



# Welcome to our NHI Hosts and Local Coordinators

*Web Conference*

December 2007



# Your feedback counts!

- THANK YOU FOR PARTICIPATING!

# Agenda

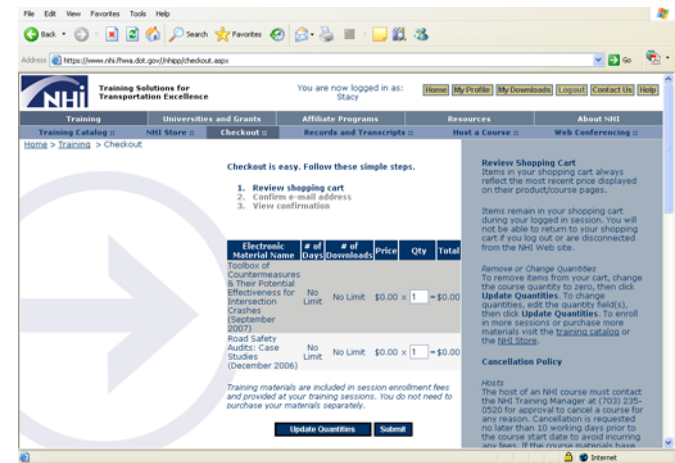
- Change to NHI Invoicing
- NHI Store update
- NHI Materials update
- NHI Web site improvements—Coming soon!
- Free Web Conference Training
- NHI Staff updates

# Change to NHI Invoicing

- DOT financing has made a change to the way accounts receivable are collected
- Their change is impacting NHI adversely
  - Pay later option for individuals impacted
  - Premature collection notices (Second Notices)
  - Prompt Payment
  - Public Seats
- NHI is working to correct the issues – and we appreciate your notifying us to make us aware of your concerns

# New! Free materials at the NHI Store

- Free downloads are now available from the NHI Store
- To purchase an electronic item, click the shopping cart icon to add the material to your shopping cart. Choose Checkout to purchase.
- Materials in electronic copy format will be available to download and save onto your own computer.



# An Update from the NHI Materials Manager

U.S. Department of Transportation  
Federal Highway Administration



- Course Material Communications
  - Email from [NHIMaterials@dot.gov](mailto:NHIMaterials@dot.gov)



NATIONAL HIGHWAY INSTITUTE

# New! Free Web-conference training



- NHI recently launched the Web-conference seminar FHWA-NHI-131114 Pavement Preservation: Optimal Timing of Pavement Preservation Treatments
- As an introductory offer, the following FREE sessions have been scheduled
  - December 19<sup>th</sup>, 10:00 AM to 3:00 PM EST
  - January 7<sup>th</sup>, 10:00 AM to 3:00 PM EST
  - January 25<sup>th</sup>, 10:00 AM to 3:00 PM EST
  - February 1<sup>st</sup>, 10:00 AM to 3:00 PM EST
  - February 25<sup>th</sup>, 10:00 AM to 3:00 PM EST
  - March 7<sup>th</sup>, 10:00 AM to 3:00 PM EST
  - March 28<sup>th</sup>, 10:00 AM to 3:00 PM EST



# More NHI Web site improvements coming...

Based on customer feedback, NHI continues to improve...

- Coming Soon! New participant registration forms will no longer require last four of SSN
- Coming Soon! NHI Web site registration will no longer require last four of SSN



# NHI Staff Updates



- After two years of service, Marty Ross will be leaving NHI to take another position within FHWA
- Ann Gretter is now the asset management training program manager
- Rick Barnaby is the contact for customer service/marketing related questions moving forward (703) 235-0520
- Contact Lexi Buscaglia for NHI Web site support (703) 235-0556



# Questions?/Feedback?



# Next NHI Hosts and Local Coordinators Web Conference

- TBA
- TBA