

## Career Resident Program Headquarters



## **General Position Qualifications: IT Specialist**

As an entry level IT Specialist at TSA, you will be an important team member assisting on projects and programs involving the application of standard IT assessment tools and choosing among well-precedence software and hardware. You will also work with other IT Specialists and managers to recommend programming modifications to formats. You will have contact with internal and external IT customers where you will help to provide information, analysis, and project updates. Your position will allow you to evaluate established methods and procedures and prepare recommendations for changes in methods and practices on specific projects.

The general position qualifications for the IT Specialist position through the Career Resident Program are outlined below. To be eligible for the IT Specialist position, you must be able to demonstrate in your application how you meet these general qualifications.

## **Basic Requirements (must meet A or B):**

A. Successful completion of a full 4-year course of study in an accredited college or university, leading to a bachelor's degree, which included 24 semester hours or equivalent in computer science, information science, information systems management, mathematics, statistics, operations research, or engineering, or course work that required the development or adaptation of computer programs and systems and provided knowledge equivalent to a major in the computer field.

OR

B. Three years of experience that provided a basic knowledge of data processing functions and general management principles that enabled the applicant to understand the stages required to automate a work process. Experience may have been gained in work such as computer operator or assistant, computer sales representative, program analyst, or other positions that required the use or adaptation of computer programs and systems.

