

4th Quarter 2008 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment/Loss of Service	29	5	1	8	9	6
Acquisition and Operation Exemption	1	0	0	0	0	1
Amtrak Issue	1	1	0	0	0	0
Blocked Crossings	3	0	0	0	2	1
Car Repair	1	0	1	0	0	0
Competition Issues	3	0	1	1	1	0
Demurrage Charges	4	0	2	1	1	0
Denial of Rail Service	2	0	1	1	0	0
Embargo	14	3	2	2	7	0
Environmental Issues	3	0	0	2	1	0
Grade Crossing Issues	6	0	1	4	1	0
Household Movers	5	0	1	0	1	3
Idling Engines/Parked Trains	1	1	0	0	0	0
Information-Economic Data	7	0	0	0	0	7
Information Request	52	8	5	6	8	25
Labor Issues	2	0	0	1	0	1
Locomotive Issue	1	0	0	0	1	0
Motor Carriers (trucks)	15	2	3	1	1	8
Noise - Airhorn, etc	1	1	0	0	0	0
Noise - Airhorn, Safety, etc	6	1	1	2	2	0
Preemption	4	0	0	2	1	1
Rail Service	3	0	0	2	1	0
Railroad Credit Terms	2	0	0	0	2	0
Rails to Trails	8	2	0	5	0	1
Rate Levels/Increases	10	1	1	4	2	2
Real Estate Matter	12	2	1	1	3	5
Service Problems	5	1	1	2	0	0
STB Jurisdictional Question	13	1	3	4	2	3
STB Procedural Assistance	35	4	1	8	12	10
STB Webpage/Downloading Assistance	16	0	1	1	3	11
Other	5	3	0	1	1	0
Total	269	36	27	59	62	85

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, & Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois,
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, & Hawaii

4th Quarter 2008 Cases per Commodity Group*

Commodity Group	Number
Aggregates	1

Agricultural Products	8
Automobile	1
Chemicals	7
Coal	3
Construction Debris	1
Forest Products	2
Hazardous Waste/Radioactive Waste	1
High/Wide Loads	1
Industrial Products	3
Intermodal	2
Metals and Minerals	1
Municipal Waste	1
N/A	224
Other	13
TIH	1
Total	270

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.