



12/8/97

(b)(6)

Service Provider Contract Representative

(b)(4)

**INS FOS
 TASK ORDER 2 -- HELP DESK
 PRICE SUMMARY**

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	1	1,880		\$
3007	Senior Systems Analyst	7	13,160		\$
3022	Help Desk Analyst II	14	26,320		\$
3028	Secretary	1	1,880		\$
3030	Help Desk Analyst I	4	7,520		\$
Total Labor Summary					\$
Labor Categories for Overtime		OT Hours	OT Rate		Total
3002AA	Technical Manager	94		\$	
3007AA	Senior Systems Analyst	658		\$	
30022AA	Help Desk Analyst II	1,316		\$	
3026AA	Secretary	94		\$	
3030AA	Help Desk Analyst I	376		\$	
Total Labor Summary					\$
Travel Summary *					Total
4002	CONUS (INS Application System Training)			\$	
4002	Local Travel			\$	
Total Travel					\$
Other Direct Costs *					Total
4000	Pagery			\$	
4000	Brochures & Flyers			\$	
4000	Office Supplies			\$	
4000	Parking Expenses			\$	
4000	Training Classes (INS Application Systems)			\$	
4000	SAW Training Class -Casepoint			\$	
Total Other Direct Costs Summary					\$
Material Summary					Total
4001	Hardware - (Equipment)			\$	
4001	Software - Casepoint			\$	
Total Material Summary					\$
Total Task Order 2 Summary		27	63,298		2,838,390

* Note: Travel and Other Direct Costs are estimates only. All costs will be invoiced a actual cost

December 1, 1998

ATTACHMENT 2

(b)(4)

TASK ORDER 2 Help Desk - Year 1 Support Only

Subtask 2-1 Help Desk Operations - Tier 1 Support

CLIN	Labor Category	FTE's	Hours	Rate		Total
3002	Technical Manager	1	1,880		\$	
3007	Senior Systems Analyst	7	13,160		\$	
3022	Help Desk Analyst II	14	26,320		\$	
3028	Secretary	1	1,880		\$	
3030	Help Desk Analyst I	4	7,520		\$	
Total Labor Summary		27	50,760		\$	

	Labor Categories for Overtime	OT Hours	OT Rate		Total
3002AA	Technical Manager	94		\$	
3007AA	Senior Systems Analyst	658		\$	
30022AA	Help Desk Analyst II	1316		\$	
3026AA	Secretary	94		\$	
3030AA	Help Desk Analyst I	376		\$	
Total Labor Summary for OT		2538		\$	

	Travel Summary		Total
4002	CONUS (INS Application System Training)	\$	
4002	Local Travel	\$	
Total Travel		\$	

	Other Direct Costs		Price
4000	Pagers	\$	
4000	Brochures & Flyers	\$	
4000	Office Supplies	\$	
4000	Parking Expenses	\$	
4000	Training Classes (INS Application Systems)	\$	
4000	SAW Training Class -Casepoint	\$	
Total Other Direct Costs Summary		\$	

	Material Summary		Total Price
4001	Hardware - (Equipment)	\$	
4001	Software - Casepoint	\$	
Total Material Summary		\$	

Total Subtask 2.1 Summary	27	53,298		2,038,390
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December 1, 1998

ATTACHMENT 2

Travel Summary for the Task Order 2 - Help Desk for the INS-FOS Contract
 CLIN 4002 Year 1 only

Labor Category	From	Destination	Month/Yr	# of people	# of trips	# of days	Lodging	Per Diem	Car Rental	Airfare	Mileage	Total Cost
Help Desk Analyst	Wash. DC	Various	Oct-97	10	1	3	119	42	75	1,400		21,080
Program Mgmt	Wash. DC	McLean, VA	Oct-97	1	4	1					40	50
Program Mgmt	Wash. DC	McLean, VA	Nov-97	1	4	1					40	50
Program Mgmt	Wash. DC	McLean, VA	Dec-97	1	4	1					40	50
Program Mgmt	Wash. DC	McLean, VA	Jan-98	1	4	1					40	50
Program Mgmt	Wash. DC	McLean, VA	Feb-98	1	4	1					40	50
Program Mgmt	Wash. DC	McLean, VA	Mar-98	1	4	1					40	50
Program Mgmt	Wash. DC	McLean, VA	Apr-98	1	5	1					40	62
Program Mgmt	Wash. DC	McLean, VA	May-98	1	4	1					40	50
Program Mgmt	Wash. DC	McLean, VA	Jun-98	1	4	1					40	50
Program Mgmt	Wash. DC	McLean, VA	Jul-98	1	4	1					40	50
Program Mgmt	Wash. DC	McLean, VA	Aug-98	1	4	1					40	50
Program Mgmt	Wash. DC	McLean, VA	Sep-98	1	5	1					40	62
Total Travel Summary											\$ 21,704	

Task Order & Service Level Agreement 4 -- Headquarters' Operations

Part I. Task Order

Contract Number/Task Order Number: COW-7-C-0013/FOS98-004

Date of the Order: 12/08/97

1. Scope

The purpose of the Field Operations Support and Hardware Maintenance (FOS/HM) contract is to provide help desk and user support services, operations and technical support services, and maintenance services for INS Federal Information Processing (FIP) resources worldwide. The INS requires end-to-end support across the INS' information technology (IT) infrastructure that includes wide area networks (WANs), local area networks (LANs), communications equipment, mainframes, minicomputers and other mid-tier (client server) platforms, workstations and associated peripherals.

1.1 Background

The ADP Operations Branch is responsible for providing a secure, effective, responsive environment for development, implementation, processing, and production control of mission critical and decision support information systems. The branch provides computer operations, database management, and systems software services. The branch has a major role in providing mainframe and minicomputers support.

1.2 Objectives

The purpose of this Task Order is to establish contractor support for Headquarters' Operations Support that will include, but not be limited to, computer operations support required to operate and monitor the INS environment of MVS peripheral equipment, minicomputers (including UNIX-based), microcomputers, and Local Area Networks (LANs) at the HQ Operations Center; production control support to process INS data; storage management support to manage and control INS data that is stored on various storage media; systems security support to control access to INS data; contingency planning support to minimize the impact of a disaster; and capacity planning support to ensure availability of required computing resources.

2. References

Documentation for work under this Task Order was obtained from Contract COW-7-C-0013 Section C.4.

3. Requirements

The Contractor shall provide Headquarters' Operations Support as defined in contract Sections C.4.2, C.4.3, C.4.4, C.4.5, C.4.8, C.4.9, C.4.11. The Contractor shall provide all necessary supervision, management, technical, and administrative support to accomplish these tasks as specified under this contract.

Task 1 - Information Technology (IT) Support Services for Headquarters' Operations

The Contractor shall provide staffing and management support to perform the following IT operations at the INS Headquarters (HQ). Initially, the Contractor shall establish a stable transition of the "as is" HQ operations environment.

Subtask 1-1 - Computer Operations Support. (Contract Section C.4.2) The Contractor shall provide computer operations support required to operate and monitor the INS environment of MVS peripheral equipment, minicomputers (including UNIX-based), microcomputers, and Local Area Networks (LANs) at the HQ Operations Center. The Contractor shall be required to perform printing services, backup and archiving procedures, disaster recovery, and prevention procedures. The Contractor shall also provide ancillary support services such as supplies control and limited facility management. The Contractor shall provide staffing coverage 24 hours per day, 7 days per week, 365 days per year. Mandatory staffing shall be two (2) persons per weekday shift during the hours of 07:00 to 15:30, and one (1) person per shift at other times.

Expertise Required: Knowledge of MVS/ESA, OS/390 and UNIX operating systems.

Subtask 1-2 - Production Control Support (Contract Section C.4.3) The Contractor shall provide production control support for INS application systems that are operational at the Justice Data Centers (JDC), HQ Operations Center, and other decentralized locations. Production control support shall include, but is not limited to, job scheduling, job submission, job recovery/restart, problem determination and notification, input preparation, input/output control, output distribution, and file backup and recovery. Also, the Contractor shall perform system and on-line monitoring, and provide periodic reports on system availability/unavailability. The Contractor shall provide staffing coverage 24-hours per day, 7 days per week, 365 days per year. Mandatory staffing shall be two (2) persons per weekday shift, and one (1) person per shift on weekends and holidays.

Expertise Required: Knowledge of MVS/ESA, OS/390, Job Control Language (JCL), CA-Scheduler, TSO, MVS utilities.

Subtask 1-3 - Magnetic Media Library Management and Control (Contract Section C.4.4) The Contractor shall operate and maintain magnetic media libraries located at the HQ Operations Center. The Contractor shall manage and control storage, withdrawal, and return of magnetic media; and maintain and control magnetic media at offsite storage. At the HQ Operations Center and JDCs, the Contractor shall respond to user requests to

manage data sets resident on INS tapes; operate and maintain an automated media library management system (Tape Management System); and maintain and execute a magnetic media rehabilitation and disposal program.

Expertise Required: Knowledge of Tape Management System (TMS), TSO.

Subtask 1-4 - Direct Access Storage Device (DASD) Management and Control (Contract Section C.4.5) The Contractor shall manage and control INS assigned DASDs at the JDCs. The Contractor shall establish storage management procedures and rules and use automated storage managers such as IBM's Data Facility System Managed Storage (DFSMS) and Data Facility Hierarchical Storage Management (DFHSM) to manage and control disk space. The Contractor shall also respond to user requests for disk storage space; maintain the integrity of INS datasets residing on DASDs; maintain files and perform database backup and recovery procedures; perform disaster/recovery support; and monitor DASD usage and take appropriate action to minimize waste and abuse.

Expertise Required: Knowledge of principles of storage management and operational use of DFSMS, DFHSM, ABR/FDR, TSO, MVS utilities.

Subtask 1-5 - Capacity Planning (Contract Section C.4.8) The Contractor shall provide capacity planning for INS data processing at JDCs. The Contractor shall gather and conduct an analysis of INS plans, develop workload projections, and prepare an annual Capacity Planning Report. The Contractor shall monitor INS system usage and prepare a monthly report. The Contractor shall also provide JDC budget planning and monitor cost.

Expertise Required: Knowledge of principles of ADP capacity planning, TSO.

Subtask 1-6 - Contingency Planning (Contract Section C.4.9) The Contractor shall develop, update, administer, test, and maintain INS ADP Contingency Plan for INS applications systems at the JDC-Dallas. The Contractor shall stay abreast of INS and JDC plans and make adjustments to the ADP Contingency Plan. The initial development will be in accordance with the schedule contained in WANG's Master Contingency Plan submitted to INS on 9 October 1997. When approved, that schedule becomes a formal part of this Task Order.

Expertise Required: Knowledge of principles of ADP contingency planning.

Subtask 1-7 - Documentation (Contract Section C.4.11) The Contractor shall develop, maintain, update, store, and distribute the following documentation:

- Existing procedures manuals and related documentation concerning functions performed and services provided under this contract.
- New procedures manuals and related documentation, as directed by the Government, to provide comprehensive documentation for functions/services provided

under this contract. The Contractor shall identify and recommend for Government approval topics that require documentation.

- Bulletins, newsletters, and other written documentation to inform users about operations and other matters pertaining to ADP operations and related support.
- System Development Life Cycle (SDLC) documentation updates.

Subtask 1-8 - Technical Support (Contract Section C.4.12) The Contractor shall provide technical assistance to support operating systems, DBMS, and commercial software applications. The Contractor shall analyze and resolve problems, provide documentation of procedures and standards for the use of system software, and provide expert consulting on related technical issues. As required by the Government, the Contractor shall provide application development services that conform to the INS Systems Development Life Cycle. These services shall include, but not be limited to, requirements analysis, design and development, and test and acceptance to support ADP operations activities.

Subtask 1-9 - Systems Security Support (Contract Section C.4.12) The Contractor shall provide computer security support for technical security system administration CA Top Secret and IDMS's IDD, and various access control services for users access to INS applications and databases. The Contractor shall assist in the operation and maintenance of the INS Password Issuance Control System (PICS).

Expertise Required: Knowledge of principles of ADP security, Top-Secret, IDMS's IDD.

4. Work Schedule, Period of Performance, Required Completion Date

The Work Schedule shall be established by the INS Task Manager and the contractor's Technical Manager no later than 30 days after Task Order award.

The Period of Performance shall be October 1, 1997 to September 30, 1998.

5. Place of Delivery or Performance

The place of performance shall be at in INS facilities located at 425 I Street, NW, Washington, DC, 20536 and at 111 Massachusetts Avenue, NW, Washington, DC, 20536.

6. Deliverables

Deliverables/Work Products shall be established by the INS Task Manager and the contractor's Technical Manager under the FOS HQ Operations Task Management Plan no later than 30 days after Task Order award.

The Contractor shall provide a weekly status report and a monthly task management status report. The weekly status report will provide input for the Branch's weekly status report and it shall reflect operational Activities/Accomplishments, Problems and Issues, and Next Week Plans, and Travel/Training/Leave. The monthly status report will at least include accomplishments, work-in-progress, planned activities, staffing changes, issues of concern, problems encountered and their proposed/required solution. Additionally, the Contractor shall provide any scheduled or ad hoc operational and administrative reports as tasked by the INS Task Manager.

7. Security Requirements

Security requirements are described in Section H of the contract. Before contractor personnel can begin work, those individuals assigned to the tasks contained order must have an approved INS employment waiver or suitability determination granted by the INS Security Office.

8. Other Direct Costs

Limited travel is required. The Contractor shall provide courier service to deliver outputs or other materials to designated locations. Authorization for the use of other direct costs, such as Travel and Overtime, requires the approval of the contractor's Technical Manager, the INS Task Manager, and the COTR.

9. Staffing. Per WANG's revised proposal.

Part II. Service Level Agreement

1. Contract Number/Task Order Number: COW-7-C-0013/FOS98-004

2. Introduction and Summary of Work Covered by SLA

The purpose of this Service Level Agreement (SLA) is to state the relationship between the service provider and the end-user organizations and to establish performance incentives. It specifies the services and commitments of the Contractor as well as the expectations and obligations of the end-user organization. Nothing in this SLA shall be construed as being external to the scope of the contract.

This SLA will be reviewed by both parties at a time to be designated by the COTR, at least 90 days following contract award. At that time, the Contractor will have had time to analyze and make recommendations for the future operation of Headquarters Operations and, based on the analysis and recommendations, both parties may wish to propose changes in the SLA to make it a more effective tool to measure and manage performance standards. The new SLA will go into effect 90 days following acceptance of the revision.

3. Organizations Involved

(1) Service Provider: WANG Government Services, Inc.

- (a) POC: [REDACTED] Technical Manager, ESC
- (b) Location: 425 I Street, NW, Room 5120
- (c) Washington, DC 20536
- (d) (202) 616-2129

(b)(6)

(2) End User Organization: ADP Operations Branch

- (a) POC Names: Ray Murray
- (b) Telephone Number: (202) 514-2086

4. Responsibilities of Service Provider (WANG Government Services, Inc.)

4.1 The service provider agrees it will:

Provide production control support for INS application systems that are currently operational at the JDCs. HQ Operations Center, and other locations as required by the INS.

4.2 Performance Incentives

This SLA Task Order may include performance incentives. The table below is provided for the Contractor who is encouraged to provide measures. All measures are subject to negotiation.

1. Performance measurements will begin 90 days after Task Order award. WANG Government Services, Inc. (WGSI) will use the 90 day period as follows: 30 days to conduct analyses, 30 days to document the results and submit to the INS for review, and 30 days to negotiate and obtain INS concurrence.
2. The initial Performance Factor review will begin on 1 April 1998. Performance factors will have both positive and negative applications.

Performance Incentives Production Control						
Element	Requirement	Standard	Measurement Interval	Source	Performance Factor	Calculations

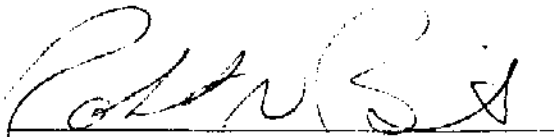
5. Responsibilities of the End-User Organization

- 5.1 The end-user organization agrees it will provide: office space, office furniture, equipment, and supplies necessary to provide support services.

6. Signatures of the Government and the Contractor's Authorized Representative

- a. Parties agree that the terms of this agreement will be in effect for the duration of the Task Order, to be reviewed quarterly.
- b. The parties agree to the following mechanism for initiating an out-of-cycle SLA review: Both parties may propose an out-of-cycle review.

Service level and procedures established herein have been agreed to by parties represented by the undersigned.



Immigration & Naturalization Service Contracting Officer

Immigration & Naturalization Service COTR

Ray Murray 12/9/97
Immigration & Naturalization Service End User Representative

[Redacted Signature Box]

Service Provider Contract Representative Signature

[Redacted Signature Box]

(b)(6)

Service Provider ~~Contract~~ Representative Signature

(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FOS98-004

INS FOS
Task Order 4 – Headquarters' Operations
PRICE SUMMARY

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	1	1,880		
3008	Systems Analyst	8.55	16,074		
3007	Senior Systems Analyst	1.65	3,102		
3009	Systems Programmer	2	3,760		
3023	Lead Computer Operator	9.2	17,296		
		0	-		
		0	-	0	
		0	-	0	
Total Labor Summary		22.4	42,112		
Labor Categories for Overtime		OT Hours	OT Rate	Total	
3002AA	Technical Manager	56			
3008AA	Systems Analyst	482			
3007AA	Senior Systems Analyst	93			
3009AA	Systems Programmer	113			
3023AA	Lead Computer Operator	519			
		0			0
		0	0	0	
		0	0	0	
Total Labor Summary		0	1,263		
Travel Summary *					Total
4002	CONUS			\$	
4002	Local Travel (INS Directed)			\$	
Total Travel Summary					\$
Other Direct Costs*					Total
4000	Pagers			\$	
4000	Federal Express expenses			\$	
4000	Training Class			\$	
4000	Courier			\$	
4000	Parking expenses			\$	
4000	Miscellaneous Items			\$	
Total Other Direct Costs					\$
Material Summary					Total
4001	Office Supplies			\$	
Total Material Summary					\$
Total Task Order 4 Summary		22.4	43,375		1,488,461

* Note: Travel and Other Direct Costs are estimates only. All costs will be invoiced at actual cost.

December 1, 1997

ATTACHMENT 3

(b)(4)

Contract No.: DUVV-7-C-0013
Task Order No.: FOS98-004

Task Order 4 – Headquarters' Operations
Subtask 1-0 Information Technology Support Services for Headquarters' Operations

CLJN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	1	1,880		
3008	Systems Analyst	0	-	0	
3007	Senior Systems Analyst	0	-	0	
3009	Systems Programmer	0	-	0	
3029	Lead Computer Operator	0	-	0	
0		0	-	0	
0		0	-	0	
0		0	-	0	
Total Labor Summary		1	1,880		
Labor Categories for Overtime		OT Hours	OT Rate	Total	
002AA	Technical Manager	56			
008AA	Systems Analyst	0	0		
007AA	Senior Systems Analyst	0	0		
00.	Systems Programmer	0	0		
023AA	Lead Computer Operator	0	0		
0		0	0		
0		0	0		
0		0	0		
Total Labor Summary for Overtime		56			
Travel Summary				Total	
4002	CONUS				
4002	Local Travel (INS Directed)				
Other Direct Costs				Total	
4000	Pagars				
4000	Federal Express expenses				
4000	Training Class				
4000	Courier				
4000	Parking expenses				
4000	Miscellaneous Items				
Total Other Direct Costs					
Material Summary				Total	
4051	Office Supplies				
Total Material Summary					
Total Sub-Task 1-0		1	1,936		130,340

December 1, 1997

ATTACHMENT 2

Task Order 4 – Headquarters' Operations
Subtask 1-1 Computer Operations Support

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	0	-	0	\$ -
3008	Systems Analyst	0	-	0	\$ -
3007	Senior Systems Analyst	0.25	470		\$ []
3009	Systems Programmer	0	-	0	\$ -
3023	Lead Computer Operator	5.2	9,776		\$ []
0		0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
Total Labor Summary		5.45	10,246		\$ []

Labor Categories for Overtime	OT Hours	OT Rate	Total
002AA Technical Manager	0	0	\$ -
008AA Systems Analyst	0	0	\$ -
007AA Senior Systems Analyst	14		\$ []
009AA Systems Programmer	0	0	\$ -
023AA Lead Computer Operator	293		\$ []
0	0	0	\$ -
0	0	0	\$ -
0	0	0	\$ -
Total Labor Summary for OT		307	\$ []

Travel Summary	Total
4002 CONUS	\$ -
4002 Local Travel (INS Directed)	\$ -
Total Travel	\$ -

Other Direct Costs	Price
4000 Pagers	\$ -
4000 Federal Express expenses	\$ -
4000 Training Class	\$ -
4000 Courier	\$ -
4000 Parking expenses	\$ -
4000 Miscellaneous Items	\$ []
Total Other Direct Costs	\$ []

Material Summary	Total Price
4001 Office Supplies	\$ -
Total Material Summary	\$ -
Total Sub-Task 1-1	5 10,553 280,039

December 1, 1997

ATTACHMENT 3

Task Order 4 -- Headquarters' Operations
Subtask 1-2 Production Control Support

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	0	-	0	\$
3008	Systems Analyst	4.2	7,896		\$
3007	Senior Systems Analyst	0.75	1,410		\$
3009	Systems Programmer	0	-	0	\$
3023	Lead Computer Operator	2	3,780		\$
0		0	-	0	\$
0		0	-	0	\$
0		0	-	0	\$
Total Labor Summary		6.95	13,066		\$

Labor Categories for Overtime		OT Hours	OT Rate	Total
002AA	Technical Manager	0	0	\$
008AA	Systems Analyst	237		\$
007AA	Senior Systems Analyst	42		\$
009AA	Systems Programmer	0	0	\$
023AA	Lead Computer Operator	113		\$
0		0	0	\$
0		0	0	\$
0		0	0	\$
Total Labor Summary for Overtime		392		\$

Travel Summary		Total
4002	CONUS	-
4002	Local Travel (INS Directed)	-

Other Direct Costs		Total
4000	Pagers	-
4000	Federal Express expenses	-
4000	Training Class	-
4000	Courier	-
4000	Parking expenses	
4000	Miscellaneous Items	
Total Other Direct Costs		

Material Summary		Total
4001	Office Supplies	-
Total Material Summary		
Total Sub-Task 1-2		478,700

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(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FOS98-004

Task Order 4 – Headquarters' Operations
Subtask 1-3 Magnetic Media Library Management and Control

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	0	-	0	\$ -
3008	Systems Analyst	0	-	0	\$ -
3007	Senior Systems Analyst	0.05	94		\$
3009	Systems Programmer	0.2	376		\$
3023	Lead Computer Operator	0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -

Total Labor Summary		0.25	470		\$	
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Labor Categories for Overtime	OT Hours	OT Rate	Total
002AA Technical Manager	0	0	\$ -
008AA Systems Analyst	0	0	\$ -
007AA Senior Systems Analyst	3		\$
009AA Systems Programmer	11		\$
023AA Lead Computer Operator	0	0	\$ -
0	0	0	\$ -
0	0	0	\$ -
0	0	0	\$ -

Total Labor Summary for Overtime		14		\$	
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Travel Summary		Total
4002 CONUS		\$ -
4002 Local Travel (INS Directed)		\$ -

Other Direct Costs		Total
4000 Pagers		\$ -
4000 Federal Express expenses		\$ -
4000 Training Class		\$ -
4000 Courier		\$ -
4000 Parking expenses		\$ -
4000 Miscellaneous items		\$

Total Other Direct Costs		\$	
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Material Summary		Total
4001 Office Supplies		\$ -

Total Material Summary		\$	
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Total Sub-Task 1-3		0	484		\$	18,195
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December 1, 1997

ATTACHMENT 3



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Contract No.: COW-7-C-0013
Task Order No.: FOS88-004

Task Order 4 – Headquarters' Operations
Subtask 1-4 Direct Access Storage Device (DASD) Management and Control

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	0	-	0	\$ -
3008	Systems Analyst	0.35	658		\$
3007	Senior Systems Analyst	0	-	0	\$ -
3009	Systems Programmer	1.8	3,384		\$
3023	Lead Computer Operator	0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
Total Labor Summary		2.15	4,042		\$

Labor Categories for Overtime	OT Hours	OT Rate	Total
002AA Technical Manager	0	0	\$ -
008AA Systems Analyst	20		\$
007AA Senior Systems Analyst	0	0	\$ -
009AA Systems Programmer	102		\$
023AA Lead Computer Operator	0	0	\$ -
0	0	0	\$ -
0	0	0	\$ -
0	0	0	\$ -
Total Labor Summary for Overtime		122	\$

Travel Summary	Total
4002 CONUS	\$ -
4002 Local Travel (INS Directed)	\$ -
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Other Direct Costs	Total	
4000 Pagers	\$ -	
4000 Federal Express expenses	\$ -	
4000 Training Class	\$ -	
4000 Courier	\$ -	
4000 Parking expenses	\$ -	
4000 Miscellaneous Items	\$	
Total Other Direct Costs		\$

Material Summary	Total	
4001 Office Supplies	\$ -	
Total Material Summary		\$ -

Total Sub-Task 1-4	2	4,164	158,418
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ATTACHMENT 3



b4

Task Order 4 -- Headquarters' Operations
Subtask 1-5 Capacity Planning

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	0	-	0	\$ -
3008	Systems Analyst	0.5	940		\$ []
3007	Senior Systems Analyst	0.5	940		\$ []
3009	Systems Programmer	0	-	0	\$ -
3023	Lead Computer Operator	0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
Total Labor Summary		1	1,880		\$ []
Labor Categories for Overtime		OT Hours	OT Rate	Total	
002AA	Technical Manager	0	0	\$ -	
008AA	Systems Analyst	28		\$ []	
007AA	Senior Systems Analyst	28		\$ []	
009AA	Systems Programmer	0	0	\$ -	
023AA	Lead Computer Operator	0	0	\$ -	
0		0	0	\$ -	
0		0	0	\$ -	
0		0	0	\$ -	
Total Labor Summary for Overtime		56		\$ []	
Travel Summary				Total	
4002	CONUS			\$ -	
4002	Local Travel (INS Directed)			\$ -	
Other Direct Costs				Total	
4000	Pagers			\$ -	
4000	Federal Express expenses			\$ -	
4000	Training Class			\$ -	
4000	Courier			\$ -	
4000	Parking expenses			\$ []	
4000	Miscellaneous Items			\$ []	
Total Other Direct Costs				\$ []	
Material Summary				Total	
4001	Office Supplies			\$ -	
Total Material Summary				\$ -	
Total Sub-Task 1-5		1	1,936		83,894

December 1 1997

ATTACHMENT 3

(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FOS98-004

**Task Order 4 -- Headquarters' Operations
Subtask 1-8 Contingency Planning**

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	0	-	0	-
3008	Systems Analyst	1	1,880		\$ -
3007	Senior Systems Analyst	0.1	188		\$ -
3009	Systems Programmer	0	-	0	\$ -
3023	Lead Computer Operator	0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
Total Labor Summary		1.1	2,068		\$ -

Labor Categories for Overtime	OT Hours	OT Rate	Total
002AA Technical Manager	0	0	\$ -
008AA Systems Analyst	56		\$ -
007AA Senior Systems Analyst	6		\$ -
009AA Systems Programmer	0	0	\$ -
023AA Lead Computer Operator	0	0	\$ -
0	0	0	\$ -
0	0	0	\$ -
0	0	0	\$ -
Total Labor Summary for Overtime		62	\$ -

Travel Summary	Total
4002 CONUS	\$ -
4002 Local Travel (INS Directed)	\$ -

Other Direct Costs	Total	
4000 Pagers	\$ -	
4000 Federal Express expenses	\$ -	
4000 Training Class	\$ -	
4000 Courier	\$ -	
4000 Parking expenses	\$ -	
4000 Miscellaneous Items	\$ -	
Total Other Direct Costs		\$ -

Material Summary	Total	
4001 Office Supplies	\$ -	
Total Material Summary		\$ -

Total Sub-Task 1-8		1	2,130		85,322
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December 1, 1997

ATTACHMENT 3

(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FOS98-004

Task Order 4 -- Headquarters' Operations
Subtask 1-7 Documentation

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	0	-	0	
3008	Systems Analyst	0.5	940		\$ -
3007	Senior Systems Analyst	0	-	0	\$ -
3009	Systems Programmer	0	-	0	\$ -
3023	Lead Computer Operator	0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
Total Labor Summary		0.5	940		\$ -
Labor Categories for Overtime		OT Hours	OT Rate	Total	
002AA	Technical Manager	0	0	\$ -	
008AA	Systems Analyst	28		\$ -	
007AA	Senior Systems Analyst	0	0	\$ -	
009AA	Systems Programmer	0	0	\$ -	
023AA	Lead Computer Operator	0	0	\$ -	
0		0	0	\$ -	
0		0	0	\$ -	
0		0	0	\$ -	
Total Labor Summary for Overtime		28		\$ -	
Travel Summary					
4002	CONUS				Total
4002	Local Travel (INS Directed)			\$ -	\$ -
Other Direct Costs					
4000	Pagers				Total
4000	Federal Express expenses			\$ -	\$ -
4000	Training Class			\$ -	\$ -
4000	Courier			\$ -	\$ -
4000	Parking expenses			\$ -	\$ -
4000	Miscellaneous Items			\$ -	\$ -
Total Other Direct Costs				\$ -	\$ -
Material Summary					
4001	Office Supplies			\$ -	Total
Total Material Summary				\$ -	\$ -
Total Sub-Task 1-7		1	968		38,091

December 1, 1997

ATTACHMENT 2

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**Task Order 4 - Headquarters' Operations
Subtask 1-9 Systems Security Support**

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	0	-	0	
3008	Systems Analyst	2	3,760		\$ -
3007	Senior Systems Analyst	0	-	0	\$ -
3009	Systems Programmer	0	-	0	\$ -
3023	Lead Computer Operator	2	3,760		\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
0		0	-	0	\$ -
Total Labor Summary		4	7,520		\$ -

Labor Categories for Overtime	OT Hours	OT Rate	Total
002AA Technical Manager	0	0	\$ -
008AA Systems Analyst	113		\$ -
007AA Senior Systems Analyst	0	0	\$ -
008AA Systems Programmer	0	0	\$ -
023AA Lead Computer Operator	113		\$ -
0	0	0	\$ -
0	0	0	\$ -
0	0	0	\$ -
Total Labor Summary for Overtime		226	\$ -

Travel Summary		Total
4002	CONUS	\$ -
4002	Local Travel (INS Directed)	\$ -

Other Direct Costs		Total
4000	Pagers	\$ -
4000	Federal Express expenses	\$ -
4000	Training Class	\$ -
4000	Courier	\$ -
4000	Parking expenses	\$ -
4000	Miscellaneous Items	\$ -
Total Other Direct Costs		\$ -

Material Summary		Total
4001	Office Supplies	\$ -
Total Material Summary		\$ -

Total Sub-Task 1-9		4	7,746		243,661
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December 1, 1997

ATTACHMENT 3

2. AMENDMENT/MODIFICATION NO. 000011	3. EFFECTIVE DATE 09/28/98	4. REQUISITION/PURCHASE REQ. NO. DSD-8-00402	5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	CODE HQPRO

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299	TIN: 411571110	9A. AMENDMENT OF SOLICITATION NO.
		9B. DATED (SEE ITEM 11)
		10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219
		10B. DATED (SEE ITEM 13) 03/10/98

Attn: (b)(6)

CODE _____ FACILITY CODE _____

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change **\$0.00**

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)


E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

This modification increases the obligated amount from \$9,317,981.00 to \$9,517,981.00 for an increase of \$200,000.00.

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 8A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	18A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)
	Robert N. Beaty
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED
(Signature of person authorized to sign)	
16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
BY 	4/28/98
(Signature of Contracting Officer)	

Working Copy

AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT

2. AMENDMENT/MODIFICATION NO. 000001		3. EFFECTIVE DATE See Block 16C	4. REQUISITION/PURCHASE REQ. NO. SID-8-00274	5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		CODE HQPRO	7. ADMINISTERED BY (if other than Item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299		TIN: 4115711110	99	9A. AMENDMENT OF SOLICITATION NO.
Attn: (b)(6)				9B. DATED (SEE ITEM 11)
CODE		FACILITY CODE	X	10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0239
				10B. DATED (SEE ITEM 13) 03/20/98

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The Hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
 (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change \$0.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. 11 EM 10A.
<input type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input checked="" type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: Agreement of the parties
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return 3 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
 This extension extends the period of performance of this order from September 30, 1998 through October 31, 1998. Option period one rates shall be used during this extension period.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		Robert N. Beaty	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
(Signature of person authorized to sign)		By _____	(Signature of Contracting Officer)

Working Copy

AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT

2. AMENDMENT/MODIFICATION NO. 000001		3. EFFECTIVE DATE See Block 16C	4. REQUISITION/PURCHASE REQ. NO. SID-8-00274	5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		CODE HQPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299		TIN: 411571110	99	9A. AMENDMENT OF SOLICITATION NO.
Attn: (b)(6)				9B. DATED (SEE ITEM 11)
CODE			X	10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0239
FACILITY CODE				10B. DATED (SEE ITEM 13) 03/20/98

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
 (a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change \$0.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input checked="" type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: Agreement of the parties
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return 3 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
 This extension extends the period of performance of this order from September 30, 1998 through October 31, 1998. Option period one rates shall be used during this extension period.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		Robert N. Beaty	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
(Signature of person authorized to sign)		BY	(Signature of Contracting Officer)

Working Copy

ORDER FOR SUPPLIES OR SERVICES

PAGE	OF	PAGES
1	2	2

IMPORTANT: Mark all packages and papers with contract and/or order numbers.

1. DATE OF ORDER 03/20/98		2. CONTRACT NO. (if any) COW-7-C-0013		B. SHIP TO:	
3. ORDER NO. COW-8-P-0239		4. REQUISITION/REFERENCE NO. SID-8-00274		a. NAME OF CONSIGNEE IMMIG. & NATZ. SERVICE	
5. ISSUING OFFICE (Address correspondence to) Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536				b. STREET ADDRESS Office of Finance, Room 6309 425 I Street, N.W.	
7. TO:		c. CITY Washington	d. STATE D.	e. ZIP CODE 20536	
a. NAME OF CONTRACTOR WANG GOVERNMENT SERVICES, INC		b. TYPE OF ORDER			
b. COMPANY NAME 7900 WESTPARK DRIVE		<input type="checkbox"/> a. PURCHASE		<input checked="" type="checkbox"/> b. DELIVERY	
c. STREET ADDRESS SUITE 1105		REFERENCE YOUR: _____			
e. STATE MCLEAN		f. ZIP CODE VA 22102-4299	Except for billing instructions on the reverse, this delivery order is subject to instructions contained on this side only of this form and is issued subject to the terms and conditions of the above-numbered contract.		
9. ACCOUNTING AND APPROPRIATIONS DATA 15XB598/81SD.321S.09S.00		10. REQUISITIONING OFFICE INS SYSTEMS INTEGRATION DIVISION			
11. BUSINESS CLASSIFICATION (Check appropriate box(es))					
<input type="checkbox"/> a. SMALL		<input checked="" type="checkbox"/> b. OTHER THAN SMALL		<input type="checkbox"/> c. DISADVANTAGED	
<input type="checkbox"/> d. WOMEN-OWNED					
12. F.O.B. POINT Destination		14. GOVERNMENT B/L NO		15. DELIVER TO F.O.B. POINT ON OR BEFORE (Date) 09/30/98	
13. PLACE OF				16. DISCOUNT TERMS Net 30 Days	
a. INSPECTION Destination		b. ACCEPTANCE Destination			

17. SCHEDULE (See reverse for Rejections)

ITEM NO. (A)	SUPPLIES OR SERVICES (B)	QUANTITY ORDERED (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)	QUANTITY ACCEPTED (G)
1	Tax ID Number: 411571110 This Order is for Task number 6, Inventory, of Contract COW-7-C-0013. This task is described and the pricing for it is contained in Attachment 1 hereto. The total price of this order is \$83,753.00 7010 ADPE SYSTEM CONFIGURATION	1	LO	\$83753.00	\$83753.00	

18. SHIPPING POINT		19. GROSS SHIPPING WEIGHT		20. INVOICE NO.	
21. MAIL INVOICE TO:					
a. NAME US IMMIGRATION & NATZ. SERVICE FINANCE BRANCH					
b. STREET ADDRESS (or P.O. Box) 425 I STREET, N.W., ROOM 6034					
c. City WASHINGTON		d. STATE DC	e. ZIP CODE 20536		
22. UNITED STATES OF AMERICA BY (Signature) <i>Robert N. Beaty</i>		23. NAME (Typed) Robert N. Beaty			
AUTHORIZED FOR LOCAL REPRODUCTION Previous edition not usable		TITLE: CONTRACTING/ORDERING OFFICER			

SEE BILLING INSTRUCTIONS ON REVERSE

17(h) TOT. (Cont. Pages)
\$0.00

\$83753.00
17. U. GRAND TOTAL

Working Copy

6. **Signatures of the Government and the Contractor's Authorized Representative**

- a. The parties agree that the terms of this agreement will be in effect for the duration of the Task Order, to be reviewed quarterly.
- b. The parties agree to the following mechanism for initiating an out-of-cycle SLA review: the Government reserves the right, to be negotiated at the time of Task Order issuance. The Contractor may propose an out-of-cycle review.

Service level and procedures established herein have been agreed to by parties represented by the undersigned.

Immigration & Naturalization Service Contracting Officer

Immigration & Naturalization Service COTR

Immigration & Naturalization Service End User Representative

Service Provider Representative Signature

Service Provider Representative Signature

(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FQ588-006

INS FOS TASK ORDER 6 - INVENTORY PRICE SUMMARY

CLIN	Labor Category	FTE's	Hours	Rate	Total	
3002	Technical Manager		262			
3018	Senior Logistics Specialist		262			\$
3019	Logistics Specialist		262			\$
3008	Systems Analyst		448			\$
3026	Technical Writer		216			\$
Total Labor Summary			1,450	-	\$	
Labor Categories for Overtime		OT Hours	OT Rate	Total		
3002	Technical Manager	63				
3018	Senior Logistics Specialist	63			\$	
3019	Logistics Specialist	63			\$	
3008	Systems Analyst	80			\$	
3026	Technical Writer	40			\$	
Total Labor Summary for OT		309	-	\$		
Travel Summary		Cost	G&A	Total		
4002	CONUS			\$		
Total Travel Summary				\$		
Other Direct Costs		Cost	G&A	Total		
Total Other Direct Costs		-	-	\$ -		
Material Summary		Cost	G&A	Total		
Total Material Summary		-	-	\$ -		
Total Task Order 6 Summary		1,759	15,492	776	83,753	

(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FOS98-006

TASK ORDER 6 Inventory
Subtask 1-1 Inventory Status Report

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	1	70		
3018	Senior Logistics Specialist	1	70		
3019	Logistics Specialist	1	70		
3008	Systems Analyst	2	64		
3026	Technical Writer	1	24		
Total Labor Summary			298		
Labor Categories for Overtime		OT Hours	OT Rate	Total	
3002	Technical Manager	23			
3018	Senior Logistics Specialist	23			
3019	Logistics Specialist	23			
3008	Systems Analyst	0			0
3026	Technical Writer	0			0
Total Labor Summary for OT		69			
Travel Summary		Cost	G&A	Total	
4002	CONUS				
Total Travel					
Other Direct Costs		Total Cost	G&A	Price	
Total Other Direct Costs					
Material Summary		Cost	G&A	Total Price	
Total Material Summary					
Total Sub-Task Summary		367	15,482	775	30,559

(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FOS99-008

TASK ORDER 6 Inventory
Subtask 1-2 Inventory Plan

CLIN	Labor Category	FTE's	Hours	Rate		Total
3002	Technical Manager	1	192			
3018	Senior Logistics Specialist	1	192		\$	
3019	Logistics Specialist	1	192		\$	
3008	Systems Analyst	2	384		\$	
3026	Technical Writer	1	192		\$	
Total Labor Summary			1,152		\$	
Labor Categories for Overtime		OT Hours	OT Rate			Total
3002	Technical Manager	40			\$	
3018	Senior Logistics Specialist	40		\$		
3019	Logistics Specialist	40		\$		
3008	Systems Analyst	80		\$		
3026	Technical Writer	40		\$		
Total Labor Summary for Overtime		240			\$	
Travel Summary				Cost	G&A	Total
					\$	-
Other Direct Costs				Cost	G&A	Total
Total Other Direct Costs						\$ -
Material Summary				Cost	G&A	Total
					\$	-
Total Material Summary						\$ -
Total Sub-Task Summary			1,392			\$3,194

Contract No.: COW-7-C-0013
 Task Order No.: FOS98-006

Travel Summary for the Task Order 6 - Inventory
 CLIN 4002 Year 1 only

Labor Category	From	Destination	Month/Yr	# of people	# of trips	# of days	Lodging	Per Diem	Car Rental	Airfare	Mileage	Total Cost
Systems Analyst	Wash. DC	Phoenix, AZ	Mar-98	3	1	3	105	38	75	1,720		7,122
Systems Analyst	Wash. DC	Los Angeles, C	Mar-98	3	1	5	87	42	75	1,720		8,370
Total Travel Summary												\$ 15,492

WANG GOVERNMENT SERVICES RESPONSE

Task Order and Service Level Agreement 6 – INVENTORY

Contract Number/Task Order Number: COW-7-C-0013/FOS98-006

PART I. TASK ORDER

3. Requirements

Task 1 - Inventory Management

Subtask 1 - Inventory Status Report. (Contract Section C.4.7) WGSi will produce the inventory status report assessing the current state of INS IT resources and describing and analyzing the AMIS system. WGSi understands that there are multiple inventories at the INS that have data on Automated Data Processing Equipment (ADPE). The official inventory system for INS is the AMIS database that maintains information on all INS assets. The ADPE information contained in the AMIS database is maintained by INS employees in the field and lacks the necessary accuracy to be of use to the Systems Integration Division (SID). The Inventory Tracking Application (ITA) inventory is an ADPE specific inventory that is generated by the TIP during site surveys and the actual deployment process. While the information in the ITA database is very accurate at the time of its creation, it is a point in time inventory and may not reflect subsequent changes. It is WGSi's understanding that there are a variety of other inventory systems developed and in use though out the field at INS. These inventory systems are maintained out in the field to support their needs, but are not readily available to the agency as a whole.

Due to the limited time to do an assessment of the INS inventory, WGSi proposes to utilize site specific data from both the AMIS and ITA databases and visit that site to compare the physical inventory to the databases. WGSi will work with the INS to select a suitable site that is of a sufficient size to perform an assessment and discuss the necessity of expanding the review to additional sites. Critical information for this comparison will include the manufacturer, model, serial numbers, and location of equipment. The comparison will consist of surveying the installed base, comparing the installed base content with the AMIS and ITA inventories and reviewing the procedures and practices associated with maintaining these inventories. Further, any local inventory system that may be in place will also be examined to the extent practicable.

PROPOSED STAFFING: 1 Technical Manager, 1 Sr. Logistics Specialist, 1 Logistics Specialist, 2 Systems Analysts, 1 Technical Writer

STAFFING JUSTIFICATION: For a period within 11 calendar days, WGSi proposes 1 Technical Manager to oversee the development of the Inventory Status Report. Within

the same time frame, 1 Senior Logistics Specialist, 1 Logistics Specialist and 2 Systems Analysts will inspect/spot check the inventory and prepare the report with assistance from 1 Technical Writer.

Subtask 2 - Inventory Plan. (Contract Section C.4.7) WGSi will develop an inventory plan that provides recommendations and associated costs on how INS may update and maintain an accurate inventory of IT resources and how INS may use the inventory information to its best advantage. The INS asset management structure will be a consideration in any inventory plan. WGSi also recognizes the critical need of the SID to provide maintenance inventory baseline for the ADPE equipment, and the Logistics division to maintain the inventory information which is fundamental for accounting purposes. Both needs will be addressed in the Inventory Plan.

Due to the nature of INS offices being geographically dispersed, WGSi's Inventory Plan will address automated solutions to keeping the ADPE inventory up to date. A critical point for any inventory plan must take into account that inventory information directly effects the maintenance of equipment, and maintaining ADPE effects the inventory. The Inventory Plan will take into account maintenance activities, and will address automated links between the any maintenance system and the INS inventory systems, including the Help Desk trouble ticketing system. The inventory plan will also address a methodology to validating the continual accuracy of the inventory information through a quality assurance plan.

PROPOSED STAFFING: 1 Technical Manager, 1 Sr. Logistics Specialist, 1 Logistics Specialist, 2 Systems Analysts, and 1 Technical Writer

STAFFING JUSTIFICATION: For a period of 34 calendar days, WGSi proposes 1 Technical Manager to provide guidance for and oversee the development of the Inventory Plan. Within the same time frame, 1 Sr. Logistics Specialist, 1 Logistics Specialist, 2 Systems Analysts and 1 Technical Writer will prepare the plan, proposed implementation schedule, and associated resource requirements and inventory implementation costs. The staff working on Subtask 2 will be the same as on Subtask 1 as a follow-on to the inventory status report

Subtask 3 - Implementation. (Contract Section C.4.7) WGSi, at the Government's direction, will implement the Inventory Plan as approved or amended. This plan will reflect the following end product vision:

- An accurate and reliable inventory system of field infrastructure hardware and software components will be established
- This system of records will serve as a basis to account for maintenance coverage of selected elements
- This system of records will serve as a basis to assist in the coordination of other INS related activities such as technology assessment and refreshment, and infrastructure planning.

- It will serve as a key component for a consolidated help desk database to assist in problem tracking, problem resolution and processing information requests.
- The inventory system of records will provide for, as a critical element, ongoing support capabilities for accurately and timely updating.

PROPOSED STAFFING: No personnel can be proposed until the Inventory Plan is developed and is subject to further negotiations.

4. **Work Schedule, Period of Performance, Required Completion Date**

WGSi will accomplish Subtasks 1 and 2 within 45 calendar days of the Government's request, and complete Subtask 3 according to the schedule presented in the approved Inventory Plan.

5. **Place of Delivery or Performance**

WGSi assumed that all work under this task order would be performed on-site at the INS.

6. **Deliverables**

WGSi agrees to provide the INS with the deliverables listed in the task order.

7. **Security Requirements**

WGSi will meet the INS security requirements.

8. **Other Direct Costs**

WGSi expects to incur costs for long distance travel as detailed in the cost section of WGSi's response to this task order.

PART II. SERVICE LEVEL AGREEMENT (SLA)

1. **Contract Number/Task Order Number:** COW-7-C-0013/FOS98-006

2. **Introduction and Summary of Work Covered by SLA**

The purpose of this Service Level Agreement (SLA) is to state the relationship between the service provider and the end-user organizations and to establish performance incentives. It specifies the services and commitments of the Contractor as well as the expectations and obligations of the end-user organization. Nothing in this SLA shall be construed as being external to the scope of the contract.

WGSJ RESPONSE: Subtasks 1 and 2 are 45 calendar days in duration and will start with Wang's receipt of an executed Task Order from the Government. The required deliverables associated with these subtasks will be delivered within the required time frames. As part of the Inventory Plan, WGSJ will provide proposed SLAs for inventory implementation.

3. **Organizations Involved**

(1) **Service Provider: Contractor Name**

- (a) (b)(6)
- (b) 7900 Westpark Drive
- (c) McLean, VA 22102
- (d) (703) 827-3424

(2) **End User Organization:**

- (a) POC Names: Usha Keene
- (b) Telephone Numbers: (202) 514-7990

4. Responsibilities of Service Provider (Contractor)

4.1 *The service provider agrees it will:*

1. Deliver the Inventory Status Report as stated in the task order.
2. Deliver the Inventory Plan as stated in the task order.

4.2 *Performance Incentives*

This SLA Task Order will include performance incentives for Subtask 3 - Implementation.

1. WGSJ expects performance factors to have both positive and negative applications. As part of Wang's proposal for Subtask 3, performance incentives will be proposed and negotiated with the Government.

Performance Incentives						
Element	Requirement	Standard	Measurement Interval	Source	Performance Factor	Calculations

5. Responsibilities of the End-User Organization

5.1 *The end-user organization agrees it will:*

1. Provide inventory information captured in the ITA for the location(s) selected.
2. Provide access to AMIS.
3. Provide, as needed, hardware or software required for performance of the task

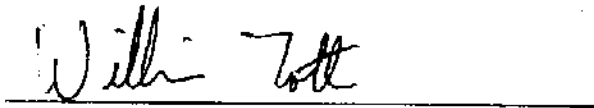
6. **Signatures of the Government and the Contractor's Authorized Representative**

- a. The parties agree that the terms of this agreement will be in effect for the duration of the Task Order, to be reviewed quarterly.
- b. The parties agree to the following mechanism for initiating an out-of-cycle SLA review: the Government reserves the right, to be negotiated at the time of Task Order issuance. The Contractor may propose an out-of-cycle review.

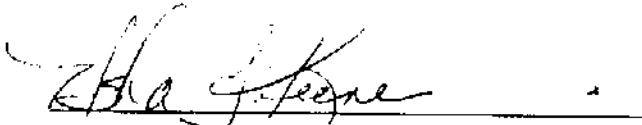
Service level and procedures established herein have been agreed to by parties represented by the undersigned.



Immigration & Naturalization Service Contracting Officer



Immigration & Naturalization Service COTR



Immigration & Naturalization Service End User Representative



Service Provider Representative Signature

(b)(6)



Service Provider Representative Signature

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

2. AMENDMENT/MODIFICATION NO. 1000006	EFFECTIVE DATE /28/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00667	5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	CODE HQPRO

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299	TIN: 411571110	9A. AMENDMENT OF SOLICITATION NO.
		9B. DATED (SEE ITEM 11)
		10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0387
		10B. DATED (SEE ITEM 13) 05/05/98

Attn:



(b)(6)

CODE	FACILITY CODE
------	---------------

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)
See Block 14 Decrease \$710000.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return ___ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
The following amounts are deobligated from this order by this modification:
SID-8-00353
15X8598/81SD.321S.17S.00 DECREASE \$-295,000.00

SID-8-00417
15X8598/81SD.321S.99S.00 DECREASE \$-236,000.00

SID-8-00424
(continued)

Except as provided herein, all terms and conditions of the document referenced in item 8A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Robert N. Beaty	16B. UNITED STATES OF AMERICA BY	16C. DATE SIGNED 7/28/98
	(Signature of person authorized to sign)		(Signature of Contracting Officer)		

CONTINUATION SHEET		REF. NO. OF DOC. BE	INTD.	PAGE	OF	
		COW-7-C-0013	COW-8-P-0387	000006	2	2
NAME OF OFFEROR OR CONTRACTOR						
WANG GOVERNMENT SERVICES, INC						
ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT	
	<p>15X8598/81SD.321S.99S.00 DECREASE \$-169,000.00</p> <p>1581217/81SD.321B.847.00 DECREASE \$- 10,000.00</p> <p>List of Changes For Line item number 1: Unit Price changed from \$1,450,000 to \$1,155,000. resulting in a decrease of \$-295,000. The decrease applies to account/appropriation: 15X8598/81SD.321S.17S.00</p> <p>List of Changes For Line item number 4: Unit Price \$236,000 is no longer applicable. resulting in a decrease of \$-236,000. The decrease applies to account/appropriation: 15X8598/81SD.321S.99S.00</p> <p>List of Changes For Line item number 3: Unit Price \$179,000 is no longer applicable. resulting in a decrease of \$-179,000. The decrease applies to account/appropriation: 15X8598/81SD.321S.99S.00 \$-169,000.00 1581217/81SD.321B.847.00 \$- 10,000.00</p> <p>List of Changes For Line item number 1: Unit Price changed from \$1,450,000.00 to \$1,150,000.00 resulting in a decrease of \$295,000.00. This decrease applies to account/appropriation: 15X8598/81SD.321S.17S.00 \$-295,000.00</p> <p>This Modification Has Changed The Obligated Amount From \$1,968,311.00 To \$1,258,311.00 For A Net Decrease of \$710,000.00</p>					

NSN 7540-01-152-8087

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OPTIONAL FORM
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FAR (48 CFR) 53.110

2. AMENDMENT/MODIFICATION NO. 000005	3. EFFECTIVE DATE See Block 16C	4. REQUISITION/PURCHASE REQ. NO. SID-8-00417	5. PROJECT NO (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HOPRO	7. ADMINISTERED BY (if other than Item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	CODE HOPRO

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299	TIN: 411571110	99	9A. AMENDMENT OF SOLICITATION NO.
			9B. DATED (SEE ITEM 11)
		X	10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0387
			10B. DATED (SEE ITEM 13) 05/05/98

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)
See Block 14 Decrease \$200000.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(X)	A. THIS CHANGE/ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT/ORDER NO. ITEM 10A.
X	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

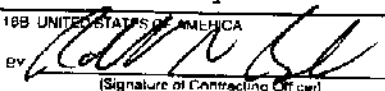
E. IMPORTANT: Contractor is not, is required to sign this document and return 3 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

List of Changes For Line item number 4:
 Unit Price changed from \$350,000 to \$236,000.
 Total Obligated Amount changed from \$350,000 to \$236,000.
 resulting in a decrease of \$-114,000.
 The decrease applies to account/appropriation:
 15X8598/B1SD, 321S.99S.00
 Total Amount changed from \$350,000 to \$236,000.
 resulting in a decrease of \$-114,000.

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)
	Robert N. Beaty
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED
(Signature of person authorized to sign)	
	16B. UNITED STATES OF AMERICA
	BY  (Signature of Contracting Officer)
	16C. DATE SIGNED <u>5/5/98</u>

CONTINUATION SHEET

REF. NO. OF DOC. BE

INT'D.

PAGE

OF

COW-7-C-0013 COW-8-P-0387 000005

2

2

NAME OF OFFEROR OR CONTRACTOR

WANG GOVERNMENT SERVICES, INC

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
	<p>List of Changes For Line item number 3: Unit Price changed from \$265,000 to \$179,000. Total Obligated Amount changed from \$265,000 to \$179,000. resulting in a decrease of \$-86,000. The decrease applies to account/appropriation: 15X8598/81SD.321B.847.00 decrease of \$-14,000.00 15X8598/81SD.321S.178.00 decrease of \$-72,000.00 Total Amount changed from \$265,000 to \$179,000. resulting in a decrease of \$-86,000.</p> <p>This Modification Has Changed The Obligated Amount From \$2,168,311.00 To \$1,968,311.00 For A Net Decrease of \$200,000.00</p>				

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. CL. ACT ID CODE	PAGE 1 OF 1 PAGES
2. AMENDMENT/MODIFICATION NO. 000004	3. EFFECTIVE DATE See Block 16C	4. REQUISITION/PURCHASE REQ. NO. SID-8-00353	5. PROJECT NO. (if applicable)	
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 220B Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than Rem 8) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 220B Washington, D.C. 20536	CODE HQPRO	
8. NAME AND ADDRESS OF CONTRACTOR (inc., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299		TIN: 411571110	9. AMENDMENT OF SOLICITATION NO.	
Attn: (b)(6)			9B. DATED (SEE ITEM 11)	
CODE		FACILITY CODE	10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0387	
			10B. DATED (SEE ITEM 11) 05/05/98	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. **FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER.** If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change \$0.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input checked="" type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: Agreement of the parties
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority):

E. IMPORTANT: Contractor is not, is required to sign this document and return 3 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
This modification extends the period of performance of this task order from September 30, 1998 through October 31, 1998. Option period one rates shall be in effect during this extension period.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) Sr. Contracts Administrator	(b)(6)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Robert N. Beaty
15B. CONTRACTOR/REFEROR 	15C. DATE SIGNED 9/30/98	16B. UNITED STATES OF AMERICA BY <i>[Signature]</i> (Signature of Contracting Officer)
		16C. DATE SIGNED 9/30/98

NSN 7540-01-7222-70

PREVIOUS EDITION UNUSABLE

50-105

STANDARD FORM 30 (REV. 10-83)
Prescribed by GSA, FAR (48 CFR) 58.203

Working Copy

2. AMENDMENT/MODIFICATION NO. 000003		EFFECTIVE DATE 08/01/98		4. REQUISITION/PURCHASE REQ. NO. SID-8-00417		5. PROJECT NO. (if applicable)	
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 220B Washington, D.C. 20536		CODE HOPRO		7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 220B Washington, D.C. 20536		CODE HOPRO	

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299		TIN: 411571110		9A. AMENDMENT OF SOLICITATION NO.	
Attn: [Redacted] (b)(6)		[Redacted]		9B. DATED (SEE ITEM 11)	
CODE		FACILITY CODE		10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0387	
				10B. DATED (SEE ITEM 13) 05/05/98	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required) 15X8598/81SD.321S.99S.00		Increase		\$350000.00	
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13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT/ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation, date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return ___ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
This Modification Has Changed The Obligated Amount
 From \$1,818,311.00 to \$2,168,311.00 for a net increase of \$350,000.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		Robert N. Beaty	
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)		16B. UNITED STATES OF AMERICA BY [Signature] (Signature of Contracting Officer)	
15C. DATE SIGNED		16C. DATE SIGNED	

Working Copy

2. AMENDMENT/MODIFICATION NO. 000002	3. EFFECTIVE DATE 08/10/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00424	5. PROJECT NO. (if applicable)
6. ISSUED BY CODE Immigration & Naturalization SVC Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		7. ADMINISTERED BY (if other than Item 6) CODE	

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299	TIN: 411571110	(X)	9A. AMENDMENT OF SOLICITATION NO.
			9B. DATED (SEE ITEM 11)
			10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0387
			10B. DATED (SEE ITEM 13) 05/05/98
Attn: (b)(6)		CODE FACILITY CODE	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)
SEE BELOW Increase \$265000.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(X)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A
X	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF _____
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
This Modification Has Changed The Obligated Amount
From \$1,553,311.00 To \$1,818,311.00
For A Net Increase of \$265,000.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)
	Robert N. Beaty
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED
(Signature of person authorized to sign)	
16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
BY (Signature of Contracting Officer)	

Working Copy

CONTINUATION SHEET		REF. NO. OF DOC. BEING CONTD.			PAGE	OF
		COW-7-C-0013 COW-8-P-0387 000002			2	2
NAME OF OFFEROR OR CONTRACTOR						
WANG GOVERNMENT SERVICES, INC						
ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT	
3	Accounting and Finance	1	LO	\$265000.00	\$265000.00	
→	1581217/81SD.321B.847.00 \$ 24,000.00					
	15X8598/81SD.321S.17S.00 \$ 72,000.00					
→	15X8598/81SD.321S.99S.00 \$169,000.00 →					
	FOB: Destination					

NSN 7540-01-152-8067

Working Copy

OPTIONAL FORM 336 (4-66)
Sponsored by GSA
FAR (48 CFR) 33.1-0

AMENDMENT OF SOLICITATION			MODIFICATION OF CONTRACT		TRACT ID CODE	PAGE 1	OF 2	PAGES 2
2. AMENDMENT/MODIFICATION NO. 000001		3. EFFECTIVE DATE 09/28/98		4. REQUISITION/PURCHASE REQ. NO. SID-8-00440		5. PROJECT NO. (if applicable)		
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		CODE HQPRO		7. ADMINISTERED BY (if other than Item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536		CODE HQPRO		
9. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299				TIN: 411571110		<input checked="" type="checkbox"/> 9A. AMENDMENT OF SOLICITATION NO. <input type="checkbox"/> 9B. DATED (SEE ITEM 11) <input type="checkbox"/> 10A. MODIFICATION OF CONTRACT/ORDER NO. <input checked="" type="checkbox"/> COW-7-C-0013 <input checked="" type="checkbox"/> COW-8-P-0387 <input type="checkbox"/> 10B. DATED (SEE ITEM 13) 05/05/98		
Attn: 		(b)(6)						
CODE		FACILITY CODE						

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

1581217/81NO. 211X.93X.00

Increase \$103311.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT/ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

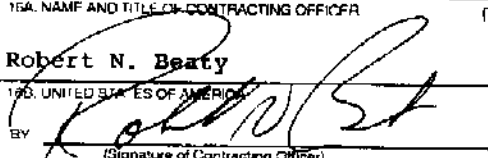
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible)

This Modification Has Changed The Obligated Amount
From \$1,450,000.00 To \$1,553,311.00
For A Net Increase of \$103,311.00

This Modification Has Changed The Total Amount
From \$1,450,000.00 To \$1,553,311.00
For A Net Increase of \$103,311.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 8A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		15A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		Robert N. Beaty	
15B. CONTRACTOR/OFFEROR		15B. UNITED STATES OF AMERICA	
(Signature of person authorized to sign)		BY  (Signature of Contracting Officer)	
15C. DATE SIGNED		15C. DATE SIGNED	

NSN 7540-01-153-8070

PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-83)
Prescribed by GSA, FAR (48 CFR) 53.243

05/05/98	COW-7-C-0013	a. NAME OF CONSIGNEE IMMIG. & NATZ. SERVICE	
3. ORDER NO. COW-8-P-0387	4. REQUISITION/REFERENCE NO. SID-8-00353	b. STREET ADDRESS Office of Finance, Room 6309 425 I Street, N.W.	
5. ISSUING OFFICE (Address correspondence to) Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		c. CITY Washington	d. STATE e. ZIP CODE D. 20536
7. TO: Attn:		f. SHIP VIA	
6. NAME OF CONTRACTOR WANG GOVERNMENT SERVICES, INC		g. TYPE OF ORDER	
b. COMPANY NAME 7900 WESTPARK DRIVE		<input type="checkbox"/> a. PURCHASE REFERENCE YOUR: _____	
c. STREET ADDRESS SUITE 1105		<input checked="" type="checkbox"/> b. DELIVERY <small>Except for billing instructions on the reverse, this delivery order is subject to instructions contained on this side only of this form and is issued subject to the terms and conditions of the above-numbered contract.</small>	
h. CLEAN VA		i. ZIP CODE 22102-4299	
8. ACCOUNTING AND APPROPRIATIONS DATA 15X8598/01SD.321S.178.00		10. REQUISITIONING OFFICE INS SYSTEMS INTEGRATION DIVISION	

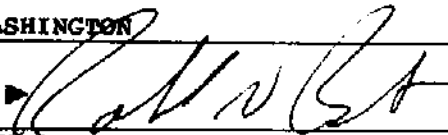
Jbb

11. BUSINESS CLASSIFICATION (Check appropriate box(es))			
<input type="checkbox"/> a. SMALL	<input checked="" type="checkbox"/> b. OTHER THAN SMALL	<input type="checkbox"/> c. DISADVANTAGED	<input type="checkbox"/> d. WOMEN-OWNED
12. F.O.B. POINT Destination		14. GOVERNMENT B/L NO.	15. DELIVER TO F.O.B. POINT ON OR BEFORE (Date) 09/30/98
13. PLACE OF		16. DISCOUNT TERMS Net 30 Days	
a. INSPECTION Destination	b. ACCEPTANCE Destination		

17. SCHEDULE (See reverse for Rejections)

ITEM NO. (A)	SUPPLIES OR SERVICES (B)	QUANTITY ORDERED (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)	QUANTITY ACCEPTED (G)
1	Tax ID Number: 411571110 This Order is for Task Number 8, Network Control Center, of Contract COW-7-C-0013. this task is described and the pricing for it is contained in Attachment 1 hereto. The total price of this order is \$1,651,538.00 R700 MANAGEMENT SUPPORT SERVICES	1	LO	\$1450000.00	\$1450000.00	

18. SHIPPING POINT	19. GROSS SHIPPING WEIGHT	20. INVOICE NO.	17. (i) GRAND TOTAL \$1450000.00
21. MAIL INVOICE TO:			
a. NAME US IMMIGRATION & NATZ. SERVICE FINANCE BRANCH			17. (ii) TOT. (Cont. pages) \$0.00
b. STREET ADDRESS (or P.O. Box) 425 I STREET, N.W., ROOM 6034			
c. City WASHINGTON	d. STATE DC	e. ZIP CODE 20536	

22. UNITED STATES OF AMERICA By (Signature) 	23. NAME (Typed) Robert N. Beaty TITLE: CONTRACTING/ORDERING OFFICER
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WANG GOVERNMENT SERVICES RESPONSE

Task Order and Service Level Agreement 8 – NETWORK CONTROL CENTER MANAGEMENT

Contract Number/Task Order Number: COW-7-C-0013/FOS98-008

PART I. TASK ORDER

3. Requirements

Task 1 - Network Control Center Management. (Contract Section C.4.1.2) Wang Government Services, Inc. (WGS) agrees to meet all requirements stated in this task order, providing support to monitor and evaluate the performance of the routers and associated WAN components.

PROPOSED STAFFING: 1 Technical Manager and 1 Secretary

STAFFING JUSTIFICATION: WGS proposes that 1 Technical Manager have overall responsibility for Network Control Center operations. WGS proposes 1 Secretary for the period June 1998 through September 1998 for database entry and administrative support as on approximately 1 June 1998 WGS will be assuming responsibility for the router configuration/support group.

Subtask 1-1 - Performance Monitoring. (Contract Section C.4.1.2) WGS will monitor, analyze, track, and report on the performance of routers, telecommunications components, and WAN interfaces.

PROPOSED STAFFING: 1 Senior Telecommunications Specialist

STAFFING JUSTIFICATION: WGS proposes 1 Senior Telecommunications Specialist to monitor, analyze, and track performance of installed routers and telecommunications components; control/monitor router configurations; monitor interfaces to the WAN; and generate reports as requested by the INS. This individual will recommend changes to the INS network to accommodate current and future growth and design changes. Additionally, this individual will be a member of the "Differential Emergency Performance Assessment and Resolution" Team (DEPART). The DEPART unit will be used by the Communications Group to investigate any communications problems in the INS Intranetwork; both in the communications field alone or in conjunction with Application Support and/or Hardware Support to determine the cause any "end-to-end" communication problems, and present several solutions for consideration by INS management to resolve these problems. The NCC with its diverse experience in problem resolution and in depth experience in using both Sniffers and performance based data to resolve problems is uniquely prepared and ready to field individuals at any time to assist various departments within INS in problem resolution.

Use or disclosure of proposal data is subject to the restriction on the title page of this proposal.

Subtask 1-2 - Evaluate Performance. (Contract Section C.4.1.2) WGSi will assess the performance of routers, telecommunications components, and related systems and facilities and evaluate them against established performance standards. Upon activation of this task, the INS, in conjunction with WGSi, will develop the performance standards.

PROPOSED STAFFING: 1 Senior Telecommunications Specialist

STAFFING JUSTIFICATION: WGSi proposes 1 Senior Telecommunications Specialist to assess the performance of the installed routers and communications problems related to the router networks, evaluate the router networks for meeting established performance standards, measure WAN network bandwidth and usage, and generate reports as requested by the INS. The Senior Telecommunications Specialist will also be a member of the DEPART.

Task 2 Network Control Center Problem Resolution. WGSi will conduct problem resolution for the router networks and the X.25 network and associated WAN components by following the problem resolution approach and procedures. WGSi will generate, at the Government's request, network-wide and component-specific ad hoc reports and queries concerning network performance.

PROPOSED STAFFING: .5 Database Administrator, 1 Senior Telecommunications Specialist and 1 System/Network Administrator

STAFFING JUSTIFICATION: One part-time Database Administrator is essential to the development of tools required to support this task (e.g., the Remedy System and other monitoring tools referenced in this task). The Senior Telecommunications Specialist is necessary to serve as a point of contact for the Help Desk and to provide technical interface with third party network providers. The Senior Telecommunications Specialist will also be a member of the DEPART. WGSi proposes 1 System/Network Administrator to generate network-wide and component-specific ad hoc reports and queries as requested by the INS.

Task 3 Other Support Requirements. (Contract Section C.4.1.2) WGSi will fulfill other support requirements for staffing coverage, vendor/carrier liaison, disaster recovery and backup, and utilization of network monitoring tools. WGSi will also assist in router configuration and staging, troubleshooting, as well as generate network-wide or component specific ad-hoc performance monitoring reports.

PROPOSED STAFFING: 9 Telecommunications Specialists

STAFFING JUSTIFICATION: WGSi proposes 9 Telecommunications Specialists to provide on-duty support for the Network Control Center, 24 hours per day, 7 days per week. The INS requires a minimum of two persons on duty per shift. At a minimum, 9 Telecommunications Specialists will be needed to support this around-the-clock

Use or disclosure of proposal data is subject to the restriction on the title page of this proposal.

operational coverage required by the INS. In addition, these personnel will support other subtasks under this task order as the need arises.

4. Work Schedule, Period of Performance, Required Completion Date

The period of performance for this task order is from October 1, 1997 through September 30, 1998.

5. Place of Delivery or Performance

WGSi agrees that Network Control Center Management will be performed at the NCC's present location in the INS Chester Arthur Building (CAB).

6. Deliverables

WGSi agrees to provide the INS with the deliverables listed in the task order.

7. Security Requirements

WGSi will meet the INS security requirements.

8. Other Direct Costs

WGSi expects to incur costs for local travel, long distance travel, training, pagers, etc., as detailed in the cost section of the WGSi response to this task order.

In addition, WGSi is proposing an Other Direct Cost for consulting services for expert network analysis and troubleshooting, including network design and review, of the INS's complex network environment.

PART II. SERVICE LEVEL AGREEMENT (SLA)

1. Contract Number/Task Order Number: HQ96-37/FOS98-08

2. Introduction and Summary of Work Covered by SLA

The purpose of this Service Level Agreement (SLA) is to state the relationship between the service provider and the end-user organizations and to establish performance incentives. It specifies the services and commitments of the Contractor as well as the expectations and obligations of the end-user organization. Nothing in this SLA shall be construed as being external to the scope of the contract.

This SLA will be reviewed by both parties at a time to be designated by the COTR, at least 90 days following Task Order award. At that time, the contractor will have had time to analyze and make recommendations for the future operation of the NCC and, based on the analysis and recommendations, both parties may wish to propose changes in the SLA to make it a more effective tool to measure and manage performance standards. The new SLA will go into effect 90 days following acceptance of the revision.

WGS1 agrees to conform to the INS established guidelines for the approval and activation of this SLA.

3. Organizations Involved

(1) Service Provider: Contractor Name

(a) Technical Manager, INS NCC

(b)(6)

(b) Immigration and Naturalization Service

(c) 425 I Street, NW, Room 5120

(d) Washington, DC 20536

(e) (202) 616-5158

(2) End User Organization:

(a) POC Names: Ping Li

(b) Location: ULLICO

(c) Telephone Numbers: (202)-616-1666

4. Responsibilities of Service Provider (Contractor)

4.1 The service provider agrees it will:

Work with the Government to develop appropriate performance measures and incentives within the time frames stated in Part II, Section 2 of the task order.

4.2 Performance Incentives

This SLA Task Order may include performance incentives. The table below is provided for the Contractor who is encouraged to propose incentive measures. All proposed incentives are subject to negotiation.

WGSJ requests that activation of performance measurement not begin until 90 days after the official acceptance of this task order. WGSJ proposes to use this 90-day period as follows: 30 days to conduct analysis, 30 days to document the results and submit to the INS for review, and 30 days to negotiate and obtain INS concurrence.

Performance Incentives						
Element	Requirement	Standard	Measurement Interval	Source	Performance Factor	Calculations

5. Responsibilities of the End-User Organization

5.1 The end-user organization agrees it will:

1. Provide the following software:
 - CISCO Works
 - HP OpenView
 - Synoptic Optivity
 - UNIX Sybase QIP monitoring tools
 - Network Sniffers

2. Provide infrastructure support, including workspace, desks, telephones, personal computers (PCs), copiers, etc.

Use or disclosure of proposal data is subject to the restriction on the title page of this proposal.

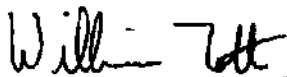
6. Signatures of the Government and the Contractor's Authorized Representative

- a. Parties agree that the terms of this agreement will be in effect for the duration of the Task Order, to be reviewed quarterly.
- b. The parties agree to the following mechanism for initiating an out-of-cycle SLA review: the Government reserves the right, to be negotiated at the time of Task Order issuance. The Contractor may propose an out-of-cycle review.

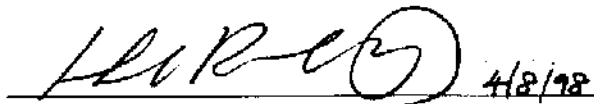
Service level and procedures established herein have been agreed to by parties represented by the undersigned.



Immigration & Naturalization Service Contracting Officer



Immigration & Naturalization Service COTR



Immigration & Naturalization Service End User Representative



Service Provider Representative Signature



Service Provider Representative Signature

(b)(6)

(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FOS98-008

INS FOS
Task Order 8 -- Network Control Center Management
PRICE SUMMARY

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	1	1,880		\$
3031	Senior Telecommunications Specialist	3	4,388		\$
3032	Telecommunications Specialist	3	5,640		\$
3032AC	Telecommunications Specialist (2nd Shift)	3	5,640		\$
3032AD	Telecommunications Specialist (3rd Shift)	3	5,640		\$
3004	Systems/Network Administrator	1	1,880		\$
3005	DataBase Administrator	0.5	470		\$
3028	Secretary	1	628		\$

Total Labor Summary	15.5	26,168	-	\$	
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Labor Categories for Overtime		OT Hours	OT Rate	Total
3002AA	Technical Manager	188		\$
3031AA	Senior Telecommunications Specialist	439		\$
3032AA	Telecommunications Specialist	564		\$
3032AE	Telecommunications Specialist (2nd Shift)	564		\$
3032AF	Telecommunications Specialist (3rd Shift)	564		\$
3004AA	Systems/Network Administrator	188		\$
3005AA	DataBase Administrator	47		\$
3028AA	Secretary	63		\$

Total Labor Summary	0	2,617	-	\$	
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Travel Summary		Cost	G&A	Total
4002	CONUS			\$
4002	California			\$
4002	Local Travel			\$
Total Travel Summary				\$

Other Direct Costs		Cost	G&A	Total
4000	Pagers			\$
4000	Federal Express expenses			\$
4000	Training Class			\$
4000	Parking expenses			\$
4000	Expert Consulting Services			\$
Total Other Direct Costs				\$

Material Summary		Cost	G&A	Total
4001		-	-	\$ -
Total Material Summary		-	-	\$ -

Total Task Order 8 Summary				\$ 1,651,538
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Task Order 8 -- Network Control Center Management
Task 1.0 Network Control Center Management

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager	1	1,880		\$
3031	Senior Telecommunications Specialist				\$
3032	Telecommunications Specialist				\$
3032AC	Telecommunications Specialist (2nd Shift)				\$
3032AD	Telecommunications Specialist (3rd Shift)				\$
3004	Systems/Network Administrator				\$
3005	DataBase Administrator				\$
3028	Secretary	1	628		\$

Total Labor Summary	2	2,508		\$
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	Labor Categories for Overtime	OT Hours	OT Rate	Total
3002AA	Technical Manager	188		\$
3031AA	Senior Telecommunications Specialist	0	0	\$
3032AA	Telecommunications Specialist	0	0	\$
3032AE	Telecommunications Specialist (2nd Shift)	0	0	\$
3032AF	Telecommunications Specialist (3rd Shift)	0	0	\$
3004AA	Systems/Network Administrator	0	0	\$
3005AA	DataBase Administrator	0	0	\$
3028AA	Secretary	63		\$

Total Labor Summary for Overtime	251		\$
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Travel Summary	Cost	G&A	Total
4002 CONUS		-	\$ -
4002 California			\$
4002 Local Travel			\$
			\$

Other Direct Costs	Cost	G&A	Total
4000 Pagers			\$
4000 Federal Express expenses			\$
4000 Training Class			\$
4000 Parking expenses			\$
Total Other Direct Costs			\$

Material Summary	Cost	G&A	Total
4001		-	\$ -
Total Material Summary			\$ -

Total Sub-Task Summary	2	2,759	6,357	318	126,893
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Task Order 8 -- Network Control Center Management

Subtask 1-1 Performance Monitoring

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager				\$
3031	Senior Telecommunications Specialist	1	1,860		\$
3032	Telecommunications Specialist				\$
3032AC	Telecommunications Specialist (2nd Shift)				\$
3032AD	Telecommunications Specialist (3rd Shift)				\$
3004	Systems/Network Administrator				\$
3005	DataBase Administrator				\$
3028	Secretary				\$

Total Labor Summary	1	1,860	\$	
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Labor Categories for Overtime	OT Hours	OT Rate	Total
3002AA Technical Manager	0	0	\$
3031AA Senior Telecommunications Specialist	188		\$
3032AA Telecommunications Specialist	0	0	\$
3032AE Telecommunications Specialist (2nd Shift)	0	0	\$
3032AF Telecommunications Specialist (3rd Shift)	0	0	\$
3004AA Systems/Network Administrator	0	0	\$
3005AA DataBase Administrator	0	0	\$
3028AA Secretary	0	0	\$

Total Labor Summary for OT	188	\$	
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Travel Summary	Cost	G&A	Total
4002 CONUS	-	\$	-
4002 California	-	\$	-
4002 Local Travel	-	\$	-
Total Travel	-	\$	-

Other Direct Costs	Total Cost	G&A	Price
4000 Pagers	-	\$	-
4000 Federal Express expenses	-	\$	-
4000 Training Class			
4000 Parking expenses			
Total Other Direct Costs			

Material Summary	Cost	G&A	Total Price
	-	\$	-
Total Material Summary	-	\$	-

Total Sub-Task Summary	1	2,048	960	48	110,324
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**Task Order 8 -- Network Control Center Management
Subtask 1-2 Evaluate Performance**

CLIN	Labor Category	FTE's	Hours	Rate		Total
3002	Technical Manager		-	0	\$	
3031	Senior Telecommunications Specialist	1	628		\$	
3032	Telecommunications Specialist				\$	-
3032AC	Telecommunications Specialist (2nd Shift)				\$	-
3032AD	Telecommunications Specialist (3rd Shift)				\$	-
3004	Systems/Network Administrator				\$	-
3005	DataBase Administrator				\$	-
3028	Secretary				\$	-
					\$	-
					\$	-
					\$	-
					\$	-
Total Labor Summary		1	628		\$	

Labor Categories for Overtime	OT Hours	OT Rate		Total	
3002AA Technical Manager	0	0	\$	-	
3031AA Senior Telecommunications Specialist	63		\$		
3032AA Telecommunications Specialist	0	0	\$	-	
3032AE Telecommunications Specialist (2nd Shift)	0	0	\$	-	
3032AF Telecommunications Specialist (3rd Shift)	0	0	\$	-	
3004AA Systems/Network Administrator	0	0	\$	-	
3005AA DataBase Administrator	0	0	\$	-	
3028AA Secretary	0	0	\$	-	
Total Labor Summary for Overtime		63		\$	

Travel Summary	Cost	G&A	Total
4002 CONUS		\$ -	\$ -
4002 California		\$ -	\$ -
4002 Local Travel		\$ -	\$ -
Total Travel Summary			

Other Direct Costs	Cost	G&A	Total
4000 Pagers		\$ -	\$ -
4000 Federal Express expenses		\$ -	\$ -
4000 Training Class		\$ -	\$ -
4000 Parking expenses		\$ -	\$ -
4000 Expert Consulting Services	1,000		
Total Other Direct Costs			

Material Summary	Cost	G&A	Total
4001		\$ -	\$ -
Total Material Summary			

Total Sub-Task Summary	FTE's	Hours	Cost	G&A	Total
	1	691	180,960	9,048	226,535

**Task Order 8 – Network Control Center Management
 Subtask 1-3 Performance Reporting**

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager				\$ -
3031	Senior Telecommunications Specialist				\$ -
3032	Telecommunications Specialist				\$ -
3032AC	Telecommunications Specialist (2nd Shift)				\$ -
3032AD	Telecommunications Specialist (3rd Shift)				\$ -
3004	Systems/Network Administrator	0	-	0	\$ -
3005	DataBase Administrator				\$ -
3028	Secretary				\$ -
					\$ -
					\$ -
					\$ -
					\$ -

Total Labor Summary	0	-	0	\$ -
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Labor Categories for Overtime		OT Hours	OT Rate	Total
3002AA	Technical Manager	0	0	\$ -
3031AA	Senior Telecommunications Specialist	0	0	\$ -
3032AA	Telecommunications Specialist	0	0	\$ -
3032AE	Telecommunications Specialist (2nd Shift)	0	0	\$ -
3032AF	Telecommunications Specialist (3rd Shift)	0	0	\$ -
3004AA	Systems/Network Administrator	0	0	\$ -
3005AA	DataBase Administrator	0	0	\$ -
3028AA	Secretary	0	0	\$ -

Total Labor Summary for Overtime	0	0	\$ -
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Travel Summary		Cost	G&A	Total
4002	CONUS	-	\$ -	-
4002	California	-	\$ -	-
4002	Local Travel	-	\$ -	-

Total Travel Summary	0	0	\$ -
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Other Direct Costs		Cost	G&A	Total
4000	Pagers	-	\$ -	-
4000	Federal Express expenses	-	\$ -	-
4000	Training Class	-	\$ -	-
4000	Parking expenses	-	\$ -	-
4000	Expert Consulting Services	-	\$ -	-

Total Other Direct Costs	0	0	\$ -
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Material Summary		Cost	G&A	Total
4001		-	\$ -	-

Total Material Summary	0	0	\$ -
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Total Sub-Task Summary	0	0	\$ -
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(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FOS98-008

Task Order 8 – Network Control Center Management
Task 2 Network Control Center Problem Resolution

CLIN	Labor Category	FTE's	Hours	Rate		Total
3002	Technical Manager				\$	-
3031	Senior Telecommunications Specialist	1	1,880		\$	
3032	Telecommunications Specialist				\$	-
3032AC	Telecommunications Specialist (2nd Shift)				\$	-
3032AD	Telecommunications Specialist (3rd Shift)				\$	-
3004	Systems/Network Administrator	1	1,880		\$	
3005	DataBase Administrator	0.5	470		\$	
3028	Secretary				\$	-
					\$	-
					\$	-
					\$	-
					\$	-
Total Labor Summary		2.5	4,230		\$	

Labor Categories for Overtime		OT Hours	OT Rate		Total
3002AA	Technical Manager	0	0	\$	-
3031AA	Senior Telecommunications Specialist	188		\$	
3032AA	Telecommunications Specialist	0	0	\$	-
3032AE	Telecommunications Specialist (2nd Shift)	0	0	\$	-
3032AF	Telecommunications Specialist (3rd Shift)	0	0	\$	-
3004AA	Systems/Network Administrator	188		\$	
3005AA	DataBase Administrator	47		\$	
3028AA	Secretary	0	0	\$	-
Total Labor Summary for Overtime		423		\$	

Travel Summary		Cost	G&A	Total
4002	CONUS			
4002	California		\$	-
4002	Local Travel		\$	-

Other Direct Costs		Cost	G&A	Total
4000	Pagers		\$	-
4000	Federal Express expenses		\$	-
4000	Training Class		\$	-
4000	Parking expenses		\$	-
4000	Expert Consulting Services		\$	-
Total Other Direct Costs			\$	-

Material Summary		Cost	G&A	Total		
4001			\$	-		
Total Material Summary			\$	-		
Total Sub-Task Summary		3	4,653	2,400	120	217,020

Total Other Direct Costs

(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FOS98-008

Task Order 8 -- Network Control Center Management
Task 3 Other Support Requirements

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002	Technical Manager				
3031	Senior Telecommunications Specialist				\$ -
3032	Telecommunications Specialist	3	5,640		\$ -
3032AC	Telecommunications Specialist (2nd Shift)	3	5,640		\$ -
3032AD	Telecommunications Specialist (3rd Shift)	3	5,640		\$ -
3004	Systems/Network Administrator	0		0	\$ -
3005	DataBase Administrator				\$ -
3028	Secretary				\$ -
Total Labor Summary		9	16,920		\$ -

Labor Categories for Overtime		OT Hours	OT Rate	Total
3002AA	Technical Manager	0	0	\$ -
3031AA	Senior Telecommunications Specialist	0	0	\$ -
3032AA	Telecommunications Specialist	564		\$ -
3032AE	Telecommunications Specialist (2nd Shift)	564		\$ -
3032AF	Telecommunications Specialist (3rd Shift)	564		\$ -
3004AA	Systems/Network Administrator	0	0	\$ -
3005AA	DataBase Administrator	0	0	\$ -
3028AA	Secretary	0	0	\$ -
Total Labor Summary for Overtime		1692		\$ -

Travel Summary		Cost	G&A	Total
4002	CONUS			
4002	California			
4002	Local Travel			
Total				

Other Direct Costs		Cost	G&A	Total
4000	Pagers			
4000	Federal Express expenses		\$ -	\$ -
4000	Training Class			
4000	Parking expenses			
Total Other Direct Costs				

Material Summary		Cost	G&A	Total		
4001			\$ -	\$ -		
Total Material Summary			\$ -	\$ -		
Total Sub-Task Summary		9	18,612	78,700	3,935	969,243

Travel Summary for the Task Order 8 - Network Control Center Management

Labor Category	From	Destination	Month/Yr	# of people	# of trips	# of days	Lodging	Per Diem	Car Rental	Airfare	Mileage	Total Cost
Program Mgmt	Wash. DC	Various	Nov-97	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	Various	Dec-97	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	Various	Jan-98	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	Various	Feb-98	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	Various	Mar-98	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	Various	Apr-98	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	Various	May-98	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	Various	Jun-98	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	Various	Jul-98	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	Various	Aug-98	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	Various	Sep-98	1	1	3	119	42	75	1,400		2,108
Program Mgmt	Wash. DC	California	Dec-97	5	1	5	97	42	75	1,904		14,870
Program Mgmt	Wash. DC	California	Jan-98	5	1	5	97	42	75	1,904		14,870
Program Mgmt	Wash. DC	McLean, VA	Dec-97	1	5	1					40	200
Program Mgmt	Wash. DC	McLean, VA	Jan-98	1	5	1					40	200
Program Mgmt	Wash. DC	McLean, VA	Feb-98	1	5	1					40	200
Program Mgmt	Wash. DC	McLean, VA	Mar-98	1	5	1					40	200
Program Mgmt	Wash. DC	McLean, VA	Apr-98	1	5	1					40	200
Program Mgmt	Wash. DC	McLean, VA	May-98	1	5	1					40	200
Program Mgmt	Wash. DC	McLean, VA	Jun-98	1	5	1					40	200
Program Mgmt	Wash. DC	McLean, VA	Jul-98	1	5	1					40	200
Program Mgmt	Wash. DC	McLean, VA	Aug-98	1	5	1					40	200
Program Mgmt	Wash. DC	McLean, VA	Sep-98	1	5	1					40	200
Total Travel Summary												\$ 52,820

AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT				1.	FACT ID CODE	PAGE	OF
2. AMENDMENT/MODIFICATION NO. 000006		3. EFFECTIVE DATE 09/30/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00392		5. PROJECT NO. (if applicable)		
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		CODE HQPRO	7. ADMINISTERED BY (if other than Item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536		CODE HQPRO		
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299				TIN: 411571110	9A. AMENDMENT OF SOLICITATION NO.		
ATTN: (b)(6)				9B. DATED (SEE ITEM 11)			
CODE				FACILITY CODE	10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0485		
					10B. DATED (SEE ITEM 13) 06/02/98		

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change \$


13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
this modification cancels modification 000005 to this order which was issued in error.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		Robert N. Beaty	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
(Signature of person authorized to sign)		BY 	10/5/98
		(Signature of Contracting Officer)	

NSN 7540-01-152-8070
PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-67)
Prescribed by GSA, FAR (48 CFR) 53.243

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. C	ACT ID CODE	PAGE OF P.
2. AMENDMENT/MODIFICATION NO. 000005	3. EFFECTIVE DATE 09/30/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00672		5. PROJECT NO. (if applicable)	
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		CODE HQPRO	7. ADMINISTERED BY (if other than item 6) CODE		

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299		TIN: 411571110	(X)	9A. AMENDMENT OF SOLICITATION NO.
ATTN: (b)(6)		CODE		9B. DATED (SEE ITEM 11)
		FACILITY CODE	X	10A. MODIFICATION OF CONTRACT /ORDER NO. COW-7-C-0013 COW-8-P-0485
				10B. DATED (SEE ITEM 13) 06/02/98

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)
1581217/81SD.321B.845.00 Increase \$34000

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(X)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
X	B. THE ABOVE NUMBERED CONTRACT /ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
This Modification Has Changed The Obligated Amount
 From \$1,886,480.00 To \$2,226,480.00
 For A Net Increase of \$340,000.00
This Modification Has Changed The Obligated Amount
 From \$1,886,480.00 To \$2,226,480.00
 For A Net Increase of \$340,000.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		Robert N. Beaty	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
(Signature of person authorized to sign)		BY <i>Robert N. Beaty</i>	9/30/98
		(Signature of Contracting Officer)	

Working Copy

NAME OF OFFEROR OR CONTRACTOR
WANG GOVERNMENT SERVICES, INC

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3	D302 ADP SUPPORT SERVICES FOB: Destination	1	LO	\$340000.00	\$340000.00

2. AMENDMENT/MODIFICATION NO. **000004** 3. EFFECTIVE DATE **09/30/98** 4. REQUISITION/PURCHASE REC. NO. **SID-8-00672** 5. PROJECT NO. (if applicable) _____

6. ISSUED BY CODE **HQPRO** 7. ADMINISTERED BY (if other than item 6) CODE **HQPRO**
Immigration & Naturalization Svc
Headquarters Procurement
425 I Street, N.W., Room 2208
Washington, D.C. 20536

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) **TIN: 411571110**
WANG GOVERNMENT SERVICES, INC
7900 WESTPARK DRIVE
SUITE 1105
MCLEAN, VA 22102-4299

9A. AMENDMENT OF SOLICITATION NO. _____
 9B. DATED (SEE ITEM 11) _____
 10A. MODIFICATION OF CONTRACT/ORDER NO. **COW-7-C-0013**
COW-8-P-0485
 10B. DATED (SEE ITEM 13) **06/02/98**

Attn: _____ (b)(6) _____

CODE _____ FACILITY CODE _____

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
 (a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)
1581217/81SD.321B.845.00 Increase **\$340000.**

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

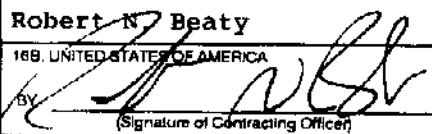
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
 B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
 C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
 D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
This Modification Has Changed The Obligated Amount
From \$1,886,480.00 To \$2,226,480.00
For A Net Increase of \$340,000.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
	(Signature of person authorized to sign)		Robert N. Beaty	BY 	9/30/98
				(Signature of Contracting Officer)	

CONTINUATION SHEET		REF. NO. OF DOC. BEING CONT'D.			PAGE	OF
		COW-7-C-0013 COW-8-P-0485 000004			2	2
NAME OF OFFEROR OR CONTRACTOR						
WANG GOVERNMENT SERVICES, INC						
ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT	
1	D302 ADP SUPPORT SERVICES FOB: Destination	1	LO	\$340000.00	\$340000.00	

NSN 7540-01-152-8087

Working Copy

OPTIONAL FORM 336 (4-66)
Sponsored by GSA
FAR (48 CFR) 53.110

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE	PAGE 1 OF 1
2. AMENDMENT/MODIFICATION NO. 000003	3. EFFECTIVE DATE See Block 16C	4. REQUISITION/PURCHASE REQ. NO. SID-8-00392	5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	CODE HQPRO
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299 TIN: 411571110		(X)	9A. AMENDMENT OF SOLICITATION NO. 9B. DATED (SEE ITEM 11) 10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0485 10B. DATED (SEE ITEM 13) 06/02/98
Attn: [Redacted] (b)(6)	CODE	FACILITY CODE	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 9 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change \$0.0

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(X) A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 48.105(b)
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: X Agreement of the parties
D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return 3 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible)
This modification extends the period of performance of this order from September 30, 1998 through October 31, 1998. Option period one rates are to be utilized during this extension period.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remain unchanged and in full force and effect.

15A. NAME AND TITLE OF DESIGNER (Type or print) [Redacted] (b)(6) Sr. Contracts Administrator	15C. DATE SIGNED 9/30/98	15B. UNITED STATES OF AMERICA 15B. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Robert N. Beaty BY: [Signature] (Signature of Contracting Officer)	15C. DATE SIGNED 9/30/98
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AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. FACT ID CODE	PAGE 1 OF PA
2. AMENDMENT/MODIFICATION NO. 000002	3. EFFECTIVE DATE 09/21/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00392	5. PROJECT NO. (if applicable)	
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	CODE HQPRO	
6. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299 TIN: 411571110		(X)	9A. AMENDMENT OF SOLICITATION NO.	
Attn: (b)(6)			9B. DATED (SEE ITEM 11)	
CODE	FACILITY CODE	X	10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0485	
			10B. DATED (SEE ITEM 13) 06/02/98	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change \$0

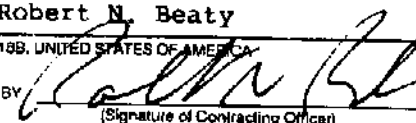
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(X)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
X	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

É. IMPORTANT: Contractor is not, is required to sign this document and return ___ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
 This modification corrects the total obligated amount of this order.
 The total obligated amount is \$1,886,480.00 vice \$1,245,998.00 as indicated on modification 000001.

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	16B. UNITED STATES OF AMERICA BY  (Signature of Contracting Officer)
15C. DATE SIGNED	16C. DATE SIGNED 9/21/98

2. AMENDMENT/MODIFICATION NO. 000002	3. EFFECTIVE DATE 09/21/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00392	5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	CODE HQPRO

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299	TIN: 411571110	(X)	9A. AMENDMENT OF SOLICITATION NO.
			9B. DATED (SEE ITEM 11)
		X	10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0485
			10B. DATED (SEE ITEM 13) 06/02/98
Attn: [Redacted] (b)(6)	CODE	FACILITY CODE	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change \$0

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(X)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
X	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return ___ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UICF section headings, including solicitation/contract subject matter where feasible.)
 This modification corrects the total obligated amount of this order.
 The total obligated amount is \$1,886,480.00 vice \$1,245,998.00 as indicated on modification 000001.

Except as provided herein, all terms and conditions of the document referenced in item 8A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)
	Robert N. Beaty
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED
(Signature of person authorized to sign)	
16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
BY [Signature]	9/21/98
(Signature of Contracting Officer)	

Working Copy

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. CONTRACT ID CODE	PAGE 1 OF 1
2. AMENDMENT/MODIFICATION NO. 000001	3. EFFECTIVE DATE 09/07/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00602	5. PROJECT NO. (if applicable)	
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HOPRO	7. ADMINISTERED BY (if other than Item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536		CODE HOPRO
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299			TIN: 411571110	9A. AMENDMENT OF SOLICITATION NO. 9B. DATED (SEE ITEM 11) 10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0485 10B. DATED (SEE ITEM 13) 06/02/98
Attn: 	(b)(6)			
CODE	FACILITY CODE			

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The Hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. **FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER.** If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Decrease
Net Change \$754,000

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
 This modification deobligates \$754,002.00 from this order. The obligated amount is decreased from \$2,000,000.00 to \$1,245,998.00 for a decrease of \$754,002.00
 7,186,480.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Robert N. Beaty
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED
18B. UNITED STATES OF AMERICA (Signature of Contracting Officer)	18C. DATE SIGNED 9/7

NAME OF OFFEROR OR CONTRACTOR
WANG GOVERNMENT SERVICES, INC

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2	D302 ADP SUPPORT SERVICES FOB: Destination	1	LO	-\$754002.00	-\$754002.00

NSN 7540-01-182 8067

Working Copy

OPTIONAL FORM 336 (4-86)
Sponsored by GSA
FAR (48 CFR) 53.110

1. DATE OF ORDER: 06/02/98
 2. ORDER NO.: COW-8-P-0485
 3. REQUISITION/REFERENCE NO.: COW-7-C-0013
 4. REQUISITION/REFERENCE NO.: SID-8-00392
 5. ISSUING OFFICE (Address correspondence to):
 Immigration & Naturalization Svc
 Headquarters Procurement
 425 I Street, N.W., Room 2208
 Washington, D.C. 20536
 7. TO: Attn: [Handwritten: Ibc]

6. NAME OF CONSIGNEE: U.S. IMMIG. & NATZ. SERVICE
 6. STREET ADDRESS: RECEIVING UNIT, ROOM LL-264
 425 I STREET NW
 6. CITY: WASHINGTON D
 6. STATE: DC
 6. ZIP CODE: 20536
 7. TYPE OF ORDER:
 a. PURCHASE
 b. DELIVERY
 REFERENCE YOUR: _____
 Except for billing instructions on the reverse, this delivery order is subject to instructions contained on this side only of this form and is issued subject to the terms and conditions of the above-numbered contract.

8. ACCOUNTING AND APPROPRIATIONS DATA: 15X8598/81SD.321S.08S.00
 10. REQUISITIONING OFFICE: IMMIGRATION & NATURALIZATION SVC

11. BUSINESS CLASSIFICATION (Check appropriate box(es)):
 a. SMALL
 b. OTHER THAN SMALL
 c. DISADVANTAGED
 d. WOMEN-OWNED
 12. F.O.B. POINT: Destination
 13. PLACE OF: Destination
 14. GOVERNMENT B/L NO.: _____
 15. DELIVER TO F.O.B. POINT ON OR BEFORE (Date): 09/30/98
 16. DISCOUNT TERMS: Net 30 Days

17. SCHEDULE (See reverse for Rejections)

ITEM NO. (A)	SUPPLIES OR SERVICES (B)	QUANTITY ORDERED (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)	QUANTITY ACCEPTED (G)
	Tax ID Number: 411571110 This order is for Task number 3, End User Computing, of contract COW-7-C-0013 This task is described and the pricing for it is contained in Attachment 1 hereto. The total price for this order is \$2,640,482.00 The amount obligated by this requisition SID-8-00392 is \$2,000,000.00 (continued)					

18. SHIPPING POINT: _____
 19. GROSS SHIPPING WEIGHT: _____
 20. INVOICE NO.: _____
 21. MAIL INVOICE TO:
 a. NAME: US IMMIGRATION & NATZ. SERVICE
 FINANCE BRANCH
 b. STREET ADDRESS (or P.O. Box): 425 I STREET, N.W., ROOM 6034
 c. CITY: WASHINGTON
 d. STATE: DC
 e. ZIP CODE: 20536
 17 (h) TOTAL (Cont. pages): \$2640482.00
 17 (i) GRAND TOTAL: \$2640482.00

22. UNITED STATES OF AMERICA BY (Signature): [Handwritten Signature]
 23. NAME (Typed): Robert N. Beaty
 TITLE: CONTRACTING/ORDERING OFFICER

628

CONTINUATION SHEET		REF. NO. OF DOC.	CONT'D.		PAGE	OF
		COW-7-C-0013 CDW-B-P-0485		3		3
NAME OF OFFEROR OR CONTRACTOR						
WANG GOVERNMENT SERVICES, INC						
ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT	
1	D302 ADP SUPPORT SERVICES	1	LO	\$2640482.00	\$2640482.00	

NSN 7540-01-152 8007

Working Copy

OPTIONAL FORM 338 (4-66)
Sponsored by GSA
FAR (48 CFR) 53.110

(b)(4)

Contract No.: COW-7-C-0013

Task Order No.: FOS98-003

INS FOS TASK ORDER 3 PRICE SUMMARY

CLIN	Labor Category	FTE's	Hours	Rate	Total
3002 AA	Technical Manager	1	1,253		\$
3029 AA	Certified Network Engineer	9	9,010		\$
3012 AA	Network Specialist	1	862		\$
3017 AA	Software Applications Specialist	1	862		\$
3003 AA	Telecommunications Specialist	1	1,018		\$
3015 AA	Mid-Level Computer Specialist	7	6,190		\$
3014 AA	Senior Computer Specialist	4	3,995		\$
3007 AA	Senior Systems Analyst	6	7,206		\$
3008 AA	Systems Analyst	9	9,008		\$
3004 AA	Systems/Network Administrator	8	8,400		\$
3028 AA	Secretary	2	2,741		\$
3022 AA	Jr. Computer Specialist	3	2,586		\$
3005 AA	DataBase Administrator	1	1,253		\$
3026 AA	Technical Writer	1	862		\$
3006 AA	ADP Hardware Engineer	1	862		\$
3019 AA	Logistics Specialist	1	862		\$
Total Labor Summary		58	57,830		\$

Labor Categories for Overtime	OT Hours	OT Rate	Total
3002 AB	Technical Manager	100	\$
3029 AB	Certified Network Engineer	721	\$
3012 AB	Network Specialist	69	\$
3017 AB	Software Applications Specialist	69	\$
3003 AB	Telecommunications Specialist	81	\$
3015 AB	Mid-Level Computer Specialist	495	\$
3014 AB	Senior Computer Specialist	320	\$
3007 AB	Senior Systems Analyst	576	\$
3008 AB	Systems Analyst	721	\$
3004 AB	Systems/Network Administrator	677	\$
3028 AB	Secretary	219	\$
3022 AB	Jr. Computer Specialist	207	\$
3005 AB	DataBase Administrator	100	\$
3026 AB	Technical Writer	69	\$
3006 AB	ADP Hardware Engineer	69	\$
3019 AB	Logistics Specialist	69	\$
Total OT Labor Summary		4,642	\$

(b)(4)

**INS FOS
 TASK ORDER 3
 PRICE SUMMARY**

Travel		Cost	G&A	Total
4002	CONUS			
4002	Local Travel			
Total Travel Summary				
Other Direct Costs		Cost	G&A	Total
4000	Pages			
4000	Federal Express expenses			
4000	Parking expenses			
Total Other Direct Costs Summary				
Material		Cost	G&A	Total
4001	Laptops (Quantity of 5)			
Total Material Summary				
Total Task Order 3 Summary		56	61,592	80,793
			4,700	2,640,482

02/20/98

TASK ORDER 3 POP BREAKDOWN

Period of Performance	9.5 mos		8 mos		6.5 mos		Start Apr 15th	Total Hours	Total FTE's	Total Task Hours
	FTE's	Total Hours	FTE's	Total Hours	FTE's	Total Hours				
Technical Manager	0	0	1	1,253	1,253	0	0	1	1,253	
Certified Network Engineer	2	2,976	0	0	0	862	6,034	9	9,010	
Network Specialist	0	0	0	0	0	862	862	1	862	
Software Applications Specialist	0	0	0	0	0	862	862	1	862	
Telecommunications Specialist	0	0	0	0	0	0	0	1	1,018	
Mid-Level Computer Specialist	0	0	0	0	0	862	5,172	7	6,190	
Senior Computer Specialist	0	0	1	1,253	1,253	862	1,724	4	3,995	
Senior Systems Analyst	3	4,464	0	0	0	862	1,724	6	7,206	
Systems Analyst	1	1,488	0	0	0	862	3,448	9	9,008	
Systems/Network Administrator	2	2,976	0	0	0	862	3,448	8	8,460	
Secretary	1	1,488	1	1,253	1,253	0	0	2	2,741	
Jr. Computer Specialist	0	0	0	0	0	862	2,586	3	2,586	
Data Base Administrator	0	0	1	1,253	1,253	0	0	1	1,253	
Technical Writer	0	0	0	0	0	862	862	1	862	
ADP Hardware Engineer	0	0	0	0	0	862	862	1	862	
Logistics Specialist	0	0	0	0	0	862	862	1	862	
	9	13,352	4	5,012	10,180	33	28,446	56	57,030	

Travel Summary for Task Order 3 - End User Computing

Labor Category	From	Destination	Month/Yr	# of people	# of trips	# of days	Lodging	Per Diem	Car Rental	Airfare	Mileage @ \$.31/m	Total Cost
Program Mgmt(CONUS)	Wash DC	Various	12/01/97 thru 9/30/98	1	20	3	119	42	75	1,400		42,160
Program Mgmt	Wash DC	** Various	Dec-97	1	10	1					40	124
Program Mgmt	Wash DC	** Various	Jan-98	1	10	1					40	124
Program Mgmt	Wash DC	** Various	Feb-98	1	10	1					40	124
Program Mgmt	Wash DC	** Various	Mar-98	1	10	1					40	124
Program Mgmt	Wash DC	** Various	Apr-98	1	10	1					40	124
Program Mgmt	Wash DC	** Various	May-98	1	10	1					40	124
Program Mgmt	Wash DC	** Various	Jun-98	1	10	1					40	124
Program Mgmt	Wash DC	** Various	Jul-98	1	10	1					40	124
Program Mgmt	Wash DC	** Various	Aug-98	1	10	1					40	124
Program Mgmt	Wash DC	** Various	Sep-98	1	10	1					40	124
Total Travel Summary											\$ 43,400	

** Local travel include trips to Forensics Lab, Warehouse, McLean, etc

WANG GOVERNMENT SERVICES RESPONSE

Task Order and Service Level Agreement 3 – END USER COMPUTING(EUC)

Contract Number/Task Order Number: COW-7-C-0013/FOS98-003

Date of Order: 3/09/98

PART I. TASK ORDER

3. Requirements

End User Computing (EUC) (Contract Section C.3) Wang Government Services, Inc. (WGS) agrees to meet all requirements stated in Contract Section C.3 and as specified in this task order.

The majority of the incumbent staff will not transition to WGS from the current contractor, thus WGS will not be at full staff, expressed in this task order, at the start of this function. WGS will provide approximately 20 staff at the start of this task. This staff will consist of the current WGS employees in the EUC operations and those remaining Telos and EDS employees providing transition support. WGS will then evaluate the open positions and staff according to the needs expressed by INS and approved under this task order.

To provide for a smooth transition of the EUC support function, the incumbent contractor (EDS) has agreed to retain their current staff in position for a period of 90 days starting November 29, 1997. At that time the incumbent contract personnel will be phased out with a two week overlap as WGS personnel receive waivers to work. WGS expects that upon approval of this task order the management responsibility for the task will shift from the incumbent contractor to WGS.

- WGS will respond to all Remedy tickets escalated from the Help Desk and will be responsible for all assigned tickets from receipt through closure. This includes resolution and documentation. This is in support of Headquarters hardware and software, installing Internet/Intranet software and providing on-site support to the designated Washington, D.C. area offices housing HQ personnel. WGS will develop a schedule for remote travel to these sites to provide the necessary level of support. Attachment 2 defines the software to be supported.
- WGS will provide network analysis and engineering support including analyzing new hardware and software products; supplying product documentation; customizing COTS products; coordinating/tracking INS licensed software; and conducting special studies, reviews, and software assessments and data conversions.

-
- WGSi will provide Field Assistance Team (FAT) support which encompasses as-needed on-site support to all INS offices to handle emergency and crisis situations, network administration, problem resolution and user support; conducting site surveys and to assist in site preparation for hardware and software installations; equipment installation/de-installation; integration services; inventory tracking and updating; and preparing equipment for excess.
 - WGSi will manage any user request which involves multiple desktops, users and WGSi resources as a project. Project management will include maintaining schedules, site surveys, user planning, post-change evaluation, inventory update information and change management review. A project can be classified as anything that affects more than five desktops.
 - WGSi will provide Agency-wide electronic mail administration and support (AWES) including analysis, development, implementation, national administration and support; bulletin board administration and management; mobile installation and support; HQ post office administration, support and maintenance; DOJ connectivity; and travel AWES assistance team.
 - WGSi will provide post-installation support including on-site support to INS offices after infrastructure deployment and for rapid hardware/software deployment efforts.
 - WGSi will provide consolidated network administration and support which includes policy, procedures, documentation; the administration, maintenance, backups and support of file servers throughout INS. See Attachment 1.
 - WGSi will work with the Headquarters SID Operations Center Manager to provide server space requirements and facilities planning information for all LAN equipment that requires 24x7 monitoring and a controlled environment.
 - WGSi will coordinate and assist the HQ Cable Plant with all cabling requirements.
 - WGSi will provide maintenance for the REMEDY application, the automated trouble ticketing/tracking system, in support of the Help Desk and NCC staffs.
 - WGSi will coordinate all elements of End User computing including those activities associated with Engineering and Solutions Analysis activities.
 - All work performed by the WGSi EUC staff will be tracked.

PROPOSED STAFFING: 1 Technical Manager, 8 Certified Network Engineers, 1 Network Specialist, 1 Technical Writer, 1 Software Applications Specialists, 3 Jr. Computer Specialists, 7 Mid-level Computer Specialists, 4 Senior Computer Specialists, 6 Senior Systems Analysts, 9 Systems Analysts, 5 Systems/Network Administrators, 1 Database Administrator, 1 ADP Hardware Engineer, 1 Logistics Specialist and 1 Secretary. Total positions 50 positions. See Attachment 3.

The above does not include the Off Site dedicated resources. These resources include 1 Certified Network Engineer, 1 Secretary, 1 Telecommunications Specialist and 3 Systems Network Administrator. Total 6 positions.

Total Staffing Proposed is 56 positions. See Attachment 3.

STAFFING JUSTIFICATION: WGSJ proposes:

1 **Technical Manager** to maintain overall responsibility and management of this task, 1 Senior Systems Analyst to provide **Technical Management Support** for reporting, Problem and ChangeManagement analysis and 1 Technical Writer to provide documentation and writing support and other various technical business related functions. 1 Secretary will provide support for this function. The Technical Manager will also be responsible for project management and tracking.

4 Certified Network Engineers, 2 Systems Analysts and 1 Systems Network Administrator in support and management of HQ/DC area LAN/Server Administration functions.

1 Certified Network Engineer, 1 Junior Computer Specialist, 2 Senior Systems Analysts to supervise, 3 Systems Analysts, 1 Senior Computer Specialist and 2 Mid Level Computer Specialists to perform support for the AWES Electronic Mail Administration.

1 Logistics Specialist to support the **INS HQ SID Operations** Center Manager with engineering and facilities planning, maintenance and interface with INS building facilities personnel.

2 Senior Systems Analysts, 4 Systems Analysts, 3 Senior Computer Specialists, 5 Mid Level Computer Specialists and 2 Jr. Computer Specialist who respond to the majority of Remedy Tickets, provide **Desktop Support** and problem resolution for hardware, software and LAN connectivity.

1 Certified Network Engineer, 1 Network Specialist, 1 Database Administrator, 1 ADP Hardware Engineer and 1 Software Applications Specialist are proposed to staff the **Engineering Solutions and Analysis** team which includes INS Developed Applications. In addition 2 Certified Network Engineer, 4 Systems Network Administrators and 1 Senior Systems Analyst will make up the Field Assistance Team (FAT) which has the primary responsibility of augmenting the field offices staff on an as needed basis. When not providing field support this team will provide local support. The Field Assistance Team may be augmented from other sources as necessary.

1st Street - As Needed.

Telephone Support Center - Chantilly Va. - 1 visit per week and As Needed

General Appellate Office - 1 visit per week and As Needed

The following are staff dedicated full time in support the below listed areas. (We may want to explore separate task orders)

Forensics Document Laboratory - 1 full time dedicated Systems Network Administrator
Intelligence - 1 CNE

Border Patrol - 1 Secretary
ULLICO - 1 full time Telecommunications Specialist and 2 Systems Network
Administrators

4. **Work Schedule, Period of Performance, Required Completion Date**

The period of performance for this task order is from December 15, 1997 through September 30, 1998.

On-site hours of support are 6:00 am to 8:00 pm Monday through Friday, except government holidays. On-Call service will be provided 24x7, 365 days.

5. **Place of Delivery or Performance**

WGSJ agrees to the places of performance stated below.

- CAB Building
- 1325 G St.
- Ullico
- Tech World
- 1st St - CNN Building
- Forensics Document Laboratory - Tysons
- Telephone Support Center - Chantilly
- General Appellate Office
- Contracts and Procurement Branch
- Other Field Sites (FAT)

Additional sites may be identified by INS. Any staffing and/or associates costs incurred will be negotiated as required.

6. **Deliverables**

WGSJ will provide the INS Weekly Status Report and Quarterly Reports as stated below.

a. Weekly submissions.

- Weekly Status Reports on each EUC area of responsibility via a contractor developed database (based on INS requirements) on an INS server capable of queries and providing statistical and narrative output.
- Weekly Field Report that identifies new issues, follow-up steps, accomplishments, event information, change information, and inventory related subjects.
- Statistics regarding the number of Remedy tickets and EUC calls opened and closed within the reporting period, trouble tickets still open at the end of the period, tickets open for longer than one week with current status.

-
- Statistics regarding trends and frequencies in problems reported and any actions taken to address recurring problems.
 - Problems hampering contractor performance of EUC operations with recommendations of any Government action required to resolve the problem.
 - A continuous report of all hiring, firing, and other personnel changes, including notation of any vacancies in the established workforce level.
 - Analyses and recommendations, as required, to support infrastructure decisions.
 - Updates to network administration guidelines and procedures as required.
- b. The contractor shall submit a Monthly Status Report that will roll-up all statistics for the month and shall provide actual, final financial figures for the month.
- c. Quarterly Summary of hardware and software products reviewed, as well as proposed products to be reviewed in the following quarter.
- d. Ad Hoc reports on request.

7. **Security Requirements**

WGSi will meet the INS security requirements. Resumes for all potential WGSi INS employees will be submitted to the COTR.

8. **Other Direct Costs**

WGSi expects to incur costs for local travel, long distance travel, pagers, training, etc., as listed in the cost section of the WGSi response to this task order.

WGSi will obtain prior approval for any expenditures in excess of \$2500.00 in the aggregate.

Part II. Service Level Agreement

1. **Contract Number/Task Order Number:** COW-7-C-0013/FOS98-003

2. **Introduction and Summary of Work covered by SLA**

The purpose of this Service Level Agreement (SLA) is to state the relationship between the service provider and the end-user organizations and to establish performance incentives. It specifies the services and commitments of the contractor as well as the expectations and obligations of the end-user organization. Nothing in this SLA shall be construed as being external to the scope of the contract.

This SLA will be reviewed by both parties at a time to be designated by the COTR, at least 90 days following contract award. At that time, the contractor will have had time to analyze and make recommendations for the future operation of end user computing support and, based on the analysis and recommendations, both parties may wish to propose changes in the SLA to make it a more effective tool to measure and manage performance standards. The new SLA will go into effect 90 days following acceptance of the revision.

WGSJ proposes that the new SLA go into effect the first day of the second month following acceptance of the task order revision and the completion of the transition from the incumbent contractor, or at a mutually agreeable date.

3. **Organizations Involved**

(1) **Service Provider:** WGSJ

(a) [Redacted] Project Manager, INS ESC

(b) Immigration and Naturalization Service

Chester Arthur Building

4251 I Street, NW, Room 5120

Washington, DC 20536

(c) Telephone: (202) 305-2377

Fax: (202) 514-0576

(b)(6)

(2) **End User Organization:**

(a) POC Names: Usha Keene

(b) Location: ULLICO

(c) Telephone Numbers: (202) 514-7990

4. Responsibilities of Service Provider (Contractor)

4.1 The service provider agrees it will:

4.2 Performance Incentives

This SLA Task Order may include performance incentives. The table below is provided for the Contractor who is encouraged to provide measures. All measures are subject to negotiation.

1. Performance measurements will begin 90 days after Task Order award. During this 90 day period, WGSi will do the following: 30 days to conduct analysis, 30 days to document the results and submit to the INS for review, and 30 days to negotiate and obtain INS concurrence.

Performance Incentives						
Element	Requirement	Standard	Measurement Interval	Source	Performance Factor	Calculations

5. Responsibilities of the End-User Organization

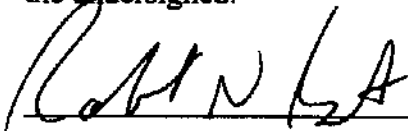
5.1 The End User Computing(EUC) organization agrees it will:

1. Provide access to the REMEDY system.
2. Maintain a software maintenance agreement for the REMEDY system.
3. Provide space for EUC personnel at INS Headquarters.
4. Update Attachments 1 and 2 to accurately reflect the actual number of servers and applications to be supported by WGSi.

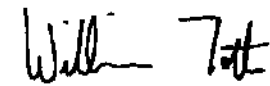
6. Signatures of the Government and the Contractor's Authorized Representative

- a. Parties agree that the terms of this agreement will be in effect for the duration of the Task Order, to be reviewed quarterly.
- b. The parties agree to the following mechanism for initiating an out-of-cycle SLA review: the Government reserves the right, to be negotiated at the time of Task Order issuance. The Contractor may propose an out-of-cycle review.

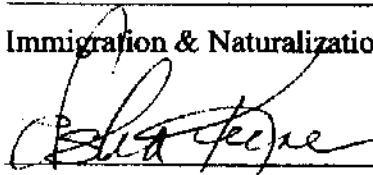
Service level and procedures established herein have been agreed to by parties represented by the undersigned.



Immigration & Naturalization Service Contracting Officer

 5.28.98

Immigration & Naturalization Service COTR



Immigration & Naturalization Service End User Computer Branch

Service Provider Representative Signature

(b)(6)

Service Provider Representative Signature

Attachments:

Attachment 1 – Current Servers Maintained by EUC

Attachment 2 – Current Applications Supported by EUC

Attachment 3 - Proposed Minimum Staffing Table

Attachment 1 – Current Servers Maintained by EUC

1. COMGB
2. FDLIRMGFS01
3. HQCAP
4. HQINV-A
5. HQOM_FS1
6. HQOM_FS2
7. HQW_HRA_FS01
8. HQWCCMGFS02
9. HQWCCMLAB01
10. HQWCOUGFS01
11. HQWEEOGFS01
12. HQWEUCGFS01
13. HQWEUCLAB01
14. HQWEXMGFS01
15. HQWEUCNWC01
16. HQWHRDGFS01
17. HQWINVGFS01
18. HQWIRMAPS01
19. HQWIRMBCK01
20. HQWIRMCCM01
21. HQWIRMCCM02
22. HQWIRMCCM03
23. HQWIRMGFS01
24. HQWIRMGFS02
25. HQWIRMGFS03
26. HQWIRMGFS04
27. HQWIRMGFS05
28. HQWIRMGFS06
29. HQWMAILFS1
30. HQWMAXGFS0
31. HQWOIAGFS01
32. HQWSAVGFS01
33. HQWSECGFS01
34. HQWSIDGDB01
35. HQWSIDGFS01
36. HQWSIDSFS01
37. HQWSIDSFS02
38. HQWSIDSFS03
39. HQWSTFGFS01
40. HQWTCMGFS01
41. HQW01AGFS01

-
42. ULLFFMGFS01
 43. WAOIRMGFS01
 44. WNIDOJGFS01
 45. WUPIRMGFS01
 46. Finance Server (to be identified)

*As the number of servers increases, it may become necessary to reevaluate staffing levels.

Attachment 2 – Current Applications Supported by EUC - COTS

1. Lotus Smart Suite
2. cc:Mail 6/8
3. Erols 2.01
4. MsProject
5. PCANYWHERE
6. MS Office 95/97
7. TCP/IP
8. WIN 95
9. Windows 3.1
10. ACCESS 4.2
11. cc:Mobile
12. McAfee
13. Netscape Browser
14. PCPlus
15. WP5.1
16. WP6.0
17. WP6.1
18. DOS6.2
19. MGMTrak
20. NWClient
21. Procomm
22. Westlaw
23. Castelle
24. EOIR
25. Internet Explorer
26. MSOffice
27. REMEDY
28. SIMPC
29. WIN2NCS
30. MSExchange

*As the number of servers increases, it may become necessary to reevaluate staffing levels.

Attachment 3 - Proposed Minimum Staffing Table

(Based on User Requirements, Servers and Applications currently supported)

Group Name (resources)	LOE Estimated No.	Group Work Definition
EUC Management Staff	Technical Manager (1)	Manager of all EUC activities
Technical Management Support	SSA - Technical Writer/Analyst with SLA and business management background. (1)	Direct report to the TM. Responsible for development and documentation of processes and procedures, SLA's etc. Fills in for TM when necessary. Responsible for Problem Management Analysis for EUC services.
	Technical Writer (1)	Supports the EUC management by creating formal documents and contractually required deliverables.
	Secretary (1)	Supports all administrative functions of the PMO.
INS HQ SID Operations	Logistics Specialist - (1)	Provides support to the HQ Operations Center Manager in planning facilities and logistic requirements, site surveys and equipment installation for the controlled facilities which house INS servers, telecommunications and mainframe equipment. Will plan and coordinate with the Project Management team, INS Facilities Staff(Electrical, Engineers, Cabling).
LAN/Server Administration	CNE (4)	Sr. Level certified engineers who manage, administrate, install, move and support all of the LAN equipment. Works and interfaces with Engineering Solutions. Responsible for monitoring forecasting network capacity.
	SA (2)	Senior Level to perform support, upgrades, troubleshooting, agency wide of systems and servers. Maybe required to travel to clients sites. Work closely with Computer Specialists and respond to Remedy Tickets.
	SNA (1)	Responsible for support and trouble shooting, backups. Responds to Remedy tickets. Responsible for LAN to WAN connections.

AWES - Electronic Mail Administration and Agency Wide Support	SSA (2)	Team Supervisor - Senior Level support who provides direction to the team and interfaces with Project Management and Engineering Solutions.
	SA (3)	Senior Level to perform support, upgrades, troubleshooting, agency wide of systems and servers. Maybe required to travel to clients sites. Work closely with Computer Specialists and respond to Remedy Tickets.
	Senior Computer Specialist (1) Certified Network Engineer (1)	Provide senior level user support and trouble shooting form mail systems. Respond to Remedy tickets.
	Mid-Level Computer Specialist (2) Jr. Computer Specialist (1)	Provide mid- level user support and trouble shooting for mail systems. Respond to Remedy tickets
Desktop Support	SSA(2) SA (4)	SR Level staff person who supports the COTS Desktop Applications referenced in the FOS/HM Task. Must provide technical guidance to Computer Specialist and respond to Remedy tickets.
	Senior Computer Specialist (3)	Sr. Level specialist in a wide variety of the COTS Desktop Applications. Is responsible for responding to Remedy tickets.
	Mid Level Computer Specialist (5)	Mid Level specialist in a wide variety of the COTS Desktop Applications. Is responsible for responding to Remedy tickets.
	Jr. Computer Specialist (2)	Jr. Level specialist in a wide variety of the COTS Desktop Applications. Is responsible for responding to Remedy tickets. My assist with preparing Hardware for roll-out or excess to Inventory.
• Off-site Support		These positions are currently EUC positions but resources are dedicated full time to the following locations
	Certified Network Engineer (1)	Intelligence - Dedicated
	Sec(1)	Border Patrol - Dedicated

	SNA (1)	Forensics Document Laboratory - Dedicated
	TS(1) SNA(2)	ULLICO - Dedicated
Engineering Solutions and Analysis	CNE (1)	Sr. Level certified engineer with knowledge of current INS systems who's primary responsibility is to develop working solutions using emerging technologies. Responsible for testing both COTs and INS developed applications prior to roll-out. Provides recommendation documents to INS prevent or correct chronic system problems.
	Net. Spec (1)	Responsible for researching and troubleshooting Network engineering solutions and providing recommendations documents
	Soft Apps Spec (1)	Responsible for researching, troubleshooting and testing applications and providing recommendations documents.
	ADP Hardware Engineer (1)	Responsible for researching, troubleshooting and testing applications and providing recommendations documents.
	Database Administrator (1)	DBA to support applications development and central data repositories.
• FAT Team	CNE (2) SNA (4) SSA (1)	The FAT team primary responsibility is to provide temporary support to the field in an as needed basis. When not in the field, they supplement the EUC staff in Desktop and LAN Support.

2. AMENDMENT/MODIFICATION NO. 000011	3. EFFECTIVE DATE 09/28/98	4. REQUISITION/PURCHASE REQ. NO. DSD-8-00402	5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	CODE HQPRO

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299	TIN: 411571110	9A. AMENDMENT OF SOLICITATION NO.
		9B. DATED (SEE ITEM 11)
		10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219
		10B. DATED (SEE ITEM 13) 03/10/98

Attn: (b)(6)

CODE _____ FACILITY CODE _____

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change	\$0.00
------------	--------

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)


E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

This modification increases the obligated amount from \$9,317,981.00 to \$9,517,981.00 for an increase of \$200,000.00.

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 8A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	18A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)
	Robert N. Beaty
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED
16B. UNITED STATES OF AMERICA BY 	16C. DATE SIGNED 4/28/98
	(Signature of Contracting Officer)

Working Copy

CONTINUATION SHEET

REF. NO. OF DOC. BEING CONT'D.

COW-7-C-0013 COW-8-P-0219 000011

PAGE 2 OF 2

NAME OF OFFEROR OR CONTRACTOR

WANG GOVERNMENT SERVICES, INC

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
13	D302 ADP SUPPORT SERVICES FOB: Destination	1	LO	\$200000.00	\$200000.00

NSN 7540-01-152-6087

Working Copy

OPTIONAL FORM 336 (4-88)
 Sponsored by GSA
 FAR (48 CFR) 53.110

AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT

2. AMENDMENT/MODIFICATION NO. 000010	3. EFFECTIVE DATE 09/27/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00417.	5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than Item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	CODE HQPRO

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299	TIN: 411571110	9A. AMENDMENT OF SOLICITATION NO.
		9B. DATED (SEE ITEM 11)
		10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219
		10B. DATED (SEE ITEM 13) 03/10/98

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. **FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER.** If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required) **SEE BELOW** Net Change \$200,000.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

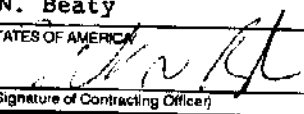
<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
This modification increases the obligated amount of this award from \$9,117,981.00 to \$9,317,981.00 for an increase of \$200,000.00

(continued)

Except as provided herein, all terms and conditions of the document (referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Robert N. Beaty
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED
16B. UNITED STATES OF AMERICA BY  (Signature of Contracting Officer)	16C. DATE SIGNED

CONTINUATION SHEET

REF. NO. OF DOC. BE UNFD.
 COW-7-C-0013 COW-8-P-0219 000010

PAGE OF
 2 2

NAME OF OFFEROR OR CONTRACTOR

WANG GOVERNMENT SERVICES, INC

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
10	NOTE: this funding was transferred Task Order COW-8-P-0387. Accounting: 15X8598/81SD.321S.99S.00	1	LO	\$114000.00	\$114000.00
11	NOTE: This funding was transferred from Task Order COW-8-P-0387. Accounting: 15X8598/81SD.321S.17S.00	1	LO	\$72000.00	\$72000.00
12	NOTE: This funding was transferred Task Order COW-8-P-0387. Accounting: 1581217/81SD.321B.847.00	1	LO	\$14000.00	\$14000.00
----- The following information applies to all line items -----					
FOB: Destination					

NSN 7540-C1-152-8087

Working Copy

OPTIONAL FORM 338 (4-86)
 Sponsored by GSA
 FAR (48 CFR) 53.110

9/24/98

Bob,

1. Deobligate \$200,000 from Requisition SID-8-00424 – Network Control Center Support, Task Order # 8, of WANG Contract (COW-7-C-0013). Apply the \$200,000 to Task Order 7, Maintenance, of WANG Contract (COW-7-C-0013) for continued support for Cisco Smartnet router maintenance.

G104 NO: 1581217/81SD.321B.847.00	\$14,000
G104 NO: 15X8598/81SD.321S.17S.00	\$72,000
G104 NO: 15X8598/81SD.321S.99S.00	\$114,000 - (35)

2. Deobligate \$740,000 from Requisition SID-8-00595 – Field Operations Support Task Order #5 on WANG Contract (COW-7-C-0013). Apply the \$740K to Program Management Task Order # 1 on the WANG Contract (COW-7-C-0013) to cover expenses for program management office.

G104 NO: 1581217/81SD.111C.14C.00	\$11,292
G104 NO: 15x8598/81SD.321S.14S.00	\$175,370
G104 NO: 15x8598/81SD.321S.91S.00	\$553,338

Thanks,

Mike Mickaliger
76058

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE	PAGE OF PAGES 1 1
2. AMENDMENT/MODIFICATION NO. 000009		3. EFFECTIVE DATE See Block 16C	4. REQUISITION/PURCHASE REQ. NO. SID-8-00275		5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		CODE HOPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536		CODE HOPRO
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299			TIN: 411571110	9A. AMENDMENT OF SOLICITATION NO.	
				9B. DATED (SEE ITEM 11)	
				10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219	
				10B. DATED (SEE ITEM 13) 03/10/98	
Attn: (b)(6)		CODE	FACILITY CODE		

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended. is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
 (a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change **\$0.00**

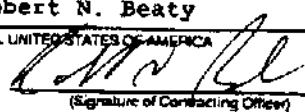
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.102(h).
<input checked="" type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: Agreement of the parties
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return 3 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
 This modification extends the period of performance of this order from September 30, 1998 through October 31, 1998. Option period one rates shall be effective during this extension period.

Except as provided herein, all terms and conditions of the document (referenced in item 9A or 10A, as heretofore changed, remain unchanged and in full force and effect.

15A. NAME AND TITLE OF DESIGNER (Type or print) (b)(6) Sr. Contracts Administrator		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Robert N. Beaty	
15C. DATE SIGNED 9/30/98		16B. UNITED STATES OF AMERICA BY  (Signature of Contracting Officer)	
		16C. DATE SIGNED 9/30/98	

2. AMENDMENT/MODIFICATION NO. 000008	3. EFFECTIVE DATE 09/15/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00609	5. PROJECT NO. (if applicable)
8. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		7. ADMINISTERED BY (if other than Item 8) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299	TIN: 411571110	99	9A. AMENDMENT OF SOLICITATION NO.
		X	9B. DATED (SEE ITEM 11)
			10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219
			10B. DATED (SEE ITEM 13) 03/10/98

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)
SEE BELOW Increase **\$1100000.00**

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(X)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
X	B. THE ABOVE-NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.102(p).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.


14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
This modification increases the obligated amount of this order from \$8,017,981.00 to \$9,117,981.00 for an increase of \$1,100,000.00

ACCOUNTING AND APPROPRIATION DATA

1581217/81SD.111B.844.00	\$	5,000.00
1581217/81SD.111C.09C.00	\$	30,532.00
1581217/81SD.121B.844.00	\$	120,000.00
1581217/81SD.131B.844.00	\$	20,000.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)
	Robert N. Beaty
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED
	16B. UNITED STATES OF AMERICA BY  (Signature of Contracting Officer)
	16C. DATE SIGNED 2/07/98

Working Copy

CONTINUATION SHEET

REF. NO. OF DOC. BE ONTD.
COW-7-C-0013 COW-8-P-0219 000008

PAGE OF
2 2

NAME OF OFFEROR OR CONTRACTOR
WANG GOVERNMENT SERVICES, INC

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
	1581217/81SD.151B.844.00 \$ 25,000.00				
	1581217/81SD.321B.844.00 \$ 232,000.00				
	15X8598/81SD.321S.098.00 \$ 647,468.00				
	1581217/81SD.381B.844.00 \$ 10,000.00				
	1581217/81SD.531B.844.00 \$ 10,000.00				
	<u>\$1,100,000.00</u>				
9	D302 ADP SUPPORT SERVICES	1	LO	\$1100000.00	\$1100000.00
	FOB: Destination				

NSN 7540-01 152-8067

Working Copy

OPTIONAL FORM 338 (4-66)
 Sponsored by GSA
 FAR (48 CFR) 53.110

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE	PAGE 1 OF 2 PAGES
2. AMENDMENT/MODIFICATION NO. 000007	3. EFFECTIVE DATE 09/07/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00587	5. PROJECT NO. (if applicable)		
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536		CODE HQPRO	
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299				TIN: 411571110	<input checked="" type="checkbox"/> 9A. AMENDMENT OF SOLICITATION NO. <input type="checkbox"/> 9B. DATED (SEE ITEM 11) <input type="checkbox"/> 10A. MODIFICATION OF CONTRACT/ORDER NO. <input checked="" type="checkbox"/> COW-7-C-0013 <input checked="" type="checkbox"/> COW-8-P-0219 <input type="checkbox"/> 10B. DATED (SEE ITEM 13) 03/10/98
Attn: (b)(6)	CODE	FACILITY CODE			

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
(a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

15X8598/81DS.3215.165

Net Change+ \$250,000.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT/ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority):


E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

This modification increases the obligated amount of this order from \$7,767,981.00 to \$8,017,981.00 for an increase of \$250,000.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 8A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED	16A. NAME AND TITLE OF CONTRACTING OFFICE (Type or print) Robert N. Beaty	16B. UNITED STATES OF AMERICA BY  (Signature of Contracting Office)	16C. DATE SIGNED 9/7/98
--	---	------------------	--	---	----------------------------

NSN 7540-01-152-0070

PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-83)
Prescribed by GSA, FAR (48 CFR) 53.243

Working Copy

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

2. AMENDMENT/MODIFICATION NO. 000006	EFFECTIVE DATE 08/24/98	4. REQUISITION/PURCHASE REQ. # ISD-8-00031	5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	CODE HQPRO

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299	TIN: 411571110	(X)	9A. AMENDMENT OF SOLICITATION NO.
			9B. DATED (SEE ITEM 11)
		X	10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219
			10B. DATED (SEE ITEM 13) 03/10/98

Attn: (b)(6)

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change +\$63253.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(X)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
X	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(p).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)


E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

this modification changes the obligated amount from \$7,704,728.00 to \$7,767,981.00 for a total increase of \$63,253.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 8A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	15A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Robert N. Beaty	15B. UNITED STATES OF AMERICA	15C. DATE SIGNED 8/24/98
	(Signature of person authorized to sign)		BY: 	(Signature of Contracting Officer)	

NSN 7540 01 152-8073
PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-83)
Prescribed by GSA, FAR (48 CFR) 33.243

NAME OF OFFEROR OR CONTRACTOR
WANG GOVERNMENT SERVICES, INC

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
7	JO36 MAINT. REPAIR, REBUILDING OF EQUIP. SPECIAL INDUSTRY FOB: Destination	1	LO	\$63253.00	\$63253.00

AMENDMENT OF SOLICITATION		MODIFICATION OF CONTRACT		TRACT ID CODE	PAGE 1 OF 2 PAGES
2. AMENDMENT/MODIFICATION NO. 000005		3. EFFECTIVE DATE 07/21/98		4. REQUISITION/PURCHASE REQ. NO. SID-B-00490	
5. PROJECT NO. (if applicable)		7. ADMINISTERED BY (if other than item 6)		CODE HQPRO	
8. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536		CODE HQPRO	
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299				TIN: 411571110	
Attn: (b)(6)				9A. AMENDMENT OF SOLICITATION NO.	
CODE				9B. DATED (SEE ITEM 11)	
FACILITY CODE				10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219	
				10B. DATED (SEE ITEM 13) 03/10/98	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change \$0.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

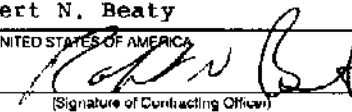
E. IMPORTANT: Contractor is not, is required to sign this document and return ___ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by LCF section headings, including solicitation/contract subject matter where feasible.)

This modification increases the obligated amount of this order from \$4,204,728.00 to \$7,704,728.00 for an increase of \$3,500,00.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		18A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		Robert N. Beaty	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
(Signature of person authorized to sign)		BY 	2/21/98
		(Signature of Contracting Officer)	

NSN 7540-01-152-8070
PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-83)
Prescribed by GSA, FAR (48 CFR) 53.243


Working Copy

CONTINUATION SHEET		REF. NO. OF DOC. & CONTD.	PAGE	OF	
		COW-7-C-0013 COW-8-P-0219 000005	2	2	
NAME OF OFFEROR OR CONTRACTOR					
WANG GOVERNMENT SERVICES, INC					
ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
6	Accounting and Appropriation Data	1	LO	\$3500000.00	\$3500000.00
	1581217/81SD.111B.844.00 \$ 56,287.00				
	1581217/81SD.111U.09U.00 \$ 252,888.00✓				
	1581217/81SD.121B.844.00 \$ 414,354.00✓				
	1581217/81SD.131B.844.00 \$ 130,113.00				
	1581217/81SD.151B.844.00 \$ 196,689.00✓				
	15X8598/81SD.151K.09K.00 \$ 377,780.00✓				
	1581217/81SD.171B.844.00 \$ 16,684.00				
	1581217/81SD.221B.844.00 \$ 16,375.00				
	1581217/81SD.311B.844.00 \$ 9,630.00				
	1581217/81SD.321B.844.00 \$ 19,675.00✓				
	15X8598.81SD.321K.09K.00 \$ 967.00				
	15X8598.81SD.321S.09S.00 \$1,809,024.00				
	15X1219/81SD.361W.09W.00 \$ 5,243.00				
	1581217/81SD.381B.844.00 \$ 46,162.00✓				
	15X8598/81SD.381K.09K.00 \$ 13,878.00				
	1581217/81SD.531B.844.00 \$ 134,551.00				
	FOB: Destination				

NSN 7540-01-182-8067

Working Copy

OPTIONAL FORM 338 (4-88)
Sponsored by GSA
FAR (48 CFR) 53.110

AMENDMENT OF SOLICITATION		MODIFICATION OF CONTRACT		FACT ID CODE	PAGE 1 OF
2. AMENDMENT/MODIFICATION NO. 000004		3. EFFECTIVE DATE 07/06/98	4. REQUISITION/PURCHASE REQ. NO. SID-8-00416		5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		CODE HQPRO	7. ADMINISTERED BY (if other than Item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536		CODE HQPRO
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299			TIN: 411571110	9A. AMENDMENT OF SOLICITATION NO.	
Attn: (b)(6)			CODE	9B. DATED (SEE ITEM 11)	
			FACILITY CODE	10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219	
				10B. DATED (SEE ITEM 13) 03/10/98	
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The Hour and date specified for receipt of Offers <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. ACCOUNTING AND APPROPRIATION DATA (if required)					
Net Change \$500,000.00					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.					
<input checked="" type="checkbox"/> A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.					
<input checked="" type="checkbox"/> B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).					
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:					
D. OTHER (Specify type of modification and authority)					
E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.					
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)					
This modification increases the obligated amount of this order from \$3,704,728.00 to \$4,204,728.00 for an increase of \$500,000.00					
Accounting/Appropriation Data					
1581217/81SD.111U.09U.00 \$ 9,932.00					
1581217/81SD.131B.844.00 \$ 113,379.00					
1581217/81SD.151B.844.00 \$ 196,689.00					
1581217/81SD.321X.09X.00 \$ 180,000.00					
Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect					
15A. NAME AND TITLE OF SIGNER (Type or print)			16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)		
			Robert M. Beaty		
15B. CONTRACTOR/OFFEROR		15C. DATE SIGNED	16B. UNITED STATES OF AMERICA		16C. DATE SIGNED
[Signature of person authorized to sign]			 (Signature of Contracting Officer)		7/6/98

AMENDMENT OF SOLICITATION, MODIFICATION OF CONTRACT		TRACT ID CODE	PAGE 1 OF 2 PAGES
2. AMENDMENT/MODIFICATION NO. 000003	3. EFFECTIVE DATE 07/02/98	4. REQUISITION/PURCHASE REQ. NO. ISD-8-00027	5. PROJECT NO. (if applicable)
6. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536	CODE HQPRO	7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	CODE HQPRO
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299 TIN: 411571110		9A. AMENDMENT OF SOLICITATION NO.	9B. DATED (SEE ITEM 11)
Attn: (b)(6)		X 10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219	10B. DATED (SEE ITEM 13) 03/10/98
CODE	FACILITY CODE		

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

1581217/81SB.331X.X39.42

Net Change \$96,000.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

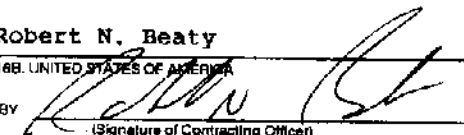
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by LCF section headings, including solicitation/contract subject matter where feasible.)

FOURTH QUARTER FUNDING FOR MICROLOG EQUIPMENT

This modification increases the obligated amount of this order from \$3,608,728.00 to \$3,704,728.00 for an increase of \$96,000.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
	(Signature of person authorized to sign)		Robert N. Beaty	BY 	7/6/98
				(Signature of Contracting Officer)	

NSN 7540-01-152-8070
PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-83)
Prescribed by GSA, FAR (48 CFR) 33.243

Working Copy

AMENDMENT OF SOLICITATION		MODIFICATION OF CONTRACT		TRACT ID CODE	PAGE 1 OF 2 PAGES
2. AMENDMENT/MODIFICATION NO. 000002		3. EFFECTIVE DATE See Block 16C		4. REQUISITION/PURCHASE REQ. NO. SID-8-00307	
5. PROJECT NO. (if applicable)		6. ISSUED BY Immigration & Naturalization SVC Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		7. ADMINISTERED BY (if other than item 6) Immigration & Naturalization SVC Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536	
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299		TIN: 411571110		9A. AMENDMENT OF SOLICITATION NO.	
Attn: [Redacted]		(b)(6)		9B. DATED (SEE ITEM 11)	
CODE		FACILITY CODE		10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219	
				10B. DATED (SEE ITEM 13) 03/10/98	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

Net Change ⁴ 484,728.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(X)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 1CA. Agreement of the parties
X	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 41.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return 3 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter, where feasible.)
 this modification adds maintenance of Cisco Routers in accordance with the attached Statement of Work and Wang Government Services, Inc. proposal, dated March 12, 1998.

 This modification also increases the obligated amount of this order from \$3,124,000.00 to \$3,608,728.00 for an increase of \$484,728.00.

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Robert N. Beaty	16B. UNITED STATES OF AMERICA BY <i>[Signature]</i> (Signature of Contracting Officer)	16C. DATE SIGNED 3/13/98
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NSN 7540-01-152-8070
PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-83)
Prescribed by GSA, FAR 48 CP-15 53.243

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CONTINUATION SHEET

REF. NO. OF DO: NG CONT'D.
COW-7-C-0013 COW-8-P-0219 000002

PAGE 2 OF 2

NAME OF OFFEROR OR CONTRACTOR
WANG GOVERNMENT SERVICES, INC

ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
3	Cisco Routers FOB: Destination	1	LO	\$484728.00	\$484728.00

NSN 7540-01-152-8067

Working Copy

OPTIONAL FORM 336 (4-66)
Sponsored by GSA
FAR (48 CFR) 53.110

AMENDMENT OF SOLICITATION		MODIFICATION OF CONTRACT		CONTRACT ID CODE	PAGE 1 OF 2 PAGES
2. AMENDMENT/MODIFICATION NO. 000001		3. EFFECTIVE DATE 03/01/98		4. REQUISITION/PURCHASE REQ. NO. ISD-8-00017	
8. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C. 20536		CODE HQPRO		5. PROJECT NO. (if applicable)	
8. ISSUED BY Immigration & Naturalization Svc Headquarters Procurement Div. 425 I Street, N.W., ROOM 2208 Washington, D.C. 20536		CODE HQPRO		7. ADMINISTERED BY (if other than Item 8)	
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) WANG GOVERNMENT SERVICES, INC 7900 WESTPARK DRIVE SUITE 1105 MCLEAN, VA 22102-4299		TIN: 411571110		9A. AMENDMENT OF SOLICITATION NO.	
CODE		FACILITY CODE		9B. DATED (SEE ITEM 11)	
				10A. MODIFICATION OF CONTRACT/ORDER NO. COW-7-C-0013 COW-8-P-0219	
				10B. DATED (SEE ITEM 13) 03/10/98	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
 (a) By completing items 8 and 15, and returning ___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

1581217/81SB.331X.X39.00

Net Change \$124,000.00

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. ITEM 10A.
<input checked="" type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(p).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

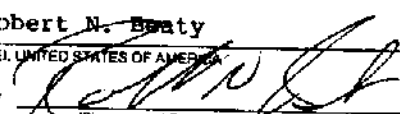
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

Funding from Office of Policy and Planning for hardware maintenance for the period March 1 - June 30, 1998.

This modification increases the obligated amount of this Task Order by \$124,000.00 from \$3,000,000.00 to \$3,124,000.00

(continued)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		Robert N. Beatty	
15B. CONTRACTOR/OFFEROR		16B. UNITED STATES OF AMERICA	
(Signature of person authorized to sign)		By 	
15C. DATE SIGNED		16C. DATE SIGNED	
		3/30/98	

NSN 7540-01-152-8070
PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-83)
Prescribed by GSA, FAR (48 CFR) 53.243

CONTINUATION SHEET		REF. NO. OF DOC. OR CONT'D.		PAGE	OF
		COW-7-C-0013 COW-8-P-0219 000001		2	2
NAME OF OFFEROR OR CONTRACTOR					
WANG GOVERNMENT SERVICES, INC					
ITEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
2	JO36 MAINT. REPAIR, REBUILDING OF EQUIP. SPECIAL INDUSTRY FOB: Destination	1	LO	\$124000.00	\$124000.00

NSN 7540-01-152-8067

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OPTIONAL FORM 338 (4-66)
 Sponsored by GSA
 FAR (48 CFR) 53.110

ORDER FOR SUPPLIES OR SERVICES

PAGE 1 OF 2 PAGES

IMPORTANT: Mark all packages and papers with contract and/or order numbers.

1. DATE OF ORDER 03/10/98	2. CONTRACT NO. (If any) COW-7-C-0013	6. SHIP TO:	
3. ORDER NO. COW-8-P-0219	4. REQUISITION/REFERENCE NO. SID-8-00275	a. NAME OF CONSIGNEE U.S. IMMIG. & NATZ. SERVICE	
5. ISSUING OFFICE (Address correspondence to) Immigration & Naturalization Svc Headquarters Procurement 425 I Street, N.W., Room 2208 Washington, D.C., 20536		b. STREET ADDRESS RECEIVING UNIT, ROOM LL-264 425 I STREET NW	
7. TO:		c. CITY WASHINGTON D	d. STATE DC
		e. ZIP CODE 20536	
		f. SHIP VIA	

a. NAME OF CONTRACTOR WANG GOVERNMENT SERVICES, INC
b. COMPANY NAME 7900 WESTPARK DRIVE
c. STREET ADDRESS SUITE 1105
d. STATE MCLEAN VA
e. ZIP CODE 22102-4299

8. TYPE OF ORDER	
<input type="checkbox"/> a. PURCHASE	<input checked="" type="checkbox"/> b. DELIVERY
REFERENCE YOUR:	
Except for billing instructions on the reverse, this delivery order is subject to instructions contained on this side only of this form and is issued subject to the terms and conditions of the above-numbered contract.	

9. ACCOUNTING AND APPROPRIATIONS DATA 15X8598/818D.321S.098.00

10. REQUISITIONING OFFICE INS SYSTEMS INTEGRATION DIVISION

11. BUSINESS CLASSIFICATION (Check appropriate box(es))
<input type="checkbox"/> a. SMALL <input checked="" type="checkbox"/> b. OTHER THAN SMALL <input type="checkbox"/> c. DISADVANTAGED <input type="checkbox"/> d. WOMEN-OWNED

12. F.O.B. POINT Destination	13. PLACE OF	14. GOVERNMENT B/L NO.	15. DELIVER TO F.O.B. POINT ON OR BEFORE (Date) 09/30/98	16. DISCOUNT TERMS Net 30 Days
a. INSPECTION Destination	b. ACCEPTANCE Destination			

17. SCHEDULE (See reverse for Rejections)

ITEM NO. (A)	SUPPLIES OR SERVICES (B)	QUANTITY ORDERED (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)	QUANTITY ACCEPTED (G)
1	Tax ID Number: 411571110 This Order is for Task number 7, Hardware Maintenance, of contract COW-7-C-0013. The task is described and the pricing for it is contained in attachment 1 hereto. The total estimated price of this order is \$7,958,549.00 D302 ADP SUPPORT SERVICES	1	LD	\$3000000.00	\$3000000.00	

18. SHIPPING POINT	19. GROSS SHIPPING WEIGHT	20. INVOICE NO.
--------------------	---------------------------	-----------------

21. MAIL INVOICE TO:		17(b) TOT. (Cont. Pages) \$0.00
a. NAME US IMMIGRATION & NATZ. SERVICE FINANCE BRANCH		
b. STREET ADDRESS (or P.O. Box) 425 I STREET, N.W., ROOM 6034		
c. City WASHINGTON		\$7,958,549.00
d. STATE DC	e. ZIP CODE 20536	

22. UNITED STATES OF AMERICA BY (Signature) 	23. NAME (Typed) Robert N. Beaty TITLE: CONTRACTING/ORDERING OFFICER	17. (d) GRAND TOTAL
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Previous edition not usable

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OPTIONAL FORM 347 (Rev. 8/95)
Prescribed by GSA; FAR (48 CFR) 53.213(e)

Task Order and Service Level Agreement 7 – Maintenance

Contract Number/Task Order Number: COW-7-C-0013/FOS98-007

PART I. TASK ORDER

3. Requirements

Task 1 - Maintenance Requirements (Contract Section C.5)

Wang Government Services, Inc. (WGS) after GTE's completion of the "continuity of service" clause will provide maintenance per the terms and conditions of the contract COW-7-C-0013, except as noted below. The term of GTE's Continuity of Service will be for 3 months starting 29 November 1997 through 28 February 1998. As of 1 March 1998, the Principle Period of Maintenance (PPM) is from 6:00 a.m. to 6:00 p.m. (local time) Monday through Friday; all other times, including Saturday, Sunday, and holidays, are considered to be Outside Principle Period of Maintenance (OPPM). Commencing March 1, 1998, WGS will enter into an interim maintenance agreement until Task Order 06, Subtask 3 – Inventory, Implementation under the FOS/HM is completed (approximately 1 year). This interim agreement is required primarily due to insufficient inventory data which would allow WGS provide a price proposal in accordance with the terms of the contract and allow WGS to meet 4 hour return to service requirements. WGS's goal is to provide 4 hour return to service at all locations. CLINs identified at the 16 WGS manned sites will be restored with a 4 hour period, 40 days after signature of this task order. On a quarterly basis as new sites are inventoried, the Government and WGS will update the list of sites/CLINs for which WGS will provide 4 hour return to service 30 days after coming to agreement on the sites/CLINs. In the interim all other CLINs at locations that have not been inventoried will be restored by the close of the next business day. These services will be provided to the INS at a Fixed Monthly price (Monthly Recurring Charge). Other Direct Costs as identified by WGS in our cost proposal and as necessitated during task order performance will be reimbursed on a cost reimbursable basis with applicable indirect loadings.

PROPOSED STAFFING: 2 Senior Logistics Specialists, 4 Senior Computer Specialists, 2 Computer Systems Technicians

STAFFING JUSTIFICATION: WGS proposes 1 Senior Logistics Specialist to analyze inventory data provided by the Government. Located at the Wang logistics facility in Tewksbury, MA this individual coordinate parts movement between all INS locations, analyze parts usage and consumption for this contract, and act as the primary source responsible for managing parts in the field and central locations. The Senior Logistics Specialist will provide the lifeline of spares and parts need to be successful in the project and will report directly to the Project Manager for HM. The 4 Senior

Computer Specialists will provide first level support to INS users to assist in isolating hardware-related malfunctions through the help desk. These specialists will be located in our McLean, VA Technical Assistance Center (TAC). As hardware calls are received through the INS Help Desk hardware calls are transferred to the TAC center for further triage and problem identification. This group will have a Remedy terminal available to both to monitor and update calls real time. The other Senior Logistics Specialist and Computer Systems Technicians will provide ADP inventory and excess equipment warehouse support to include day-to-day operation, maintenance of inventory, and storing of equipment identified as excess in warehouse pending distribution. The 2 Computer System Technicians will be transitioned off this task approximately 15 March 1998.

CONSTRAINTS (CONTRACT SECTION C.5.1) WGSi understands security policies, regulations, and procedures and the Government will permit timely access to the equipment that is to be maintained.

Task 2 - General Maintenance Requirements

WGSi will provide support including technical troubleshooting, problem resolution, and component repair in order to maintain and keep the equipment covered under the contract in full operating condition. Additionally, WGSi will:

- Provide the Government through the Wang staffed INS help desk toll-free continuous telephone coverage 24 hours per day, 7 days per week, without exception. Call-flow documentation is attached.
- Provide all necessary personnel, materials, parts, tools, diagnostic and test equipment, technical manuals/publications, and other services.
- Provide a detailed activity report of open and closed calls for verification purposes, on a monthly basis. If requested or required for further verification a detailed maintenance activity report by location / component, or other element could be requested.

The identified call flow and narrative is attached to this document for further clarification of the call process. This will be a living process that will change as processes are discovered that are more effective and or efficient.

The Government shall maintain sites in accordance with the equipment environmental specifications furnished by the OEM. Equipment residing in locations not in compliance with environmental specifications furnished by the OEM will be maintained by WGSi on a time and material basis.

The cost for hardware maintenance on monitors 17" and smaller are included in the CLINs for the Personal Computers. Monitors over 17" will be maintained by WGSi on a time and material basis.

LCD's and impact-related damages of Laptops are not covered. Laptops are depot maintenance with a 5 day return to service starting from the time of

receipt at the depot. WGSi will pay all shipping and handling costs associated with providing this service on laptops. IDP laptops are excluded from the 5 day return to service.

Wang will commence all time and material provided services after receiving written approval from the Director, EUC/INS or her designated representative.

All equipment for which Help Desk tickets have been opened prior to 1 March 1998 will remain the responsibility of GTE or if directed in writing by the Director, EUC or her designee will be handled on a Time and Material basis by WGSi. On 2 March 1998 WGSi will provide to the Director, EUC a list of all open tickets as of 28 February 1998.

Task 3 - Types of Maintenance

The WGSi Team will provide two on-site distinct levels of maintenance to ensure reliable, affordable support to all INS offices, whether they are in remote locations or major metropolitan areas as follows:

- **On Call Maintenance** is offered during the PPM and the OPPM as ordered. A single monthly rate includes travel, transportation, parts and labor required to perform remedial and preventive maintenance. The on-call maintenance strategy includes a mixture of dedicated onsite Customer Resource Engineers (CREs) (where INS concentrations require) and local CREs dispatched to support smaller INS sites from nearby WGSi locations. A combination of onsite stocking and overnight shipment of spares will be used to ensure parts availability. Through this approach, WGSi will meet the requirement to return devices and systems to service within four hours of notification. This level of service is most cost effective when used to service large concentrations of end users and equipment.
- **PPM** will provide a next business day return to service between the hours of 6:00 AM to 6:00PM local time. This represents the majority of equipment to be serviced.
- **7 x 24 or PPM and OPPM** will be provided to specified equipment and a 4 hour return to service will be supplied. This will be applied to critical systems as identified by the INS.

OCONUS locations will be supported under this interim agreement through our depot maintenance. The fixed price will cover exchange of equipment that is shipped back to our depot facility in Tewksbury, MA. Calls will still be received through the WGSi help desk located in Washington, DC. Equipment that is in need of repair will be reported to the help desk and initial triage will be determined by the Tier 2, Help Desk analyst, a part will be shipped to the OCONUS location. Upon receipt the user, if necessary, may call back to the help desk for assistance install the equipment. Once installed and tested the failed equipment should be returned to Tewksbury, MA in the same package the replacement was shipped in. This Task Order is an interim approach pending the completion of Task Order 6. INS will be responsible for all duties, taxes and other costs associated with OCONUS shipping.

Subtask 3-1 - Preventive Maintenance (Contract Section C.5.4.1)

WGSi has a full understanding of the evolving role that preventive maintenance (PM) plays in today's leading-edge systems and devices. PM takes full advantage of the modular nature of today's products. Generally performed in conjunction with remedial maintenance activities, PM has reduced the need for costly service outages. WGSi will provide all parts and materials not designated as supplies or deemed customer replaceable by the OEM and will perform PM activities in accordance with OEM specifications and requirements.

Subtask 3-2 - Remedial Maintenance (Contract Section C.5.4.2)

INS remedial maintenance services will be provided using WGSi's ISO 9002 certified Field Operations, Logistics, and Call Control Center procedures and systems. WGSi will make full use of its 1,300 CREs, 700 logistics stocking locations, and 240 service locations to ensure that satisfactory levels of service are attained. A presentation is being scheduled to demonstrate our ISO 9002 and call center process.

WGSi CREs will have access to pre-positioned logistical assets to meet INS critical needs, including whole units pre-configured and ready for immediate use. These may include network devices, such as hubs and routers, and devices that are not conducive to field repair, such as desktop printers. To ensure minimum disruption to the INS end-user community, these devices will be "hot swapped" with whole units. This returns the end users to full operational capability much faster than if field repairs were conducted. The required asset management system entries are made, and the failed units are repaired and returned to the appropriate stocking location. As systems are swapped all government procedures will be followed. Each CRE servicing the account will be made aware of the correct procedures to follow.

Remedial maintenance will include all transportation, labor and parts required for return of malfunctioning systems or equipment to full operating condition. WGSi will restore the Operating System and network connectivity if network connectivity existed prior to the failure. Restoration of application software will be coordinated with the WGSi FOS personnel at each location. The Wang team of both FOS and HM will provide complete system restoration both hardware and software.

Remedial maintenance will be treated as unlimited emergency maintenance to be performed on systems or equipment after notification that the equipment is malfunctioning. Remedial maintenance is performed as required on an unscheduled basis. There is no maximum number of remedial maintenance calls per month or year on systems or equipment.

Subtask 3-3 - On-Call (Full Coverage) Maintenance (Contract Section C.5.5)

WGSi will locate dedicated CRE work groups in the following geographical areas to provide services to the largest densities of INS end users:

- National Capital Region
- St. Albans and Burlington, VT
- Metro LA
- Laguna Niguel
- McAllen, TX
- Metro San Diego
- Metro New York
- Metro Miami
- San Francisco, CA
- Tucson, AZ
- Yuma, AZ
- Metro Dallas
- Lincoln, NE
- El Paso, TX
- Del Rio, TX
- Chicago, IL

These dedicated work groups will be made up of the following:

- **Supervising CRE** is responsible for overseeing all CRE activities at the site. The Supervising CRE assigns CREs to problem tickets and performs a follow-up to ensure that the problem has been resolved. The Supervising CRE balances staff workloads to ensure that assignments are evenly distributed and that problems are responded to in accordance with their assigned priority and the governing SLA.
- **CREs** perform all maintenance tasks. Depending on the size of the location, one or more CREs will be assigned to a Supervisor. Additionally, these CREs will function as scheduled backup for other regional locations.

Each CRE has the tools, equipment, training, spare parts, and consumables necessary to meet INS's requirements during the PPM and the OPPM. Each dedicated work group will have pre-positioned spares. Stocking levels are based on the hardware inventory provided within the solicitation document and will be readjusted periodically based on experienced usage, TIP activities within the area, and, should the asset management task be assigned, the actual asset data obtained from the location. Restocking of this supply base is based on item consumption and will be accomplished using logistics capabilities that trigger automatic restocking.

All restocking is managed out of Wang's Tewksbury, MA, logistics center, which serves as the primary restocking point for all WGS contracts based within the United States. This 125,000-square-foot central distribution center is located 30 miles north of Boston. It is situated near the intersection of Interstates 93 and 495 with easy access to Logan International Airport and every major air and ground carrier. The warehouse contains approximately 25,000 line items in support of field operations. The distribution center processes approximately 1,500 pieces per day and operates on a 24x7 a week basis. The logistics center ensures that each of the 700 worldwide stocked locations has the items that they need, when they are needed.

Where there is not a sufficient concentration of end users and devices to warrant dedicated CREs, maintenance support will be provided by the WGSi Multi Vendor Support (MVS) site within 50 miles of the INS site. Logistical asset stocks will be deployed at each MVS site supporting an INS site. Stock levels will be determined using the same methodology as for dedicated support sites.

Where Wang does not have on-site personnel performing maintenance WGSi FOS personnel will assist in initial triage of equipment problems and repairs if parts are available. After determination of where these sites are located spare parts stocking will be provided.

Remote isolated locations will be serviced under a subcontract agreement with [REDACTED] (b)(4) [REDACTED] is a quality service provider based out of Billings, MT. Wang has used them to support various contracts including the US Senate. [REDACTED] will provide service predominately in the northwest corridor of the United States.

Subtask 3-4 - Per-Call Maintenance (Contract Section C.5.6)

Per-call maintenance will be used to cover special circumstances not foreseen by contractual provisions; all per-call task orders will be completed under the four (4) hour restoration requirement. WGSi does not anticipate providing per-call maintenance during the interim agreement until completion of the inventory task order. However, if required the listed per call rate is applied on a time and materials, portal-to-portal basis for services requested. Per call service requests will be subject to a two-hour minimum which will be applied on a site visit basis. Where multiple repairs are involved, there will be only one minimum labor and portal-to-portal charge.

Subtask 3-5 - Depot Maintenance (Contract Section C.5.7)

WGSi does not anticipate providing depot maintenance for CONUS locations during the interim contract period until the inventory task order is complete. OCONUS locations will be supported by providing advance exchange from our Tewksbury, MA logistics facility. When a call is opened from an OCONUS locations and the level 2 analyst determines the part required, the part will be shipped from our Tewksbury, MA facility. After receipt of the part at the users location Wang is available to provide telephone assistance to install the part.

Task 4 - Repair Times (Contract Section C.5.8)

The INS help desk is staffed on a 24 hours a day, seven days a week basis. All calls are logged and date/time stamped by the system's call logic. For sites/devices covered on a 24 hours a day, seven days a week basis, this date/time stamp marks the start of the service delivery period. For PPM-only maintenance service, the repair time starts at the first minute of covered time following notification. All services activity is tracked by the call-tracking system logic from inception to ticket closure. WGSi understands the need to keep accurate data in the inventory system. The process and procedure will executed once the inventory study is complete. Any changes that have been made prior to the

completion of the inventory study will be tracked through the TAC and entered into the system when available. It is understood that the service period extends through the entire period that a service ticket is active unless Wang is denied access to a device or system due to security restraints, lack of an escort, or the unavailability of the end-user or an end user designee to schedule repair times or provide access to the system. For PPM-only repairs will be returned to service by close of business the next business day. For equipment under 7 x 24 coverage, return to service will be within 4 hours of receipt of the call.

Task 5 - Responsibilities of the Contractor (Contract Section C.5.9)

All services under this contract shall be performed by trained and technically experienced personnel providing the required service in accordance with accepted commercial practice without reasonable delays or interference with Government functions. All maintenance personnel shall be fully trained prior to performing any maintenance activity that would otherwise void an OEM warranty.

WGSi will take full responsibility for recommending changes in the type of maintenance service to improve both cost effectiveness and level of support provided to the Government. It is understood any such recommendations will be forwarded to the COTR and will not be implemented unless written COTR approval is received.

Subtask 5-1 - Parts Quality (Contract Section C.5.9.1)

Only new standard parts or parts equivalent to new in performance shall be used to effect repairs. All parts shall meet OEM specifications. If a part is not new, it shall be identified as used or reconditioned and warranted as new. Maintenance parts shall be furnished on an exchange basis and replaced parts become the property of WGSi. The Government may, at its discretion, elect to retain the replaced parts or direct their destruction, due to security reasons. In no case will WGSi use any replacement parts or repair methods or techniques that would result in the OEM refusing to honor their warranty or otherwise support the equipment. There will be no additional charge for replacement parts unless such parts are required due to the fault or negligence of the Government or retained by the government or failures resulting from environmental incidents or acts of God.

Subtask 5-2 - Parts Replacement (Contract Section C.5.9.2)

If a device or system cannot be repaired onsite, a replacement of equal or greater capability will be provided while the device is returned for repair. When practical, and when authorized to do so, WGSi will replace the failed device as an advance exchange in order to minimize any impact to end users. WGSi will ensure that any replacements will have equal or greater functionality and confirm with the user that all applications are accessible prior to leaving the site.

The Wang Team understands that any parts (with the exception of hard disk drives) which are removed from a device during a maintenance activity will become Wang's

property. Any parts used to complete a maintenance activity will become the property of the INS. At no time will WGSi engage in service activities that could void an OEM warranty. There will be no additional charges for parts, except for those requested by the INS and as described in this proposal, other than any due to the fault or negligence of INS. Equipment damage or malfunction resulting from Acts of God and/or domestic and international terrorism are not covered.

Subtask 5-3 – Protection of Information (Contract Section C.5.9.3)

WGSi will ensure that all necessary precautions are taken to protect INS data. For instance, all WGSi CREs are required to run a virus scan prior to working on any end-user device. If a virus is detected, the CRE will shut down the device and alert both the end user and the help desk of the situation. The CRE will follow instruction from the help desk and, when appropriate, INS management regarding the cleanup procedures to be performed.

WGSi will work with the INS to develop and implement an INS-wide backup policy and plan to prevent the loss of any critical data. INS help desk Tier 2 Hardware Support Analysts will request the end user to perform a backup of locally stored, critical data prior to dispatching a CRE for a call where data might be in jeopardy. The CRE will confirm with the end user that the backup has been completed before initiating the repair.

Prior to the removal of a storage device, either as a defective part or as an inclusive device within a system, the CRE will verify security requirements with both the end user and the help desk. If a storage device is inadvertently removed from the site, the COTR will be notified.

Subtask 5-4 – Liability for Damage and Injury (Contract Section C.5.9.4)

WGSi understands that it is liable for any damage to INS property or injury to INS personnel resulting from the fault or negligence of WGSi's employees or subcontractors. We will take all prudent measures to ensure the property of the INS and the public. WGSi further understands that it is responsible for all materials and work performed until completion and acceptance by the INS.

Subtask 5-5 – Contractor/Government Meetings (Contract C.5.9.5)

As a minimum, WGSi will meet with the Director of EUCB and the COTR on a monthly basis to discuss and resolve any maintenance issues or problems associated with this contract.

WGSi seeks to become a long-term technology partner with INS and will endeavor to recommend changes to service levels that would be beneficial to the INS. We will take full advantage of industry improvements and enhancements to provide the INS with mutually beneficial and cost-effective maintenance solutions. Through trend analysis of problem management data, we will advise INS of any abnormal failure rates so that corrective action may be taken with the OEM to obtain suitable low-cost or no cost corrective action.

Subtask 5-6 – Alterations to Government Property (Contract Section C.5.9.6)

WGSi will not make, or cause to be made, any alterations to Government-owned or controlled real property facilities, buildings, structures, components, systems, or utilities at any time during the course of this contract, either temporarily or permanently, without the express, written authorization of the Contracting Officer.

3. Work Schedule, Period of Performance, Required Completion Date

WGSi will begin performance for all equipment and locations on 1 March 1998. Support of ADP inventory and warehouse commenced 15 December 1997; therefore the period of performance for this Task Order will be 15 December 1997 through 30 September 1998.

4. Place of Delivery or Performance

WGSi understands work under this Task Order will be performed at INS Headquarters' offices, the INS Theaters, and various geographical field offices described in contract Section C.1.2. In addition to these field offices, work will also be performed at land, sea, and air ports of entry (POEs), Border Patrol Stations, Files Control Offices (FCOs), and Sector Offices. INS foreign and domestic locations are depicted in contract Section J, Attachment I.

5. Deliverables

After initial logistics inventory analysis is complete, WGSi will provide Preventive Maintenance plans were applicable within 45 days. WGSi will provide reports that include Trend Analysis of failed components and problem sites and trip reports as required. Report requirements will be determined including ad-hoc reports as required. Trend Analysis reports will be provided on a monthly basis commencing 1 May 1998.

6. Security Requirements

WGSi understands the security requirements as described in Section H of the contract. All personnel assigned on-site at an INS location must have an approved INS employment waiver or suitability determination granted by the INS Security Office before work can begin.

7. Other Direct Costs

Travel to Washington from the warehouse will be required on a periodic basis. These trips will be for management review and direction. Travel from Tewksbury, MA is required until the Remedy licenses and connections to INS Headquarters are provided by the Government. WGSi will obtain prior approval for any expenditures of ODCs in excess of \$2,500.00 in the aggregate.


PART II. Service Level Agreement

2. Introduction and Summary of Work Covered by SLA

WGSi understands the purpose of this Service Level Agreement (SLA) is to state the relationship between the service provider and the end-user organizations and to establish performance incentives. It specifies the services and commitments of the Contractor as well as the expectations and obligations of the end-user organization. Nothing in this SLA will be construed as being external to the scope of the contract.

3. Organizations Involved

1. Service Provider: Wang Government Services Inc.


7900 Westpark Drive
McLean, VA 22102
(703) 827-3994
Fax (703) 827-3016

(b)(6)

2. End User Organizations

Usha Keene
(202) 514-7990

4. Responsibilities of Service Provider (Contractor)

4.1 The Service Provider Agrees it Will:

WGSi will provide service according to the terms and conditions specified in contract COW-7-C-0013. Detailed procedures are discussed in Part I., Task 5 of this Task Order Agreement. WGSi will provide the following to the government:

1. A DS1 telecommunications line between 425 I, Washington, DC and 7900 Westpark Drive, McLean, VA to run the Remedy help desk software.

4.2 Performance Incentives

Performance incentives will not be used during the interim contract agreement task order. After completion of the inventory task order, mutually agreed upon incentives will be incorporated into the follow on task order.

5. Responsibilities of the End-User Organization

5.1 The End-User Organization Agrees it Will:

1. Act as the central point for receiving and providing hardware and software maintenance information.
2. Provide all known inventory data to allow for a thorough analysis of contract baseline equipment counts by location.
3. Timely access to equipment
4. Timely property tag coordination and approval to remove property or parts and material from site
5. The government shall provide space for personnel and parts storage on-site at INS Headquarters and the 16 regional sites. This space shall be environmentally controlled and of sufficient size to store spare parts and provide and are for the tech to perform administrative tasks. Space shall be provided with ventilation and heating, lighting, phone access to the public network and a desk and chair.
6. The Government shall maintain sites in accordance with the equipment environmental specifications furnished by the OEM.
7. Remedy software licenses to support 6 fixed users.
8. Access to INS Federal Express account for usage for OCONUS shipping.
9. INS will coordinate with WGSJ to ensure connectivity of the DSI telecommunications line between 425 I Street (INS) and WGSJ facility in McLean, VA.

6. Signatures of the Government and the Contractor's Authorized Representative

1. Parties agree that the terms of this agreement will be in effect for the duration of the Task Order, to be reviewed quarterly.
2. The parties agree to the following mechanism for initiating an out-of-cycle SLA review: the Government reserves the right, to be negotiated at the time of Task Order issuance. The Contractor may propose an out-of-cycle review.

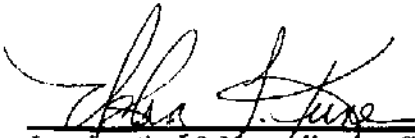
Service level and procedures established herein have been agreed to by parties represented by the undersigned.



Immigration & Naturalization Service Contracting Officer



Immigration & Naturalization Service COTR



Immigration & Naturalization Service End User Representative



(b)(6)

Service Provider Representative Signature

Attachments:

- INS Site Listing
- Call Flow Documentation
- Equipment listing for T&M maintenance
- Equipment listing for separate agreement with OEM or 3rd party

(b)(4)

Contract No.: COW-7-C-0013
Task Order No.: FOS98-007

TASK ORDER 7 - MAINTENANCE

CLIN	Maintenance Summary	Unit/Mos	# of mos	Cost	G&A	Total
	Total HW Maintenance (see backup for CLIN detail)		7		\$	

CLIN	Labor Category	Hours	Rate	Total
1601	PPM Labor Rate	2,427		\$
1602	OPPM Labor Rate	607		\$
Total T&M Summary		3,034		\$

CLIN	Labor Category	FTE's	Hours	Rate	Total
3018	Senior Logistics Specialist	1	1137		\$
3014	Senior Computer Specialists	4	4388		\$
3057	Computer Systems Technician	2	471		\$
3018	Senior Logistics Specialist	1	1488		\$
Total Labor Summary		8	7,484		\$

Labor Categories for Overtime		OT Hours	OT Rate	Total
3018 AA	Senior Logistics Specialist	57		\$
3014 AA	Senior Computer Specialists	219		\$
3057 AA	Computer Systems Technician	24		\$
3018 AA	Senior Logistics Specialist	74		\$
Total Labor Summary for OT		374		\$

Travel Summary		Cost	G&A	Total
4002	CONUS			\$
4002	Local Travel			\$
Total Travel				\$

Material Summary		Unit/Mos	# of Mos	Cost	G&A	Total Price
4001	Software - (6 Remedy Licenses)	-	-	-	-	\$ -
4001	Software -(Remedy express support)	-	-	-	-	\$ -
4001	Shipping	-	-	-	-	\$ -
4001	Material	22,642	7			\$
4001	NetFRAME Support	39,688	7			\$
4001	Microlog Support	27,490	7			\$
4001	DS1 (1.544 Kbps) (telephone lines)	678.70	7			\$
Total Material Summary						\$
Total Subtask 7.1 Summary		8	7,858	7,277,687	55,533	7,958,549

Travel Summary for the Task Order 7

Labor Category	From	Destination	Month/Yr	# of people	# of trips	# of days	Lodging	Per Diem	Car Rental	Airfare	Mileage	Total Cost
Sr. Logistics Specialist	Boston, MA	Wash, DC	Mar-98	1	1	5	128	40	75	1,000	-	1,905
CST, System Analyst	Forestville, MD	Wash, DC	Mar-98	2	2	1					40	49.80
Computer Systems Tech	Forestville, MD	Wash, DC	Apr-98	2	2	1					40	49.80
Computer Systems Tech	Forestville, MD	Wash, DC	May-98	2	2	1					40	49.80
Computer Systems Tech	Forestville, MD	Wash, DC	Jun-98	2	2	1					40	49.80
Computer Systems Tech	Forestville, MD	Wash, DC	Jul-98	2	2	1					40	49.80
Computer Systems Tech	Forestville, MD	Wash, DC	Aug-98	2	2	1					40	49.80
Computer Systems Tech	Forestville, MD	Wash, DC	Sep-98	2	2	1					40	49.80
Total Travel Summary											\$ 2,282	

CLIN DESCRIPTION

1070 Terminals
1080 *CNT Channel Extenders, Model 5320-PTP*
1090 3420 Tape Drive
1100 3803 Tape Drive Controller
1110 3480-A22 Magnetic Tape Subsystem
1120 3480-B22 Magnetic Tape Unit
1130 Pyramid Model XXX
1140 HP-9000
1150 Mini Computer - Sequent S30
1160 Mini Computer - HP E Series
1170 Mini Computer - Data General MV5500
1180 Mini Computer - Data General MV5600
1190 Mini Computer - IBM System 38
1200 Mini Computer - HP K-200 Series
1450 Xerox 4090X Printing System

All CLINs above covered T&M

1220 Mini Computer - Nutframe 450
1230 Mini Computer - Nutframe 8500
1470 Ask Immigration System with VCS3500T

CLINs above covered through
separate agreement with OEM/3rd Party

(b)(4)

CLIN	DESCRIPTION	CLIN QTY	PRICE	EXT PRICE	ANNUAL PRICE
1010	Bar Code Readers and Scanners	2339			
1020	Bar Code Printers	314			
1060	Dumb LAN Hub	0			
1260	Personal Computers - 486 SX/DX	6071			
1270	Personal Computers - Pentium	10093			
1280	Personal Computers - Macintosh PC's	276			
1290	Personal Computers - Portable PC's	1600			
1300	Personal Computers - LAN Servers	3000			
1310	Paper Handling Devices-Binders/Decollators	10			
1320	Plotters	20			
1350	Printers - Laser Printers	3968			
1360	Printers - Line Printers	161			
1370	Printers - Letter Quality Printers	3302			
1380	Remote Communication Controllers Units	277			
1400	Scanners - Flatbed Scanner	898			
1410	Scanners - Handheld Scanner	7			
1420	Scanners - Fingerprint Scanner	54			
1430	Q-Matic CMIS-Number Boards	7			
1440	ETC Call Sequencer	0			
1460	IBM 3160 Printing System	2			
1480	Hand Geometry Scanner	2			
1520	IBM 3174-1R Multiplexor	2			
1530	IBM 3274-41C Controllers	2			
1540	Floppy Disk Drive-External	29			
1550	Hard Disk Drive-External	54			
1560	Hard Disk Drive Array-External				
1570	CD-ROM / WORM - Single-External	263			
1580	CD-ROM / WORM - Multiple-External	47			
1590	Tape Backup Unit-External	241			
1610	Sun Sparc 2	1			
NOMAT	NO MATCH	369			
	Subtotal	33409			
	Total	40091		\$ 948,136.14	
	7 Months (1 Mar 98 - 30 Sep 98)				
	CLINS above covered through Fixed Price Agreement DR 9/30/98				

