



*2005 annual profile
child care centers in gsa space*

What a difference you make, you who serve children and their families do so directly! And they're so well served when they can come to believe that there isn't anything in their lives that can't be expressed in words or play or craft or whatever healthy way they happen to choose - such a gift will last them all of their days.

Fred Rogers

gsa child care centers

The General Services Administration's Child Care Program supports the national commitment to providing quality child care as a key building amenity and an essential component of a quality work environment. The Office of Child Care, within the Public Buildings Service, oversees the program ensuring that the working families using child care centers located in GSA managed space receive high quality care for their children.

We work in partnership with federal agencies and boards of directors to select high quality child care providers. We strive to take advantage of the best available child care resources within each local community. Overall program guidance and standards are prioritized in formal licensing agreements.

Title 40 of the United States Code, section 590 gives federal agencies the authority to establish child care centers for federal families. The centers are designed to serve federal families on a priority basis and community participation is welcome. The code also allows federal agencies to use appropriated dollars to improve the affordability of child care for lower income federal employees.





families

Through the GSA Child Care Program, parents have access to reliable, high quality child care centers within our managed space. Our on-site centers are safe and secure, allowing families to work more effectively. Surveys show that over ninety percent of our parents are satisfied with our program.

ENROLLMENT AGE GROUPS

0-12 months _____ 1,055

13-24 months _____ 1,477

25-36 months _____ 1,605

37-48 months _____ 1,784

49-60 months _____ 1,425

+60 months _____ 527

ENROLLMENT FIGURES

7,873 children enrolled nationally

6,810 full-time

1,063 part-time

4,606 from federal families

3,267 from non-federal families

PROGRAMS

OF THE 113 CENTERS OPERATING AT THE TIME OF THE SURVEY:

94% provide infant care

12% provide kindergarten (state-approved) programs

52% provide drop-in/emergency care

29% provide summer programs for school-age children

17% provide before/after school programs

2% provide moderately sick child care

OPERATING HOURS

88% of the centers are open 11 or more hours per day

Open hours range from 9.5 to 12 hours per day

ACCREDITATION

80% of eligible centers are currently accredited. by NAEYC



tuition

The cost of care in our GSA child care centers is determined locally. Tuition rates vary according to geographical locations, services offered, number of operating hours, size of center and other criteria. Federal agencies do not directly subsidize operating costs, instead parent fees are assessed.

TUITION AVERAGE PER WEEK

	Federal	Non-Federal	Range
Infants	\$203	\$213	\$105 - 337
Toddlers	\$192	\$201	\$104 - 335
Two year olds	\$174	\$182	\$100 - 330
Pre-school	\$156	\$162	\$85 - 269
Kindergarten	\$149	\$154	\$78 - 225
School Age	\$66	\$69	\$43 - 106

TUITION ASSISTANCE

Centers reported a total of \$3,118,464 was distributed from a variety of sources, including agency subsidy programs - \$91,553 from Combined Federal Campaign contributions

2,049 families received some form of tuition assistance at some time between October 2003 and September 2004

113 federal families received tuition assistance from their agency under the subsidy program for federal employees

98 active duty Army families received assistance through the Army/GSA Partnership

52 centers received Combined Federal Campaign contributions

Grant money, used for enhancing the quality of training and special programs, also directly or indirectly affected the cost of care for parents

8 centers received non-federal grants

41 centers participated in the USDA Food Program



providers

We oversee a network of private, market-based child care providers. This network consists of both for-profit and not-for-profit companies and includes nationally recognized providers as well as small independent organizations.

PROVIDERS

13% NATIONAL AFFILIATED NOT-FOR-PROFIT
19% BOARD RUN
19% INDEPENDENT NOT-FOR-PROFIT
21% NATIONAL FOR-PROFIT
28% INDEPENDENT FOR-PROFIT

49% of our providers are for-profit
51% of our providers are not-for-profit

STAFF

LEVELS AND EXPERIENCE:

1,747 full time, 358 part time
75% of directors have 10 years experience
Average director tenure is 4.3 years

BENEFITS:

100% of centers provide paid vacation
92% provide paid sick leave
92% offer health insurance, 86 centers provide 50% or more of the employee's premium
65% offer a retirement plan

SALARIES:

Director \$21,715 - \$79,456	Average \$42,544
Teacher \$14,560 - \$47,008	Average \$27,051

TURNOVER:

The average turnover rate is 31%
An average of 6 staff left centers during the last 12 months
The average turnover rate for full time teaching staff is 26%

FAMILIES

OUR CUSTOMER SURVEY SHOWS HIGH FAMILY SATISFACTION SCORES:

91% were satisfied overall
94% of parents were satisfied with their center's safety and security
92% of families were satisfied with their facility's design
90% of parents rated their use of the centers as highly effective in contributing to their ability to focus at work and work necessary hours



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