,071	3,105
HELENA	3,382	1,490	2,251	2,621	2,621	5,811	5,811	5,811	6,476	6,215	2,312	2,400
MISSOULA	211	112	91	133	133	133	358	458	399	477	297	356
CALIFORNIA AREA												
LOS ANGELES	12,092	9,516	11,024	8,958	11,337	16,414	15,885	909	909	1,966	4,310	3,573
OAKLAND	9,114	10,538	8,030	6,399	18,027	9,196	9,542	9,542	8,287	10,267	9,112	8,631
SACRAMENTO	7,249	4,365	4,274	5,203	5,203	5,203	5,203	8,259	7,766	8,346	5,079	5,535
SAN DIEGO	1,603	1,621	1,828	0	1,828	1,669	2,010	2,010	1,846	1,739	2,159	2,442
SAN JOSE	4,670	6,012	6,286	0	6,286	6,286	6,097	11,008	7,560	6,856	6,644	6,739
SANTA BARBARA	0	0	0	0	0	0	0	0	42	165	716	1,725
NASHVILLE AREA												
BOSTON	265	184	0	0	0	0	0	0	0	0	0	0
NEW YORK CITY	0	0	0	0	0	0	0	0	0	0	0	0
NAVAJO AREA												
FLAGSTAFF	0	0	1,304	11,146	5,637	5,637	4,397	4,397	4,609	4,609	5,600	3,999
OKLAHOMA CITY AREA												
DALLAS	7,580	5,790	4,900	4,074	6,535	9,924	9,924	9,924	9,924	9,924	5,076	4,133
WICHITA	7,468	11,830	14,583	18,610	24,156	21,970	18,898	18,898	20,533	27,747	22,275	25,664
PHOENIX AREA												
PHOENIX	5,312	4,364	5,500	9,078	24,565	24,557	20,514	36,429	21,349	16,700	3,496	3,252
RENO	4,186	4,186	6,711	6,434	3,043	1,367	0	0	163	0	1,148	810
SALT LAKE CITY	0	0	0	0	0	0	0	0	0	461	1,368	1,471
PORTLAND AREA												
PORTLAND	4,067	5,571	3,359	2,814	2,814	2,814	2,814	2,814	3,917	3,917	5,893	6,626
SEATTLE	18,893	19,009	17,765	15,534	15,860	61,679	61,679	61,679	16,044	19,168	24,003	23,355
SPOKANE	0	0	0	0	0	0	0	0	0	0	0	2,972
TUCSON AREA												
TUCSON	0	0	33	0	296	296	296	432	492	660	660	0
TOTAL	137,492	169,775	172,502	153,012	223,555	277,984	271,397	297,629	214,580	229,475	153,876	161,573

(Closed Programs not listed)

URBAN INDIAN HEALTH PROGRAM, 2000

TABLE 2.2 DENTAL SERVICES WORKLOAD BY YEAR

	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000
ABERDEEN AREA												
LINCOLN	0	0	609	1,426	1,426	169	0	0	0	0	0	0
PIERRE	0	11	0	0	0	0	0	0	0	0	0	0
ALBUQUERQUE AREA												
ALBUQUERQUE	0	0	0	0	0	0	0	0	0	0	0	0
DENVER	235	0	0	0	51	29	38	112	100	83	295	258
BEMIDJI AREA												
CHICAGO	235	0	1,233	0	0	0	0	350	0	550	470	744
DETROIT	485	1,423	1,403	1,391	889	889	889	425	396	0	498	352
GREEN BAY	0	0	0	0	0	0	0	0	0	0	0	0
MILWAUKEE	6,557	8,369	8,243	11,287	10,562	9,260	9,260	9,260	9,260	9,260	0	0
MINNEAPOLIS	8,118	9,704	9,068	8,871	9,509	9,646	6,618	6,618	7,491	7,914	6,554	6,740
BILLINGS AREA												
BILLINGS	0	0	0	0	0	0	0	0	0	0	0	0
BUTTE	43	32	46	29	29	15	21	21	20	37	36	36
GREAT FALLS	55	40	228	162	19	19	17	17	37	14	14	0
HELENA	39	39	0	8	8	8	8	0	0	0	0	0
MISSOULA	29	23	7	4	4	4	12	9	3	1	1	4
CALIFORNIA AREA												
LOS ANGELES	5,130	4,465	3,859	3,497	3,130	2,004	2,337	937	937	811	710	1,307
OAKLAND	4,290	4,115	5,007	6,027	12,704	7,264	7,742	7,742	7,594	9,272	8,180	7,720
SACRAMENTO	3,681	3,824	4,024	4,614	4,614	4,614	4,614	1,068	7,756	3,553	3,610	3,720
SAN DIEGO	977	971	1,257	0	1,257	1,375	1,991	1,991	2,079	1,896	1,881	2,470
SAN JOSE	1,385	1,446	1,941	0	1,941	1,941	715	3,552	2,308	1,793	1,886	2,200
SANTA BARBARA	0	0	0	0	0	0	0	36	93	380	386	396
NASHVILLE AREA												
BOSTON	0	0	0	0	0	0	0	0	0	0	0	0
NEW YORK CITY	0	0	0	0	0	0	0	0	0	0	0	0
NAVAJO AREA												
FLAGSTAFF	0	0	0	3	0	0	0	0	0	0	0	0
OKLAHOMA CITY AREA												
DALLAS	2,709	2,028	1,714	1,744	2,347	1,331	1,331	1,331	1,331	1,331	1,207	931
WICHITA	3,275	3,380	3,968	4,911	4,908	2,605	3,618	3,618	2,772	2,807	2,072	750
PHOENIX AREA												
PHOENIX	16,465	17,594	13,548	14,922	14,964	14,032	10,374	3,964	2,635	3,566	3,467	3,713
RENO	0	0	0	0	0	0	0	0	0	0	0	0
SALT LAKE CITY	0	0	0	0	0	0	0	0	9	173	323	683
PORTLAND AREA												
PORTLAND	0	0	0	0	0	0	0	0	0	0	0	0
SEATTLE	5,576	5,628	4,769	4,893	6,072	5,543	5,543	5,543	5,643	5,382	4,701	4,629
SPOKANE	0	0	0	0	0	0	0	0	0	0	0	0
TUCSON AREA												
TUCSON	0	0	29	0	0	0	0	0	0	0	0	0
TOTAL	64,392	70,806	76,028	63,789	88,845	60,748	55,128	47,624	50,455	48,823	36,291	36,653

(Closed Programs not listed)

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 2.3 COMMUNITY SERVICES AND ENABLING SERVICES WORKLOAD BY YEAR

	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000
ABERDEEN AREA												
LINCOLN	10,120	0	5,582	5,181	5,181	3,795	2,718	2,718	2,718	554	3,745	2,356
PIERRE	8,033	17,654	12,728	0	12,728	1,849	1,849	1,849	2,114	1,970	3,518	672
ALBUQUERQUE AREA												
ALBUQUERQUE	424	436	370	437	495	497	1,196	281	1,875	1,875	984	0
DENVER	1,631	0	0	0	985	150	249	499	355	218	1,063	980
BEMIDJI AREA												
CHICAGO	3,038	3,206	1,891	0	995	5,614	5,614	5,069	0	6,846	3,974	3,396
DETROIT	757	2,567	2,197	2,124	1,415	1,413	1,413	2,935	1,473	2,092	3,231	4,414
GREEN BAY	0	2,530	3,131	0	7,032	7,032	7,032	7,032	613	1,441	1,453	1,487
MILWAUKEE	720	5,996	1,236	482	2,815	1,702	1,702	1,702	1,702	1,702	3	153
MINNEAPOLIS	7,040	6,381	9,441	11,778	18,315	12,476	7,220	7,220	9,488	4,881	0	3,163
BILLINGS AREA												
BILLINGS	4,638	11,658	12,350	13,367	13,215	27,638	5,815	5,815	8,438	9,481	9,271	6,927
BUTTE	1,031	825	1,873	2,912	2,912	1,398	1,360	1,360	4,372	10,526	7,068	2,765
GREAT FALLS	2,878	4,603	3,541	3,631	1,505	1,500	11,454	11,454	11,952	5,280	5,280	159
HELENA	2,712	1,419	2,986	3,850	3,850	1,421	1,421	1,421	0	0	785	709
MISSOULA	2,828	2,802	5,011	6,721	6,721	6,721	11,412	5,747	5,164	4,184	2,225	5,595
CALIFORNIA AREA												
LOS ANGELES	1,510	1,613	981	779	685	1,047	925	1,308	1,308	1,388	3,155	5,428
OAKLAND	6,448	5,414	5,205	3,570	1,005	1,358	3,516	3,516	1,500	6,896	3,626	3,901
SACRAMENTO	7,128	2,880	3,009	770	770	770	1,165	1,165	1,166	3,079	30	2,257
SAN DIEGO	2,723	0	1,064	0	1,064	369	0	0	80	80	2,299	2,347
SAN JOSE	0	0	0	0	0	0	0	0	0	0	0	1,056
SANTA BARBARA	0	0	0	0	0	0	0	0	0	0	3,069	6,708
NASHVILLE AREA												
BOSTON	847	485	924	128	515	511	504	530	866	2,160	4,985	3,486
NEW YORK CITY	1,348	4,177	4,401	4,625	4,625	4,625	4,625	6,260	13,325	8,440	5,799	5,346
NAVAJO AREA												
FLAGSTAFF	0	0	0	0	0	0	641	641	387	387	0	0
OKLAHOMA CITY AREA												
DALLAS	5,776	1,984	1,456	2,170	2,055	753	753	753	753	753	1,283	8,381
WICHITA	28	2,260	2,376	2,964	1,775	422	721	721	429	429	422	7,434
PHOENIX AREA												
PHOENIX	22,919	20,194	25,039	23,349	21,575	22,097	26,723	596	1,594	1,464	1,774	1,589
RENO	2,260	3,032	3,840	2,513	1,539	1,539	1,539	974	2,131	1,869	577	592
SALT LAKE CITY	0	0	0	0	0	0	0	0	0	16,287	0	11,910
PORTLAND AREA												
PORTLAND	0	0	0	0	0	0	0	0	0	0	0	0
SEATTLE	6,437	13,389	11,116	15,957	23,745	24,741	24,741	24,741	3,191	1,374	9,177	7,399
SPOKANE	0	0	0	0	0	0	0	0	0	0	0	383
TUCSON AREA												
TUCSON	4,765	5,289	4,945	0	4,515	4,514	4,515	1,400	2,821	448	448	6,811
TOTAL	111,421	131,610	138,284	107,308	151,138	135,952	130,823	106,680	80,056	96,387	82,777	107,804

(Closed Programs not listed)

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 2.4 OTHER SERVICES WORKLOAD BY YEAR

	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000
ABERDEEN AREA												
LINCOLN	0	0	7,383	7,029	686	2,313	685	685	685	1,387	2,442	2,047
PIERRE	198	380	13,359	0	631	464	464	464	130	216	852	6,277
ALBUQUERQUE AREA												
ALBUQUERQUE	3,172	3,436	4,841	5,632	5,720	5,720	13,291	12,268	10,253	10,253	16,935	16,412
DENVER	337	0	0	0	1,240	853	978	912	1,385	1,118	1,408	1,204
BEMIDJI AREA												
CHICAGO	1,241	4,653	5,204	0	0	0	0	8,111	0	4,588	3,064	4,136
DETROIT	25	6,927	10,838	15,269	19,240	19,246	19,246	14,301	11,017	4,422	6,812	7,609
GREEN BAY	0	0	3,131	0	0	0	0	0	1,539	2,140	1,589	1,732
MILWAUKEE	70,212	18,861	25,707	3,212	2,311	6,314	6,314	6,314	6,314	6,314	417	3,485
MINNEAPOLIS	4,933	44,300	108,217	31,224	50,296	9,657	7,075	7,075	6,176	6,206	6,898	6,974
BILLINGS AREA												
BILLINGS	1,347	695	14,084	16,861	13,071	11,580	11,410	11,410	3,726	5,418	6,617	10,180
BUTTE	1,101	704	2,364	3,542	630	1,504	4,113	4,113	1,495	2,658	833	3,026
GREAT FALLS	0	563	8,175	3,728	2,006	2,006	1,583	1,583	365	279	314	2,081
HELENA	180	90	3,478	4,531	525	214	214	214	984	1,320	1,759	1,372
MISSOULA	0	659	5,664	7,677	956	956	1,727	4,701	6,296	7,543	2,159	2,826
CALIFORNIA AREA												
LOS ANGELES	10,350	11,737	14,083	15,133	19,612	35,329	22,671	440	440	638	8,483	8,688
OAKLAND	4,016	10,038	24,673	24,455	8,507	24,568	18,824	18,824	7,733	26,238	8,502	8,211
SACRAMENTO	0	0	9,154	3,023	1,122	1,122	1,122	3,477	2,807	9,358	2,713	7,475
SAN DIEGO	0	0	1,064	0	0	0	0	0	0	273	665	650
SAN JOSE	8,495	3,259	1,198	0	1,198	9,040	327	732	882	2,351	3,331	3,427
SANTA BARBARA	0	0	0	0	0	0	0	2,564	3,950	300	1,770	100
NASHVILLE AREA												
BOSTON	97	20	1,271	248	316	316	584	451	1,781	1,636	844	1,650
NEW YORK CITY	0	0	4,401	4,625	0	0	0	1,467	3,886	2,137	1,815	1,348
NAVAJO AREA												
FLAGSTAFF	0	0	49	467	2,014	2,014	254	254	229	229	4,866	3,654
OKLAHOMA CITY AREA												
DALLAS	24,901	26,345	29,059	40,522	44,632	16,714	16,714	16,714	16,714	16,714	2,085	2,327
WICHITA	544	1,401	3,686	5,741	15,648	3,206	2,642	2,642	8,756	5,723	2,867	5,504
PHOENIX AREA												
PHOENIX	0	1,482	30,505	30,175	7,243	7,637	40,366	38,640	39,832	30,221	41,014	45,253
RENO	0	181	5,091	4,217	2,797	2,797	2,797	1,202	1,147	564	327	591
SALT LAKE CITY	0	181	5,091	4,217	2,797	2,797	2,797	1,202	0	711	1,659	2,997
PORTLAND AREA												
PORTLAND	1,118	448	922	1,571	1,571	1,571	1,571	1,571	898	898	2,972	3,461
SEATTLE	19,858	11,629	24,353	28,686	52,276	9,610	9,610	9,610	7,526	9,638	7,653	7,785
SPOKANE	0	0	0	0	0	0	0	0	0	0	0	372
TUCSON AREA												
TUCSON	4,911	6,250	9,177	0	4,918	4,918	879	879	273	4,051	4,051	4,557
TOTAL	158,639	174,635	415,808	281,693	314,860	182,466	188,258	216,173	150,892	171,060	150,105	177,411

(Closed Programs not listed)

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 2.5 TOTAL SERVICES WORKLOAD BY YEAR

	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000
ABERDEEN AREA												
LINCOLN	10,120	0	16,944	15,310	14,148	6,886	5,183	5,183	5,183	13,914	14,766	12,657
PIERRE	14,458	25,648	37,810	0	25,082	13,382	13,382	13,382	12,803	14,712	13,154	16,009
ALBUQUERQUE AREA												
ALBUQUERQUE	4,755	5,221	6,522	7,836	9,514	9,514	20,574	13,986	13,631	13,631	19,131	18,952
DENVER	4,175	0	0	0	2,278	1,108	824	1,661	1,964	1,592	3,509	2,783
BEMIDJI AREA												
CHICAGO	5,739	9,207	9,907	0	1,532	6,165	6,165	14,787	0	13,443	9,223	10,230
DETROIT	2,322	14,116	17,774	20,389	24,468	24,468	24,468	20,015	15,968	8,236	12,893	15,481
GREEN BAY	0	2,530	6,262	0	7,032	7,032	7,032	7,032	2,152	3,581	3,042	3,219
MILWAUKEE	96,153	53,926	50,709	33,584	35,671	37,705	37,705	37,705	37,705	37,705	2,305	9,126
MINNEAPOLIS	34,134	74,272	143,351	58,655	96,731	81,370	70,379	69,437	73,740	66,465	27,357	32,368
BILLINGS AREA												
BILLINGS	9,741	21,566	34,684	26,064	36,593	53,319	31,539	28,811	23,539	24,409	24,370	25,486
BUTTE	2,242	1,684	4,408	3,699	3,699	3,192	5,840	5,840	6,088	13,449	8,451	5,999
GREAT FALLS	6,165	8,661	14,900	6,134	5,635	5,635	8,430	17,639	16,413	8,185	9,679	5,345
HELENA	6,313	3,038	8,715	7,160	7,004	7,446	7,446	7,446	7,460	7,535	4,856	4,481
MISSOULA	3,068	3,596	10,773	7,814	7,814	7,814	13,509	10,915	11,862	12,205	4,682	8,781
CALIFORNIA AREA												
LOS ANGELES	29,082	27,331	29,947	27,588	34,767	54,794	41,818	3,574	3,574	4,803	16,658	18,996
OAKLAND	23,868	30,105	42,915	36,881	40,238	42,386	39,624	39,624	25,114	52,673	29,420	28,463
SACRAMENTO	18,058	11,069	20,461	12,840	11,709	11,709	11,709	13,969	19,495	24,336	11,432	18,987
SAN DIEGO	5,303	2,592	5,213	4,149	4,149	3,413	4,001	4,001	4,005	3,988	7,004	7,909
SAN JOSE	14,550	10,717	9,425	0	9,425	9,425	7,139	15,292	10,776	11,000	11,861	13,422
SANTA BARBARA	0	0	0	0	0	0	0	2,600	4,085	845	5,941	8,929
NASHVILLE AREA												
BOSTON	1,333	689	2,195	248	827	827	1,088	981	2,647	3,796	5,829	5,136
NEW YORK CITY	1,348	4,177	8,802	4,625	4,625	4,625	4,625	7,727	17,211	10,577	7,614	6,694
NAVAJO AREA												
FLAGSTAFF	0	0	1,353	11,616	7,651	7,651	5,292	5,292	5,225	5,225	10,466	7,653
OKLAHOMA CITY AREA												
DALLAS	40,966	36,097	37,201	46,340	55,567	28,722	28,722	28,722	28,722	28,722	9,651	15,772
WICHITA	11,315	18,871	24,613	29,262	46,490	28,203	25,879	25,879	32,490	36,706	27,636	39,352
PHOENIX AREA												
PHOENIX	44,696	43,634	74,592	54,245	68,345	68,323	71,254	79,629	65,410	51,951	49,751	53,807
RENO	6,446	9,924	15,365	7,260	5,703	5,703	2,176	2,176	3,441	2,433	2,052	1,993
SALT LAKE CITY	6,446	9,924	15,365	7,260	5,703	5,703	2,176	2,176	0	17,632	3,350	17,061
PORTLAND AREA												
PORTLAND	5,185	6,019	4,281	4,385	4,385	4,385	4,385	4,385	4,815	4,815	8,865	10,087
SEATTLE	50,764	49,655	58,003	49,113	97,954	101,573	101,573	101,573	32,404	35,562	46,074	43,168
SPOKANE	0	0	0	0	0	0	0	0	0	0	0	3,727
TUCSON AREA												
TUCSON	9,676	11,539	14,184	0	9,728	9,728	9,728	2,711	3,586	5,159	5,159	11,368
TOTAL	481,624	540,901	769,409	504,714	754,665	722,615	687,601	668,086	495,963	545,745	423,049	483,441

(Closed Programs not listed)

3. REPORTED NON-TITLE V FUNDING SOURCES

TABLE 3.1 REPORTED NON-TITLE V FUNDING BY SOURCE: This table presents the reported program funding for FY 2000, excluding IHS Title V funding. Funding sources are grouped as Federal, State, County, City, and Other.

"Federal" includes Section 330, Title X, WIC, Medicare, IHS Other and Other Federal.

"State" includes MCH, Medicaid, Title XX and State funding.

"Other" includes Other 3rd Parties, Patient Fees and Other.

TABLE 3.2 REPORTED NON-TITLE V FUNDING BY DECISION POINT: Presents the reported program funding for FY 2000, excluding IHS Title V funds. However, these receipts are grouped by source of funding decision point.

"Federal" includes Section 330, IHS Other and Other Federal.

"State" includes MCH, Title XX, WIC and State funding.

"Other" includes Medicaid, Other 3rd Parties, Patient Fees and Other.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 3.1 REPORTED NON-TITLE V FUNDING BY SOURCE

	FEDERAL	STATE	OTHER	COUNTY	CITY	TOTAL
ABERDEEN AREA						
LINCOLN	\$16,070	\$373,539	\$110	\$94,355	\$0	\$484,074
PIERRE	\$46,171	\$26,874	\$38,846	\$10,000	\$0	\$121,891
ALBUQUERQUE AREA						
ALBUQUERQUE	\$601,776	\$415,541	\$56,451	\$0	\$43,620	\$1,117,388
DENVER	\$45,455	\$32,371	\$18,376	\$0	\$0	\$96,202
BEMIDJI AREA						
CHICAGO	\$0	\$45,039	\$114,300	\$0	\$5,586	\$164,925
DETROIT	\$7,370	\$134,416	\$19,799	\$0	\$44,649	\$206,235
GREEN BAY	\$58,772	\$0	\$265,011	\$0	\$0	\$323,782
MILWAUKEE	\$5,901	\$43,437	\$55,982	\$0	\$0	\$105,320
MINNEAPOLIS	\$592,228	\$1,221,180	\$607,647	\$81,913	\$16,691	\$2,519,659
BILLINGS AREA						
BILLINGS	\$353,831	\$2,058	\$5,625	\$0	\$0	\$361,514
BUTTE	\$3,304	\$0	\$0	\$0	\$0	\$3,304
GREAT FALLS	\$214,036	\$4,775	\$2,566	\$0	\$0	\$221,377
HELENA	\$215,518	\$38,233	\$19,877	\$0	\$0	\$273,628
MISSOULA	\$5,000	\$25,379	\$23,386	\$7,626	\$0	\$61,391
CALIFORNIA AREA						
LOS ANGELES	\$10,000	\$26,330	\$10,022	\$153,017	\$0	\$199,369
OAKLAND	\$1,098,502	\$2,245,367	\$895,116	\$822,321	\$1,065,869	\$6,127,175
SACRAMENTO	\$375,459	\$524,931	\$161,775	\$0	\$0	\$1,062,165
SAN DIEGO	\$64,003	\$380,603	\$137,419	\$133,870	\$0	\$715,895
SAN JOSE	\$511,609	\$969,533	\$528,420	\$591,455	\$0	\$2,601,017
SANTA BARBARA	\$240,939	\$75,391	\$59,963	\$4,331	\$0	\$380,624
NASHVILLE AREA						
BOSTON	\$0	\$0	\$0	\$0	\$0	\$0
NEW YORK CITY	\$0	\$124,197	\$0	\$0	\$0	\$124,197
NAVAJO AREA						
FLAGSTAFF	\$581,215	\$11,489	\$72,552	\$0	\$10,875	\$676,131
OKLAHOMA CITY AREA						
DALLAS	\$327,875	\$107,343	\$97,179	\$0	\$0	\$532,396
WICHITA	\$1,464,988	\$756,935	\$300,083	\$0	\$0	\$2,522,006
PHOENIX AREA						
PHOENIX	\$893,295	\$757,420	\$276,590	\$0	\$10,699	\$1,938,004
RENO	\$44,636	\$0	\$0	\$0	\$0	\$44,636
SALT LAKE CITY	\$306,106	\$0	\$138,471	\$5,243	\$0	\$449,820
PORTLAND AREA						
PORTLAND	\$363,796	\$1,168,043	\$80,022	\$4,000	\$0	\$1,615,861
SEATTLE	\$1,110,263	\$1,536,764	\$516,611	\$365,373	\$37,496	\$3,566,507
SPOKANE	\$2,274	\$28,074	\$9,110	\$0	\$0	\$39,458
TUCSON AREA						
TUCSON	\$94,953	\$33,419	\$27,438	\$0	\$0	\$155,810
TOTAL	\$9,655,345	\$11,108,680	\$4,538,746	\$2,273,504	\$1,235,486	\$28,811,761

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 3.2 REPORTED NON-TITLE V FUNDING BY DECISION POINT

	FEDERAL	STATE	OTHER	COUNTY	CITY	TOTAL
ABERDEEN AREA						
LINCOLN	\$16,070	\$0	\$373,649	\$94,355	\$0	\$484,074
PIERRE	\$46,171	\$0	\$65,720	\$10,000	\$0	\$121,891
ALBUQUERQUE AREA						
ALBUQUERQUE	\$547,243	\$409,285	\$117,241	\$0	\$43,620	\$1,117,388
DENVER	\$45,455	\$32,371	\$18,376	\$0	\$0	\$96,202
BEMIDJI AREA						
CHICAGO	\$0	\$23,269	\$136,070	\$0	\$5,586	\$164,925
DETROIT	\$7,370	\$130,863	\$23,352	\$0	\$44,649	\$206,235
GREEN BAY	\$58,772	\$0	\$265,011	\$0	\$0	\$323,782
MILWAUKEE	\$5,901	\$0	\$99,419	\$0	\$0	\$105,320
MINNEAPOLIS	\$527,334	\$433,214	\$1,460,507	\$81,913	\$16,691	\$2,519,659
BILLINGS AREA						
BILLINGS	\$353,831	\$0	\$7,683	\$0	\$0	\$361,514
BUTTE	\$3,304	\$0	\$0	\$0	\$0	\$3,304
GREAT FALLS	\$214,036	\$4,775	\$2,566	\$0	\$0	\$221,377
HELENA	\$215,518	\$3,725	\$54,385	\$0	\$0	\$273,628
MISSOULA	\$5,000	\$24,929	\$23,836	\$7,626	\$0	\$61,391
CALIFORNIA AREA						
LOS ANGELES	\$10,000	\$26,330	\$10,022	\$153,017	\$0	\$199,369
OAKLAND	\$783,872	\$819,825	\$2,635,288	\$822,321	\$1,065,869	\$6,127,175
SACRAMENTO	\$375,459	\$351,668	\$335,038	\$0	\$0	\$1,062,165
SAN DIEGO	\$64,003	\$208,092	\$309,930	\$133,870	\$0	\$715,895
SAN JOSE	\$76,719	\$703,342	\$1,229,501	\$591,455	\$0	\$2,601,017
SANTA BARBARA	\$240,939	\$75,391	\$59,963	\$4,331	\$0	\$380,624
NASHVILLE AREA						
BOSTON	\$0	\$0	\$0	\$0	\$0	\$0
NEW YORK CITY	\$0	\$124,197	\$0	\$0	\$0	\$124,197
NAVAJO AREA						
FLAGSTAFF	\$581,215	\$0	\$84,041	\$0	\$10,875	\$676,131
OKLAHOMA CITY AREA						
DALLAS	\$327,875	\$107,343	\$97,179	\$0	\$0	\$532,396
WICHITA	\$1,464,988	\$112,965	\$944,053	\$0	\$0	\$2,522,006
PHOENIX AREA						
PHOENIX	\$646,252	\$624,513	\$656,539	\$0	\$10,699	\$1,938,004
RENO	\$44,636	\$0	\$0	\$0	\$0	\$44,636
SALT LAKE CITY	\$306,106	\$0	\$138,471	\$5,243	\$0	\$449,820
PORTLAND AREA						
PORTLAND	\$363,796	\$259,517	\$988,548	\$4,000	\$0	\$1,615,861
SEATTLE	\$1,049,480	\$299,869	\$1,814,289	\$365,373	\$37,496	\$3,566,507
SPOKANE	\$2,274	\$0	\$37,184	\$0	\$0	\$39,458
TUCSON AREA						
TUCSON	\$94,953	\$33,419	\$27,438	\$0	\$0	\$155,810
TOTAL	\$8,478,572	\$4,808,901	\$12,015,298	\$2,273,504	\$1,235,486	\$28,811,761

4. ENCOUNTERS BY SERVICE TYPE BY PROGRAM

TABLE 4.1 ENCOUNTERS BY SERVICE TYPE BY PROGRAM: Table 4.1 displays the number of encounters reported for medical & ob/gyn/prenatal, dental, community & enabling services, and other services. Other services includes health education, mental health, nutritionist service, and alcohol and substance abuse prevention and treatment programs.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 4.1 ENCOUNTERS BY SERVICE TYPE BY PROGRAM

	MEDICAL & OB/GYN/PRNTL	DENTAL	COMMUNITY & ENABLING	OTHER SERVICES	TOTAL
ABERDEEN AREA					
LINCOLN	8,254	0	2,356	2,047	12,657
PIERRE	9,060	0	672	6,277	16,009
ALBUQUERQUE AREA					
ALBUQUERQUE	2,540	0	0	16,412	18,952
DENVER	341	258	980	1,204	2,783
BEMIDJI AREA					
CHICAGO	1,954	744	3,396	4,136	10,230
DETROIT	3,106	352	4,414	7,609	15,481
GREEN BAY	0	0	1,487	1,732	3,219
MILWAUKEE	5,488	0	153	3,485	9,126
MINNEAPOLIS	15,491	6,740	3,163	6,974	32,368
BILLINGS AREA					
BILLINGS	8,379	0	6,927	10,180	25,486
BUTTE	172	36	2,765	3,026	5,999
GREAT FALLS	3,105	0	159	2,081	5,345
HELENA	2,400	0	709	1,372	4,481
MISSOULA	356	4	5,595	2,826	8,781
CALIFORNIA AREA					
LOS ANGELES	3,573	1,307	5,428	8,688	18,996
OAKLAND	8,631	7,720	3,901	8,211	28,463
SACRAMENTO	5,535	3,720	2,257	7,475	18,987
SAN DIEGO	2,442	2,470	2,347	650	7,909
SAN JOSE	6,739	2,200	1,056	3,427	13,422
SANTA BARBARA	1,725	396	6,708	100	8,929
NASHVILLE AREA					
BOSTON	0	0	3,486	1,650	5,136
NEW YORK CITY	0	0	5,346	1,348	6,694
NAVAJO AREA					
FLAGSTAFF	3,999	0	0	3,654	7,653
OKLAHOMA CITY AREA					
DALLAS	4,133	931	8,381	2,327	15,772
WICHITA	25,664	750	7,434	5,504	39,352
PHOENIX AREA					
PHOENIX	3,252	3,713	1,589	45,253	53,807
RENO	810	0	592	591	1,993
SALT LAKE CITY	1,471	683	11,910	2,997	17,061
PORTLAND AREA					
PORTLAND	6,626	0	0	3,461	10,087
SEATTLE	23,355	4,629	7,399	7,785	43,168
SPOKANE	2,972	0	383	372	3,727
TUCSON AREA					
TUCSON	0	0	6,811	4,557	11,368
TOTAL	161,573	36,653	107,804	177,411	483,441

5. AVERAGE FUNDING COST PER INDIAN ENCOUNTER

The number of Indian encounters was estimated as the number of encounters for each service type multiplied by the percent Indian users for that service type.

TABLE 5.1 AVERAGE IHS FUNDING PER INDIAN ENCOUNTER: This table presents the average IHS cost per Indian encounter for FY 2000. The IHS cost per encounter is calculated by summing the estimated Indian encounters for each service type and then dividing the total estimated Indian encounters by the IHS funding received for the year. The estimated IHS cost per encounter will vary among Urban Indian Health Programs due to the types of services offered. On Urban Indian Health Programs providing predominately medical and dental services will have costs per encounter higher than one providing predominately outreach and referral services.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 5.1 AVERAGE IHS FUNDING PER INDIAN ENCOUNTER

	TOTAL ENCOUNTERS	ENCOUNTERS % INDIAN	IHS FUNDING	IHS FUNDING PER INDIAN ENCOUNTER
ABERDEEN AREA				
LINCOLN	12,657	64.9%	\$901,010	\$109.73
PIERRE	16,009	61.5%	\$781,985	\$79.40
ALBUQUERQUE AREA				
ALBUQUERQUE	18,952	77.1%	\$430,370	\$29.45
DENVER	2,783	100.0%	\$566,917	\$203.71
BEMIDJI AREA				
CHICAGO	10,230	86.4%	\$658,500	\$74.46
DETROIT	15,481	89.4%	\$789,932	\$57.08
GREEN BAY	3,219	64.0%	\$393,966	\$191.26
MILWAUKEE	9,126	93.5%	\$988,584	\$115.82
MINNEAPOLIS	32,368	65.8%	\$1,770,313	\$83.06
BILLINGS AREA				
BILLINGS	25,486	90.1%	\$624,488	\$27.20
BUTTE	5,999	89.5%	\$462,751	\$86.14
GREAT FALLS	5,345	99.1%	\$529,747	\$100.06
HELENA	4,481	80.6%	\$412,623	\$114.27
MISSOULA	8,781	92.6%	\$564,114	\$69.34
CALIFORNIA AREA				
LOS ANGELES	18,996	100.0%	\$2,362,012	\$124.34
OAKLAND	28,463	32.1%	\$1,041,762	\$114.03
SACRAMENTO	18,987	75.5%	\$910,600	\$63.52
SAN DIEGO	7,909	80.4%	\$788,865	\$124.11
SAN JOSE	13,422	28.9%	\$717,411	\$185.11
SANTA BARBARA	8,929	87.1%	\$633,660	\$81.45
NASHVILLE AREA				
BOSTON	5,136	96.5%	\$414,229	\$83.56
NEW YORK CITY	6,694	91.9%	\$523,176	\$85.02
NAVAJO AREA				
FLAGSTAFF	7,653	98.1%	\$134,838	\$17.96
OKLAHOMA CITY AREA				
DALLAS	15,772	92.5%	\$1,230,982	\$84.34
WICHITA	39,352	10.0%	\$594,885	\$151.11
PHOENIX AREA				
PHOENIX	53,807	86.9%	\$1,576,277	\$33.71
RENO	1,993	96.7%	\$452,336	\$234.80
SALT LAKE CITY	17,061	60.5%	\$897,761	\$87.00
PORTLAND AREA				
PORTLAND	10,087	100.0%	\$674,048	\$66.82
SEATTLE	43,168	61.7%	\$2,694,446	\$101.19
SPOKANE	3,727	83.1%	\$485,626	\$156.73
TUCSON AREA				
TUCSON	11,368	89.7%	\$792,008	\$77.70
TOTAL	483,441	66.4%	\$26,800,222	\$83.43

6. PERCENT ADMINISTRATIVE COST

This analysis is used to determine what portion of the costs of operating an urban Indian health center are due to administration as opposed to direct health care expenses. The standard used by IHS is that the percentage be around 20% to 30%. Generally, established Urban Indian Health Centers have a lower percentage, usually around the 30% mark, while the newer Urban Indian Health Programs have a higher administrative cost percentage. This percentage is calculated by dividing the total administrative cost by the total allocated cost for that year. The following proportion is then multiplied by 100 to compute a percentage.

TABLE 6.1 ADMINISTRATIVE COST AS A PERCENT OF AMBULATORY COST: This table presents the grouped frequency distribution of the administrative cost as a percent of the total ambulatory health care costs for FY 2000. This analysis is useful to determine what portion of the total cost for operating an Urban Indian Health Program is attributed to administration. Generally, the ideal percentage should fall between twenty percent (20%) to thirty percent (30%).

TABLE 6.2 ADMINISTRATION AS A PERCENT OF AMBULATORY COST BY YEAR: Table 6.2 presents the administrative costs as a percent of the total ambulatory health care costs for FY 1989 through FY 2000 for each Urban Indian Health Program.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 6.1 ADMINISTRATION AS PERCENT OF AMBULATORY COSTS

	ADMINISTRATIVE COSTS	% ADMINISTRATIVE COSTS
ABERDEEN AREA		
LINCOLN	\$325,853	30%
PIERRE	\$582,996	64%
ALBUQUERQUE AREA		
ALBUQUERQUE	\$231,450	22%
DENVER	\$100,381	32%
BEMIDJI AREA		
CHICAGO	\$135,912	17%
DETROIT	\$227,817	24%
GREEN BAY	\$294,829	50%
MILWAUKEE	\$232,032	22%
MINNEAPOLIS	\$995,065	23%
BILLINGS AREA		
BILLINGS	\$239,031	37%
BUTTE	\$221,966	48%
GREAT FALLS	\$77,441	21%
HELENA	\$77,441	21%
MISSOULA	\$218,546	38%
CALIFORNIA AREA		
LOS ANGELES	\$544,165	21%
OAKLAND	\$936,470	14%
SACRAMENTO	\$476,931	29%
SAN DIEGO	\$430,817	31%
SAN JOSE	\$612,168	19%
SANTA BARBARA	\$580,522	59%
NASHVILLE AREA		
BOSTON	\$116,950	29%
NEW YORK CITY	\$315,671	51%
NAVAJO AREA		
FLAGSTAFF	\$110,535	14%
OKLAHOMA CITY AREA		
DALLAS	\$583,418	33%
WICHITA	\$463,507	26%
PHOENIX AREA		
PHOENIX	\$390,370	12%
RENO	\$216,397	48%
SALT LAKE CITY	\$68,641	8%
PORTLAND AREA		
PORTLAND	\$229,171	13%
SEATTLE	\$1,397,568	22%
SPOKANE	\$144,298	30%
TUCSON AREA		
TUCSON	\$182,965	23%
TOTAL	\$11,761,324	24%

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 6.2 ADMINISTRATION AS A PERCENT OF AMBULATORY COSTS BY YEAR

	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000
ABERDEEN AREA												
LINCOLN	19%	0%	0%	16%	0%	49%	111%	111%	111%	n/a	n/a	30%
PIERRE	17%	0%	18%	No report	No report	No report	No report	n/a	n/a	45%	31%	64%
ALBUQUERQUE AREA												
ALBUQUERQUE	46%	23%	16%	No report	11%	11%	11%	n/a	51%	51%	29%	22%
DENVER	0%	0%	0%	No report	25%	25%	15%	n/a	n/a	36%	n/a	32%
BEMIDJI AREA												
CHICAGO	24%	26%	0%	No report	0%	0%	0%	n/a	n/a	14%	16%	17%
DETROIT	32%	25%	20%	17%	21%	21%	0%	n/a	n/a	32%	20%	24%
GREEN BAY	0%	33%	0%	0%	44%	44%	0%	n/a	19%	23%	19%	50%
MILWAUKEE	18%	15%	13%	18%	27%	25%	25%	25%	25%	25%	36%	22%
MINNEAPOLIS	20%	14%	17%	16%	17%	19%	27%	27%	21%	24%	26%	23%
BILLINGS AREA												
BILLINGS	18%	22%	17%	20%	21%	25%	26%	26%	26%	25%	21%	37%
BUTTE	42%	41%	45%	27%	27%	29%	23%	23%	n/a	48%	57%	48%
GREAT FALLS	28%	0%	20%	No report	15%	15%	12%	12%	9%	28%	28%	21%
HELENA	13%	18%	0%	No report	0%	0%	0%	n/a	n/a	20%	24%	21%
MISSOULA	22%	37%	30%	29%	0%	0%	27%	26%	23%	28%	31%	38%
CALIFORNIA AREA												
LOS ANGELES	21%	24%	28%	14%	19%	19%	0%	n/a	n/a	25%	11%	21%
OAKLAND	29%	28%	26%	0%	26%	26%	0%	n/a	n/a	41%	24%	14%
SACRAMENTO	26%	0%	22%	13%	13%	13%	29%	29%	n/a	31%	29%	29%
SAN DIEGO	0%	25%	59%	No report	0%	32%	32%	32%	16%	27%	25%	31%
SAN JOSE	31%	30%	19%	No report	0%	0%	22%	n/a	n/a	14%	n/a	19%
SANTA BARBARA	No report	28%	67%	51%	56%	59%						
NASHVILLE AREA												
BOSTON	18%	49%	41%	No report	38%	38%	57%	51%	33%	32%	29%	29%
NEW YORK CITY	26%	20%	17%	No report	0%	0%	0%	37%	41%	52%	54%	51%
NAVAJO AREA												
FLAGSTAFF	0%	0%	37%	No report	42%	42%	21%	21%	40%	40%	39%	14%
OKLAHOMA CITY AREA												
DALLAS	35%	28%	27%	0%	24%	30%	30%	30%	30%	30%	30%	33%
WICHITA	26%	24%	25%	20%	22%	24%	26%	26%	13%	43%	20%	26%
PHOENIX AREA												
PHOENIX	20%	22%	14%	21%	25%	26%	33%	31%	23%	23%	25%	12%
RENO	40%	41%	37%	34%	20%	20%	50%	50%	51%	32%	51%	48%
SALT LAKE CITY	40%	41%	37%	34%	20%	20%	50%	50%	n/a	36%	22%	8%
PORTLAND AREA												
PORTLAND	36%	13%	9%	14%	14%	14%	0%	n/a	37%	37%	24%	13%
SEATTLE	14%	18%	18%	15%	18%	18%	18%	18%	23%	22%	22%	22%
SPOKANE	36%	13%	9%	14%	14%	14%	0%	n/a	37%	37%	n/a	30%
TUCSON AREA												
TUCSON	29%	27%	32%	No report	28%	28%	29%	29%	39%	27%	31%	23%
TOTAL												
	16%	22%	22%	No report	20%	23%	25%	19%	19%	29%	24%	24%

7. RATIO OF INDIAN USERS TO IHS DOLLARS

The ratio of Indian users to IHS dollars is calculated as:

$$\frac{\text{Indian users/total users}}{\text{IHS dollars/total users}}$$

For example, if 75% of the Urban Indian Health Program's users are reported as Indian, and 50% of the program's funds are provided for by IHS, the ratio is 1.50. The greater the value of the ratio of Indian users to IHS dollars, the more favorable the index. A ratio of greater than 1.00 indicates that the Urban Indian Health Program is leveraging non-IHS funding to subsidize health care for American Indians. A ratio of less than 1.00 indicates that some IHS funding is being used to subsidize health care for non-Indians.

TABLE 7.1 RATIO OF INDIAN USERS TO IHS DOLLARS: This table displays the ratio of Indian users to IHS dollars for each Urban Indian Health Program for FY 2000.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 7.1 RATIO OF INDIAN USERS TO IHS DOLLARS

ABERDEEN AREA	
LINCOLN	1.00
PIERRE	0.67
ALBUQUERQUE AREA	
ALBUQUERQUE	2.40
DENVER	1.09
BEMIDJI AREA	
CHICAGO	1.08
DETROIT	1.13
GREEN BAY	1.17
MILWAUKEE	1.03
MINNEAPOLIS	1.60
BILLINGS AREA	
BILLINGS	0.92
BUTTE	0.90
GREAT FALLS	1.00
HELENA	0.92
MISSOULA	1.02
CALIFORNIA AREA	
LOS ANGELES	1.08
OAKLAND	2.21
SACRAMENTO	1.38
SAN DIEGO	1.51
SAN JOSE	1.31
SANTA BARBARA	1.39
NASHVILLE AREA	
BOSTON	0.97
NEW YORK CITY	1.14
NAVAJO AREA	
FLAGSTAFF	5.90
OKLAHOMA CITY AREA	
DALLAS	1.33
WICHITA	0.52
PHOENIX AREA	
PHOENIX	1.75
RENO	0.97
SALT LAKE CITY	0.74
PORTLAND AREA	
PORTLAND	3.32
SEATTLE	1.39
SPOKANE	0.90
TUCSON AREA	
TUCSON	1.02
TOTAL	1.32

8. STAFF PRODUCTIVITY RATIO BY PROGRAM

The calculated staff productivity ratio was first used by IHS in FY 1984 to permit comparison of staff productivity between programs offering different types and amounts of services. The calculated staff productivity ratio is derived by multiplying the **encounter/year rates* by the number and type of providers reported, producing the expected number of encounters. The staff productivity ratio is then calculated for each Urban Indian Health Program as:

$$\frac{\text{Actual Reported Encounters}}{\text{Expected Number of Encounters}}$$

The **encounter/year rates* utilized in this calculation were the same as those used in past years:

Type of Service Provider	<i>*Encounter/Year Rate</i>
Medical Primary Care	4200
Medical Mid-level	2100
Dentists	2600
Dental Hygienist/Oral Therapist	1300
Mental Health	910
Community Service & Other Allied Health	728

If the reported number of encounters is greater than the expected number of encounters, then the staff productivity ratio will be greater than 1.00. If the reported number of encounters is less than the expected number of encounters, then the staff productivity ratio will be smaller than 1.00.

TABLE 8.1 STAFF PRODUCTIVITY RATIO BY PROGRAM: This table presents the calculation of staff productivity ratio for each Urban Indian Health Program for FY 2000.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 8.1 STAFF PRODUCTIVITY RATIO BY PROGRAM

	RATIO A/E
ABERDEEN AREA	
LINCOLN	0.95
PIERRE	2.08
ALBUQUERQUE AREA	
ALBUQUERQUE	1.24
DENVER	0.71
BEMIDJI AREA	
CHICAGO	0.88
DETROIT	1.44
GREEN BAY	0.82
MILWAUKEE	1.24
MINNEAPOLIS	1.18
BILLINGS AREA	
BILLINGS	3.28
BUTTE	1.10
GREAT FALLS	1.21
HELENA	1.37
MISSOULA	1.68
CALIFORNIA AREA	
LOS ANGELES	1.48
OAKLAND	0.75
SACRAMENTO	1.29
SAN DIEGO	0.57
SAN JOSE	0.63
SANTA BARBARA	1.44
NASHVILLE AREA	
BOSTON	1.35
NEW YORK CITY	1.09
NAVAJO AREA	
FLAGSTAFF	1.30
OKLAHOMA CITY AREA	
DALLAS	1.26
WICHITA	1.33
PHOENIX AREA	
PHOENIX	1.49
RENO	0.92
SALT LAKE CITY	2.20
PORTLAND AREA	
PORTLAND	1.02
SEATTLE	2.74
SPOKANE	0.69
TUCSON AREA	
TUCSON	1.48
TOTAL	1.46

9. PROJECT UTILIZATION

Project utilization examines both the numbers and percentages of Indian, non-Indian, and total unduplicated project users within each of the service types provided by the Urban Indian Health Programs.

TABLE 9.1 TOTAL, INDIAN AND NON-INDIAN USERS BY SERVICE TYPE: This table presents the total number of service users, the number of Indian service users, and the number of non-Indian service users for FY 2000.

TABLE 9.2 PERCENT OF INDIAN AND NON-INDIAN USERS BY SERVICE TYPE: This table presents the percentage of the total users that are Indian or non-Indian for FY 2000.

TABLE 9.3 TOTAL USERS BY SERVICE TYPE BY PROGRAM: This table presents the total users by service type by Urban Indian Health Program for FY 2000.

TABLE 9.4 INDIAN USERS BY SERVICE TYPE BY PROGRAM: This table presents the number of Indian users by service type by Urban Indian Health Program for FY 2000.

TABLE 9.5 NON-INDIAN USERS BY SERVICE TYPE BY PROGRAM: This table presents the number of non-Indian users by service type by Urban Indian Health Program for FY 2000.

TABLE 9.6 PERCENT INDIAN USERS BY SERVICE TYPE BY PROGRAM: This table presents the Indian users as a percentage of total users by service type by Urban Indian Health Program for FY 2000.

TABLE 9.7 PERCENT NON-INDIAN USERS BY SERVICE TYPE BY PROGRAM: This table presents the non-Indian users as a percentage of total users by service type by Urban Indian Health Program for FY 2000.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 9.2. PERCENT OF INDIAN AND NON-INDIAN USERS BY SERVICE TYPE

	MEDICAL USERS		OB/GYN/ PRENATAL		ANCILLARY SERVICES		DENTAL		HEALTH EDUCATION		NUTRITION		BEHAVIORAL HEALTH		ALLIED HEALTH		COMMUNITY SERVICES		ENABLING SERVICES		
	INDIAN	NON-INDIAN	INDIAN	NON-INDIAN	INDIAN	NON-INDIAN	INDIAN	NON-INDIAN	INDIAN	NON-INDIAN	INDIAN	NON-INDIAN	INDIAN	NON-INDIAN	INDIAN	NON-INDIAN	INDIAN	NON-INDIAN	INDIAN	NON-INDIAN	
ABERDEEN AREA																					
LINCOLN	14%	86%	8%	92%	12%	88%	n/a	n/a	85%	15%	n/a	n/a	86%	14%	n/a	n/a	85%	15%	n/a	n/a	
PIERRE	74%	26%	n/a	n/a	100%	0%	n/a	n/a	68%	32%	67%	33%	58%	42%	65%	35%	77%	23%	n/a	n/a	
ALBUQUERQUE AREA																					
ALBUQUERQUE	23%	77%	n/a	n/a	n/a	n/a	n/a	n/a	59%	41%	88%	12%	92%	8%	31%	69%	n/a	n/a	n/a	n/a	
DENVER	100%	0%	n/a	n/a	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	n/a	n/a	100%	0%	100%	0%	
BEMIDJI AREA																					
CHICAGO	88%	12%	n/a	n/a	n/a	n/a	99%	1%	100%	0%	n/a	n/a	91%	9%	n/a	n/a	80%	20%	91%	9%	
DETROIT	87%	13%	n/a	n/a	n/a	n/a	100%	0%	67%	33%	100%	0%	75%	25%	100%	0%	74%	26%	95%	5%	
GREEN BAY	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	93%	7%	83%	17%	48%	52%	90%	10%	95%	5%	n/a	n/a	
MILWAUKEE	94%	6%	98%	2%	n/a	n/a	n/a	n/a	97%	3%	n/a	n/a	87%	13%	90%	10%	n/a	n/a	87%	13%	
MINNEAPOLIS	73%	27%	n/a	n/a	n/a	n/a	60%	40%	79%	21%	63%	37%	80%	20%	n/a	n/a	78%	22%	n/a	n/a	
BILLINGS AREA																					
BILLINGS	98%	2%	n/a	n/a	n/a	n/a	n/a	n/a	79%	21%	n/a	n/a	82%	18%	95%	5%	99%	1%	n/a	n/a	
BUTTE	100%	0%	n/a	n/a	92%	8%	100%	0%	100%	0%	n/a	n/a	59%	41%	100%	0%	98%	2%	97%	3%	
GREAT FALLS	99%	1%	n/a	n/a	100%	0%	n/a	n/a	n/a	n/a	n/a	n/a	87%	13%	100%	0%	n/a	n/a	100%	0%	
HELENA	66%	34%	100%	0%	n/a	n/a	n/a	n/a	78%	22%	100%	0%	100%	0%	n/a	n/a	100%	0%	23%	77%	
MISSOULA	97%	3%	n/a	n/a	100%	0%	100%	0%	92%	8%	n/a	n/a	72%	28%	100%	0%	99%	1%	99%	1%	
CALIFORNIA AREA																					
LOS ANGELES	100%	0%	n/a	n/a	n/a	n/a	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	
OAKLAND	48%	52%	62%	38%	n/a	n/a	41%	59%	75%	25%	4%	96%	94%	6%	n/a	n/a	0%	100%	100%	0%	
SACRAMENTO	53%	47%	n/a	n/a	n/a	n/a	36%	64%	n/a	n/a	n/a	n/a	78%	22%	100%	0%	91%	9%	n/a	n/a	
SAN DIEGO	81%	19%	n/a	n/a	n/a	n/a	82%	18%	n/a	n/a	n/a	n/a	60%	40%	n/a	n/a	n/a	n/a	n/a	n/a	
SAN JOSE	25%	75%	n/a	n/a	n/a	n/a	20%	80%	17%	83%	27%	73%	68%	32%	n/a	n/a	100%	0%	100%	0%	
SANTA BARBARA	87%	13%	42%	58%	84%	16%	97%	3%	94%	6%	100%	0%	83%	17%	n/a	n/a	87%	13%	100%	0%	
NASHVILLE AREA																					
BOSTON	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	0%	n/a	n/a	100%	0%	n/a	n/a	100%	0%	n/a	n/a	
NEW YORK CITY	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	90%	10%	n/a	n/a	93%	7%	n/a	n/a	
NAVAJO AREA																					
FLAGSTAFF	100%	0%	100%	0%	n/a	n/a	n/a	n/a	97%	3%	93%	7%	100%	0%	n/a	n/a	n/a	n/a	n/a	n/a	
OKLAHOMA CITY AREA																					
DALLAS	94%	6%	n/a	n/a	n/a	n/a	93%	7%	97%	3%	n/a	n/a	92%	8%	99%	1%	n/a	n/a	89%	11%	
WICHITA	13%	87%	16%	84%	n/a	n/a	19%	81%	14%	86%	12%	88%	41%	59%	28%	72%	10%	90%	4%	96%	
PHOENIX AREA																					
PHOENIX	82%	18%	100%	0%	100%	0%	92%	8%	93%	7%	78%	22%	100%	0%	99%	1%	94%	6%	99%	1%	
RENO	100%	0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	94%	6%	n/a	n/a	100%	0%	100%	0%	
SALT LAKE CITY	83%	17%	86%	14%	81%	19%	90%	10%	93%	7%	n/a	n/a	100%	0%	50%	50%	n/a	n/a	51%	49%	
PORTLAND AREA																					
PORTLAND	100%	0%	100%	0%	n/a	n/a	n/a	n/a	100%	0%	100%	0%	100%	0%	n/a	n/a	n/a	n/a	n/a	n/a	
SEATTLE	66%	34%	77%	23%	66%	34%	60%	40%	66%	34%	63%	37%	61%	39%	n/a	n/a	78%	22%	n/a	n/a	
SPOKANE	78%	22%	n/a	n/a	78%	22%	n/a	n/a	77%	23%	n/a	n/a	78%	22%	75%	25%	80%	20%	78%	22%	
TUCSON AREA																					
TUCSON	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	91%	9%	n/a	n/a	100%	0%	n/a	n/a	100%	0%	100%	0%	
TOTAL	60%	40%	55%	45%	72%	28%	62%	38%	75%	25%	69%	31%	85%	15%	87%	13%	90%	10%	75%	25%	

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 9.3 TOTAL USERS BY SERVICE TYPE BY PROGRAM

NOTE Project Users Total is NOT the sum of Users by Service Type!

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	TOTAL PROJECT USERS
ABERDEEN AREA											
LINCOLN	2,438	329	793	0	287	0	1,097	0	2,356	0	6,388
PIERRE	1,947	0	549	0	81	97	672	618	205	0	3,443
ALBUQUERQUE AREA											
ALBUQUERQUE	1,799	0	0	0	2,702	10,210	374	65	0	0	14,722
DENVER	340	0	123	123	276	90	82	0	468	35	883
BEMIDJI AREA											
CHICAGO	610	0	0	252	107	0	288	0	1,103	97	2,457
DETROIT	465	0	0	199	454	124	788	478	886	518	1,321
GREEN BAY	0	0	0	0	43	18	239	61	128	0	361
MILWAUKEE	1,347	119	0	0	203	0	240	31	0	23	1,421
MINNEAPOLIS	4,258	0	0	2,811	453	1,011	591	0	1,002	0	6,726
BILLINGS AREA											
BILLINGS	1,753	0	0	0	1,989	0	1,068	231	1,722	0	6,706
BUTTE	229	0	13	34	51	0	39	370	657	231	708
GREAT FALLS	1,159	0	160	0	0	0	466	6	0	52	1,163
HELENA	741	61	0	0	410	40	390	0	80	442	1,859
MISSOULA	227	0	326	4	53	0	239	136	845	544	1,088
CALIFORNIA AREA											
LOS ANGELES	1,548	0	0	578	392	10	471	250	151	5,474	1,692
OAKLAND	2,152	365	0	2,280	1,437	3,487	764	0	7	3	9,281
SACRAMENTO	4,410	0	0	982	0	0	163	6,289	188	0	11,661
SAN DIEGO	815	0	0	636	0	0	75	0	0	0	1,533
SAN JOSE	1,824	0	0	687	193	66	145	0	100	43	3,058
SANTA BARBARA	1,018	98	100	147	591	1	60	0	1,018	751	1,018
NASHVILLE AREA											
BOSTON	0	0	0	0	760	0	890	0	3,495	0	259
NEW YORK CITY	0	0	0	0	0	0	126	0	504	0	545
NAVAJO AREA											
FLAGSTAFF	2,353	199	0	0	31	83	405	0	0	0	2,447
OKLAHOMA CITY AREA											
DALLAS	1,546	0	0	635	326	0	142	478	0	867	3,994
WICHITA	10,086	299	0	416	21	17	177	1,537	433	1,546	14,532
PHOENIX AREA											
PHOENIX	1,851	49	1,589	1,191	1,049	4,750	405	532	375	269	12,085
RENO	810	0	0	0	0	0	591	0	1,144	592	989
SALT LAKE CITY	656	22	421	328	345	0	425	34	0	3,978	5,324
PORTLAND AREA											
PORTLAND	1,592	78	0	0	179	214	347	0	0	0	1,851
SEATTLE	5,322	166	5,322	1,899	5,322	1,241	700	0	419	0	6,746
SPOKANE	749	0	836	0	43	0	295	12	10	352	765
TUCSON AREA											
TUCSON	0	0	0	0	555	0	200	0	236	332	774
TOTAL	54,045	1,785	10,232	13,202	18,353	21,459	12,954	11,128	17,532	16,149	127,800

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 9.4 INDIAN USERS BY SERVICE TYPE BY PROGRAM

NOTE Indian Users is NOT the sum of Users by Service Type!

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	INDIAN PROJECT USERS
ABERDEEN AREA											
LINCOLN	341	25	92	0	243	0	939	0	2,000	0	4,144
PIERRE	1,440	0	549	0	55	65	391	399	157	0	2,118
ALBUQUERQUE AREA											
ALBUQUERQUE	412	0	0	0	1,600	8,954	344	20	0	0	11,351
DENVER	340	0	123	123	276	90	82	0	468	35	883
BEMIDJI AREA											
CHICAGO	536	0	0	250	107	0	263	0	880	88	2,124
DETROIT	406	0	0	199	305	124	588	478	654	491	1,181
GREEN BAY	0	0	0	0	40	15	115	55	121	0	231
MILWAUKEE	1,264	117	0	0	196	0	208	28	0	20	1,329
MINNEAPOLIS	3,107	0	0	1,699	358	632	471	0	778	0	4,429
BILLINGS AREA											
BILLINGS	1,713	0	0	0	1,578	0	881	220	1,706	0	6,041
BUTTE	229	0	12	34	51	0	23	370	645	224	634
GREAT FALLS	1,150	0	160	0	0	0	406	6	0	52	1,152
HELENA	490	61	0	0	320	40	390	0	80	101	1,498
MISSOULA	221	0	325	4	49	0	172	136	833	537	1,008
CALIFORNIA AREA											
LOS ANGELES	1,548	0	0	578	392	10	471	250	151	5,474	1,692
OAKLAND	1,030	226	0	931	1,073	139	719	0	0	3	2,979
SACRAMENTO	2,352	0	0	351	0	0	127	6,289	172	0	8,804
SAN DIEGO	664	0	0	523	0	0	45	0	0	0	1,232
SAN JOSE	456	0	0	135	33	18	98	0	100	43	883
SANTA BARBARA	887	41	84	143	557	1	50	0	887	751	887
NASHVILLE AREA											
BOSTON	0	0	0	0	760	0	890	0	3,486	0	250
NEW YORK CITY	0	0	0	0	0	0	113	0	469	0	501
NAVAJO AREA											
FLAGSTAFF	2,353	199	0	0	30	77	405	0	0	0	2,400
OKLAHOMA CITY AREA											
DALLAS	1,458	0	0	588	317	0	131	472	0	770	3,696
WICHITA	1,300	47	0	79	3	2	73	438	43	57	1,454
PHOENIX AREA											
PHOENIX	1,521	49	1,589	1,097	972	3,722	405	529	354	266	10,237
RENO	810	0	0	0	0	0	558	0	1,144	592	956
SALT LAKE CITY	547	19	339	294	320	0	424	17	0	2,031	3,220
PORTLAND AREA											
PORTLAND	1,592	78	0	0	179	214	347	0	0	0	1,851
SEATTLE	3,493	127	3,493	1,139	3,493	779	430	0	326	0	4,161
SPOKANE	581	0	652	0	33	0	230	9	8	275	636
TUCSON AREA											
TUCSON	0	0	0	0	504	0	200	0	236	332	694
TOTAL	32,241	989	7,418	8,167	13,844	14,862	10,989	9,716	15,698	12,142	84,656

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TABLE 9.5 NON-INDIAN USERS BY SERVICE TYPE BY PROGRAM

NOTE Non-Indian Users is NOT the sum of Users by Service Type!

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	NON-INDIAN PROJECT USERS
ABERDEEN AREA											
LINCOLN	2,097	304	701	0	44	0	158	0	356	0	2,244
PIERRE	507	0	0	0	26	32	281	219	48	0	1,325
ALBUQUERQUE AREA											
ALBUQUERQUE	1,387	0	0	0	1,102	1,256	30	45	0	0	3,371
DENVER	0	0	0	0	0	0	0	0	0	0	0
BEMIDJI AREA											
CHICAGO	74	0	0	2	0	0	25	0	223	9	333
DETROIT	59	0	0	0	149	0	200	0	232	28	140
GREEN BAY	0	0	0	0	3	3	124	6	7	0	130
MILWAUKEE	83	2	0	0	7	0	32	3	0	3	92
MINNEAPOLIS	1,151	0	0	1,112	95	379	120	0	224	0	2,297
BILLINGS AREA											
BILLINGS	40	0	0	0	411	0	187	11	16	0	665
BUTTE	0	0	1	0	0	0	16	0	12	7	74
GREAT FALLS	9	0	0	0	0	0	60	0	0	0	11
HELENA	251	0	0	0	90	0	0	0	0	341	361
MISSOULA	6	0	1	0	4	0	67	0	12	7	80
CALIFORNIA AREA											
LOS ANGELES	0	0	0	0	0	0	0	0	0	0	0
OAKLAND	1,122	139	0	1,349	364	3,348	45	0	7	0	6,302
SACRAMENTO	2,058	0	0	631	0	0	36	0	16	0	2,857
SAN DIEGO	151	0	0	113	0	0	30	0	0	0	301
SAN JOSE	1,368	0	0	552	160	48	47	0	0	0	2,175
SANTA BARBARA	131	57	16	4	34	0	10	0	131	0	131
NASHVILLE AREA											
BOSTON	0	0	0	0	0	0	0	0	9	0	9
NEW YORK CITY	0	0	0	0	0	0	13	0	35	0	44
NAVAJO AREA											
FLAGSTAFF	0	0	0	0	1	6	0	0	0	0	47
OKLAHOMA CITY AREA											
DALLAS	88	0	0	47	9	0	11	6	0	97	298
WICHITA	8,786	252	0	337	18	15	104	1,099	390	1,489	13,078
PHOENIX AREA											
PHOENIX	330	0	0	94	77	1,028	0	3	21	3	1,848
RENO	0	0	0	0	0	0	33	0	0	0	33
SALT LAKE CITY	109	3	82	34	25	0	1	17	0	1,947	2,104
PORTLAND AREA											
PORTLAND	0	0	0	0	0	0	0	0	0	0	0
SEATTLE	1,829	39	1,829	760	1,829	462	270	0	93	0	2,585
SPOKANE	168	0	184	0	10	0	65	3	2	77	129
TUCSON AREA											
TUCSON	0	0	0	0	51	0	0	0	0	0	80
TOTAL	21,804	796	2,814	5,035	4,509	6,577	1,965	1,412	1,834	4,008	43,144

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TABLE 9.6 PERCENT INDIAN USERS BY SERVICE TYPE BY PROGRAM

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	TOTAL USERS
ABERDEEN AREA											
LINCOLN	14%	8%	12%	n/a	85%	n/a	86%	n/a	85%	n/a	65%
PIERRE	74%	n/a	100%	n/a	68%	67%	58%	65%	77%	n/a	62%
ALBUQUERQUE AREA											
ALBUQUERQUE	23%	n/a	n/a	n/a	59%	88%	92%	31%	n/a	n/a	77%
DENVER	100%	n/a	100%	100%	100%	100%	100%	n/a	100%	100%	100%
BEMIDJI AREA											
CHICAGO	88%	n/a	n/a	99%	100%	n/a	91%	n/a	80%	91%	86%
DETROIT	87%	n/a	n/a	100%	67%	100%	75%	100%	74%	95%	89%
GREEN BAY	n/a	n/a	n/a	n/a	93%	83%	48%	90%	95%	n/a	64%
MILWAUKEE	94%	98%	n/a	n/a	97%	n/a	87%	90%	n/a	87%	94%
MINNEAPOLIS	73%	n/a	n/a	60%	79%	63%	80%	n/a	78%	n/a	66%
BILLINGS AREA											
BILLINGS	98%	n/a	n/a	n/a	79%	n/a	82%	95%	99%	n/a	90%
BUTTE	100%	n/a	92%	100%	100%	n/a	59%	100%	98%	97%	90%
GREAT FALLS	99%	n/a	100%	n/a	n/a	n/a	87%	100%	n/a	100%	99%
HELENA	66%	100%	n/a	n/a	78%	100%	100%	n/a	100%	23%	81%
MISSOULA	97%	n/a	100%	100%	92%	n/a	72%	100%	99%	99%	93%
CALIFORNIA AREA											
LOS ANGELES	100%	n/a	n/a	100%	100%	100%	100%	100%	100%	100%	100%
OAKLAND	48%	62%	n/a	41%	75%	4%	94%	n/a	0%	100%	32%
SACRAMENTO	53%	n/a	n/a	36%	n/a	n/a	78%	100%	91%	n/a	75%
SAN DIEGO	81%	n/a	n/a	82%	n/a	n/a	60%	n/a	n/a	n/a	80%
SAN JOSE	25%	n/a	n/a	20%	17%	27%	68%	n/a	100%	100%	29%
SANTA BARBARA	87%	42%	84%	97%	94%	100%	83%	n/a	87%	100%	87%
NASHVILLE AREA											
BOSTON	n/a	n/a	n/a	n/a	100%	n/a	100%	n/a	100%	n/a	97%
NEW YORK CITY	n/a	n/a	n/a	n/a	n/a	n/a	90%	n/a	93%	n/a	92%
NAVAJO AREA											
FLAGSTAFF	100%	100%	n/a	n/a	97%	93%	100%	n/a	n/a	n/a	98%
OKLAHOMA CITY AREA											
DALLAS	94%	n/a	n/a	93%	97%	n/a	92%	99%	n/a	89%	93%
WICHITA	13%	16%	n/a	19%	14%	12%	41%	28%	10%	4%	10%
PHOENIX AREA											
PHOENIX	82%	100%	100%	92%	93%	78%	100%	99%	94%	99%	85%
RENO	100%	n/a	n/a	n/a	n/a	n/a	94%	n/a	100%	100%	97%
SALT LAKE CITY	83%	86%	81%	90%	93%	n/a	100%	50%	n/a	51%	60%
PORTLAND AREA											
PORTLAND	100%	100%	n/a	n/a	100%	100%	100%	n/a	n/a	n/a	100%
SEATTLE	66%	77%	66%	60%	66%	63%	61%	n/a	78%	n/a	62%
SPOKANE	78%	n/a	78%	n/a	77%	n/a	78%	75%	80%	78%	83%
TUCSON AREA											
TUCSON	n/a	n/a	n/a	n/a	91%	n/a	100%	n/a	100%	100%	90%
TOTAL	60%	55%	72%	62%	75%	69%	85%	87%	90%	75%	66%

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TABLE 9.7 PERCENT NON-INDIAN USERS BY SERVICE TYPE BY PROGRAM

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	TOTAL USERS
ABERDEEN AREA											
LINCOLN	86%	92%	88%	n/a	15%	n/a	14%	n/a	15%	n/a	35%
PIERRE	26%	n/a	0%	n/a	32%	33%	42%	35%	23%	n/a	38%
ALBUQUERQUE AREA											
ALBUQUERQUE	77%	n/a	n/a	n/a	41%	12%	8%	69%	n/a	n/a	23%
DENVER	0%	n/a	0%	0%	0%	0%	0%	n/a	0%	0%	0%
BEMIDJI AREA											
CHICAGO	12%	n/a	n/a	1%	0%	n/a	9%	n/a	20%	9%	14%
DETROIT	13%	n/a	n/a	0%	33%	0%	25%	0%	26%	5%	11%
GREEN BAY	n/a	n/a	n/a	n/a	7%	17%	52%	10%	5%	n/a	36%
MILWAUKEE	6%	2%	n/a	n/a	3%	n/a	13%	10%	n/a	13%	6%
MINNEAPOLIS	27%	n/a	n/a	40%	21%	37%	20%	n/a	22%	n/a	34%
BILLINGS AREA											
BILLINGS	2%	n/a	n/a	n/a	21%	n/a	18%	5%	1%	n/a	10%
BUTTE	0%	n/a	8%	0%	0%	n/a	41%	0%	2%	3%	10%
GREAT FALLS	1%	n/a	0%	n/a	n/a	n/a	13%	0%	n/a	0%	1%
HELENA	34%	0%	n/a	n/a	22%	0%	0%	n/a	0%	77%	19%
MISSOULA	3%	n/a	0%	0%	8%	n/a	28%	0%	1%	1%	7%
CALIFORNIA AREA											
LOS ANGELES	0%	n/a	n/a	0%	0%	0%	0%	0%	0%	0%	0%
OAKLAND	52%	38%	n/a	59%	25%	96%	6%	n/a	100%	0%	68%
SACRAMENTO	47%	n/a	n/a	64%	n/a	n/a	22%	0%	9%	n/a	25%
SAN DIEGO	19%	n/a	n/a	18%	n/a	n/a	40%	n/a	n/a	n/a	20%
SAN JOSE	75%	n/a	n/a	80%	83%	73%	32%	n/a	0%	0%	71%
SANTA BARBARA	13%	58%	16%	3%	6%	0%	17%	n/a	13%	0%	13%
NASHVILLE AREA											
BOSTON	n/a	n/a	n/a	n/a	0%	n/a	0%	n/a	0%	n/a	3%
NEW YORK CITY	n/a	n/a	n/a	n/a	n/a	n/a	10%	n/a	7%	n/a	8%
NAVAJO AREA											
FLAGSTAFF	0%	0%	n/a	n/a	3%	7%	0%	n/a	n/a	n/a	2%
OKLAHOMA CITY AREA											
DALLAS	6%	n/a	n/a	7%	3%	n/a	8%	1%	n/a	11%	7%
WICHITA	87%	84%	n/a	81%	86%	88%	59%	72%	90%	96%	90%
PHOENIX AREA											
PHOENIX	18%	0%	0%	8%	7%	22%	0%	1%	6%	1%	15%
RENO	0%	n/a	n/a	n/a	n/a	n/a	6%	n/a	0%	0%	3%
SALT LAKE CITY	17%	14%	19%	10%	7%	n/a	0%	50%	n/a	49%	40%
PORTLAND AREA											
PORTLAND	0%	0%	n/a	n/a	0%	0%	0%	n/a	n/a	n/a	0%
SEATTLE	34%	23%	34%	40%	34%	37%	39%	n/a	22%	n/a	38%
SPOKANE	22%	n/a	22%	n/a	23%	n/a	22%	25%	20%	22%	17%
TUCSON AREA											
TUCSON	n/a	n/a	n/a	n/a	9%	n/a	0%	n/a	0%	0%	10%
TOTAL	40%	45%	28%	38%	25%	31%	15%	13%	10%	25%	34%

10. SERVICE UTILIZATION

Service utilization was examined as the average number of encounters per user for each service category. Another measure of service utilization is the percentage of project users who utilized each of the individual service categories. This measure is used, but due to inconsistencies in data reported on unduplicated project users, caution is required in the interpretation of results.

TABLE 10.1 AVERAGE NUMBER OF ENCOUNTERS PER USER BY SERVICE TYPE BY PROGRAM: This table presents the average number of encounters per user by service type by Urban Indian Health Program for FY 2000. These averages are calculated by dividing the number of encounters for each service type by the number of users in the corresponding service type.

TABLE 10.2 PERCENT USERS UTILIZING EACH SERVICE: This table presents the percentage of project users utilizing each service by Urban Indian Health Program for FY 2000. These percents indicate what proportion of the project's annual user base utilize each of the services provided by the Urban Indian Health Program.

TABLE 10.3 PERCENT INDIAN USERS UTILIZING EACH SERVICE: This table presents the percentage of Indian project users utilizing each service type for each Urban Indian Health Program for FY 2000. This number is calculated by dividing the number of Indian service users by the number of Indian project users.

TABLE 10.4 PERCENT NON-INDIAN USERS UTILIZING EACH SERVICE: This table presents the percentage of non-Indian users utilizing each service type for each Urban Indian Health Program for FY 2000. This number is calculated by dividing the number of non-Indian users by the number of total users in that service type.

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TABLE 10.1 AVERAGE NUMBER OF ENCOUNTERS PER USER BY SERVICE TYPE BY PROGRAM

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	TOTAL PROJECT USERS
ABERDEEN AREA											
LINCOLN	3.39	0.00	0.00	n/a	3.31	n/a	1.00	n/a	0.00	n/a	1.98
PIERRE	4.65	n/a	9.34	n/a	11.91	16.10	3.74	2.00	3.28	n/a	4.65
ALBUQUERQUE AREA											
ALBUQUERQUE	1.39	n/a	n/a	n/a	1.00	1.00	8.62	4.23	n/a	n/a	1.29
DENVER	1.00	n/a	21.22	2.10	0.00	0.00	9.94	n/a	1.72	4.94	3.15
BEMIDJI AREA											
CHICAGO	3.20	n/a	n/a	2.95	1.72	n/a	13.72	n/a	2.32	8.59	4.16
DETROIT	6.24	n/a	n/a	1.77	2.45	5.40	5.66	2.86	3.23	3.00	11.72
GREEN BAY	n/a	n/a	n/a	n/a	3.88	0.00	5.14	5.51	11.62	n/a	8.92
MILWAUKEE	3.82	2.84	n/a	n/a	3.70	n/a	11.17	1.71	n/a	6.65	6.42
MINNEAPOLIS	3.64	n/a	n/a	2.40	1.86	2.06	6.85	n/a	3.16	n/a	4.81
BILLINGS AREA											
BILLINGS	4.78	n/a	n/a	n/a	1.37	n/a	3.21	17.44	4.02	n/a	3.80
BUTTE	0.75	n/a	19.08	1.06	2.47	n/a	73.87	0.05	3.34	2.48	8.47
GREAT FALLS	2.68	n/a	0.00	n/a	n/a	n/a	4.44	2.00	n/a	3.06	4.60
HELENA	2.98	3.18	n/a	n/a	0.00	1.03	3.31	n/a	4.74	0.75	2.41
MISSOULA	1.57	n/a	1.51	1.00	1.13	n/a	10.97	1.06	2.10	7.02	8.07
CALIFORNIA AREA											
LOS ANGELES	2.31	n/a	n/a	2.26	2.35	1.00	16.00	0.88	3.14	0.91	11.23
OAKLAND	3.87	0.83	n/a	3.39	1.24	0.50	4.80	n/a	26.00	1239.67	3.07
SACRAMENTO	1.26	n/a	n/a	3.79	n/a	n/a	7.28	1.00	12.01	n/a	1.63
SAN DIEGO	3.00	n/a	n/a	n/a	n/a	n/a	8.67	n/a	n/a	n/a	5.16
SAN JOSE	3.69	n/a	n/a	3.20	3.42	4.64	16.97	n/a	4.08	15.07	4.39
SANTA BARBARA	1.69	0.00	0.00	2.69	0.00	54.00	0.77	n/a	5.89	0.95	8.77
NASHVILLE AREA											
BOSTON	n/a	n/a	n/a	n/a	1.00	n/a	1.00	n/a	1.00	n/a	19.83
NEW YORK CITY	n/a	n/a	n/a	n/a	n/a	n/a	10.70	n/a	10.61	n/a	12.28
NAVAJO AREA											
FLAGSTAFF	1.61	1.00	n/a	n/a	1.00	2.99	8.33	n/a	n/a	n/a	3.13
OKLAHOMA CITY AREA											
DALLAS	2.67	n/a	n/a	1.47	2.24	n/a	2.91	2.48	n/a	8.42	3.95
WICHITA	2.39	5.37	n/a	1.80	20.57	0.00	17.53	1.28	1.00	4.53	2.71
PHOENIX AREA											
PHOENIX	1.66	3.63	3.35	3.12	4.11	5.70	8.75	19.43	1.36	4.01	4.45
RENO	1.00	n/a	n/a	n/a	n/a	n/a	1.00	n/a	0.00	1.00	2.02
SALT LAKE CITY	2.24	0.00	0.00	2.08	1.00	n/a	6.19	0.59	n/a	2.99	3.20
PORTLAND AREA											
PORTLAND	4.16	0.00	n/a	n/a	8.00	2.16	4.52	n/a	n/a	n/a	5.45
SEATTLE	4.34	1.42	0.00	2.44	0.09	2.09	6.74	n/a	1.72	n/a	6.40
SPOKANE	3.97	n/a	0.00	n/a	1.47	n/a	1.01	1.00	1.00	1.06	4.87
TUCSON AREA											
TUCSON	n/a	n/a	n/a	n/a	2.27	n/a	16.49	n/a	14.33	10.33	14.69
TOTAL	2.93	1.84	3.81	2.78	1.30	2.19	5.99	2.60	2.74	3.70	3.78

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TABLE 10.2 PERCENT USERS UTILIZING EACH SERVICE

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES
ABERDEEN AREA										
LINCOLN	38%	5%	12%	0%	4%	0%	17%	0%	37%	0%
PIERRE	57%	0%	16%	0%	2%	3%	20%	18%	6%	0%
ALBUQUERQUE AREA										
ALBUQUERQUE	12%	0%	0%	0%	18%	69%	3%	0%	0%	0%
DENVER	39%	0%	14%	14%	31%	10%	9%	0%	53%	4%
BEMIDJI AREA										
CHICAGO	25%	0%	0%	10%	4%	0%	12%	0%	45%	4%
DETROIT	35%	0%	0%	15%	34%	9%	60%	36%	67%	39%
GREEN BAY	0%	0%	0%	0%	12%	5%	66%	17%	35%	0%
MILWAUKEE	95%	8%	0%	0%	14%	0%	17%	2%	0%	2%
MINNEAPOLIS	63%	0%	0%	42%	7%	15%	9%	0%	15%	0%
BILLINGS AREA										
BILLINGS	26%	0%	0%	0%	30%	0%	16%	3%	26%	0%
BUTTE	32%	0%	2%	5%	7%	0%	6%	52%	93%	33%
GREAT FALLS	100%	0%	14%	0%	0%	0%	40%	1%	0%	4%
HELENA	40%	3%	0%	0%	22%	2%	21%	0%	4%	24%
MISSOULA	21%	0%	30%	0%	5%	0%	22%	13%	78%	50%
CALIFORNIA AREA										
LOS ANGELES	91%	0%	0%	34%	23%	1%	28%	15%	9%	324%
OAKLAND	23%	4%	0%	25%	15%	38%	8%	0%	0%	0%
SACRAMENTO	38%	0%	0%	8%	0%	0%	1%	54%	2%	0%
SAN DIEGO	53%	0%	0%	41%	0%	0%	5%	0%	0%	0%
SAN JOSE	60%	0%	0%	22%	6%	2%	5%	0%	3%	1%
SANTA BARBARA	100%	10%	10%	14%	58%	0%	6%	0%	100%	74%
NASHVILLE AREA										
BOSTON	0%	0%	0%	0%	293%	0%	344%	0%	1349%	0%
NEW YORK CITY	0%	0%	0%	0%	0%	0%	23%	0%	92%	0%
NAVAJO AREA										
FLAGSTAFF	96%	8%	0%	0%	1%	3%	17%	0%	0%	0%
OKLAHOMA CITY AREA										
DALLAS	39%	0%	0%	16%	8%	0%	4%	12%	0%	22%
WICHITA	69%	2%	0%	3%	0%	0%	1%	11%	3%	11%
PHOENIX AREA										
PHOENIX	15%	0%	13%	10%	9%	39%	3%	4%	3%	2%
RENO	82%	0%	0%	0%	0%	0%	60%	0%	116%	60%
SALT LAKE CITY	12%	0%	8%	6%	6%	0%	8%	1%	0%	75%
PORTLAND AREA										
PORTLAND	86%	4%	0%	0%	10%	12%	19%	0%	0%	0%
SEATTLE	79%	2%	79%	28%	79%	18%	10%	0%	6%	0%
SPOKANE	98%	0%	109%	0%	6%	0%	39%	2%	1%	46%
TUCSON AREA										
TUCSON	0%	0%	0%	0%	72%	0%	26%	0%	30%	43%
TOTAL	42%	1%	8%	10%	14%	17%	10%	9%	14%	13%

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 10.3 PERCENT INDIAN USERS UTILIZING EACH PROGRAM

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES
ABERDEEN AREA										
LINCOLN	8%	1%	2%	0%	6%	0%	23%	0%	48%	0%
PIERRE	68%	0%	26%	0%	3%	3%	18%	19%	7%	0%
ALBUQUERQUE AREA										
ALBUQUERQUE	4%	0%	0%	0%	14%	79%	3%	0%	0%	0%
DENVER	39%	0%	14%	14%	31%	10%	9%	0%	53%	4%
BEMIDJI AREA										
CHICAGO	25%	0%	0%	12%	5%	0%	12%	0%	41%	4%
DETROIT	34%	0%	0%	17%	26%	11%	50%	40%	55%	42%
GREEN BAY	0%	0%	0%	0%	17%	6%	50%	24%	52%	0%
MILWAUKEE	95%	9%	0%	0%	15%	0%	16%	2%	0%	2%
MINNEAPOLIS	70%	0%	0%	38%	8%	14%	11%	0%	18%	0%
BILLINGS AREA										
BILLINGS	28%	0%	0%	0%	26%	0%	15%	4%	28%	0%
BUTTE	36%	0%	2%	5%	8%	0%	4%	58%	102%	35%
GREAT FALLS	100%	0%	14%	0%	0%	0%	35%	1%	0%	5%
HELENA	33%	4%	0%	0%	21%	3%	26%	0%	5%	7%
MISSOULA	22%	0%	32%	0%	5%	0%	17%	13%	83%	53%
CALIFORNIA AREA										
LOS ANGELES	91%	0%	0%	34%	23%	1%	28%	15%	9%	324%
OAKLAND	35%	8%	0%	31%	36%	5%	24%	0%	0%	0%
SACRAMENTO	27%	0%	0%	4%	0%	0%	1%	71%	2%	0%
SAN DIEGO	54%	0%	0%	42%	0%	0%	4%	0%	0%	0%
SAN JOSE	52%	0%	0%	15%	4%	2%	11%	0%	11%	5%
SANTA BARBARA	100%	5%	9%	16%	63%	0%	6%	0%	100%	85%
NASHVILLE AREA										
BOSTON	0%	0%	0%	0%	304%	0%	356%	0%	1394%	0%
NEW YORK CITY	0%	0%	0%	0%	0%	0%	23%	0%	94%	0%
NAVAJO AREA										
FLAGSTAFF	98%	8%	0%	0%	1%	3%	17%	0%	0%	0%
OKLAHOMA CITY AREA										
DALLAS	39%	0%	0%	16%	9%	0%	4%	13%	0%	21%
WICHITA	89%	3%	0%	5%	0%	0%	5%	30%	3%	4%
PHOENIX AREA										
PHOENIX	15%	0%	16%	11%	9%	36%	4%	5%	3%	3%
RENO	85%	0%	0%	0%	0%	0%	58%	0%	120%	62%
SALT LAKE CITY	17%	1%	11%	9%	10%	0%	13%	1%	0%	63%
PORTLAND AREA										
PORTLAND	86%	4%	0%	0%	10%	12%	19%	0%	0%	0%
SEATTLE	84%	3%	84%	27%	84%	19%	10%	0%	8%	0%
SPOKANE	91%	0%	103%	0%	5%	0%	36%	1%	1%	43%
TUCSON AREA										
TUCSON	0%	0%	0%	0%	73%	0%	29%	0%	34%	48%
TOTAL	38%	1%	9%	10%	16%	18%	13%	11%	19%	14%

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 10.4 PERCENT NON-INDIAN USERS UTILIZING EACH SERVICE

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES
ABERDEEN AREA										
LINCOLN	93%	14%	31%	0%	2%	0%	7%	0%	16%	0%
PIERRE	38%	0%	0%	0%	2%	2%	21%	17%	4%	0%
ALBUQUERQUE AREA										
ALBUQUERQUE	41%	0%	0%	0%	33%	37%	1%	1%	0%	0%
DENVER	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BEMIDJI AREA										
CHICAGO	22%	0%	0%	1%	0%	0%	8%	0%	67%	3%
DETROIT	42%	0%	0%	0%	106%	0%	143%	0%	166%	20%
GREEN BAY	0%	0%	0%	0%	2%	2%	95%	5%	5%	0%
MILWAUKEE	90%	2%	0%	0%	8%	0%	35%	0%	0%	3%
MINNEAPOLIS	50%	0%	0%	48%	4%	16%	5%	0%	10%	0%
BILLINGS AREA										
BILLINGS	6%	0%	0%	0%	62%	0%	28%	2%	2%	0%
BUTTE	0%	0%	1%	0%	0%	0%	22%	0%	16%	9%
GREAT FALLS	82%	0%	0%	0%	0%	0%	545%	0%	0%	0%
HELENA	70%	0%	0%	0%	25%	0%	0%	0%	0%	94%
MISSOULA	8%	0%	1%	0%	5%	0%	84%	0%	15%	9%
CALIFORNIA AREA										
LOS ANGELES	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
OAKLAND	18%	2%	0%	21%	6%	53%	1%	0%	0%	0%
SACRAMENTO	72%	0%	0%	22%	0%	0%	1%	0%	1%	0%
SAN DIEGO	50%	0%	0%	38%	0%	0%	10%	0%	0%	0%
SAN JOSE	63%	0%	0%	25%	7%	2%	2%	0%	0%	0%
SANTA BARBARA	100%	44%	12%	3%	26%	0%	8%	0%	100%	0%
NASHVILLE AREA										
BOSTON	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%
NEW YORK CITY	0%	0%	0%	0%	0%	0%	30%	0%	80%	0%
NAVAJO AREA										
FLAGSTAFF	0%	0%	0%	0%	2%	13%	0%	0%	0%	0%
OKLAHOMA CITY AREA										
DALLAS	30%	0%	0%	16%	3%	0%	4%	2%	0%	33%
WICHITA	67%	2%	0%	3%	0%	0%	1%	8%	3%	11%
PHOENIX AREA										
PHOENIX	18%	0%	0%	5%	4%	56%	0%	0%	1%	0%
RENO	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%
SALT LAKE CITY	5%	0%	4%	2%	1%	0%	0%	1%	0%	93%
PORTLAND AREA										
PORTLAND	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
SEATTLE	71%	2%	71%	29%	71%	18%	10%	0%	4%	0%
SPOKANE	130%	0%	143%	0%	8%	0%	50%	2%	2%	60%
TUCSON AREA										
TUCSON	0%	0%	0%	0%	64%	0%	0%	0%	0%	0%
TOTAL	51%	2%	7%	12%	10%	15%	5%	3%	4%	9%

11. PROVIDER STAFFING AND PRODUCTIVITY

Provider staffing and productivity were examined as the average number of encounters and average number of users per full-time equivalent (FTE) provider by service category. Medical and dental productivity were examined by full-time equivalent medical or dental team, as applicable. In this case the medical midlevel provider and dental hygienist FTE's were calculated as equal to one half FTE physician or dentist in calculating team productivity.

TABLE 11.1 FULL TIME EQUIVALENT STAFFING BY URBAN INDIAN HEALTH PROGRAM: This table presents the full time equivalent staffing for each Urban Indian Health Program for FY 2000. Full time equivalents are calculated on an individual basis by dividing the total number of hours in the reporting period for which the person was compensated by the total number of hours in the reporting period considered by the project to be full time. The total number of hours for which an individual was compensated includes the hours the individual worked and was reimbursed for his/her time, as well as paid leave time (vacation, sick leave, continuing education, trips, etc.).

TABLE 11.2 AVERAGE NUMBER OF USERS PER FULL TIME EQUIVALENT: This table presents the average number of users per full time equivalent provider for each Urban Indian Health Program for FY 2000. This number is calculated by dividing the number of users for each service type by the number of full-time equivalent providers in the same service type.

TABLE 11.3 AVERAGE NUMBER OF ENCOUNTERS PER FULL TIME EQUIVALENT: This table presents the average number of encounters per full time equivalent by service type for each Urban Indian Health Program for FY 2000. This number is calculated by dividing the number of encounters for each service type by the number of full time equivalents for the corresponding service type.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 11.1 FULL TIME EQUIVALENT STAFFING BY URBAN INDIAN HEALTH PROGRAM

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	PATIENT RECORDS	ADMIN.	FACILITY	TOTAL
ABERDEEN AREA														
LINCOLN	6.0	0.0	1.0	0.0	1.5	1.0	8.8	0.0	0.0	2.0	3.5	5.0	0.0	28.8
PIERRE	7.8	0.0	0.2	0.0	0.3	0.3	3.2	0.6	0.7	1.0	1.5	2.0	0.0	17.6
ALBUQUERQUE AREA														
ALBUQUERQUE	5.0	0.2	0.0	0.0	4.0	2.0	5.0	0.9	3.0	0.0	1.0	5.0	0.5	26.6
DENVER	1.5	0.0	0.0	0.0	0.0	0.0	2.0	0.8	1.0	0.0	0.0	2.7	0.0	8.0
BEMIDJI AREA														
CHICAGO	2.5	0.0	0.0	2.8	0.3	0.0	2.8	0.0	3.5	1.0	1.0	2.0	0.5	16.3
DETROIT	3.7	0.1	0.0	0.0	0.8	0.6	4.4	0.9	0.9	1.5	0.7	3.3	0.0	16.9
GREEN BAY	0.0	0.0	0.0	0.0	0.5	0.5	1.6	0.2	2.2	0.0	0.0	2.9	1.9	9.7
MILWAUKEE	8.0	0.2	0.0	0.0	1.5	0.0	3.0	0.2	0.0	0.6	2.0	3.0	2.0	20.5
MINNEAPOLIS	17.4	0.0	3.7	9.5	3.0	2.0	5.1	0.0	4.8	3.9	0.0	11.1	0.0	60.3
BILLINGS AREA														
BILLINGS	1.2	0.0	0.2	0.0	1.1	0.0	3.0	1.3	1.0	0.0	1.0	2.5	0.4	11.7
BUTTE	0.0	0.0	0.0	0.0	0.1	0.0	0.7	0.0	3.4	1.4	1.4	2.0	0.0	9.0
GREAT FALLS	1.6	0.0	0.8	0.0	0.0	0.0	1.6	0.5	0.0	0.5	1.0	2.0	0.5	8.5
HELENA	1.4	0.0	0.3	0.0	0.1	0.0	1.6	0.0	0.5	0.7	1.1	2.0	1.2	8.9
MISSOULA	0.0	0.0	0.0	0.0	0.2	0.0	2.0	0.0	2.9	1.1	2.2	3.0	0.0	11.4
CALIFORNIA AREA														
LOS ANGELES	2.0	0.0	0.0	0.0	1.0	0.0	4.9	0.0	0.0	9.5	1.0	12.8	0.0	31.2
OAKLAND	17.9	2.7	0.0	18.3	5.0	10.1	17.0	0.8	4.5	6.0	2.0	16.6	3.0	103.8
SACRAMENTO	5.6	0.0	0.0	5.0	0.0	0.0	5.8	2.3	3.0	0.0	0.0	4.0	0.0	25.7
SAN DIEGO	5.2	0.0	0.0	2.8	0.0	0.0	1.6	0.0	1.0	1.5	0.0	5.0	0.0	17.1
SAN JOSE	6.9	0.0	1.0	2.0	2.5	6.9	6.1	0.0	4.6	1.0	1.0	6.0	0.8	38.8
SANTA BARBARA	2.9	0.0	0.0	1.0	0.0	0.1	0.5	0.0	3.0	1.5	1.0	6.0	0.0	16.0
NASHVILLE AREA														
BOSTON	0.0	0.0	0.0	0.0	0.4	0.0	0.6	0.0	2.3	0.0	0.3	1.9	0.0	5.5
NEW YORK CITY	0.0	0.0	0.0	0.0	0.0	0.0	1.9	0.0	4.3	0.0	0.0	3.7	0.2	10.1
NAVAJO AREA														
FLAGSTAFF	2.2	0.0	0.0	0.0	0.5	0.8	3.7	0.0	0.0	0.0	1.0	2.0	0.0	10.2
OKLAHOMA CITY AREA														
DALLAS	2.6	0.0	0.7	1.2	1.1	0.0	4.0	1.5	1.0	6.0	1.0	9.0	1.0	29.1
WICHITA	16.4	0.6	3.1	1.0	0.1	0.0	2.6	2.0	0.5	10.0	4.1	9.0	2.1	51.5
PHOENIX AREA														
PHOENIX	3.7	2.0	0.3	15.1	4.0	8.5	3.0	11.0	5.0	5.8	2.0	15.0	0.0	75.4
RENO	1.0	0.0	0.0	0.0	0.0	0.0	1.5	0.0	1.5	1.0	0.0	3.5	0.0	8.5
SALT LAKE CITY	0.5	0.0	0.0	0.3	1.5	0.0	1.8	0.0	0.0	2.5	0.0	1.0	0.5	8.1
PORTLAND AREA														
PORTLAND	9.5	0.0	0.0	0.0	0.1	0.5	2.0	6.0	0.0	0.0	1.0	6.0	0.0	25.1
SEATTLE	22.7	0.0	7.3	8.5	1.7	3.6	6.7	1.0	6.2	3.8	7.2	15.0	0.0	83.7
SPOKANE	2.3	0.0	0.0	0.0	0.1	0.0	1.5	0.0	0.0	0.6	2.0	1.0	0.0	7.5
TUCSON AREA														
TUCSON	0.0	0.0	0.0	0.0	1.0	0.0	3.5	0.0	4.0	1.0	1.0	4.5	0.0	15.0
TOTAL	157.4	5.8	18.6	67.5	32.3	36.9	113.3	30.0	64.7	64.0	41.0	170.5	14.5	816.4

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 11.2 AVERAGE NUMBER OF SERVICE USERS PER FULL TIME EQUIVALENT

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	TOTAL w/o OVERHEAD	TOTAL with OVERHEAD
ABERDEEN AREA												
LINCOLN	406	n/a	793	n/a	191	0	125	n/a	n/a	0	315	222
PIERRE	249	n/a	2,745	n/a	270	323	210	1,030	293	0	244	196
ALBUQUERQUE AREA												
ALBUQUERQUE	360	0	n/a	n/a	676	5,105	75	74	0	n/a	733	554
DENVER	227	n/a	n/a	n/a	n/a	n/a	41	0	468	n/a	167	110
BEMIDJI AREA												
CHICAGO	244	n/a	n/a	92	428	n/a	105	n/a	315	97	193	151
DETROIT	126	0	n/a	n/a	568	207	179	531	984	346	102	78
GREEN BAY	n/a	n/a	n/a	n/a	89	37	148	326	59	73	37	69
MILWAUKEE	168	595	n/a	n/a	135	n/a	80	155	n/a	38	105	69
MINNEAPOLIS	245	n/a	0	297	153	513	117	n/a	209	0	136	111
BILLINGS AREA												
BILLINGS	1,501	n/a	0	n/a	1,760	n/a	356	174	1,722	n/a	857	574
BUTTE	n/a	n/a	n/a	n/a	510	n/a	56	n/a	193	165	126	79
GREAT FALLS	724	n/a	200	n/a	n/a	n/a	291	12	n/a	104	233	137
HELENA	529	3,050	0	n/a	4,100	4,000	244	0	160	631	401	208
MISSOULA	n/a	n/a	n/a	n/a	265	n/a	120	n/a	291	495	175	95
CALIFORNIA AREA												
LOS ANGELES	774	n/a	n/a	n/a	392	n/a	96	n/a	n/a	576	97	54
OAKLAND	120	135	n/a	125	287	345	45	0	2	1	113	89
SACRAMENTO	788	n/a	n/a	196	n/a	n/a	28	2,734	63	n/a	537	454
SAN DIEGO	157	n/a	n/a	227	n/a	n/a	47	n/a	0	0	127	90
SAN JOSE	264	n/a	0	344	77	10	24	n/a	22	43	99	79
SANTA BARBARA	351	n/a	n/a	147	n/a	10	120	n/a	339	501	113	64
NASHVILLE AREA												
BOSTON	n/a	n/a	n/a	n/a	1,900	n/a	1,483	n/a	1,520	n/a	78	47
NEW YORK CITY	n/a	n/a	n/a	n/a	n/a	n/a	65	n/a	118	n/a	88	54
NAVAJO AREA												
FLAGSTAFF	1,070	n/a	n/a	n/a	62	104	109	n/a	n/a	n/a	340	240
OKLAHOMA CITY AREA												
DALLAS	595	n/a	0	529	296	n/a	36	319	0	145	221	137
WICHITA	616	482	0	416	210	425	69	769	884	154	400	282
PHOENIX AREA												
PHOENIX	502	25	5,126	79	262	559	135	48	75	46	207	160
RENO	810	n/a	n/a	n/a	n/a	n/a	394	n/a	763	592	198	116
SALT LAKE CITY	1,286	n/a	n/a	994	230	n/a	243	3,400	n/a	1,591	807	657
PORTLAND AREA												
PORTLAND	168	n/a	n/a	n/a	1,790	428	174	0	n/a	n/a	102	74
SEATTLE	235	n/a	732	223	3,187	345	104	0	67	0	110	81
SPOKANE	326	n/a	n/a	n/a	430	n/a	197	n/a	n/a	629	172	103
TUCSON AREA												
TUCSON	n/a	n/a	n/a	n/a	555	n/a	57	n/a	59	332	81	52
TOTAL	343	306	552	196	568	582	114	371	271	252	216	157

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 11.3 AVERAGE NUMBER OF ENCOUNTERS PER FULL TIME EQUIVALENT

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	w/o
ABERDEEN AREA											
LINCOLN	1,376	n/a	0	n/a	633	0	125	n/a	n/a	n/a	1,178
PIERRE	1,160	n/a	25,635	n/a	3,217	5,207	786	2,060	960	0	0
ALBUQUERQUE AREA											
ALBUQUERQUE	502	155	n/a	n/a	676	5,105	645	313	0	n/a	n/a
DENVER	227	n/a	n/a	n/a	n/a	n/a	408	486	807	n/a	n/a
BEMIDJI AREA											
CHICAGO	782	n/a	n/a	271	736	n/a	1,437	n/a	732	833	n/a
DETROIT	784	2,060	n/a	n/a	1,390	1,117	1,013	1,520	3,179	1,035	n/a
GREEN BAY	n/a	n/a	n/a	n/a	347	0	762	1,795	683	n/a	n/a
MILWAUKEE	644	1,690	n/a	n/a	501	n/a	893	265	n/a	255	n/a
MINNEAPOLIS	890	n/a	3,893	711	285	1,058	798	n/a	660	0	0
BILLINGS AREA											
BILLINGS	7,177	n/a	0	n/a	2,408	n/a	1,143	3,029	6,927	n/a	n/a
BUTTE	n/a	n/a	n/a	n/a	1,260	n/a	4,116	n/a	645	409	n/a
GREAT FALLS	1,941	n/a	0	n/a	n/a	n/a	1,293	24	n/a	318	n/a
HELENA	1,576	9,700	0	n/a	0	4,100	806	4,100	758	471	n/a
MISSOULA	n/a	n/a	n/a	n/a	300	n/a	1,311	n/a	612	3,472	n/a
CALIFORNIA AREA											
LOS ANGELES	1,787	n/a	n/a	n/a	920	n/a	1,529	n/a	n/a	521	n/a
OAKLAND	465	112	n/a	422	357	174	216	1,331	40	620	n/a
SACRAMENTO	988	n/a	n/a	744	n/a	n/a	204	2,734	752	n/a	n/a
SAN DIEGO	470	n/a	n/a	882	n/a	n/a	406	n/a	1,009	892	n/a
SAN JOSE	977	n/a	0	1,100	264	44	403	n/a	89	648	n/a
SANTA BARBARA	595	n/a	n/a	396	n/a	540	92	n/a	1,998	475	n/a
NASHVILLE AREA											
BOSTON	n/a	n/a	n/a	n/a	1,900	n/a	1,483	n/a	1,516	n/a	n/a
NEW YORK CITY	n/a	n/a	n/a	n/a	n/a	n/a	698	n/a	1,254	n/a	n/a
NAVAJO AREA											
FLAGSTAFF	1,727	n/a	n/a	n/a	62	310	912	n/a	n/a	n/a	n/a
OKLAHOMA CITY AREA											
DALLAS	1,590	n/a	12,663	776	664	n/a	103	789	1,085	1,216	n/a
WICHITA	1,469	2,592	0	750	4,320	0	1,216	985	886	697	n/a
PHOENIX AREA											
PHOENIX	833	89	17,152	246	1,079	3,183	1,182	940	102	186	n/a
RENO	810	n/a	n/a	n/a	n/a	n/a	394	n/a	0	592	n/a
SALT LAKE CITY	2,884	n/a	n/a	2,070	230	n/a	1,504	2,000	n/a	4,764	n/a
PORTLAND AREA											
PORTLAND	697	n/a	n/a	n/a	14,320	924	784	0	n/a	n/a	n/a
SEATTLE	1,021	n/a	0	543	283	721	704	0	116	1,739	n/a
SPOKANE	1,292	n/a	n/a	n/a	630	n/a	198	n/a	n/a	666	n/a
TUCSON AREA											
TUCSON	n/a	n/a	n/a	n/a	1,260	n/a	942	n/a	845	3,430	n/a
TOTAL	1,005	564	2,106	543	737	1,275	685	965	743	933	n/a

12. COST EFFICIENCY AND ANALYSIS

Cost efficiency was examined as the average cost per encounter by service category and as the average cost per user by service category. The costs in the categories of medical, lab (medical), and medical x-ray are all based on the number of medical encounters, or users, as the case may be.

TABLE 12.1 AVERAGE COST PER ENCOUNTER BY URBAN INDIAN HEALTH PROGRAM: This table presents the average cost per encounter for each service types for each Urban Indian Health Program for FY 2000. Each service type is calculated by dividing the total allocated cost for each health care service type by the number of encounters in the corresponding service type.

TABLE 12.2 AVERAGE COST PER SERVICE USER BY URBAN INDIAN HEALTH PROGRAM: This table presents the average cost per service user for each service type for each Urban Indian Health Program for FY 2000. Each cost is calculated by dividing the total allocated costs for each service type by the number of service users in the corresponding service type.

TABLE 12.3 PERCENTAGE OF FUNCTIONAL COST BY SERVICE TYPE BY URBAN INDIAN HEALTH PROGRAM: This table presents the percentage of functional cost attributed to each service type for each Urban Indian Health Program for FY 2000. This number is calculated by dividing the total allocated costs for each service type by the total health care costs for each Urban Indian Health Program.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 12.1 AVERAGE COST PER ENCOUNTER BY URBAN INDIAN HEALTH PROGRAM

	MEDICAL	OB/GYN/ PRENATAL	LAB	IMAGING	PHARMACY	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES
ABERDEEN AREA												
LINCOLN	\$71.05	n/a	n/a	n/a	n/a	n/a	\$89.25	n/a	\$270.60	n/a	n/a	\$34.45
PIERRE	\$80.27	n/a	\$20.49	n/a	\$4.20	n/a	\$0.00	\$0.00	\$28.38	\$0.00	\$50.56	n/a
ALBUQUERQUE AREA												
ALBUQUERQUE	\$104.41	\$2.42	n/a	n/a	n/a	n/a	\$76.05	\$9.21	\$90.69	\$82.56	n/a	n/a
DENVER	\$299.13	n/a	\$5.54	n/a	\$7.08	\$36.01	n/a	n/a	\$114.11	\$117.20	\$46.93	\$37.34
BEMIDJI AREA												
CHICAGO	\$107.87	n/a	n/a	n/a	n/a	\$125.27	\$39.30	n/a	\$65.31	n/a	\$76.74	\$50.34
DETROIT	\$109.65	\$29.87	n/a	n/a	n/a	\$204.75	\$58.68	\$48.15	\$60.04	\$88.44	\$16.45	\$45.39
GREEN BAY	n/a	n/a	n/a	n/a	n/a	n/a	\$198.97	n/a	\$164.55	\$30.00	\$179.78	n/a
MILWAUKEE	\$150.93	\$2.94	\$0.00	n/a	\$0.00	n/a	\$121.82	n/a	\$61.55	\$4.70	n/a	\$263.19
MINNEAPOLIS	\$107.34	n/a	\$18.67	n/a	n/a	\$127.29	\$250.43	\$34.64	\$106.02	n/a	\$80.69	n/a
BILLINGS AREA												
BILLINGS	\$21.84	n/a	n/a	n/a	n/a	n/a	\$19.52	n/a	\$59.76	\$19.96	\$14.38	n/a
BUTTE	\$68.45	n/a	\$78.04	\$92.26	\$66.83	\$162.25	\$64.54	n/a	\$56.34	\$173.14	\$93.23	\$91.49
GREAT FALLS	\$47.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$42.36	\$632.17	n/a	\$136.26
HELENA	\$66.89	\$0.00	n/a	n/a	n/a	n/a	n/a	\$87.59	\$67.94	\$185.02	\$59.56	\$65.65
MISSOULA	\$80.22	n/a	\$21.26	\$9.68	\$40.81	\$729.83	\$138.40	n/a	\$51.78	\$112.92	\$145.55	\$27.79
CALIFORNIA AREA												
LOS ANGELES	\$104.37	n/a	n/a	n/a	\$115.31	\$156.32	\$67.68	\$6,314.94	\$96.64	\$1,477.12	\$1,676.05	\$0.00
OAKLAND	\$276.78	\$1,155.78	n/a	n/a	n/a	\$147.63	\$319.11	\$231.68	\$354.36	\$62.42	\$1,561.48	\$53.65
SACRAMENTO	\$82.53	n/a	n/a	n/a	n/a	\$131.43	n/a	n/a	\$167.54	\$41.96	\$105.27	n/a
SAN DIEGO	\$203.30	n/a	n/a	n/a	n/a	\$116.86	n/a	n/a	\$577.73	n/a	\$84.22	\$0.00
SAN JOSE	\$167.37	n/a	n/a	n/a	n/a	\$179.87	\$409.68	\$2,060.12	\$186.56	n/a	\$661.00	\$77.16
SANTA BARBARA	\$204.03	n/a	n/a	n/a	n/a	\$475.48	n/a	\$446.68	\$1,242.75	n/a	\$45.53	\$97.56
NASHVILLE AREA												
BOSTON	n/a	n/a	n/a	n/a	n/a	n/a	\$122.79	n/a	\$120.96	n/a	\$56.36	n/a
NEW YORK CITY	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$133.44	n/a	\$81.23	n/a
NAVAJO AREA												
FLAGSTAFF	\$108.01	\$116.40	n/a	n/a	n/a	n/a	\$854.39	\$277.75	\$77.62	n/a	n/a	n/a
OKLAHOMA CITY AREA												
DALLAS	\$128.20	n/a	\$0.66	n/a	\$11.08	\$288.56	\$56.11	n/a	\$276.80	\$128.66	\$116.98	\$63.48
WICHITA	\$32.18	\$9.81	n/a	n/a	n/a	\$149.14	\$6.65	n/a	\$20.73	\$49.26	\$33.00	\$16.62
PHOENIX AREA												
PHOENIX	\$189.68	\$2,117.66	\$29.79	\$145.69	\$44.24	\$154.55	\$14.88	\$9.05	\$92.18	\$51.81	\$142.18	\$145.04
RENO	\$181.27	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$272.69	n/a	n/a	\$110.14
SALT LAKE CITY	\$0.00	n/a	n/a	n/a	n/a	\$475.59	\$244.07	n/a	\$123.29	\$0.00	n/a	\$8.90
PORTLAND AREA												
PORTLAND	\$146.50	n/a	n/a	n/a	n/a	n/a	\$15.14	\$123.54	\$141.60	n/a	n/a	n/a
SEATTLE	\$112.08	\$0.00	n/a	n/a	n/a	\$170.28	\$170.93	\$80.14	\$129.17	n/a	\$574.27	\$26.16
SPOKANE	\$105.52	n/a	n/a	n/a	n/a	n/a	\$171.59	n/a	\$183.42	\$239.75	\$280.50	\$115.82
TUCSON AREA												
TUCSON	n/a	n/a	n/a	n/a	n/a	n/a	\$68.30	n/a	\$80.55	n/a	\$99.48	\$30.70
TOTAL	\$104.85	\$234.97	\$46.68	\$283.42	\$141.38	\$158.63	\$93.59	\$42.46	\$110.33	\$71.02	\$109.49	\$38.83

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 12.2 AVERAGE COST PER SERVICE USER BY URBAN INDIAN HEALTH PROGRAM

	MEDICAL	OB/GYN/ PRENATAL	ANCILLARY SERVICES	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	TOTAL
ABERDEEN AREA											
LINCOLN	\$240.53	\$0.00	\$39.20	n/a	\$295.42	n/a	\$270.60	n/a	\$6.04	n/a	\$171.34
PIERRE	\$373.54	\$0.00	\$67.36	n/a	\$0.00	\$0.00	\$106.16	\$0.00	\$165.74	n/a	\$263.58
ALBUQUERQUE AREA											
ALBUQUERQUE	\$145.61	n/a	n/a	n/a	\$76.05	\$9.21	\$782.03	\$349.30	n/a	n/a	\$70.85
DENVER	\$300.01	\$0.00	\$137.52	\$75.54	\$0.00	\$0.00	\$1,134.17	n/a	\$80.92	\$184.58	\$352.36
BEMIDJI AREA											
CHICAGO	\$345.55	n/a	n/a	\$369.83	\$67.58	n/a	\$896.25	n/a	\$178.32	\$432.28	\$328.84
DETROIT	\$683.81	n/a	n/a	\$362.17	\$143.72	\$260.16	\$339.76	\$167.25	\$53.12	\$135.99	\$731.88
GREEN BAY	n/a	n/a	n/a	n/a	\$772.73	\$4,319.14	\$846.15	\$165.25	\$2,088.57	n/a	\$1,636.07
MILWAUKEE	\$577.03	n/a	n/a	n/a	\$451.27	n/a	\$687.35	\$8.03	n/a	\$1,750.78	\$756.76
MINNEAPOLIS	\$390.53	n/a	n/a	\$305.20	\$466.02	\$71.43	\$725.85	n/a	\$254.72	n/a	\$644.20
BILLINGS AREA											
BILLINGS	\$104.38	n/a	n/a	n/a	\$26.70	n/a	\$191.94	\$348.20	\$57.83	n/a	\$95.69
BUTTE	\$51.42	\$0.00	\$1,288.75	\$171.79	\$159.46	n/a	\$4,161.88	\$8.89	\$311.04	\$226.93	\$656.61
GREAT FALLS	\$127.32	\$0.00	\$422.65	n/a	n/a	n/a	\$188.08	\$1,264.33	n/a	\$416.65	\$310.74
HELENA	\$199.14	n/a	n/a	n/a	\$7.67	\$89.78	\$224.73	n/a	\$282.18	\$49.02	\$194.40
MISSOULA	\$125.81	\$0.00	\$54.19	\$729.83	\$156.68	n/a	\$568.07	\$119.56	\$305.92	\$195.10	\$527.68
CALIFORNIA AREA											
LOS ANGELES	\$240.91	n/a	n/a	\$353.47	\$158.83	\$6,314.94	\$1,546.67	\$1,299.87	\$5,261.24	\$0.00	\$1,522.95
OAKLAND	\$1,071.12	n/a	n/a	\$499.87	\$396.39	\$116.87	\$1,701.76	n/a	\$40,598.42	\$66,510.22	\$727.41
SACRAMENTO	\$103.58	n/a	n/a	\$497.87	n/a	n/a	\$1,219.00	\$41.96	\$1,263.79	n/a	\$141.14
SAN DIEGO	\$609.16	n/a	n/a	\$453.85	n/a	n/a	\$5,006.99	n/a	n/a	n/a	\$921.24
SAN JOSE	\$618.39	n/a	n/a	\$576.00	\$1,400.97	\$9,551.47	\$3,166.45	n/a	\$2,696.90	\$1,162.74	\$1,058.99
SANTA BARBARA	\$345.73	\$0.00	\$0.00	\$1,280.88	\$22.24	\$24,120.90	\$952.78	n/a	\$268.11	\$92.62	\$965.90
NASHVILLE AREA											
BOSTON	n/a	n/a	n/a	n/a	\$122.79	n/a	\$120.96	n/a	\$56.22	n/a	\$1,534.61
NEW YORK CITY	n/a	n/a	n/a	n/a	n/a	n/a	\$1,427.64	n/a	\$861.58	n/a	\$1,126.83
NAVAJO AREA											
FLAGSTAFF	\$174.44	n/a	n/a	n/a	\$854.39	\$829.92	\$646.82	n/a	n/a	n/a	\$323.23
OKLAHOMA CITY AREA											
DALLAS	\$342.73	n/a	n/a	\$423.07	\$125.63	n/a	\$805.05	\$318.68	n/a	\$534.17	\$445.11
WICHITA	\$76.75	n/a	n/a	\$268.88	\$136.77	\$546.76	\$363.27	\$63.14	\$33.08	\$75.25	\$121.10
PHOENIX AREA											
PHOENIX	\$315.01	\$237.22	\$151.07	\$481.83	\$61.24	\$51.52	\$806.83	\$1,006.53	\$192.98	\$582.33	\$282.63
RENO	\$181.27	n/a	n/a	n/a	n/a	n/a	\$272.69	n/a	\$69.18	\$110.14	\$457.37
SALT LAKE CITY	\$0.00	\$0.00	\$0.00	\$990.33	\$244.07	n/a	\$763.52	\$0.00	n/a	\$26.64	\$162.13
PORTLAND AREA											
PORTLAND	\$609.76	n/a	n/a	n/a	\$121.16	\$266.70	\$639.45	n/a	n/a	n/a	\$931.67
SEATTLE	\$486.90	\$0.00	\$241.48	\$415.07	\$15.16	\$167.58	\$870.62	n/a	\$988.18	n/a	\$920.91
SPOKANE	\$418.72	\$0.00	\$67.60	n/a	\$251.40	n/a	\$184.67	\$239.75	\$280.50	\$122.73	\$633.08
TUCSON AREA											
TUCSON	n/a	n/a	n/a	n/a	\$155.06	n/a	\$1,327.93	n/a	\$1,425.12	\$317.19	\$1,024.91
TOTAL	\$307.08	\$75.58	\$348.03	\$440.40	\$121.30	\$93.11	\$661.20	\$184.64	\$300.54	\$143.50	\$384.86

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 12.3 PERCENTAGE OF FUNCTIONAL COST BY SERVICE TYPE BY URBAN INDIAN HEALTH PROGRAM

	MEDICAL	OB/GYN/ PRENATAL	LAB	IMAGING	PHARMACY	DENTAL	HEALTH EDUCATION	NUTRITION	BEHAVIORAL	ALLIED HEALTH	COMMUNITY SERVICE	ENABLING SERVICES	TOTAL
ABERDEEN AREA													
LINCOLN	54%	0%	3%	0%	0%	0%	8%	0%	27%	0%	1%	7%	100%
PIERRE	80%	0%	2%	0%	2%	0%	0%	0%	8%	0%	4%	3%	99%
ALBUQUERQUE AREA													
ALBUQUERQUE	25%	0%	0%	0%	0%	0%	20%	9%	28%	2%	16%	0%	100%
DENVER	33%	0%	2%	0%	4%	3%	0%	0%	30%	15%	12%	2%	100%
BEMIDJI AREA													
CHICAGO	26%	0%	0%	0%	0%	12%	1%	0%	32%	0%	24%	5%	100%
DETROIT	33%	1%	0%	0%	1%	7%	7%	3%	28%	8%	5%	7%	100%
GREEN BAY	0%	0%	0%	0%	0%	0%	6%	13%	34%	2%	45%	0%	100%
MILWAUKEE	72%	0%	0%	0%	0%	0%	9%	0%	15%	0%	0%	4%	100%
MINNEAPOLIS	38%	0%	6%	0%	6%	20%	5%	2%	10%	1%	6%	7%	100%
BILLINGS AREA													
BILLINGS	29%	0%	3%	0%	0%	0%	8%	0%	32%	13%	16%	0%	100%
BUTTE	3%	0%	0%	0%	3%	1%	2%	0%	35%	1%	44%	11%	100%
GREAT FALLS	41%	0%	9%	0%	10%	0%	1%	1%	24%	2%	6%	6%	100%
HELENA	41%	0%	9%	0%	10%	0%	1%	1%	24%	2%	6%	6%	100%
MISSOULA	5%	0%	0%	0%	3%	1%	1%	0%	24%	3%	45%	18%	100%
CALIFORNIA AREA													
LOS ANGELES	14%	0%	0%	0%	1%	8%	2%	2%	28%	13%	31%	0%	100%
OAKLAND	34%	5%	0%	0%	2%	17%	8%	6%	19%	1%	4%	3%	100%
SACRAMENTO	28%	0%	0%	0%	0%	30%	0%	0%	12%	16%	14%	0%	100%
SAN DIEGO	35%	0%	2%	0%	2%	20%	2%	0%	27%	7%	6%	0%	100%
SAN JOSE	35%	0%	1%	0%	0%	12%	8%	19%	14%	0%	8%	2%	100%
SANTA BARBARA	36%	0%	0%	0%	0%	19%	1%	2%	6%	1%	28%	7%	100%
NASHVILLE AREA													
BOSTON	0%	0%	0%	0%	0%	0%	23%	0%	27%	0%	49%	0%	100%
NEW YORK CITY	0%	0%	0%	0%	0%	0%	0%	0%	29%	0%	71%	0%	100%
NAVAJO AREA													
FLAGSTAFF	52%	3%	0%	0%	0%	0%	3%	9%	33%	0%	0%	0%	100%
OKLAHOMA CITY AREA													
DALLAS	30%	0%	0%	0%	4%	15%	2%	0%	6%	9%	7%	26%	100%
WICHITA	44%	1%	9%	0%	23%	6%	0%	1%	4%	6%	1%	7%	100%
PHOENIX AREA													
PHOENIX	18%	12%	3%	2%	3%	18%	2%	8%	10%	17%	2%	5%	100%
RENO	32%	0%	0%	0%	0%	0%	0%	0%	36%	0%	17%	14%	100%
SALT LAKE CITY	0%	0%	0%	0%	0%	38%	10%	0%	38%	0%	3%	12%	100%
PORTLAND AREA													
PORTLAND	56%	0%	1%	4%	12%	0%	1%	3%	13%	9%	0%	0%	100%
SEATTLE	42%	0%	3%	0%	18%	13%	1%	3%	10%	1%	7%	3%	100%
SPOKANE	65%	0%	9%	1%	2%	0%	2%	0%	11%	1%	1%	9%	100%
TUCSON AREA													
TUCSON	0%	0%	0%	0%	0%	0%	11%	0%	33%	0%	42%	13%	100%
TOTAL	34%	2%	2%	0%	5%	12%	5%	4%	17%	4%	11%	5%	100%

13. HOSPITALIZATION

Hospitalization is reported as the number of hospital admissions by Urban Indian Health Program physicians and midlevel practitioners (where allowed), categorized by the type of inpatient service the patient was admitted under, as well as the number of hospital inpatient encounters by physicians and midlevel practitioners.

TABLE 13.1 HOSPITAL PATIENT ADMISSIONS BY TYPE OF SERVICE BY URBAN INDIAN HEALTH PROGRAM: This table presents the number of hospital admissions for each inpatient service, by each Urban Indian Health Program for FY 2000.

TABLE 13.2 HOSPITAL INPATIENT ENCOUNTERS BY TYPE OF SERVICE FOR EACH URBAN INDIAN HEALTH PROGRAM: This table presents the number of hospital encounters by Urban Indian Health Program staff physicians and midlevel providers by service of admission for each Urban Indian Health Program for FY 2000. This does not include non-staff inpatient encounters and admissions.

Type of inpatient services includes the following:

Pediatrics: The clinical service concerned with the diagnosis and nonsurgical treatment of children.

Internal Medicine: The clinical service concerned with the diagnosis and nonsurgical treatment of adults.

Obstetrics: The clinical service concerned with the care and treatment of women during pregnancy, childbirth and postpartum period; does not include gynecology.

Other: All clinical services other than Pediatrics, Internal Medicine or Obstetrics.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 13.1 HOSPITAL PATIENT ADMISSIONS BY TYPE OF SERVICE
FOR EACH URBAN INDIAN HEALTH PROGRAM

	PEDIATRIC	INTERNAL MEDICINE	OBSTETRICS	OTHER	TOTAL
ABERDEEN AREA					
LINCOLN	0	0	0	0	0
PIERRE	0	0	0	0	0
ALBUQUERQUE AREA					
ALBUQUERQUE	0	0	0	0	0
DENVER	0	0	0	0	0
BEMIDJI AREA					
CHICAGO	0	0	0	0	0
DETROIT	3	24	1	0	28
GREEN BAY	0	0	0	0	0
MILWAUKEE	3	10	0	0	13
MINNEAPOLIS	0	0	0	0	0
BILLINGS AREA					
BILLINGS	0	0	0	0	0
BUTTE	0	0	0	0	0
GREAT FALLS	0	0	0	0	0
HELENA	0	0	0	0	0
MISSOULA	0	0	0	0	0
CALIFORNIA AREA					
LOS ANGELES	0	0	0	0	0
OAKLAND	0	0	0	0	0
SACRAMENTO	6	103	0	0	109
SAN DIEGO	0	0	0	0	0
SAN JOSE	0	0	0	0	0
SANTA BARBARA	0	0	0	0	0
NASHVILLE AREA					
BOSTON	0	0	0	0	0
NEW YORK CITY	0	0	0	0	0
NAVAJO AREA					
FLAGSTAFF	0	0	0	0	0
OKLAHOMA CITY AREA					
DALLAS	0	0	0	0	0
WICHITA	0	0	0	0	0
PHOENIX AREA					
PHOENIX	0	0	0	0	0
RENO	0	0	0	0	0
SALT LAKE CITY	0	0	0	22	22
PORTLAND AREA					
PORTLAND	0	0	0	0	0
SEATTLE	16	75	69	0	160
SPOKANE	0	0	0	0	0
TUCSON AREA					
TUCSON	0	0	0	0	0
TOTAL	28	212	70	22	332

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TABLE 13.2 HOSPITAL INPATIENT ENCOUNTERS BY TYPE OF SERVICE FOR EACH URBAN INDIAN HEALTH PROGRAM

	PEDIATRIC	INTERNAL MEDICINE	OBSTETRICS	OTHER	TOTAL
ABERDEEN AREA					
LINCOLN	0	0	0	0	0
PIERRE	0	0	0	0	0
ALBUQUERQUE AREA					
ALBUQUERQUE	0	0	0	0	0
DENVER	0	0	0	0	0
BEMIDJI AREA					
CHICAGO	0	0	0	0	0
DETROIT	0	7	0	0	7
GREEN BAY	0	0	0	0	0
MILWAUKEE	11	97	0	0	108
MINNEAPOLIS	30	0	0	0	30
BILLINGS AREA					
BILLINGS	0	0	0	0	0
BUTTE	0	0	0	0	0
GREAT FALLS	0	0	0	0	0
HELENA	0	0	0	0	0
MISSOULA	0	0	0	0	0
CALIFORNIA AREA					
LOS ANGELES	0	0	0	0	0
OAKLAND	0	0	31	0	31
SACRAMENTO	19	438	0	0	457
SAN DIEGO	0	0	0	0	0
SAN JOSE	0	0	0	0	0
SANTA BARBARA	0	0	0	0	0
NASHVILLE AREA					
BOSTON	0	0	0	0	0
NEW YORK CITY	0	0	0	0	0
NAVAJO AREA					
FLAGSTAFF	0	0	0	0	0
OKLAHOMA CITY AREA					
DALLAS	0	0	0	0	0
WICHITA	132	0	0	0	132
PHOENIX AREA					
PHOENIX	0	0	0	0	0
RENO	0	0	0	0	0
SALT LAKE CITY	0	0	0	43	43
PORTLAND AREA					
PORTLAND	0	0	0	0	0
SEATTLE	101	522	486	0	1,109
SPOKANE	0	0	0	0	0
TUCSON AREA					
TUCSON	0	0	0	0	0
TOTAL	293	1,064	517	43	1,917

14. CLINICAL SERVICES INDICATORS

Compliance with clinical service indicators is measured as the percentage of records sampled which met the UCRR criteria for each of the clinical service indicators. These current clinical service indicators are:

- a) Immunization (24-27 months)
- b) Immunization (6 year olds)
- c) Family Planning Counseling (under 20 years old)
- d) Pap Smear Follow-up
- e) Hypertension Follow-up (10 years and over)
- f) Anemia Screening (24-27 months)
- g) Diabetes Follow-up

TABLE 14.1 SAMPLED SELECTED CLINICAL INDICATORS IN COMPLIANCE: This table presents the percentage of sampled records that are in compliance with UCRR criteria. Records sampled are those records selected from the project's file of 2000 active patients. Active patients are defined as those who have at least one medical encounter 24 months prior to the audit.

Immunization: Successful provision of a series of immunization to children indicates a grantee's commitment to preventive health services for children and its implementation of a successful tracking system. Normal standards for immunization is 90 percent of children ages 24-27 months

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TABLE 14.1 SAMPLED SELECTED CLINICAL INDICATORS IN COMPLIANCE

	IMMUNIZATION (24-27 MONTHS)	IMMUNIZATION (6 YEARS OLD)	IMMUNIZATION (ADULT)	FAMILY PLANNING COUNSELING (UNDER 20 YEARS)	PAP SMEAR FOLLOW-UP	HYPERTENSION FOLLOW-UP (10 YEARS AND OVER)	ANEMIA SCREENING	DIABETES FOLLOW-UP
ABERDEEN AREA								
LINCOLN	75%	100%	100%	100%	100%	100%	100%	100%
PIERRE	100%	100%	100%	100%	n/a	n/a	n/a	100%
ALBUQUERQUE AREA								
ALBUQUERQUE	75%	70%	89%	75%	100%	100%	n/a	100%
DENVER	100%	100%	100%	n/a	100%	100%	100%	100%
BEMIDJI AREA								
CHICAGO	90%	90%	90%	50%	100%	100%	75%	100%
DETROIT	100%	100%	100%	100%	100%	100%	100%	100%
GREEN BAY	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MILWAUKEE	80%	80%	60%	100%	100%	90%	60%	90%
MINNEAPOLIS	88%	96%	70%	100%	100%	90%	96%	100%
BILLINGS AREA								
BILLINGS	100%	100%	100%	100%	100%	100%	100%	100%
BUTTE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
GREAT FALLS	67%	50%	45%	100%	100%	85%	0%	80%
HELENA	100%	90%	100%	n/a	n/a	n/a	n/a	100%
MISSOULA	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
CALIFORNIA AREA								
LOS ANGELES	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
OAKLAND	n/a	100%	95%	90%	85%	90%	100%	95%
SACRAMENTO	100%	100%	100%	100%	100%	100%	100%	90%
SAN DIEGO	100%	100%	100%	n/a	100%	100%	100%	100%
SAN JOSE	80%	95%	70%	80%	75%	50%	75%	80%
SANTA BARBARA	25%	100%	88%	100%	100%	100%	67%	96%
NASHVILLE AREA								
BOSTON	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NEW YORK CITY	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NAVAJO AREA								
FLAGSTAFF	60%	80%	95%	80%	n/a	90%	35%	90%
OKLAHOMA CITY AREA								
DALLAS	90%	85%	75%	70%	95%	95%	n/a	90%
WICHITA	100%	100%	90%	85%	95%	100%	80%	95%
PHOENIX AREA								
PHOENIX	63%	58%	50%	83%	67%	86%	55%	73%
RENO	n/a	100%	n/a	n/a	n/a	100%	n/a	100%
SALT LAKE CITY	38%	55%	10%	62%	90%	75%	38%	68%
PORTLAND AREA								
PORTLAND	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
SEATTLE	65%	65%	85%	100%	100%	n/a	100%	97%
SPOKANE	100%	100%	100%	100%	100%	100%	n/a	100%
TUCSON AREA								
TUCSON	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
TOTAL	85%	88%	82%	89%	95%	94%	82%	97%

15. DEMOGRAPHIC ANALYSIS

Demographic analysis provides age and gender distributions for unduplicated project users by number and percent. These tables can be used for planning, service and staffing predictions. These tables can also be used to compare project user age groups with urbanized area age groups and see to what extent and which age group is making the most use of the health program

TABLE 15.1 AGE DISTRIBUTION OF ALL PROJECT USERS: This table presents the number of project users by age interval for each Urban Indian Health Program for FY 2000.

TABLE 15.2 AGE DISTRIBUTION OF INDIAN PROJECT USERS: This table presents the number of Indian project users by age interval for each Urban Indian Health Program for FY 2000.

TABLE 15.3 AGE DISTRIBUTION OF INDIAN MALE PROJECT USERS: This table presents the number of male project users by age interval for each Urban Indian Health Program for FY 2000.

TABLE 15.4 AGE DISTRIBUTION OF INDIAN FEMALE PROJECT USERS: This table presents the number of female project users by age interval for each Urban Indian Health Program for FY 2000.

TABLE 15.5 PERCENTAGE AGE DISTRIBUTION OF ALL PROJECT USERS: This table presents the percentage of total project users in each age interval for each Urban Indian Health Program for FY 2000.

TABLE 15.6 PERCENTAGE AGE DISTRIBUTION OF INDIAN PROJECT USERS: This table presents the percentage of Indian project users in each age interval for each Urban Indian Health Program for FY 2000.

TABLE 15.7 PERCENTAGE AGE DISTRIBUTION OF INDIAN MALE PROJECT USERS: This table presents the percentage of male project users in each age interval for each Urban Indian Health Program for FY 2000.

TABLE 15.8 PERCENTAGE AGE DISTRIBUTION OF INDIAN FEMALE PROJECT USERS: This table presents the percentage of female project users in each age interval for each Urban Indian Health Program for FY 2000.

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TABLE 15.1 AGE DISTRIBUTION OF USERS

	< THAN 1	1-4 YEARS	5-9 YEARS	10-14 YEARS	15-19 YEARS	20-24 YEARS	25-34 YEARS	35-44 YEARS	45-54 YEARS	55-64 YEARS	65-74 YEARS	75 AND OVER	TOTAL
ABERDEEN AREA													
LINCOLN	169	169	525	378	259	1,300	535	1,275	1,240	97	427	14	6,388
PIERRE	47	149	192	194	288	399	505	620	536	414	78	21	3,443
ALBUQUERQUE AREA													
ALBUQUERQUE	3,075	4,565	300	397	720	1,002	2,686	1,372	406	91	98	10	14,722
DENVER	17	49	50	161	59	64	102	110	125	120	26	0	883
BEMIDJI AREA													
CHICAGO	34	62	163	203	120	223	348	467	410	284	113	30	2,457
DETROIT	8	42	109	111	77	98	226	221	244	88	70	27	1,321
GREEN BAY	3	4	9	18	12	55	102	72	40	12	16	18	361
MILWAUKEE	34	107	143	136	121	135	226	243	137	75	53	11	1,421
MINNEAPOLIS	349	709	637	578	599	1,067	996	996	686	324	140	42	6,726
BILLINGS AREA													
BILLINGS	103	216	207	459	619	593	1,178	1,108	1,101	578	448	96	6,706
BUTTE	8	21	73	81	40	63	135	143	88	29	21	6	708
GREAT FALLS	20	20	42	97	137	159	293	77	201	98	15	4	1,163
HELENA	100	70	90	140	124	186	204	240	326	352	27	0	1,859
MISSOULA	5	27	49	93	113	117	255	265	99	42	19	4	1,088
CALIFORNIA AREA													
LOS ANGELES	17	74	164	159	120	102	281	313	198	169	70	25	1,692
OAKLAND	1,167	1,596	345	605	553	483	1,836	1,313	748	460	132	43	9,281
SACRAMENTO	75	813	1,238	2,772	903	656	1,284	1,421	1,122	814	370	193	11,661
SAN DIEGO	22	67	93	101	101	360	360	259	240	105	37	13	1,533
SAN JOSE	103	387	290	383	241	216	396	553	213	179	65	32	3,058
SANTA BARBARA	3	39	67	70	76	87	131	181	146	88	63	67	1,018
NASHVILLE AREA													
BOSTON	3	15	30	44	12	14	32	41	31	23	8	6	259
NEW YORK CITY	1	2	8	7	13	49	116	134	135	50	16	14	545
NAVAJO AREA													
FLAGSTAFF	52	129	186	225	280	285	485	382	238	110	40	35	2,447
OKLAHOMA CITY AREA													
DALLAS	87	231	213	201	101	641	546	893	550	386	88	57	3,994
WICHITA	648	1,006	630	905	962	1,611	2,673	2,672	1,406	1,406	462	151	14,532
PHOENIX AREA													
PHOENIX	1,733	2,352	754	611	955	1,584	1,980	1,036	410	269	175	223	12,082
RENO	6	9	3	44	50	120	128	233	87	51	116	142	989
SALT LAKE CITY	77	451	623	578	457	435	1,001	925	515	162	73	27	5,324
PORTLAND AREA													
PORTLAND	56	124	106	100	122	170	351	377	241	120	52	32	1,851
SEATTLE	253	549	361	378	459	561	1,173	1,287	965	480	185	95	6,746
SPOKANE	7	36	44	50	64	94	123	152	118	59	10	8	765
TUCSON AREA													
TUCSON	0	36	16	17	94	124	172	168	82	31	20	14	774
TOTAL	8,282	14,126	7,760	10,296	8,851	12,360	20,930	19,549	13,084	7,566	3,533	1,460	127,797

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TABLE 15.2 AGE DISTRIBUTION OF INDIAN USERS

	< THAN 1	1-4 YEARS	5-9 YEARS	10-14 YEARS	15-19 YEARS	20-24 YEARS	25-34 YEARS	35-44 YEARS	45-54 YEARS	55-64 YEARS	65-74 YEARS	75 AND OVER	TOTAL
ABERDEEN AREA													
LINCOLN	89	46	314	210	113	1,007	132	865	957	21	387	3	4,144
PIERRE	43	121	177	152	176	239	396	345	334	79	41	15	2,118
ALBUQUERQUE AREA													
ALBUQUERQUE	2,592	3,949	74	98	384	780	2,120	1,024	242	41	43	4	11,351
DENVER	17	49	50	161	59	64	102	110	125	120	26	0	883
BEMIDJI AREA													
CHICAGO	30	59	157	190	104	177	282	367	358	265	107	28	2,124
DETROIT	8	42	103	111	77	94	208	187	200	58	68	26	1,181
GREEN BAY	3	4	9	18	3	22	55	47	32	10	12	16	231
MILWAUKEE	34	103	138	127	119	128	217	214	124	70	46	9	1,329
MINNEAPOLIS	219	472	476	445	436	370	616	639	426	221	85	24	4,429
BILLINGS AREA													
BILLINGS	101	216	206	412	583	491	1,009	1,008	1,015	517	419	64	6,041
BUTTE	8	20	72	81	36	54	115	128	68	28	18	6	634
GREAT FALLS	20	20	42	96	137	156	290	74	200	98	15	4	1,152
HELENA	84	62	70	114	100	154	156	221	241	269	27	0	1,498
MISSOULA	5	27	49	93	110	110	222	241	91	38	18	4	1,008
CALIFORNIA AREA													
LOS ANGELES	17	74	164	159	120	102	281	313	198	169	70	25	1,692
OAKLAND	86	179	158	361	191	258	500	616	347	216	54	13	2,979
SACRAMENTO	66	760	1,133	2,647	744	513	911	826	565	408	176	55	8,804
SAN DIEGO	21	52	80	77	85	110	290	215	190	70	30	12	1,232
SAN JOSE	16	55	53	67	61	59	96	262	141	44	24	5	883
SANTA BARBARA	3	36	63	64	72	76	110	153	124	82	51	53	887
NASHVILLE AREA													
BOSTON	3	15	30	44	12	14	29	37	29	23	8	6	250
NEW YORK CITY	1	2	7	7	12	43	111	127	120	43	16	12	501
NAVAJO AREA													
FLAGSTAFF	52	129	186	225	279	276	475	372	224	107	40	35	2,400
OKLAHOMA CITY AREA													
DALLAS	76	200	186	172	91	580	522	839	520	375	80	55	3,696
WICHITA	64	101	63	90	95	161	268	268	141	141	47	15	1,454
PHOENIX AREA													
PHOENIX	1,395	1,860	652	553	786	1,389	1,714	934	349	229	156	220	10,237
RENO	6	9	3	44	49	114	127	210	86	50	116	142	956
SALT LAKE CITY	46	253	352	322	256	289	638	576	322	112	42	12	3,220
PORTLAND AREA													
PORTLAND	56	124	106	100	122	170	351	377	241	120	52	32	1,851
SEATTLE	152	319	251	281	324	349	681	784	540	290	128	62	4,161
SPOKANE	6	36	44	46	58	87	105	110	83	43	10	8	636
TUCSON AREA													
TUCSON	0	36	16	17	80	106	153	150	79	30	18	9	694
TOTAL	5,319	9,430	5,484	7,584	5,874	8,542	13,282	12,639	8,712	4,387	2,430	973	84,656

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TABLE 15.3 AGE DISTRIBUTION OF INDIAN MALE USERS

	< THAN 1	1-4 YEARS	5-9 YEARS	10-14 YEARS	15-19 YEARS	20-24 YEARS	25-34 YEARS	35-44 YEARS	45-54 YEARS	55-64 YEARS	65-74 YEARS	75 AND OVER	TOTAL
ABERDEEN AREA													
LINCOLN	47	36	59	55	24	446	102	257	361	5	240	1	1,633
PIERRE	22	57	73	73	65	93	138	105	80	18	19	2	745
ALBUQUERQUE AREA													
ALBUQUERQUE	1,344	1,741	43	48	106	157	221	190	99	19	22	1	3,991
DENVER	10	17	24	82	31	22	49	45	57	48	16	0	401
BEMIDJI AREA													
CHICAGO	13	34	75	95	32	64	86	163	128	88	32	7	817
DETROIT	3	24	48	54	29	24	69	73	41	15	19	11	411
GREEN BAY	3	1	3	3	2	16	29	17	16	2	2	3	97
MILWAUKEE	20	51	67	67	37	44	73	77	40	20	12	2	510
MINNEAPOLIS	96	227	247	205	159	117	202	239	164	78	31	6	1,771
BILLINGS AREA													
BILLINGS	37	88	109	190	230	168	372	371	419	189	86	15	2,274
BUTTE	4	10	36	45	14	35	57	73	46	11	8	2	341
GREAT FALLS	12	15	29	29	67	79	141	45	90	59	9	2	569
HELENA	20	22	25	37	36	68	77	30	88	101	4	0	508
MISSOULA	2	10	28	52	49	51	113	115	39	12	3	0	474
CALIFORNIA AREA													
LOS ANGELES	4	33	88	94	58	41	122	158	87	62	34	9	790
OAKLAND	44	96	73	162	63	90	183	235	156	87	22	6	1,217
SACRAMENTO	41	374	524	1,135	337	124	282	204	176	94	24	12	3,327
SAN DIEGO	6	30	40	35	35	40	130	115	90	25	15	5	566
SAN JOSE	9	24	22	29	16	25	35	30	43	10	8	1	303
SANTA BARBARA	1	24	28	26	30	30	51	76	57	37	21	25	406
NASHVILLE AREA													
BOSTON	1	8	10	22	4	5	9	12	12	5	3	2	93
NEW YORK CITY	0	1	5	4	7	19	60	79	49	12	4	3	243
NAVAJO AREA													
FLAGSTAFF	25	67	94	113	134	109	225	158	104	39	15	16	1,099
OKLAHOMA CITY AREA													
DALLAS	42	59	61	55	41	215	245	326	221	121	42	23	1,451
WICHITA	32	53	32	42	30	47	101	101	60	60	16	5	579
PHOENIX AREA													
PHOENIX	678	914	291	215	233	314	544	332	122	65	56	87	3,851
RENO	6	4	3	24	15	59	57	86	29	3	23	15	324
SALT LAKE CITY	23	126	182	172	117	126	313	294	161	59	18	5	1,596
PORTLAND AREA													
PORTLAND	30	69	55	42	44	47	134	157	77	47	11	12	725
SEATTLE	78	166	128	142	124	122	275	378	259	131	45	18	1,866
SPOKANE	0	16	17	33	25	26	51	47	37	13	1	3	269
TUCSON AREA													
TUCSON	0	16	7	9	45	72	105	98	49	24	15	5	445
TOTAL	2,653	4,413	2,518	3,389	2,239	2,895	4,651	4,737	3,457	1,559	876	303	33,691

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TABLE 15.4 AGE DISTRIBUTION OF INDIAN FEMALE USERS

	< THAN 1	1-4 YEARS	5-9 YEARS	10-14 YEARS	15-19 YEARS	20-24 YEARS	25-34 YEARS	35-44 YEARS	45-54 YEARS	55-64 YEARS	65-74 YEARS	75 AND OVER	TOTAL
ABERDEEN AREA													
LINCOLN	42	10	255	155	89	561	30	608	596	16	147	2	2,511
PIERRE	21	64	104	79	111	146	258	240	254	61	22	13	1,373
ALBUQUERQUE AREA													
ALBUQUERQUE	1,248	2,208	31	50	278	623	1,899	834	143	22	21	3	7,360
DENVER	7	32	26	79	28	42	53	65	68	72	10	0	482
BEMIDJI AREA													
CHICAGO	17	25	82	95	72	113	196	204	230	177	75	21	1,307
DETROIT	5	18	55	57	48	69	139	114	159	43	49	15	770
GREEN BAY	0	3	6	15	1	6	26	30	16	8	10	13	134
MILWAUKEE	14	52	71	60	82	84	144	137	84	50	34	7	819
MINNEAPOLIS	123	245	229	240	277	253	414	400	262	143	54	18	2,658
BILLINGS AREA													
BILLINGS	64	128	97	222	353	323	637	637	596	328	333	49	3,767
BUTTE	4	10	36	36	22	19	58	55	22	17	10	4	293
GREAT FALLS	8	5	21	67	70	77	149	29	110	39	6	2	583
HELENA	64	40	45	77	64	86	191	153	168	23	0	0	990
MISSOULA	3	17	21	41	61	59	109	126	52	26	15	4	534
CALIFORNIA AREA													
LOS ANGELES	13	41	76	65	62	61	159	155	111	107	36	16	902
OAKLAND	42	83	85	199	128	168	317	381	191	129	32	7	1,762
SACRAMENTO	25	386	609	1,512	407	389	629	622	389	314	152	43	5,477
SAN DIEGO	15	22	40	42	50	70	160	100	100	45	15	7	666
SAN JOSE	7	31	31	38	45	34	98	181	98	34	16	4	580
SANTA BARBARA	2	12	35	38	42	46	59	77	67	45	30	28	481
NASHVILLE AREA													
BOSTON	2	7	20	22	8	9	20	25	17	18	5	4	157
NEW YORK CITY	1	1	2	3	5	24	51	48	71	31	12	9	258
NAVAJO AREA													
FLAGSTAFF	27	62	92	112	145	167	250	214	120	68	25	19	1,301
OKLAHOMA CITY AREA													
DALLAS	34	141	125	117	50	365	277	513	299	254	38	32	2,245
WICHITA	32	48	31	48	65	114	167	167	81	81	31	10	875
PHOENIX AREA													
PHOENIX	717	946	361	338	553	1,075	1,170	602	227	164	100	133	6,386
RENO	0	5	0	20	34	55	70	124	57	47	93	127	632
SALT LAKE CITY	23	127	170	150	139	163	325	282	161	53	24	7	1,624
PORTLAND AREA													
PORTLAND	26	55	51	58	78	123	217	220	164	73	41	20	1,126
SEATTLE	74	153	123	139	200	227	406	406	281	159	83	44	2,295
SPOKANE	6	20	27	13	33	61	54	63	46	30	9	5	367
TUCSON AREA													
TUCSON	0	20	9	8	35	34	48	52	30	6	3	4	249
TOTAL	2,666	5,017	2,966	4,195	3,635	5,646	8,631	7,902	5,255	2,828	1,554	670	50,964

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TABLE 15.5 PERCENTAGE AGE DISTRIBUTION OF USERS

	< THAN 1	1-4 YEARS	5-9 YEARS	10-14 YEARS	15-19 YEARS	20-24 YEARS	25-34 YEARS	35-44 YEARS	45-54 YEARS	55-64 YEARS	65-74 YEARS	75 AND OVER	TOTAL
ABERDEEN AREA													
LINCOLN		3%	3%	8%	6%	20%	8%	20%	19%	2%	7%	0%	100%
PIERRE		1%	4%	6%	6%	12%	15%	18%	16%	12%	2%	1%	100%
ALBUQUERQUE AREA													
ALBUQUERQUE		21%	31%	2%	3%	7%	18%	9%	3%	1%	1%	0%	100%
DENVER		2%	6%	6%	18%	7%	12%	12%	14%	14%	3%	0%	100%
BEMIDJI AREA													
CHICAGO		1%	3%	7%	8%	9%	14%	19%	17%	12%	5%	1%	100%
DETROIT		1%	3%	8%	8%	7%	17%	17%	18%	7%	5%	2%	100%
GREEN BAY		1%	1%	2%	5%	3%	28%	20%	11%	3%	4%	5%	100%
MILWAUKEE		2%	8%	10%	10%	9%	16%	17%	10%	5%	4%	1%	100%
MINNEAPOLIS		5%	11%	9%	9%	9%	16%	15%	10%	5%	2%	1%	100%
BILLINGS AREA													
BILLINGS		2%	3%	3%	7%	9%	18%	17%	16%	9%	7%	1%	100%
BUTTE		1%	3%	10%	11%	6%	19%	20%	12%	4%	3%	1%	100%
GREAT FALLS		2%	2%	4%	8%	12%	14%	7%	17%	8%	1%	0%	100%
HELENA		5%	4%	5%	8%	7%	11%	13%	18%	19%	1%	0%	100%
MISSOULA		0%	2%	5%	9%	11%	23%	24%	9%	4%	2%	0%	100%
CALIFORNIA AREA													
LOS ANGELES		1%	4%	10%	9%	6%	17%	18%	12%	10%	4%	1%	100%
OAKLAND		13%	17%	4%	7%	5%	20%	14%	8%	5%	1%	0%	100%
SACRAMENTO		1%	7%	11%	24%	6%	11%	12%	10%	7%	3%	2%	100%
SAN DIEGO		1%	4%	6%	7%	9%	23%	17%	16%	7%	2%	1%	100%
SAN JOSE		3%	13%	9%	13%	8%	13%	9%	18%	6%	2%	1%	100%
SANTA BARBARA		0%	4%	7%	7%	9%	13%	18%	14%	9%	6%	7%	100%
NASHVILLE AREA													
BOSTON		1%	6%	12%	17%	5%	12%	16%	12%	9%	3%	2%	100%
NEW YORK CITY		0%	0%	1%	1%	2%	21%	25%	25%	9%	3%	3%	100%
NAVAJO AREA													
FLAGSTAFF		2%	5%	8%	9%	11%	12%	20%	16%	4%	2%	1%	100%
OKLAHOMA CITY AREA													
DALLAS		2%	6%	5%	5%	3%	16%	22%	14%	10%	2%	1%	100%
WICHITA		4%	7%	4%	6%	7%	18%	18%	10%	10%	3%	1%	100%
PHOENIX AREA													
PHOENIX		14%	19%	6%	5%	13%	16%	9%	3%	2%	1%	2%	100%
RENO		1%	1%	0%	4%	5%	13%	24%	9%	5%	12%	14%	100%
SALT LAKE CITY		1%	8%	12%	11%	8%	19%	17%	10%	3%	1%	1%	100%
PORTLAND AREA													
PORTLAND		3%	7%	6%	5%	9%	19%	20%	13%	6%	3%	2%	100%
SEATTLE		4%	8%	5%	6%	7%	17%	19%	14%	7%	3%	1%	100%
SPOKANE		1%	5%	6%	7%	8%	16%	20%	15%	8%	1%	1%	100%
TUCSON AREA													
TUCSON		0%	5%	2%	2%	12%	22%	22%	11%	4%	3%	2%	100%
TOTAL													
		6%	11%	6%	8%	7%	16%	15%	10%	6%	3%	1%	100%

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TABLE 15.6 PERCENTAGE AGE DISTRIBUTION OF INDIAN USERS

	< THAN 1	1-4 YEARS	5-9 YEARS	10-14 YEARS	15-19 YEARS	20-24 YEARS	25-34 YEARS	35-44 YEARS	45-54 YEARS	55-64 YEARS	65-74 YEARS	75 AND OVER	TOTAL
ABERDEEN AREA													
LINCOLN	2%	1%	8%	5%	3%	24%	3%	21%	23%	1%	9%	0%	100%
PIERRE	2%	6%	8%	7%	8%	11%	19%	16%	16%	4%	2%	1%	100%
ALBUQUERQUE AREA													
ALBUQUERQUE	23%	35%	1%	1%	3%	7%	19%	9%	2%	0%	0%	0%	100%
DENVER	2%	6%	6%	18%	7%	7%	12%	12%	14%	14%	3%	0%	100%
BEMIDJI AREA													
CHICAGO	1%	3%	7%	9%	5%	8%	13%	17%	17%	12%	5%	1%	100%
DETROIT	1%	4%	9%	9%	7%	8%	18%	16%	17%	5%	6%	2%	100%
GREEN BAY	1%	2%	4%	8%	1%	10%	24%	20%	14%	4%	5%	7%	100%
MILWAUKEE	3%	8%	10%	10%	9%	10%	16%	16%	9%	5%	3%	1%	100%
MINNEAPOLIS	5%	11%	11%	10%	10%	8%	14%	14%	10%	5%	2%	1%	100%
BILLINGS AREA													
BILLINGS	2%	4%	3%	7%	10%	8%	17%	17%	17%	9%	7%	1%	100%
BUTTE	1%	3%	11%	13%	6%	9%	18%	20%	11%	4%	3%	1%	100%
GREAT FALLS	2%	2%	4%	8%	12%	14%	25%	6%	17%	9%	1%	0%	100%
HELENA	6%	4%	5%	8%	7%	10%	10%	15%	16%	18%	2%	0%	100%
MISSOULA	0%	3%	5%	9%	11%	11%	22%	24%	9%	4%	2%	0%	100%
CALIFORNIA AREA													
LOS ANGELES	1%	4%	10%	9%	7%	6%	17%	18%	12%	10%	4%	1%	100%
OAKLAND	3%	6%	5%	12%	6%	9%	17%	21%	12%	7%	2%	0%	100%
SACRAMENTO	1%	9%	13%	30%	8%	6%	10%	9%	10%	5%	2%	1%	100%
SAN DIEGO	2%	4%	6%	6%	7%	9%	24%	17%	15%	6%	2%	1%	100%
SAN JOSE	2%	6%	6%	8%	7%	7%	11%	30%	16%	5%	3%	1%	100%
SANTA BARBARA	0%	4%	7%	7%	8%	9%	12%	17%	14%	9%	6%	6%	100%
NASHVILLE AREA													
BOSTON	1%	6%	12%	18%	5%	6%	12%	15%	12%	9%	3%	2%	100%
NEW YORK CITY	0%	0%	1%	1%	2%	9%	22%	25%	24%	9%	3%	2%	100%
NAVAJO AREA													
FLAGSTAFF	2%	5%	8%	9%	12%	12%	20%	16%	9%	4%	2%	1%	100%
OKLAHOMA CITY AREA													
DALLAS	2%	5%	5%	5%	2%	16%	14%	23%	14%	10%	2%	1%	100%
WICHITA	4%	7%	4%	6%	7%	11%	18%	18%	10%	10%	3%	1%	100%
PHOENIX AREA													
PHOENIX	14%	18%	6%	5%	8%	14%	17%	9%	3%	2%	2%	2%	100%
RENO	1%	1%	0%	5%	5%	12%	13%	22%	9%	5%	12%	15%	100%
SALT LAKE CITY	1%	8%	11%	10%	8%	9%	20%	18%	10%	3%	1%	0%	100%
PORTLAND AREA													
PORTLAND	3%	7%	6%	5%	7%	9%	19%	20%	13%	6%	3%	2%	100%
SEATTLE	4%	8%	6%	7%	8%	8%	16%	19%	13%	7%	3%	1%	100%
SPOKANE	1%	6%	7%	7%	9%	14%	17%	17%	13%	7%	2%	1%	100%
TUCSON AREA													
TUCSON	0%	5%	2%	2%	12%	15%	22%	22%	11%	4%	3%	1%	100%
TOTAL	6%	11%	6%	9%	7%	10%	16%	15%	10%	5%	3%	1%	100%

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TABLE 15.7 PERCENTAGE AGE DISTRIBUTION OF INDIAN MALE USERS

	< THAN 1	1-4 YEARS	5-9 YEARS	10-14 YEARS	15-19 YEARS	20-24 YEARS	25-34 YEARS	35-44 YEARS	45-54 YEARS	55-64 YEARS	65-74 YEARS	75 AND OVER	TOTAL
ABERDEEN AREA													
LINCOLN	3%	2%	4%	3%	1%	27%	6%	16%	22%	0%	15%	0%	100%
PIERRE	3%	8%	10%	10%	9%	12%	19%	14%	11%	2%	3%	0%	100%
ALBUQUERQUE AREA													
ALBUQUERQUE	34%	44%	1%	1%	3%	4%	6%	5%	2%	0%	1%	0%	100%
DENVER	2%	4%	6%	20%	8%	5%	12%	11%	14%	12%	4%	0%	100%
BEMIDJI AREA													
CHICAGO	2%	4%	9%	12%	4%	8%	11%	20%	16%	11%	4%	1%	100%
DETROIT	1%	6%	12%	13%	7%	6%	17%	18%	10%	4%	5%	3%	100%
GREEN BAY	3%	1%	3%	3%	2%	16%	30%	18%	16%	2%	2%	3%	100%
MILWAUKEE	4%	10%	13%	13%	7%	9%	14%	15%	8%	4%	2%	0%	100%
MINNEAPOLIS	5%	13%	14%	12%	9%	7%	11%	13%	9%	4%	2%	0%	100%
BILLINGS AREA													
BILLINGS	2%	4%	5%	8%	10%	7%	16%	16%	18%	8%	4%	1%	100%
BUTTE	1%	3%	11%	13%	4%	10%	17%	21%	13%	3%	2%	1%	100%
GREAT FALLS	2%	3%	4%	5%	12%	14%	25%	8%	16%	10%	2%	0%	100%
HELENA	4%	4%	5%	7%	7%	13%	15%	6%	17%	20%	1%	0%	100%
MISSOULA	0%	2%	6%	11%	10%	11%	24%	24%	8%	3%	1%	0%	100%
CALIFORNIA AREA													
LOS ANGELES	1%	4%	11%	12%	7%	5%	15%	20%	11%	8%	4%	1%	100%
OAKLAND	4%	8%	6%	13%	5%	7%	15%	19%	13%	7%	2%	0%	100%
SACRAMENTO	1%	11%	16%	34%	10%	4%	8%	6%	5%	3%	1%	0%	100%
SAN DIEGO	1%	5%	7%	6%	6%	7%	23%	20%	16%	4%	3%	1%	100%
SAN JOSE	3%	8%	7%	10%	5%	8%	12%	27%	14%	3%	3%	0%	100%
SANTA BARBARA	0%	6%	7%	6%	7%	7%	13%	19%	14%	9%	5%	6%	100%
NASHVILLE AREA													
BOSTON	1%	9%	11%	24%	4%	5%	10%	13%	13%	5%	3%	2%	100%
NEW YORK CITY	0%	0%	2%	2%	3%	8%	25%	33%	20%	5%	2%	1%	100%
NAVAJO AREA													
FLAGSTAFF	2%	6%	9%	10%	12%	10%	20%	14%	9%	4%	1%	1%	100%
OKLAHOMA CITY AREA													
DALLAS	3%	4%	4%	4%	3%	15%	17%	22%	15%	8%	3%	2%	100%
WICHITA	6%	9%	6%	7%	5%	8%	17%	17%	10%	10%	3%	1%	100%
PHOENIX AREA													
PHOENIX	18%	24%	8%	6%	6%	8%	14%	9%	3%	2%	1%	2%	100%
RENO	2%	1%	1%	7%	5%	18%	18%	27%	9%	1%	7%	5%	100%
SALT LAKE CITY	1%	8%	11%	11%	7%	8%	20%	18%	10%	4%	1%	0%	100%
PORTLAND AREA													
PORTLAND	4%	10%	8%	6%	6%	6%	18%	22%	11%	6%	2%	2%	100%
SEATTLE	4%	9%	7%	8%	7%	7%	15%	20%	14%	7%	2%	1%	100%
SPOKANE	0%	6%	6%	12%	9%	10%	19%	17%	14%	5%	0%	1%	100%
TUCSON AREA													
TUCSON	0%	4%	2%	2%	10%	16%	24%	22%	11%	5%	3%	1%	100%
TOTAL	8%	13%	7%	10%	7%	9%	14%	14%	10%	5%	3%	1%	100%

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TABLE 15.8 PERCENTAGE AGE DISTRIBUTION OF INDIAN FEMALE USERS

	< THAN 1	1-4 YEARS	5-9 YEARS	10-14 YEARS	15-19 YEARS	20-24 YEARS	25-34 YEARS	35-44 YEARS	45-54 YEARS	55-64 YEARS	65-74 YEARS	75 AND OVER	TOTAL
ABERDEEN AREA													
LINCOLN	2%	0%	10%	6%	4%	22%	1%	24%	24%	1%	6%	0%	100%
PIERRE	2%	5%	8%	6%	8%	11%	19%	17%	18%	4%	2%	1%	100%
ALBUQUERQUE AREA													
ALBUQUERQUE	17%	30%	0%	1%	4%	8%	26%	11%	2%	0%	0%	0%	100%
DENVER	1%	7%	5%	16%	6%	9%	11%	13%	14%	15%	2%	0%	100%
BEMIDJI AREA													
CHICAGO	1%	2%	6%	7%	6%	9%	15%	16%	18%	14%	6%	2%	100%
DETROIT	1%	2%	7%	7%	6%	9%	18%	15%	21%	6%	6%	2%	100%
GREEN BAY	0%	2%	4%	11%	1%	4%	19%	22%	12%	6%	7%	10%	100%
MILWAUKEE	2%	6%	9%	7%	10%	10%	18%	17%	10%	6%	4%	1%	100%
MINNEAPOLIS	5%	9%	9%	9%	10%	10%	16%	15%	10%	5%	2%	1%	100%
BILLINGS AREA													
BILLINGS	2%	3%	3%	6%	9%	9%	17%	17%	16%	9%	9%	1%	100%
BUTTE	1%	3%	12%	12%	8%	6%	20%	19%	8%	6%	3%	1%	100%
GREAT FALLS	1%	1%	4%	11%	12%	13%	26%	5%	19%	7%	1%	0%	100%
HELENA	6%	4%	5%	8%	6%	9%	8%	19%	15%	17%	2%	0%	100%
MISSOULA	1%	3%	4%	8%	11%	11%	20%	24%	10%	5%	3%	1%	100%
CALIFORNIA AREA													
LOS ANGELES	1%	5%	8%	7%	7%	7%	18%	17%	12%	12%	4%	2%	100%
OAKLAND	2%	5%	5%	11%	7%	10%	18%	22%	11%	7%	2%	0%	100%
SACRAMENTO	0%	7%	11%	28%	7%	7%	11%	11%	7%	6%	3%	1%	100%
SAN DIEGO	2%	3%	6%	6%	8%	11%	24%	15%	15%	7%	2%	1%	100%
SAN JOSE	1%	5%	5%	7%	8%	6%	11%	31%	17%	6%	3%	1%	100%
SANTA BARBARA	0%	2%	7%	8%	9%	10%	12%	16%	14%	9%	6%	6%	100%
NASHVILLE AREA													
BOSTON	1%	4%	13%	14%	5%	6%	13%	16%	11%	11%	3%	3%	100%
NEW YORK CITY	0%	0%	1%	1%	2%	9%	20%	19%	28%	12%	5%	3%	100%
NAVAJO AREA													
FLAGSTAFF	2%	5%	7%	9%	11%	13%	19%	16%	9%	5%	2%	1%	100%
OKLAHOMA CITY AREA													
DALLAS	2%	6%	6%	5%	2%	16%	12%	23%	13%	11%	2%	1%	100%
WICHITA	4%	5%	4%	5%	7%	13%	19%	19%	9%	9%	4%	1%	100%
PHOENIX AREA													
PHOENIX	11%	15%	6%	5%	9%	17%	18%	9%	4%	3%	2%	2%	100%
RENO	0%	1%	0%	3%	5%	9%	11%	20%	9%	7%	15%	20%	100%
SALT LAKE CITY	1%	8%	10%	9%	9%	10%	20%	17%	10%	3%	1%	0%	100%
PORTLAND AREA													
PORTLAND	2%	5%	5%	5%	7%	11%	19%	20%	15%	6%	4%	2%	100%
SEATTLE	3%	7%	5%	6%	9%	10%	18%	18%	12%	7%	4%	2%	100%
SPOKANE	2%	5%	7%	4%	9%	17%	15%	17%	13%	8%	2%	1%	100%
TUCSON AREA													
TUCSON	0%	8%	4%	3%	14%	14%	19%	21%	12%	2%	1%	2%	100%
TOTAL	5%	10%	6%	8%	7%	11%	17%	16%	10%	6%	3%	1%	100%

16. COMMUNITY PENETRATION

Community penetration refers to the extent that members of the American Indian/Alaska Native community utilize the Urban Indian Health Programs. Penetration percentages are based on projected 1998 population extrapolated from 1990 census data and the 2000 utilization data from Table 9.4. Community penetration is the result of many factors, including the number of years the Urban Indian Health Program has been providing services, the range and types of services available, the amount of funding available, the staffing available, etc.

TABLE 16.1-URBAN INDIAN POPULATION IN URBAN AREA VS. PROJECT USERS:

This table presents the total project users, total urban Indian population and percentage of the urban Indian population served. The percentage Indian population served is calculated by dividing total Indian project users by the projected 1998 urban Indian population, which is extrapolated from 1990 Census figures for urbanized areas (or cities, if not an urbanized area).

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 16.1 URBAN INDIAN POPULATION IN URBAN AREAS VS PROJECT USERS

	INDIAN USERS	INDIAN POPULATION	POPULATION SERVED
ABERDEEN AREA			
LINCOLN	4,144	7,752	53%
PIERRE	2,118	4,841	44%
ALBUQUERQUE AREA			
ALBUQUERQUE	11,351	37,211	31%
DENVER	883	17,048	5%
BEMIDJI AREA			
CHICAGO	2,124	18,405	12%
DETROIT	1,181	18,217	6%
GREEN BAY	231	4,765	5%
MILWAUKEE	1,329	9,995	13%
MINNEAPOLIS	4,429	29,439	15%
BILLINGS AREA			
BILLINGS	6,041	4,234	143%
BUTTE	634	692	92%
GREAT FALLS	1,152	3,944	29%
HELENA	1,498	1,441	104%
MISSOULA	1,008	2,206	46%
CALIFORNIA AREA			
LOS ANGELES	1,692	62,664	3%
OAKLAND	2,979	27,206	11%
SACRAMENTO	8,804	20,010	44%
SAN DIEGO	1,232	26,397	5%
SAN JOSE	883	12,188	7%
SANTA BARBARA	887	4,885	18%
NASHVILLE AREA			
BOSTON	250	8,457	3%
NEW YORK CITY	501	34,806	1%
NAVAJO AREA			
FLAGSTAFF	2,400	34,384	7%
OKLAHOMA CITY AREA			
DALLAS	3,696	16,189	23%
WICHITA	1,454	5,762	25%
PHOENIX AREA			
PHOENIX	10,237	51,942	20%
RENO	956	6,163	16%
SALT LAKE CITY	3,220	9,849	33%
PORTLAND AREA			
PORTLAND	1,851	17,647	10%
SEATTLE	4,161	21,003	20%
SPOKANE	636	6,776	9%
TUCSON AREA			
TUCSON	694	26,721	3%
TOTAL	84,656	553,239	15%

17. FINANCIAL MANAGEMENT

Financial management examines the amount of charges, collections, and adjustments for services.

TABLE 17.1 CHARGES, COLLECTIONS AND ADJUSTMENTS: This table presents the charges, collections and adjustments for each Urban Indian Health Program for FY 2000.

Charges: This term refers to the gross amount of charges and premium for all services rendered during the reporting period. Full charges are calculated on a 100% pay basis, prior to any adjustments, for all services provided.

Collections: This term refers to the dollar amount collected during the reporting period, regardless of when the service was provided.

Adjustments: This term refers to the accounting transactions reflecting the difference between the full charges amassed by the project versus the amount that was actually collected and/or the amount expected to be received in the near future (accounts receivable).

TABLE 17.2 ADJUSTMENTS BY TYPE: This table presents the adjustments by type for each Urban Indian Health Program for FY 2000. There are four categories of adjustments:

a) Disallowances And Reductions (Contractual Adjustments): The difference between the project's customary charges and the amount allowed by third party payers for the billed services.

b) Sliding Payment Scale Adjustments: Reductions to full charges, or to the amounts transferred to patient fees from third party payers, based upon the project's sliding fee scale.

c) Bad Debt Write Off: The amount of net charges (gross charges) less disallowances, reductions and sliding fee scale adjustments which are not expected to be collected.

d) Other: Any other type of adjustment, such as recovery of bad debt, staff discounts, free immunizations, senior discounts, etc.

TABLE 17.3 ADJUSTMENTS AS A PERCENT OF FULL CHARGES: Presents the adjustments as a percentage of full charges by collection source for each Urban Indian Health Program for FY 2000.

TABLE 17.4 FULL CHARGES BY SOURCE: This table presents the full charges by source for each Urban Indian Health Program for FY 2000.

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 17.1 CHARGES, COLLECTIONS, AND ADJUSTMENTS

	CHARGES	COLLECTIONS	ADJUSTMENTS
ABERDEEN AREA			
LINCOLN	\$504,254	\$257,438	\$0
PIERRE	\$75,720	\$75,720	\$0
ALBUQUERQUE AREA			
ALBUQUERQUE	\$184,524	\$82,091	\$49,275
DENVER	\$0	\$352	\$0
BEMIDJI AREA			
CHICAGO	\$0	\$46,941	\$0
DETROIT	\$24,335	\$24,335	\$0
GREEN BAY	\$118,653	\$131,571	\$0
MILWAUKEE	\$359,687	\$105,320	\$163,363
MINNEAPOLIS	\$2,288,265	\$1,177,738	\$1,059,888
BILLINGS AREA			
BILLINGS	\$24,423	\$11,986	\$12,436
BUTTE	\$0	\$0	\$0
GREAT FALLS	\$34,495	\$42,390	\$22,697
HELENA	\$34,495	\$42,390	\$14,757
MISSOULA	\$10,102	\$7,774	\$0
CALIFORNIA AREA			
LOS ANGELES	\$0	\$0	\$0
OAKLAND	\$2,296,862	\$1,955,642	\$123,752
SACRAMENTO	\$749,745	\$372,217	\$269,858
SAN DIEGO	\$350,058	\$279,675	\$17,854
SAN JOSE	\$820,214	\$834,526	\$178,481
SANTA BARBARA	\$0	\$0	\$0
NASHVILLE AREA			
BOSTON	\$0	\$0	\$0
NEW YORK CITY	\$0	\$0	\$0
NAVAJO AREA			
FLAGSTAFF	\$141,690	\$70,249	\$50,994
OKLAHOMA CITY AREA			
DALLAS	\$26,849	\$26,849	\$0
WICHITA	\$2,599,827	\$902,676	\$1,235,837
PHOENIX AREA			
PHOENIX	\$203,302	\$148,977	\$67,419
RENO	\$0	\$0	\$0
SALT LAKE CITY	\$0	\$0	\$0
PORTLAND AREA			
PORTLAND	\$1,220,708	\$838,644	\$276,611
SEATTLE	\$4,599,778	\$1,711,058	\$3,024,983
SPOKANE	\$111,926	\$29,806	\$54,553
TUCSON AREA			
TUCSON	\$18,998	\$16,992	\$0
TOTAL	\$16,798,910	\$9,193,357	\$6,622,758

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 17.2 ADJUSTMENTS BY TYPE

	DISALLOWANCES AND REDUCITONS (CONTRACTUAL ALLOWANCES)	SLIDING PAYMENT SCALE ADJUSTMENTS	BAD DEBT WRITE-OFF	OTHER
ABERDEEN AREA				
LINCOLN	\$0	\$0	\$16,816	\$0
PIERRE	\$0	\$0	\$0	\$0
ALBUQUERQUE AREA				
ALBUQUERQUE	\$4,088	\$42,615	\$2,000	\$12,282
DENVER	\$0	\$0	\$0	\$0
BEMIDJI AREA				
CHICAGO	\$0	\$0	\$0	\$0
DETROIT	\$4,651	\$92,491	\$0	\$0
GREEN BAY	\$0	\$0	\$0	\$0
MILWAUKEE	\$0	\$57,944	\$99,284	\$6,135
MINNEAPOLIS	\$0	\$0	\$298,465	\$657,046
BILLINGS AREA				
BILLINGS	\$0	\$0	\$0	\$12,436
BUTTE	\$0	\$0	\$0	\$0
GREAT FALLS	\$0	\$0	\$0	\$0
HELENA	\$0	\$0	\$0	\$0
MISSOULA	\$0	\$0	\$0	\$0
CALIFORNIA AREA				
LOS ANGELES	\$0	\$0	\$0	\$0
OAKLAND	\$11,528	\$0	\$62,191	\$50,033
SACRAMENTO	\$80,275	\$67,735	\$5,611	\$0
SAN DIEGO	\$0	\$3,998	\$0	\$61,873
SAN JOSE	\$19,687	\$49,125	\$109,669	\$0
SANTA BARBARA	\$0	\$0	\$0	\$0
NASHVILLE AREA				
BOSTON	\$0	\$0	\$0	\$0
NEW YORK CITY	\$0	\$0	\$0	\$0
NAVAJO AREA				
FLAGSTAFF	\$83,101	\$0	\$1,303	\$49,691
OKLAHOMA CITY AREA				
DALLAS	\$0	\$0	\$0	\$0
WICHITA	\$0	\$28,153	\$920,218	\$287,466
PHOENIX AREA				
PHOENIX	\$26,678	\$40,740	\$0	\$0
RENO	\$0	\$0	\$0	\$0
SALT LAKE CITY	\$0	\$0	\$0	\$0
PORTLAND AREA				
PORTLAND	\$0	\$0	\$0	\$276,611
SEATTLE	\$480,186	\$2,423,450	\$121,347	\$0
SPOKANE	\$0	\$54,533	\$20	\$0
TUCSON AREA				
TUCSON	\$2,006	\$0	\$0	\$0
TOTAL	\$712,200	\$2,860,784	\$1,636,924	\$1,413,574

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 17.3 ADJUSTMENTS AS A PERCENT OF FULL CHARGES

	MEDICARE	MEDICAID	TITLE XX	OTHER 3RD PARTY	PATIENT FEES/ PREMIUMS	OTHER	TOTAL
ABERDEEN AREA							
LINCOLN	0%	0%	n/a	n/a	0%	n/a	0%
PIERRE	n/a	0%	n/a	0%	0%	n/a	0%
ALBUQUERQUE AREA							
ALBUQUERQUE	100%	0%	n/a	52%	55%	53%	27%
DENVER	n/a	n/a	n/a	n/a	n/a	n/a	n/a
BEMIDJI AREA							
CHICAGO	n/a	n/a	n/a	n/a	n/a	n/a	n/a
DETROIT	0%	0%	n/a	0%	0%	n/a	0%
GREEN BAY	n/a	n/a	n/a	0%	n/a	n/a	0%
MILWAUKEE	2%	33%	n/a	26%	95%	0%	45%
MINNEAPOLIS	13%	19%	n/a	22%	104%	n/a	46%
BILLINGS AREA							
BILLINGS	-62%	11%	n/a	71%	n/a	n/a	51%
BUTTE	n/a	n/a	n/a	n/a	n/a	n/a	n/a
GREAT FALLS	66%	50%	n/a	90%	99%	n/a	66%
HELENA	97%	0%	n/a	0%	0%	n/a	43%
MISSOULA	n/a	0%	n/a	0%	0%	n/a	0%
CALIFORNIA AREA							
LOS ANGELES	n/a	n/a	n/a	n/a	n/a	n/a	n/a
OAKLAND	8%	0%	7%	33%	39%	18%	5%
SACRAMENTO	2%	17%	n/a	99%	30%	11%	36%
SAN DIEGO	0%	0%	n/a	0%	31%	n/a	5%
SAN JOSE	77%	-8%	n/a	47%	44%	n/a	22%
SANTA BARBARA	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NASHVILLE AREA							
BOSTON	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NEW YORK CITY	n/a	n/a	n/a	n/a	n/a	n/a	n/a
NAVAJO AREA							
FLAGSTAFF	19%	32%	n/a	60%	3%	n/a	36%
OKLAHOMA CITY AREA							
DALLAS	0%	n/a	n/a	0%	n/a	n/a	0%
WICHITA	14%	-8%	n/a	27%	80%	n/a	48%
PHOENIX AREA							
PHOENIX	70%	9%	n/a	61%	102%	5%	33%
RENO	n/a	n/a	n/a	n/a	n/a	n/a	n/a
SALT LAKE CITY	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PORTLAND AREA							
PORTLAND	n/a	0%	n/a	0%	n/a	100%	23%
SEATTLE	13%	39%	n/a	52%	96%	n/a	66%
SPOKANE	0%	16%	n/a	12%	83%	n/a	49%
TUCSON AREA							
TUCSON	n/a	n/a	n/a	n/a	n/a	0%	0%
TOTAL	17%	12%	7%	37%	81%	82%	39%

URBAN INDIAN HEALTH PROGRAM, FY 2000

TABLE 17.4 FULL CHARGES BY SOURCE

	MEDICARE	MEDICAID	TITLE XX	OTHER 3RD PARTY	PATIENT FEES/ PREMIUMS	OTHER	TOTAL
ABERDEEN AREA							
LINCOLN	\$2,183	\$230,000	\$0	\$0	\$272,071	\$0	\$504,254
PIERRE	\$0	\$26,874	\$0	\$23,578	\$25,268	\$0	\$75,720
ALBUQUERQUE AREA							
ALBUQUERQUE	\$290	\$94,839	\$0	\$4,682	\$77,308	\$7,405	\$184,524
DENVER	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BEMIDJI AREA							
CHICAGO	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DETROIT	\$7,370	\$3,553	\$0	\$8,777	\$4,634	\$0	\$24,335
GREEN BAY	\$0	\$0	\$0	\$118,653	\$0	\$0	\$118,653
MILWAUKEE	\$40,372	\$106,585	\$0	\$106,655	\$104,729	\$1,346	\$359,687
MINNEAPOLIS	\$102,282	\$1,079,559	\$0	\$374,159	\$732,265	\$0	\$2,288,265
BILLINGS AREA							
BILLINGS	\$2,650	\$2,319	\$0	\$19,454	\$0	\$0	\$24,423
BUTTE	\$0	\$0	\$0	\$0	\$0	\$0	\$0
GREAT FALLS	\$15,288	\$11,856	\$0	\$6,034	\$1,317	\$0	\$34,495
HELENA	\$15,288	\$11,856	\$0	\$6,034	\$1,317	\$0	\$34,495
MISSOULA	\$0	\$450	\$0	\$675	\$8,977	\$0	\$10,102
CALIFORNIA AREA							
LOS ANGELES	\$0	\$0	\$0	\$0	\$0	\$0	\$0
OAKLAND	\$29,084	\$1,905,780	\$26,735	\$187,901	\$127,394	\$19,968	\$2,296,862
SACRAMENTO	\$54,632	\$343,783	\$0	\$152,404	\$193,790	\$5,136	\$749,745
SAN DIEGO	\$7,924	\$191,679	\$0	\$92,671	\$57,784	\$0	\$350,058
SAN JOSE	\$35,780	\$392,602	\$0	\$279,600	\$112,232	\$0	\$820,214
SANTA BARBARA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
NASHVILLE AREA							
BOSTON	\$0	\$0	\$0	\$0	\$0	\$0	\$0
NEW YORK CITY	\$0	\$0	\$0	\$0	\$0	\$0	\$0
NAVAJO AREA							
FLAGSTAFF	\$12,640	\$16,931	\$0	\$69,629	\$42,490	\$0	\$141,690
OKLAHOMA CITY AREA							
DALLAS	\$1,540	\$0	\$0	\$25,309	\$0	\$0	\$26,849
WICHITA	\$230,767	\$669,444	\$0	\$189,530	\$1,510,086	\$0	\$2,599,827
PHOENIX AREA							
PHOENIX	\$3,608	\$120,208	\$0	\$21,416	\$40,058	\$18,012	\$203,302
RENO	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SALT LAKE CITY	\$0	\$0	\$0	\$0	\$0	\$0	\$0
PORTLAND AREA							
PORTLAND	\$0	\$928,462	\$0	\$15,635	\$0	\$276,611	\$1,220,708
SEATTLE	\$169,521	\$1,981,142	\$0	\$294,199	\$2,154,916	\$0	\$4,599,778
SPOKANE	\$4,707	\$45,657	\$0	\$5,319	\$56,243	\$0	\$111,926
TUCSON AREA							
TUCSON	\$0	\$0	\$0	\$0	\$0	\$18,998	\$18,998
TOTAL	\$735,926	\$8,163,579	\$26,735	\$2,002,316	\$5,522,879	\$347,476	\$16,798,910

URBAN INDIAN HEALTH PROGRAM STATISTICS, FY 2000



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