

# Federal Credentialing Program (FCP)



Bureau of Health Professions



# Federal Credentialing Program

## Past - Present - Future

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# **FCP Provides Organizational Framework for development & maintenance of:**

- **FCP credentialing policies & standards**
- **FCP credentialing software (VetPro)**
- **FCP architecture for Internet connectivity and data storage**
- **Program dialogue with collaborating organizations and program participants**

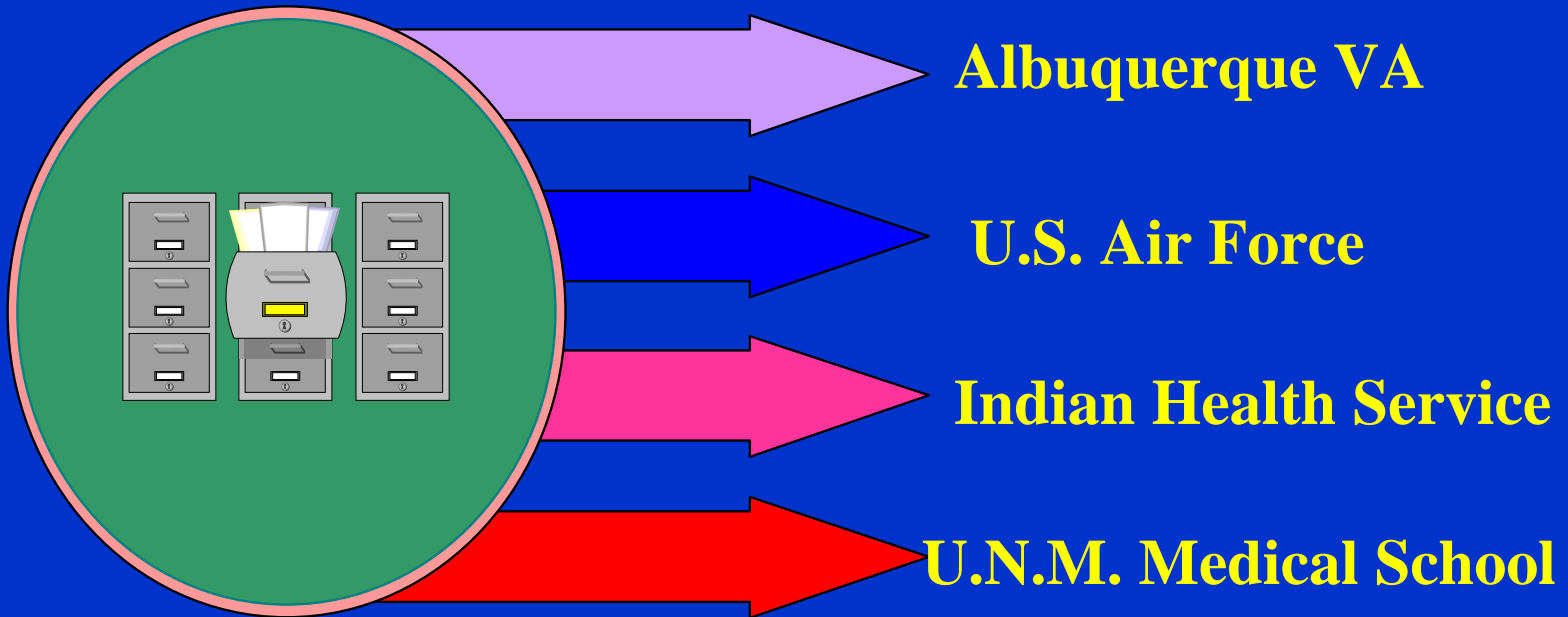


# Past Problems With Credentialing Programs:

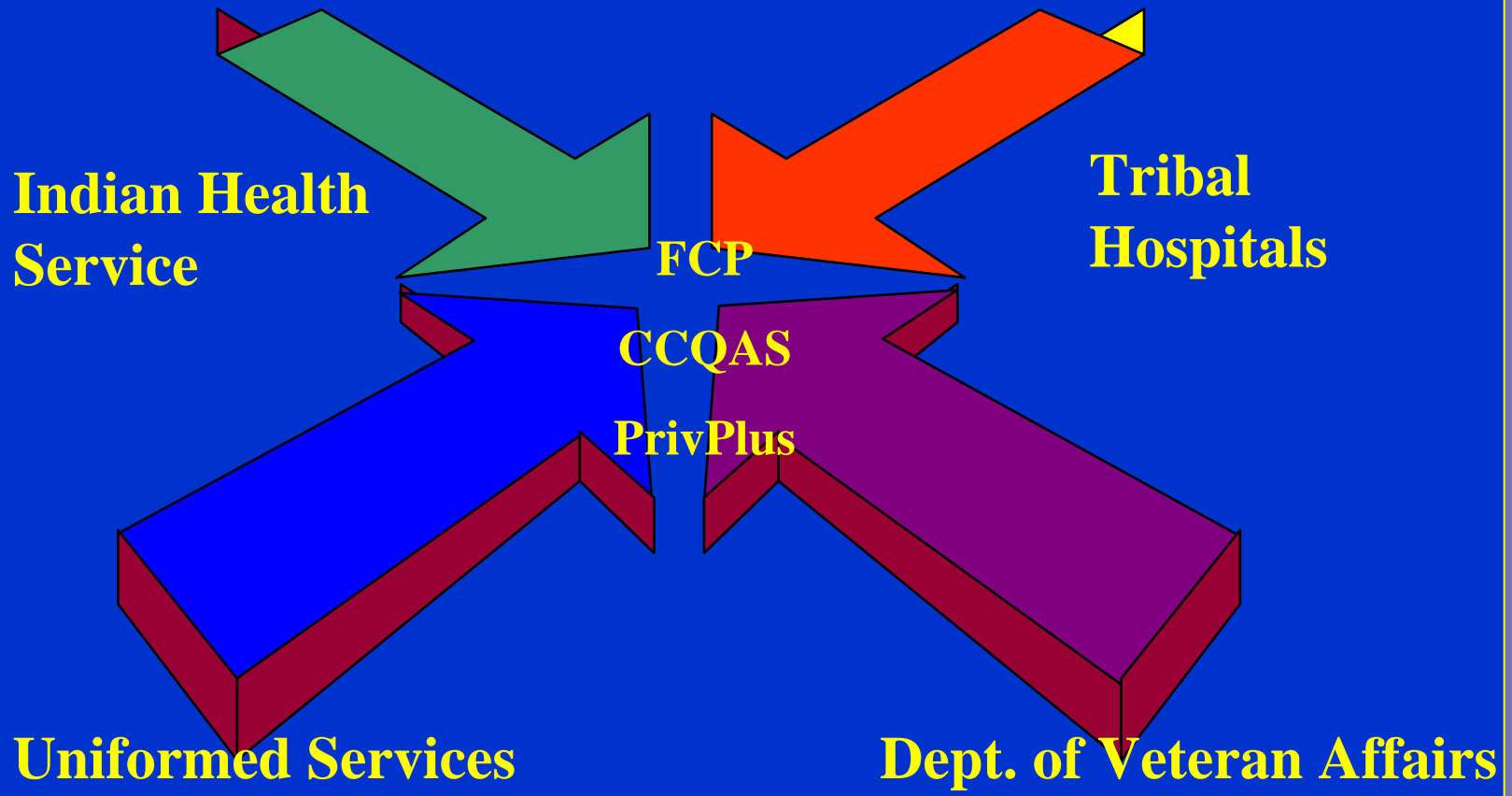
- Slow**
- Redundant**
- Inconsistent**
- Costly**
- Mostly paper bound**



# 1997 - 1st FCP Demonstration - Share Paper Credential Folders



# 1998 - 2nd FCP Demonstration - Share Credentials Electronically



# Lessons Learned - FCP Data Must Be:

- ❑ **Accurate**
- ❑ **Reliable**
- ❑ **Replicable**
- ❑ **Secure and Transferable:**
  - Common lexicon**
  - Coordinated policy**
  - Integrated processes**

# FCP Program Objectives

- ❑ Improve quality (outcome)
- ❑ Increase efficiency
- ❑ Support Special Programs
- ❑ Reduce cost





# FCP Technical Objective:





# Technical Requirements

- ≡ **Size**: can maintain all DVA/VHA practitioner credentials
- ≡ **Scalability**: will accommodate other federal agencies and departments
- ≡ **Security**: maintains NPDB security standards
- ≡ **Speed**: internet response times



# FCP Federal Credentials Data Bank

- ❑ **Initiated as a joint project between VA (VHA) and HRSA (DQA)**
- ❑ **Models concepts learned from Albuquerque and Alaska**
  - **NPDB-like electronic credentials data bank**
  - **Managed by DHHS for the DVA**
  - **Operational March 1st, 2001**

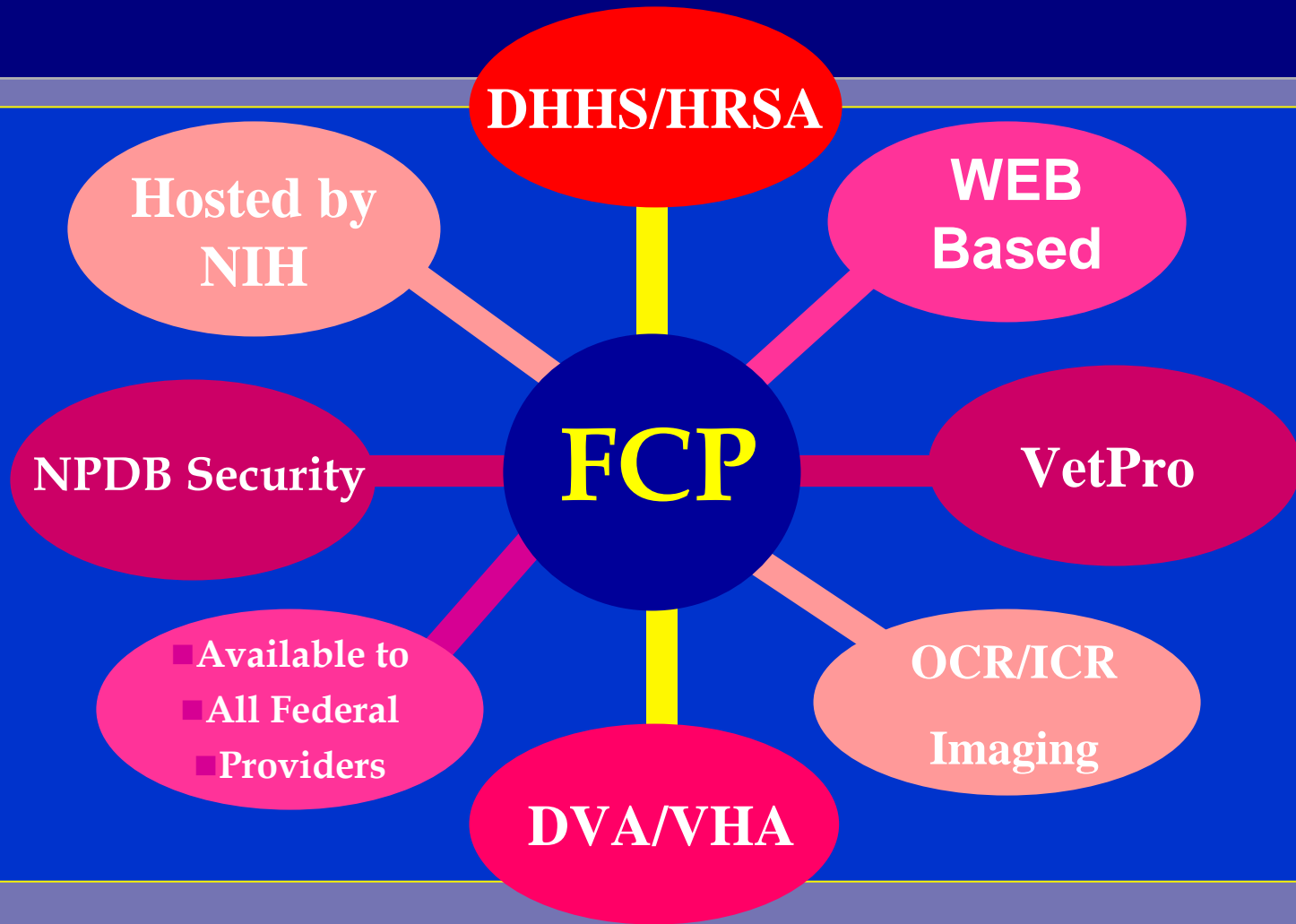


# FCP Program Advantages

- Done once**
- Done right**
- Stored electronically**
- Tactical**
- Consistent**
- Economical**



# Current Status



# FCP Vision Statement:

**Establish and maintain National Credentialing Standards and an Internet-based National Credentials Data Bank for use by all Federal healthcare programs - allowing rapid verification of credentials in support of regular and multiple deployment(s), emergency medical response and telemedicine**

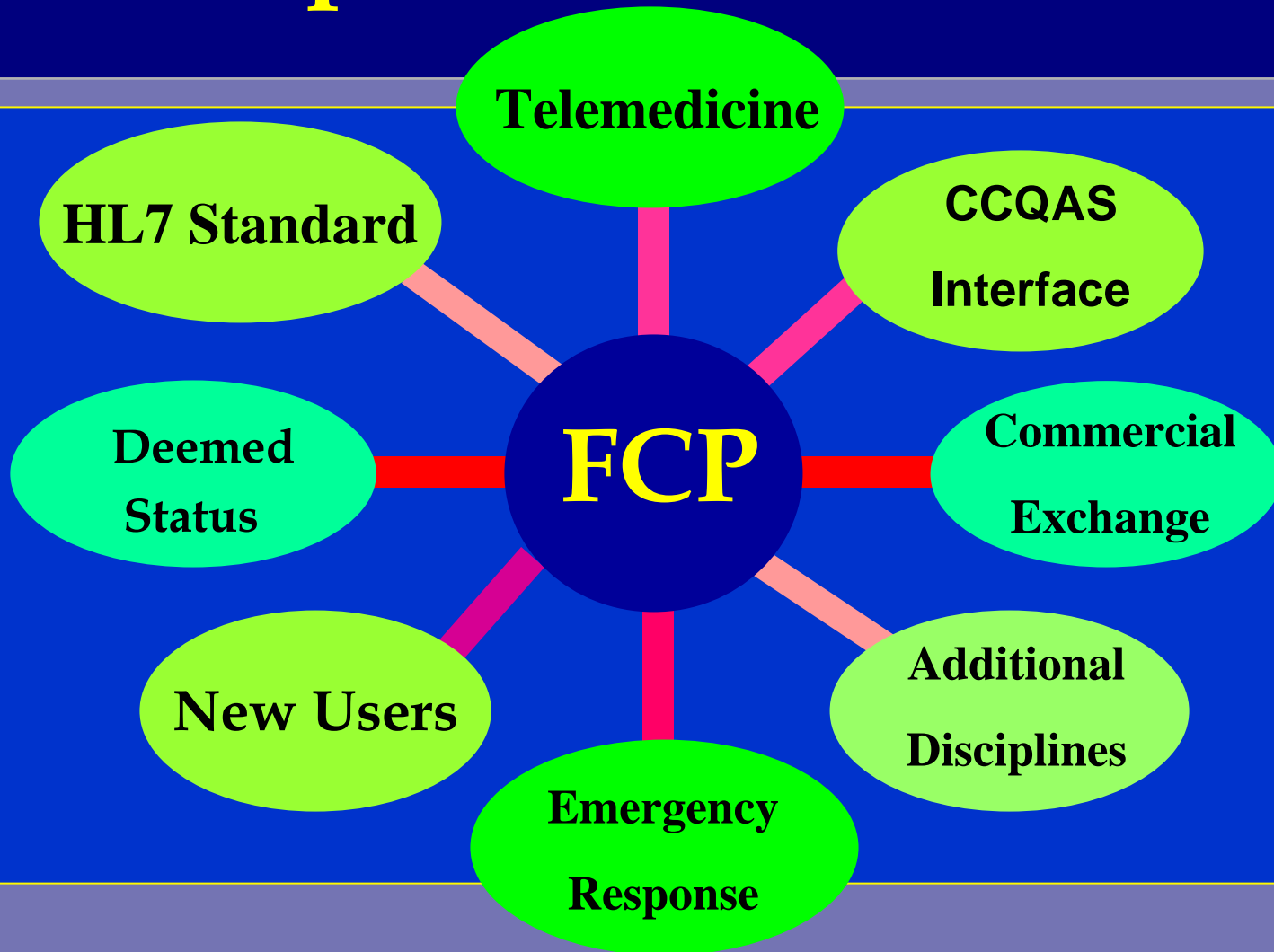


# FCP Credentialing will:

- Reduce patient risk for adverse outcomes - assures appropriate staff assessment
- Reduce medical error
- Improve patient safety
- Support telemedicine, emergency medical response & special populations



# Next Steps .....





# Possibilities for the Future

- ❑ **Appointment & Privileging Data**
- ❑ **Safety, Outcome and Medical Error Data**
- ❑ **Expanded Personnel Management, for example, tracking by:**
  - **Provider Type**
  - **Readiness/Mobility**
  - **Special Training (HIV)**
- ❑ **Credentialing for registered & certified providers**
- ❑ **Credentialing for Medical Administrators**



# Forum 2001 Objectives:

- ❑ **Demonstrate current FCP program**
- ❑ **Enhance prototype VetPro software for nursing and pharmacy**
- ❑ **Expand use of FCP to other Federal Departments and Agencies**
- ❑ **Establish new data transfer standards for credentialing software**
- ❑ **Support FCP Research & Development**



# *Looking Forward - PKI?*

New Beginnings...



New Beginnings...

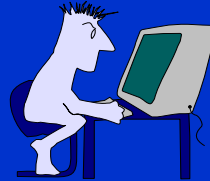


# FCP - Federal Programs electronically sharing credentials based on mutually acceptable policies and standards

Army



DHHS



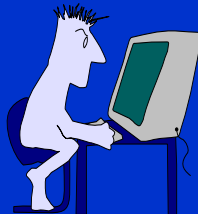
Air Force



DVA



Navy



DOJ

