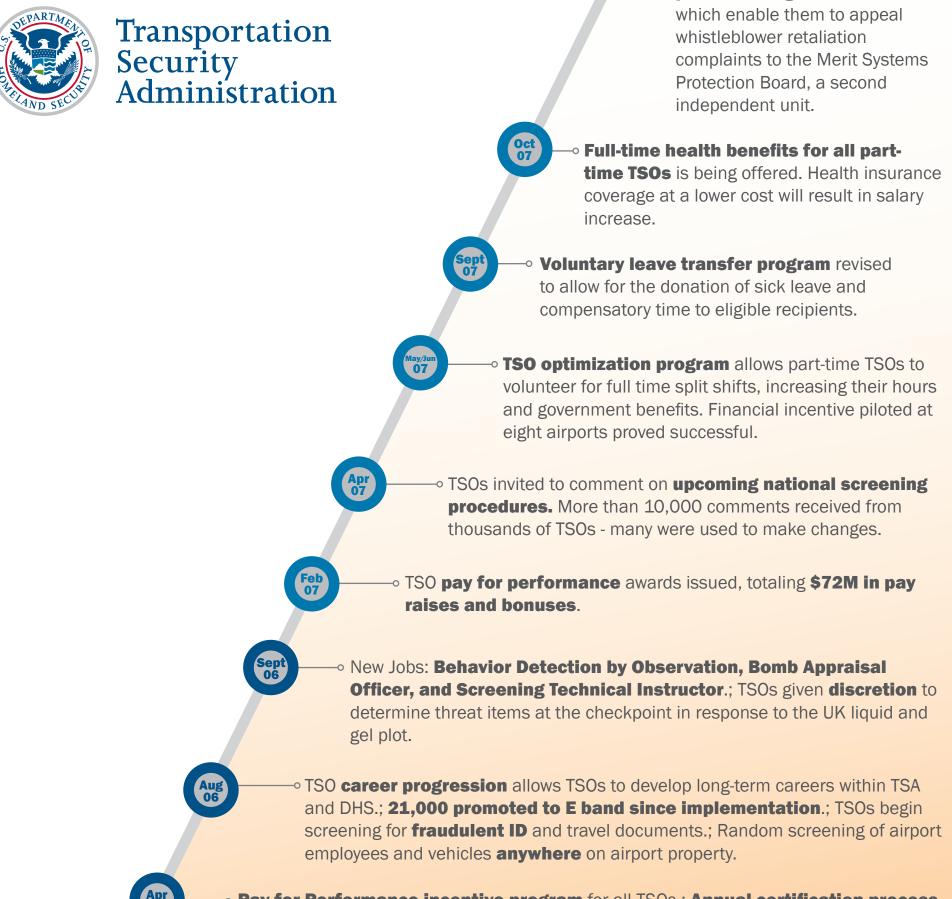
TSA Workplace Initiatives Improving TSA



Feb 08

Enhanced whistleblower protection rights for TSOs,

 Pay for Performance incentive program for all TSOs.; Annual certification process from one-time pass/fail to a coaching process/cash incentive.; TSO Retention and Recognition Incentive Program bonuses to 41,041 TSOs.

-> **Local hiring:** cut hire time from six months to six weeks.

-> Nurse Case Management program available in every airport.

Developed program to surge unpredictable security support (43 operations in 2006).; \$40 million in ergonomic chairs, anti-fatigue mats, roller conveyor tables and baggage handling equipment.

Nov 05 Jan 06

Dec 05

> Transportation Security Officer (TSO) Advisory Council begins quarterly meetings with TSA Administrator.; New TSO job category is a feeder for law enforcement jobs.; IED training delivered to 18,000 TSOs in three weeks.