

June 8, 2007

USCIS Update

USCIS Reminds Customers of Correct Customer Service Phone Number

WASHINGTON—U.S. Citizenship and Immigration Services (USCIS) reminds its customers that the correct phone number for the National Customer Service Center (NCSC) is 800-375-5283.

Between March 23 and June 5, 2007, USCIS mailed notices listing the wrong phone number for the NCSC. This error has since been corrected and all notices sent after June 5 contain the correct telephone number. USCIS is in the process of sending letters to affected customers informing them of the correct telephone number.

Customers who received a notice from USCIS between March 23 and June 5 are asked to disregard the NCSC number listed in the notice and direct all customer service inquiries to 800-375-5283.

USCIS regrets any inconvenience caused by this error.

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