



NCUA Share Insurance Fund Invoice/Refund Cycle March/April 2009

Frequently Asked Questions and Answers

Questions on how the corporate stabilization program affects the NCUSIF invoices:

1. **What is the best way to get answers to questions related to this billing cycle?**

Answer: The best way to get answers to your questions is to send an email to ncusif@ncua.gov.

2. **The capitalization deposit insurance invoice I just received does not show a reduction in the capitalization balance related to the actions taken by the NCUA Board on January 28, 2009 to stabilize the corporate credit union system. When is NCUA going to reduce the balances on its books?**

Answer: NCUSIF's financial statements reflect the impairment of the total fund as of January 28, 2009. Your credit union's individual capitalization deposit balance at NCUA will remain at 1 percent of insured shares.

3. **Will the capitalization deposit statement I receive in July show a reduction of my 1% capitalization deposit held by NCUA?**

Answer: No. The capitalization deposit statement you will receive as of June 30, 2009, will not show a reduction of your 1% capitalization deposit due to the actions taken by the NCUA Board on January 28, 2009 to stabilize the corporate credit union system. NCUSIF's financial statements will continue to reflect the total fund balance and any related impairments as a whole.

4. **Do I book the write down of the capitalization deposit on the amount in my NCUSIF account as of 12/31/08 or 1 percent of insured shares as of 12/31/08?**

Answer: The impairment estimate provided in Accounting Bulletin 09-1 is based on the NCUSIF deposit account as of 12/31/2008. To access Accounting Bulletin 09-1 click on following link:

http://www.ncua.gov/GuidesManuals/accounting_bulletins/accounting_bullet.html

5. **When will the premium/recapitalization be assessed?**

Answer: It was assessed by the Board on January 28, 2009. It will be collected later in 2009.

6. **Can I pay the recapitalization and premium over a few years?**

Answer: No, the recapitalization and premium must be paid when billed based on the invoice terms.

- 7. Regarding the Corporate Stabilization Plan, is funding the corporate system mandatory and if so what are the ramifications if credit unions do not pay? Letter No. 09-CU-02 says “The funding for the new corporate system structure will come from voluntary capitalization by natural person credit unions.”**

Answer: Funding for stabilization is an insurance charge and is mandatory. A FICU that did not pay would be subject to potential administrative enforcement action, including but not limited to civil money penalties and a cease and desist order.

NCUA continues to pursue options, including legislation, which would facilitate spreading-out the cost of funding the new corporate system structure. New capital funding for the corporate system post-restructuring will presumably be voluntary by participating credit unions.

- 8. Where can I get help on recording the deposit impairment and premium assessment?**

Answer: Accounting Bulletin 09-1 provides guidance on the corporate stabilization activities and effect on individual credit unions. Please refer to the NCUA website for more information about the corporate stabilization program.

NCUSIF Invoice/Refund Technical Questions:

- 9. Is the invoice I received for the Capitalization Adjustment, based on insured shares of \$100,000 or \$250,000?**

Answer: The invoice you received is based on insured shares of \$100,000. The increase to \$250,000 in share insurance on all accounts other than IRAs and KEOGHs is a temporary increase that extends through December 31, 2009. Pursuant to the Emergency Economic Stabilization Act of 2008 (signed into law on October 3, 2008), the increased amount is not to be considered for insurance premiums or deposit adjustments. As such, the recent bill you were sent calculates your deposit amount due based on shares up to \$100,000. IRAs and KEOGHs are insured up to \$250,000 permanently.

You can find more information about this on page 31 of the December 31, 2008 call report instructions.

- 10. If a credit union member has a Certificate of Deposit that will not mature until after the Dec. 31, 2009 date, will the Certificate of Deposit still be insured?**

Answer: The Certificate of Deposit will be insured up to \$100,000 after December 31, 2009, assuming no changes to current legislation. You should check with your credit union to discuss if restructuring your accounts will provide you with more comprehensive insurance coverage.

- 11. What do I do if I don't receive an invoice?**

Answer: The most efficient way is to go to the NCUA website. On the left side of NCUA's home page, under the **Data and Services** section, click on **NCUSIF Queries**. That will take you to a screen where you can choose to print a new invoice and coupon to send with the payment or click following link: <http://www.ncua.gov/IndexNCUSIFQuery.htm>. Please note: payment coupons on NCUA's website do not contain ACH information for security reasons. Or you can call the Share Insurance Info line (1-877-452-1463) or email us at ncusif@ncua.gov to notify staff you need a new invoice.

12. What should I do if my NCUA invoice or 5300 call report isn't correct?

Answer: Notify your examiner and upload a corrected 5300. Then call the Share Insurance Info line (1-877-452-1463) or email us at ncusif@ncua.gov to request a new invoice. Once the new 5300 data is uploaded to our system, you will be sent a corrected invoice.

13. What should I do if my credit union's ACH information on the invoice/ACH notification is not correct?

Answer: You need to complete a new ACH Authorization and fax it to us. The most efficient way to obtain a new ACH form is to go to the NCUA website. On the left side of NCUA's home page under the **General Information** section, click on **Guides, Manuals, and Forms**, and then click on **Electronic Fund Transfer Form for Federally Insured Credit Unions** or click on following link: http://www.ncua.gov/GuidesManuals/eft_form/ACHFORM%20Revised%209-08.pdf Complete and fax to the number on the bottom of the form. Then call the Share Insurance info line (1-877-452-1463) or email us at ncusif@ncua.gov to advise you have sent a new ACH form. NCUA will enter the new information and send you a new invoice. For a refund, we will have to wait until the ACH refund rejects from the institution to Treasury, then from Treasury to NCUA, before we can reissue the refund.

14. What should I do if I haven't received my ACH refund?

Answer: If using your corporate credit union account, check the detail for ACH's received March 25th. NCUA can only send ACH payments using a checking transaction code. If the credit union used a GL account number, it will show on the exception list for the day's ACH's received. If not resolved, then call the Share Insurance info line (1-877-452-1463) or email us at ncusif@ncua.gov so staff can research it in Treasury's payment system.

15. What should I do if I'm not sure I am signed up for pay.gov?

Answer: If your invoice coupon reads, "Do not pay...", you are setup for pay.gov. If your invoice coupon shows the lockbox mailing address and reads "make checks payable to NCUA", you are not setup for pay.gov.

16. Can I sign up for pay.gov after invoices have been mailed?

Answer: Yes, if staff receives your ACH authorization form by close of business April 9, 2009. See the answer for question number 13 above to obtain and file a new ACH form.

17. Why is the refund amount I received different from the amount on the ACH notification?

Answer: Call the Share Insurance Info line (1-877-452-1463) or email us at ncusif@ncua.gov so staff can research. Most of these are due to a Treasury Offset for an outstanding amount due to another federal agency (SSA, etc).

