

Learning in Progress

September 2008



Improving the Performance of the Transportation Industry through Training

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2009 NHI Training Catalog

The 2009 Training Catalog is now available; NHI would like to extend a special thank you to all our partners for their contributions to the catalog. This year's catalog features our second edition of NHI Real Solutions, our special insert feature that highlights examples of how NHI training lessons are applied to real-life situations, as well as articles featuring some of our training development partnerships. For those of you looking for FREE training options, please note the expansion of our Web-based training options.

Course Launches

Customer demand for NHI courses in Fiscal Year 2008 has driven an increase in the number of scheduled sessions (year to date). In the past quarter, NHI has launched 7 new and updated Instructor-led and Web-based training courses.

New

- FHWA-NHI-134062 Bridge Rehabilitation Evaluation and Design
- FHWA-NHI-134064 Transportation Construction Quality Assurance (1.5 Day)
- FHWA-NHI-134072 TCCC Math Module WBT
- FHWA-NHI-134075 TCCC Hardened Concrete Properties- Durability WBT
- FHWA-NHI-134078 TCCC GPS Technology WBT

Updated

- FHWA-NHI-310115 Introducing Highway Federal-Aid WBT

Real Solutions Seminar Series

Since the new Webinar series started, we have received many positive comments from our customers. Here are the topics we have

lined up for the next few Real Solutions seminar series. Visit the Real Solutions registration section on our home page for more detail in the coming months.

- September 25th - Best Practices for Integrating Climate Change Considerations in the Transportation Planning Process, presented by Jeffrey Ang-Olson
- October 23rd- National Pavement Technology Center Presentation
- November 20th - Innovations in Driven Pile Equipment, presented by Mike Justason, Pile Driving Contractors Association, Education Committee
- December 18th - Intersection Evaluation, presented by Amy Olay from the City of San Jose

NHI Conference Attendance

ITE Conference

NHI attended this year's Institute of Transportation Engineers (ITE) Annual Meeting and Exhibit at the Anaheim Convention Center August 17-20th. The convention's exhibit hall showcased transportation products and services from around the world and attracted nearly 2,000 transportation professionals from the US, Canada, and abroad. This conference was a successful opportunity for NHI to connect with current customers as well as reach out to many transportation professionals as potential future customers. Our most popular products and courses at the ITE conference were our growing list of Web-based, distance learning options as well as our new series of free Webinars, the NHI Real Solutions Seminar Series. The next ITE Annual Meeting will take place in San Antonio in 2009 and NHI will again have a booth exhibit and display.

APWA Conference

NHI Training Managers Thomas Elliott and Ann Gretter attended the American Public Works Association (APWA) Congress in New Orleans in August. Representing NHI at the Education Subcommittee meeting, Ms. Gretter extended the use of the FREE NHI Web-based training to the group. The link to NHI will soon be featured on APWA's Education Web site. Representing NHI at the Transportation Subcommittee meeting, Mr. Elliott identified ways NHI can better support the transportation industry through training in service to APWA constituents.

Courses of Excellence

During the fourth quarter of Fiscal Year 2008, NHI's course satisfaction ratings averaged 4.36 on a 5-point scale. NHI Instructor satisfaction averaged a 4.50 on a 5-point scale. Based upon the feedback we are receiving, NHI is updating its course materials and providing training to Instructors to continue improving service to our customers.

June 1, 2008 - September 9, 2008

| Courses of Excellence | | | | |
|-----------------------|---------------------------------------------------------------------------|---------------|------------------|---------|
| Course Number | Course Title | # of Sessions | Total # Trainees | Average |
| 420118A | Instructor Development Course (4.5 Day) | 1 | 12 | 4.8 |
| 130053 | Bridge Inspector Refresher Training | 3 | 66 | 4.6 |
| 380075 | New Approaches to Highway Safety Analysis | 1 | 25 | 4.6 |
| 130054 | Engineering concepts for Bridge Inspectors | 1 | 17 | 4.5 |
| 130081A | LRFD for Highway Bridge Superstructures- Steel (2-Day) | 1 | 28 | 4.5 |
| 131109 | Analysis of New and Rehabilitated Pavement with M-E Design Guide Software | 1 | 17 | 4.5 |

| | | | | |
|--------|-----------------------------------------------------------------------------------------------------|---|----|-----|
| 134029 | Bridge Maintenance Training | 2 | 42 | 4.5 |
| 134072 | TCCC Math Module- Web-based | 1 | 6 | 4.5 |
| 135027 | Urban Drainage Design (3-Day) | 1 | 18 | 4.5 |
| 380073 | Fundamentals of Planning, Design, and Approval of Interchange Improvements to the Interstate System | 1 | 23 | 4.5 |
| 420046 | Developing High-Impact Training- Web-conference | 2 | 14 | 4.5 |

NHI Report Card

Our annual report, the NHI Report Card, will be posted to our Web site later this month at the conclusion of the Fiscal Year. The Report Card is a year-end summary that includes a recap of NHI program and training delivery and development highlights. This year's report will show NHI's continued growth and latest development efforts. Visit our What's New at NHI section at the NHI Web site (www.nhi.fhwa.dot.gov) to see Report card.

Thank you for taking the time to review our NHI updates. We look forward to continuing to serve the transportation community.

Please contact Ann Gretter at NHIMarketing@dot.gov with questions and feedback. We welcome your comments and suggestions.

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