United States Postal Service Annual Report 2006





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## Financial Highlights

|  |  | Years Ended September 30, |  |  |  |  | Percent Change From Preceeding Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2006 |  | 2005 |  | 2004 | 2006 | 2005 | 2004 |
| (Dollars in millions, audited) |  |  |  |  |  |  |  |  |  |
| Operating revenues | \$ | 72,650 | \$ | 69,907 | \$ | 68,996 | 3.9\% | 1.3\% | 0.7\% |
| Operating expenses | \$ | 71,684 | \$ | 68,283 | \$ | 65,851 | 5.0\% | 3.7\% | 3.0\% |
| Income from Operations | \$ | 966 | \$ | 1,624 | \$ | 3,145 |  |  |  |
| Operating margin |  | 1.3\% |  | 2.3\% |  | 4.6\% |  |  |  |
| Net income | \$ | 900 | \$ | 1,445 | \$ | 3,065 |  |  |  |
| Cash outlays for purchase of capital property and equipment | \$ | 2,587 | \$ | 2,317 | \$ | 1,685 | 11.7\% | 37.5\% | 28.2\% |
| Debt | \$ | 2,100 | \$ | - | \$ | 1,800 |  |  |  |
| Interest expense * | \$ | 2 | \$ | 2 | \$ | 10 |  |  |  |
| Capital contributions of U.S. government | \$ | 3,034 | \$ | 3,034 | \$ | 3,034 |  |  |  |
| Retained earnings since reorganization | \$ | 3,242 | \$ | 2,342 | \$ | 897 |  |  |  |
| Total Net Capital | \$ | 6,276 | \$ | 5,376 | \$ | 3,931 |  |  |  |
| (Unaudited) |  |  |  |  |  |  |  |  |  |
| Number of career employees |  | 696,138 |  | 704,716 |  | 707,485 | (1.2\%) | (0.4\%) | (3.0\%) |
| Mail volume (pieces in millions) |  | 213,138 |  | 211,743 |  | 206,106 | 0.7\% | 2.7\% | 1.9\% |
| New delivery points served |  | 1,847,831 |  | 2,006,577 |  | 1,782,900 |  |  |  |

[^0]

## Year in Review

## WE GIVE OUR CUSTOMERS OUTSTANDING SERVICE.

On-time delivery of overnight-committed First-Class Mail continues at 95 percent, as independently measured by IBM Consulting Services, continuing our strong service performance levels of recent years.* We delivered through ongoing disaster recovery after Hurricanes Katrina and Rita in the Gulf Coast region and an unprecedented wildfire season in the west.

## WE OFFER EXCELLENT SERVICE AT AFFORDABLE PRICES.

Great service at a great value creates customer satisfaction. Ninety-two percent of customers independently surveyed rated their experience with the Postal Service as excellent, very good, or good. Customers trust us, a hallmark of our service to the nation. Americans rated the Postal Service as the No. 1 agency they trust to protect their privacy, according to a Ponemon Institute study.

## WE CONTINUE TO TRANSFORM TO MEET CUSTOMER NEEDS.

 We continue transforming, guided by our Strategic Transformation Plan 2006-2010. It builds on our commitment to cut costs, add value, become more efficient, and meet changing customer needs. We pledged to continue our commitment to remove $\$ 1$ billion in costs each year, and be aggressive in making changes to assure affordable and reliable universal service.
## WE USE STATE-OF-THE-ART AUTOMATION AND TECHNOLOGY.

 We deliver twice as much mail as we did 20 years ago, with the same number of employees, by making technology work for us and for our customers. We recently deployed the Automated Package Processing System, which can process more than 9,500 pieces of package mail per hour. Business customers began using the 4 -State Customer Barcode to help them track their mail. A new system for sequencing large mailpieces in delivery order moved closer to reality.
## WE PUT THE RIGHT RESOURCES IN THE RIGHT PLACE AT THE RIGHT TIME.

On the ground or in the air, we're committed to moving the mail as efficiently as possible. We expanded our business relationship with FedEx, UPS and commercial carriers who move our mail by air, and we implemented a Surface Visibility system to provide real-time visibility for mail as it moves through our surface transportation network.

## WE WORK WITH MAILERS TO PROVIDE SOLUTIONS.

In partnership with mailers, we worked to improve address management and reduce costly undeliverable-as-addressed mail. We redesigned our Business Service Network to better serve large mailers. Participation in mailing industry events has been impressive - more than 15,000 mailers participated in National Postal Customer Council Day and the National Postal Forum had its best-ever attendance. This reflects the importance of the collaboration between the Postal Service and its business customers.

## WE IMPROVE THE POST OFFICE EXPERIENCE.

More than 1,400 postal locations extended their retail hours, which resulted in customers, in growing numbers, taking advantage of the convenience to take care of their mailing and shipping transactions. And while they were at the Post Office, customers could easily learn about our products and services through standardized messaging and merchandising in retail locations nationwide.

## WE BRING THE POST OFFICE TO CUSTOMERS.

The online Post Office at USPS.com made it easy to use our products and services. Our powerful online duo of Click-N-Ship, for address labels and postage, and Carrier Pickup, for free package pickup at your home or office, could not be beat for convenience. A redesigned Postal Store on USPS.com - the place to go to buy stamps and retail products - saw a nearly 20 percent growth in revenue.

## WE WANT TO RESHAPE THE FUTURE OF MAIL.

We unveiled a new pricing proposal that effectively reshapes the future of mail and provides benefits to both customers and the Postal Service. The current pricing structure for postal products relies primarily on a weightbased system. The new proposal recognizes that shape matters.

## WE WORK TOGETHER TO MAKE OUR WORKPLACE SAFER.

Safety is an important part of the workplace culture at the Postal Service. Employees, managers and union representatives worked together to promote safety initiatives and create a safer workplace. The success of this cooperative effort was reflected in reductions in the number of injuries and illnesses as well as a decline in the number of motor vehicle accidents.

## WE MAKE HR TRANSACTIONS EASIER FOR OUR EMPLOYEES.

 It's now Quick, Easy, Convenient for Postal Service employees to conduct their personnel-related business. We are replacing outdated human resources technology with a new fully integrated system to streamline, standardize and automate personnel transactions. Once fully implemented, the new system, called PostalPEOPLE, will be the largest of its kind anywhere.
## HELPING OTHERS

Our Breast Cancer Research stamp — the Postal Service's first semipostal stamp — has raised more than $\$ 53.1$ million to help find a cure. The Heroes of 2001 semipostal has raised more than $\$ 10.5$ million for the families of emergency workers killed or injured in the 9/11 attacks. And the Stop Family Violence semipostal has raised more than $\$ 3.1$ million for the victims of this form of abuse.

[^1]
## A Letter from the Postmaster General/CEO and the Chairman of the Board of Governors

To the President, Members of Congress, postal customers, postal employees, and the American People:

It has been a challenging year for the Postal Service, but also one of great achievement and promise.

This was our fourth consecutive year of positive net income. Total revenue of $\$ 72.8$ billion exceeded our plan by $\$ 470$ million. We accomplished this by working hard to communicate the value of mail and increase the convenience of core products. We are committed to growing the mail. We are not merely defending our products against diversion; we are reshaping them for emerging markets and new customer needs.

Technological and market developments bring risk but also open doors. Enthusiastic customer use of services such as Click-N-Ship and free Online Carrier Pickup demonstrate that the Internet and postal delivery network can be complements. Growing Vote-by-Mail programs show that creative new applications for mail need not always come from new technology.

Our financial challenges came into sharp focus in 2006. We implemented new rates to fund a $\$ 3$ billion escrow account mandated by law. This was the first increase since 2002. Costs for fuel and inflation-triggered employee benefits increased, while our network continued to expand, adding 1.8 million delivery points. We responded by attacking all costs under our control. We limited spending to essentials and expanded strict process control across operations. The result was a seventh straight annual increase in total factor productivity.

On-time performance for First-Class Mail with an overnight commitment remained at 95 percent in spite of residual impact of Hurricanes Katrina and Rita. We achieved scores of 91 percent and a 90 percent, respectively, for First-Class Mail with 2- and 3-day service commitments. Customer satisfaction continues to be high as well; 92 percent of households reported a positive view of the Postal Service.

Our managers are armed with versatile new tools for reducing costs and improving service. Real-time information from intelligent barcodes is flagging trouble spots and clearing backlogs. Surface visibility scans are tracking mail within plants and along transportation networks. Mail flow data are integrated across functions, improving end-to-end service performance. Managers are documenting best practices, highlighting results, and continually ratcheting up targets.

We are proud of these achievements but we are even more enthusiastic about improvements in store. Aided by powerful new technologies, disciplined field management, and unprecedented information flows between customers and postal operations, we are poised for new breakthroughs in service improvements and cost reductions.

2006 was a pivotal year because it saw the first steps in several ambitious steps that will help ensure the future of mail:

- Launch of the new 4-state barcode and a revolutionary new visibility strategy will give our managers, customers, and partners a continuonus view of the flow of mail, from production to delivery.
- Multiple enhancements to streamline commercial mail acceptance to cut paperwork, simplify payment, and create a host of diagnostic tools to improve mail quality.
- New price and mail classifications will help remedy long-standing cost-coverage disparities and better align mail preparation with processing and delivery operations.
- Deployment of advanced technology in automation, including successful tests of the Flats Sequencing System, promises to reduce flats processing and delivery costs substantially starting in 2008.

Enactment of the Postal Accountability and Enhancement Act will not alter our focus. We will continue to grow the mail, drive down costs, enhance service, and engage our employees and partners in achieving success. By combining strict fiscal control, strong operational focus, and dynamic service development, we are even better prepared to help ensure a prosperous future for mail.


John E. Potter
Postmaster General, Chief Executive Officer


James C. Miller III Chairman, Board of Governors



## Serving America Through the Power of the Mail

We are here for you.
We're here to help connect families and friends through the mail. We're here to make buying, selling and shipping things more convenient. We're here to help businesses get results and acquire long-term customers.

We offer great service at a great value. We make our products and services Quick, Easy, Convenient - at the Post Office or online at USPS.com. Our customers now have more ways to take care of their postal business than ever before.

We understand our customers' needs and meet their expectations. If we need to extend hours at the Post Office, we do that. If we need to give you the opportunity to buy stamps at the grocery store or ATM, we do that. If we need to shape a Priority Mail box to fit a pair of shoes, we do that too. And we'll pick up your packages at your doorstep at no additional cost.

By focusing on strategies that keep customers using the mail, we're delivering more mail than ever before. In 2006, total mail volume grew by 1.4 billion pieces, and revenue increased as well.

Nothing delivers like the power of the mail.
Guided by our Strategic Transformation Plan 2006-2010, we are going to keep our focus on creating more customer value with products and services, improving ease of use and access, customizing and simplifying pricing, and satisfying the ever-changing needs of our customers.

Our shipping solutions offer convenience, reliability and a good price, and we'll keep introducing new features that meet the needs of our customers. With value-added services and new technology, we're strengthening our core products. With Priority Mail flat-rate boxes and envelopes, customers get flat-rate pricing with no surcharges and a variety of sizes. Important steps are being taken to make mail more "intelligent." A new 4-State Customer Barcode will provide information about the mail as it moves through the system, from production through delivery.

The Postal Service is using regulatory processes to customize its pricing and meet the needs of commercial volume mailers. Making pricing easier builds customer loyalty, controls costs and leverages the value of the postal network. A proposed price structure will emphasize shape, providing incentives for customers to configure mailings to reduce costs and better align mail processing and delivery operations.

Our goal is to continue to provide affordable, high-quality mail service to everyone in America - today and well into the future.

That's because we're in the business of connecting a nation.

## Our goal is to continue to provide affordable, high-quality mail service to everyone in America - today and well into the future.

## Connecting Customers through Quality and Affordable Service

We are driven to perform our best for our customers.
With a fully engaged workforce committed to success, we're keeping service and productivity levels high while working to reduce costs.

We're more efficient than ever in all our operational and business processes. Total factor productivity (TFP) has increased for seven straight years. TFP includes all factors of production and measures the growth in the ratio of resources we use - the inputs - to the products and services they produce - the outputs.

Every year our delivery network grows by almost 2 million new homes and businesses. In 2006, we faced additional upward cost pressures from rising fuel prices and inflation-triggered benefit cost increases outside our control. We aggressively pursue reducing costs that are under our control.

We're using automation to remove processing costs. We're driving productivity increases through standardization. With one of the largest logistics and distribution networks in the world, we've introduced more flexibility in our transportation network. We're working closely with our customers and industry partners to better align customer mail preparation with postal operations so it results in the lowest handling costs for both.

As new service offerings have been added and new technologies have become available, our delivery network has been adjusted to increase efficiency. In today's network, plants generally process all classes of mail. However, some plants have specialized responsibilities, linking transportation and distribution for specific classes or types of mail. We're transitioning from these single-product networks to a more efficient network designed to handle multiple products.

We'll continue to make advances in our automation capabilities, including the development of a system to get flat-shaped mail ready for delivery in the order that carriers work the streets. Enhancements to commercial mail acceptance will dramatically cut paperwork and streamline payment.

We'll continue to improve address quality to dramatically reduce undeliver-able-as-addressed mail, expand the use of new barcode technology and mail tracking tools, and improve workforce planning.

We're driven to cut costs to keep mail affordable - so we can continue to provide the service that connects all Americans.

## We're working closely with our customers and industry partners to better align customer mail preparation with postal operations so it results in the lowest handling costs for both.



## Board of Governors

As the governing body of the Postal Service, the 11-member Board of Governors has responsibilities comparable to a board of directors of a publicly held corporation. The Board is composed of nine Governors appointed by the President of the United States with the advice and consent of the Senate. No more than five Governors can be members of the same
political party. The other two members of the Board are the Postmaster General and the Deputy Postmaster General. The Governors appoint the Postmaster General, who serves at their pleasure without a specific term of office. The Governors, together with the Postmaster General, appoint the Deputy Postmaster General.


Standing from left: Mickey D. Barnett, James C. Miller III, Alan C. Kessler, Louis J. Giuliano, Carolyn Lewis Gallagher
Seated from left: James H. Bilbray, Katherine C. Tobin, Ellen C. Williams

James C. Miller III, Chairman Appointed April 2003. Term expires December 2010. Member, Audit and Finance Committee. Chairman emeritus, The CapAnalysis Group. Senior Fellow, Hoover Institution at Stanford University. Former Director, U.S. Office of Management and Budget. Former Chairman, U.S. Federal Trade Commission.
Alan C. Kessler, Vice Chairman Appointed November 2000. Term expires December 2008. Chairman, Strategic Planning Committee. Attorney and entrepreneur. Partner, Wolf, Block, Schorr and Solis-Cohen, LLP. Member, Board of Directors, Philadelphia Industrial Development Corporation. Chairman, Pennsylvania Supreme Court Continuing Legal Education Board.
Mickey D. Barnett Appointed August 2006. Term expires December 2013. Attorney in Albuquerque, New Mexico. Former member, New Mexico State Senate. Former member, Appellate Nominating Commission for the New Mexico Supreme Court of Appeals. Former Legislative Assistant to Senator Pete Dominici of New Mexico.
James H. Bilbray Appointed August 2006. Term expires December 2006. Nominated for a full term that expires December 2015. Attorney in Las Vegas, Nevada. Former member of the U.S. House of Representatives from Nevada. Former member, Nevada State Senate. Former Deputy District Attorney in Clark County, Nevada.

Carolyn Lewis Gallagher Appointed November 2004. Term expires December 2009. Member, Strategic Planning Committee. Member of the President's Commission on the U.S. Postal Service. Former President and Chief Executive Officer of Texwood Furniture, Inc. A Trustee and the immediate past chair of the board of St. Edward's University; and a Trustee of the Texas Employees Retirement System.

Louis J. Giuliano Appointed November 2004. Term expires December 2014. Chairman, Capital Projects Committee. Member, Audit and Finance Committee Former Chairman of the Board of Directors of ITT Industries and President and Chief Executive Officer. Director of The ServiceMaster Company; and Senior Advisor at the Carlyle Group.
Katherine C. Tobin Appointed August 2006. Term Expires December 2012. Chairman, Board of Trustees, Preston High School, Bronx, New York. Member, Advisory Board, Mentor-Net, mentoring network for women in engineering and science. Former head of research teams at Hewlett-Packard Company and Catalyst, a non-profit organization for women in business
Ellen C. Williams Appointed August 2006. Term expires December 2007. Principal, government affairs and lobbying firm. Former Vice Chairman, Kentucky Public Services Commission. Former Commissioner, Governor's Office for Local Development. Former Chairman, Kentucky Republican Party. Staff assistant to former U.S. Representative Larry Hopkins.

John E. Potter Appointed 72nd Postmaster General and Chief Executive Officer of the United States Postal Service in June 2001. Potter has served as Chief Operating Officer and Executive Vice President; Senior Vice President, Operations; Senior Vice President, Labor Relations; and Manager, Capital Metro Operations.

Patrick R. Donahoe Appointed 19th Deputy Postmaster General in April 2005, Donahoe is Chief Operating Officer and has served as Senior Vice President, Operations; Senior Vice President Human Resources; and Vice President, Allegheny Area Operations.

## The Executive Committee

The Executive Committee of the United States Postal Service consists of the Postmaster General, the Deputy Postmaster General, the Chief Operating Officer, the Chief Financial Officer, the Executive Vice Presidents of Human Resources and Marketing, the Senior Vice Presidents of Government Relations and the General Counsel, and the Vice President
of Strategic Planning. The Executive Committee is a decision-making body and its members serve as senior advisors to the Postmaster General. It meets frequently and as necessary to consider topics of importance to the Postal Service.

H. Glen Walker

Chief Financial Officer and Executive Vice President


Thomas G. Day
Senior Vice President Government Relations


Anita J. Bizzotto Chief Marketing Officer and Executive Vice President


Linda A. Kingsley Vice President, Strategic Planning

## A Message from the Audit and Finance Committee

The Audit and Finance Committee assists the Board of Governors in fulfilling its fiduciary responsibilities. The Chairman of the Board affirms the members of the Audit Committee for each calendar year. This year the committee, whose members are Governor Louis J. Giuliano, Governor Carolyn Lewis Gallagher, and I met seven times in conjunction with the regularly scheduled monthly Board meetings.

The certified public accounting firm responsible for the independent audit of the Postal Service financial statements, Ernst \& Young, LLP, reports to the Board through the Audit Committee. The Postal Service Inspector General (OIG) also reports to the Governors and is represented at all Committee meetings.

The Audit and Finance Committee's primary responsibility is oversight of the integrity of the Postal Service's financial statements. The Committee monitors the Postal Service's financial reporting processes, the soundness of internal control procedures, as well as postal rate case development, cash management, and overall financial performance of the Postal Service, to ensure the integrity of its financial statements.

During the year, the Committee reviewed its charter, the audit of the Postal Service Cost and Revenue Analysis, the attribution of cost and estimation of revenues by class of mail; discussed the integrated financial plan for 2007; and reviewed the OIG work plan for 2007.

Also during the year, the Committee reviewed workers compensation programs and processes. These programs include a medical bill review program, anti-fraud programs, and safety awareness programs.

In March, 2006, Ernst \& Young LLP presented their work plan for the financial statement audit, and we concurred with the scope and materiality levels established. We met jointly and independently with Ernst \& Young LLP, the Inspector General, Postal Service management and the Postal Service General Counsel to discuss progress on the audit. We also worked to ensure that the work of the OIG and our external auditor was independent and objective.

Accordingly, the Committee recommended, and the Board approved, the financial statements for 2006.


James C. Miller III Chairman, Audit and Finance Committee December 06, 2006


## A Message from the Chief Financial Officer and Executive Vice President

The Postal Service moved further into record territory as we closed 2006 with an unprecedented seventh straight year of increased productivity and a third consecutive year of positive retained earnings. Guided by our new Strategic Transformation Plan 2006-2010, the Postal Service achieved a net income of $\$ 900$ million, while keeping service and customer satisfaction near all-time highs.

Although First-Class Mail volume declined for the third time in four years, total mail volume rose .7 percent, reaching a new peak of 213.1 billion pieces. At the same time, to serve an expanding U.S. population, we added more than 1.8 million new delivery addresses, increasing the size of our delivery network to a record 146.2 million homes, businesses, and post office boxes.

Despite service improvements, increased convenience, and numerous innovations to improve the value of the mail, the Postal Service continues to be challenged by shifts in customer usage patterns to lower margin mail products. The modest overall decline in First-Class Mail was driven by a much larger 3.3\% decrease in higher-margin single piece letters, which are particularly susceptible to electronic diversion such as on-line bill paymont. Some single-piece First-Class volume migrated to the First-Class workshare letter subclass, which increased $2.1 \%$.

Standard Mail, which surpassed First-Class Mail last year to become our largest mail class, increased by 1.5 percent. While this enabled us to set a new mail volume record, it was the slowest rate of growth for this category since 2002, and it provides lower per piece revenue and margins than the First-Class Mail it replaces.

It is a testament to the quality of our organization's strategic focus and through previous investments in automation, process improvements, and focus at all employee levels that we were able to reduce almost five million workhours in 2006, despite adding over 1.8 million new delivery points and handling 1.4 billion additional pieces of mail. Nevertheless, in the face of the changing mail mix, sustained and evolving competition, and a challenging economic environment - for example, soaring fuel prices added over $\$ 300$ million to our costs - there is a need for even greater productivity in the years ahead. With labor costs representing $78.8 \%$ of our total cost base, a continued focus on workhour reductions is imperative.

A return to more robust mail growth could help relieve the financial pressures we face. Organization efforts to grow the mail are impressive and we remain hopeful that long term they will help to underpin a renaissance in the mail. Of particular note are programs that incorporate front line employees and postmasters in selling the value of the mail. These efforts are supported by Internet strategies and new offerings, such as Flat Rate Priority boxes, that meet the emerging needs of a new generation of mailers. In addition, there appears to be considerable upside - both from revenue and cost perspective - in aggressive targeted investments in new technology to improve flat and parcel processing while building out our platform to support intelligent mail.

As we look to 2007, our performance this year should give us confidence that we can master our challenges and adapt to changes in our environment whatever they should be. I congratulate and thank all Postal employees for their hard work and focus to make 2006 a success. I also thank all our other stakeholders who work with us to make the mail successful, including many just like us who have their futures tied directly to the success of the mail. It was a very solid year.

## HPRenwallar

H. Glen Walker Chief Financial Officer and Executive Vice President


## Financial Section Part I

## Item 1 - Business

## Overview

The United States Postal Service (we) commenced operations on July 1, 1971, as an independent establishment of the executive branch of the United States government. We are governed by an eleven member Board of Governors. The Board is composed of nine Governors appointed by the President of the United States with the advice and consent of the Senate, the Postmaster General and the Deputy Postmaster General. Under the Postal Reorganization Act, we have a legal mandate to offer a "fundamental service" to the American people on a "fair and equitable basis." We fulfill this legal mandate to provide universal service at a fair price by offering a variety of classes of mail services without undue discrimination among our many customers. This means that within each class of mail our price does not unreasonably vary by customer for the levels of service we provide.

We serve individual and commercial customers throughout the nation. We compete for business in the communications, distribution, delivery, advertising and retail markets. The rates and fees for postal services are subject to a regulatory review process controlled by the independent Postal Rate Commission (PRC).

Our mailing services (products) are sold through our almost 37,000 Post Offices, stations, branches, contract postal units, our website www.USPS. com and a large network of consignees. We deliver mail to more than 146 million city, rural, Post Office Box and highway delivery points. We conduct our operations primarily in the domestic market, with international operations representing less than $3 \%$ of our total revenue.

Our labor force is primarily represented by the American Postal Workers Union, National Association of Letter Carriers, National Postal Mail Handlers Union and National Rural Letter Carriers Association. More than $85 \%$ of our career employees are covered by collective bargaining agreements. By law, we consult with management organizations representing most of the employees not covered by collective bargaining agreements. These consultations provide an opportunity to participate directly in the planning, development, and implementation of programs and policies affecting non-bargaining employees in the field. Our management organizations include the National Association of Postal Supervisors, the National League of Postmasters and the National Association of Postmasters of the United States. We participate in federal employee benefit programs as required by statute, for retirement, health benefits and workers' compensation.

We are not subject to regulation by the Securities and Exchange Commission (SEC), nor are we required to produce, publish or file financial reports that comply with the SEC's rules and regulations on financial reporting. In preparing our financial reporting, we are guided by SEC reporting requirements to the extent deemed practical for a nonpublicly traded, government-owned entity with a break-even mandate. Additionally, we make disclosures not required by SEC reporting rules through the publication of certain reports that we either must make, or choose to make public. These additional disclosures on our organization and finances, including our Cost and Revenue Analysis reports, Integrated

Financial Plan, and Revenue, Pieces, and Weight reports, may be found on our website at $w w w . U S P S . c o m / f i n a n c i a l s . ~$

## Segments

We operate in one segment throughout the United States, its possessions, territories and internationally.

## Strategy

The process of strategic planning in the Postal Service includes an ongoing assessment of the business environment, formulation of strategic goals, performance measures and targets, and tracking and integration of major strategic programs. Since its publication in April 2002, our Transformation Plan has provided focus and direction to all Postal Service business and operating activities. It is our principal planning tool for improving the value of mail and sustaining a financially stable enterprise that meet the nation's needs for affordable and reliable universal service. The plan defines our vision and establishes our strategic goals in the areas of service, revenue, cost savings and human capital.

Transformation assures continuity between our longer-term direction and our near-term corporate objectives, which are published each year as our Annual Performance Plan in compliance with the requirements of the Government Performance and Results Act. It helps bridge our internal priorities and operating activities with events and conditions in our larger business environment.

Transformation in the Postal Service is designed to be dynamic and adaptable. For that reason, the plan was updated at the start of this fiscal year, with the publication of our new Strategic Transformation Plan, 2006-2010. This new plan builds on our successes since 2002, and commits us to new advances in service, customer convenience, productivity and employee engagement. We will maintain a tight focus on our core services to ensure that universal and affordable postal services continue to promote communication, reach key audiences and help bind America together. We are committed to continue taking an average of $\$ 1$ billion out of our cost base each year through 2010 while employing equally aggressive measures to grow the business.

During 2006, significant actions were taken on all major strategies described in the plan. These included a number of large-scale efforts designed to bring about fundamental long-term change. Our rate case filing was developed to remedy longstanding cost-coverage issues and to better align mail processing and delivery operations. We continued to enhance our products and add convenient new options for accessing our services. Examples include Premium Forwarding Service, online customs forms and the new Priority Mail flat-rate shoebox, which helped contribute to an increase in revenue.

We launched our visibility strategy with the introduction of the 4-State Customer Barcode at the National Postal Forum. Ultimately, this strategy will allow for tracking individual mailpieces, using a new barcode, supporting systems and processes, with the potential to dramatically increase the value of mail for customers and improve service and operating efficiency. We also implemented multiple enhancements to the PostalOne! system, which forms the foundation for the automation of commercial mail acceptance.

## Financial Section Part I

In our operations, we established broad new internal processes for quality control and timely cross-functional hand-offs. We began live tests with our Flats Sequencing System, the next step in postal mail processing automation. A filing was submitted to the PRC for an advisory opinion on our delivery network redesign. This will support the need for an evolutionary network design. We also started multiple efforts to improve the accuracy and quality of mailing addresses.

The full text of our Strategic Transformation Plan 2006-2010 is available at www.USPS.com.

## Services (Products)

The Postal Service is the centerpiece of the U.S. mailing industry. We provide a wide variety of services and products to meet almost any mailing need. Some of our major services and products are:

## FIRST-CLASS MAIL

Includes postcards, letters, or any other advertisement or merchandise up to 13 ounces. This service (or Express Mail or Priority Mail) is required for personal correspondence, handwritten or typewritten letters and bills or statements of account.

## PRIORITY MAIL

This 1-3-day non-guaranteed delivery service is typically used to send documents, gifts and merchandise.

## EXPRESS MAIL

This overnight money-back guaranteed service includes tracking, proof of delivery and insurance up to $\$ 100$. Delivery is offered to most destinations and is available 365 days a year with no extra charge for weekend and holiday delivery.

## PERIODICALS

Offered for newspaper, magazine and newsletter distribution and requires prior authorization by the Postal Service.

## STANDARD MAIL

Is offered for any item, including advertisements and merchandise weighing less than 16 ounces that are not required to be sent using First-Class Mail. Standard Mail is typically used for bulk advertising to multiple delivery addresses. Content restrictions apply for authorized nonprofit mailers.

## PACKAGE SERVICES

Are offered for any merchandise or printed matter weighing up to 70 pounds. These services include Parcel Post, Bound Printed Matter, Library Mail and Media Mail.

## SPECIAL SERVICES

Offer a variety of enhancements that add value to mail by providing added security, proof of delivery or loss recovery. These services include: Certified Mail, Registered Mail, Delivery Confirmation, Signature Confirmation and insurance up to \$1,000.

## MONEY ORDERS

Are offered as a safe, convenient and economical alternative to sending cash through the mail. They can be purchased at any Post Office as well as from any rural route carrier. Postal money orders are available for any amount up to $\$ 1,000$ and are restricted to a daily purchase limit of $\$ 10,000$ per customer. Money orders can be cashed at any Post Office or can be deposited or negotiated at financial institutions. Money orders are replaced if damaged, lost or stolen.

## Rate and Classification Activity

The PRC is an independent establishment of the executive branch of the United States government. The PRC reviews our proposals to establish and change domestic mail rates, fees and mail classifications. The PRC holds public hearings and issues recommended decisions to the Board of Governors of the Postal Service, who approve, reject, or, in some cases modify the PRC's recommendations. The PRC is also authorized to issue advisory opinions concerning proposed changes in the nature of postal services that affect service on a nationwide or substantially nationwide basis, to recommend decisions regarding rate complaints by interested parties and to report regarding complaints that parties are not receiving postal services in accordance with the policies of the Postal Reorganization Act. The PRC is also responsible for promulgating rules and regulations and establishing procedures deemed necessary and proper to carry out their functions and obligations.

On January 8, 2006, the Postal Service implemented an average 5.4\% postage rate increase across all rate classifications in order to generate revenues to partially fund the escrow requirements set forth in the Postal Civil Service Retirement System Funding Reform Act of 2003, Public Law 108-18 (P.L.108-18).

On May 3, 2006, the Postal Service filed a request with the PRC to increase prices by an average of $8.5 \%$. This request is not across-the-board, but it better aligns our prices with our costs. The filing also includes numerous innovative classification proposals. The most sweeping of these classification proposals is more extensive shape-based pricing. The last rate case of this nature was in 2001. The filing also contains a proposal for a "forever" stamp. This stamp would be sold at the prevailing First-Class Mail single-piece letter rate. Consumers would be able to use this stamp for the prevailing First-Class single-piece rate forever. Other proposals are designed to reduce "undeliverable as addressed" First-Class Mail, improve the handling of Periodicals and enhance our insurance offerings. The PRC has 10 months from the filing date to submit its findings to the Board of Governors for its review.

## Financial Section Part I

In other rate and classification activity, on April 2, 2006, the Postal Service implemented a one-year extension of the provisional Repositionable Notes service. On June 1, 2006, a baseline Negotiated Service Agreement (NSA) with Bookspan was implemented. This is the first NSA involving Standard Mail. On September 13, 2006, a one-year extension of the existing NSA with Capital One was implemented, as was a minor classification change involving the eligibility criteria for Periodical rates.

Information on PRC recommended decisions and pending dockets can be obtained at the PRC website www.prc.gov.

## Competition

The Internet continues to dramatically change the communications market. Within the next decade further innovations such as mobile commerce, broadband, interactive TV, data mining software and new printing technologies will affect the way businesses and consumers interact.

Of greatest impact on us are electronic alternatives to correspondence and transactions, particularly for First-Class Mail items such as business correspondence, bills, statements and customer payments. First-Class Mail volume has already been affected by the Internet, telephone, fax machine and other electronic communications. The Internet and electronic commerce also have a positive impact on our business by stimulating new uses of postal services, such as package delivery and targeted ad mail.

Major corporations now dominate parcel and express markets. Under the current regulatory structure, competitors have far more pricing flexibility to quickly respond to changes in market conditions and to target individual customers for special incentives.

The competitive landscape for postal services is becoming more global. Foreign postal operators are moving outside of their geographic borders and expanding beyond their traditional postal services into offering express delivery, logistics, financial and electronic services. More than a dozen mainly European posts have set up operations in the United States at more than 3,500 locations nationwide. Retail locations, sales offices and full-scale offices of exchange are offering mailing services, parcel, logistics and financial services to the American market. Despite our competitive global products, we have a disadvantage because our international air transportation rates are set by the U.S. government and are not subject to more favorable market-driven rates available to foreign posts. This has contributed to an increase in outbound market share to our foreign competitors.

Intellectual Property
We own intellectual property including trademarks, service marks, patents, copyrights, trade secrets and other proprietary information. We routinely generate intellectual property in the course of developing and improving our systems, products and operations.

## Seasonal Operations

Our operations are seasonal. Mail volume and revenue tends to be greatest in our first fiscal quarter, the fall holiday mailing season, and lowest during the summer, our fourth quarter.

## Customers

We have a very diverse customer base and we are not dependent upon a single customer or small group of customers. We do not report revenue from individual customers. No single customer represents more than two percent of our revenue.

## Government Contracts

No material portion of our business is subject to renegotiation of profits or termination of contracts or subcontracts at the election of the U.S. government.

## Research and Development

We operate a research and development facility in Virginia for design, development and testing of postal equipment and operating systems. While research and development activities are important to our business, these expenditures are not material. Our research and development expenses were $\$ 41$ million for 2006, \$41 million for 2005 and $\$ 51$ million for 2004. We also contract with independent suppliers to conduct research activities that benefit us.

## Environmental Matters

We are not aware of any federal, state or local environmental laws or regulations that will materially affect our financial results or competitive position or result in material capital expenditures. However, we cannot predict the effect on our operations of possible future environmental legislation or regulations.

In response to the continuing threat of terrorism utilizing the mail as the delivery medium for biological attack, the Board of Governors approved the Biohazard Detection System and the Ventilation Filtration System projects. These projects, which are continuing to be deployed, provide a level of protection to our employees and customers from potential biological contamination.

## Number of Employees

At September 30, 2006, we had 696,138 career employees, substantially all of whom resided in the United States. We also had 100,061 non-career employees.

## Financial Section Part I

## Available Information

The United States Postal Service is not subject to the informational requirements of the Securities Exchange Act of 1934 (Exchange Act). We do not file periodic reports, proxy statements or other information with the SEC.

Financial and other information can be accessed on the "About USPS and News" section of our website at www.USPS.com. Information on our website is not incorporated by reference in this document.

We make available, free of charge, copies of our annual report, as soon as reasonably practicable after it is produced. Requests for copies should be sent to:

United States Postal Service
Public Affairs and Communications
475 L'Enfant Plaza, SW
Washington, DC 20260-3100

## Item 2 - Properties

## Real Estate

Our facilities range in size from 50 square feet to 34 acres under one roof, and support retail, delivery, mail processing, maintenance, administrative and support activities.

| Real Estate Inventory | 2006 | 2005 |
| :--- | ---: | ---: |
| (Actual numbers) |  |  |
| Leased Facilities | 25,567 | 25,772 |
| Owned Facilities | 8,437 | 8,399 |
| GSA / Other Government Facilities | 408 | 417 |
| Total Real Estate Inventory | 34,412 | 34,588 |
| Annual Rent Paid to Lessors | $\$ 1,002$ | $\$$ |
| (Dollars in millions) |  |  |

The majority of our small and medium sized facilities support the retail and delivery operations located in virtually every community across this country. Our retail and delivery operations are supported by 32,875 leased or owned facilities. We also provide retail services through 3,951 Contract Postal Units and Community Post Offices where the facility is owned and maintained by the contractor.

| Retail and Delivery Facilities | $\mathbf{2 0 0 6}$ | $\mathbf{2 0 0 5}$ |
| :--- | ---: | ---: |
| (Actual numbers) |  |  |
| Post Offices | 27,318 | 27,385 |
| Classified Branches | 1,522 | 1,540 |
| Classified Stations | 3,457 | 3,498 |
| Carrier Annexes | 578 | 584 |
| Contract Postal Units | 3,014 | 3,116 |
| Community Post Offices | 937 | 1,019 |
| Total Retail and Delivery Facilities | $\mathbf{3 6 , 8 2 6}$ | $\mathbf{3 7 , 1 4 2}$ |

Our larger facilities typically support mail processing operations which move millions of pieces of mail across the country on a daily basis.

| Processing Facilities | 2006 | 2005 |
| :--- | :---: | :---: |
| (Actual numbers) |  |  |
| Processing and Distribution Centers | 269 | 269 |
| Customer Service Facilities | 195 | 195 |
| Bulk Mail Centers | 21 | 21 |
| Priority Mail Processing Centers | 11 | 11 |
| Annexes | 66 | 66 |
| Surface Transfer Centers | 17 | 14 |
| Airmail Processing Centers | 77 | 79 |
| Remote Encoding Centers | 12 | 15 |
| International Service Centers | 5 | 5 |
| Total Processing Facilities | $\mathbf{6 7 3}$ | $\mathbf{6 7 5}$ |

We also have approximately 1,000 other types of facilities including administrative, vehicle maintenance and miscellaneous support facilities.

## Financial Section Part I

## Vehicles

We have one of the largest vehicle fleets in the United States, which includes an extensive fleet of alternative fuel vehicles.

| Vehicle Inventory | 2006 | 2005 |
| :---: | :---: | :---: |
| (Actual numbers) |  |  |
| Delivery and Collection Vehicles $\text { (1/2 - } 2 \text { ton) }$ | 190,932 | 188,673 |
| Mail Transport Vehicles (Tractors and Trailers) | 7,484 | 6,909 |
| Administrative Vehicles and Other Vehicles | 6,296 | 6,533 |
| Service Vehicles (Maintenance) | 5,623 | 5,688 |
| Inspection Service and Law Enforcement Vehicles | 3,212 | 3,293 |
| Mail Transport Vehicles (3-9 ton) | 2,457 | 3,050 |
| Total Vehicles | 216,004 | 214,146 |

## Item 3 - Legal Proceedings

We are subject to various claims and liabilities that arise in the normal course of postal operations. These claims generally relate to labor, tort, and contract disputes and are regularly reviewed by management, and where significant, by the Audit and Finance Committee of the Board of Governors, or the full Board of Governors. In our evaluation, no single claim is material to our financial statements taken as a whole. We have accrued in our financial statements of September 30, 2006, the estimated impact of those claims we think it is probable we will pay. See Note 8, Contingent Liabilities in Notes to the Financial Statements for additional information.

## Item 4 - Submission of Matters to a Vote of Security Holders

Not applicable to the United States Postal Service. As an "independent establishment of the executive branch of the United States government," we do not issue stock or related securities.


## Item 5 - Market for Registrant's Common Equity and Related Stockholder Matters

Not applicable to the United States Postal Service. As an "independent establishment of the executive branch of the United States government," we do not issue stock or related securities.

## Item 6 - Selected Financial Information

See the Financial History Summary and Selected Quarterly Financial Data sections of this report.

## Cautionary Statements

Statements contained in Management's Discussion and Analysis represent our best estimate of the trends we know about, the trends we anticipate and the trends we think are relevant to our future operations. However, actual results may be different from our estimates. Certain forward-looking statements are included in this report and use such words as "may," "will," "expect," "believe," "plan" or other similar terminology. These statements reflect our current expectations regarding future events and operating performance as of the date of this report. These forward-looking statements involve a number of risks and uncertainties.

The following are some of the factors that could cause actual results to differ materially from those expressed in, or underlying, our forwardlooking statements: effectiveness of operating initiatives; success in advertising and promotional efforts; changes in national and local business and economic conditions, including their impact on consumer and business confidence; fluctuations in currency exchange and interest rates; labor and other operating costs; oil, fuel and other transportation costs; the effects of war and terrorist activities; competition, including pricing and marketing initiatives and new product offerings by our competitors; consumer preferences or perceptions concerning our product offerings; spending patterns and demographic trends; availability of qualified personnel; severe weather conditions; effects of legal claims; cost and deployment of capital; changes in laws and regulations; and changes in applicable accounting policies and practices. The foregoing list of important factors is not all-inclusive. We have no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

# Item 7 - Management's Discussion and Analysis of Financial Condition and Results of Operations 


#### Abstract

Volume and Revenue Revenue for 2006 was $\$ 72,817$ million, an increase of $\$ 2,824$ million over last year. This was primarily due to an increase in average postage rates of $5.4 \%$ across all rate classifications implemented on January 8, 2006. Total volume in 2006 of 213.1 billion pieces was 1.4 billion pieces or $0.7 \%$ above last year. Standard Mail had the largest volume increase of all postal products with 1.5 billion additional pieces or $1.5 \%$ over 2005. Total volume declined in the first quarter by $1.5 \%$ compared to the first quarter of 2005, but grew an average of $2.3 \%$ in quarters two and three when compared to the same period last year. In the fourth quarter, volume declined $0.1 \%$ compared to quarter four of 2005 , or 64 million pieces as a result of the slowing economy.


| Mail Volume by Type | 2006 | 2005 | 2004 |
| :--- | ---: | ---: | ---: |
| (Pieces in millions) |  |  |  |
| Standard Mail | 102,460 | 100,942 | 95,564 |
| First-Class Mail | 97,617 | 98,071 | 97,926 |
| Periodicals | 9,023 | 9,070 | 9,135 |
| Package Services | 1,175 | 1,166 | 1,132 |
| Priority Mail | 924 | 887 | 849 |
| Express Mail | 56 | 55 | 54 |
| International | 793 | 852 | 844 |
| Other * | 1,090 | 700 | 602 |
| Total Mail Volume by Type | $\mathbf{2 1 3 , 1 3 8}$ | $\mathbf{2 1 1 , 7 4 3}$ | $\mathbf{2 0 6 , 1 0 6}$ |
| *Postal Service volume, free matter for the blind and Mailgrams included in the "Other" category. |  |  |  |

## Financial Section Part II

Standard Mail volume exceeded First-Class Mail volume for the second consecutive year. Standard Mail's volume growth in 2006 was the slowest since 2002, when advertising expenditures declined throughout the economy as a result of a recession. The softness in Standard Mail volume growth is attributable to lackluster growth in Standard Regular Mail of $1.5 \%$ as well as a decline of $13.4 \%$ in Nonprofit Enhanced Carrier Route Mail. Despite these weaknesses, Standard Mail continues to hold its ground in the advertising market by virtue of its two dominant characteristics; it can be targeted to specific audiences, and its effectiveness can be measured by the customer.


As shown on the chart above the change in mail mix has a large impact on our revenue. If the mail mix had remained the way it was in 2001 we would have had an estimated additional $\$ 2.5$ billion in revenue in 2006.

First-Class Mail volume, our largest mail class until 2005, decreased slightly in 2006, declining for the third time in the last four years. An increase of 1,075 million pieces or $2.1 \%$ in workshare First-Class letters partially offset the continuing decline in single-piece volume, which was down 1,529 million pieces or $3.3 \%$. The long-term continued decline in single-piece volume reflects the impact of electronic diversion as businesses, nonprofit organizations, governments, and households increasingly automate transactions and divert correspondence to the Internet. Consolidation in the pre-bar-coded mailer market suggests that some of the single-piece First-Class Mail may be migrating to workshare

First-Class Mail. Although workshare First-Class Mail volume increased in 2006, the growth rate was less than half the growth rate in 2005. Workshare letters are also affected by electronic diversion, but to a lesser extent. A slowdown in credit card solicitations may have put added downward pressure on workshare letter growth.


For the second year in a row, Priority Mail volume increased. The 4.1\% growth rate was especially encouraging in light of the January rate increase since demand for Priority Mail is relatively price sensitive. Four factors continue to drive this performance. First, we have worked to consistently improve Priority Mail service performance. Second, Priority Mail is increasingly easy to use. Customers can purchase postage and print mailing labels with free delivery confirmation through Click-N-Ship at http://www.USPS.com/onlinepostage/ or on commercial websites. Carrier pickup saves customers a trip to the Post Office and our flat rate envelope and flat rate boxes simplify Priority Mail use further. Third, prior to the January 8, 2006 rate increase, Priority Mail rates had not changed since June 2002, while our competitors' published rates have increased almost annually during the same period. Finally, the increase in our competitors' surcharges for fuel, residential delivery, and delivery in rural areas make Priority Mail a cost effective choice.

We continue to develop new Priority Mail products such as Priority Mail flat-rate boxes which allow customers to send Priority Mail at a flat rate price of $\$ 8.10$ regardless of the weight of the box. Originally launched in November 2004 with two different shaped boxes, in 2006 we added a Priority Mail shoebox.

Express Mail volume increased 475,000 pieces over 2005, and like Priority Mail, Express Mail had benefited from continued rate stability, and the impact of surcharges imposed by private sector competitors, as well as website access on www.USPS.com. This is the second consecutive year of volume increases for Express Mail after four years of declines.

## Financial Section Part II

Package Services volume increased 9 million pieces, or 0.8\% over 2005. A volume increase in Bound Printed Matter of $6 \%$ or 35 million pieces was partially offset by declines of $6.5 \%$ or 25 million pieces in Parcel Post and Media Mail of 2 million pieces or $1.2 \%$. The Parcel Select component of Parcel Post was adversely affected by three major parcel consolidators which ceased operations in 2006.

Periodical Mail volume declined $0.5 \%$ compared to 2005 continuing a long-term trend, as businesses and consumers utilize less hard-copy material and increasingly rely on the Internet as a substitute for hardcopy publication of news, information and entertainment.

| Revenue | 2006 | 2005 | 2004 |
| :--- | ---: | ---: | ---: | ---: |
| (Dollars in millions) |  |  |  |
| First-Class Mail | $\$ 37,039$ | $\$ 36,062$ | $\$ 36,377$ |
| Standard Mail | 19,877 | 18,953 | 18,123 |
| Priority Mail | 5,042 | 4,634 | 4,421 |
| Package Services | 2,259 | 2,201 | 2,207 |
| Periodicals | 2,215 | 2,161 | 2,192 |
| Express Mail | 918 | 872 | 853 |
| International | 1,794 | 1,765 | 1,696 |
| Other * | 3,673 | 3,345 | 3,160 |
| Total Revenue | $\mathbf{\$ 7 2 , 8 1 7}$ | $\mathbf{\$ 6 9 , 9 9 3}$ | $\mathbf{\$ ~ 6 9 , 0 2 9}$ |

*Included in the "Other" category are special services revenue, other income and investment income.

## Operating Expenses

Operating expenses are comprised of Compensation and Benefits, Transportation, Supplies and Services, Depreciation and Amortization and Other Expenses.

In 2006 operating expenses of $\$ 71,684$ million were $\$ 3,401$ million or $5 \%$ more than 2005. The increase was driven primarily by a $4.4 \%$ increase in compensation and benefits, and an $11.2 \%$ increase in transportation expenses. Increasing fuel prices contributed significantly to the increase in transportation expenses and also contributed to increased compensation and benefits expenses through their impact on employee cost-of-living adjustments (COLAs). Compensation and benefits expense growth was also influenced by contractual pay increases and retirement and health benefits costs. These same factors drove the $\$ 2,432$ million increase in operating expenses in 2005, compared to 2004.

| Operating Expenses | 2006 | 2005 | 2004 |
| :--- | ---: | ---: | ---: | ---: |
| (Dolars in millions) |  |  |  |
| Compensation and Benefits * | $\$ 56,281$ | $\$ 53,932$ | $\$ 52,134$ |
| Transportation | 6,045 | 5,437 | 4,969 |
| Supplies and Services * * | 2,643 | 2,557 | 2,423 |
| Depreciation and Amortization | 2,149 | 2,089 | 2,145 |
| Other Expenses * * | 4,566 | 4,268 | 4,180 |
| Total Operating Expenses | $\mathbf{\$ 7 1 , 6 8 4}$ | $\mathbf{\$ ~ 6 8 , 2 8 3}$ | $\mathbf{\$ ~ 6 5 , 8 5 1}$ |

* Does not include interest on deferred retirement obligations. Interest is not considered an operating expense on the financial statements.
*     * Presentation change moved advertising expense from Other Expenses to Supplies and Services in 2005 and 2004.


## Compensation and Benefits

Personnel compensation and benefits, including interest on deferred retirement obligations, comprised $78.6 \%$ of our total expenses. These costs grew $\$ 2,317$ million or $4.3 \%$ in 2006. This year's growth was due primarily to contractual pay increases, COLAs, and health benefits payments for current and retired employees. Our 2006 average hourly labor cost increased by $4.7 \%$, and our 2006 health benefits expense for current employees and retirees increased by $\$ 387$ million to $\$ 6,982$ million. This was $9.7 \%$ of total expenses. Workers' compensation increased $\$ 441$ million over 2005. This accounted for almost $20 \%$ of the total personnel compensation and benefits growth in 2006. See Workers' Compensation in this section for additional information.

The 2005 increase of $\$ 1,958$ million in compensation and benefits expenses was driven by the same factors as the 2006 increase, although COLAs were smaller in 2005. Average hourly labor rates in 2005 increased by $2.5 \%$ over 2004. In 2004 the increase in compensation and benefits was partially offset by a $\$ 401$ million decrease in workers compensation expenses.

| Compensation and Benefits <br> Expense |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| (Dollars in millions) | 2006 | 2005 | $\mathbf{2 0 0 4}$ |  |
| Compensation | $\$ 40,570$ | $\$ 39,299$ | $\$ 37,876$ |  |
| Retirement | 7,237 | 7,073 | 6,574 |  |
| Health Benefits | 5,345 | 5,100 | 4,845 |  |
| Retiree Health Benefits | 1,637 | 1,495 | 1,313 |  |
| Workers' Compensation | 1,279 | 838 | 1,239 |  |
| Other | 444 | 390 | 390 |  |
| Total * | $\mathbf{\$ ~ 5 6 , 5 1 2}$ | $\mathbf{\$ ~ 5 4 , 1 9 5}$ | $\mathbf{\$ ~ 5 2 , 2 3 7}$ |  |
| *Equals compensation and benefits plus interest on deferred retirement. |  |  |  |  |

## Financial Section Part II

In addition to labor and benefits rates, workhours are a major driver of our compensation and benefits expense. This year's growth in costs was slightly tempered by a reduction of almost 5 million workhours or $0.3 \%$. The 2006 workhour reduction is the sixth year out of seven in which workhours have been reduced. In 2006, mail processing, customer service and city delivery workhours decreased 7 million compared to 2005, while rural delivery experienced an almost 7 million increase in workhours. The rural delivery workhour growth was driven by the addition of over one million new delivery points and by increased mail volume.

Since 2000, we have cumulatively eliminated 867 million workhours, which has been the single largest contributor to the ongoing achievement of our savings targets.

| Workhours by Function | 2006 | 2005 | 2004 |
| :--- | ---: | ---: | ---: |
| Workhours in thousands) |  |  |  |
| City Delivery | 468,918 | 471,071 | 464,683 |
| Mail Processing | 332,269 | 336,210 | 336,737 |
| Customer Services \& Retail * | 246,538 | 247,512 | 248,097 |
| Rural Delivery | 186,164 | 179,549 | 171,628 |
| Plant \& Equipment Maintenance | 81,366 | 80,867 | 81,302 |
| Vehicle Services | 32,116 | 31,880 | 31,947 |
| Operations Support | 9,882 | 9,606 | 9,077 |
| Limited Duty \& Rehabilitation | 375 | 3,604 | 6,356 |
| Postmasters, Managers, |  |  |  |
| Supervisors, Administration, | 101,101 | 102,954 | 102,494 |
| and Other * | $\mathbf{1 , 4 5 8 , 7 2 9}$ | $\mathbf{1 , 4 6 3 , 2 5 3}$ | $\mathbf{1 , 4 5 2 , 3 2 1}$ |

* Due to a change in calculating customer service hours we have adjusted hours to be presented on a comparable basis. Total workhours are not changed.

More than $85 \%$ of our career employees are covered by collective bargaining agreements. Our major collective bargaining agreements all expire on November 20, 2006, and currently require annual basic pay increases and semi-annual COLAs.

Our non-bargaining employees receive pay increases only through a pay-for-performance program that makes meaningful distinctions in performance. These employees do not receive automatic salary increases, nor do they receive COLAs or locality pay.

## Retirement Expense

Our employees participate in one of three retirement programs of the U.S. government based on the starting date of their employment with the federal government. These programs are the Civil Service Retirement System (CSRS), the Dual CSRS/Social Security System (Dual CSRS), and the Federal Employees Retirement System (FERS). See Note 10,

Retirement Programs in Notes to the Financial Statements for additional information.

The programs are administered by the Office of Personnel Management (OPM). The expenses of all of our retirement programs are included in compensation and benefits expense.

The implementation of P.L.108-18, did not alter the fact that retirement expenses remain a significant portion of our total expenses. Retirement expenses for current employees, including interest on deferred retirement obligations, represented 10.1\% of our total expenses in 2006 and 10.3\% in 2005.

As described in the Notes to the Financial Statements, Note 2, Summary of Significant Accounting Policies, we account for our participation in the retirement programs of the U.S. Government under multi-employer plan accounting rules, in accordance with Financial Accounting Standard Board Statement 87, Employers' Accounting for Pension Costs. Although the Civil Service Retirement and Disability Fund (CSRDF) is a single fund and does not maintain separate accounts for individual agencies, the following table provides OPM's estimation of the funding status of the CSRS and FERS programs for Postal Service participants as of September 30, 2005. This is the most recent data provided by OPM.

| Present Value Analysis of <br> Retirement Programs |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| (Dollars in billions as of 09/30/05) |  |  |  |  |  |  |
| Present Value of Benefits | $\$$ | 196.9 | $\$$ | 81.2 | $\$$ | 278.1 |
| Present Value of Contributions * | 12.3 |  | 36.6 |  | 48.9 |  |
| Current Fund Balance | 180.9 |  | 52.9 | 233.8 |  |  |
| Surplus (Deficit) | $\mathbf{\$}$ | $\mathbf{( 3 . 7 )}$ | $\mathbf{\$}$ | $\mathbf{8 . 3}$ | $\mathbf{\$}$ | $\mathbf{4 . 6}$ |
| ${ }^{*}$ Expected employer and employee contributions |  |  |  |  |  |  |

## Public Law 108-18

The Postal Civil Service Retirement System Funding Reform Act of 2003, P.L.108-18, changed the way we fund our CSRS obligations and altered the related schedules for our payments to the CSRDF. The law was enacted in response to a November 2002 review of funding estimates, including Postal Service payments and returns earned by the CSRDF. OPM determined that, at the end of 2002, we had funded more than would be needed to cover the future benefits expected to be paid to our employees and retirees participating in CSRS under the current law through 2002. P.L.108-18 required as of May 2003, that we begin to fund our obligations to the CSRDF based on dynamic assumptions. The dynamic funding assumptions include the full value of future benefits to our employees related to military or volunteer service when calculating the actuarial present value of future benefits by OPM. Under the previously existing law, military and voluntary service costs were funded by the United States Treasury Department.

## Financial Section Part II

As calculated by OPM, the recognition of military service credit effectively transferred $\$ 27$ billion in obligations from U.S. taxpayers to our ratepayers. This assumption of funding responsibility by the Postal Service changed our CSRS funding status at the end of 2002 from being overfunded to being underfunded. Use of dynamic assumptions for the valuation also increased our biweekly payroll contribution for CSRS employees' retirement from 7.0\% of basic pay to 17.4\%.

In addition to the 17.4\% employer contribution, we make annual payments on the excess of the actuarial present value of future benefits over the actuarial present value of plan assets, future plan contributions, earnings, and other factors. This amount is referred to as the "supplemental liability" and is calculated by OPM each year. See Note 10, Retirement Programs in Notes to the Financial Statements for additional information.

## Use of P.L.108-18 "Savings"

P.L.108-18 identifies as "savings" the difference between the contributions we would have made to the CSRDF had the legislation not been enacted and the contributions we now make under the law.

In 2004, as required by law, we used "savings" of $\$ 2.7$ billion to reduce our outstanding debt to the U.S. Treasury. In addition to the required debt reduction we further reduced our debt by an additional $\$ 2.8$ billion, for a total debt reduction of $\$ 5.5$ billion. In 2005 we paid our remaining debt of $\$ 1.8$ billion, and used the remainder of the "savings" to offset operational expenses and hold postage rates steady.

Pending future legislation, any "savings" after 2005 must be placed in escrow. To partially fund the 2006 escrow requirement, we raised postage rates an average of $5.4 \%$ across all rate classifications on January 8, 2006. On September 30, 2006, we placed $\$ 2$,958 million into a restricted cash account.

## Health Benefits

We participate in the Federal Employees Health Benefits Program (FEHBP) which is administered by OPM. Eligible postal employees with at least five consecutive years participation in the FEHBP immediately preceding retirement are entitled to continue FEHBP coverage after retirement. We account for our employee and retiree health benefit costs as an expense in the period our contribution is due and payable to FEHBP using multiemployer plan accounting rules in accordance with Financial Accounting Standards Board Statement 106, Employers' Accounting for Postretirement Benefits Other Than Pensions.

The drivers of our active employee health care costs are the number of employees electing coverage and the premium costs of the plans they select. Premiums for each plan participating in FEHBP are determined annually by OPM. In 2006, health benefit expenses for active employees were $\$ 5,345$ million, an increase of $\$ 245$ million over 2005. This was $7.4 \%$ of our total expenses. The 2005 expense of $\$ 5,100$ million was 7.4\% of our total expenses and increased by $\$ 255$ million over 2004 when employee health benefits were $7.3 \%$ of our total expense.

Retiree health benefit costs, which are $2.3 \%$ of our total expenses, were $\$ 1,637$ million in 2006 up from $\$ 1,495$ million in 2005 and $\$ 1,313$ million in 2004. This cost has risen steadily over the last three years, and has more than doubled since 2000, driven by increases in FEHBP premium costs, an increasing number of annuitants enrolled in the plan, and the declining number of annuitants for whom a portion of the premium cost is allocable to Post Office Department service. The combined effects of these drivers increased retiree health benefit costs by $9.5 \%$ or $\$ 142$ million in 2006 and $13.9 \%$ or $\$ 182$ million in 2005.

In September 2006, OPM announced a 1.8\% average increase in health benefit premiums, to take effect in January 2007, following a 6.6\% increase in January 2006. A major factor in the lower health benefit premiums is a one time change by OPM which released a health benefits fund surplus to lower the cost. As of the end of 2006, there were approximately 448,000 Postal Service annuitants and survivors compared to 444,000 in 2005 and 438,000 in 2004. We estimate that more than 200,000 of our current employees will be eligible for retirement by 2008.

As an independent establishment of the U.S. government, our participation in FEHBP requires us to account for this expense using multi-employer plan accounting rules. If we were not a participant in the federal government plan, we would be required to record and disclose our obligation for future health benefit obligations. Because there are several areas of judgment involved in calculating this obligation, estimates can vary widely based on the assumptions used. Based on September 30, 2006, data, we estimate, that if we sponsored our own plan at similar costs and benefits to the federal plans, the 2006 present value of future premium payments to be between $\$ 50$ billion and $\$ 58$ billion. Based on September 30, 2005, data, we estimated the 2005 value of future payments to be between $\$ 50$ billion and $\$ 59$ billion. In both cases, the range in the estimate exists only because long-term medical inflation assumptions differed by $1 \%$.

## Workers' Compensation

Our employees are covered by the Federal Employees' Compensation Act, administered by the Department of Labor's Office of Workers' Compensation Programs (OWCP) which makes all decisions regarding injured workers' eligibility for benefits. However, we pay all workers' compensation claims from postal funds.

We record as a liability the present value of all future payments we expect to make to those employees receiving workers' compensation. At the end of 2006, we estimate our total liability for future workers' compensation costs at $\$ 7,863$ million, an increase of $\$ 342$ million or $4.5 \%$ from 2005. In 2005 our liability declined $\$ 58$ million or $0.8 \%$ from 2004.

In 2006 we experienced a $2.3 \%$ decrease in the number of paid medical claims and a $1.7 \%$ decrease in the number of paid compensation claims. Although the number of paid claims decreased, the actual cost of claims increased $\$ 45$ million over 2005. A factor in this increase was the 3.5\% January 2006 COLA which raised the payments to all compensation

## Financial Section Part II

claimants on the rolls. The $\$ 45$ million increase in the cost of claims also was the driver behind the $\$ 342$ million increase in our total liability. In 2005 we experienced a $4.4 \%$ decrease in the number of paid medical claims and a $5.5 \%$ decrease in the number of paid compensation claims. The total expenditure in 2005 was $\$ 12$ million lower than 2004.

The lower number of claims are a result of our efforts to prevent workplace injuries and our joint initiative with OWCP to increase the number of injured employees returned to work. There have been a total of 809 successful outplacements and rehabilitations in our fourth year of a five-year program to outplace 1,000 employees from the workers' compensation roles. This program has long-term impacts to the cost of workers' compensation by reducing the base costs. Finally, OWCP has instituted a more rigorous review of medical bills to lower costs. See Note 11, Workers Compensation in the Notes to the Financial Statements for additional information.

## Transportation Expenses

Transportation expenses for 2006 were $\$ 6,045$ million, an increase of $\$ 608$ million or $11.2 \%$ over 2005 expenses. A large part of this increase was due to increased fuel expenses of $\$ 307$ million. We continue to implement a number of measures to control fuel expenditures. These efforts focus on leveraging our size and buying power to obtain more favorable pricing by purchasing fuel in bulk. For example, we minimize our fuel cost for certain highway contract routes by consolidating our fuel purchases. We also purchase fuel in bulk through the Defense Energy Support Center. Transportation expenses in 2005 were $\$ 5,437$ million, an increase of $\$ 468$ million over 2004 and were driven by many of the same factors mentioned above.

| Transportation Expense | 2006 | 2005 |  | 2004 |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| (Dollars in millions) |  |  |  |  |  |  |
| Air Transportation | $\$$ | 2,771 | $\$$ | 2,445 | $\$$ | 2,185 |
| Highway Transportation | 2,977 | 2,658 |  | 2,423 |  |  |
| Other Transportation | 297 | 334 | 361 |  |  |  |
| Total Transportation Expense | $\mathbf{\$}$ | $\mathbf{6 , 0 4 5}$ | $\mathbf{\$}$ | $\mathbf{5 , 4 3 7}$ | $\mathbf{\$}$ | $\mathbf{4 , 9 6 9}$ |

## AIR TRANSPORTATION

Air transportation expenses for 2006 were $\$ 2,771$ million, an increase of $\$ 326$ million over 2005. This increase is primarily due to increased fuel charges as well as increased mail volume and contractual rate increases for our dedicated air transporter. During 2006, the index by which jet fuel costs are adjusted increased $45.4 \%$, resulting in an increase in fuel costs of approximately $\$ 130$ million. Increased mail volume added an additional \$33 million in fuel costs and more air mail volume increased costs by \$51 million. Contractual rate increases contributed an additional $\$ 77$ million in air transportation costs.

Air transportation expenses for 2005 were $\$ 2,445$ million, an increase of $\$ 260$ million over 2004. As with the current year, 2005 expenses were affected by increasing fuel cost and mail volume. Jet fuel costs attributed to fuel price increases added almost $\$ 83$ million and extra fuel cost from added mail volume accounted for $\$ 26$ million.

## HIGHWAY TRANSPORTATION

Highway transportation expenses increased by $\$ 319$ million in 2006 as fuel prices and volume increased. Diesel fuel used by our highway contract routes increased $\$ 144$ million, while increased volume and usage of highway transportation added another $\$ 102$ million in expense over 2005 totals. Contractual rate increases accounted for an additional \$73 million.

In 2005, our highway transportation expenses increased by $\$ 235$ million mainly driven by fuel prices and volume increases. Diesel fuel costs rose by $\$ 102$ million. Contractual rate increases accounted for an additional $\$ 79$ million while increased volume and usage of highway transportation added another \$54 million in expense over 2004.

## OTHER TRANSPORTATION

Other transportation expenses decreased $\$ 37$ million in 2006. International mail transportation costs decreased $\$ 47$ million. This decline was partially offset by increases in rail transportation and water transportation of $\$ 10$ million.

Other transportation expenses decreased by $\$ 27$ million in 2005 primarily as a result of our decision to reduce the use of rail to transport mail and shift this mail onto highway routes. This was done as a result of the higher service performance scores that our highway contractors were achieving.

## Aviation Security

On October 4, 2006, the President signed into law the Fiscal Year 2007 Homeland Security Appropriations Act, P.L.109-295. The Act requires the Secretary of Homeland Security to research, develop and procure new technology for screening cargo on passenger aircraft at the earliest date practicable. It also requires the Transportation Security Administration (TSA) to utilize existing checked baggage explosive detection equipment and screeners to screen cargo carried on passenger aircraft to the extent practicable until the new technologies are available. It is unclear whether the TSA will use such equipment to increase mail screening in order to meet the requirement. The law also requires the TSA to report air cargo inspection statistics on a quarterly basis, including the total number of packages. The Postal Service will continue to monitor and communicate with TSA as it implements these legislative mandates. Mail on commercial aircraft is considered air cargo for these purposes.

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## Supplies and Services

Supplies and services expenses of $\$ 2,643$ million increased $\$ 86$ million in 2006. Expenses for professional, consulting and other services increased approximately $\$ 57$ million compared to the same period last year. This increase was largely due to increased credit and debit card transaction and processing fees of $\$ 19$ million. Supplies expense increased approximately $\$ 16$ million and equipment rental and repair charges increased $\$ 19$ million. These were offset by a decline in advertising expenses of \$5 million.

In 2005, supplies and services expense charges were $\$ 2,557$ million, an increase of $\$ 134$ million over 2004. This was attributed to increases of $\$ 103$ million in supplies for items such as mail transportation equipment and advertising increases of $\$ 35$ million. Offsetting some of the increase was a reduction in equipment repairs and rental expenses, which declined by $\$ 39$ million in 2005.

## Depreciation and Amortization

Depreciation and amortization expenses of $\$ 2,149$ million in 2006 were $\$ 60$ million or $2.9 \%$ more than last year. This increase is primarily due to increased deployment of equipment purchased under the emergency preparedness program and new mail processing equipment. Depreciation expenses of $\$ 2,089$ million in 2005 decreased $\$ 56$ million or $2.6 \%$ from 2004. See Note 13, Emergency Preparedness Funding in the Notes to the Financial Statements for additional information.

## Other Expenses

Other expenses were $\$ 4,566$ million in 2006, an increase of $\$ 298$ million or $7 \%$. The major components and costs included in this category are rent and utilities of $\$ 1,721$ million, vehicle maintenance services of \$1,194 million, information technology of $\$ 395$ million, communications of $\$ 254$ million, travel and training of $\$ 236$ million and facility repairs and alterations of $\$ 224$ million. In 2005, other expenses increased by $\$ 88$ million over 2004.

Rent and utilities were up $\$ 132$ million or $8.3 \%$ over 2005, driven by a $\$ 60$ million increase in electricity cost. Vehicle maintenance services increased by $\$ 159$ million, or $15.3 \%$, driven by an aging fleet and increasing fuel prices. The same was true in 2005 when the increase was $\$ 114$ million or $12.3 \%$ over 2004. Communications expense was virtually unchanged from 2005. In 2005 communication costs increased by $\$ 35$ million or $16.3 \%$. This was mainly from upgrading the communication lines in many of our offices. Information technology costs also remained relatively flat with a small decline of $\$ 3$ million in 2006. In 2005 these costs decreased $\$ 78$ million or $16.4 \%$ from 2004. This reflected the downward price trend in this industry and favorable negotiations on software maintenance and licensing agreements. Facility maintenance expenses were virtually unchanged in 2006 from 2005 while declining $\$ 21$ million or $8.6 \%$ from 2004 to 2005 as repair projects declined that year.

In 2006 our provision for contingent liabilities decreased $\$ 27$ million. In 2005, we significantly increased our provision due to an unfavorable settlement of three labor-related arbitration cases. These cases contributed approximately $\$ 115$ million to the increase in other expenses.

## Service and Performance

Management monitors several key statistics to determine performance against our service standards. The major indicators we monitor are the External First-Class (EXFC) on-time mail delivery scores and the Customer Satisfaction Measurement (CSM) scores.

EXFC is an independently administered system that provides an external measure of delivery performance from collection box to mailbox. Although not a system-wide measurement of all First-Class Mail performance, EXFC continuously tests a panel of 463 3-digit ZIP Code areas selected on the basis of geographic area and volume density, thereby providing a measure of service performance from the customer's point of view. Results of these measures for the last four quarters are listed below.

| EXFC Service Performance Scores | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
| :---: | :---: | :---: | :---: | :---: |
| (Percentage delivered on time) |  |  |  |  |
| Overnight Delivery | 94 | 95 | 95 | 95 |
| 2-Day Delivery | 88 | 89 | 91 | 92 |
| 3-Day Delivery | 83 | 86 | 91 | 90 |

CSM is an independently administered survey of customer opinions of key areas of service to customers. Customer satisfaction has declined from last year's high of $94 \%$ and we are working to improve this measure. The following table shows the results of these measures for the last four quarters.

| Customer Satisfaction |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Measurement | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
| (Percentage) |  |  |  |  |
| Service rated excellent, <br> very good or good | 92 | 91 | 92 | 92 |

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## Productivity

We use a single indicator to measure productivity, which is called total factor productivity (TFP). TFP measures the change in the relationship between outputs, or workload, and all the resources used in producing these outputs. Our main output is delivered mail, special services and carrier service to an expanding delivery network. Our main inputs include labor, materials, transportation and capital deployed.

During 2006, TFP improved $0.4 \%$. This improvement is equivalent to $\$ 255$ million in expense reductions and marks our seventh consecutive year of TFP growth, equivalent to an expense reduction of $\$ 7.0$ billion over this time. Weighted mail volume grew $0.3 \%$ and other outputs grew by $2.8 \%$ and, when combined with $1.5 \%$ delivery point growth, yielded an $0.8 \%$ increase in workload. We were able to achieve TFP growth by holding increases in resources usage to a lower level than the increase in workload. The following graph shows the development of TFP since 1971.


## Capital Investments

The Board of Governors approves the budget for investments in capital each year. The Board also approves all major capital projects, generally defined as projects greater than $\$ 25$ million. Fiscal Year 2006 began with 44 Board-approved projects in progress, representing $\$ 6.5$ billion in approved capital. During the year, the Board approved 8 new projects which totaled $\$ 882$ million in capital. A total of 15 projects representing $\$ 1.2$ billion in approved funding were completed. Thus, the year ended with 37 open projects amounting to $\$ 6.2$ billion in approved capital.

While the funding for a project is authorized in one year, the commitment or contract to purchase or build may occur over several years. By year end, approximately $\$ 5.1$ billion had been committed on these 37 projects. Actual payment for these projects, or capital cash outlays, will also occur over several years. Through the end of 2006, approximately $\$ 3.5$ billion has been paid for the 37 projects.

Of the 37 active Board-approved projects, 25 were for mail processing equipment, 9 for facilities and 3 for other projects such as retail equipment and human resources shared services.

Our total capital commitment plan for 2007 is $\$ 3.5$ billion, with cash outlays planned at $\$ 2.2$ billion, of which approximately $\$ 1.5$ billion are for commitments made in prior years and the remaining $\$ 700$ million for new commitments in 2007.

Our capital plan supports future needs in developing and implementing new automation equipment that will increase our operating efficiency. These programs will reduce workhours in our distribution, processing and delivery operations. Our primary focus will be on projects that generate a high return on investment. We will continue to invest funds to maintain our infrastructure, including facilities, vehicles and technology systems.

Our facilities program will continue to address life, health, safety and security issues. We will invest in facilities to support our network requirements. We intend to maintain our infrastructure through high priority replacement projects and ongoing repair and alteration projects.

## Financing Activities

## DEBT

As an "independent establishment of the executive branch of the United States government," we receive no tax dollars for ongoing operations. We are self supporting, and have not received an appropriation for operational costs since 1982. The last time we received any substantial contribution of capital from the U.S. government was in calendar year 1977. We fund our operations chiefly through cash generated from operations. However, unlike companies in the private sector, we are not permitted to raise capital through the equity markets. Consequently our only long term source of outside capital is through borrowing. The uncertainty of the rate setting process influences our cash management strategy.

The amount we borrow is largely determined by the difference between our cash flow from operations, our escrow requirement, and our capital cash outlays. Our capital cash outlays are the funds invested back into the business for capital investments in new facilities, new automation equipment and new services. On September 30, 2006, after placing $\$ 2,958$ million into a restricted escrow account, we borrowed $\$ 2.1$ billion to fund our capital and operational needs.

In 2005 we paid off all existing debt through cash flows created by "savings" from P.L.108-18. This was the first time since the Postal Reorganization Act of 1970 that we ended the year with no debt obligations outstanding.


## Interest Expense

Our 2004 and 2005 debt consisted of short-term debt obligations, which provided us with the flexibility to repay debt with available cash on a daily basis. A major benefit of the short-term obligations was the reduction in interest expense payable to the Federal Financing Bank. As a result, we were able to virtually eliminate interest on debt in 2004, 2005 and 2006 and interest expense on borrowings was the lowest since postal reorganization in the early 1970s.


## Interest and Investment Income

When we determine that our funds exceed our current needs, we invest those funds with the U.S. Treasury's Bureau of Public Debt in overnight securities issued by the U.S. Treasury. With reduced or zero debt to repay, we took advantage of a build up of cash and rise in short term interest rates to earn investment income of $\$ 140$ million in 2006 and $\$ 60$ million in 2005.

We also record imputed interest on the funds owed to us under the Revenue Forgone Act of 1993. Under the Act, Congress is required to reimburse us $\$ 29$ million annually through 2035. See Note 12, Revenue Forgone in the Notes to the Financial Statements for additional information.

| Interest and Investment <br> Income <br> (Dollars in millions) | 2006 | 2005 | 2004 |  |
| :--- | ---: | ---: | ---: | ---: |
| Investment Income |  |  |  |  |
| Imputed interest on accounts <br> receivable from the | $\$ 140$ | $\$$ | 60 | $\$$ |
| U.S.government |  |  |  |  |
| Other Interest | 25 | 25 | 26 |  |
| Total | 2 | 1 | 2 |  |

## Cash Flow

## NET CASH PROVIDED BY OPERATING ACTIVITIES

Net cash provided by operating activities of $\$ 3,768$ million increased by $\$ 38$ million over 2005. Increases in cash payments for compensation and transportation expenses were offset by increases to noncash items such as accrued payroll and leave liability of $\$ 304$ million and workers compensation liability of $\$ 342$ million. Also contributing was $\$ 169$ million of increased collections in accounts receivable between 2005 and 2006, increased investment income of $\$ 81$ million versus 2005, $\$ 55$ million of additional money orders outstanding at year end as well as a decrease in the interest expense payment on deferred retirement obligations of \$32 million.

## NET CASH USED IN INVESTING ACTIVITIES

During 2006, 2005 and 2004, net cash used in investing activities was $\$ 5.5$ billion, $\$ 2.3$ billion and $\$ 1.7$ billion respectively. The increases reflect increased investment for mail processing equipment, retail equipment and building improvements. The increase in 2006 also reflects the placement of $\$ 2,958$ million into a restricted cash account as required by P.L.
108-18.

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## NET CASH USED IN FINANCING ACTIVITIES

After funding our escrow requirements for P.L.108-18, we borrowed $\$ 2.1$ billion to fund capital investments and provide operating cash for future operations. The September 30, 2006, borrowing provided us with two-thirds of the $\$ 3,230$ million increase in cash from September 30, 2005, levels.

## LIQUIDITY

Our liquidity is the cash in the Postal Service Fund in the U.S. Treasury and the amount of money we can borrow on short notice if needed. Our Note Purchase Agreement with the Federal Financing Bank, renewed in 2006, provides for revolving credit lines of $\$ 4.0$ billion. These credit lines enable us to draw up to $\$ 3.4$ billion with two days notice and up to $\$ 600$ million on the same business day the funds are needed. Under this agreement we can also use a series of other notes with varying provisions to draw upon with two days notice. The notes provide the flexibility to borrow short-term or long-term, using fixed or floating rate debt, and can be either callable or non-callable. These arrangements with the Federal Financing Bank provide us with adequate tools to effectively manage our interest expense and risk.

The amount of funds we can borrow is limited by certain statutory limits on borrowing. Our total debt outstanding cannot exceed $\$ 15$ billion. The net increase in debt at year-end for any fiscal year cannot exceed a \$3 billion annual limit, which consists of $\$ 2$ billion for capital purposes and $\$ 1$ billion for operating expenses.

At the end of 2006 we made a decision to increase our available cash from $\$ 725$ million at the end of 2005 to approximately $\$ 1$ billion on September 30, 2006. We increased our cash balance heading into an environment of perceived increased uncertainty, much like a private sector organization might do. Uncertainties for 2007 include: the results of collective bargaining with four major unions, the health of the overall economy, the outcome and impact of the first fully litigated rate case since R2000-1, an aggressive operating plan dependent on continued increases in productivity, further work hour reductions and whether postal legislation passes with adverse cash flow consequences. Our liquidity will be comprised of the approximately $\$ 1$ billion of cash that we have entering 2007, the cash flow that we can generate from operations and the $\$ 3.0$ billion that we can borrow if necessary. As was the case in 2006, for 2007 we do not expect cash flow from operations to supply enough cash to fund both our escrow requirement and our capital investments. Consequently, we anticipate increasing debt next year by at least $\$ 1.2$ billion. However, this projection is not without risks, and unfavorable events would cause a re-evaluation of the planned 2007 year-end levels of debt.

## Pending Legislation

## POSTAL REFORM

Postal reform legislation was considered in the 109th Congress, the continuation of an effort beginning in 1996. Legislation had not yet been approved as Congress returned from its election recess on November 13, 2006. It is possible that postal reform legislation will be considered during this final session of the 109th Congress.

The House passed H.R. 22, the Postal Accountability and Enhancement Act on July 26, 2005. The Senate passed its version of the bill on February 9,2006 . The Senate immediately appointed the following conferees: Senators Susan Collins (R-ME); Ted Stevens (R-AK); George Voinovich (R-OH); Norman Coleman (R-MN); Robert Bennett (R-UT); Joseph Lieberman (D-CT); Daniel Akaka (D-HI); and Thomas Carper (D-DE). However, as of November 17, 2006, the House has not named conferees.

The full text of the proposed legislation can be found at the website http://thomas.loc.gov/.

We have voiced our concerns regarding the bill. However, we remain committed to working with the Executive Branch and Congress to advance the legislative effort on postal reform.

## SEMIPOSTAL LEGISLATION

Semipostal stamps have a postage value equal to the First-Class Mail non-automation single-piece first-ounce letter rate and are sold at an amount in excess of the postage value to raise money for the designated charitable causes. The amount in excess of the postage value, less reasonable costs incurred by the Postal Service, is distributed to the specified agencies at regular intervals to provide funding for the designated charitable causes.

To date, we have issued three semipostal stamps. These stamps, the Breast Cancer Research stamp, Heroes of 2001 stamp and Stop Family Violence stamp, were specifically mandated by Congress. Sales of the Heroes of 2001 stamp were discontinued December 31, 2004, in accordance with the terms of the legislation.

On November 11, 2005, the President signed P.L.109-100 authorizing the extension of sales of the Breast Cancer Research stamp for two additional years. The stamp is now authorized for sale through December 31, 2007.

Stop Family Violence stamps will be available through December 31, 2006.

In addition to the three Congressionally mandated semipostal stamps, the Semipostal Authorization Act of 2000, P.L.106-253, also gave the Postal Service the authority to "issue and sell semipostals to advance such causes as the Postal Service considers to be in the national public interest and appropriate." The act provides that it "shall cease to be effective at the end of the ten-year period beginning on the date on which semipostals are first made available to the public under this section."

According to implementing rules published by the Postal Service, Title 39, Code of Federal Regulations, Part 551, no semipostals will be issued under the Semipostal Authorization Act of 2000 until after the sales period for the Breast Cancer Research stamp has ended. The implementing regulations also provide that the Office of Stamp Services will determine the date of commencement of the ten-year period.

## Financial Section Part II

## APPROPRIATIONS

Although the Postal Service is self-funded and does not receive an appropriation for its operations, we have received appropriations to reimburse us for un-funded statutorily-mandated services.

The 2006 House-passed bill and the Senate-reported bill both provide Fiscal Year 2007 funding at almost $\$ 109$ million, which includes $\$ 29$ million for revenue forgone and almost $\$ 80$ million for free matter for the blind and overseas voters. These funds would not be available until October 1, 2007. These amounts are subject to change because the appropriations process was not finalized by our reporting deadline, and the allocations could be subject to further congressional action.

## ENERGY

A new Energy Initiatives Office was created in 2006 to bring a central focus to our energy issues and to develop an integrated and strategic energy plan that will reduce energy use, minimize the price paid for energy, ensure that legal requirements are met and support continuity of operations.

In 2006, the Postal Service paid nearly $\$ 2.4$ billion in energy costs to process, transport and deliver the mail. Postal energy costs increased $27 \%$ over 2005. The overall increase was driven by fuel which accounted for $74 \%$ of our total energy costs.

With more than 216,000 vehicles, the Postal Service has the largest civilian fleet in the United States. We continue to evaluate various fuel types and alternative fuel vehicles including hybrid trucks, hydrogen fuel cell vans, electric step vans and liquid natural gas delivery vehicles.

The Postal Service occupies more than 34,000 buildings and spent $\$ 671$ million on utilities in 2006. This was a $16 \%$ increase over the previous year. We also won the Presidential Award for Leadership in Federal Energy Management as well as a Federal Energy and Water Management Award.

## IDENTITY THEFT

Despite widespread expectations, none of the 2005 federal bills that applied data breach notification requirements to private sector firms were able to gain passage in Congress. In May 2006, President Bush directed the Postmaster General and sixteen other agency heads to form the first national Identity Theft Task Force.

The Postmaster General directed the Inspection Service to represent the Postal Service on the Identity Theft Task Force. The Inspection Service and Postal Service Privacy Office provided input that was incorporated into the Task Force interim recommendations released in September. The following day, the White House Office of Management of the Budget issued the Task Force recommendations to all agencies, including the requirement that government agencies use the mail to notify citizens of data security breaches.

## Transformation Plan

Since its publication in April 2002, our Transformation Plan has provided focus and direction to all Postal Service business and operating activities. It is our principal planning tool for improving the value of mail and sustaining a financially stable enterprise that meets the nation's needs for affordable and reliable universal service. The plan defines our vision and establishes our strategic goals in the areas of service, revenue, cost savings and human capital.

Transformation assures continuity between our longer-term direction and our near-term corporate objectives, which are published each year as our Annual Performance Plan. It bridges our internal priorities and operating activities with events and conditions in our larger business environment. Transformation in the Postal Service is designed to be dynamic and adaptable. For that reason, the plan was updated at the start of this fiscal year, with the publication of the new Strategic Transformation Plan, 2006-2010, which commits us to new advances in service, customer convenience, productivity, and employee engagement. This new plan builds on our successes since 2002. Since 2002 we have seen record levels of on-time service performance for First-Class Mail, as well as record levels of customer satisfaction, as measured by our independently-conducted Customer Satisfaction Measurement, and productivity. Our ease of use and expanded access made it quicker, easier and more convenient than ever for customers to do business with us. We have eliminated more than $\$ 5$ billion in costs from our 2001 base, and significantly reduced our outstanding debt, which was $\$ 11.3$ billion in 2001. We have seen strong and steady progress in efficiency, with an unprecedented seventh consecutive year of growth in total-factor productivity. We are delivering almost $50 \%$ more mail to 33 million more homes and business than we did 20 years ago, at essentially the same staffing levels. We have seen significant reductions in illnesses, injuries and workplace disputes due to continued improvements in our workplace environment.

## Evolutionary Network Development

We have continued our network redesign by focusing on asset optimization within and across our networks.

We continue to take advantage of opportunities created through the ongoing automation deployments to increase efficiency and improve processing quality. Consolidating operations takes advantage of economies of scale improving overall financial performance. For example, Automated Package Processing System (APPS) deployment enables small parcels and bundles to move from decentralized manual or mechanized processing to centralized and automated processing at significantly higher processing speeds. Also, continued letter and flat automation improvements coupled with declining First-Class Mail volume allowed us to consolidate eleven area mail processing (AMP) centers. This should achieve significant savings.

The bulk mail center (BMC) network was created in the 1970s to process parcel post. At that time we deployed state of the art technology, however today the BMC technology is in need of modernization. In 2006, we began to upgrade the BMC network, starting with Kansas City, by removing outdated equipment and replacing it with new automation technology.

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Additionally, in 2006, we implemented a new transportation strategy, which balances the use of air and surface transportation to reduce cost and improve service performance. We began implementing a national preferential surface transportation network by activating surface transfer centers (STC) in Salt Lake City, Phoenix and Memphis. The STC network reduces cost by shifting mail from costly air transportation to less costly more reliable surface transportation. We have extended our contracts with select commercial air carriers, United Parcel Service and Federal Express enabling improved service at competitive rates.

We will continue to invest in new equipment, consolidate operations and optimize transportation to keep our network service responsive and affordable.

## Global Business

In 2006, we created the Global Business organization to manage our worldwide trade to take advantage of opening markets.

## Outlook

The economy in 2006 showed trouble signs that are expected to carry forward to 2007 and adversely affect mail volume and revenue growth in the year ahead. We began 2006 with the Hurricane Katrina recovery which led to a spike in energy prices. This spike receded but was eventually followed by a long run up in prices through August 2006 when the world price of oil reached record levels of just over $\$ 78$ per barrel. While energy prices were rising, housing sales, particularly on the east and west coast were dropping after interest rates increased.

The current omnibus rate case includes a request for an increase in rates of approximately $8.5 \%$. The Postal Rate Commission is expected to issue its recommendations on the request in late 2006 or early 2007. We have assumed for planning purposes that the new rates will be accepted by the Board of Governors and implemented in early May 2007. Any delay will result in missed revenue opportunities of approximately $\$ 450$ million per month to us.

The demand for all postal products will be reduced in 2007 by three factors. First, the widely expected slowdown in the economy will impact nearly every class of mail negatively. Growth in retail sales, investment spending and employment, all drivers of mail demand, is expected to decline in 2007. Second, in May, the new rate increase will further suppress demand for mailing services. Third, the widespread availability and ease of use of electronic alternatives to mail will continue to depress First-Class Mail volume.

We project Standard Mail volume growth to plateau at 1.9\%, despite a rebound in Standard Regular Rate and Nonprofit Enhanced Carrier Route Mail volume. Standard Regular Rate Mail volume should increase approximately 4.6\%. Nonprofit Enhanced Carrier Route Mail will benefit from additional election related volume. In quarter four of 2007, the volume in all subclasses of Standard Mail is expected to decline by $2.2 \%$ as the presumed May rate increase takes effect.

Although the demand for First-Class Mail is not particularly price sensitive, it is not immune from rate effects. Therefore the back-to-back rate increases are expected to adversely affect volume growth. First-Class Mail single-piece letters are expected to continue to decline due to electronic diversion and rate increases. Workshare letter volume is expected to decline $1.5 \%$, for the first time since 2003. Workshare letters are affected by electronic diversion but to a lesser extent than single-piece letters. However, the slowdown in retail sales will contribute to the softness in workshare letter demand.

In both 2005 and 2006 Priority Mail volume had rebounded from several years of declines. Priority Mail competes in a very competitive market and is considerably more price sensitive than First-Class Mail. We expect Priority Mail volume to be affected by the back-to-back rate increases and decline by $3.9 \%$ in 2007. Express Mail has higher price sensitivity than Priority Mail and is expected to decrease by $7.8 \%$ in 2007. The demand for these two products is dependent on competitors' prices that include fuel surcharges. Therefore uncertainty with regard to future fuel prices contributes an added degree of uncertainty to the projection of Priority Mail and Express Mail volume.

Package Services volume is expected to decline 13 million pieces or $1.1 \%$ in 2007. Retail Parcel Post is expected to increase $1.2 \%$ but Parcel Select is expected to decline $3.1 \%$ as retail Parcel Post is much less price sensitive than Parcel Select. Projected Bound Printed Matter volume increases of $1.3 \%$ are expected to be offset by an $8.1 \%$ volume loss in Media and Library mail. Growing our business to exceed these forecasts is a major priority in 2007.

Periodicals mail volume is projected to decline $2.7 \%$ in 2007. In addition to being affected by the factors mentioned above, Periodicals mail is driven by the changing reading habits of many Americans.

We project revenue to increase by $\$ 2.5$ billion, or $3.4 \%$ to $\$ 75.3$ billion in 2007. Most of this increase is due to the anticipated rate increase. Even though mail volume will be lower, revenue will increase.

## Network Growth

Historically, First-Class Mail volume and the growth in contribution it has produced have financed the cost of operating and expanding our universal delivery network. During the last several years however, the volume of First-Class Mail has declined while the number of delivery points in our network has continued to increase. Since its peak in 2001, First-Class Mail volume has decreased by 6.1 billion pieces while our delivery network has expanded through the addition of over 8 million new delivery points. Furthermore, we operate a retail network anchored by almost 37,000 Post Offices, stations, branches and contract units.

Delivering mail to individual delivery points six days a week is a major part of our work. Each year, we add almost 2 million delivery points to our network. We expect the number of delivery points to continue to grow for the indefinite future as a result of population growth and continuing demand for new housing.

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Despite the recent slowdown in the housing market, long-term trends for housing can be expected to track long-term trends in population. We expect the number of delivery points to continue to grow in the future. Household growth will translate into a continuing expansion of our delivery network. As the population and delivery network continue to grow, we expect First-Class Mail volume to continue to decline. This combination of trends will continue to challenge us to build all other postal business and increase productivity to continue to finance the nation's universal delivery system.

## Impact of Inflation and Changing Prices

The Postal Reorganization Act requires that we provide universal mail service and set postal rates and fees so that total estimated revenues of our organization equal our total estimated costs. Our primary costs are for labor and the related cost of benefits, transportation, utilities, material costs, and the cost of maintaining, replacing and expanding our retail and distribution network.

The back-to-back rate increases in 2006 and 2007 have two different underlying causes. The January 2006 rate increase was designed only to cover escrow related provisions of P.L.108-18. The 2007 rate increase will be the first rate increase associated with covering postal operating expense increases since 2002. Despite the fact that $\$ 1.1$ billion of cost reductions are planned for 2007, these productivity improvements alone will not offset the continuing upward cost pressures resulting from resource cost inflation, the continuous expansion of our delivery network, and the loss of First-Class Mail volume and its high level of contribution to institutional costs. Further rate increases will be necessary to fund our expense increases.

## Expense Growth

We estimate that total expenses in 2007 will be $\$ 73.6$ billion, a $2.3 \%$ increase over our 2006 expenses of $\$ 71.9$ billion. We expect personnel costs and our cost per workhour to increase. This increase will be driven primarily by cost-of-living pay adjustments and potential contractual pay increases that may be incurred through collective bargaining with our unions.

We expect non-personnel expenses, excluding transportation and interest expenses, to increase approximately $\$ 242$ million, or $2.6 \%$. Transportation expenses are expected to grow $\$ 214$ million, or $3.5 \%$ over 2006 due to higher fuel costs.

The 2007 plan reduces workhours by 40 million hours below the 2006 total. Our planned workhour reduction target is equal to approximately 20,000 full-time equivalent employees. This will be the seventh out of the last eight years in which we have reduced workhours. The workhour reductions are a product of process improvements, automation through capital investment programs and a projected volume decline.

# Item 7A - Quantitative and Qualitative Disclosures about Market Risk 

Market Risk Disclosure

In the normal course of business, we are exposed to market risk from changes in commodity prices, certain foreign currency exchange rate fluctuations and interest rates. With the limited exception explained on the following page, we do not use derivative financial instruments to manage market risks. Additionally, we do not purchase or hold derivative financial instruments for speculative purposes.

## Revenue

Revenue is a function of the volume and mix of mail. As noted, mail volume trends have resulted in a lower revenue-per-piece mix. If this accelerates beyond what has been projected it will have a more significant effect on revenue.

## Economic Risk

The demand for all postal services is heavily influenced by changes in the economy. The widely expected slowdown in the economy will impact nearly every class of mail negatively in the coming year. Growth in retail sales, investment spending and employment, all drivers of mail demand, is expected to decline in 2007 and may further reduce forecasted results.

## General Inflation Risk

Each of our labor contracts with our largest unions currently includes provisions granting COLAs. These agreements expire on November 20, 2006. Under the current contracts, COLA adjustments are generally granted semiannually and are linked to increases in the consumer price index (CPI). Non-bargaining employees do not receive COLAs, but are eligible for pay for performance increases. Because employee compensation represents a significant portion of our annual expenses, and COLAs may be a component of future labor contracts, an increase in the CPI greater than had been incorporated into our financial plans could be a significant risk to our financial results. We estimate that an increase in the CPI of $0.5 \%$ would cause an annualized increase in our COLAs of about $\$ 100$ million.

## Fuel Price Risk

Fuel prices are a significant part of our expenses. We are exposed to changes in commodity prices primarily for diesel fuel, unleaded gasoline, aircraft fuel for transportation of the mails and natural gas for heating facilities. A 1\% change in fuel and natural gas costs would result in more than a $\$ 48$ million increase in our expenses on average. We currently do not use derivative commodity instruments to manage the risk of changes in energy prices.

## Financial Section Part II

## Foreign Currency Exchange Rate Risk

We have foreign currency risk related to the settlement of terminal dues and transit fees with foreign postal administrations for international mail. The majority of our international accounts are accounted for based on International Monetary Fund special drawing rights (SDR). The SDR exchange rate fluctuates daily based on a basket of currencies comprised of the euro, Japanese yen, pound sterling, and U.S. dollar. Changes in the relative value of these currencies will increase or decrease the value of our settlement accounts and result in a gain or loss from revaluation. The actual currency used to settle accounts varies by country based on individual agreements. We purchase the required currency at the time of settlement, but when we know the timing and the amount of scheduled payments in advance, we may purchase short duration forward contracts.

At year end, we adjust the reported receivable and payable balances to reflect the fair value based on the SDR rate published in the Wall Street Journal on the last day of September. The revaluation did not significantly impact our financial statements. We do not use derivative financial instruments to manage the risk of changes in the value of the SDR.

## Interest Rate Risk

We have not used derivative financial instruments to manage risk related to interest rate fluctuations for debt instruments.

We estimate that a $1 \%$ increase in interest rates would have an insignificant impact on our financial statements due to the structure of our investment portfolio.

## Item 8 - Financial Statements

Our Statements of Operations, Balance Sheets, Statements of Changes in Net Capital, Statements of Cash Flows and Notes are available in the Financial Statements section of this report, pages 43-55.

## Item 9 - Changes in and Disagreements with Accountants on Accounting and Financial Disclosure

None

## Item 9A - Controls and Procedures

Management is responsible for the preparation, integrity, and fair presentation of the financial statements of the Postal Service.

## Internal Controls

We maintain a system of internal control that is designed to provide reasonable assurance that transactions are executed as authorized and accurately recorded, that assets are safeguarded, and accounting records are sufficiently reliable to permit the preparation of financial statements that conform to accounting principles generally accepted in the United States. We maintain disclosure controls and procedures designed to ensure that information to be disclosed by us is recorded, processed, summarized and reported within the time periods specified by our Board of Governors and the Office of Management and Budget. We monitor our internal controls over financial reporting, disclosure controls and procedures through internal self-assessments.

## Code of Ethics

The Standards of Ethical Conduct for Employees of the Executive Branch at 5 Code of Federal Regulations (C.F.R.) §2635 apply to all postal employees. The Standards were issued in 1993 by the U.S. Office of Government Ethics, and replaced the individual agency standards then applicable to all employees of the executive branch. Our employees are also covered by the Supplemental Standards of Ethical Conduct for Employees of the United States Postal Service at 5 C.F.R. §7001. The Standards and Supplemental Standards are detailed and contain many examples to help employees recognize and resolve ethical issues. We give employees a summary of the standards, and other ethical conduct materials at initial employee orientation training and other times during the year. We also provide annual ethics training for all employees who file a financial disclosure report. To support our employees on ethical issues, we maintain a dedicated phone line and e-mail address for providing ethical advice.

## Financial Section Part III

## Item 10 - Directors and Executive Officers

Board of Governors
James C. Miller III
Chairman
Alan C. Kessler
Vice Chairman
Mickey D. Barnett
Member
James H. Bilbray
Member
Carolyn Lewis Gallagher
Member
Lewis J. Giuliano
Member
Katherine C. Tobin
Member
Ellen C. Williams
Member

## John E. Potter

Postmaster General and Chief Executive Officer
Patrick R. Donahoe
Deputy Postmaster General and Chief Operating Officer
On September 29, 2006, President Bush nominated Thurgood Marshall Jr. to the Board of Governors. If confirmed by the United States Senate, Mr . Marshall will be a Governor for the remainder of a nine-year term, which will expire December 8, 2011.

## Executive Committee

John E. Potter
Postmaster General and Chief Executive Officer

## Patrick R. Donahoe

Deputy Postmaster General and Chief Operating Officer

## H. Glen Walker

Chief Financial Officer and Executive Vice President
Anita J. Bizzotto
Chief Marketing Officer and Executive Vice President
Anthony J. Vegliante
Chief Human Resources Officer and Executive Vice President

## Thomas G. Day

Senior Vice President, Government Relations
Mary Anne Gibbons
Senior Vice President and General Counsel
Linda A. Kingsley
Vice President, Strategic Planning

## Officers

## Kathy Ainsworth

Vice President, Delivery and Retail (acting)
Nicholas F. Barranca
Vice President, Product Development
Sylvester Black
Vice President, Area Operations (Western)
Charles E. Bravo
Senior Vice President, Intelligent Mail and Address Quality
Megan J. Brennan
Vice President, Area Operations (Northeast)
Susan M. Brownell
Vice President, Supply Management
Ellis A. Burgoyne
Vice President, Area Operations (Southwest)
William A. Campbell
Judicial Officer
Michael J. Daley
Vice President, Area Operations (Pacific)
Jo Ann Feindt
Vice President, Area Operations (Great Lakes)
William Galligan
Senior Vice President, Operations
Deborah Giannoni-Jackson
Vice President, Employee Resource Management

## Lee R. Heath

Chief Postal Inspector
Stephen M. Kearney
Vice President, Pricing and Classification
Delores J. Killette
Vice President and Consumer Advocate
Susan M. LaChance
Vice President, Employee Development and Diversity
Jerry Lane
Vice President, Area Operations (Capital Metro)
Alexander Lazaroff
Vice President, Area Operations (Eastern)
Jon A. Leonard
Vice President, Public Affairs and Communications (acting)
Lynn Malcolm
Vice President, Controller
Walter F. O'Tormey
Vice President, Engineering
Robert L. Otto
Vice President, Chief Technology Officer
Anthony M. Pajunas
Vice President, Network Operations Management

Officers (continued)
Henry A. Pankey
Vice President, Emergency Preparedness
Robert J. Pedersen
Vice President, Treasurer

## Susan Plonkey

Vice President, Customer Service

## Tom A. Samra

Vice President, Facilities
David L. Solomon
Vice President, Area Operations (New York Metro)

## Douglas A. Tulino

Vice President, Labor Relations

## Paul Vogel

Senior Vice President and Managing Director, Global Business
Jerry W. Whalen
Vice President, Sales
Terry Wilson
Vice President, Area Operations (Southeast)

## Item 11 - Executive Compensation

The Postal Service releases information concerning executive compensation to the extent required by the Freedom of Information Act (FOIA), 5 United States Code (U.S.C.) 552. Postal Service regulations implementing the FOIA are located at 39 C.F.R. 265. Information regarding how to submit a FOIA request can be found on our website www.USPS.com.

## Item 12 - Security Ownership of Certain Beneficial Owners and Management Related Stockholder Matters

Not applicable to the United States Postal Service. As an "independent establishment" of the executive branch of the United States government, we do not issue stock or related securities.

## Item 13 - Certain Relationships and Related Transactions

As discussed in Item 9A, Controls and Procedures, every Postal Service executive, manager, and employee is required to comply with the Standards of Ethical Conduct for Employees of the Executive Branch and by the Supplemental Standards of Ethical Conduct for Employees of the United States Postal Service.

We enter into significant transactions with other government agencies, as disclosed throughout these financial statements.

## Item 14 - Principal Accountant Fees and Services

In 2002, the Board of Governors selected Ernst \& Young LLP as its independent auditor to perform external auditing services. The competitively awarded five-year contract, with an option of renewal of up to 36 months, has an estimated value of $\$ 11.7$ million. This contract covers the financial statement audits for fiscal years 2003-2007. As with previous contracts for external audit services, Ernst \& Young LLP will not perform consulting work for us for the duration of its contract.


## Report of Independent Auditors

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## Statements of Operations

|  | Years Ended September 30, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2006 |  | 2005 |  | 2004 |  |
| (Dollars in millions) |  |  |  |  |  |  |
| Operating revenue |  | 72,650 | \$ | 69,907 | \$ | 68,996 |
| Operating expenses: |  |  |  |  |  |  |
| Compensation and benefits |  | 56,281 |  | 53,932 |  | 52,134 |
| Transportation |  | 6,045 |  | 5,437 |  | 4,969 |
| Other |  | 9,358 |  | 8,914 |  | 8,748 |
| Total operating expenses |  | 71,684 |  | 68,283 |  | 65,851 |
| Income from Operations |  | 966 |  | 1,624 |  | 3,145 |
| Interest and investment income |  | 167 |  | 86 |  | 33 |
| Interest expense on deferred retirement obligations |  | (231) |  | (263) |  | (103) |
| Other interest expense |  | (2) |  | (2) |  | (10) |
| Net Income | \$ | 900 | \$ | 1,445 | \$ | 3,065 |

[^2]
## Balance Sheets Assets

|  |  | 30, |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2006 |  | 2005 |  |
| (Dollars in millions) |  |  |  |  |
| Assets |  |  |  |  |
| Current Assets |  |  |  |  |
| Cash and cash equivalents | \$ | 997 | \$ | 725 |
| Receivables: |  |  |  |  |
| Foreign countries |  | 527 |  | 590 |
| U.S. government |  | 150 |  | 280 |
| Other |  | 210 |  | 188 |
| Receivables before allowances |  | 887 |  | 1,058 |
| Less allowances |  | 48 |  | 50 |
| Total receivables, net |  | 839 |  | 1,008 |
| Supplies, advances and prepayments |  | 205 |  | 200 |
| Total Current Assets |  | 2,041 |  | 1,933 |
| Cash - Restricted |  | 2,958 |  | - |
| Appropriations Receivable - Revenue Forgone |  | 394 |  | 376 |
| Property and Equipment, at Cost: |  |  |  |  |
| Buildings |  | 21,083 |  | 20,480 |
| Equipment |  | 19,729 |  | 18,664 |
| Land |  | 2,887 |  | 2,878 |
| Leasehold improvements |  | 1,232 |  | 1,172 |
| Less allowances for depreciation and amortization |  | 44,931 |  | 43,194 |
|  |  | 23,951 |  | 22,400 |
|  |  | 20,980 |  | 20,794 |
| Construction in progress |  | 2,115 |  | 1,895 |
| Total Property and Equipment, Net |  | 23,095 |  | 22,689 |
| Total Assets | \$ | 28,488 | \$ | 24,998 |

[^3]
## Balance Sheets Liabilities and Net Capital

|  |  | September 30, |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2006 |  | 2005 |  |
| (Dollars in millions) |  |  |  |  |
| Liabilities and Net Capital |  |  |  |  |
| Current Liabilities: |  |  |  |  |
| Compensation and benefits | \$ | 3,224 | \$ | 2,852 |
| Payables and accrued expenses: |  |  |  |  |
| Trade payables and accrued expenses |  | 1,481 |  | 1,363 |
| Foreign countries |  | 567 |  | 688 |
| U.S. government |  | 111 |  | 76 |
| Total payables and accrued expenses |  | 2,159 |  | 2,127 |
| Customer deposit accounts |  | 1,647 |  | 1,720 |
| Deferred revenue - prepaid postage |  | 1,187 |  | 1,200 |
| Outstanding postal money orders |  | 885 |  | 830 |
| Prepaid box rent and other deferred revenue |  | 454 |  | 477 |
| Debt |  | 2,100 |  | - |
| Total Current Liabilities |  | 11,656 |  | 9,206 |
| Non-Current Liabilities: |  |  |  |  |
| Workers' compensation costs |  | 6,869 |  | 6,695 |
| Employees' accumulated leave |  | 2,116 |  | 2,016 |
| Deferred appropriations revenue |  | 631 |  | 692 |
| Long-term portion capital lease obligations |  | 637 |  | 644 |
| Other |  | 303 |  | 369 |
| Total Non-Current Liabilities |  | 10,556 |  | 10,416 |
| Total Liabilities |  | 22,212 |  | 19,622 |
| Net Capital |  |  |  |  |
| Capital contributions of the U.S. government |  | 3,034 |  | 3,034 |
| Retained earnings since reorganization |  | 3,242 |  | 2,342 |
| Total Net Capital |  | 6,276 |  | 5,376 |
| Total Liabilities and Net Capital | \$ | 28,488 | \$ | 24,998 |

[^4]Statements of Changes in Net Capital

|  | Years ended September 30, 2006, 2005 and 2004 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Retained Earnings (Deficit) Since Reorganization |  | Total Net Capital |  |
| (Dollars in millions) |  |  |  |  |  |  |
| Balance, September 30, 2003 | \$ | 3,034 | \$ | $(2,168)$ | \$ | 866 |
| Net Income |  | - |  | 3,065 |  | 3,065 |
| Balance, September 30, 2004 |  | 3,034 |  | 897 |  | 3,931 |
| Net Income |  | - |  | 1,445 |  | 1,445 |
| Balance, September 30, 2005 |  | 3,034 |  | 2,342 |  | 5,376 |
| Net Income |  | - |  | 900 |  | 900 |
| Balance, September 30, 2006 | \$ | 3,034 | \$ | 3,242 | \$ | 6,276 |

[^5]
## Statements of Cash Flows

Years Ended September 30,

|  | 2006 |  | 2005 |  | 2004 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars in millions) |  |  |  |  |  |  |
| Cash Flows from Operating Activities: |  |  |  |  |  |  |
| Net income | \$ | 900 | \$ | 1,445 | \$ | 3,065 |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |  |  |  |  |
| Depreciation and amortization |  | 2,149 |  | 2,089 |  | 2,145 |
| (Gain) loss on disposals of property and equipment, net |  | (40) |  | 5 |  | 71 |
| (Increase) decrease in appropriations receivable revenue forgone |  | (18) |  | (15) |  | 4 |
| Increase (decrease) in workers' compensation liability |  | 342 |  | (58) |  | 343 |
| Increase in employees accumulated leave |  | 100 |  | 10 |  | 74 |
| (Decrease) increase in non-current deferred appropriations revenue |  | (61) |  | (99) |  | 288 |
| (Decrease) in other non-current liabilities |  | (66) |  | (12) |  | (76) |
| Changes in current assets and liabilities: |  |  |  |  |  |  |
| Decrease in receivables, net |  | 169 |  | 16 |  | 167 |
| (Increase) decrease in supplies, advances and prepayments |  | (5) |  | 20 |  | 146 |
| Increase in compensation and benefits |  | 204 |  | 314 |  | 106 |
| (Decrease) in deferred revenue-prepaid postage |  | (13) |  | (56) |  | (93) |
| Increase (decrease) in payables and accrued expenses |  | 148 |  | (158) |  | (82) |
| (Decrease) increase in customer deposit accounts |  | (73) |  | 114 |  | 40 |
| Increase (decrease) in outstanding postal money orders |  | 55 |  | 63 |  | (1) |
| (Decrease) increase in prepaid box rent and other deferred revenue |  | (23) |  | 52 |  | (368) |
| Net Cash Provided by Operating Activities |  | 3,768 |  | 3,730 |  | 5,829 |
| Cash Flows from Investing Activities: |  |  |  |  |  |  |
| Increase in restricted cash |  | $(2,958)$ |  | - |  | - |
| Purchase of property and equipment |  | $(2,630)$ |  | $(2,317)$ |  | $(1,685)$ |
| Proceeds from sale of property and equipment |  | 114 |  | 31 |  | 26 |
| Net Cash Used in Investing Activities |  | $(5,474)$ |  | $(2,286)$ |  | $(1,659)$ |
| Cash Flows from Financing Activities: |  |  |  |  |  |  |
| Issuance of debt |  | 2,100 |  | - |  | - |
| Payments on debt |  | - |  | $(1,800)$ |  | $(5,473)$ |
| Payments for capital lease obligations |  | (37) |  | 16 |  | (48) |
| U.S. government appropriations - received |  | - |  | 503 |  | - |
| U.S. government appropriations - expended |  | (85) |  | (45) |  | (92) |
| Net Cash Provided by (used in) Financing Activities |  | 1,978 |  | $(1,326)$ |  | $(5,613)$ |
| Net increase (decrease) in cash and cash equivalents |  | 272 |  | 118 |  | $(1,443)$ |
| Cash and cash equivalents at beginning of year |  | 725 |  | 607 |  | 2,050 |
| Cash and Cash Equivalents at End of Year | \$ | 997 | \$ | 725 | \$ | 607 |

[^6]
## Notes to the Financial Statements

## Note 1 - Description of Business

## Nature of Operations

The United States Postal Service provides mail service to the public, offering a variety of classes of mail services without undue discrimination among our many customers. This means that within each class of mail our price does not unreasonably vary by customer for the levels of service we provide. This fulfills our legal mandate to offer universal service at a fair price. We conduct our operations primarily in the domestic market, with international operations representing less than 3\% of our total revenue.

Our primary lines of service are First-Class Mail, Priority Mail, Express Mail, Periodicals Mail, Standard Mail, Package Services and International Mail. The principal markets for these services are the communications, distribution, delivery, advertising and retail markets. Our services (products) are sold and distributed through almost 37,000 Post Offices, stations, branches, contract postal units, a large network of consignees, more than 600 processing facilities and almost 1,000 administrative and support facilities.

Our labor force is primarily represented by the American Postal Workers Union, National Association of Letter Carriers, National Postal Mail Handlers Union and National Rural Letter Carriers Association. More than $85 \%$ of our career employees are covered by collective bargaining agreements. The agreements with the major unions expire November 20, 2006. Information on labor agreements can be found on our website www.USPS.com.

By law, we also consult with management organizations representing most of the employees not covered by collective bargaining agreements. These consultations provide an opportunity to participate directly in the planning, development, and implementation of programs and policies affecting the managerial employees in the field. The management organizations include the National Association of Postal Supervisors, National League of Postmasters and National Association of Postmasters of the United States.

## Postal Reorganization

We commenced operations on July 1, 1971, in accordance with the provisions of the Postal Reorganization Act (the Act). We are an "independent establishment" of the executive branch of the U.S. government. Governing decisions are made by a Board of Governors appointed by the President with the advice and consent of the Senate.

The equity that the U.S. government held in the former Post Office Department became our initial capital. We valued the assets of the former Post Office Department at original cost less accumulated depreciation. The initial transfer of assets, including property, equipment and cash, totaled $\$ 1.7$ billion. Subsequent cash contributions and transfers of assets
between 1972 and 1982 totaled approximately $\$ 1.3$ billion, resulting in total government contributions of $\$ 3.034$ billion. The U.S. government remains responsible for all the liabilities attributable to operations of the former Post Office Department, however, under the Balanced Budget Act of 1997, the liability for Post Office Department workers' compensation costs was transferred to us.

We enter into significant transactions with other government agencies, as disclosed throughout these financial statements.

## Price Setting Process

Since 1971, the Act has required us to establish prices that cover the costs of operating the postal system. The ratemaking process provides for the recovery of financial losses through future rate increases.

The Act established the independent Postal Rate Commission (PRC) with oversight responsibility for recommending fair and equitable rates of postage and fees, subject to approval by the Governors of the Postal Service.

## Note 2 - Summary of Significant Accounting Policies

## Basis of Accounting and Use of Estimates

 We conform to accounting principles generally accepted in the United States. We maintain our accounting records and prepare our financial statements on the accrual basis of accounting. Following these principles, we make estimates and assumptions that affect the amounts we report in the financial statements and notes. Actual results may differ from our estimates.
## Segment Information

We operate in one segment throughout the United States, it possessions, territories and internationally.

## Reclassifications

Certain comparative prior year amounts in the financial statements and accompanying notes have been reclassified to conform to the current year presentation. These reclassifications had no effect on previously reported operating income and net income.

We currently recognize checks outstanding as a reduction of cash. We previously recognized checks outstanding as a current liability until presented for payment. Due to this 2006 change in accounting policy we have reclassified our balance sheets and statements of cash flow as required by Generally Accepted Accounting Principles (GAAP). This reclassification had no effect on our previously reported net income.

## Cash and Cash Equivalents

We consider securities that mature within 90 days or less from the date we buy them as cash equivalents.

## Notes to the Financial Statements

## Cash - Restricted

We maintain a restricted cash account in conformity with statutes set forth in P.L.108-18 to set aside "savings" See Note 10, Retirement Programs for additional information. Restricted cash is reported as a non-current asset.

## Allowance for Doubtful Accounts

We provide an allowance for doubtful accounts on our outstanding receivables based on our collection history and an estimate of uncollectible accounts. In 2005 we re-evaluated our allowance for doubtful accounts methodology, based on our last five years of collection history. This change in estimate reduced our allowance from $\$ 111$ million in 2004, to $\$ 50$ million at the end of 2005 . In 2006 our allowance was $\$ 48$ million.

## Supplies Inventory

Our inventory is comprised of motor vehicle repair parts and repair parts for mail processing equipment. We value our inventories at the lower of average cost or market price. Total inventories amounted to $\$ 125$ million at the end of 2006 and $\$ 119$ million at the end of 2005.

## Property and Equipment

We record property and equipment at cost, including the interest we pay on the money we borrow to pay for the construction of major capital additions. See Note 5, Property and Equipment for additional information.

We depreciate buildings and equipment over their estimated useful lives, which range from 3 to 40 years, except buildings with historic status which are depreciated over 75 years, using the straight-line method.

## Impaired Assets

We record losses on long-lived assets when events and circumstances indicate that the assets might be impaired. In accordance with Financial Accounting Standards Board (FASB) Statement 144, Accounting for the Impairment or Disposal of Long-Lived Assets, we write down our impaired assets to the lower of cost or fair value. See Note 5, Property and Equipment for additional information.

## Asset Retirement Obligations

We account for our asset retirement obligations in accordance with Financial Accounting Standards Board Interpretation 47, Accounting for Conditional Asset Removal (FIN 47).

In March 2005, the FASB issued FIN 47, which requires a liability to be accrued if the reporting entity has a legal obligation to perform asset retirement activities and a reasonable estimate of the fair market value of the obligation can be made at year-end. FIN 47 also provides guidance as to when an entity would have sufficient information to reasonably estimate the fair value of an asset retirement obligation. We adopted the provisions of FIN 47 effective October 1, 2005. The adoption of FIN 47 had no effect on our financial statements.

## Amortization of Leasehold Improvements

We amortize leasehold improvements over the period of the lease or the useful life of the improvement, whichever is shorter.

Leasehold improvements that are placed in service significantly after the start of the lease term are amortized over the shorter of the useful life of the asset or the lease term including expected renewal options.

## Foreign Currency Translation

We have foreign currency risk related to the settlement of terminal dues and transit fees with foreign postal administrations for international mail. The majority of our international accounts are denominated in special drawing rights (SDRs). The SDR exchange rate fluctuates daily based on a basket of currencies comprised of the euro, Japanese yen, pound sterling and the U.S. dollar. Changes in the relative value of these currencies will increase or decrease the value of our settlement accounts and result in a gain or loss from revaluation reported in the results from operations. The actual currency used to settle accounts varies by country. See Note 6, Foreign Currency Translation for additional information.

## Outstanding Postal Money Orders

We sell money orders to the general public at our retail locations. We charge a fee to the customer at the time of sale. The fee is recognized as revenue at the time of sale. We recognize a liability for money orders we expect to be presented for payment.

## Valuation of Debt Instruments

The current value of our debt is what it would cost to pay off the debt if we used the current yield on equivalent U.S. Treasury notes.

## Revenue Recognition/Deferred Revenue-Prepaid Postage

We recognize revenue when service is rendered. Deferred revenue-prepaid postage is the amount of cash we estimate that we collected by the end of the year for services that we will perform in the following year.

## Advertising Expenses

Advertising costs are expensed as incurred and are classified in other operating expenses. Advertising expenses were $\$ 138$ million in 2006, $\$ 143$ million in 2005 and $\$ 108$ million in 2004.

## Compensation and Benefits Payable

This is the salaries and benefits we owe to current and retired employees, including the amounts employees have earned but have not yet been paid, current workers' compensation, unemployment costs and health benefits.

## Workers' Compensation

We pay for workers' compensation costs under a program administered by the Department of Labor (DOL). These costs include employees' medical expenses, payments for continuation of wages and DOL administrative fees. We record these costs as an operating expense. See Note 11, Workers Compensation for additional information.

## Notes to the Financial Statements

## Retiree Benefits

## HEALTH BENEFITS

We are required to pay a portion of the health insurance premiums of those retirees and their survivors who participate in the Federal Employees Health Benefits Program (FEHBP). FEHBP is sponsored by the U.S. government. We cannot direct the costs, benefits, or funding requirements of the federally-sponsored plan. We account for our participation in FEHBP using multi-employer plan accounting rules in accordance with FASB 106, Employers' Accounting for Postretirement Benefits Other Than Pensions. We account for employee and retiree health benefit costs as an expense in the period our contribution is due and payable to the FEHBP. See Note 9 , Health Benefits Programs for additional information.

## RETIREMENT BENEFITS

We are an independent establishment of the executive branch of the U.S. government. We provide pension benefits as defined and administered by the Office of Personnel Management (OPM) and, therefore, have a parent-subsidiary type relationship. We cannot direct the costs, benefits, or funding requirements of the federally-sponsored plan. We account for our participation in U.S. government sponsored retirement plans using multi-employer plan accounting rules in accordance with Financial Accounting Standards Board Statement 87, Employers' Accounting for Pension Costs.

See Note 10, Retirement Programs for additional information.

## Revenue Forgone Appropriation

Revenue forgone is an appropriation from Congress which covers our cost of providing free and reduced rate mailing service to groups designated by Congress. The amount of expense estimated by the Postal Service is submitted to Congress annually and Congress subsequently approves or alters the amount and funds the necessary appropriation. See Note 12, Revenue Forgone for additional information.

## Emergency Preparedness Appropriation

Emergency preparedness appropriations are the funds we received from the federal government to help pay the costs of keeping the mail, postal employees and postal customers safe and are restricted for such use. Upon receipt of the funds, we established a liability. As we recognize emergency preparedness operating expenses, we recognize operating revenue. See Note 13, Emergency Preparedness Funding for additional information.

## Note 3 - Recent Pronouncements

Currently no new pronouncements are pending that have not been incorporated into our accounting policies.

## Note 4 - Debt and Related Interest

## Borrowing Limits and Debt

Under the Postal Reorganization Act, as amended by Public Law 101-227, we can issue and sell debt obligations. However, we are limited to net annual increases of $\$ 2$ billion in our debt for capital improvements and $\$ 1$ billion for defraying operating expenses. Our total debt cannot exceed \$15 billion.

On September 30, 2006, we borrowed $\$ 2.1$ billon in short term debt. Debt consists of $\$ 2.1$ billion in cash drawn on our line of credit with the Federal Financing Bank. At September 30, 2005, no debt was outstanding on our balance sheet. At year end, the current estimated market value of our debt is $\$ 2.1$ billion.

This debt was paid October 3, 2006.

## Interest Payments on Retirement

Cash outlays for interest on the retirement "supplemental liability," were \$231 million in 2006, \$263 million in 2005 and $\$ 219$ million in 2004. See Note 10, Retirement Programs for additional information.

Interest on retirement is primarily all of our interest expense.

## Note Purchase Agreements

Our Note Purchase Agreements with the Federal Financing Bank provide for revolving credit lines of $\$ 4$ billion. These credit lines enable us to draw up to $\$ 3.4$ billion with two days' notice and up to $\$ 600$ million on the same business day the funds are needed. Under these agreements we can also use a series of other notes with varying provisions to draw upon with two days' notice. The notes provide us the flexibility to borrow short-term or long-term, using fixed or floating rate debt, and can be either callable or non-callable.

## Note 5 - Property and Equipment

## Interest Capitalization

No interest was capitalized in 2006 and 2005 as no outstanding debt balance was carried for this period, except on September 30, 2006. In 2004, interest was capitalized in the amount of $\$ 5$ million.

## Repairs and Maintenance

Repairs and maintenance are charged to expense as incurred. This expense amounted to $\$ 933$ million in 2006, $\$ 809$ million in 2005 and \$744 million in 2004.

Impaired Assets
In 2006, we had no newly reported impaired assets.
In 2005, hurricane Katrina devastated the gulf coast and damaged many of our facilities in that area. As a result we recorded an estimated loss of $\$ 7.5$ million for impaired assets.

## Notes to the Financial Statements

In 2004, we determined that an unused Post Office building in a major city was impaired. A contract granting a prospective buyer an option to buy this building was signed. This option was contingent on our making all necessary repairs to the building. An impairment loss of $\$ 24$ million was recorded in order to reduce the carrying value of the property to its estimated fair value, including the cost of necessary repairs. In 2006, we recorded an additional charge of $\$ 9$ million related to this property.

## Note 6 - Foreign Currency Translations

## Special Drawing Rights

We operate in one segment for our business. We regularly exchange mail with foreign postal administrations for incoming and outgoing international mail which results in receivables and payables for terminal dues and transit fees. Under Universal Postal Union rules, each country agrees to value transactions in Special Drawing Rights. Therefore the majority of our international accounts are denominated in SDRs. The SDR exchange rate fluctuates daily based on a basket of currencies comprised of the euro, Japanese yen, pound sterling and the U.S. dollar. Changes in the relative value of these currencies will increase or decrease the value of our settlement accounts and result in a gain or loss from revaluation reported in the results from operations. The actual currency used to settle accounts varies by country.

In addition to the year end revaluation, we also recognize gains and losses on our payables and receivables when we settle with foreign postal administrations. The impacts on our financial statements from foreign currency flucuations were insignificant for 2006, 2005 and 2004.

## Note 7 - Commitments

Capital
At September 30, 2006, we estimate our financial commitment for approved capital projects in progress (resources on order) to be \$2,760 million, detailed in the following table.

| Capital Resources on Order | 2006 |  |
| :--- | ---: | ---: |
| (Dolars in millons) |  |  |
| Mail Processing Equipment | \$ | 1,483 |
| Postal Support Equipment | 476 |  |
| Building Improvements | 517 |  |
| Construction and Building Purchase | 228 |  |
| Vehicles | 18 |  |
| Retail Equipment | 38 |  |

Our total rental expense for the years ended September 30 is summarized as follows:

| Rental Expense | 2006 | 2005 | 2004 |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| (Dolars in millons) |  |  |  |  |  |
| Non-cancelable real estate leases <br> including related taxes | $\$$ | 953 | $\$$ | 892 | $\$$ |
| Facilities leased from GSA <br> subject to 120-day cancellation | 49 |  | 42 |  | 49 |
| Equipment and other <br> short-term rentals | 192 |  | 209 | 213 |  |
| Total Rental Expense | $\mathbf{\$}$ | $\mathbf{1 , 1 9 4}$ | $\mathbf{\$}$ | $\mathbf{1 , 1 4 3}$ | $\mathbf{\$}$ |
| $\mathbf{1 , 1 5 8}$ |  |  |  |  |  |

At September 30, 2006, our future minimum lease payments for all non-cancelable leases are as follows:


## Notes to the Financial Statements

## Expense

In the normal operations of our business we enter into commitments for expense contracts. The contracts run for periods from one to ten years. Although these contracts contain clauses for termination by the Postal Service, we normally would have early termination costs.

Expense commitments are classified as miscellaneous, inventory and research and development. Our miscellaneous expense commitments include contracts for supplies, services, communications, repairs, research, printing and advertising. Our inventory contracts are for vehicle repair parts and mechanized equipment spare parts. These are summarized in the following table.

| Expense Resources on Order | 2006 |  |
| :--- | ---: | ---: |
| (Dollars in millions) |  |  |
| Miscellaneous Contracts | $\$ 4,885$ |  |
| Inventory Contracts | 253 |  |
| Research and Development Contracts |  | 39 |
| Total Expense Resources on Order | $\$$ | 5,177 |

## Note 8 - Contingent Liabilities

Our contingent liabilities consist mainly of claims and suits resulting from labor issues, equal employment opportunity issues, environmental issues, property damage claims, injuries on postal properties, issues arising from postal contracts, personal claims and traffic accidents.

Each quarter we review significant new claims and litigation for the probability of an adverse outcome. If the claim is deemed "probable" for an unfavorable outcome and the amount of settlement is estimable, we record a liability. Each quarter we also review and adjust any prior contingencies for settlements, or revisions to prior estimates. No individual claim is material to our financial statements when taken as a whole. The following table summarizes our contingent liabilities provided for in the financial statements.

| Contingent Liabilities | 2006 | 2005 |  |  |
| :--- | ---: | ---: | ---: | ---: |
| (Dollars in millions) | $\$$ | 254 | $\$$ | 308 |
| Labor Cases | 66 | 79 |  |  |
| Equal Employment Opportunity Cases | 57 | 49 |  |  |
| Tort Cases | 25 | 25 |  |  |
| Environmental Cases | 16 | 8 |  |  |
| Contractual Cases | $\mathbf{\$}$ | $\mathbf{4 1 8}$ | $\mathbf{\$}$ | $\mathbf{4 6 9}$ |

Management and General Counsel believe that adequate provision has been made for the probable amounts due from claims and suits. Amounts we expect to pay in the next year are current liabilities on the balance sheets under the heading "Trade payables and accrued expenses." The long-term portion of the liability is accrued under the heading "Other Non-Current Liabilities" in our financial statements.

We also have similar type cases which we deem reasonably possible and for which we cannot yet determine the amounts or a reasonable range of potential losses in these matters, if any.

## Note 9 - Health Benefit Programs

Current Employees
Substantially all of our employees are covered by the U.S. government health plan, FEHBP. OPM administers the program and allocates the cost of the program to the various participating government agency employers. We cannot direct the costs, benefits, or funding requirements of the federally-sponsored plan and therefore are required to use multi-employer plan accounting rules.

Our portion of the cost is based upon the average premium cost of the various employee coverage choices and the specific coverage choices made by our employees. Our employees paid approximately $16 \%$ of the cost in 2006, 2005 and 2004. We paid the remainder of employee health care expense which was $\$ 5,345$ million in 2006; $\$ 5,100$ million in 2005 and $\$ 4,845$ million in 2004.

Long term care insurance is available through the federal government at the employee's expense.

## Retirees

Our employees who participate in the FEHBP for at least the five years immediately before their retirement may participate in the FEHBP during their retirement. The Omnibus Budget Reconciliation Act of 1990 requires us to pay the employer's share of health insurance premiums for all employees and their survivors who participate in the FEHBP and who retire on or after July 1, 1971. However, we do not include the costs attributable to federal civilian service before that date.

Our retiree health benefit expenses amounted to $\$ 1,637$ million in 2006; $\$ 1,495$ million in 2005 and $\$ 1,313$ million in 2004. We include these costs in our compensation and benefits expense.

## Notes to the Financial Statements

## Note 10 - Retirement Programs

## Pension Programs

Our employees participate in one of the following pension programs based upon the starting date of their employment with the federal government. Employee and employer contributions are made to the Civil Service Retirement System (CSRS), the Dual Civil Service Retirement System/ Social Security (Dual CSRS), or the Federal Employees Retirement System (FERS), which are administered by the Office of Personnel Management. Employees may also participate in the Thrift Savings Plan (TSP), which is a defined contribution retirement savings and investment plan. Postal Service employees are authorized to participate in the TSP by the Federal Employees Retirement System Act of 1986. The TSP Program is administered by the Federal Retirement Thrift Investment Board.

## CSRS

Under the Postal Reorganization Act, officers and career employees hired prior to January 1, 1984, are covered by the Civil Service Retirement System, which provides a basic annuity toward which we and the employee contribute. We do not match TSP contributions for employees who participate in CSRS. In addition, employees hired before January 1, 1984, could choose during certain periods in 1987, 1988 and 1998 to participate in FERS.

## DUAL CSRS

Employees with prior U.S. government service who were hired between January 1, 1984, and January 1, 1987, are covered by Dual CSRS, which consists of a basic annuity and Social Security. We and the employee contribute to Social Security and the basic annuity at the rate prescribed by law. We do not match TSP contributions for employees who participate in Dual CSRS.

## FERS

Effective January 1, 1987, officers and career employees hired since December 31, 1983, are covered by the Federal Employees Retirement System Act of 1986, except for those covered by Dual CSRS. Included are employees formerly covered by CSRS who elected in 1987, 1988 and 1998 to participate in FERS.

This system consists of Social Security, a basic annuity plan, and TSP. We and the employee contribute to Social Security and the basic annuity plan at the rate prescribed by law. In addition, we are required to contribute to TSP a minimum of $1 \%$ per year of the basic pay of employees covered by this system. We also match a voluntary employee contribution up to $3 \%$ of the employee's basic pay, and 50\% of a contribution between 3\% and 5\% of basic pay.

## Employer and Employee Contributions

Employer and employee base contributions, as a percentage of employee basic pay, are as follows for each of the three plans for 2006, 2005 and 2004:

| Retirement Contribution | 2006 | 2005 | 2004 |
| :--- | ---: | ---: | ---: |
| (Percentage) |  |  |  |
| CSRS Employer | 17.4 | 17.4 | 17.4 |
| CSRS Employee | 7.0 | 7.0 | 7.0 |
| Dual CSRS Employer | 18.0 | 18.0 | 18.0 |
| Dual CSRS Employee | 0.8 | 0.8 | 0.8 |
| FERS Employer | 11.2 | 11.2 | 10.7 |
| FERS Employee | 0.8 | 0.8 | 0.8 |

The number of employees enrolled in each of the retirement plans at the end of 2006, 2005 and 2004 is as follows:

| Retirement Enrollment by |  |  |  |
| :--- | ---: | ---: | ---: |
| Program | 2006 | $\mathbf{2 0 0 5}$ | $\mathbf{2 0 0 4}$ |
| (Actual numbers) |  |  |  |
| CSRS | 157,945 | 171,958 | 188,670 |
| Dual CSRS | 8,150 | 8,640 | 9,238 |
| FERS | 530,043 | 524,118 | 509,577 |

## Expense Components

The following table lists the components of our total retirement expenses that are included in compensation and benefits expense and related interest expense in the Statements of Operations for 2006, 2005 and 2004.

| Retirement Expense |  | 2006 |  | 2005 |  | 2004 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars in millions) |  |  |  |  |  |  |
| CSRS | \$ | 1,450 | \$ | 1,533 | \$ | 1,641 |
| FERS |  | 2,652 |  | 2,510 |  | 2,255 |
| FERS Thrift Savings Plan |  | 960 |  | 912 |  | 877 |
| Dual CSRS |  | 75 |  | 78 |  | 76 |
| Social Security |  | 1,843 |  | 1,750 |  | 1,610 |
| CSRS "Supplemental Liability" |  | 26 |  | 27 |  | 12 |
| Subtotal Expense | \$ | 7,006 | \$ | 6,810 | \$ | 6,471 |
| CSRS "Supplemental Liability" Interest Expense |  | 231 |  | 263 |  | 103 |
| Total Retirement Expense | \$ | 7,237 | \$ | 7,073 | \$ | 6,574 |

Employer cash contributions to retirement plans were $\$ 5,122$ million in 2006; \$5,014 million in 2005 and $\$ 4,827$ million in 2004. These amounts do not include Social Security contributions and interest expense on deferred retirement liabilities.

## Notes to the Financial Statements

## P.L.108-18

On April 23, 2003, the President signed into law P.L.108-18, the Postal Civil Service Retirement System Funding Reform Act of 2003, which changed the way we contribute to the CSRS retirement plan. Although the law changed the funding of the plan, we determined that we would still use multi-employer pension plan accounting treatment rules as an "independent establishment of the executive branch of the United States government."

We are required by P.L.108-18 to pay an additional annual amount if necessary, as determined by OPM, each September, beginning in 2004. The "supplemental liability" represents the excess of the actuarial present value of the future benefits liability over the actuarial present value of plan assets, future contributions, earnings, and other actuarial factors related to postal participants in the CSRS plan.

In September 2006, OPM estimated the present value of benefits at $\$ 196.9$ billion, contributions at $\$ 12.3$ billion, and plan assets at $\$ 180.9$ billion as of September 30, 2005. The calculated September 2005 "supplemental liability" of $\$ 3.7$ billion, was a decrease of $\$ 500$ million from the $\$ 4.2$ billion "supplemental liability" as of September 30, 2004. This calculation assumed general salary increases of $2.8 \%$, COLAs of $3.25 \%$, and interest of $6.25 \%$ and is intended to provide for the liquidation of the "supplemental liability" over a 38 -year period ending in September 30, 2043. The following table presents OPM's estimate of the present value of our CSRS "Supplemental Liability."

| Present Value Analysis of CSRS "Supplemental Liability" | 2005 |  | 2004 |  |
| :---: | :---: | :---: | :---: | :---: |
| (Dollars in billions as of September 30) |  |  |  |  |
| Present Value of Benefits | \$ | 196.9 | \$ | 195.0 |
| Present Value of Contributions * |  | 12.3 |  | 14.1 |
| Current Fund Balance |  | 180.9 |  | 176.7 |
| Deficit | \$ | (3.7) | \$ | (4.2) |

Our "supplemental liability" payment in 2006 was $\$ 257$ million, a decrease of $\$ 33$ million over the $\$ 290$ million payment in 2005. Our first "supplemental liability" payment in 2004 was $\$ 240$ million.
P.L.108-18 also required that we place in escrow, by September 30, 2006, any "savings" until Congress decides the final disposition of "savings" from the change in the retirement funding provisions. OPM calculated the savings at $\$ 2,958$ million.

## Note 11 - Workers' Compensation

We pay for workers' compensation costs under a program administered by DOL. These costs include employees' medical expenses, payments for continuation of wages and DOL administrative fees. We record these costs as an operating expense.

Our liability at September 30, 2006, represents the estimated present value of the total amount we expect to pay in the future for postal workers injured through the end of 2006. The estimated total cost of a claim is based upon the severity of the injury, the age of the injured employee, the assumed life expectancy of the employee, the trend of our experience with such an injury, and other factors.

In our calculation of present value for 2006 and 2005, a net discount rate of $-0.8 \%$ for medical expenses and $3.3 \%$ for compensation claims was used. At the end of 2006, we estimate our total liability for future workers' compensation costs at $\$ 7,863$ million. At the end of 2005 this liability was $\$ 7,521$ million. The payout period for this liability will, for some claimants currently on the rolls, be for the rest of their lives. The liability is sensitive to changes in inflation and discount rates. An increase of $1 \%$ in the assumptions would decrease our estimate of the liability by approximately $\$ 676$ million. A decrease of $1 \%$ would increase our estimate of the liability by approximately $\$ 824$ million.

In 2004, the net discount rates used to determine the present value of estimated future workers' compensation payments was changed, in consultation with an independent actuary. Our net discount rate is the estimated difference between what we expect to earn on investments compared to what we assume the inflation rate will be for medical costs and wage increases. Our net discount rate of $-0.8 \%$ for medical claims means that our assumptions show that the average rate of inflation for medical claims of $5.5 \%$ will exceed our investment returns of $4.7 \%$ by $0.8 \%$ per year over the expected life of the medical claims. Conversely we believe that our assumed investment returns of $5.5 \%$ will exceed the rate of inflation on the consumer wages index of $2.2 \%$ by $3.3 \%$ over the expected life of the compensation claims. Due to the differing average lengths claimants stay on the rolls between medical and compensation claims, we use two different market baskets of bonds funds to calculate our expected returns.

In 2004, we reduced the medical claims net discount rate from $1.4 \%$ to $-0.8 \%$ resulting in an increase in our medical claims liability and expense of $\$ 362$ million. We increased the compensation claims net discount rate from 3.0\% to 3.3\%, thereby reducing that liability and expense by $\$ 148$ million. These combined changes increased our total workers' compensation liability and expense by $\$ 214$ million. The effect of the adoption of these changes is accounted for as a change in accounting estimate as defined by GAAP.

In 2006, we recorded $\$ 1,279$ million in workers' compensation expense, compared to the $\$ 838$ million in 2005 and $\$ 1,239$ million recorded in 2004.

## Notes to the Financial Statements

In addition to the cost of workers' compensation claims, Office of Workers Compensation Programs charges us an administrative fee for processing claims. In 2006, the administrative fee, which is included in the expense above, was $\$ 45$ million, compared to $\$ 56$ million in 2005 and $\$ 44$ million in 2004.

## Note 12 - Revenue Forgone

Our operating revenue includes accruals for revenue forgone. Revenue is forgone when Congress mandates that we provide free or reduced fee mail for designated mailers. Congress appropriates money to reimburse us for the revenue that we have forgone in providing these services.

In 2006 we included as operating revenue $\$ 99$ million, $\$ 109$ million for 2005 and $\$ 36$ million for 2004.

We estimate the amount of service that will be provided in the current year and send a request to Congress. At the end of the year we reconcile the request with the actual usage. If the actual usage is higher than our estimate we send a supplemental request to Congress for additional funding. If the actual usage is lower, we offset the over funding against the next funding request. The requested amounts are recorded as government receivables until the appropriations are received.

Under the Revenue Forgone Reform Act of 1993, Congress is required to reimburse us $\$ 29$ million annually through 2035 ( 42 years). This reimbursement is for two purposes: services we performed in 1991, 1992 and 1993 for which we have not yet been paid; and for shortfalls in the reimbursement for the costs we incurred for processing and delivering certain non-profit mail from 1994 through 1998.

The Revenue Forgone Reform Act of 1993 authorized a total of $\$ 1,218$ million in payments. We calculated the present value of these future reimbursements, at $7 \%$ interest, to be approximately $\$ 390$ million. We recognized the $\$ 390$ million as revenue during fiscal years 1991 through 1998. The amount receivable as of the years ended September 30 was $\$ 357$ million in 2006 and $\$ 360$ million in 2005.

The total receivable for revenue forgone as of the years ended September 30 was $\$ 490$ million in 2006 and $\$ 470$ million in 2005.

## Note 13 - Emergency Preparedness Funding

In 2001, the United States was a victim of biological terrorism through the mail. In response, we implemented process changes and technology applications to reduce the risk to both our employees and our customers. The President of the United States and Congress authorized funding of $\$ 762$ million in fiscal year 2002 to assist in paying for some of these safety measures, and to replace or repair postal facilities damaged or destroyed on September 11, 2001. As of September 30, 2004, all 2002 emergency preparedness appropriations were fully expended or committed.

In December 2004, an appropriation by Congress of $\$ 503$ million provided additional funds for Biohazard Detection Systems, Ventilation Filtration Systems, and an irradiation facility. Of these funds $\$ 138$ million remains to be expended or committed.

We recognize the revenue as we depreciate the capital equipment purchased with the appropriation. The emergency preparedness appropriations revenue recognized during the years ended September 30 were $\$ 85$ million in 2006, $\$ 45$ million in 2005 and $\$ 92$ million in 2004.

Appropriations that have not been recognized as revenue during the years ended September 30 were $\$ 687$ million in 2006 and $\$ 772$ million in 2005 with the current portion included in prepaid box rent and other deferred revenue and the long term portion in deferred revenue on our balance sheets.

The emergency preparedness expenses and capital equipment commitments for the years ended September 30 are as follows:

| Emergency Preparedness Expenses and Commitments | 2006 |  | 2005 |  | 2004 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars in millions) |  |  |  |  |  |  |
| Operating Expenses: |  |  |  |  |  |  |
| Personnel Costs | \$ | - | \$ | - | \$ | 9 |
| Non-Personnel Costs |  | 196 |  | 79 |  | 123 |
| Total Operating Expenses | \$ |  | \$ | 79 | \$ | 132 |
| Capital Equipment Commitments | \$ | 72 | \$ | 313 | \$ | 222 |

Not all emergency preparedness expenditures are covered by the appropriations we receive. We are funding other costs of mail security and employee protection such as maintenance and consumable supplies from Postal Service revenue and charging them as operating expense.

## Note 14 - Postal Reform

Postal reform legislation was considered in the 109th Congress, the continuation of an effort beginning in 1996. Legislation had not yet been approved as Congress returned from its election recess on November 13, 2006. It is possible that postal reform legislation will be considered during this final session of the 109th Congress.

| Category of Service | 2006 |  | 2005 |  | 2004 |  | 2003 |  | 2002 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In millions of units indicated, unaudited) |  |  |  |  |  |  |  |  |  |  |
| First-Class Mail |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 37,038.8 | \$ | 36,061.8 | \$ | 36,376.8 | \$ | 37,048.3 | \$ | 36,483.2 |
| Pieces, Number |  | 97,617.5 |  | 98,071.0 |  | 97,926.4 |  | 99,058.7 |  | 102,378.6 |
| Weight, Pounds |  | 4,376.0 |  | 4,369.9 |  | 4,389.9 |  | 4,236.3 |  | 4,283.6 |
| Standard Mail |  |  |  |  |  |  |  |  |  |  |
| Revenue * | \$ | 19,876.8 | \$ | 18,953.5 | \$ | 18,122.5 | \$ | 17,231.3 | \$ | 15,818.8 |
| Pieces, Number * |  | 102,459.6 |  | 100,942.1 |  | 95,563.5 |  | 90,492.2 |  | 87,230.6 |
| Weight, Pounds * |  | 11,771.2 |  | 11,656.5 |  | 11,148.3 |  | 10,827.6 |  | 10,315.5 |
| Priority Mail |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 5,042.5 | \$ | 4,633.6 | \$ | 4,421.4 | \$ | 4,494.3 | \$ | 4,722.5 |
| Pieces, Number |  | 924.2 |  | 887.5 |  | 848.6 |  | 859.6 |  | 998.2 |
| Weight, Pounds |  | 1,809.5 |  | 1,690.7 |  | 1,623.3 |  | 1,622.9 |  | 1,875.1 |
| Package Services |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 2,259.0 | \$ | 2,201.1 | \$ | 2,206.9 | \$ | 2,215.7 | \$ | 2,080.1 |
| Pieces, Number |  | 1,174.6 |  | 1,165.5 |  | 1,131.9 |  | 1,128.5 |  | 1,075.1 |
| Weight, Pounds |  | 3,459.9 |  | 3,660.2 |  | 3,632.6 |  | 3,793.8 |  | 3,690.6 |
| Periodicals |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 2,215.1 | \$ | 2,160.8 | \$ | 2,191.8 | \$ | 2,234.8 | \$ | 2,164.9 |
| Pieces, Number |  | 9,022.6 |  | 9,070.0 |  | 9,135.3 |  | 9,319.9 |  | 9,689.8 |
| Weight, Pounds |  | 4,040.7 |  | 4,025.6 |  | 4,067.5 |  | 3,995.0 |  | 4,006.1 |
| Express Mail |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 918.1 | \$ | 872.3 | \$ | 852.8 | \$ | 888.1 | \$ | 910.5 |
| Pieces, Number |  | 55.9 |  | 55.5 |  | 54.1 |  | 55.8 |  | 61.3 |
| Weight, Pounds |  | 53.8 |  | 51.7 |  | 50.6 |  | 53.2 |  | 59.1 |
| International Airmail |  |  |  |  |  |  |  |  |  |  |
| Revenue * | \$ | 1,665.9 | \$ | 1,630.5 | \$ | 1,550.6 | \$ | 1,441.0 | \$ | 1,429.4 |
| Pieces, Number * |  | 774.3 |  | 829.0 |  | 817.9 |  | 775.3 |  | 865.2 |
| Weight, Pounds * |  | 203.0 |  | 185.2 |  | 168.4 |  | 152.6 |  | 151.8 |
| International Economy Mail |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 127.8 | \$ | 134.3 | \$ | 145.2 | \$ | 145.9 | \$ | 150.4 |
| Pieces, Number |  | 18.6 |  | 22.5 |  | 25.9 |  | 29.9 |  | 38.6 |
| Weight, Pounds |  | 54.2 |  | 56.6 |  | 60.3 |  | 60.5 |  | 65.3 |
| Mailgrams** |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | - | \$ | 0.8 | \$ | 0.7 | \$ | 1.2 | \$ | 1.4 |
| Pieces, Number |  | - |  | 1.9 |  | 1.6 |  | 2.8 |  | 2.8 |
| U.S. Postal Service |  |  |  |  |  |  |  |  |  |  |
| Pieces, Number |  | 1,015.9 |  | 621.3 |  | 529.3 |  | 391.6 |  | 424.9 |
| Weight, Pounds |  | 128.1 |  | 110.7 |  | 105.4 |  | 80.1 |  | 87.5 |
| Free Matter for the Blind |  |  |  |  |  |  |  |  |  |  |
| Pieces, Number |  | 74.5 |  | 76.4 |  | 71.1 |  | 70.4 |  | 56.8 |
| Weight, Pounds |  | 35.4 |  | 34.4 |  | 34.6 |  | 29.8 |  | 28.1 |
| Totals *** |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 69,144.0 | \$ | 66,648.7 | \$ | 65,868.7 | \$ | 65,700.7 | \$ | 63,761.1 |
| Pieces, Number |  | 213,137.7 |  | 211,742.7 |  | 206,105.6 |  | 202,184.7 |  | 202,821.9 |
| Weight, Pounds |  | 25,931.8 |  | 25,841.5 |  | 25,280.9 |  | 24,851.9 |  | 24,562.7 |

## Operating Statistics

| Category of Service | 2006 |  | 2005 |  | 2004 |  | 2003 |  | 2002 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In millions of units indicated, unaudited) |  |  |  |  |  |  |  |  |  |  |
| Registered Mail **** |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 72.8 | \$ | 77.2 | \$ | 75.0 | \$ | 82.1 | \$ | 86.6 |
| Number of articles |  | 7.1 |  | 7.7 |  | 7.4 |  | 8.2 |  | 9.1 |
| Certified Mail **** |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 631.6 | \$ | 600.6 | \$ | 629.5 | \$ | 624.2 | \$ | 605.9 |
| Number of articles |  | 265.7 |  | 261.1 |  | 273.7 |  | 271.4 |  | 283.5 |
| Insurance **** |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 136.7 | \$ | 132.2 | \$ | 127.8 | \$ | 138.3 | \$ | 135.2 |
| Number of articles |  | 52.8 |  | 53.6 |  | 53.2 |  | 59.1 |  | 59.8 |
| Delivery Receipt Services***** |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 610.1 | \$ | 569.2 | \$ | 538.0 | \$ | 503.1 | \$ | 460.4 |
| Number of articles |  | 1,018.8 |  | 953.8 |  | 840.6 |  | 748.8 |  | 535.5 |
| Collect on Delivery |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 9.8 | \$ | 9.3 | \$ | 11.4 | \$ | 11.1 | \$ | 13.8 |
| Number of articles |  | 1.5 |  | 1.5 |  | 1.9 |  | 1.9 |  | 2.3 |
| Money Orders |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 193.3 | \$ | 208.2 | \$ | 230.7 | \$ | 230.7 | \$ | 239.4 |
| Face value of issues (non-add) | \$ | 28,277.4 | \$ | 28,723.0 | \$ | 28,782.2 | \$ | 29,151.7 | \$ | 29,721.2 |
| Number of articles |  | 176.2 |  | 181.0 |  | 188.0 |  | 202.5 |  | 218.0 |
| Other |  |  |  |  |  |  |  |  |  |  |
| Box rent revenue | \$ | 813.7 | \$ | 791.5 | \$ | 779.9 | \$ | 788.1 | \$ | 750.6 |
| Stamped envelope and card revenue | \$ | 25.2 | \$ | 21.0 | \$ | 21.9 | \$ | 24.4 | \$ | 29.3 |
| Other revenue, net | \$ | 914.2 | \$ | 740.3 | \$ | 676.8 | \$ | 395.8 | \$ | 333.3 |
| Totals |  |  |  |  |  |  |  |  |  |  |
| Special Services revenue | \$ | 3,407.4 | \$ | 3,149.5 | \$ | 3,091.0 | \$ | 2,797.8 | \$ | 2,654.5 |
| Mail revenue | \$ | 69,144.0 | \$ | 66,648.7 | \$ | 65,868.7 | \$ | 65,700.7 | \$ | 63,761.1 |
| Revenue Forgone | \$ | 99.0 | \$ | 109.2 | \$ | 36.3 | \$ | 30.7 | \$ | 47.6 |
| Total Operating Revenue | \$ | 72,650.4 | \$ | 69,907.4 | \$ | 68,996.0 | \$ | 68,529.2 | \$ | 66,463.2 |

* Reclassification between Standard Mail and International Airmail in 2003.
** Mailgram service has been discontinued.
*** Govermment agency and franked mail are included in their classes of mail, when using official mail.
**** Return receipts have been broken out from Registered Mail, Certified Mail and Insurance special service categories and reported in Delivery Receipt Services.
***** Delivery Receipt Services contains Return Receipts for special services, Merchandise Return and Delivery Confirmation.


## Operating Statistics

|  | 2006 | 2005 | 2004 | 2003 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| (Actual Numbers, unaudited) |  |  |  |  |  |
| Career Employees |  |  |  |  |  |
| Headquarters and HQ Related Employees * |  |  |  |  |  |
| Headquarters ... | 2,761 | 2,654 | 2,708 | 1,867 | 1,712 |
| Headquarters - Field Support |  |  |  |  |  |
| Units * / ${ }^{\text {c* }}$ | 4,402 | 4,333 | 3,396 | 4,104 | 3,848 |
| Inspection Service - Field | 3,130 | 3,443 | 3,648 | 3,770 | 3,875 |
| Inspector General | 1,071 | 843 | 782 | 723 | 722 |
| Total HQ and HQ Related Employees | 11,364 | 11,273 | 10,534 | 10,464 | 10,157 |
| Field Employees * |  |  |  |  |  |
| Area Offices ** | 1,395 | 1,420 | 2,196 | 2,205 | 2,107 |
| Postmasters / Installation Heads | 25,429 | 25,322 | 25,519 | 25,509 | 25,771 |
| Supervisors / Managers | 33,201 | 33,234 | 33,635 | 35,360 | 37,829 |
| Professional Administration and Technical Personnel | 8,539 | 8,945 | 9,168 | 9,436 | 9,661 |
| Clerks | 213,920 | 221,644 | 226,183 | 242,276 | 256,656 |
| Nurses | 166 | 167 | 167 | 171 | 173 |
| Mail Handlers | 57,158 | 56,028 | 54,769 | 56,776 | 59,259 |
| City Delivery Carriers | 224,400 | 228,278 | 228,140 | 229,404 | 233,639 |
| Motor Vehicle Operators | 8,715 | 8,689 | 8,628 | 8,778 | 9,092 |
| Rural Delivery Carriers - Full Time | 66,344 | 64,335 | 62,762 | 61,611 | 60,817 |
| Building and Equipment |  |  |  |  |  |
| Maintenance Personnel | 39,986 | 39,893 | 40,263 | 41,469 | 42,275 |
| Vehicle Maintenance Employees | 5,521 | 5,488 | 5,521 | 5,576 | 5,513 |
| Total Field Employees | 684,774 | 693,443 | 696,951 | 718,571 | 742,792 |
| Total Career Employees | 696,138 | 704,716 | 707,485 | 729,035 | 752,949 |
| Non-Career Employees * |  |  |  |  |  |
| Casuals | 22,518 | 19,182 | 20,529 | 17,373 | 19,065 |
| Non-Bargaining Temporary | 1,135 | 1,185 | 1,138 | 910 | 807 |
| Rural Part Time: |  |  |  |  |  |
| Subs / RCA / RCR / AUX | 59,087 | 57,411 | 56,403 | 56,451 | 56,474 |
| Postmaster Relief and |  |  |  |  |  |
| Leave Replacements | 12,188 | 12,046 | 12,157 | 12,161 | 12,234 |
| Transitional Employees | 5,133 | 8,460 | 9,884 | 11,025 | 12,847 |
| Total Non-Career Employees | 100,061 | 98,284 | 100,111 | 97,920 | 101,427 |
| Total Employees | 796,199 | 803,000 | 807,596 | 826,955 | 854,376 |

* Complement data from On-Rolls and Paid Employee Statistics database as of end of September 2003-2006 and early September 2002.
** Beginning 2005 employees in the Sales organization were reported as Headquarters Related instead of in the Area Offices .
*** Beginning 2004 field employees performing headquarters functions were re-classified as Headquarters Related.


## Operating Statistics

|  | 2006 | 2005 | 2004 | 2003 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| (In actual units indicated, unaudited) |  |  |  |  |  |
| Post Offices, Stations and Branches |  |  |  |  |  |
| Post Offices | 27,318 | 27,385 | 27,505 | 27,556 | 27,791 |
| Classified Stations, Branches and Carrier Annexes | 5,557 | 5,622 | 5,623 | 5,796 | 5,900 |
| Contract Postal Units | 3,014 | 3,116 | 2,889 | 2,777 | 2,500 |
| Community Post Offices | 937 | 1,019 | 1,142 | 1,450 | 1,492 |
| Total Offices, Stations and Branches | 36,826 | 37,142 | 37,159 | 37,579 | 37,683 |
| Residential Delivery */** |  |  |  |  |  |
| City Delivery Carriers | 78,949,153 | 78,524,242 | 77,967,046 | 77,490,203 | 77,014,294 |
| Rural | 36,068,838 | 34,958,986 | 33,817,615 | 33,324,799 | 32,141,581 |
| P0 Box | 15,615,744 | 15,614,801 | 15,634,610 | 15,730,694 | 15,772,964 |
| Highway Contract | 2,345,255 | 2,243,520 | 2,162,772 | 2,153,056 | 2,073,145 |
| Total Residential Delivery | 132,978,990 | 131,341,549 | 129,582,043 | 128,698,752 | 127,001,984 |
| Business Delivery *** |  |  |  |  |  |
| City Delivery Carriers | 7,343,020 | 7,280,384 | 7,185,300 | 7,208,608 | 7,197,207 |
| Rural | 1,297,022 | 1,230,645 | 1,172,499 | 1,192,144 | 1,132,049 |
| PO Box | 4,490,102 | 4,412,559 | 4,321,862 | 4,203,433 | 4,065,877 |
| Highway Contract | 65,062 | 61,228 | 58,084 | 58,339 | 55,362 |
| Total Business Delivery | 13,195,206 | 12,984,816 | 12,737,745 | 12,662,524 | 12,450,495 |
| Total Delivery Points | 146,174,196 | 144,326,365 | 142,319,788 | 141,361,276 | 139,452,479 |
| Change in Delivery Points | 1,847,831 | 2,006,577 | 958,512 | 1,908,797 | 1,770,172 |

[^7]
## Financial History Summary

|  | 2006 |  | 2005 |  | 2004 |  | 2003 |  | 2002 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars in mililions) |  |  |  |  |  |  |  |  |  |  |
| Statements of Operations |  |  |  |  |  |  |  |  |  |  |
| Total revenue | \$ | 72,817 | \$ | 69,993 | \$ | 69,029 | \$ | 68,764 | \$ | 66,688 |
| Total expense |  | 71,917 |  | 68,548 |  | 65,964 |  | 64,896 |  | 67,364 |
| Net Income (loss) | \$ | 900 | \$ | 1,445 | \$ | 3,065 | \$ | 3,868 | \$ | (676) |
| Operating revenue |  | \$72,551 | \$ | 69,798 | \$ | 68,960 | \$ | 68,498 | \$ | 66,415 |
| Revenue forgone |  | 99 |  | 109 |  | 36 |  | 31 |  | 48 |
| Total operating revenue |  | 72,650 |  | 69,907 |  | 68,996 |  | 68,529 |  | 66,463 |
| Compensation and benefits |  | 56,281 |  | 53,932 |  | 52,134 |  | 50,428 |  | 51,557 |
| Other expenses |  | 15,403 |  | 14,351 |  | 13,717 |  | 13,474 |  | 13,677 |
| Total operating expenses |  | 71,684 |  | 68,283 |  | 65,851 |  | 63,902 |  | 65,234 |
| Income from operations |  | 966 |  | 1,624 |  | 3,145 |  | 4,627 |  | 1,229 |
| Interest and investment income |  | 167 |  | 86 |  | 33 |  | 58 |  | 46 |
| Interest expense on deferred retirement obligations |  | (231) |  | (263) |  | (103) |  | (116) |  | $(1,601)$ |
| Other interest expense ** |  | (2) |  | (2) |  | (10) |  | (694) |  | (340) |
| Emergency preparedness, net |  | - |  | - |  | - |  | (7) |  | (10) |
| Net Income (loss) | \$ | 900 | \$ | 1,445 | \$ | 3,065 | \$ | 3,868 | \$ | (676) |

Balance Sheets

| Current assets * | \$ | 2,041 | \$ | 1,933 | \$ | 1,851 | \$ | 3,607 | \$ | 2,059 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Property, equipment, and other assets ${ }^{*}$ | 26,447 |  | 23,065 |  | 22,858 |  | 23,419 |  | 56,735 |  |
| Total Assets | \$ | 28,488 | \$ | 24,998 | \$ | 24,709 | \$ | 27,026 | \$ | 58,794 |
| Liabilities: |  |  |  |  |  |  |  |  |  |  |
| Current liabilities * | \$ | 11,656 | \$ | 9,206 |  | \$10,800 | \$ | 16,753 | \$ | 15,365 |
| Other liabilities * |  | 10,556 |  | 10,416 |  | 9,978 |  | 9,407 |  | 39,131 |
| Long-term debt |  | - |  | - |  | - |  | - |  | 7,300 |
| Equity |  | 6,276 |  | 5,376 |  | 3,931 |  | 866 |  | $(3,002)$ |
| Total Liabilities and Net Capital | \$ | 28,488 | \$ | 24,998 | \$ | 24,709 | \$ | 27,026 | \$ | 58,794 |

## Changes in Net Capital (deficiency)

| Beginning balances: |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Capital contributions of the U.S. Government | \$ | 3,034 | \$ | 3,034 | \$ | 3,034 | \$ | 3,034 | \$ | 3,034 |
| Equity (deficit) since reorganization |  | 2,342 |  | 897 |  | $(2,168)$ |  | $(6,036)$ |  | $(5,360)$ |
| Total beginning balance net capital (deficiency) |  | 5,376 |  | 3,931 |  | 866 |  | $(3,002)$ |  | $(2,326)$ |
| Net income (loss) |  | 900 |  | 1,445 |  | 3,065 |  | 3,868 |  | (676) |
| Total Ending Balance Net Capital (deficiency) | \$ | 6,276 | \$ | 5,376 | \$ | 3,931 | \$ | 866 | \$ | $(3,002)$ |

[^8]
## Selected Quarterly Financial Data

| 2006 | Quarter 1 |  | Quarter 2 |  | Quarter 3 |  | Quarter 4 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars in millions, unaudited) |  |  |  |  |  |  |  |  |
| Operating revenue | \$ | 18,498 | \$ | 18,615 | \$ | 17,835 | \$ | 17,702 |
| Operating expense |  | 17,730 |  | 17,741 |  | 17,778 |  | 18,432 |
| Income (loss) from operations |  | 768 |  | 874 |  | 57 |  | (730) |
| Other revenue (expense) |  | (40) |  | (28) |  | 24 |  | (25) |
| Net Income (loss) | \$ | 728 | \$ | 846 | \$ | 81 | , | (755) |


| 2005 | Quarter 1 |  | Quarter 2 |  | Quarter 3 |  | Quarter 4 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Dollars in millions, unaudited) |  |  |  |  |  |  |  |  |
| Operating revenue | \$ | 18,786 | \$ | 17,296 | \$ | 16,847 | \$ | 16,978 |
| Operating expense |  | 17,059 |  | 16,986 |  | 17,022 |  | 17,216 |
| Income (loss) from operations |  | 1,727 |  | 310 |  | (175) |  | (238) |
| Other revenue (expense) |  | (45) |  | (35) |  | (65) |  | (34) |
| Net Income (loss) | \$ | 1,682 | \$ | 275 | \$ | (240) | \$ | (272) |


| 2004 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| (Dolars in millions, unaudited) | $\$$ |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Operating revenue | 16,209 | $\$$ | 17,292 | $\$$ | 16,591 | $\$$ |
| Operating expense | 16,391 | 16,504 |  |  |  |  |
| Income (loss) from operations | 1,818 | 736 | 16,288 | 16,616 |  |  |
| Other revenue (expense) | $(1)$ | 503 | 288 |  |  |  |
| Net Income | $\$$ | 1,817 | $\$$ | 741 | $\$$ | 259 |

## Glossary

Accruals. Revenue and expenses that are recorded as they occur, even though they may not have actually been paid.

Amortize. To reduce the value of an asset through regular charges to income over time; or to write off expenses by prorating them over a period of time.

Appropriation. Public funds set aside by Congress for a specific purpose.

Asset. An economic resource that is expected to be of benefit in the future.

Cautionary Statements. Statements contained in Management's
Discussion and Analysis that represent our best estimate of the trends we
know about, the trends we anticipate and the trends we think are relevant to our future operations.

Capitalize. To treat an expenditure as an asset; or to compute the present value of a future payment that will be paid over a period of time.

Contribution. The difference between the revenue from a class of mail and that class's volume-variable costs. For example, if a class of mail has revenue of $\$ 1.5$ billion and volume-variable costs of $\$ 1$ billion, its contribution is $\$ 500$ million, which means that this class of mail covers its costs and contributes $\$ 500$ million to the common costs of all mail services.

Contingent Liability. A potential liability that is contingent on a future event.

## Glossary

Delivery Confirmation. A special service that provides the date of delivery or attempted delivery for Priority Mail and Standard Mail parcels, Bound Printed Matter and Library Mail.

Depreciate. To periodically reduce the estimated value of an asset over the course of its useful life.

Direct Mail. A form of advertising often employed by businesses to reach targeted groups of potential customers by mail.

Equity. The difference between the value of all assets less all liabilities.
Express Mail. The Postal Service's premium delivery service, providing guaranteed overnight delivery for documents and packages weighing up to 70 pounds. Both domestic and international services are offered.

First-Class Mail. A class of mail including letters, postcards and all matter sealed or otherwise closed against inspection. This service is required for personal correspondence, handwritten or typewritten letters and bills or statements of account.

Fiscal Year. As used in the financial section of this report, the Postal Service fiscal year, which is the 12-month period during which the Postal Service keeps accounts, beginning Oct. 1 and closing Sept. 30.

Fixed Asset. Any tangible property such as buildings, machinery and equipment, furniture, and leasehold improvements.

Government Accountability Office (GAO). Investigative arm of legislative branch of federal government (Congress).

Generally Accepted Accounting Principles (GAAP). The rules and procedures of accepted accounting practice as defined by the Financial Accounting Standards Board.

Impaired Asset. When the market value of an economic resource has been permanently lowered below the recorded value of the asset.
Inspector General. The Inspector General is appointed by and reports directly to the Governors of the Postal Service and is independent of postal management. The Office of Inspector General (OIG) primarily investigates and evaluates programs and operations of the Postal Service to ensure the efficiency and integrity of the postal system.
Leasehold. An asset that gives the Postal Service the right to use property under a lease.

Liability. Any debt or obligation which is owed by the Postal Service at some future period of time.

Operating Expense. Expenses that are incurred in providing our primary business services and products.

The following are among the many trademarks owned by the United States Postal Service: United States Postal Service ${ }^{\circledR}$, U.S. Postal Service ${ }^{\circledR}$, USPS ${ }^{\circledR}$, First-Class Mail ${ }^{\circledR}$, USPS.com ${ }^{\circledR}$, Click-N-Ship ${ }^{\circledR}$, Automated Postal Center ${ }^{\circledR}$, APC $^{\circledR}$, Express Mail ${ }^{\circledR}$, Priority Mail ${ }^{\circledR}$, Standard Mail ${ }^{\circledR}$, Parcel Post ${ }^{\circledR}$, Media Mail ${ }^{\circledR}$, Customized Market Mail ${ }^{\circledR}$, United States Postal Service Office of the Inspector General ${ }^{\circledR}$, Post Office ${ }^{\top M}$, Postal Service ${ }^{\top \mathrm{M}}$,

Operating Margin. A financial indication calculated by dividing income from operations by operating revenue.

Operating Revenue. Revenues that are earned from our primary business services and products.

Package Services. Mailing category offered for any merchandise or printed matter weighing up to 70 pounds. These services include Parcel Post, Bound Printed Matter, Library Mail and Media Mail.

Payable. Money that is owed by the Postal Service.
Periodicals. A class of mail formerly called second-class mail that consists of magazines, newspapers and other publications.

Postal Inspection Service. The investigative arm of the Postal Service responsible for investigating criminal acts involving the mails and misuse of the postal system.

Postal Rate Commission (PRC). An independent federal agency that makes recommendations concerning Postal Service requests for changes in postal rates and mail classifications.
Prepaid. Payments made in advance of service being provided.
Present Value. The value today of a future payment that is discounted at a stated rate of compound interest. For example, the present value of $\$ 100$ that will be paid to the Postal Service 10 years from now is about $\$ 38.55$, if we discount that $\$ 100$ at a rate equal to $10 \%$ interest compounded annually.
Priority Mail. Priority mail is a 1-3-day non-guaranteed delivery service.
Receivable. Money that is owed to the Postal Service.
Recognize. To record in Postal Service accounts as income or expense.
Special Services. A category of services that add value to mail by providing added security, proof of delivery or loss recovery. These services include: Certified Mail, Registered Mail, Delivery Confirmation, Signature Confirmation and insurance up to $\$ 1,000$.

Standard Mail. Mailing service offered for any item, including advertisements and merchandise weighing less than 16 ounces that are not required to be sent using First-Class Mail. Standard Mail is typically used for multiple delivery addresses and bulk advertising.
U.S. Mail. Any mailable matter that is accepted for mail processing and delivery by the Postal Service.

Universal Service. The Postal Service's mandate and commitment to the nation to provide mail delivery service at uniform and reasonable rates to everyone, everywhere.

Signature Confirmation ${ }^{\top \mathrm{M}}$, Certified Mail ${ }^{T M}$, Delivery Confirmation ${ }^{\top \mathrm{M}}$, Registered Mail ${ }^{\text {TM }}$, Post Office Box ${ }^{\text {TM }}$, Zip Code ${ }^{\text {TM }}$, Carrier Pickup ${ }^{\text {TM }}$, Quick, Easy, Convenient ${ }^{T M}$ and Postmaster General ${ }^{T M}$. The Sonic Eagle Logo, Round Top Collection Box design, Letter Carrier Uniform design, and the Mail Truck Design are also registered trademarks belonging to the United States Postal Service.

## 2007 Postage Stamps

Alpine Tundra (Nature of America)
Christmas: Luini's Madonna
With Love and Kisses
Oklahoma Statehood
Louis Comfort Tiffany (American Treasures)
Pacific Lighthouses
Vintage Mahogany Speedboats
Pollination
Holiday Knits
Art of Disney: Magic
Mendez v. Westminster School District
Jury Duty
Wedding
Marvel Super Heroes
Settlement of Jamestown
James Stewart (Legends of Hollywood)
Ella Fitzgerald (Black Heritage)
Polar Lights
Henry W. Longfellow (Literary Arts)



Oklahoma Statehood


Christmas: Luini's Madonna of the Carnation

Pacific Lighthouses


Louis Comfort Tiffany (American Treasures)


With Love and Kisses


Alpine Tundra (Nature of America)

## 2007 Postage Stamps




Ella Fitzgerald (Black Heritage)


James Stewart (Legends of Hollywood)



Holiday Knits


Wedding




Mendez v. Westminster School District


Henry W. Longfellow (Literary Arts)


Art of Disney: Magic

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[^0]:    * Excluding interest expense on deferred retirement obligations.

[^1]:    *The External First-Class Mail measurement system (EXFC) measures collection box to mailbox delivery performance. EXFC continually tests a panel of 463 ZIP Code areas selected on the basis of geographic and volume density from which 90\% of First-Class Mail volume originates and 80\% destinates. EXFC is not a system-wide measurement of all First-Class Mail performance.

[^2]:    See accompanying notes to the financial statements

[^3]:    See accompanying notes to the financial statements

[^4]:    See accompanying notes to the financial statements

[^5]:    See accompanying notes to the financial statements

[^6]:    See accompanying notes to the financial statements

[^7]:    * The table above shows delivery growth of 958,512 in FY 2004. The absolute growth is 1,782,900 deliveries if FY 2003 were adjusted to reflect the current reporting procedure as implemented in FY 2004.
    ** FY 2003-2006 deliveries points are reported as of September 30th while 2002 reflects deliveries as reported in early to mid September.

[^8]:    * Certain reclassifications have been made to previously reported amounts.
    ** 2003 includes $\$ 360$ million in debt repurchase expense.
    *** 2002 amount includes deferred retirement costs.

