



# Administrative Notes

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## Library of Congress Acknowledges GPO Contributions to Program for Cooperative Cataloging

The Program for Cooperative Cataloging (PCC) at the Library of Congress recently thanked PCC participants who have been contributing authority records for 20 years or more, including the St. Louis University School of Law, Cornell, Stanford, Indiana, UCLA, UC Berkeley, UT Austin, the National Library of Agriculture, the National Library of Medicine, U. of Chicago, Northwestern, Harvard, Princeton, and the Government Printing Office. GPO has contributed records to the national name authority database since 1977.

In FY 2004 GPO librarians contributed 1046 new name authority records, 72 new series, 208 changed names, 9472 monographic bibliographic records, 2385 CONSER (Cooperative Online Serials) authenticated records, 3001 CONSER maintenance records, 242 new subject headings, and 9 changed subject headings to the PCC.

The Program for Cooperative Cataloging is an international cooperative effort aimed at expanding access to library collections by providing useful, timely, and cost-effective cataloging that meets mutually-accepted standards of libraries around the world.

For more information on the PCC, see the Library of Congress website at: <http://www.loc.gov/catdir/pcc/2001pcc.html>.

## Schizophrenia Bulletin Privatized

After being published by Health and Human Services' National Institute of Mental Health (NIMH) since 1969, the Schizophrenia Bulletin is being privatized. NIMH has selected a collaborative proposal by Oxford University Press (OUP) and the Maryland Psychiatric Research Center to assume publishing responsibilities, beginning with the 2005 issues (vol. 31).

Oxford University Press has agreed with NIMH to provide GPO with the 2005 print subscription for the FDLP. A similar OUP

and National Institutes of Health arrangement was made when the Journal of the National Cancer Institute was privatized in 2002.

FDLP libraries receiving Schizophrenia Bulletin (HE 20.8115; item no. 0507-B-07) will continue to receive this title through the 2005 subscription year (vol. 31). Libraries wishing to continue receiving the Schizophrenia Bulletin must subscribe directly to OUP starting with the 2006 issues (vol. 32).

## GPO Update January 2005

*[Handout at the ALA Midwinter Meeting, Jan. 14-19, 2005, Boston, MA]*

### GPO NEWS

#### Strategic Vision

In *A Strategic Vision for the 21<sup>st</sup> Century*, GPO sets forth the agency's plans to transform itself from a printing operation into an operation focused on the management and preservation of digital information. In today's environment, in which 50% of all Government documents are born digital and may never be printed by the Government, the GPO remains committed to its mandate to gather and catalog these electronic documents, distributing them electronically, and ensuring their perpetual availability to the public. The content management system and other infrastructure required to carry out these tasks has been called the "digital information factory." The *Strategic Vision* is available at: <http://www.gpo.gov/congressional/pdfs/04strategicplan.pdf>

#### Future Systems

GPO has completed the Concept of Operations for the Future Digital System, which will serve as the roadmap for development activities on this system over the next few years [http://www.gpo.gov/news/2004/ConOps\\_1004.pdf](http://www.gpo.gov/news/2004/ConOps_1004.pdf). The system will support version control, authentication, and preservation of content as well as access to and delivery of the information. The Concept of Operations is predicated upon a rules-based, policy neutral infrastructure, exhibiting modularity, scalability, extensibility, comprehensiveness and flexibility, optimally incorporating technology as required. Detailed requirements for the system are now being developed and are targeted for completion in late March. The requirements will serve to

develop the detailed implementation plans for the system.

### **GPO 2004 Annual Report**

The GPO, which produces and distributes most of the printed and electronic documents for Congress, the courts and the Federal Government, reported an operating profit of \$1.3 million in Fiscal Year 2004 before other expenses as compared to an operating loss of \$34.67 million in the prior Fiscal Year. More information is available in the 2004 GPO Annual Report, which is available in two formats: PDF version at:

[http://www.gpo.gov/congressional/annualreports/04annrep/GPO\\_2004\\_ANNUAL\\_REPO\\_RT\\_web.pdf](http://www.gpo.gov/congressional/annualreports/04annrep/GPO_2004_ANNUAL_REPO_RT_web.pdf) or the interactive version by Zinio software, which is free but requires registration, at:  
<http://www.zinio.com/get?issn=gpoannu&of=PH01&bd=1&ns=gpo>.

## **INFORMATION DISSEMINATION NEWS**

### **Information Dissemination Implementation Plan**

The Office of Information Dissemination (Superintendent of Documents) is compiling the *Information Dissemination Implementation Plan, FY 2005-2006*. This document reflects ID's plans for the full scope of programs and operations. Its chapters include the latest versions of three plans previously issued separately, the National Bibliography, the National Collection (formerly Collection of Last Resort), and the FDLP Electronic Collection. These three chapters have been extensively revised based on public comments received during 2004, including discussions at the fall 2004 Depository Library Council and Regional Librarians meetings. New next new chapter will be Version Control. Other new

chapters will be added when available. The plan also includes a consolidated glossary, references, and list of acronyms. This document will be available on *GPO Access* in the near future for review and comment.

### **Center for Research Libraries Decision Framework**

GPO contracted with the Center for Research Libraries to develop a decision framework for creating shared Federal document repositories. Council commented on the draft version of the framework and found it a reasonable initial draft for developing regional repositories for tangible Federal government documents. Three related decision framework documents were developed for accessible light and dark archives. These documents provided criteria for establishing accessible, light and dark archives for the National Collection of U.S. Government Publications. The three documents were merged into a single document and released for public comment on September 20, 2004. The Decision Framework for Federal Document Repositories, prepared for GPO by the Center for Research Libraries, is available at:  
[http://www.access.gpo.gov/su\\_docs/fdlp/pubs/matrix\\_repository\\_type.pdf](http://www.access.gpo.gov/su_docs/fdlp/pubs/matrix_repository_type.pdf).

### **The National Collection of U.S. Government Publications**

The title of the Collection of Last Resort has been changed to the National Collection of U.S. Government Publications, to make it consistent with the National Bibliography of U.S. Government Publications. The three plans (National Collection, National Bibliography and Electronic Collection) have been merged into one overarching document that weaves the three together into one coherent plan. Key assumptions concerning the National Collection of U.S. Publications are as follows: the National Collection of U.S. Government Publications would provide

permanent public access to U.S. Government publications in all formats past, present, and future; it would consist of multiple collections of tangible and digital publications, located in multiple sites and operated with various partners within and beyond the U.S. Government; and, it would include publications of the Federal government of public interest and educational value regardless of format. Although publications produced solely for administrative or operational use are excluded by law from depository distribution, GPO, where possible, will acquire such publications for the National Bibliography of U.S. Government Publications and retain copies in the National Collection of U.S. Government Publications. The National Collection of U.S. Government Publications will also serve as a repository for products from future GPO initiatives. The merged planning document will be available for public comment on *GPO Access* when it becomes available.

In 2004, the National Collection continued to receive one copy of every tangible publication distributed through the FDLP. In addition, there were a number of important acquisitions from depository and Federal libraries during the year. GPO was able to acquire many long runs of series and serials from the Free Public Library and Cultural Center of Bayonne, including the Foreign Relations of the United States 1907-1957, the annual report of the American Historical Association 1906-1984, annual reports from the Departments of Labor, Transportation, Treasury, the Library of Congress, NASA, SBA, and the Smithsonian, as well as a number of Bulletins from the Bureau of American Ethnology. Other acquisition highlights include:

- 82 folios of the Geologic Atlas of the United States

- Volumes of the Monthly Catalog for 1959-1999
- Federal Reserve Bulletin 1918-2002
- Over 50 years of reports from the U.S. Tax Court
- Social Security Bulletin 1939-1989
- Numerous U.S.G.S. Circulars

### **Digitization of the Legacy Collection**

The GPO is committed to creating a Digital Media Services business unit as outlined in "A Strategic Vision for the 21<sup>st</sup> Century," submitted to Congress on December 1, 2004. A cross-functional team consisting of members from the different business areas of GPO is developing the Digital Media Services plan. The plan focuses on converting printed legacy documents into digital content that meets FDLP standards. Digital Media Services will allow content to be added to the future digital content system as addressed in the Concept of Operations for the Future Digital System. The complete ConOps document for the Future Digital System is located at

[http://www.main.gpo.gov/pub\\_print/int/appi/ConOps\\_1004.pdf](http://www.main.gpo.gov/pub_print/int/appi/ConOps_1004.pdf).

A three page summary is located at [http://www.access.gpo.gov/su\\_docs/fdlp/tools/Conops\\_Summary.pdf](http://www.access.gpo.gov/su_docs/fdlp/tools/Conops_Summary.pdf).

The goal to digitize a complete legacy collection of tangible U.S. Government publications held in libraries participating in the FDLP will be one of the first areas to focus on for the new Digital Media Services unit. To this end, GPO has been working on developing specifications for scanning and metadata that can be used not only for the conversion of the historical collection, but also for inclusion of other content in the Future Digital System.

Scanning specifications have been developed, and the report from the Meeting of Experts on

Digital Preservation: Preservation Masters is located at:

<http://www.gpoaccess.gov/about/reports/preservation.html>. The draft report on the Meeting of Experts on Digital Preservation: Metadata Specifications has been prepared and is being reviewed by the GPO.

### **Authentication/PKI**

Since the completion of the operational “stand-up” of a Public Key Infrastructure (PKI), a key generation ceremony and an external audit of operations, staff in the Chief Information Officer's organization are working on testing and evaluating several digital signing tools using GPO's PKI. The purpose of these tests is to lead to the future application of digital signatures on *GPO Access* files, beginning with Congressional Bills. In parallel with this testing, steps are being taken to cross-certify GPO's PKI operations with the Federal Bridge Certification Authority (FBCA). GPO has been working closely with FBCA representatives to ensure that business; administrative and technical processes related to GPO's PKI match those of the Bridge. The FBCA is a fundamental element of the trust infrastructure that provides the basis for intergovernmental and cross-governmental secure communications. Once certification and testing have been completed early this year, live signatures will be made available on *GPO Access* files.

### **Print On Demand**

A Print on Demand (POD) needs survey was issued in August/September last year to assess the applicability for utilizing POD technology to improve the FDLP. The most recent results from the survey can be viewed online at:

[http://www.gpoaccess.gov/pod/pod\\_stats.html](http://www.gpoaccess.gov/pod/pod_stats.html). The survey showed considerable interest in a POD program and based on this positive response, GPO is working on a plan to implement a POD Allowance Program that

would place \$500 into an account per library, and \$1,500 per Regional library. We will discuss this plan further with Council at the spring meeting in Albuquerque, and we hope to have a complete plan ready to implement by the 4<sup>th</sup> quarter of FY2005.

### **LOCKSS**

GPO plans to use LOCKSS technology and GPO's harvesting capabilities to develop a pilot that focuses on collecting, managing, disseminating, and preserving access to Federal Government e-journals. All e-journals selected for this pilot will be within the scope of the FDLP and the International Exchange Service (IES). The pilot will be divided into two phases. For Phase 1, GPO will establish and test a LOCKSS cache at GPO. For Phase 2, GPO will make e-journal content available to pilot Federal depository libraries, the IES library, and LOCKSS partners.

### **ILS and Retrospective Conversion Projects Update**

Implementation of the integrated library system at GPO has progressed since the award of the contract to PTFS in the fall of 2004. Systems librarians and key GPO personnel have completed training.

The data set of GPO-cataloged records dating from July 1976 to October 2004 has been loaded and is being tested and reviewed by GPO staff. Additional testing of the initial load is scheduled, and planning for a gap load for records from October 2004 to “go-live” is being evaluated.

In preparation for a projected “go-live” date of April 11, GPO staff are working on many projects, including the customization of the out-of-the-box public interface, the development of training sessions for staff who will be using the system, on-going authority control services and the migration



of the locate libraries function to the new OPAC.

The Office of Bibliographic Services has completed a statement of work for retrospective conversion services for the pre-1976 GPO historic shelflist. Internal review is currently underway, and GPO hopes to begin formal procurement activities in the coming weeks.

### **Withdrawal of Federal Information Products from Information Dissemination Collection and Distribution Programs - SOD 72**

A new revision of SOD 72 is complete. This revision updates the 2002 policy for withdrawing, recalling, or restricting access to Government documents available through GPO's information dissemination programs. The revision establishes conditions under which a document may be withdrawn, recalled, or restricted in access; it outlines GPO and publishing agency responsibilities. This new policy requires notification of the professional library associations whenever a document is withdrawn, recalled, or restricted in access. The SOD 72 Policy Statement is available at:

[http://www.access.gpo.gov/su\\_docs/fdlp/pubs/sod72\\_policy\\_rev.pdf](http://www.access.gpo.gov/su_docs/fdlp/pubs/sod72_policy_rev.pdf)

### **FDLP Training and Consultant Initiative**

The transformation of GPO's mandate to monitor the performance of depository libraries from the traditional inspection process to a proactive model of regional consultation and education is gaining momentum. Draft agreements with various depository partners to place consultants at host institutions are nearing completion. Consultants will be located at the host institutions, close to the depository libraries they will be working with. This work will be focused on close consultation with the depository libraries to improve the quality

and effectiveness of library services through sharing best practice, collaborative discussion, and local educational opportunities. The first agreement has been signed with the Library of Michigan, and five others are in various stages of approval. GPO hopes that the demonstrated benefits resulting from the successful implementation of these initial plans will give impetus to the funding of additional proposals.

### **Recent Developments for Federal Depository Library Program Partnerships**

GPO, the U.S. Census Bureau, and the University Library of Case Western Reserve University have agreed to extend the current partnership, for making electronic Government information products from the 2000 Census of Population and Housing accessible under the auspices of the FDLP, for an additional two years.

GPO and the Institute of Education Sciences (IES) of the U.S. Department of Education are working together to modify the existing partnership agreement to provide permanent public access to in-scope Federal publications from the Education Resources Information Center (ERIC) Program, for the benefit of the FDLP and its participants.

GPO and the Federal Reserve Bank of St. Louis are finalizing details for a partnership agreement to provide depository access to Federal government information in the Federal Reserve Archival System for Economic Research (FRASER) service. GPO is also working on developing FDLP partnership agreements for permanent public access of the following digitization projects:

- University of Michigan, Harlan Hatcher Graduate Library, Public Papers of the President digital collection

- University of Wisconsin-Madison Libraries, Foreign Relations of the United States digital collection
- University of Maryland School of Law, Thurgood Marshall Law Library, Historical Publications of the United States Commission on Civil Rights
- Southern Methodist University, Central University Libraries, Historic Government Publications from WWII Digital Library collection

### **GPO Customer Contact Center**

GPO's new Customer Contact Center is working to provide depository library staff and the public with the highest quality service. The mission of the Contact Center is to deliver highly effective and quality customer relationship management services designed to answer questions and service needs relating to the Information Dissemination Program. We welcome comments and suggestions, and to that end Lisa Williams, Director of the GPO Customer Contact Center, will be available at the GPO booth during this meeting.

Since its inception on August 2nd, 2004, the Contact Center has processed over 79,000 calls, and 30,000 emails, and generated over 2,500 new Frequently Asked Questions (FAQs). This new organization replaces the Office of Electronic Information Dissemination Services (EIDS) and the former Order Division, serving as the agency's "voice to the customer and library communities" wherein all incoming email and written correspondence are now centralized for processing.

To provide accurate solutions, the GPO Customer Contact Center uses a state-of-the-art Customer Relationship Management (CRM) knowledgebase, which is populated daily with answers to frequently asked questions (FAQs). Users can search or

browse this knowledgebase as a whole or by category/subcategory. Questions that cannot be answered by the knowledgebase can be sent to GPO using the "Ask a Question" tab, and questions will be routed to the appropriate subject specialists within GPO. The GPO Customer Contact Center is available through the Web at <http://www.gpoaccess.gov/help/index.html>, by e-mail at [ContactCenter@gpo.gov](mailto:ContactCenter@gpo.gov), or by phone (Toll-free) 866-512-1800, (Washington Metropolitan Area) at 202-512-1800, 7:00 a.m. - 9:00 p.m., EST, Monday through Friday, except Federal holidays.

### ***Bound Congressional Record Now on GPO Access***

The most requested title in the GPO digitization survey was the *Bound Congressional Record*, which has never been available as a *GPO Access* application--until now.

A full-text, searchable and browseable online 1999 *Bound Congressional Record* is now complete and currently being tested by GPO staff. GPO expects to release this new application later this month. It will be updated as additional volumes are published.

GPO also plans to release for the first time a *U.S. Reports* application this year, followed by a *Statutes At Large* application.

### ***GPO Access Statistics***

June 2004 marked the 10th Anniversary of *GPO Access* Keeping America Informed. Since its inception, users have retrieved more than two billion documents from *GPO Access*. Usage has increased from an average of about 20,000 monthly retrievals in 1994 to an average of about 34 million a month in 2004. Users have also downloaded a total of 195 terabytes of information from *GPO Access*, which is equivalent to more than 98 billion typewritten pages.

Thus far for Fiscal Year 2005, GPO has disseminated a total of 10,080 online and tangible titles in various formats. When multiple formats of the same title are removed, approximately 94% of the new titles were electronic and about 6% were tangible distributions.

**Spring 2005 Depository Library Council Meeting Scheduled for Albuquerque April 17 – 20, 2005**

The spring 2005 Depository Library Council meeting will be held in Albuquerque, NM, at the Sheraton Old Town Hotel, located at 800 Rio Grande Blvd., NW, in the historic Old Town area. The meeting will begin Sunday, April 17, starting with registration from 8:00 a.m. until noon. The meeting will conclude at 12:00 p.m., on Wednesday April 20.

A preliminary agenda is available at: [http://www.access.gpo.gov/su\\_docs/fdlp/events/spring\\_council\\_agenda.html](http://www.access.gpo.gov/su_docs/fdlp/events/spring_council_agenda.html)

Advance registration is important to provide us the information necessary to ensure effective planning for a productive and enjoyable meeting. Pre-registration is now available at:

[http://www.gpoaccess.gov/spring\\_reg.html](http://www.gpoaccess.gov/spring_reg.html).

The Council meeting is open to everyone, and there is no registration fee.

A block of 150 hotel rooms is available at the meeting hotel for attendees at the government rate of \$68.00 per night (plus tax) single or double occupancy. This rate will be honored Wednesday, April 13, through Saturday, April 23, 2005. Reservations must be made by calling the hotel directly at 505-843-6300 or toll free at 877-901-7666. Mention the U.S. Government Printing Office or the Depository Library Council meeting in order to receive the Government rate.

## OTHER TOPICS OF NOTE

### **eGovernment Act 2002**

GPO has worked on several committees for the implementation of the eGovernment Act 2002. Section 207 deals with the categorization of government information. The Interagency Committee on Government Information (IGCI), Categorization of Government Information (CGI) prepared report with recommendations to OMB on definitions, search interoperability, searchable identifiers and categorization. The report was submitted to OMB in December 2004.

GPO has also been co-chair with GSA on a committee for the implementation of Sections 213 and 215 of the eGovernment Act that have to do with the Community Technology Centers and issues around the Digital Divide. The first phase of the effort was completed in December 2004, with a follow-on phase beginning in January 2005, scheduled for completion in April 2005. The work product for this effort is a survey of the current state of the “digital divide” and the CTCs, with follow-on recommendations.

### **Web Harvesting**

On December 30, 2004, GPO posted a Solicitation and Statement of Work for Web Harvesting on FedBizOpps for review and response by interested potential vendors. The entire solicitation is available at: <http://www2.eps.gov/spg/GPO/PSPSD/WashingtonDC/5119304/listing.html>.

The Statement of Work says, in part: “GPO requires the services of a vendor that can provide a number of different products and/or services related to the discovery, harvesting, and assessment of documents and publications from Web sites using Web crawler and data mining technologies. GPO is involved in a project that is attempting to



discover and retrieve publications from Federal agency Web sites in order to identify publications that have not been cataloged by GPO but fall within the scope of the FDLP and the Cataloging and Indexing Program.”

As a first step in learning about available services and technologies, GPO will be working with the EPA Web site as a pilot project for Web harvesting. While this pilot is being implemented, a set of long-term requirements for Web discovery and harvesting is being developed in conjunction with work on the implementation of GPO's Future Digital System.

### **GPO Booth Information**

The U.S. Government Printing Office will be exhibiting in booth #130 at the ALA Midwinter Meeting in Boston from January 14<sup>th</sup> through 17<sup>th</sup>. The booth will be open on Friday evening, January 14, from 5:30 p.m. to 7:30 p.m., on Saturday and Sunday, January 15-16, from 9:00 a.m. through 5:00 p.m., and

on Monday, January 17, from 9:00 a.m. to 2:00 p.m. GPO staff will be available to answer questions and take comments about *GPO Access* and the Federal Depository Library Program (FDLP).

### **Future Exhibitions in 2005**

<b>VENUE</b>	<b>LOCATION</b>	<b>DATE</b>
Special Libraries Association	Toronto, Canada	June 4-9
American Library Association Annual	Chicago, IL	June 23-29
National Education Association	Los Angeles, CA	July 1-6
American Association of Law Libraries	San Antonio, TX	July 16-20
American Political Science Association	Washington, DC	September 1-4

## **GPO Proposes 21st Century Digital Information Factory**

The Government Printing Office, which recently reported strong operating results for its last fiscal year, today announced the publication of A Strategic Vision for the 21st Century, which sets forth the agency's plans to transform itself from a 19th century, heavy-metal printing operation into a nimble 21st century digital information factory.

"We had to wake up. Last month 50% of all Government documents were born digital and will never be printed by the Government. But the GPO is still required by law to gather and catalog these electronic documents, to distribute them electronically, and to ensure their perpetual availability to the public," said Bruce James, Public Printer of the United States. "This task calls for a whole new set of skills and tools; what we call a digital information factory."

Central to GPO's plans is trading its existing building complex for new facilities, sized and equipped for its digital future. "Rather than burden taxpayers with the enormous costs of building and equipping our operations for the future, we believe that we can use the proceeds from the private redevelopment of our current obsolete plant to completely pay the costs of new facilities and still have money left over to return to the U.S. Treasury," James said.

The GPO's strategic vision also calls for the reorganization of the agency around six core lines of business ranging from Digital Media Services to Security and Intelligent Documents. Each business line is to be supervised by a general manager who will have complete responsibility for the operations and financial success of their unit.

As it has since 1861, the GPO will continue to manage the content creation of the official

journals of Government, such as the Congressional Record and Federal Register, and will print these and other documents for Congress in its new facilities. But, the majority of the Federal Government's printing requirements will continue to be purchased in the private sector through a competitive bidding process. Last year, the GPO, which buys 600 to 1,000 printing jobs a day, awarded contracts to 2,568 vendors, that were located in every state in the country.

"We see the Government's printing requirements changing dramatically in the next few years. Not only will fewer titles be printed, but the quantities will drop as more Government information is accessed through the internet. Within a few years we will no longer order copies for warehouse storage and later fulfillment, instead relying on demand printing, where our vendors print one copy for each individual customer's order," said Jim Bradley, GPO's Managing Director of Customer Services.

Judy Russell, Superintendent of Documents at GPO, is responsible for the dissemination of both printed and electronic documents to the public. "To fully serve the needs of our library partners and the public for finding and using Government information on the Internet, we will need to go back in time. We are proposing to begin with the Federalist Papers and digitize all significant federal documents following a set of standards that will allow users to search the Web for authentic Federal information," said Russell.

For more information or to view GPO's A Strategic Vision for the 21st Century or the 2004 Annual Report, please visit:  
<http://www.gpo.gov/congressional/index.html>

## GPO Reports Strong Turnaround

The Government Printing Office, which produces and distributes most of the printed and electronic documents for Congress, the courts and the Federal Government, reported today a nearly complete turnaround in its fortunes.

The GPO, which receives about 15% of its annual revenue in Congressional appropriations, earns the rest from providing services to other Government entities. After losing more than \$100 million over the last five years, GPO reported an operating surplus of \$11.2 million in its fiscal year ending September 30, 2004.

“We refocused our efforts on the changing needs of our government customers as well as taking appropriate steps to better manage our labor and overhead costs,” said Bruce R. James, Public Printer of the United States and GPO’s chief executive officer. James, appointed by President George W. Bush and confirmed to the position by the Senate in November 2002, has reduced GPO’s overall employment by 20% in his first two years as head of the 143 year old agency. “This has been accomplished almost completely through a program of managed attrition which did not involve layoffs,” James said.

“The accomplishments of the GPO under the leadership of Bruce James have been nothing short of remarkable. He has built a first-rate team of professionals who will lead the Federal Government into the digital information world of the 21st century,” said Rep. Bob Ney, Chairman of the Joint Committee on Printing.

Judy Russell, who serves under James as the Superintendent of Documents, responsible for meeting the Federal information needs of libraries and the public, attributes much of the success to the strong support of Congress and the library community. “Congress wants to make certain the printed and electronic documents created by all three branches of the Federal Government are made freely available for current and permanent public access. That is what drives GPO every day,” said Russell.

More information is available in the just released 2004 GPO Annual Report. Please visit GPO's Web site at <http://www.gpo.gov/congressional/index.html>. This year's Annual Report is available in two formats: PDF version or the innovative and interactive version by Zinio software.

GPO is responsible for the production and distribution of information products and services for all three branches of the Federal Government. More than 268,000 Federal Government document titles are available to the public via [www.gpoaccess.gov](http://www.gpoaccess.gov). Printed copies of many of those documents may also be ordered through the GPO's Web site. The GPO, through partnership with more than 1,250 libraries participating in the Federal Depository Library Program, provides personal assistance in locating and using Government information. For more information about the GPO, please visit: <http://www.gpo.gov>.

## **Veteran Executive of Time Life Books, IBM, Sears To Lead GPO's New Security Documents Unit: Jellen**

The U.S. Government Printing Office, which recently announced it would reorganize its operations around six strategic business lines, said today the newly formed Security and Intelligent Documents operation would be headed by seasoned executive Clarence Jellen.

“In the post 9/11 era the GPO is working closely with Congress and other Federal agencies to develop and implement smart documents such as passports, travel documents, and immigration forms that will incorporate electronic security for fraud and counterfeit protocols,” said Bruce James, Public Printer of the United States.

Jellen will build the newly formed GPO unit, while working on specific programs such as passports, Smart Cards, RFID, supply chain management and printed visitor badging systems. “For more than a century, the GPO has provided a wide range of security products to Federal agencies as part of its mission,” said Jellen. “I am honored to be leading this effort at the GPO for the safety of our citizens.”

Jellen received his undergraduate degree in Marketing and International Economics and

MBA in Finance and Marketing from the University of Wisconsin, Madison. He began his career at IBM where he became International Programs Manager at Satellite Business Systems and later served as Vice President of Marketing for Sears Communications Company, Chicago, IL and as President of both Time Life Books and Time Life Direct in Alexandria, VA. He joined the GPO in September 2003 as a Consultant in the Office of New Business Development.

The Security and Intelligent Documents unit is one of six business lines to be newly created at the GPO in order to better serve the needs of GPO's customers in Congress, Federal agencies and the public. The other five include: Digital Media Services, Library Services and Content Management, Publication and Information Products, Official Journals of Government, and Customer and Printing Services.

For more information on the new business lines or about other areas of the GPO, please visit <http://www.gpo.gov> and review the GPO's 2004 Annual Report and Strategic Vision.

## **Public Printer Names Former Justice Department Attorney To Inspector General Post: Brower**

With a solid background in government affairs, administrative law and civil litigation, Greg Brower joins the U.S. Government Printing Office as Inspector General.

“Greg has what it takes to lead the GPO’s Office of the Inspector General with independence, tenacity and energy. I will rely on Greg to keep Congress and me fully informed about the agency’s administration and operations,” said Bruce James, Public Printer of the United States. “I wholeheartedly support Greg and the office he will head here at the GPO.”

As GPO’s Inspector General, Brower will be responsible for conducting and supervising all audits and investigations relating to GPO, and recommending policies to promote economy, efficiency, and effectiveness in GPO operations. As part of his duties, he will also serve on President Bush’s Executive Council on Integrity and Efficiency.

“I am honored to be entrusted with a position of such significant responsibility and look forward to working with Bruce James as he continues to transform the GPO,” said Brower.

Most recently, Brower served in the U.S. Department of Justice where he was Legislative Counsel in the Executive Office for U.S. Attorneys, managing Congressional affairs for the 93 U.S. Attorneys Offices around the country. Prior to his work in Washington, D.C., Brower was a partner in Jones Vargas, a prominent Nevada law firm, and was twice elected to the Nevada State Assembly. He is a graduate of the University of California, Berkeley and The George Washington University Law School. He previously served in the U.S. Navy as a Surface Warfare Officer.

## Readers Exchange

# Illinois State University Performs Government Documents Use Study

**Angela Bonnell**  
**Government Documents Librarian**  
**Milner Library, Illinois State University**

Since July of 2000, the Government Documents Unit at Milner Library at Illinois State University has undertaken a study of circulation and in-house use of its documents collection. Every government document

checked out of the library, taken from the stacks through in-house use, or signed out at the reference desk is included in the study.

The ten most used monographs are:

1.	Questions and Answers About Organ Donation (1997)	21 uses
2.	Respiratory Health Effects of Passive Smoking: Lung Cancer and Other Disorders (1993)	21 uses
3.	Ethical Issues in Human Stem Cell Research: Report and Recommendations (1999) -- PURL available	17 uses
4.	Breast Implants: An Information Update (1998)	17 uses
5.	Understanding Sleep (1998)	16 uses
6.	Organ Transplantation: Issues and Recommendations (1996)	16 uses
7.	Preventing Tobacco Use Among Young People (1994)	16 uses
8.	Ethical Issues in Human Stem Cell Research: Commissioned Reports (1999) -- PURL available	15 uses
9.	Health Effects of Exposure to Environmental Tobacco Smoke: The Report of the California Environmental Protection Agency (1999) -- PURL available	15 uses
10.	Social Norms Approach To Preventing Binge Drinking at Colleges and Universities (1999)	15 uses

It is interesting to note that only three of the titles have PURLs. (This could be the reason the titles are used with greater frequency.)

the Department of Health and Human Services.

The average age of the most used monographs is 1996. Seven of ten are from

The subject areas of the books are typical of the undergraduate speech and paper topics written for the General Education courses.



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