UTC's Greenhouse Gas Reporting Process

Chris Powell

United Technologies Corporation

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United **Technologies**





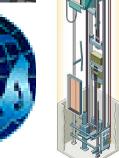




























Why is UTC here?

 Our Objective: Conserve natural resources in the design, manufacture, use, disposal of products and delivery of services

- Support: Quantify and report....
 - Work with government and industry associations to advance laws and regulations supporting these ..goals (objectives)

YEAR 2007 ENVIRONMENTAL GOALS

Reduce waste

Not recycled by 60%

Recycled by 35%

Reduce air emissions by 60%

Reduce energy use by 40%

Reduce water use by 40%



Why Have a Greenhouse Gas Reporting System?

- If You Can't Measure it You Can't Manage it
- 220 Sites and Growing
- 7 Operating Units and Growing
- No Other Single Repository for Data Available

UTC Greenhouse Gas Reporting

| Region | # of Sites Reporting |
|----------------|----------------------|
| Asia | 38 |
| Africa | 5 |
| US | 118 |
| South America | 7 |
| Western Europe | 37 |
| Eastern Europe | 15 |

Initial EH&S Reporting System (1997)

- Why Use the EHS Dept to Collect & Track?
 - Every site has an EHS Coordinator or Manager
 - ➤ Their responsibilities required them to worked closely with site management to review environmental performance
 - They already submitted other data to Corp EHS on a regular basis

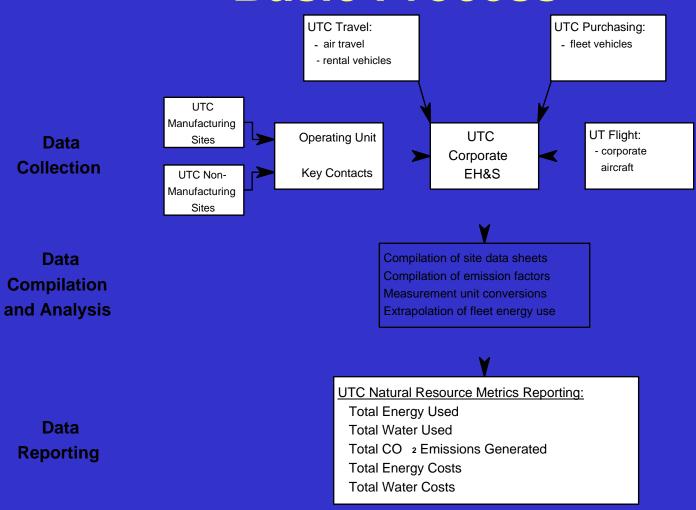
Issues:

- Required better coordination with facilities and procurement personnel
- > Lack of technical knowledge on the subject:
 - Energy and Energy Conservation typically not core EHS function
 - Basic knowledge of reporting terms (i.e Therms, kWh)

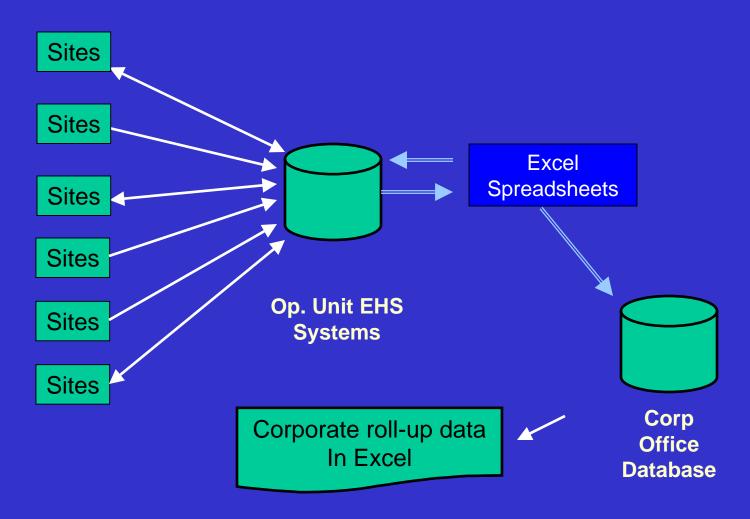
Initial EH&S Reporting System (1997)

- Involved 220 separate excel spreadsheet templates
- Each excel file had to be:
 - emailed or faxed to corporate EHS office
 - > checked for data errors
 - exported to a FoxPro database

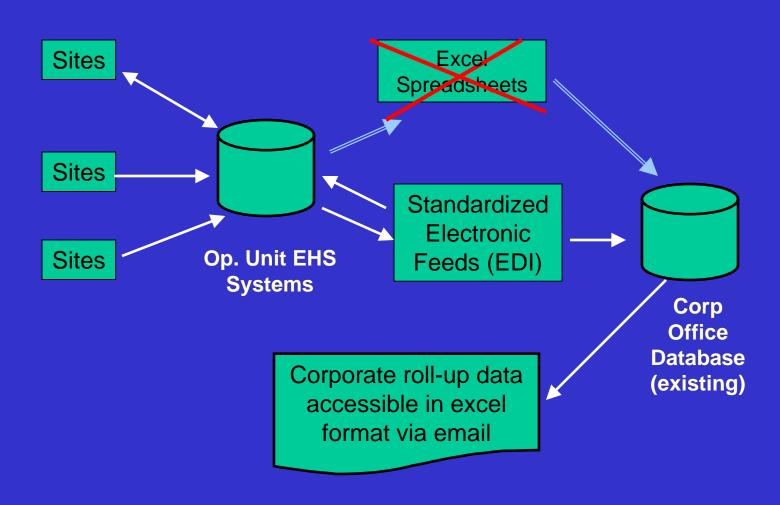
Basic Process



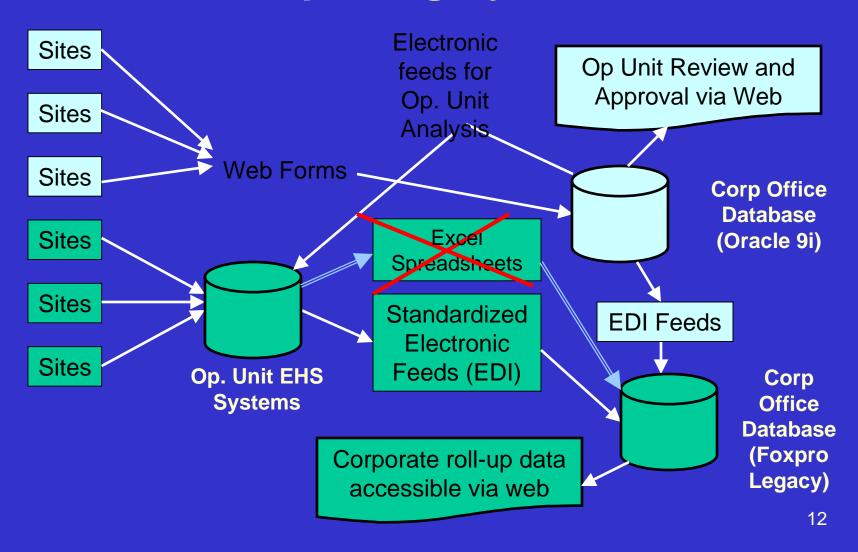
Original System



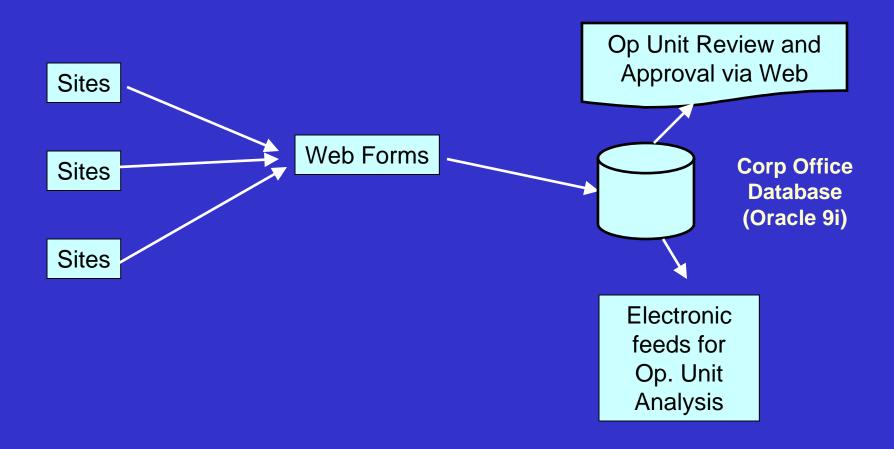
Operating Units started to create their own data collection systems



Current System: 75% Web-Based Reporting System



Future System: 100% Web-Based Reporting System



Benefits

- Accurate Data
- Much Less Manpower
- More Analysis and Tracking Tools For Operating Unit Personnel
- Flexibility
 - Quarterly reporting capability where corporate only requires annual reporting

Data Turnaround Process Went From Weeks to Days