CONTRACT SPECIALIST (CS) TRAINING BLUEPRINT

September 2004

Updated through FAC 01-24



Federal Acquisition Institute
Office of the Chief Acquisition Officer
General Services Administration

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Section 1. Introduction

Overview and Purpose

Contract Specialists (CSs) serve the federal government as business leaders, helping to ensure government-contractor business relationships are mutually beneficial and provide exactly those products and services the government needs.

The changing nature of acquisition work places significant importance on CS activities. It is essential that all CSs understand their responsibilities and are provided with appropriate support, training experiences, and developmental tools to effectively perform these responsibilities.

Why this Workbook?

As articulated in Section d(3) of the Office of Federal Procurement Policy Letter No. 97-01, this Workbook provides the foundation for all CS training and developmental activities. Uniform use of this Workbook ensures consistency in acquisition activities across federal agencies and departments.

Towards a Results-Oriented View of the Acquisition Process

CSs sit in the center of a multi-pronged acquisition process, with stakeholders distributed across departmental lines as well as within and outside the federal government. Several changes have occurred to present CSs with a vibrant, challenging acquisition environment in which to contribute.

Acquisition reforms, technology-driven changes in work processes and communication, competition for acquisition work, and the focus on leveraging acquisition to achieve mission-relevant outcomes are driving new ways of doing business in the federal government. Historically, agencies and acquisition professionals have approached procurement and contracting from a process-based perspective. Legislation was then enacted that affected the nature of tasks performed by the acquisition workforce. The 1993 Government Performance and Results Act, (GPRA), the 1994 Federal Acquisition Streamlining Act (FASA), and the 1996 Clinger-Cohen Act, moved the government toward acquiring services and products against established performance measures and outcomes.

Today, acquisition contributors are responsible for the entire business cycle, from using relevant marketplace knowledge to inform strategy and planning activities to managing contractor performance and maintaining useful business relationships into the future. Successful acquisitions now require a fresh, results-oriented view of the process with acquisition professionals serving as business advisors to their respective agency stakeholders. A key guiding principle for any acquisition contributor is to develop a sound business solution that links short- and long-term goals.

Creating High Performing CSs

This section outlines key information intended to serve as a foundation for role/responsibility discussions among CSs, Contracting Officers and other supervisors and stakeholders (as applicable). These discussions will help ensure all parties build a common perspective about the knowledge, skills, and abilities (i.e., competencies) required. This unified view can help determine the training and developmental activities most likely to create high-performing CSs. Both future CSs and their Contracting Officers (and other supervisors) benefit when targeted and valuable training and/or developmental experiences are selected.

Core Capabilities

The acquisition career model, as articulated by the Federal Acquisition Institute (FAI), offers advice on how to develop the skills and capabilities necessary for effective performance of acquisition roles (including the CS role). At the heart of the acquisition career model are nine (9) core capabilities:

- Develop, negotiate and manage business deals
- Communicate effectively
- Manage and lead change
- Solve problems in an ambiguous environment
- Analyze and understand the marketplace
- Build and manage relationships across functions and organizations
- Understand and effectively operate in the customer environment
- Develop and implement outcome oriented solutions
- Execute.

Each CS will, in due course of his/her training and progressive work responsibilities, have the opportunity to build and strengthen these core capabilities. Ultimately, each CS will perform as a fully effective acquisition contributor.

Key Competencies

FAI has identified an initial set of competencies essential for effectively performing CS duties. (Competency definitions are included in Section 4.) Using these competencies as the foundation for all CS-related work accomplishes several objectives. First, it unites all parties on the acquisition contributor's central "business advisor" role and subsequent responsibilities. Second, the focus on training and development of these competencies can help manage individuals' acquisition careers. By reinforcing the need for business acumen, customer service, flexibility, leadership, and integrity through these competencies, the adoption of a results-oriented approach to acquisition and the attainment of business goals can be more easily accomplished.

Section 2. Instructions for Contracting Officers (and other CS Supervisors)

How to Use this Workbook

This workbook is designed to help you in selecting, evaluating and documenting training and developmental activities for individuals assuming the role of CSs.

Recommended Uses

The following list provides recommended uses of this Workbook:

- Organization: Keep one master office copy of the Workbook for your own use.
- <u>Currency</u>: Check FAI's website (<u>www.fai.gov</u>) every six months to ensure you are using the most current version of this Workbook. If a new version is issued, replace your old copy.
- Communication: As each individual assumes the role of CS, provide a Workbook to that person upon the commencement of their designation and emphasize the value of using the Workbook as a basis of facilitating excellence in CS duties.
- Acquisition: During initial orientation conversations with any new CS, use the content located in Section 1 that discusses the current perspective towards acquisition and the associated key roles played by high performing CSs as a basis for your discussions.
- <u>Consistency</u>: Follow the instructions for conducting the CS Training Interview each time you engage in an interview to ensure you provide consistent, thorough attention to each person.
- <u>Documentation</u>: After the CS Training Interview is completed, use Section 5 to store separate forms for each CS.
- <u>Records</u>: Whenever a CS participates in a training or developmental activity, record the outcome on the appropriate form and store the most current version in Section 5.

The CS Training Interview

This section provides step-by-step guidelines for how you and your potential CS collaboratively identify those duties for which a training need exists. Additionally, the interview provides a forum to identify training and developmental opportunities to address those needs.

How to Conduct the Interview

Follow these steps when conducting the CS Training Interview:

Step 1. Schedule the Interview.

As soon as you know the person who is designated to be CS, make initial contact with that person and arrange a day, time and location for the interview. Ideally, the interview should be scheduled as soon as possible, providing two or three days for each party to prepare. This preparation time allows the designee to familiarize him/herself with the CS Training Interview Report form and collect any necessary materials (i.e., prior training certificates), as well as allows you to review the core capabilities and responsibilities associated with this role. Please allow at least one hour for the interview and arrange to hold the interview in a private location where you will not be interrupted.

Step 2. Describe the Purpose of the Interview.

Clearly articulate your responsibility is to do all you can to ensure the CS is successful at his/her job. Emphasize that the purpose of the interview is to identify the appropriate training experiences and developmental tools that will permit the individual to effectively perform CS responsibilities.

Step 3. Perform a High-Level Review of the Procurement Process.

Use the Chart of the Procurement Process document (included in Section 4 of this document) to structure a high-level review of the process. Highlight the area in which your agency or department the CS has critical responsibility. Tie effective performance of CS activities to the attainment of agency or department business objectives.

Step 4. Identify CS Duties.

Review the duties to be performed by the CS and identify the corresponding Units of Instruction relevant to each duty.

Step 5. Review CS Duties to Assess Proficiency.

Interview the employee to determine his/her current proficiency at performing applicable duties as represented by various "Units of Instruction" located in Section 6 of this Workbook. Also identify relevant coursework or certifications already completed by the employee. Use the Statement of Completion contained in each Unit to document completion of each Unit by recording the evaluator's name, title, and date as indicated. File a copy of all Statements in Section 5 of your Workbook and give a copy to the CS. Document these interview discussions and ensuing evaluations on the "Interview Summary Report" form (located in Section 4 of this document) and file it in Section 5 of your Workbook copy.

Step 6. Prescribe Training and/or Developmental Activities.

Based on those competencies, knowledges and skills the individual needs to develop, select training and/or developmental activities appropriate to fulfill those needs. Refer to the Federal Acquisition Institute's (FAI's) website for a "catalogue" of suggested training and development activities.

Step 7. Ensure CS Has Necessary Support for Training.

Speak with all necessary stakeholders (i.e., acquisition office members) and ask them to help you support the new CS in his/her training and initial job performance. Make sure the new CS knows you take your responsibility to provide him/her support seriously. Begin to create bi-directional communication patterns, a fluid partnership and an overall climate of support for training and development with your actions and words.

Step 8. Reward Full Competency.

When the employee has completed all training in the IDP, consider awarding a certificate to the employee or otherwise provide recognition for this accomplishment.

As you perform the interview, keep in mind the following tips for avoiding some common interviewing pitfalls:

- Avoid allowing the things you hear early in the interview to distort how you listen to and perceive information later in the interview.
- Listen carefully throughout the interview.
- Do not ask vague questions you are more likely to get low quality answers.
- Do not ask "leading" questions, or questions that direct or subtly sway the respondent.

- Make sure to explore an interesting answer until you are certain you understand every point the individual intended to communicate.
- Accurately and comprehensively record the interview incrementally do not wait until the end to take notes.

How to Use CS Interview Materials

Quick Reference List

Below is a quick reference list to guide use of CS materials before and after the interview.

- Interview Steps: Familiarize yourself with the steps outlined in the previous portion of this section. Refer to these steps during the interview to make sure you follow the prescribed steps.
- Chart of the Procurement Process: Use this document, an overview of the Federal Procurement Process, as a tool for orienting newly designated officials. A copy of this process chart can be found in Section 4 of this Workbook.
- <u>Section 1 Content</u>: Use the content from this section (i.e., a results-oriented view of acquisition) as a foundation for your discussions with newly designated individuals.
- <u>CS Competencies</u>: Use the list of competencies and definitions to become aware of the wide range of competencies that are instrumental when performing CS duties. A copy of this list can be found in Section 4 of this Workbook.
- Interview Summary Report: Use this document when interviewing individuals and later to identify all areas indicating a lack of training or experience and each recommended activity to meet that need. A blank copy of this report can be found in Section 4 of this Workbook.

Section 3. Instructions for Contract Specialists (CSs)

How to Use this Workbook

This Workbook is designed to help you in performing your Contract-related duties and documenting on-the-job and training efforts.

Recommended Uses

The following list provides recommended uses of this Workbook:

- <u>Orientation</u>: Use this Workbook to familiarize yourself with the kinds of duties and activities you will perform as a CS.
 Become familiar with the steps of the Procurement Process (the chart summarizing this process is located in Section 4).
 Begin to create an atmosphere of open dialogue about how to best perform these duties and continuously improve your contributions.
- <u>Acquisition</u>: During your initial orientation conversations with your Contracting Officer (or other supervisor), use the content located in Section 1 of this Workbook that discusses the current perspective towards acquisition as input into your discussion.
- <u>Documentation</u>: After participating in the CS Training Interview, keep a copy of all necessary forms in Section 5.
- <u>Records</u>: Whenever you participate in a training or developmental activity, work with your Contracting Officer (or other supervisor) to record the outcome on the appropriate form and store the most current version in Section 5.

Performing the CS's Key Business Leader Role

The movement towards a results-oriented view of the acquisition process requires CSs to assume a key business leader role. The approach you take as you perform your CS responsibilities can help you succeed if you transcend a process-oriented view of acquisition activities (i.e., policing the adherence to mandated steps). All CSs are instrumental in developing and maintaining healthy business relationships between contractors and federal agencies. This focus extends beyond the lifecycle of a given contract; it is helpful to work with your Contracting Officer, program manager, and other acquisition professionals to understand how the specific contract you service fits into the larger agency mission and business objectives.

Adopting a Business Leader Mentality

Several concepts are helpful to keep in mind as you assume this important position:

- <u>Transcend the Contract Lifecycle</u>: It is essential that you approach your job with a perspective that extends beyond a single contract lifecycle. Remain aware of how your actions influence your department or agency's attainment of its mission objectives.
- <u>Documentation is Key</u>: What may feel like straightforward, routine tasks of monitoring and documenting contract project activities are in the end, that which ensures the success of any contract.
- <u>Maintain Open Communication</u>: Use multiple strategies (i.e., email check-ins, phone calls, regular status reports, site visits) to encourage and maintain bi-directional, open communication. Make it easier for a project team member to reveal rather than withhold information about a potential problem.

The CS Training Interview

This section provides step-by-step guidelines of how you can prepare for and participate in the CS Training Interview. Federal departments and agencies are developing comprehensive curricula to systematically develop competency at performing CS duties and tasks. The goals of training are to ensure that all newly hired or appointed CSs:

Complete the curriculum required by the employing department or agency

 Apply and reinforce skills and knowledge learned in the classroom or through on-the-job work assignments

How to Participate in the Interview

Follow these steps when participating in the CS Training Interview:

Step 1: Prepare for the Interview.

As soon as you and your Contracting Officer (or other supervisor) schedule the interview, begin to familiarize yourself with this Workbook and all materials located in Section 4. Inspect the Interview Summary Report, the Chart of the Procurement Process and the list of CS Competencies. Also, scan the units of instruction (Section 6) to become generally familiar with the kinds of tasks included. Make notes about those competencies and tasks you: (a) are very certain you have proficiency, (b) are somewhat certain you have proficiency, and (c) are unsure whether you have or do not have proficiency. Gather together any documentation (i.e., training completion certificates) that will demonstrate your prior experience and/or training.

Step 2: Discuss the Purpose of the Interview.

Review with your Contracting Officer (or other supervisor) the purpose of the interview, including how your success will be a function of the experience you bring "to the table" combined with the training and developmental experiences identified during the interview and support received by stakeholders.

Step 3: Review CS Duties to Assess Proficiency.

Move through each applicable duty (as represented by various "Units of Instruction" located in Section 6 of this Workbook), determining your proficiency at performing each duty. Identify relevant coursework or certifications you have already completed. Work with your Contracting Officer (or other supervisor) to accurately document your interview discussions and ensuing determinations on the "Interview Summary Report" form (located in Section 4 of this document). Use this report to identify duties that the employee is already competent to perform. An employee may not need on-the-job or classroom training in a duty if: (1) the employee has performed the duty, and (2) the employee's supervisor is satisfied that the employee can satisfactorily perform the duty. File a copy of this form in Section 5 of your Workbook.

Step 4: Plan Training and/or Developmental Activities.

Based on the competencies, knowledges and skills you need to develop, select training or development activities appropriate to fulfill those needs. In collaboration with your Contracting Officer (or other supervisor), consult FAI's website for a "catalogue" of suggested activities.

Step 5: Ensure You Receive Necessary Support for Training.

Speak with your Contracting Officer (or other supervisor) about the kinds of support you believe you will need to effectively participate in training and bring new knowledge back to your job. Reinforce your interest in building those skills you need to excel as a CS business leader.

How to Use CS Interview Materials

Quick Reference List

Below is a quick reference list to guide use of CS materials before and after the interview.

- Chart of the Procurement Process: Use this overview of the Federal Procurement Process as a tool to become familiar with the process that will underlie your work as a CS. A copy of this process chart can be found in Section 4 of this Workbook.
- <u>Section 1 Content:</u> Use the content from this section (a results-oriented view of acquisition) as a foundation for your discussions with newly designated individuals.
- <u>CS Competencies</u>: Use this list and definitions to become aware of the wide range of competencies that are instrumental as you perform your CS duties. A copy of this list can be found in Section 4 of this Workbook.
- Interview Summary Report: Use this document during your interview to identify all areas indicating a lack of training or experience and each recommended activity to meet that need. A blank copy of this report can be found in Section 4 of this Workbook.

Section 4. CS Training Interview Materials

Interview Summary Report

The following pages present a blank Interview Summary Report form, to be used in documenting the review and analysis of an individual's experience and competencies in key CS activities and duties. It is advised that both parties (Contracting Officer/Supervisor and CS designee) become familiar with this form prior to the interview.

CS INTERVIEW SUMMARY REPORT

INSTRUCTIONS: Use this form to interview each CS when developing training priorities and preparing Individual Development Plans. After completing the form, give one copy to the CS and file the other copy in the Contracting Officer's Workbook.

This summary document contains two sections:

- (1) <u>The Competency Development Inventory</u>: The Competency Development Inventory will contain those competencies to be developed, the training priority allocated for each competency, and the developmental activities specified (with dates of expected completion). The Contracting Officer will record completion of necessary developmental activities.
- (2) <u>The Training Blueprint Inventory</u>: The Training Blueprint Inventory will summarize those areas requiring training, the training priority allocated for each area, and the developmental activities specified (with dates of expected completion). As with the Competency Development Inventory, the Contracting Officer will record completion of necessary developmental activities.

| CS Name: _ | |
|-----------------------------|-----------------|
| Contracting Officer Name: _ | |
| | Interview Date: |

Competency Development Inventory

| Competencies to be developed: | Training Priority Essential = A Needed = B Helpful = C | Development Activities (e.g., course titles, specific resource materials) | Projected Completion Dates | Completed? (Y/N) |
|-------------------------------|--|---|----------------------------------|---------------------|
| | | | | |
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| CS Name: _ | |
|-----------------------------|-----------------|
| Contracting Officer Name: _ | |
| O | Interview Date: |

Training Blueprint Inventory

| Unit # to be developed: | Duty to be developed: | Training Priority Essential = A Needed = B Helpful = C | Development Activities (e.g., course titles, specific resource materials) | Projected Completion Dates | Completed? (Y/N) |
|-------------------------------|-----------------------------|--|---|----------------------------------|---------------------|
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Individual Development Plan (IDP) Form

The following pages present a blank Individual Development Plan (IDP) form, to be used in all discussions regarding training and development across the federal government. It is advised that both parties (CO/Supervisor and CS designee) become familiar with this form prior to the interview.

| CONTRACT PHASE | COMPETENCY | EDUCATION | TRAINING Level I/Level II | OJT | EXPERIENCE | DATE COMPLETED |
|----------------------|--|-----------|------------------------------|-----|------------|-------------------|
| Acquisition Planning | 0 Contracting Orientation | | | | | |
| | Determination of Need | | | | | |
| | 1 Forecasting Requirements | | | | | |
| | 2 Acquisition Planning | | | | | |
| | 3 Purchase Requests | | | | | |
| | 4 Funding | | | | | |
| | 5 Market Research | | | | | |
| | Analysis of Requirements | | | | | |
| | 6 Requirements Documents | | | | | |
| | 7 Use of Government | | | | | |
| | Property & Supply Sources | | | | | |
| | 8 Services | | | | | |
| | Extent of Competition | | | | | |
| | 9 Sources | | | | | |
| | 10 Competition | | | | | |
| | Requirements | | | | | |
| | 11 Set-Asides | | | | | |
| | 12 8(a) Procurements | | | | | |
| | Source Selection Planning | | | | | |
| | 13 Lease Vs. Purchase | | | | | |
| | 14 Price Related Factors | | | | | |
| | 15 Non-Price Factors | | | | | |
| | 16 Method of Procurement | | | | | |
| | Solicitation Terms & Conditions | | | | | |
| | 17 Contract Types – Pricing Arrangements | | | | | |
| | 18 Recurring Requirements | | | | | |
| | 19 Unpriced Contracts | | | | | |
| | 20 Contract Financing | | | | | |
| | 21 Need for Bonds | | | | | |

| CONTRACT PHASE | COMPETENCY | EDUCATION | TRAINING Level I/Level II | OJT | EXPERIENCE | DATE COMPLETED |
|-----------------------|--|-----------|------------------------------|-----|------------|-------------------|
| | 22 Method of Payment | | | | | |
| | 23 Procurement Planning | | | | | |
| Contract Formation | Solicitation of Offers | | | | | |
| | 24 Publicizing Proposed Procurements | | | | | |
| | 25 Conduct Oral Solicitations | | | | | |
| | 26 Solicitation Preparation | | | | | |
| | 27 Preaward Inquiries | | | | | |
| | 28 Prebid/Prequote/Preproposal Conferences | | | | | |
| | 29 Amending/Canceling Solicitations | | | | | |
| | Bid Evaluation | | | | | |
| | 30 Processing Bids | | | | | |
| | 31 Bid Acceptance Periods | | | | | |
| | 32 Late Offers | | | | | |
| | 33 Price Analysis – Sealed Bidding | | | | | |
| | 34 Responsiveness | | | | | |
| | Proposal Evaluation | | | | | |
| | 35 Processing Proposals | | | | | |
| | 36 Applying Non-Price Factors | | | | | |
| | 37 Prices Analysis - Negotiations | | | | | |
| | 38 Pricing Information from Offerors | | | | | |
| | 39 Audits | | | | | |
| | 40 Cost Analysis | | | | | |
| | 41 Evaluating Other Offered | | | | | |

| CONTRACT PHASE | COMPETENCY | EDUCATION | TRAINING Level I/Level II | OJT | EXPERIENCE | DATE COMPLETED |
|----------------------------|--|-----------|------------------------------|-----|------------|-------------------|
| | Terms & Conditions | | | | | |
| | 42 Award without | | | | | |
| | Discussions | | | | | |
| | 43 Communications/Factfinding | | | | | |
| | 44 Extent of Discussions (Competitive Range) | | | | | |
| | 45 Negotiation Strategy | | | | | |
| | 46 Conducting Discussions/Negotiations | | | | | |
| | Contract Award | | | | | |
| | 47 Debriefing | | | | | |
| | 48 Responsibility | | | | | |
| | 49 Subcontracting Requirements | | | | | |
| | 50 Prepare Awards | | | | | |
| | 51 Issue Awards & Notices | | | | | |
| | 52 Mistakes In Offers | | | | | |
| | 53 Protests | | | | | |
| Contract Administration | 54 Contract Administration Planning | | | | | |
| | 55 Post-Award Orientation | | | | | |
| | Initiation of Work & Modification | | | | | |
| | 56 Consent to Subcontract | | | | | |
| | 57 Subcontracting Requirements | | | | | |
| | 58 Contract Modifications | | | | | |
| | 59 Options | | | | | |
| | 60 Task & Delivery Order Contracting | | | | | |
| | Quality Assurance | | | | | |
| | 61 Monitoring, Inspection, and Acceptance | | | | | |

| CONTRACT PHASE | COMPETENCY | EDUCATION | TRAINING Level I/Level II | OJT | EXPERIENCE | DATE COMPLETED |
|-------------------|--|-----------|------------------------------|-----|------------|-------------------|
| | 62 Delays | | | | | |
| | 63 Stop Work | | | | | |
| | 64 Commercial /Simplified Acquisition Remedies | | | | | |
| | 65 Noncommercial Remedies | | | | | |
| | 66 Documenting Past Performance | | | | | |
| | Payment & Accounting | | | | | |
| | 67 Invoices | | | | | |
| | 68 Assignment of Claims | | | | | |
| | 69 Administering Securities | | | | | |
| | 70 Administering Financing Terms | | | | | |
| | 71 Unallowable Costs | | | | | |
| | 72 Payment of Indirect Costs | | | | | |
| | 73 Limitation of Costs | | | | | |
| | 74 Price and Fee Adjustments | | | | | |
| | 75 Collecting Contractor Debts | | | | | |
| | 76 Accounting & Estimating Systems | | | | | |
| | 77 Cost Accounting Standards | | | | | |
| | 78 Defective Pricing | | | | | |
| | Special Terms | | | | | |
| | 79 Property Administration | | | | | |
| | 80 Intellectual Property | | | | | |
| | 81 Administering Socio- Economic & Other Misc. Terms | | | | | |
| | Contract Closeout or | | | | | |

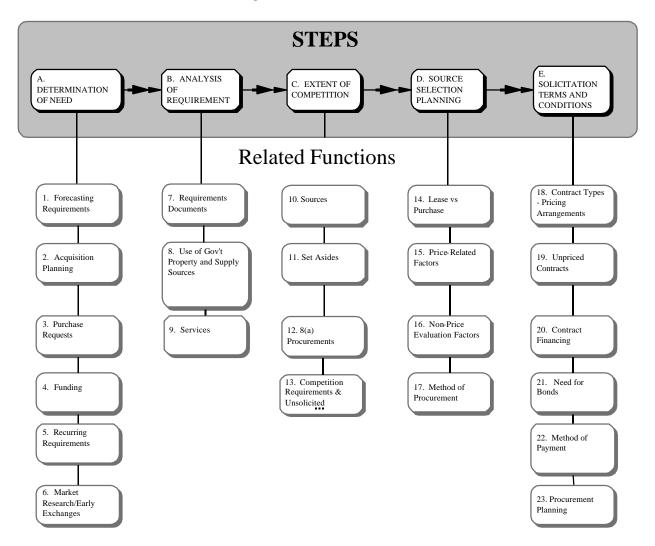
| CONTRACT PHASE | COMPETENCY | EDUCATION | TRAINING Level I/Level II | OJT | EXPERIENCE | DATE COMPLETED |
|-------------------|-----------------------|-----------|------------------------------|-----|------------|-------------------|
| | Termination | | | | | |
| | 82 Claims | | | | | |
| | 83 Terminations | | | | | |
| | 84 Closeout | | | | | |
| | 85 Fraud & Exclusions | | | | | |

Chart of the Procurement Process

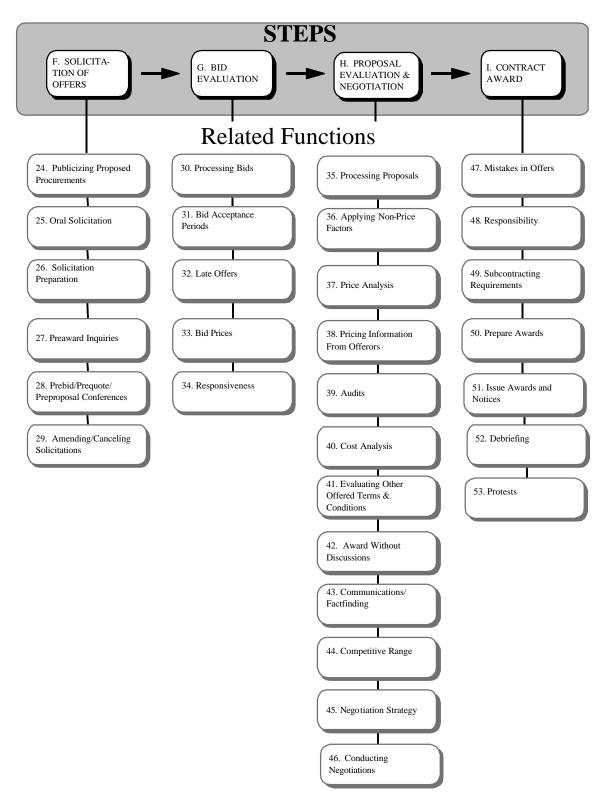
The following pages present a flowchart of the Federal Procurement Process—detailing the phases, functions, and steps of that process. This chart represents FAI's view on an ordering of duties and tasks for instructional purposes. The sequencing of functions or steps may vary from contract to contract. For example, some solicitations may be amended prior to the opening of proposals, as suggested by the flowchart, but others might not be amended until after the Government has begun to evaluate proposals. The units of instruction correspond to key CS actions for various numbered steps in the flowcharts.

However, please note that not every function or step applies to all CSs. Each agency will need to identify the degree of CS involvement based on their manpower, mission and policies.

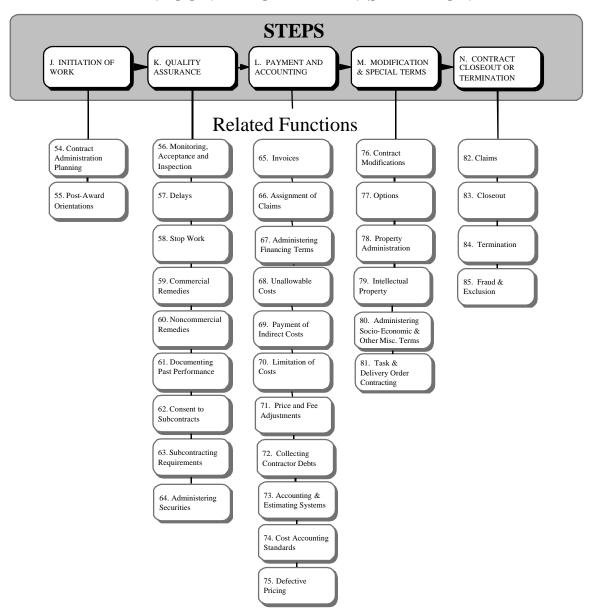
I. ACQUISITION PLANNING



II. CONTRACT FORMATION



III. CONTRACT ADMINISTRATION



CS Competencies

The following list contains those CS competencies as identified by FAI. These competencies comprise a foundation for effective performance of CS-related responsibilities. Full definitions for each of these competencies can be found in Appendix B.

| Professional Business Competencies | Technical Competencies |
|------------------------------------|---|
| Oral Communication | Strategic Planning |
| Decision-Making | Understanding the Marketplace |
| Interpersonal Skills | Understanding Sourcing (Commercial/Government Practices) |
| Problem Solving | Defining Government Requirements in Commercial and Non-Commercial Terms |
| Teamwork | Defining Business Relationships |
| Reasoning | Effective Communication |
| Customer Service | Detailed Evaluation Skills |
| Reading | Effective Negotiation Skills and Effective Analytical Skills |
| Attention to Detail | Effective Award Resolution |
| Contracting/Procurement | Effective Communication of Contract Requirements for Administration |
| Influencing/Negotiating | Effective Performance Management |
| Integrity/Honesty | Effective Financial Management |
| Planning and Evaluating | Make Decisions Related to Allowability of Contract Costs |
| Flexibility | Effective Resolution of Contract Termination and /or Closeout |
| Self-Management/Initiative | |
| Stress Tolerance | |
| Writing | |
| Creative Thinking | |
| Learning | |
| Self-Esteem | |
| Information Management | |
| Memory | |
| Arithmetic | |
| Math Reasoning | |

Section 5. CS Training Documentation

COMPLETED Interview Summary Report(s)

Please store COMPLETED Interview Summary Reports for CSs behind this cover page. Make sure each report is accurately labeled with the CS's name, interview date(s) and agreed actions. When conducting periodic developmental discussions, both parties should "add on" to the same report.

COMPLETED Individual Development Plan (IDP) Forms

Both CSs and Contracting Officers can store copies of COMPLETED Individual Development Plans behind this cover page. Make sure each document is accurately labeled with the CS's name, plan date(s) and agreed actions. When conducting periodic developmental discussions, refer to this plan to help structure time and attention.

COMPLETED Training Certificates

Please store COMPLETED Training Certificates for the CSs behind this cover page. Make sure each certificate is accurately labeled with the CS's name, date and certified course content.

Section 6. Units of Instruction

Please refer to the supplemental documents for the 71 CS Units of Instruction.

Appendix A: Summary of Regulatory Updates Affecting CS-Related Content from September 2003 through July 2004

Summary of July 2004 Regulatory Updates

Regulatory Updates

A thorough review of all CS-related content in this workbook was performed during July 2004 to ensure currency with appropriate federal regulations and guidelines. The following modifications were made in compliance with current regulations:

| FAC 01-163/4 October 1, 2003 | | |
|--|---|-------------------------------------|
| Applicable FAC Items | FAR References | CS Training Blueprint |
| Item II | Part 4 Administrative Matters | Unit 3 Procurement Requests |
| Electronic Commerce in Federal Procurement | - Central Contractor Registration (eliminates FACNET requirement) | Unit 5 Identifying Possible Sources |
| | Part 13 Simplified Acquisition Procedures | Unit 9 Method of Acquisition |
| | Part 32 Contract Financing | Unit 13 Contract Financing |
| | 52.232-33 | Unit 15 Method of Payment |
| | Payment by Electronic Funds Transfer – CCR | |
| | Part 52 | Unit 5 Identifying Possible Sources |
| Item IV | Parts 2, 10, 12, 13, 19 & 25 | Unit 2 Market Research, |
| Procurement for Defense Against or | | Unit 4 Requirements Analysis, |
| Recovery from Terrorism or Nuclear, Biological, Chemical or Radiological Attack and Temporary Emergency Procurement Authority | | Unit 9 Method of Acquisition |
| Item V | Part 32 Contract Financing | Unit 13 Contract Financing |
| Notification of Overpayment, Contract Financing Payments | | |

| FAC 01-17 ³ / ₄ October 20, 2003 | | |
|---|---|---|
| Applicable FAC Items | FAR References | CS Training Blueprint |
| Contract Bundling and Small Entity | FAR Subparts 2.1, 7.1, 8.4, 10.0, | Unit 5 Identifying Possible Sources |
| Compliance Guide | 16.5, 19.2, & 42.15 | Unit 7 Socioeconomic Requirements |
| | FAC 01-18—December 11, 2003 | |
| Applicable FAC Items | FAR References | CS Training Blueprint |
| Item III Federal Procurement Data System | FAR 4.6, 53.2 and 53.3 | Unit 3 Procurement Requests |
| Item IV – Increased Federal Prison Industries, Inc., Waiver Threshold | FAR 8.606(e) | Unit 5 Identifying Possible Sources |
| Item V Department and Suspension- | FAR 9.4 | Unit 5 Identifying Possible Sources |
| Order Placement and Option Exercise | | Unit 54 Task and Delivery Order Contracting |
| | FAC 01-19—January 7, 2004 | |
| Applicable FAC Items | FAR References | CS Training Blueprint |
| Item I | FAR Subparts 36.6 & 7, and 53.2 | Unit 4 Requirements Analysis |
| New Consolidated Form for Selection of Architect-Engineer Contractors | | Unit 20 Solicitation Preparation |
| | FAC 01-20—February 23, 2004 | |
| Applicable FAC Items | FAR References | CS Training Blueprint |
| Special Emergency Procurement Authority | FAR subparts 2.1, 10.0, 12.1, 12.2, 13.2, 13.5, 15.4, 19.5, 19.8, 19.9, 19.13 and 25.11 | Unit 9 Method of Acquisition |

| FAC 01-21—March 26, 2004 | | |
|--|---|--|
| Applicable FAC Items | FAR References | CS Training Blueprint |
| Purchases from Federal Prison Industries, Inc., Requirement for Market Research | FAR subparts 8.6, 8.7, 19.5, and 42.15 | Unit 5 Identifying Possible Sources |
| | FAC 01-22—April 5, 2004 | |
| Applicable FAC Items | FAR References | CS Training Blueprint |
| Item I Government Property Disposal | FAR subparts 2.1, 8.1,45.1, 45.5, 45.6, 49.1, 49.2, 49.3, 49.6, 52.2, and 53.3 | Unit 70 Termination |
| Item II | FAR Subparts 2.1, 31.1, and 31.2 | Unit 34 Cost Accounting Standards |
| General Provisions of the Cost Principles, | | |
| Item IV | FAR 15.6 | Unit 6 Limiting Competition |
| Unsolicited Proposals | | |
| | FAC 01-23—May 5, 2004 | |
| Applicable FAC Items | FAR References | CS Training Blueprint |
| Item I Procurement Program for Service- Disabled Veteran-Owned Small Business Concerns | FAR subparts 2.1, 5.2, 6.1, 6.2, 6.3, 13.1, 14.5, 15.5, 19.1, 19.2, 19.3, 19.5, 19.8, 19.10, 19.11, 19.12, 33.1 | Unit 1 Prepare a Requirements Package |

| FAC 01-24—June 18, 2004 | | |
|--|---|--|
| Applicable FAC Items | FAR References | CS Training Blueprint |
| Item I Incentives for Use of Performance- Based Contracting for Services (Interim) | FAR subparts 2.101, 4.601, 12.102, 37.601, 52.202-1 | Unit 4 Requirements Analysis Unit 54 Task and Delivery Order Contracting |
| Item II Definitions Clause | FAR 2.101 | Unit 20 Solicitation Preparation. |
| Item III | FAR 8.002, 8.004, 8.703, 8.714, 52.208-9 | Unit 5 Identifying Possible Sources |
| Procurement Lists | 02.200 0 | |
| Item V | FAR Subpart 8.4, Part 38, 52.213 | Unit 5 Identifying Possible Sources |
| Federal Supply Schedules Services | | Unit 11 Recurring Requirements |
| and Blanket Purchase Agreements (BPAs) | | Unit 54 Task and Delivery Order Contracting |
| Item VIII | FAR 31.204 | Unit 18 Subcontracting Requirements |
| Application of Cost Principles and Procedures and Accounting for Unallowable Costs | | |

Appendix B: CS Competency Definitions

Definitions for the Professional Business and technical CS competencies are presented on the following pages.

CS PROFESSIONAL BUSINESS COMPETENCIES

| Professional Business Competencies | |
|---------------------------------------|---|
| Oral Communication | Expresses information to individuals or groups effectively, taking into account the audience and nature of the information; makes clear and convincing presentations, listens to others; attends to nonverbal cues. |
| Decision-Making | Makes sound, well informed, and objective decisions; perceives the impact and implications of decisions; commits to action, even in uncertain situations, to accomplish organizational goals; causes change. |
| Interpersonal Skills | Shows understanding, courtesy, tact, empathy; develops and maintains relationships; deals with difficult people; relates well to people from varied backgrounds; is sensitive to individual differences. |
| Problem Solving | Identifies problems; determines accuracy and relevance of information; uses sound judgment to generate and evaluate alternatives, and make recommendations. |
| Teamwork | Encourages and facilitates cooperation, pride, trust; fosters commitment; works with others to achieve goals. |
| Reasoning | Identifies rules, principles, or relationships that explain facts, data or other information; analyzes information and makes correct inferences or accurate conclusions. |
| Customer Service | Works with customers to assess needs, provide assistance, resolve problems, satisfy expectations; knows products and services. |
| Reading | Understands and interprets written material including technical material, rules, regulations, instructions, reports; applies what is learned from written material. |
| Attention to Detail | Is thorough when performing work and conscientious about attending to detail. |
| Contracting/Procurement | Has knowledge of various types of contracts, techniques for contracting or procurement, and contract negotiation and administration. |
| Influencing/Negotiating | Persuades others to accept recommendations, cooperate, or change their behavior; work with others towards an agreement; negotiates to find mutually acceptable solutions. |
| Integrity/Honesty | Contributes to maintaining the integrity of the organization; displays high standards of ethical conduct and understands the impact of violating these standards on an organization, self, and others; is trustworthy. |
| Planning and Evaluating | Organizes work, sets priorities, determines resource requirements, determines goals and strategies; coordinates with other organizations, monitors progress; evaluates outcomes. |
| Flexibility | Is open to change and new information; adapt behavior or work methods in response to new information, changing conditions, or unexpected obstacle; effectively deal with ambiguity. |
| Self-Management/Initiative | Sets well-defined and realistic personal goals; displays a high level of initiative, effort, and commitment towards completing assignments in a timely manner; works with minimal supervision; is motivated to achieve; demonstrate responsible behavior. |
| Stress Tolerance | Deals calmly and effectively with high stress situations (for example, tight deadlines, hostile individuals, emergency situations, and dangerous situations). |

| Professional Business Competencies | |
|---------------------------------------|---|
| Writing | Recognizes or uses correct English grammar, punctuation, and spelling; communicates information in a succinct and organized manner, produces written information that is appropriate for the intended audience. |
| Creative Thinking | Uses imagination to develop new insights into situations and applies innovative solutions to problems; design new methods where established methods and procedures are not applicable or are unavailable. |
| Learning | Uses efficient learning techniques to acquire and apply new knowledge and skills, uses training, feedback, etc., for self-learning and development. |
| Self-Esteem | Believes in own self-worth; maintains a positive view of self and displays a professional image. |
| Information Management | Identifies a need for and knows where or how to gather information; organizes and maintains information or information management systems. |
| Memory | Recalls information that has been presented previously. |
| Arithmetic | Performs computations using whole numbers, fractions, decimals, and percentages. |
| Math Reasoning | Solves practical problems by choosing appropriately from a variety of mathematical and statistical techniques. |

CS TECHNICAL COMPETENCIES

| Technical Competencies | |
|---|---|
| Strategic Planning | Advise customers on their acquisition-related roles as well as the development and implementation of strategies needed to assure that supplies and services are available when needed to meet mission requirements. |
| Understanding the Marketplace | Collect and analyze relevant market information from Government and non-government source; analyze and provide business advice on the procurement request; review and provide business advice in the preparation of requirements documents and related elements of the procurement request. |
| Understanding Sourcing (Commercial/Government Practices) | Identify possible sources for the acquisition through effective market analysis and knowledge of suppliers. Limit competition when it is appropriate to the acquisition situation based on business strategies and market environments. Determine whether to limit competition to small business concerns, eligible 8(a) concerns, or a single 8(a) concern. |
| Defining Government Requirements in Commercial and Non- Commercial Terms | Select appropriate offer evaluation factors for incorporation into the solicitation that tie back to clear and unambiguous technical requirements included in the RFP; determine the method of acquisition. |
| Defining Business Relationships | Select the most appropriate pricing arrangement(s) to solicit. Determine whether and how to provide for recurring requirements. Prepare unpriced orders and contracts. Determine whether to provide for Government financing and where necessary the method of financing. Determine bonding requirements for the solicitation and contract. Determine the method of payment. Determine whether a written source selection plan is necessary or desirable. |
| Effective Communication | Select and implement a method or methods of publicizing the proposed procurements. Establish appropriate subcontracting and make-or buy requirements. Conduct oral solicitations. Prepare a written solicitation that includes the appropriate provisions and clauses tailored to the requirement and assembled in a format appropriate to the acquisition method and market for the required supply or service. Respond to an inquiry about the solicitation received prior to contract award or a request for information under the Freedom of Information Act. Conduct a pre-quote, pre-bid, pre-proposal conference when appropriate. Amend or cancel a solicitation. |
| Detailed Evaluation Skills | Receive bids including the safeguarding, opening, reading, recording, and abstracting of each bid. Evaluate offered bid acceptance periods and take appropriate action. Determine whether a bid is late, and if late, whether it can be considered for contract award. Identify and resolve mistakes in bids. Calculate the evaluated price for each bid and determine whether the lowest price is reasonable. Determine responsiveness for the invitation for bids (IFB). |

| Technical Competencies | |
|---|--|
| Effective Negotiation Skills and Effective Analytical Skills | Receive quotations/proposals including the safeguarding, opening, tracking, assessing compliance with minimum solicitation requirements, and identifying of quotations/proposals that will not receive further consideration. Apply non-price factors in evaluating quotations, proposals, and past performance. Determine what pricing information (if any) to require from offerors. Consider the adequacy of a firm's accounting and estimating systems in making contracting decisions. Assure that a firm properly discloses its accounting practices when required by Government cost accounting standards (CAS) and that the disclosed practices comply with CAS requirements. Obtain any necessary audit support. Establish pre negotiation positions on price including: the need to cancel and re solicit for price related reasons; the need for communications; the need for cost information; and the need to negotiate. Establish pre negotiation positions related to cost reasonableness and cost realism by analyzing cost and technical data from the offeror and other sources. Develop pre negotiation positions on terms and conditions other than price. Determine whether to award without discussions. Conduct communications to enhance Government understanding of proposals; allow reasonable interpretation of a proposal; or facilitate the Government's evaluation process. Select offerors/quoters for discussions (i.e., establish the competitive range under FAR Part 15). Prepare negotiation strategy. Conduct a negotiation session and document in the contract file the principal elements of the negotiated agreement. |
| Effective Award Resolution | Determine and document the responsibility or non-responsibility of a prospective contractor. Prepare purchase orders/contract and document the award recommendation. Help in distributing the contract award and related notifications. Debrief offerors at their request. Act to resolve acquisition complaints and concerns. |
| Effective Communication of Contract Requirements for Administration | Plan for contract administration. Conduct a post-award orientation. Monitor contractor subcontract management in accordance with prime contract requirements. Modify or adjust a contract when needed. Determine whether or not to exercise an available option. Utilize task order contracts, delivery order contracts, and basic ordering agreements. |
| Effective Performance Management | Monitor contract performance and take any necessary action related to delays in contract performance or the need to stop work under the contract. Apply remedies to protect the rights of the Government under commercial item contracts and simplified acquisitions. Apply remedies to protect the rights of the Government under noncommercial item contracts. Document past performance information. |

| Technical Competencies | |
|--|--|
| Effective Financial Management | Approve or disapprove the request for an assignment of claims. Require the contractor to provide a bond or other securities to apply toward completing the contract in case the contract is terminated for cause or default. Assure that the contractor receives the appropriate contract financing in accordance with contract financing requirements and relate contract performance. Make decisions related to allowability of contract costs. Adjust the price or fee. Determine if cost or pricing data were defective (i.e., not current, accurate, and complete) and appropriate remedies. Determine whether to authorize payment against an invoice in full, in part, or not at all. Refer indications of fraud or other civil or criminal offenses to responsible officials. Determine and recover debts from contractors. Enforce Government and contractor compliance with special contract terms and conditions. |
| Make Decisions Related to Allowability of Contract Costs | Adjust the price or fee. Determine if cost or pricing data were defective (i.e., not current, accurate, and complete) and appropriate remedies. Determine whether to authorize payment against an invoice in full, in part, or not at all. Refer indications of fraud or other civil or criminal offenses to responsible officials. Determine and recover debts from contractors. Enforce Government and contractor compliance with special contract terms and conditions. |
| Effective Resolution of Contract Termination and /or Closeout | Analyze and negotiate and prepare a Contracting Officer's decisions. Terminate contracts when it is in the best interest of the Government. Perform contract closeout. |