



**U.S. Citizenship  
and Immigration  
Services**

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# Fact Sheet

## U.S. Citizenship and Immigration Services Launches New Website

U.S. Citizenship and Immigration Services (USCIS) has replaced the existing website, found at [www.uscis.gov](http://www.uscis.gov), with a new re-designed Web Portal at the same Internet address.

The current USCIS.gov Web Portal is one of the most trafficked websites in the entire federal government, serving an average of 135,000 daily visitors. Home to the online appointment scheduling program InfoPass, a variety of e-filing options and immigration application downloads, and helpful information for new immigrants and soon-to-be citizens, USCIS.gov is often the first point-of-contact for applicants and others looking for U.S. immigration information. The new and improved USCIS.gov Web Portal offers visitors easier access to the information they need and provides an enhanced platform for the delivery of USCIS online electronic services.

### **The new Web Portal includes the following features:**

- A modernized look-and-feel including a cleaner, brighter front page
- A simplified way to find needed information. Most of the in-demand content is linked directly from the front page. This new design and architecture was based on the latest research on how people use websites and find information in the most effective way possible.
- A new, more effective search function providing the right page the first time you search. This new search engine is based on improved metadata, optimization and relevancy models.
- An improved method to notify users of updates to the Portal. USCIS is partnering with a commercial provider to automatically track changes to the website and send out e-mail alerts to subscribers.

Many of the pages which users have bookmarked have changed. To help track those changes, please refer to the following listing of the most requested pages from the old site, along with the new address.

### **Listing of Applications & Petitions:**

- <http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnnextoid=db029c7755cb9010VgnVCM10000045f3d6a1RCRD&vgnnextchannel=db029c7755cb9010VgnVCM10000045f3d6a1RCRD>

(more)

## Services & Benefits Main Page

- <http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnextoid=4519c7755cb9010VgnVCM10000045f3d6a1RCRD&vgnextchannel=54519c7755cb9010VgnVCM10000045f3d6a1RCRD>

## Information about Permanent Residency and “Green Cards”

- <http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnextoid=f719c7755cb9010VgnVCM10000045f3d6a1RCRD&vgnextchannel=4f719c7755cb9010VgnVCM10000045f3d6a1RCRD>

## Welcome to the United States: A Guide for New Immigrants

- <http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnextoid=f2b1e89390b5d010VgnVCM10000048f3d6a1RCRD&vgnextchannel=f2b1e89390b5d010VgnVCM10000048f3d6a1RCRD>

## Information about Applying for U.S. Citizenship (Naturalization)

- <http://www.uscis.gov/portal/site/uscis/menuitem.eb1d4c2a3e5b9ac89243c6a7543f6d1a/?vgnextoid=96719c7755cb9010VgnVCM10000045f3d6a1RCRD&vgnextchannel=96719c7755cb9010VgnVCM10000045f3d6a1RCRD>

– USCIS –

In March 1, 2003, USCIS became one of three legacy Immigration and Naturalization Service components to join the U.S. Department of Homeland Security. USCIS is charged with fundamentally transforming and improving the delivery of immigration and citizenship services, while enhancing our nation's security.