



SSA's Management Plan & Structure for PKI

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Current PKI Pilots

- Annual Wage Reporting
 - ACES Digital Certificates issued to 500 businesses to transmit W-2 files to SSA over the Internet
 - Within SSA Production Environment
- Electronic Medical Evidence
 - California Medical Association
 - Veterans' Administration (VA)
 - Uses SMIME solution

Current PKI Pilots (cont'd)

- USPS
 - SSA/USPS collaboration to develop an infrastructure to support a wide range of SSA e-government initiatives.
 - Vital Information Statistics Network
 - Prisoner Reporting System
 - Health Care Financing Administration (SSA may participate in the future)

PKI -- LESSONS LEARNED

- User education required
- Touches all aspects of users' work environments
- Must be 'worth it' to user
- Requires emphasis on management of the infrastructure
- Requires coordination across organizational components

What's Next for PKI Pilots?

- California Electronic Medical Evidence
 - Expand to additional providers
 - Test different channels
 - Expand to other States
- VA
 - Evaluate pilot and expand to additional sites
- USPS
 - VISN expand to additional states and additional functionality
 - Prisoner Reporting, expand to additional sites
 - HCFA, consider SSA participation

SSA MANAGEMENT PLAN & STRUCTURE

- Establish an agency organization as a focal point, providing leadership in planning, development and implementation of Agency's PKI
- Define PKI implementation requirements following "Best Practices" to ensure flexibility and interoperability
- Establish inter-component team to support PKI implementations
- Continue to partner with other agencies, private sector and business partners

Office of Electronic Services (OES)

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OES has Agency lead for:

- providing an effective management process to share best practices and lessons learned
- ensuring that limited PKI expertise resources are used most efficiently
- working with other involved SSA components to develop an agency approach to PKI that will avoid costs associated with duplicate infrastructures