



I Am a Nonimmigrant

How Do I... Replace a Form I-94, Arrival-Departure Record?



U.S. Citizenship
and Immigration
Services

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C3 Customer Guide

What if my Form I-94 has incorrect information on it?

If your **Form I-94**, *Arrival-Departure Record*, was issued by U.S. Customs and Border Protection (CBP) (at a port of entry) and it has an error, you should go to the nearest CBP Office with proof of entry or admission and the Form I-94, and request a new Form I-94.

If the Form I-94 was issued by USCIS (at a local USCIS office or from a USCIS Service Center) and it has an error, you should go to a USCIS local office and request a new Form I-94. If the officer at the local office is not convinced that the Form I-94 was issued in error, the officer may advise you to file a **Form I-102**, *Application for Replacement/Initial Nonimmigrant Arrival Departure Document*.

What if my Form I-94 has been lost, stolen, mutilated, or destroyed?

If your Form I-94 has been lost, stolen, mutilated, or destroyed, you will need to apply for a replacement Form I-94 by filing a Form I-102.

You can download the Form I-102 from our website at www.uscis.gov.

Key Information

Key USCIS forms referenced in this guide	Form #
Arrival-Departure Record	I-94
Application for Replacement/Initial Nonimmigrant Arrival Departure Record	I-102

USCIS

- **On the Internet at: www.uscis.gov**

For more copies of this guide, or information about other citizenship and immigration services, please visit our website. You can also download forms, e-file some applications, check the status of an application, and more. It's a great place to start!

If you don't have Internet access at home or work, try your local library. If you cannot find what you need, please call Customer Service.

- **Customer Service: 1-800-375-5283**

- **Hearing Impaired TDD Customer Service: 1-800-767-1833**

Other U.S. Government Services—Click or Call

General Information	www.usagov.gov	1-800-333-4636
New Immigrants	www.welcometoUSA.gov	
U.S. Dept. of State	www.state.gov	1-202-647-6575

Disclaimer: This guide provides basic information to help you become generally familiar with our rules and procedures. For more information, or the law and regulations, please visit our website. Immigration law can be complex, and it is impossible to describe every aspect of every process. You may wish to be represented by a licensed attorney or by a nonprofit agency accredited by the Board of Immigration Appeals.