AWARD /CONTRACT	1. THIS CONTRA			ĺ		F	ATING		OF	PAGES
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2. CONTRACT (Proc. Inst. Ident.) NO.					1		4, REQUISITION/PURG		•	JECT NO.
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Immigration & Naturalization	Svc			_			alization 8	SVC		
Headquarters Procurement			1	_			ement Div.			
425 I Street, N.W., Room 2208					-	_	ROOM 2208			
Washington, D.C. 20536			Wash	ing	ton, D	.C. 2	0536			
7. NAME AND ADDRESS OF CONTRACTOR (No., street, city, count	ry, State and ZIP Code)	TIN:	5414	676	70	8. DELIVER	ĭY			
VINNELL CORPORATION						☐ FOE	ORIGIN	X o	THER (See	below)
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SUITE 800						Net 3	0 Days			
FAIRFAX, VA 22033										
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	TING OFFICER									
17. CONTRACTOR'S NEGOTIATED AGREEME	NT (Contractor is re	quired to	18.	AWA	RD (Contra	ector is no	t required to sign	this docur	nent.) Yo	סטר
sign this document and return 4 copies to issuragrees to furnish and deliver all items or perform a or otherwise identified above and on any continuate	If the services set fo	irth	offer o	n Sol	icitation Nu	ımber				,
or otherwise identified above and on any continuat	ion sheets for the c	on-	Includi	ng th	e additions set forth is	or chang n full abov	es made by you v	vnich add oted as to	itions or the item	9
sideration stated herein. The rights and obligation contract shall be subject to and governed by the fo	llowina documents	: (a)	listed a	bove	and on an	y continu	e, is hereby accep ation sheets. This	award co	กรนทาง	ates
this award/contract, (b) the solicitation, if any, and (c) such provisions, representations, certifications, and specifications, as are attached or incorporated by reference herein. (Attachments are listed herein.)			Govern	itract Imen	r wnich con it's solicitat	sists of thi	e following docum our offer, and (b) t	nents: (a) his award	tne /contrac	t
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19A. NAME AND TITLE OF SIGNER (Type or print)			20A. NAN	IE OF	CONTRACTIN	G OFFICER				
James M. Bonces	3 VP]							
JAMES M. Brocco	2 VP		J	OHN	I A. RU	SSO, J	R.			
19B. NAME OF CONTRACTOR	19C. DATE S	IGNED	20B. UNI	reo si	TATES OF AME	RICA		Ta	OC. DATE	SIGNED
/)										
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ITEM NO:	SUPPLIES/SERVICES	CHANTITY	LINIT	UNIT PRICE	TAUCHA
	and the Answers to Clarification Questions, reference.	dated	Jw	e 1, 1999, by	
	This contract authorizes the Contractor to Period of up to 90 days as required. The cis built into the loaded hourly labor rates delivery order(s) for direct labor services stating the required level of effort at each	ost of ; the (at AS	th ov 1	is Transition I ernment will in ocations nation	eriod sue a wode

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Cente	r	(ASC)	Services	contract.
FOB:	De	stina	tion	

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Funding for the guaranteed minimum for

Year 1 of the Application Support

SECTION A - LABOR -

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В	Schedule of Supplies or Services, CLINs	30
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SECTION B- SUPPLIES OR SERVICES AND PRICES/COSTS

B.1 General

- (a) This is an indefinite delivery, indefinite quantity (IDIQ) type contract, with provisions for either time-and-materials type task orders, or, in limited situations where it is appropriate, firm-fixed-price task orders. See Clauses F.1, Contract Type and Term, and I.4, Task Orders. It shall include a base year of twelve months from date of commencement of full performance at one or more ASCs, with four one-year option periods.
- (b) Per FAR 16.601, pricing under time and materials orders issued under this contract shall include:
- (1) direct labor hours at specified fixed hourly rates that include wages, overhead, general and administrative expenses, and profit;
- (2) materials at cost, including, if appropriate, material handling costs as part of material costs, including all appropriate indirect costs allocated to direct materials in accordance with the contractor's usual accounting procedures consistent with FAR Part 31.

B.2 Minimum and Maximum Quantities/Amounts

- (a) The minimum level of contractor support at an ASC location is stated in clause C.1.1, Definitions, C.5.4.2, Key Personnel, and C.5.4.3, Direct Labor Categories Required.
- (b) The IDIQ guaranteed minimum value, applicable to the base year only, is \$1,000,000.00. The specific CLINs and quantities will be identified in the task order(s) issued under the contract.
- (c) The quantities provided in column 3 of the Price Schedule are "estimated maximum quantities." Upon contract award, there are no absolute maximum quantities/amounts for each individual CLIN or contract period. The contract ceiling value (cumulative maximum ordering limitation) for the entire term of the contract, including all option years, is the total of the extended value of all CLINs for all contract years.

B.3 Price Schedule

- (a) The following schedule fully loaded, fixed hourly rates for the direct labor categories listed under each INS District Office heading below. The ODCs/materials handling fee percentage in CLINs 1137, 2137, 3137, 4137 and 5137. This handling fee must then be applied to the total ODCs, CLINs 1133, 1134, 1135, and 1136, in order to calculate the extended price of CLIN 1137. Refer also to Attachment J.3, ASC Locations, and note that the CLINs for a particular District Office may include 1 or more ASCs in 1 or more different locations which report to that District Office. The same handling fee also applies to the ODC CLINs in the option years.
- (b) Note that these rates include all costs associated with the overhead pool which includes transition and Management Plan costs.

Section B. Schedule of Supplies or Services, Contract COW-9-C0015

CLIN	DESCRIPTION	EST. MAX. QTY.							extended Price	
•	BASE YEAR (YR 1):				· •					
	Atlanta District:					٦				
	Site Supervisor	12500	hr							
1002	Quality Assurance Spec	4250 48000	hr hr			- 1				
	Fingerprint Tech	6250	hr			1				
1064	Guard	- GESU	(R							
	Baltimore District:					1				
	Site Supervisor	9600	hr			1				
1006	Quality Assurance Spec	4250	hr			- 1				
	Fingerprint Tech	21260	hr			١				
1008	Guard	4250	hr	1		1				
	Boston District:									
1009	Site Supervisor	12500	hr							
1010	Quality Assurance Spec	4250	hr	ļ						
1011	Fingerprint Tech	58850	hr			ļ				
1012	Guard	9500	hr			1				
	Buffelo District:			·						
1013	Site Supervisor	9500	hr	Ì						
1014	Quality Assurance Spec	4250	hr							
	Fingerprint Tech	5000	þΓ							
1016	Guard	4250	hr							
	Cleveland District:	•								
1017	Site Supervisor	9500	hr			L				
	Quality Assurance Spec	4250	hr							
1019	Fingerprint Tech	15000	hr							
1020) Guard	4250	hr							
	Detroit District:									
1021	Site Supervisor	4250	hr							
	Quality Assurance Spec	4250	hr							
1023	3 Fingerprint Tech	12000	hr	•						
1024	t Guard	4250	hr							
	Miemi District:			1						
102	5 Site Supervisor	25000	hr							
1020	5 Quality Assurance Spec	18750	hr							
102	7 Fingerprint Tech	148650								
102	8 Guard	21850	hr	ĺ						
•										

	New Orleans District:		
1029	Site Supervisor	18750	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	12500	hr
	Guard	4250	hr
	New York District:		
	Site Supervisor	25000	hr
1034	Quality Assurance Spec	31200	jv.
	Fingerprint Tech	22 500 0 2 500 0	hr hr
1030	Guare	29000	161
	Newark District:		
1037	Site Supervisor	6250	hr
1038	Quality Assurance Spec	6250	hr
	Fingerprint Tech	51250	hr
1040	Guard	6250	hr
	Maile delable Plateist		
1044	Philadelphia District: Site Supervisor	12500	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	39600	hr
	Guard	6250	hr
	Portland District:	4050	
	Site Supervisor	6250 4250	hr hr
	Quality Assurance Spec Fingerprint Tech	4250 4250	hr
	Guard	4250	hr
10-0	Sould		•••
	San Juan District:		
	Site Supervisor	9500	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	15000 4250	hr hr
1052	Guard	4250	ru
	Washington District:		
1053	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
1055	Fingerprint Tech	26000	hr
1056	Guard	4250	hr
	Obiana District		
4047	Chicago District: Site Supervisor	25000	þr
	Quality Assurance Spec	12500	hr
	Fingerprint Tech	102500	hr
	Guard	18750	hr
	Dallas District:		. .
	Site Supervisor	12500	hr be
	Quality Assurance Spec	4250 33250	hr hr
	Fingerprint Tech Guerd	6250	hr
1004			6

	Denver District:		
¹ 1065	Site Supervisor	12500	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	33260	
	Guard	6250	hr
		04.00	191
	El Pago District:		
1069	Site Supervisor	9500	hr
1070	Quality Assurance Spec	4250	hr
1071	Fingerprint Tech	31 50 0	hr
1072	Guard	6250	hr
	Harlingen District:		
1073	Site Supervisor	6366	h -
	Quality Assurance Spec	6250 4250	hr -
	Fingerprint Tech		hr
	Guard	27000	hr
1070	Guard	6260	hr
	Helena District:		
1077	Site Supervisor	9600	hr
1078	Quality Assurance Spec	4250	hr
	Fingerprint Tech	4750	hr
	Guard	4240	
	Houston District:		
	Site Supervisor	6250	hr
1062	Quality Assurance Spec	625 0	ħГ
1083	Fingerprint Tech	37500	hr
1064	Guard	6250	hr
	Kansas City District:		
	Site Supervisor	9500	hr
	Quality Assurance Spec	4250	hr
1087	Fingerprint Tech	8000	hr
	Guard	4250	hr
		7,500	•••
	Omaha District:		
	Site Supervisor	6250	hr
1090	Quality Assurance Spec	4250	hr
1091	Fingerprint Tech	4250	hr
1092	Guard	4250	hr
	San Antonio District:		
	Site Supervisor	6250	hr
1094	Quality Assurance Spec	4250	pt.
	Fingerprint Tech	16500	hr
1096		4250	hr hr
		7440	711

	St. Paul District:	15750	hr
	Site Supervisor	4250	hr'
1098	Quality Assurance Spec		•••
	Fingerprint Tech	16750	hr
1100	Guard	4250	hr
	Anchorage District:		•
1101	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	4250	hr
1104	Guard	4250	hr
110-		·	•
	Honolulu District:		
1105	, , , , , , , , , , , , , , , , , , , ,	6250	hr
1100	Site Supervisor	4250	hr
	Quality Assurance Spec	6250	hr
	Fingerprint Tech	4250	nr hr
1106	Guard	4200	ru
	Los Angeles District:		_
	Site Supervisor	43750	hr
1110	Quality Assurance Spec	56250	hr
1111	Fingerprint Tech	365000	hr
	Guard	43750	hr
	Phoenix District:		
1113	Site Supervisor	15500	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	48000	hr
	Guard	9500	hr
		•	
	Portland, OR District:		
4447	Site Supervisor	4250	br
1116	Quality Assurance Spec	4250	
	Fingerprint Tech	12000	• • •
	• •	4250	hr
1120	Guard	4230	a r
	B. Birra Bintaint		
	San Diego District:	A##	h-
	Site Supervisor	9500	
	Quality Assurance Spec	4240	þr
	Fingerprint Tech	31500	hr
1124	Guard	6250	hr
	San Francisco District:		
1125	Site Supervisor	28000	hr
	Quality Assurance Spec	18750	hr
	Fingerprint Tech	163500	hr
	Guard	28000	hr
	, www. 4		- **

454WE 1134 IC.				
1129 Site Supervisor	12500	hr		
1130 Quality Assurance Spec	4250	hr		
1131 Fingerprint Tech	22750	hr		
1132 Guard	4250	hr		
Total Max Hours:	2,622,730	•••		
Other Direct Costs				
1133 ASC Leases / Facility Cost	1	lot	NTE	\$15,000,000.00
134 ASC Equipment	1	lot	NTE	\$500,000.00
135 Supplies	1	lot	NTE	\$1,000,000.00
136 Travel	1	lot	NTE	82.000,000.00
137 ODC Handling Fee (%)				t Milain
Total Price, Year 1				\$74 974 981 40

CLIN	CERCITON	est. Max. ety.	<u> </u>	HRLY. LIMIT PRICE	EXTENSED
Of	PTION 1 (YR 2):				PROE
Att	anta District:				
2001 86	e Supervisor	12600	hr		
2002 Qu	elity Assurance Spec	4250	hr		
4003 FM	Objected Teach	48000	hr		
2004 Gu	ard	6250	hr		
Bell Park	timore District:			ł	
2005 811	Supervisor	9500	hr		
2008 CM	Mity Assurance Spec	4250	hr		
2007 Fing 2008 Gua	MITDROX Tach	21250	hr		
2006 GUE	ira	4250	hr		
D eno	ion Diesela	35			
2000	ton District: Supervisor				
2010 Our	CAMPENVISOR	12500	hr		
2014 Eine	ity Assurance Spec	4250	hr		
2012 Gua	orprint Tech	55060	hr		
	-	9600	hr	J	
Rujer	No District:			1	
2013 Site (Renomina	,			
2014 Qual	ty Assurance Spec	9500	hr		
2015 Finas	Mprint Tech	4250	hr	i	
2016 Guard	d	5000	hr		
	_	4250	hr		
Cleve	eland District:				
2017 Site 8	UDBOVIEGO		_		
2018 Chualit	V Assurance Con-	950 0	hr		
TOTA HINDS	rprint Tach	4250	þr		
2020 Guard	 · ·	15000	þr		
		4250	þr		
Detroit	t District:			ļ	
2021 Site Si	uparvisor	4250	b -		
2022 Quality	/ ASSUPERCE Shee	4250 4250	hr hr		
ZUZ3 Fingen	Print Tech	12000	nr hr		
2024 Guard		4250	nr hr		
Miami (Plindel e d	*=+4	- 14		
2025 Site Su	LABOTO()				
2026 Chieffe	ASSISSION C	25000	hr		
2027 Fingerp	Assurance Spec		hr hr	Ī	
2028 Guard	aur iecu	4 4554	hr		
		***	hr		
		10			

	New Unions District.			
. 202	29 Site Supervisor	10750	.	
203	30 Quality Assurance Spec	18750 4250	hr	
203	1 Fingerprint Tech	12500	hr hr	
203	32 Guard	4250	hr hr	
	-	7200	,,,	
	New York District:			
203	33 Site Supervisor	25000	hr	
203	14 Quality Assurance Spec	31200	hr	
203	5 Fingerprint Tech	225000	hr	
203	6 Guard	25000	hr	
	M			
202	Newark District:			
203	7 Site Supervisor	6250	hr	
203	8 Quality Assurance Spec	6250	hr	
203	9 Fingerprint Tech 0 Guard	51250	hr	
200	U Guarg	6250	hr	
	Philadelphia District:			
204	1 Site Supervisor	40.00	_	
204	2 Quality Assurance Spec	12500	hr	
204	Fingerprint Tech	4250	hr	
204	4 Guard	3960 0	hr 5-	
	_ 	6250	hr	
	Portland District:			
2048	5 Site Supervisor	6250	hr	
2046	Quality Assurance Spec	4250	hr	
2047	Fingerprint Tech	4250	hr	
2048	Guard	4250	þε	į
	_	7200		
	San Juan District:			
2049	Site Supervisor	9500	hr	
2050	Quality Assurance Spec	4250	hr	
	Fingerprint Tech	15000	hr	
2052	Guard	4250	hr	
	Winshington Plates			
2052	Washington District: Site Supervisor			
2054	Quality Assurance Spec	6250	hr	ı
2055	Fingerprint Tech	4250	þr	
	Guard	26000	hr	
	₩ # ## M	4250	hr	
	Chicago District:			
2057	Site Supervisor	25000	h-	
2058	Quality Assurance Spec	12500	hr hr	
2059	Fingerprint Tech	102800	nr hr	
	Guard	18750	nr hr	
		100	***	
	Dalles District:			
2061	Site Supervisor	12500	hr	
2062	Quality Assurance Spec	4250	hr	
2063	Fingerprint Tech	33250	hr	
2064	Guard	6250	hr	
		11		

20 6 6 20 6 7	Denver District: Site Supervisor Quality Assurance Spec Fingerprint Tech Guard	12500 4250 33250 6250	hr hr hr
	El Paso District:	9500	hr
	Site Supervisor Quality Assurance Spec	4250	hr
	Fingerprint Tech	31500	hr
2072	Guard	6260	hr
	Harringen District:	4070	lea -
	Site Supervisor	6250 4250	hr hr
	Quality Assurance Spec	27000	hr
	Fingerprint Tech Guard	£250	hr
20/6		0200	110
	Helena District:	0.540	.
	Site Supervisor	9500	hr
	Quality Assurance Spec	4250 4750	hr hr
	Fingerprint Tech	4240	hr
2050	Guard	7670	141
	Houston District:	****	
	Site Supervisor	6250	hr
2082	Quality Assurance Spec	625 0	hr
	Fingerprint Tech	37 60 0 625 0	hr
2084	Guard	9200	ħr
	Kansas City District:		
	Site Supervisor	9500	hr
2086	Quality Assurance Spec	4250 8000	hr
	Fingerprint Tech	4250	hr hr
2088	Guard	7200	111
	Omaha District:		
	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	4250	hr
2092	! Guard	4250	hr
	San Antonio District:		
2093	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
2095	Fingerprint Tech	10500	hr
2096	Guard	4250	þr

	St. Paul District:		
2097	Site Supervisor	15750	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	16750	hr
	Guard	4250	hr
	Anchorage District:		
	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	4250	hr
2104	Guard	4250	hr '
	Honolulu District:		
2105	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	6250	hr
	Guard	4260	hr
# 100			114
	Los Angeles District:		_
	Site Supervisor	43750	hr
	Quality Assurance Spec	56250	hr
	Fingerprint Tech	365000	hr
2112	Guard	43750	hr
	Phoenix District:		
2113	Site Supervisor	15500	hr
	Quality Assurance Spec	4250	hr
2115	Fingerprint Tech	48000	hr
2118	Guard	9500	hr
	Portland, OR District:		
2117	Site Supervisor	4250	hr
211R	Quality Assurance Spec	4250	hr
	Fingerprint Tech	12000	hr
	Guard	4250	hr
	00010	1000	•••
	San Diego District:		
	Site Supervisor	9500	hr
	Quality Assurance Spec	4240	hr
2123	Fingerprint Tech	31 50 0	hr
2124	Guard	6250	hr
	San Francisco District:		
	Site Supervisor	28000	hr
	Quality Assurance Spec	18750	hr
	Fingerprint Tech	183500	hr
2128	Guard	28000	hr

Seattle District: 2129 Site Supervisor 2130 Quality Assurance Spec 2131 Fingerprint Tech 2132 Guere Total Max Hours: Other Direct Costs	12500 4250 22750 <u>4250</u> 2,622,730	hr hr hr hr		
2133 ASC Leases / Facility Cost 2134 ASC Equipment 2135 Supplies 2136 Travel 2137 ODC Handling Fee (%)	1 1 1	iot tot iot tot	NTE NTE NTE NTE	\$15,000,000.00 \$600,000.00 \$1,000,000.00 \$2,000,000.00
Total Option 1 (Year 2)				\$73.473.660.70

CLA	DESCRIPTION	est. Max. Cty.	M	HRLY. UNIT PRICE	EXTENSED
	OPTION 2 (YR 3):				4
	Atlanta District:				
	1 Site Supervisor	12500	hr		
300	2 Quality Assurance Spec	4250	hr		
300	3 Fingerprint Tech	45000	hr		
300	4 Guard	6250	hr		İ
	Baltimore District:				
3000	Site Supervisor	9600	hr		
	Quality Assurance Spec	4250	hr		
3007	Fingerprint Tech Guard	21250	hr		
3000	Guard	4250	hr		
	Boston District:				
3000	Site Supervisor	12500	hr		
3010	Quality Assurance Spec	4250	hr		
	Fingerprint Tech	560 50	hr		
3012	: Guerd	9500	hr		
	Buffalo District:				
3013	Site Supervisor	9500	hr	•	
	Quality Assurance Spec	4250	hr		
	Fingerprint Tech	5000	hr		
3016	Guard	4250	hr		
	Cleveland District:				
3017	Site Supervisor	9500	br		
3018	Quality Assurance Spec	4250	hr.		
3019	Fingerprint Tech	15000	hr]
3020	Guard	4250	hr		
	Detroit District:				
3021	Site Supervisor	4250	hr		
3022	Quality Assurance Spec	4250	hr		
3023	Fingerprint Tech	12000	hr		
3024	Guard	4250	hr		
	Miami District:				
3025	Site Supervisor	25000	hr		
	Quality Assurance Spec	18750	hr	1	
	Fingerprint Tech	148850	hr	1	
3028	Guard	21850	hr	1	
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	Ma Aura Aura			
202	New Orleans District:			
102	9 Site Supervisor D Cluelly Assurance Spec	18750	hr	
303	1 Fingerprint Tech	4250	hr	
303	2 Guard	12500	hr	
•		4250	hr	
	New York District:			
303	3 Site Supervisor	25000	hr	
303	Quality Assurance Spec	31200	hr	
3030	5 Fingerprint Tech	228000	hr	
3030	Guard	25000	hr	
	Newark District:			
3037	Site Supervisor	6250	hr	:
3038	Quality Assurance Spec	6250	hr	
3031	Fingerprint Tech Guard	51250	hr	
JUNI	SURT	6250	hr	İ
	Philadelphia District:			
3041	Site Supervisor	40000		i
	Quality Assurance Spec	12500	hr	
3043	Fingerprint Tech	4250 3 950 0	hr	
	Guard	6250	hr hr	
		0200	111	
	Portland District:			
3045	Site Supervisor	6250	hr	
3046	Quality Assurance Spec	4250	hr	
3047	Fingerprint Tech	4250	hr	
3048	Guard	4250	hr	
2646	San Juan District:			
	Site Supervisor	9500	hr	
3050	Quality Assurance Spec	4250	hr	l
3051	Fingerprint Tech Guard	15000	hr	
3032	Guard	4250	hr	
	Washington District:			
3053	Site Supervisor	227-	L	
3054	Quality Assurance Spec	625 0	hr b-	
3055	Fingerprint Tech	4250 2600 0	hr	
	Guard	425 0	hr hr	
	- -	4 290	H	
	Chicago District:			
	Site Supervisor	25000	hr	[
3058	Quality Assurance Spec	12500	hr	ļ
3059	Fingerprint Tech	102500	hr	
306 0	Guard	18750	hr	
	-			
	Dallas District:			
3051	Site Supervisor	12500	hr	
3052	Quality Assurance Spec	4250	hr	J
	Fingerprint Tech	33250	þſ	i
JU04	Guard	6250	hr	[
		16		1
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	Denver District:		
3065	Site Supervisor	12500	hr
	Quality Assurance Spec	4250	hr
3087	Fingerprint Tech	33250	hr
3068	Guard	6250	hr
		0250	141
	El Paso District:		
	Site Supervisor	9500	hr
3070	Quality Assurance Spec	4250	hr
3071	Fingerprint Tech	31500	hг
3072	Guard	6250	hr
	Harlingen District:		
3073	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
2075	Fingerprint Tech	27000	hr
	Guerd	6250	hr
00.0		OZ50	111
	Helena District:		
	Site Supervisor	9500	hr
3078	Quality Assurance Spec	4250	hr
	Fingerprint Tech	4750	hr
3080	Guard	4240	hr
	Houston District:		
3081	Site Supervisor	6250	hг
	Quality Assurance Spec	6250	hг
	Fingerprint Tech	37500	hr
	Guard	6250	hr
			•••
	Kansas City District:		
	Site Supervisor	9500	hr
3086	Quality Assurance Spec	4250	hr
	Fingerprint Tech	8000	hr
3088	Guard	4250	hr
	Omaha District:		
3089	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
3091	Fingerprint Tech	4250	hr
	Guard	4250	hr
		7233	F14
	Can Antonio Dietrici		
3003	San Antonio District:		L-
	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	16500	hr
SUNG	Guard	4250	hr

	St. Paul District:		
3097	Site Supervisor	15750	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	16750	hr
	Guard	4250	
	-	,	• • •
	Anchorage District:	•	
	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	4260	hr
3104	Guard	4250	hr
	Honolulu District:		
3105	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	625 0	
	Guard	4250 4250	
5 100	00410	4200	IM
	Los Angeles District:		
3109	Site Supervisor	43750	hr
3110	Quality Assurance Spec	56250	hr
3111	Fingerprint Tech	365000	'hr
3112	Guard	43750	hr
	Phoenix District:		_
	Site Supervisor	15500	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	48000	hr
3110	Guard	9500	hr
	Portland, OR District:		
3117	Site Supervisor	4250	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	12000	hr
	Guard	4250	hr
	San Diego District:		
	Site Supervisor	9500	hr
	Quality Assurance Spec	4240	hr
	Fingerprint Tech	31 50 0	hr
3124	Guard	6250	hr
	San Francisco District:		
	Site Supervisor	28000	hr
	Quality Assurance Spec	18750	hr
	Fingerprint Tech	183500	hr
3128	Guard	28000	hr

31 3 0 3131	Seattle District: Site Supervisor Quality Assurance Spec Fingerprint Tech Guard Total Max Hours:	12500 4250 22750 <u>4250</u> 2,622,730	hr hr hr hr		·	
	Other Direct Costs					
3133	ASC Leases / Facility Cost	1	lot	NTE	\$15,000,000.00	
	ASC Equipment	1	lot	NTE	\$000,000.00	
	Supplies	1	lot	NTE	\$1,000,000.00	
	Travel	1	lot	NTE	\$2,000,000.00	
	ODC Handling Fee (%)					
	Total Option 2 (Year 3)				\$73,822,881,90	

CLIN	DESCRIPTION	EST. MAX. CTY.	W	HALY.	EXTENDED PRICE
	OPTION 3 (YR 4):				
	Atlanta Dibiriot:				•
4001	Site Supervisor	12500	hr		-
4002	Quality Assurance Spec	4250	hr		
	Fingerprint Tech	45000	hr		
4004	Guard	6250	hr		
	Baltimore District:				
4005	Site Supervisor	9600	hr	Į.	
4006	Quality Assurance Spec	4250	hr		
	Fingerprint Tech	21250	hr		
4008	Guard	4250	hr		
	Boston District:				
	Site Supervisor	12500	hr		:
	Quality Assurance Spec	4250	hr		
	Fingerprint Tech	55850	hr		
4012	Guard	9500	hr		
	Buffelo District:				
	Site Supervisor	9500	hr		
	Quality Assurance Spec	4250	hr		
	Fingerprint Tech	5000	hr		
4016	Guard	4250	hr		
	Cleveland District:				
	Site Supervisor	9500	hr	· .	
4018	Quality Assurance Spec	4250	hr		i
	Fingerprint Tech	15000	hr		
4020	Guard	4250	hr		
	Detroit District:				İ
	Site Supervisor	4250	hr		
4022	Quality Assurance Spec	4250	hr		
	Fingerprint Tech	12000	hr		
4024	Guard	4250	hr		
	Miami District:				
	Site Supervisor	25000	hr		
	Quality Assurance Spec	18750	hr		
	Fingerprint Tech	148850	ħг		
4028	Guard	21850	hr		

New Orleans District:		
4029 Site Supervisor	18750	hr
4030 Quality Assurance Spec	4250	
4031 Fingerprint Tech	12500	
4032 Guard	4250	hr
New York District:		
4033 Site Supervisor	25000	hr
4034 Quality Assurance Spec	31200	hr
4035 Fingerprint Tech 4036 Guard	225000	***
4030 GUIRO	25000	hr
Newark District:		
4037 Site Supervisor	60 40	
4038 Quality Assurance Spec	6250	hr
4039 Fingerprint Tech	6250 51250	
4040 Guerd	625 0	
	0290	TW
Philadelphia District:		
4041 Site Supervisor	12500	hr
4042 Quality Assurance Spec	4250	hr
4043 Fingerprint Tech	39500	hr
4044 Guard	6250	hr
State Ambasa		
Portland District:		
4045 Site Supervisor	6250	hr
4048 Quality Assurance Spec 4047 Fingerprint Tech	4250	hr
4048 Guard	4250	hr
4040 Gazid	4250	þΓ
Sen Juan District:		
4049 Site Supervisor	9500	hr
4050 Quality Assurance Spec	4250	hr
4051 Fingerprint Tech	15000	hr
4052 Guard	4250	hr
Washington District:		
4053 Site Supervisor	6250	hr
4054 Quality Assurance Spec 4055 Fingerprint Tech	4250	hr
4056 Guard	28000	hr
4050 Guard	4250	hr
Chicago District:		
4057 Site Supervisor	25000	hr
4058 Quality Assurance Spec	12500	hr
4059 Fingerprint Tech	102500	hr
4060 Guard	18750	hr hr
		• ••
Dallas District:		
4061 Site Supervisor	12500	hr
4062 Quality Assurance Spec	4250	hr
1063 Fingerprint Tech	33250	hr
1084 Guard	6250	hr
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	Denver District:		
4085	Site Supervisor	12500	hr
4000	Quality Assurance Spec	4250	
4067	Fingerprint Tech	33250	71/
	Guard		
7000	GOSTO	6250	hr
	El Paco District:		
4066	Site Supervisor	9600	hr
4070	Quality Assurance Spec	4250	pt.
4071	Fingerprint Tech	31500	
	Guard	6250	hr
			*#1
	Harlingen District:		
4073	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	
4075	Fingerprint Tech	27000	
	Guard	6250	
		0200	7.10
	Helena District:		
4077	Site Supervisor	9500	br
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	4750	
	Guard	4240	hr -
		4240	hr
	Houston District:		
4061	Site Supervisor	6250	hr
	Quality Assurance Spec	6250	hr
	Fingerprint Tech	37 50 0	hr
4084	Guard	6250	hr
		0.00	***
	Kansas City District:		
4085	Site Supervisor	9500	hr
	Quality Assurance Spec	4250	hr
4087	Fingerprint Tech	8000	hr
	Guard	4250	hr
		. 7550	116
	Omaha District:		
4089	Site Supervisor	6250	hr
4090	Quality Assurance Spec	4250 4250	nr hr
4091	Fingerprint Tech	4250 4250	hr
	Guard	4250 4250	
		4200	hr
	San Antonio District:		
	Site Supervisor	6250	hr
	Quality Assurance Spec	4250	hr
	Fingerprint Tech	18600	hr
4098	Guard	4250	hr
			. 41

	On Charle Printelede			
4007	St. Paul District:	15750	hr	
	Site Supervisor Quality Assurance Spec	15/50 4250		
4000	Fingerprint Tech	16750		
	Guard	4250		
7100	GUERO	4250	IW	
	Anchorage District:			
4101	Site Supervisor	8250	hr	
	Quality Assurance Spec	4250	hr	
4103	Fingerprint Tech	4250	hr	
	Guerd	4250	hr	
	Honolulu District:			
	Site Supervisor	6250		
	Quality Assurance Spec	4250	_	
	Fingerprint Tech	6250	hr	
4108	Guard	4250	hr	
	Los Angeles District:			
4109	Site Supervisor	43750	hr	
	Quality Assurance Spec	56250		
	Fingerprint Tech	366000	* * * *	
	Guard	43750		
	Phoenix District:			
	Site Supervisor	15500		
	Quality Assurance Spec	4250		
	Fingerprint Tech	48000		
4116	Guard	9600	hr ,	
	Portland, OR District:			
4117	Site Supervisor	4250	br	
	Quality Assurance Spec	4250	hr	
	Fingerprint Tech	12000	hr	
	Guard	4250	• - •	
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	San Diego District:			
	Site Supervisor	9500	hr	
	Quality Assurance Spec	4240	hr	
	Fingerprint Tech	31500	hr	
4124	Guard	6250	hr	
	San Francisco District:			
4125	Site Supervisor	28000	hr	
	Quality Assurance Spec	18750	hr	
	Fingerprint Tech	183500	hr	
4128	Guard	28000	hr	

4130 4131	Seattle District: Site Supervisor Quality Assurance Spec Fingerprint Tech Guard Total Max Hours:	12500 4250 22750 <u>4250</u> 2,622,730	hr hr hr hr		
	ASC Leases / Facility Cost	1	lot	NTE	\$15,000,000.00
	ASC Equipment	1	lot	NTE	\$600,000.00
	Supplies	1	iot	NTE	\$1,869,000.60
4136	Travel	11	lot	NTE	82,000,000,00
4137	ODC Handling Fee (%)				
	Total Option 3 (Year 4)				674 000 447 00

\$74,202,117,30

CLIN	DESCRIPTION	EST. MAX. OTY.	M	HRLY. UNIT PRICE	
	OPTION 4_(YR 5):				•
,	Atlanta District:	40500	h.		
5001	Sile Supervisor	12500 4250	hr hr		
5002	Quality Assurance Spac	45000	hr		
5003	Fingerprint Tech	8250	hr	·	
5004	Guerd	4250			
	Beltimore District:	9600	hr		
5005	Site Supervisor	4250	hr		
5006	Quality Assurance Spec	21250	hr		
5007	Fingerprint Tech	4250	hr		
5008	Guard				
	Boston District:	12600	hr		
5009	Site Supervisor	4250	hr		
5010	Quality Assurance Spec Fingerprint Tech	55650	hr		
5011 5012	Guard	9500	ħг		
	•				
	Buffelo District:	9600	hr		
5013	Site Supervisor	4250	hr		
5014	Quality Assurance Spec Fingerprint Tech	5000	hr		
5018	Guerd	4250	hr		
3016	Guard				
	Cleveland District:	9500	hr		
5017	7 Site Supervisor	4250	hr		
501	Quality Assurance Spec	15000	hr		
501	Fingerprint Tech	4250	hr		
502) Guard	10		ı	
	Detroit District:	4050	.		
502	1 Site Supervisor	4250		J	
502	2 Quality Assurance Spec	4250 1 200 0			
	3 Fingerprint Tech	4250			
502	4 Guard	4200	•••		
	Miami District:	25000	hr		
502	5 Site Supervisor	25000 18750			
502	6 Quality Assurance Spec	16760 1 486 50		1	i
502	7 Fingerprint Tech	21850			
502	8 Guerd	2,000	• •••		
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	New Orleans District:		
502	9 Site Supervisor	18750	hr
503	0 Quality Assurance Spec	4250	hr
503	1 Fingerprint Tech	12500	hr
503	2 Guard	4250	
	Many Varie District		
503	New York District: 3 Site Supervisor	05000	•
503	4 Quality Assurance Spec	25000 31200	hr hr
503	5 Fingerprint Tech	228000	nr hr
503	6 Guard	29000	
	Alexand Obtact a		
503	Newark District: 7 Site Supervisor	6050	. _
	B Quality Assurance Spec	625 0 625 0	hr hr
503	9 Fingerprint Tech	51250	* **
504	0 Guerd	6250	hr
604	Philadelphia District:		
504	Site Supervisor	12500	
5042 5042	2 Quality Assurance Spec 3 Fingerprint Tech	4250	• • •
	Guard	3950 0 625 0	hr hr
		0250	nr
	Portland District:		
5048	Site Supervisor	6250	hr
5040	Quality Assurance Spec	4250	hr
504/ 5046	Fingerprint Tech	4250	hr
3070		4250	hr
	San Juan District:		
5048	Site Supervisor	9500	hr
5050	Quality Assurance Spec	4250	hr
	Fingerprint Tech Guard	15000	hr
5052		4250	hr
	Washington District:		
	Site Supervisor	6250	hr
5054	Quality Assurance Spec	4250	hr
	Fingerprint Tech	26000	hr
3030	Guard	4250	hr
	Chicago District:		
	Site Supervisor	25000	hr
5058	Quality Assurance Spec	12500	hr
5059	Fingerprint Tech	102500	hr
5060	Guard	16750	hr
	Dallas District:		
5061	Site Supervisor	12500	hr
5062	Quality Assurance Spec	4250	hr hr
5063	Fingerprint Tech	33250	hr
5064	Guard	625 0	hr
		26	ľ

	Denver District:			
5066	Site Supervisor	12500	hr	
	Quality Assurance Spec	4250	ihr	
	Fingerprint Tech	33250	hr	
	Guerd	6250	hr	
			•••	
	El Paso District:			
	Site Supervisor	9600	hr	
	Cuality Assurance Spec	4250	hr	
	Fingerprint Tech	31 50 0	hr	
5072	Guard	6250	hr	
	Madiana Pintota			1
6 073	Harlingen District: Site Supervisor	4070		
		6250	ħr	ı
	Quality Assurance Spec Fingerprint Tech	4250	hr	
	Guard	27000	hr	
JU / Q	Soul	6250	hr	
	Helena District:			
5077	Site Supervisor	9500	br	ŀ
	Quality Assurance Spec	4250	hr	
	Fingerprint Tech	4750	hr	
5080	Guard	4240	hr	
	8.1			
F004	Houston District:			
	Sile Supervisor	6250	hr	
	Quality Assurance Spec	6250	hr	ſ
	Fingerprint Tech	37500	hr	
0054	Guard	6250	hr	J
	Kansas City District:			
5085	Site Supervisor	9500	hr	
	Quality Assurance Spec	4250	hr	l
	Fingerprint Tech	8000	hr	I
	Guard	4250	hr	ļ
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	Omaha District:			
	Site Supervisor	6250	hr	
	Quality Assurance Spec	4250	hr	
	Fingerprint Tech	4250	hr	ļ
5092	Guard	4250	hr	
	San Antonio District:			f
	Site Supervisor	6250	hr	
	Quality Assurance Spec	4250	hr	- 1
5095	Fingerprint Tech	16500	hr	. [
5096	Guerd	4250	hr	
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er erecess		
5097 Site Supervisor	15750	hr
5098 Quality Assurance Spec	4250	hr
5099 Fingerprint Tech	16750	
5100 Guard	4250	
-	429 U	þΓ
Anchorage District:		
5101 Site Supervisor	2050	4
5102 Quality Assurance Spec	6250	hr
5103 Fingerprint Tech	4250	hr
5104 Guard	4260	
	4250	hr
Honolulu District:		
5105 Site Supervisor	****	
5106 Quality Assurance Spec	6250	
5107 Fingerprint Tech	4250	hr
5108 Guard	6250	hr
O IOO GUAIG	4250	hr
Los Angeles District:		
5109 Site Supervisor		
5110 Quality Assurance Spec	43750	hr
5111 Fingerprint Tech	56250	hr
5112 Guard	365000	hr
3112 Gogite	43750	hr
Phoenix District:		
5113 Site Supervisor		
5114 Outlies Accounts to Decision	15500	hr
5114 Quality Assurance Spec 5115 Fingerprint Tech	4250	hr
5116 Guerd	48000	hr
3110 Guerd	9500	hr
Portland, OR District:		
5117 Site Supervisor		
5118 Quelle Assumes Con-	4250	hr
5118 Quality Assurance Spec 5119 Fingerprint Tech	4250	hr
5120 Guard	12000	hr
5126 Guard	4250	hr
San Diego District:		
5121 Site Supervisor		
5121 Old Supervisor	9500	hr
5122 Quality Assurance Spec 5123 Fingerprint Tech	4240	hr
5123 Fingerprint rech 5124 Guard	31 50 0	hr
5124 Guard	6250	hr
Can Francisco Statuta		
San Francisco District:		
5125 Site Supervisor	28000	hr
5126 Quality Assurance Spec	18750	hr
5127 Fingerprint Tech	183500	hr
5128 Guard	28000	hr

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5130 5131	Seattle District: Site Supervisor Quality Assurance Spec Fingerprint Tech Guard Total Max Hours:	12500 4250 22750 <u>4250</u> 2,822,730	hr hr hr hr		
	Other Direct Costs				
5133	ASC Leases / Facility Cost	1	lot	NTE	\$15,000,000.00
5134	ASC Equipment	1	lot	NTE	8000,000.00
5135	Supplies	1	lot	NTE	\$1,000,000.00
5136	Travel	1	lot	NTE	97,000,000.00 92,000,000.00
5137	ODC Handling Fee (%)			NIE	
	Total Option 4 (Year 5)		•		\$74,647,781.10
	TOTAL PRICE, Years 1 - 5:				\$371,120,702.40

[end of Section B]

STATEMENT OF WORK: INS APPLICATION SUPPORT CENTER SERVICES

C.1 Introduction

The Immigration and Naturalization Service (INS) is an agency within the Department of Justice. It is responsible for administering a variety of immigration benefits, including naturalization, international adoptions, asylum, etc. To carry out its responsibilities, the INS must provide clients with immigration and related services, which include fingerprinting, photographing, collecting signatures and other biographical information, and providing forms and other information.

The Immigration Services Division (ISD) is a program within the INS that is responsible for the administration and management of all immigration services (benefits) activities and components. One of ISD's primary responsibilities is the administration of Application Support Center (ASC) operations nationwide. There are currently 129 ASCs throughout the US and its territories. While the primary activity of the ASC operation is to take fingerprints, photographs, and signatures, additional support functions are likely as INS re-engineers a variety of processes.

C.1.1 Definitions

Application Support Center (ASC): contractor leased facility at which fingerprints, photographs, and signatures of people seeking benefits are collected. The ASCs are staffed by one INS manager and a varied number of contract staff. The contract staff consists, at a minimum, of one supervisor, a quality assurance analyst, two fingerprint technicians, and a security officer (as required.) The offices are categories in four sizes: small, medium, large, and extra large.

<u>Co-located ASC (COLO)</u>: non-contractor leased facility located in INS or other government agency space at which fingerprints, photographs, and signatures of people seeking benefits are collected. The total workload is considerably less than a stand-alone ASC, and are generally staffed by one contractor fingerprint technician and one INS manager.

Mobile Route ASC: an INS outreach program whereby mobile routes service customers in locations that are generally more than 100 miles from an ASC, COLO, or DLEA. The mobile units (mini-vans or sport utility vehicles) are leased by INS and provided to INS District offices. INS personnel and contract fingerprint staff provide fingerprint services at pre-arranged locations, such as community centers, schools, and churches. In some instances, a contractor will drive the mobile units to the fingerprint sites to meet the INS official, who provides oversight and other support as needed.

<u>Designated Law Enforcement Agency (DLEA)</u>: a local law enforcement agency (e.g. state or local police or county sheriff) which enters into an independent agreement with the INS to take fingerprints of INS customers. Law enforcement personnel take prints and obtains signatures.

While DLEAs are a component of the total fingerprint program, this contract will not provide any services associated with DLEAs. A list of current DLEAs may be found in Attachment 1.

C.2 Background

In the past, the majority of fingerprinting services were provided by various private businesses, referred to as "Designated Fingerprint Services" (DFS). Prints were taken by DFS entities, then returned to the customer to be forwarded to the INS with their application seeking an immigration benefit. Due to congressional concerns about the integrity of this program and process, Congress mandated its termination and required INS to administer a fingerprint operation internally. Fingerprints are now taken in the controlled environment of the ASCs and DLEAs.

English and U.S. government and history (civics) testing was conducted by outside providers in support of the INS naturalization program. INS terminated this outside examination mechanism in August 1998, also out of concern about the integrity of the program and process. In August and September 1998, INS piloted the examination (testing) process at five ASCs. While still under analysis, preliminary data tends to reflect that such services could be provided in an ASC environment while maintaining the integrity of the process and without impacting the ASC's primary operational responsibility of taking fingerprints. No decision has been made whether this or other services will be provided at ASCs. However, citizenship testing at ASCs may occur under this contract in the future, and will be considered to be within the scope of this contract.

C.3 Contract Purpose

The purpose of this contract is to obtain non-personal, professional and nonprofessional services and supplies as necessary to operate and manage INS Application Support Center facilities.

C.4 Scope of Work

The contractor shall provide, in accordance with the requirements specified herein, all facilities (except for those co-located within another Government facility), training, personnel support, supplies, and equipment necessary to operate and manage the Application Support Center facilities throughout the United States and its territories. The contractor shall provide all services specified in this Statement of Work, as well as any other ASC-related services (as directed by INS policy/mission and/or Congressional action) which may be incorporated through modification. Possible services which may be added include, but are not limited to, the following: (1) testing services; (2) government forms distribution; (3) scheduling applicants, and (4) information centers.

C.5 Task 1: Program Management

The contractor shall provide all management and administration as necessary to provide quality ASC services. This shall include, as a minimum, the following:

- 1. Ceneral Project Franceschicht Der Frees
- 2. Facility Management
- 3. Logistics Management
- 4. Personnel Management
- 5. Procurement Management
- 6. Quality Control Program Management
- 7. Training Program Management

C.5.1 General Project Management

The contractor shall provide general project management services consisting of all activities associated with the overall administration of the project to ensure its successful operation including, but not limited to, the following:

- a. <u>Government Coordination</u> -- All activities associated with Government coordination and correspondence (e.g., meetings, presentations, seminars.)
- b. Reports -- All activities associated with the preparation, data collection, development, presentation, and distribution for reports (reference Section C.10.)
- c. <u>Invoicing</u> -- All activities associated with invoicing; including assembling billing data, including all time and materials needed for preparing any responses to government billing rejection letters; generation, distribution, and tracking of invoices; responding to billing inquiries; tracking which deliverables and/or units have been invoiced and which have not, and invoice reporting.
- d. <u>GFE</u> -- All activities associated with the adequate care and safekeeping of all GFE and facilities acquired under this contract, including inventory, tracking, and reporting.
- e. <u>Subcontracts</u> -- All activities associated with managing subcontractors, such as identification and qualification thereof, negotiation and issuance of subcontracts, obtaining Government approval for their use, review of invoices, and ensuring compliance with the security and other requirements of this contract.
- f. Support -- Overall contract support staff, such as clerical, secretarial, data analysis, legal, and administrative support.

C.5.2 Facility Management

ASCs exist in 129 locations throughout the United States and U.S. territories. Fifty-four of these locations are co-located ASCs (COLOs), while 75 of these locations are contractor-leased ASCs. Locations of either type may be added, extended, or deleted throughout the life of this contract (the specific locations will be provided on individual delivery orders issued against this contract.)

The leases of the 75 ASCs must be assumed by the Contractor who is performing under this contract.

The contractor shall provide facility management services consisting of all activities associated with the management of ASC facilities (these facility management services apply only to those ASC facilities not co-located within other Government office space) as applicable, including, but not limited to: acquisition (e.g., lease) of space in geographic locations specified by the INS; building code compliance; janitorial services; insurance; maintenance; utilities; and telephone services; furniture/fixtures/signage selection, acquisition, installation, and safety and security.

- a. <u>Lease administration</u> -- The contractor shall provide lease administration functions to include managing all substantive contact with landlords and agents to ensure compliance with lease terms. All existing leases held by the incumbent contractor shall be assumed by the successor contractor, and all approved lease and assumption costs shall be reimbursed by the Government (including a negotiated handling fee), as contained in Section B.
- b. Facility database -- The contractor shall develop and maintain a database of the status of all facilities leased under this contract.
- c. <u>Leasehold/facility improvements</u> -- Facilities shall be fully furnished and operational in accordance with the Government's site specifications and requirements. Leasehold improvements shall be made, if necessary, to bring each facility to Government specifications and requirements.
- d. <u>Construction management</u> The contractor is required to provide facilities that meet the Government's site specifications and requirements. If needed, the contractor shall provide construction management services consisting of all activities associated with the construction of improvements/ refurbishment/alterations to leased ASC facilities, including, but not limited to: obtaining building permits, providing architectural services, managing subcontractors, site visits, and ensuring compliance with appropriate city/state construction regulations.
- e. <u>Maintenance</u> -- The contractor is required to provide facilities that meet the Government's site specifications and requirements. Repair and maintenance of facilities, and facility fixtures, shall be performed to keep each ASC in working, professional order and appearance in accordance with the Government's requirements. Daily janitorial services shall be performed to keep each ASC in a clean and professional appearance.
- f. Insurance -- Property insurance shall be provided for each ASC. Premiums and deductibles for the property insurance shall be billable to the Government as an Other Direct Cost. In the event of a loss or claim, the deductible shall be billable to the government unless the loss is caused by the negligence of the contractor or subcontractor.

- g. Security -- Alarmed security services shall be provided for each ASC. The security systems shall be connected to the local police and fire station.
- h. ASC Facility Specifications -
- Americans with Disabilities Act (ADA) compliant.
- Easily accessed by the public (e.g., strip malls and ground floor areas preferred.)
- Leased for a period that parallels the period of performance of this contract, (i.e., leased for one year, with options to extend the lease for four additional one year periods.)
- Located near major transportation routes. (If possible, accessible to public transportation such as buses and subway systems.)
- Accessible to public parking.
- Accessible morning, evenings, and weekends.
- Be floored in tile or other durable surface to provide for heavy traffic and the moving of large equipment.
- Compliant with all local building codes (e.g., fire, alarm, sprinkler system.)
- Have heating, ventilation, and air condition (HVAC) systems capable of supporting LAN/WAN equipment, computers, and electronic fingerprint scanners (approximately 40 to 95 degrees Fahrenheit with 20 to 80 percent humidity.)
- Be cleaned (e.g., trash removal, dusting, window cleaning, floor wash/vacuum, bathroom maintenance) on a daily basis.
- Have, as a minimum, two public restrooms (male and female), ADA accessible.
- Have similar physical layout as follows: (1) waiting area with chairs (2) guard/receptionist area; (3) fingerprinting area; (4) potential testing area; (5) staff break room; (6) restrooms; (7) computer and/or supply room; (8) site supervisor office; and (9) INS manager office. The computer/supply room, supervisor office, and INS manager office must have doors with locks. (See Attachment 2 for facility floor plan samples.)
- i. ASC Facility Data -- The Government will specify the general locations, size, minimum number of employees, and workstations at each ASC. Attachment 3 contains this information for existing and planned ASCs. The current size standards of ASCs are as follows:
- Small Office, approximately 2400 square feet
- Medium office, approximately 3600 square feet
- Large Office, approximately 6000 square feet
- Extra-Large Office, approximately 11,600 square feet

Locations and sizes may be revised, added, or deleted as determined necessary by the Government.

j. ASC Hours of Operation -- The standard hours of operation are as follows:

Stand-alone ASC Offices:

Sunday

Closed

Monday

Closed

Tuesday to Saturday 8:00 am to 4:00 pm

Co-Located ASC Offices:

Saturday and Sunday Closed

Monday to Friday

8:00 am to 4:00 pm

Exceptions to the above hours for a specific ASC may occur and will be made by the COTR. The standard hours may change unilaterally for all ASCs, subject to an advanced, 30-day, written notification from the COTR.

C.5.3 Logistics Management

The contractor shall provide logistical management services consisting of all activities associated with approved travel for contractor personnel, such as planning, scheduling, and procuring airfare, lodging accommodations, and ground transportation. All invoiced travel costs must be itemized in accordance with the Joint Travel Regulations in effect at the time of travel.

C.5.4 Personnel Management

The contractor shall provide personnel management services consisting of all activities associated with staffing including, but not limited to: recruitment; advertisement; screening; interviewing; reference checks; payroll; benefits administration; security clearance coordination; and training coordination. See Section C.5.4.2 and C.5.4.3 for labor categories required. All personnel must meet security clearance requirements set forth in Section H.

The contractor shall develop and maintain a staff retention program which will encourage continued employment of qualified personnel. This program shall also identify and offer advancement opportunities for employees with promotion potential. Current staffing by location is identified in Attachment 3.

The Contractor shall provide personnel who have sufficient experience, education, and skills to successfully complete the performance of work and manage operations at the ASCs. Personnel that offer bilingual capabilities will be pursued as preferred candidates to help provide a range of languages for communicating with immigrants whose first language may not be English.

The Contractor shall provide only personnel who are fully qualified, trained, competent, and cleared to perform their assigned work and who possess the minimum qualifications for each labor category. All training shall be provided at the contractor's expense. See Section C.5.7 for training requirements.

rersonnel must be nexible, open, and responsive to procedural changes and cooperative in implementing and testing new technology and standard operating procedures as the functional responsibilities within the ASCs evolve.

C.5.4.1 Staffing

The Contractor shall recruit and retain staffing levels to meet the requirements of the contract for each Application Support Center (ASC). The Contractor's organization shall consist of required project management personnel and direct labor (directly billable) on-site staffing at each ASC, and other authorized locations. The Contractor shall maintain an office within 50 miles of Washington, DC for the life of the contract, including option periods, if exercised. The INS-Site Project Manager shall be a full-time position located at INS Headquarters, 801 I Street, N.W., Washington, D.C. The Government will provide necessary office space and supplies for the INS-Site Project Manager at the INS Headquarters.

C. 5.4.2 - Key Personnel - Minimum Personnel Qualifications

The six "key personnel" positions listed in this section shall be provided by the Contractor. The personnel who fill these positions must be approved in writing by the Government prior to their commencing work. The Contractor shall not directly charge the labor costs incurred by these personnel to the Government; rather, their labor cost shall be reflected in the indirect rates included in the direct labor categories contained in Section B. The Contractor shall provide key personnel who possess the minimum requirements as follows:

Corporate-Site Project Manager – (full-time position) The incumbent in this position shall have a minimum of six (6) years of experience in managing complex, high dollar (\$1M or more annual sales) programs, projects, and/or contracts. The majority of this experience shall be obtained in the government contracts environment. In addition, the individual shall possess a master's degree in business or public administration, planning, technical management, finance/accounting, or other related area. In lieu of a college degree and master's degree, a candidate must have an additional six years of experience in managing complex, high dollar programs, projects, and/or contracts.

INS-Site Project Manager – (full-time position located at INS Headquarters) The on-site project manager shall have a minimum of three (3) years of experience in managing mid (\$500K) to high dollar programs, projects, and/or contracts. The majority of this experience shall be obtained in the government contracts environment. The project manager shall possess a bachelor of art degree in business or public administration, planning, technical management, finance/accounting, or other related area. In lieu of a college degree, a candidate must have an additional four years of experience in managing mid to high dollar programs, projects, and/or contracts.

<u>Senior Real Property/Facilities Manager</u> – The senior real property manager(s) shall have a minimum of three (3) years of experience in facilities management, to include experience in space requirements analysis, the acquisition, management, and closeout of real property leases,

workspace design, facility alterations and repairs, acquisition of utilities and maintenance/janitorial services, and knowledge of federal, state, and local building codes related to fire, safety, security, building access by the disabled, etc. Knowledge of electronic facilities database management is desirable.

Senior Personal Property Manager – The senior personal property manager(s) shall have a minimum of two (2) years of experience in personal property and/or general administrative support. Experience shall include actions including personal property/supplies needs analyses, and the acquisition, tracking/inventorying/reporting, maintenance and repair, and disposal of personal property. Knowledge of Federal property management regulations and experience in office re-locations is desirable.

Senior Training Coordinator – The senior training coordinator(s) shall have a minimum of two (2) years of experience in developing training requirements and preparing written training materials for formal classroom and informal, on-the-job training. Senior training coordinator(s) shall have experience in the acquisition/ preparation, scheduling, presenting and/or coordinating, and evaluation of formal, classroom instruction.

Senior Budget Execution Specialist – The senior budget execution specialist(s) shall have a minimum of three (3) years of experience related to budget execution, accounting, and/or financial management. Experience shall include the preparation of estimated needs and costs, use of financial management methods to track, monitor, reconcile, control, and maintain an audit trail of expenditures, and the preparation of billing invoices and expenditure reports. A basic knowledge of Federal appropriations law is required. The senior budget execution specialist(s) shall possess, as a minimum, a bachelor of arts degree in accounting, finance, business administration, applied mathematics, economics, or related area.

C.5.4.3 Direct Labor Categories Required

Contractor staff shall consist of the following categories:

Site Supervisor – Responsible for on-going day-to-day facility operations and supervision of assigned ASC. The site supervisor shall oversee facility operations, equipment, maintenance, Contractor staff, and security. The site supervisor shall work directly with the INS ASC manager to implement procedures and ensure integrity of the fingerprinting and other immigration benefits operations in their facility, as identified in task orders. Site Supervisors shall have past supervisory experience prior to performance on this contract. At locations where less than 4 Fingerprint Technicians are located, the Site Supervisor shall perform the duties of the Quality Assurance Specialist. This is a SCA-exempt, professional or administrative position.

<u>Ouality Assurance Specialist</u> – The Contractor shall provide a fully trained individual who has knowledge of, and can apply, minimum FBI quality control standards. Duties shall include utilizing a quality control system to ensure that fingerprint and other immigration benefit processes are completed in accordance with acceptable principles of internal control, and meet

specified, acceptable levels of quality as outlined in INS ASC Fingerprinting Standard Operating Procedures. One Quality Assurance Specialist is required at all ASC locations where a minimum of 4 Fingerprint Technicians are located. An SCA labor category under wage determination number 01118, General Clerk IV.

Fingerprint Technician – The Contractor shall provide fingerprint technicians who have successfully completed the required training for performance of their task. Duties shall include customer interface/greeting, initiation of forms related to fingerprint process, completion of the fingerprint process, and taking of photographs which will be electronically captured. Fingerprint technicians shall be competent in using electronic fingerprint scanning and manual fingerprinting equipment. The Contractor shall provide a sufficient number of fingerprint technicians at each ASC with valid state driver's licenses to support the mobile routes (see Section C.7.) An SCA labor category under wage determination number 01117, General Clerk III.

Guard – The Contractor shall provide one unarmed, uniformed security guard at all stand-alone ASC locations with a minimum of four fingerprint technicians assigned. Guards are not required at co-located sites within INS facilities. Each guard shall have successfully met the required training (as required for registration in the State where performance will occur) and security clearances, and will maintain a neat and professional appearance. An SCA labor category under wage determination number 27102, Guard II.

C.5.5 Procurement Management

The contractor shall provide procurement management services consisting of all activities associated with the procurement of all supplies and services needed for operation of the ASCs, and not provided by the Government. The contractor shall procure, for reimbursement by the government, all supplies, equipment, and furniture, including, but not limited to: modular furniture, general office supplies; fingerprinting supplies; copiers; facsimile machines; televisions and VCRs; electronic customer numbered waiting systems; American flags and stands; cabling; anti-fatigue mats; and indoor and outdoor signs. Computers, electronic fingerprint scanning equipment, and printers will be provided to the Contractor by the Government. All such items procured by the contractor and reimbursed by the government shall become the property of the Government and shall be returned to the Government upon contract completion. Open market procurements must be properly documented to prove price competition was obtained, or justification for not obtaining competition. If use of GSA schedule is authorized, the contractor shall follow the requirements of FAR Subpart 8.4. The contractor shall provide, at its own expense, refrigerators, microwaves, and other kitchen appliances and utensils required to stock the staff break room. Kitchen appliances and utensils shall not be reimbursed by the government.

C.5.6 Quality Control Program

The Contractor shall provide quality control and assurance services consisting of all activities associated with quality control including, but not limited to:

- a. All fingerprint technicians (after the individual has been employed for one month or more as a technician) must complete the processing of a minimum of five FD-258s ("fingerprint cards") per hour (when the conditions of a steady flow of applicants exist). The processing shall include the completion of the masthead and the rolling of the fingerprints in compliance with FBI standards.
- b. The Contractor shall maintain an overall national fingerprint productivity rate of five (5) prints per hour per workstation.
- c. The Contractor shall maintain an overall national FD-258 reject rate not to exceed one (1) percent for unclassifiable fingerprints. The rate of one percent does not include cases where the applicant is clearly unable to provide a FBI-classifiable fingerprint. A FBI-unclassifiable fingerprint is defined as a print returned two times by the FBI as unclassifiable.
- d. The Contractor shall provide government-furnished customer service questionnaires to all fingerprint applicants at time of fingerprinting, and maintain a secured container for collection of questionnaires. The INS ASC manager will be responsible for the collection of these forms. The Contractor shall maintain an overall national customer satisfaction rate of 85 percent (i.e., at least 85 percent of all responses indicate overall satisfaction with the fingerprinting services provided.)
- e. Work failing to meet these standards shall be rejected by the Government, and the contractor shall be required to perform the work again at no additional cost to the Government. Repeated rejection of FD-258s is not acceptable; employees whose cards are repeatedly rejected may be replaced upon request by the COTR. Rejection logs shall be maintained by the Site Supervisor and available upon request to the Government.
- f. The Contractor shall maintain quality control of all work performed, review the condition and appearance of output, check output for accuracy and consistency, and ensure completion of all steps in compliance with INS/FBI specifications. The Government will reject work not meeting INS/FBI quality standards. Failure to deliver acceptable work may result in contract termination.
- g. Quality control procedures may be modified by the COTR, who must inform the Contracting Officer to issue a change order in the event the modification has a cost impact. As the ability of the Service to collect statistical performance data is enhanced through automation, the Government intends to bilaterally modify the contract in the next year or two to add "performance based service contracting" (PBSC) provisions. This will include monetary performance incentives and/or nonperformance deductions, a specific surveillance method,

C.5.7 Training Program

The contractor shall provide training services consisting of all activities associated with the implementation of a training program for ASC services, including, but not limited to: procedural development; providing instructors, equipment, and supplies; logistical coordination of training facilities; printing and distribution of course material; and progress reporting. The Contractor is not required to develop the content of the minimum staff training contained in this Section – this content will be provided to the Contractor by the Government. Training costs shall not be reimbursed by the Government.

As a minimum, staff training shall be provided in the following areas:

- a. Overview of ASC mission: To include, as a minimum, an introduction to the INS (general history and applications' petitions affected by fingerprinting), the background of the ASC program, and a summary of the Naturalization Quality Procedures.
- b. <u>Fingerprint Process</u>: The contractor shall provide a fingerprint process session that has been certified by the FBI, to include, as a minimum, a description of the fingerprint work flow, forms of acceptable customer identification, fraudulent document recognition, manual FP techniques, electronic FP procedures; and masthead data completion. Upon completion of the FP training session, personnel shall be able to produce classifiable prints in accordance with FBI/INS policy and procedures.
- c. <u>Customer service</u>: To include, as a minimum, professionalism, cross cultural sensitivity, problem resolution, non-verbal communication, ethics, and sexual harassment.

FBI certified Quality Control training materials and a Student Training Manual will be provided by the Government at time of contract award. The information contained in these materials is sufficient to meet the training requirements listed in a through c above. If the Contractor desires to alter the training material, or change the media (e.g., using a video version instead of a written manual), the contractor shall submit its changed materials within 30 days after contract award. Within 15 days of receipt of the government's comments, the contractor shall submit a final training manual to be approved in writing by the COTR. This training manual shall be updated as deemed necessary by the Government. All training documentation developed by the Contractor shall be Government property.

C.6 Task 2: Fingerprinting Services

In accordance with Government-approved training (as discussed in C.5.7), the Contractor shall provide fingerprint services for U.S. citizens and non-U.S. citizens applying for immigration benefits at each ASC on a scheduled basis (the Government will schedule the applicants for

fingerprint service.) This section summarizes the Standard Operating Procedures utilized in the ASCs, a copy of which will be provided to the Contractor after award.

Fingerprinting services include customer identity verification, rolled or electronic fingerprinting, entry of masthead information, and control of the FD-258s as follows:

- a. <u>Customer identify verification</u>: Customer's identify shall be verified. Subsequently, a masthead worksheet (Alien Information Worksheet) shall be distributed to each customer. The process shall be briefly explained and questions answered.
- b. FD-258 completion: Fingerprints shall be rolled by ink methods or electronically captured, as applicable. Prints shall be reviewed by quality control to ensure classifiability by the FBI. Masthead information shall be entered in the computer from the scheduling notice and fingerprint worksheet and verified for accuracy. Upon completion, the cards shall be processed through the specified printer.
- c. <u>FD-258 mailing</u>: At the end of each business day, all FD-258s shall be sent via overnight express mail to the appropriate INS office where they will be forwarded to the FBI for analysis. The contents of each mailing shall be logged in a manifest and tracked by customer name and Alien Registration Number. Quantity of cards mailed shall be reported in a weekly report to the Government. (Electronic submission of fingerprints cards directly to the FBI is anticipated to occur within the next year; therefore, INS-required standard operating procedures for fingerprinting will be modified over time.)

C.7 Task 3: Mobile Route Fingerprinting Services

The contractor shall provide all supplies, equipment, and staff necessary to operate the Mobile Route Fingerprint program, unless otherwise specified. The mobile vehicles, which will be provided as GFE, are usually a van or sport utility vehicle. The vehicles will contain the equipment necessary to perform fingerprinting services (e.g., laptop computers, laser printers, bar-code readers, and portable fingerprinting kits), all provided as GFE. The routes are determined by the INS District offices, including the identification of service point addresses, hours of operation, and schedules. Typically one INS official accompanies one fingerprint technician during the mobile tours. Fingerprint Technicians may be required to drive the vehicle and must possess a valid state driver's license in this situation. Overnight travel may be required. When the vehicles are not in use, they will be housed at either INS offices or the ASCs. See Attachment 4 for established mobile routes and staffing requirements and Attachment 5 for listing of standard supplies and equipment to be provided by the contractor. The Mobile Routes may be changed unilaterally by the Government any time during the term of this contract.

C.8 1N5 Security Requirements

Since the performance of this contract requires that the Contractor have access to sensitive Government information, the Contractor shall adhere to the security requirements listed in clause H.3, Security Requirements for Unescorted Facility Access Contract. All Contractor staff shall have a security clearance in compliance with the INS security requirements prior to contract performance.

C.9 Conflicts of Interest

The Contractor and its employees are not authorized to perform any work under this contract that, due to any business, personal, or other type of relationship, could create a potential conflict of interest, or might present an appearance of a conflict of interest. In addition, any information provided to the Contractor during performance of this contract is strictly confidential and cannot be used for financial gain.

C.10 Reporting Requirements

The Contractor shall be responsible for reporting progress at each site location. All reports must be received by the COTR by the deadline, as specified in this Statement of Work or in delivery orders. Periodic meetings with Government personnel will be required, often with little or no advance notice, to discuss these reports and project status. Fiscal reporting must conform to the Government's fiscal year, October 1 through September 30. All reports are considered part of overall Program Management, and are not separately billed to the contract. Reports may be required to be delivered in electronic format as specified by the COTR. The contractor shall furnish reports using software applications standard to INS (currently Microsoft Office.) The contractor shall establish and maintain appropriate tracking systems to prepare and submit the management reports required. Creation and maintenance of these tracking systems shall not be separately billed to the contract.

The contractor shall prepare the reports as described in this section. The COTR may require other daily, weekly, and monthly progress and status reports. Delivery Orders issued against this contract will contain any additional reporting requirements.

- a. Regional Monthly Status Report: The Contractor shall prepare and submit monthly status reports to the COTR for each INS region, to be delivered to the COTR within 7 working days after the end of each month. The reports shall include, as a minimum, the following:
- A narrative section on the progress of the work performed. This narrative description shall include, but not be limited to, significant progress made during the reporting period under each major requirement of the Statement of Work, cumulative project statistics and identification of significant deliverables produced by hourly rates staff and the names of staff used, all activities which were scheduled to be completed during the reporting period, but were not completed as of the end of the period, identification of any problem encountered or

anticipated that will affect the on-going work requirements, or completion of the work within the time constraints as set forth in the delivery order, together with recommended solutions to such problems, and significant work planned for the next reporting period.

- Listing of supplies to be replenished by the Contractor and/or Government.
- Any problems and/or damages to property (i.e., equipment) and the facility.
- b. Monthly Summary Task Order Report: The purpose of this report is to ensure that both the Government and the Contractor maintain an accurate record and common understanding of all delivery orders issued under this contract and their financial status. The report shall be delivered to the COTR within 7 working days after the end of each month. This report shall contain, as a minimum, for each task order:
- Task Order Number and site location.
- Current amount obligated and history of any modifications on the total amount.
- Total amount obligated by CLIN.
- Amount expended by CLIN for the reporting period.
- Cumulative amount expended by CLIN for the delivery order.
- Accrued costs (in-billed contractor obligations.)
- Rebates, credits and penalties.
- Balance remaining by CLIN for the task order.
- Updated project annual costs.
- Task order issuance date.
- c. Government Owned Property Report: The purpose of this report is to maintain current and accurate records of the property type, location, identification number, quantity of any property furnished to the Contractor by the Government or acquired by the Contractor on behalf of the Government for use under this contract. The Contractor should note that this may include furniture, ADP and other equipment, computer software, etc. To support this function, the Contractor shall conduct a quarterly review of all Government owned property in its custody and document and update the holdings in each office location. This report shall be delivered to the COTR within 20 days after the end of each fiscal year, and as required during the year by the COTR. This report shall contain, as a minimum, the following information:
- Item type
- Item description
- Make and model
- Serial number
- Inventory numbers
- Leased or purchased
- Month/Year invoiced
- Original Acquisition Cost (if item was acquired by Contractor)

- Warranty/maintenance information
- Current location (building and room number)
- Previous location or disposition
- Comments

Upon contract completion, these reports will be used in conjunction with invoice records to determine GFE to be returned to the Government.

d. Weekly Fingerprint Production Report: The Contractor shall prepare and deliver weekly fingerprint production reports to the COTR, to be delivered to the COTR within 3 working days after the end of each week. The reports shall include, as a minimum, the following:

ASC location
Total number of fingerprints processed
Total number of manual prints processed
Total number of electronic prints processed
Special cases
Retakes
Number of contractor staff by ASC location and job category
Number of hours worked at each location, by job category
Average number of fingerprints processed per hour

e. Monthly Training Report: The Contractor shall prepare and submit monthly training reports to the COTR for each INS region, to be delivered to the COTR within 7 working days after the end of each month. The reports shall include, as a minimum, the following:

Region
Name of Employee
Employee Start Date
Type of Training Scheduled
Dates Training Scheduled

e. <u>Significant Event/Incident Reports</u>: The Contractor shall prepare and submit Significant Event/Incident Reports to the COTR within 72 hours of an incident. Reports shall be limited to one page per incident. The reports shall include, as a minimum, the following:

ASC site affected
Location of incident (inside ASC, in parking lot, etc.)
Date of incident
Time of incident
Details and circumstances of incident
Site Supervisor signature
INS Supervisor signature

f. Number of People Waiting in Line Prior to Opening - Weekly Report: The Contractor shall prepare and submit a report by ASC location to the COTR within 72 hours of the end of each week. The reports shall include, as a minimum, the following:

ASC location

Number of people waiting in line by day of the week Total weekly number of people waiting in line by site

g. Number of People Turned Away at Closing – Weekly Report: The Contractor shall prepare and submit a report by ASC location to the COTR within 72 hours of the end of each week. The reports shall include, as a minimum, the following:

ASC location

Number of people turned away at closing by day of the week Total weekly number of people waiting in line by site

C.11 Substitution of Key Personnel

The INS reserves the right to exercise approval authority over any substitution of the contractor's "key personnel" staff members assigned to this project throughout its term. Junior staff members assigned must have appropriate supervision. All proposed substitutions of key personnel staff members will be submitted, in writing, to the Contracting Officer at least 15 days prior to the proposed substitution along with an explanation of the circumstances necessitating the substitution and a complete resume of the proposed substitute.

All substitutes will have qualifications that are equal to or higher than the qualifications of the person being replaced. The Contracting Officer will evaluate requests for substitution and addition of personnel in consultation with the COTR. The Contracting Officer will promptly notify the contractor, in writing, of approval or disapproval. See H.2.

C.12 Contractor Furnished Equipment and/or Facilities

The Contractor shall furnish the equipment and facilities, as required in Sections C.5.2, Facility Management (75 contractor-leased ASCs); C.5.5, Procurement Management (Kitchen Appliances and Utensils); and C.7, Mobile Route Fingerprinting Services.

C.13 Government Furnished Equipment and/or Facilities

All equipment and facilities required to perform the tasks contained in the SOW will be provided by the Government, except for those areas listed above in Section C.12.

C.14 Travel

The Contractor may be required to travel to ASC sites at the request of the Government. Travel costs under this contract shall generally be limited to those allowable under Federal Travel Regulations and the applicable per diem rates. All approved travel will be reimbursed at cost, plus the applicable handling fee as stated in Section B. Section C.5.3, Logistics Management, discusses this requirement.

C.15 Inherently Governmental Functions Reserved for Government Officials

Tasks to be fulfilled under this contract do not involve the performance of inherently governmental functions. In compliance with FAR 7.5,

- the final determination(s) or decision(s) which result from consideration of the alternatives provided by the contractor report(s) is/are reserved for government officials;
- (b) contractor personnel working under this contract will properly identify themselves as such at all times; and
- (c) all documents or reports produced by the contractor will be suitably marked to identify them as contractor work product, and not official government material.

SECTION D - PACKAGING AND MARKING

D.1 Reports and Deliverables

Reports and deliverables provided under this contract shall be clearly marked as the work product of the Contractor. They shall be bound in standard commercial format and shall be marked with the applicable contract and delivery order numbers and delivered to the Contracting Officer's Technical Representative identified in Section G.

SECTION E - INSPECTION AND ACCEPTANCE

E.1 52.252-2

Clauses Incorporated by Reference.

FEB 1998

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at these addresses:

www.arnet.gov/far, or www.gvcon.com/, or www.ucop.edu/raohome/far/far.html

52.246-4	Inspection of Services - Fixed-Price.	AUG 1996
52.246-6	Inspection - Time and Materials and Labor Hour	JAN 1986

SECTION F - DELIVERIES OR PERFORMANCE

F.1 Contract Type and Term

This is an indefinite delivery, indefinite quantity (IDIQ) type contract, with provisions for the issue of time and materials type task orders, or in limited instances where it is possible, for the negotiation and award of firm-fixed-price task orders. Firm-fixed-price task orders will be issued only when the parties mutually agree and the task statement of work is sufficiently clear and unambiguous. The IDIQ guaranteed minimum value of the contract is \$1,00,000.00 per year and shall apply to the base year only; no guaranteed minimum shall apply to any option years exercised.

The contract shall commence on date of commencement of full performance at one or more ASCs and run for twelve months (365 days), with four one-year option periods. A contractor that is not the incumbent shall be allowed a transition period of up to 90 days to hire staff, obtain security clearances, assume the necessary leases, and become ready to take over full contract performance. The period of performance for any particular delivery/task order shall be established under the order itself.

F.2 Deliverables and Reporting Requirements

Specific deliverables, reporting requirements, deliverables due dates and to whom the deliverable/report is to be provided shall be spelled out in each delivery/task order statement of work. Questions shall be addressed to the Contracting Officer's Technical Representative (COTR) specified in clause G.2.

SECTION G - CONTRACT ADMINISTRATION DATA

G.1 Contracting Officer

John A. Russo, Jr.
Chief, Information Technology Section
INS Headquarters Procurement Branch
425 I Street, N.W., Room 2208, Washington, D.C. 20536

Phone: 202/514-8379

G.2 Contracting Officer's Technical Representative

Sandy Piira 801 I Street, N.W., Room 900 Washington, D.C. 20536 Phone: 202/514-5852

G.3 Invoice Requirements

Time and materials type task orders shall be invoiced on a monthly basis. Firm-fixed-price task orders shall be invoiced at the completion of the order, unless a mutually agreed upon schedule of deliverable milestones with associated partial payment amount is negotiated for a particular order. An original invoice shall be submitted to the payment office, with a copy provided to the COTR and cognizant contract administrator. The payment office address is as follows:

Immigration & Naturalization Service
Office of Payments and Collections, Room 6034
425 I Street, N.W.
Washington, D.C. 20536

G.4 Contracting Officer's Technical Representative (COTR)

The COTR is responsible for providing direction to the contractor which clarifies the contract effort, fills in details or otherwise serves to accomplish the contractual statement of work, and for evaluating contractor performance. The COTR, or other personnel delegated authority by the COTR for a particular task order, are responsible for receiving all deliverables, inspecting and accepting the supplies or services provided in accordance with the terms and conditions of the contract and/or associated orders, and certifying all invoices for acceptance and payment.

The COTR does not have the authority to alter the contractor's obligations under the contract, or to direct changes that fall under the "changes" clause, or to modify any of the expressed terms, conditions, specifications, or cost of the contract or order. If, as a result of technical discussions,

it becomes desirable to alter/change the contractual obligations or the statement of work, the Contracting Officer shall issue such changes in writing after determining that sufficient funds have been identified and provided to cover any additional cost.

DECITORITY OF PICTURE COLLEGES THE CALLED SERVICE OF THE CALLED SE

H.1 Small, Small Disadvantaged and Women-Owned Small Business Subcontracting Plan

FAR 52.219-9 is incorporated by reference. A Subcontracting Plan in accordance with that clause must be submitted with the proposal by any large business and will be incorporated into the contract upon award.

H.2 Key Personnel

The six personnel labor categories listed in Section C as "key personnel" are considered essential to the work being performed under this contract. Before removing, replacing or diverting any of the listed or specified personnel the contractor shall:

- Notify the Contracting Officer no less than 15 days in advance.
- Submit a written explanation for the substitution.
- Furnish a resume for the substitute, ensuring that the individual meets the requirements of Section C.5 and the solicitation as a whole.

H.3 Security Requirements For Unescorted Facility Access Contract

GENERAL

INS has determined that performance of this contract requires that the Contractor, subcontractor(s), vendor(s), etc. (herein known as the Contractor), have access to sensitive INS information, and that the Contractor will adhere to the following.

SUITABILITY DETERMINATION

INS shall have and exercise full control over granting, denying, withholding, or terminating unescorted government facility and/or sensitive Government information access for Contractor employees, based upon the results of a background investigation. INS may, as it deems appropriate, authorize and grant temporary waivers with access to commence work to employees. The granting of a waiver to commence work will not be considered as assurance that a full employment suitability authorization will follow as a result thereof, and the granting of either a waiver or a full employment suitability determination will in no way prevent, preclude, or bar the withdrawal or termination of any such access by INS, at any time during the term of the contract. No employee of the Contractor shall be allowed unescorted access to a Government facility without an employment waiver or suitability determination by the Security Office.

BACKGROUND INVESTIGATIONS

All Contractor employees (to include applicants, temporaries, part-time and replacement employees) under the contract shall undergo a background check conducted by HQSEC. All prospective Contractor employees shall submit the following completed forms to the Security Office through the COTR no less than 30 days before the starting date of the contract or 30 days

prior to entry on duty of any employees, whether a replacement, addition, subcontractor employee, or vendor:

- 1. Standard Form 85P, "Questionnaire for Public Trust Positions" (original plus a copy)
- 2. FD Form 258, "Fingerprint Card" (2 copies)
- 3. Foreign Born Relatives Form (original plus a copy)
- 4. Form DOJ-555, "Disclosure and Authorization Pertaining to Consumer Reports
 Pursuant to the Fair Credit Reporting Act"

Required forms will be provided by INS at the time of award of the contract. Only complete packages will be accepted by the Security Office. Specific instructions on submission of packages will be provided upon award of the contract.

Be advised that unless an applicant/employee has resided in the United States for 3 of the past 5 years, the Government may not be able to complete a satisfactory background investigation. In such cases, INS retains the right to deem an applicant/employee as ineligible due to insufficient background information.

In the interest of limiting access to potentially sensitive information and systems, INS will consider only US Citizens and Legal Permanent Residents for employment on this contract.

EMPLOYMENT SUITABILITY CHECK

Once the documents listed under "Background Investigation" are received and preliminary checks are conducted on the contractor employees by INS Security, INS shall consider authorizing the employee to commence work.

The Contractor using Form G-736 will also provide documentation that the previous employers of all new contract employees have been interviewed to ascertain the following information concerning the period two years prior to application:

- (1) Name of employee
- (2) Verification of employment history (date, salary job titles and duties)
- (3) Reason for leaving employment
- (4) Whether employer would re-hire the applicant
- (5) Name of person contacted, position/title, and date of contact
- (6) Name of employee doing the interview on behalf of the Contractor

CONTINUED ELIGIBILITY

If a prospective employee is found to be ineligible for access to Government facilities or information, the COTR will advise the Contractor that the employee will not continue to work or be assigned to work under the contract.

The Security Office may require drug screening for probable cause at any time and/or when the contractor independently identifies circumstances where probable cause exists.

INS reserves the right and prerogative to deny and/or restrict the facility and information access of any Contractor employee whose actions are in conflict with the DOJ standards of conduct, 28 CFR 45.735.1 through 45.735.26, or whom INS determines to present a risk of compromising sensitive Government information to which he or she would have access under this contract.

The Security Office must be notified of all terminations/resignations within five days of occurrence. The contractor will return any expired INS issued identification cards and building passes, or those of terminated employees to the COTR. If an identification card or building pass is not to be returned, a report must be submitted to the COTR, referencing the pass or card number, name of individual to whom issued, the last known location, and disposition of the pass or card.

EMPLOYMENT ELIGIBILITY

The contractor must agree that each employee working on this contract will have a Social Security Card issued and approved by the Social Security Administration. The Contractor shall be responsible to the Government for acts and omissions of its own employees and for any Subcontractor(s) and their employees.

Subject to existing law, regulations and/or other provisions of this contract, illegal or undocumented aliens will not be employed by the Contractor, or on this contract. The Contractor will ensure that this provision is expressly incorporated into any and all Subcontracts or subordinate agreements issued in support of this contract.

SECURITY MANAGEMENT

The Contractor will appoint a senior official to act as the Corporate Security Officer. The individual will interface with the Security Office through the COTR on all security matters, to include physical, personnel, and protection of all Government information and data accessed by the Contractor.

The COTR and the Security Office will have the right to inspect the procedures, methods, and facilities used by the Contractor in complying with the security requirements under this contract. Should the COTR determine that the Contractor is not complying with the security requirements of this contract, the Contractor will be informed in writing by the Contracting Officer of the proper action to be taken in order to effect compliance with such requirements.

H.4 Department of Labor Wage Determination

The Service Contract Act (SCA) applies to the three labor categories stated in Section B of this contract. Current Department of Labor wage determinations are provided as Attachment 6.

The Contractor shall procure and maintain adequate insurance at the Contractor's expense during the term of this contract, and any extensions. Before starting work under this contract, the Contractor shall provide to the Contracting Officer evidence in the form of certificates of insurance as evidence of the existence of the following insurance coverage in amounts not less than the minimum amounts specified below.

- a. Comprehensive General Liability: \$200,000 per person and \$500,000 per accident for bodily injury and \$50,000 per occurrence for property damage.
- b. Automobile Insurance: \$200,000 per person and \$500,000 per occurrence for bodily injury and \$20,000 per occurrence for property damage.
- c. Standard Worker's Compensation and Employer's Liability Insurance in the minimum amount of \$100,000.

H.6 Employment of Illegal Aliens

Subject to existing laws, regulations, Executive Orders, and other provisions of this contract, aliens unauthorized to be employed in the United States shall not be employed by the contractor, or its subcontractors, to work for, under, or with this contract. The contractor shall ensure that this provision is expressly incorporated into any and all subcontracts or subordinate agreements issued in support of this contract.

H.7 Modification Authority and Issuance of Task Orders

The Contractor shall not accept any modification of the terms, conditions, and/or provisions of this contract issued by any person other than the Contracting Officer. All task orders shall be issued by the Contracting Officer or warranted Contract Specialist assigned by the Contracting Officer.

H.8 Incorporation of Section K By Reference

This contract incorporates Section K Representations, Certifications and Other Statements of Offerors by reference with the same force and effect as if they were included in full text.

SECTION I - CONTRACT CLAUSES

I.1 52.216-22 Indefinite Quantity

OCT 1995

- (a) This is an indefinite-quantity contract for supplies or services specified, and effective for the period stated in the Schedule. The quantities of supplies and services specified in the Schedule are estimates only and are not purchased by this contract.
- (b) Delivery or performance shall be made only as authorized by orders issued in accordance with the Ordering clause. The Contractor shall furnish to the Government, when and if ordered, the supplies or services specified in the Schedule up to and including the quantity designated in the Schedule as the "maximum." The Government shall order at least the quantity of supplies or services designated in the Schedule as the "minimum."
- (c) Except for any limitations on quantities in the Order Limitations clause or in the Schedule, there is no limit on the number of orders that may be issued. The Government may issue orders requiring delivery to multiple destinations or performance at multiple locations.
- (d) Any order issued during the effective period of this contract and not completed within that period shall be completed by the Contractor within the time specified in the order. The contract shall govern the Contractor's and Government's rights and obligations with respect to that order to the same extent as if the order were completed during the contract's effective period; provided, that the Contractor shall not be required to make any deliveries under this contract after one year following the expiration of the contract term.

I.2 52.217-9 Option to Extend the Term of the Contract. MAR 1989

- (a) The Government may extend the term of this contract by written notice to the Contractor within 60 days prior to the expiration of the contract term; provided, that the Government shall give the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension.
- (b) If the Government exercises this option, the extended contract shall be considered to include this option provision.
- (c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed sixty (60) months.

I.3 52.222-42 Statement of Equivalent Rates for Federal Hires. MAY 1989

In compliance with the Service Contract Act of 1965, as amended, and the regulations of the Secretary of Labor (29 CFR part 4), this clause identifies the classes of service employees expected to be employed under the contract and states the wages and fringe benefits payable to

each if they were employed by the contracting agency subject to the provisions of 5 U.S.C. 5341 or 5332.

THIS STATEMENT IS FOR INFORMATION ONLY: IT IS NOT A WAGE DETERMINATION

Employee class Moneta	ry wage - Fringe benefits	Section B Category
General Clerk IV, 01118	GS-4	Quality Assurance Specialist
General Clerk III, 01117	GS-3	Fingerprint Technician
Guard II, 27102	GS-5	Guard

I.4 Task Orders (INS No. 1394 dated FEB 97)

- (a) The Contractor shall not incur costs under this contract except in performance of task orders and revisions to task orders signed by the Contracting Officer. The INS shall not allow costs unless the Contractor incurred them in the performance of a specific task order signed by the Contracting Officer, or the Contracting Officer has provided prior written consent. The Contractor shall not commence performance until it receives a task order signed by the Contracting Officer. Task orders will generally be issued on a time-and-materials basis, but may be firm-fixed-price if bilaterally negotiated.
- (b)(1) When requesting task proposals from the contractors in accordance with the Clause entitled "Issuance of Task Orders," the Contracting Officer will inform the contractors of (1) the task to be performed; (ii) the schedule of performance; (iii) any required travel; (iv) deliverables and required delivery dates; and (v) any Government furnished property to be provided. The Contractor shall provide its task proposal within 5 working days of receipt of the request, unless otherwise specified by the Contracting Officer.
- (2) When issuing a task order to a contractor that did not result from the submission of task proposals, the Contracting Officer will provide the signed task order to the contractor along with the information in subparagraph (b)(1).
- (c)(1) If requested by the Government, the Contractor's task proposal shall consist of the following information: (1) labor hours by labor category, both straight and overtime (if authorized), estimated to complete the task; (ii) the travel-and material estimate; (111) an estimate for subcontractors and consultants; (iv) estimated other direct costs, (v) the total estimated cost or firm fixed price for completion of the task order; and any necessary revision to the schedule of performance. The Contractor shall assure that labor rates proposed are in accordance with Section B of this contract.
- (2) Within 10 working days after receiving a task order signed by the Contracting Officer that did not result from the submission of task proposals, the Contractor shall provide the Contracting Officer with a task plan consisting of the information described in subparagraph (c)(1).

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at these addresses:

www.arnet.gov/far, or www.gvcon.com/, or www.ucop.edu/raohome/far/far.html

52.202-1	Definitions.	OCT 1995
52.203-5	Covenant Against Contingent Fees.	APR 1984
52.203-6	Restrictions on Subcontractor Sales to the Govt.	JUL 1995
52.203-7	Anti-Kickback Procedures.	JUL 1995
52.203-8	Cancellation, Rescission, and Recovery of Funds	
	for Illegal or Improper Activity.	JAN 1997
52.203-10	Price or Fee Adjustment for Illegal or Improper	
	Activity.	JAN 1997
52.203-12	Limitation on Payments to Influence Certain Fe	deral
	Transactions.	JUN 1997
52.204-4	Printing/Copying Double-Sided on Recycled Pag	er. JUN 1996
52.209-6	Protecting the Governments Interest When	
	Subcontracting with Contractor's Debarred, Sus	spended
	or Proposed for Debarment	JUL 1995
52.215-2	Audit and Records-Negotiation.	AUG 1996
52.215-8	Order of Precedence - Uniform Contract Form	at. OCT 1997
52.215-11	Price Reduction for Defective Cost or Pricing Da	ita -
	Modifications.	OCT 1997
52.215-13	Subcontractor Cost or Pricing Data - Modification	ons. OCT 1997
52.215-14	Integrity of Unit Prices.	OCT 1997
52.216-19	Order Limitations	OCT 1995
52.217-8	Option to Extend Services.	AUG 1989
52.219-8	Utilization of Small, Small Disadvantaged and	
	Women-Owned Small Business Concerns.	JAN 1999
52.219-9	Small Business, Small Disadvantaged and Wome	en
	 Owned Small Business Subcontracting Plan. 	JAN 1999
52.219-16	Liquidated Damages - Subcontracting Plan	JAN 1999
52.219-23	Notice of Price Evaluation Adjustment for Small	
	Disadvantaged Business Concerns.	OCT 1998
52.219-25	Small Disadvantaged Business Participation	
	Program-Disadvantaged Status and Reporting.	JAN 1999
52.222-2	Payment of Overtime Premiums	JUL 1990
52.222-3	Convict Labor.	AUG 1996
52.222-4	Contract Work Hours and Safety Standards Act	
	- Overtime Compensation.	JUL 1995
52.222-26	Equal Opportunity.	APR 1984
52.222-28	Equal Opportunity Preaward	APR 1984

	Clearance of Subcontracts	
52.222-35	Affirmative Action for Disabled Veterans and V	
	the Vietnam Era.	APR 1998
52.222-36	Affirmative Action for Workers with Disabilitie	s. JUN 1998
52.222-37	Employment Reports on Disabled Veterans and	Veterans
	and Veterans of the Vietnam Era	APR 1998
52.222-41	Service Contract Act of 1965, as Amended.	MAY 1989
52.222-43	Fair Labor Standards Act and Service Contrac	t Act - Price
	Adjustment (Multiple Year and Option Contra	cts). MAY 1989
52.223-6	Drug-Free Workplace	JAN 1997
52.223-14	Toxic Chemical Release Reporting.	OCT 1996
52.224-1	Privacy Act Notification.	APR 1984
52.224-2	Privacy Act.	APR 1984
52.225-11	Restrictions on Certain Foreign	
	Purchases	AUG 1998
52.226-1	Utilization of Indian Organizations and	
	and Indian-Owned Economic Enterprises	SEP 1996
52.227-1	Authorization and Consent	JUL 1995
52.227-2	Notice and Assistance Regarding	
	Patent and Copyright Infringement	AUG 1996
52.228-5	Insurance - Work on a Government	
	Installation	JAN 1997
52.229-5	Taxes - Contracts Performed in U.S.	
	Possessions or Puerto Rico	APR 1984
52.230-3	Disclosure and Consistency of Cost Accounting	
	Practices.	APR 1998
52.230-4	Consistency in Cost Accounting Practices.	AUG 1992
52.230-6	Administration of Cost Accounting Standards	APR 1996
52.232-1	Payments.	APR 1984
52.232-7	Payment Under Time-and-Materials and	
	Labor-Hour Contracts	FEB 1997
52.232-8	Discounts for Prompt Payment.	MAY 1997
52.232-11	Extras	APR 1984
52.232-17	Interest	JUN 1996
52.232-19	Availability of Funds for Next Fiscal Year.	APR 1984
52.232-23	Assignment of Claims.	JAN 1986
52.232-25	Prompt Payment.	JUN 1997
52.232-33	Mandatory Information for Electronic Funds T	ransfer
	Payment.	AUG 1996
52.232-34	Optional Information for Electronic Funds Tra	nsfer
	Payment.	AUG 1996
52.233-1	Disputes.	DEC 1998
52.233-3	Protest After Award.	AUG 1996
52.237-3	Continuity of Services.	JAN 1991
52.242-13	Bankruptcy	JUL 1995

52.242-15	Stop Work Order	AUG 1989
52.242-17	Government Delay of Work	APR 1984
52.243-1	Changes - Fixed-Price.	AUG 1987
52.243-3	Changes - Time and Materials or Labor Hour	AUG 1987
52.243-7	Notification of Changes.	APR 1984
52.244-2	Subcontracts.	AUG 1998
52.244-5	Competition in Subcontracting	JAN 1996
52.245-2	Government Property (Fixed-Price Contracts)	DEC 1989
52.245-5	Government Property (Cost-Reimbursement,	
	Time and Materials, or Labor-Hour Contracts	JAN 1986
52.246-25	Limitation of Liability - Services	FEB 1997
52.248-1	Value Engineering	MAR 1989
52.249-2	Termination for Convenience of the Governmen	t .
	(Fixed-Price)	SEP 1996
52.249-8	Default (Fixed-Price Supply and Service).	APR 1984
52.253-1	Computer Generated Forms	JAN 1991

SECTION J - LIST OF ATTACHMENTS

Attachment 1 – DLEA Locations	1 pg.
Attachment 2 – Facility Floor Plans	3 pgs.
Attachment 3 - ASC Locations, Current Actual Staffing Level,	• •
and Number of Workstations	12 pgs.
Attachment 4 – Mobile Routes	8 pgs.
Attachment 5 – Mobile Routes Contractor Provided Equipment	l pg.
Attachment 6 - Department of Labor Wage Determinations	Not Attached
Attachment 7 – Reserved	
Attachment 8 – Reserved.	
Attachment 9 - Operational ASC and COLOs Locations/Street Addr	esses 1 pg.

ATTACHMENT 1 - DLEA LOCATIONS

Attachment 1 - DLEA Locations

Dougherty County Jail Mobile Police Department

City County Bureau of Identification

Greenfield_Police Department
Pittsfield Police Department

McDonaugh County Sheriff's Department

Wood County Sheriff's Department Randall County Sheriff's Office

Tulsa County Sheriff's Office Woodward Police Department

Washington County Sheriff's Office

Blue Ridge Regional Jail Center Police Department Cheyenne Police Department

Colorado Springs Police Department

Durango Police Department

Sevier County Sheriff's Department

Washington County Sheriff's Department

Grand Rapids Police Department
Manistee City Police Department
Yellowstone City Sheriff's Office
Glacier County Sheriff's Office

Richland County Sheriff's Office

Criminal Justice Center Maui Police Department Kauai Police Department

Finney County Sheriff's Department

Moberly Police Department Springfield Police Department

Panama City Beach Police Department

Knoxville Police Department Leesville City Police Department Monroe City Police Department Dubuque Police Department

Dawson County Law Enforcement Center

Scotts Bluff Police Department Burleigh County Sheriff's Office

Hughes County Jail

Pierce County Sheriff's Office

Albany, GA Mobile, AL Raleigh, NC Greenfield, MA Pittsfield, MA Macomb. IL

Wisconsin Rapids, WI

Canyon, TX Tulsa, OK Woodward, OK Abingdon, VA Moneta, VA Center, CO Cheyenne, WY

Colorado Springs, CO

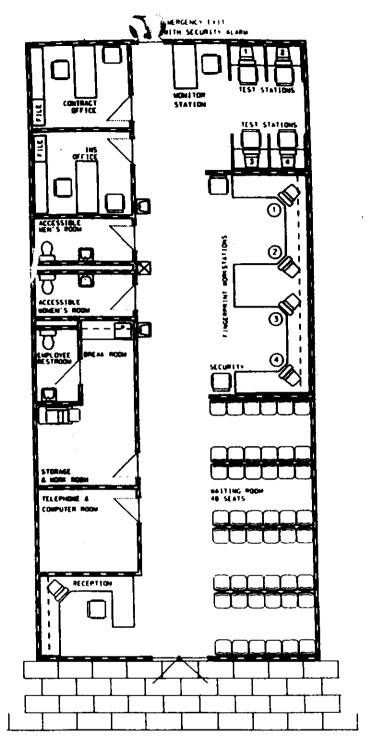
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Garden City, KS Moberly, MO Springfield, MO

Panama City Beach, FL

Knoxville, TN
Leesville, LA
Monroe, LA
Dubuque, IA
Lexington, NE
Scotts Bluff, NE
Bismark, ND
Pierre, SD
Rugby, ND

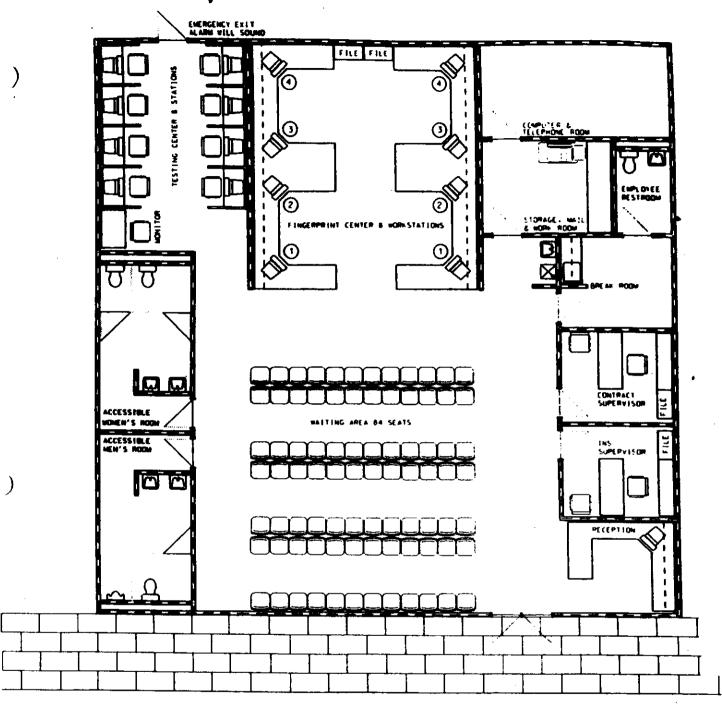
ATTACHMENT 2 – FACILITY FLOOR PLANS



TYPICAL SMALL INS SERVICE CENTER LAYOUT 2,400 SQUARE FEET

- 4 FINGERPRINT STATIONS
- 4 TEST STATIONS
- 48 SEAT WALTING AREA
- 1 RECEPTION AREA
- 1 SECURITY STATION
- 1 MONITOR STATION
- 1 INS SUPERVISOR OFFICE
- 1 CONTRACT SUPERVISOR OFFICE
- 1 COMPUTER & TELEPHONE ROOM
- 1 STORAGE & WORK ROOM
- 1 MONITOR STATION

NO SCALE

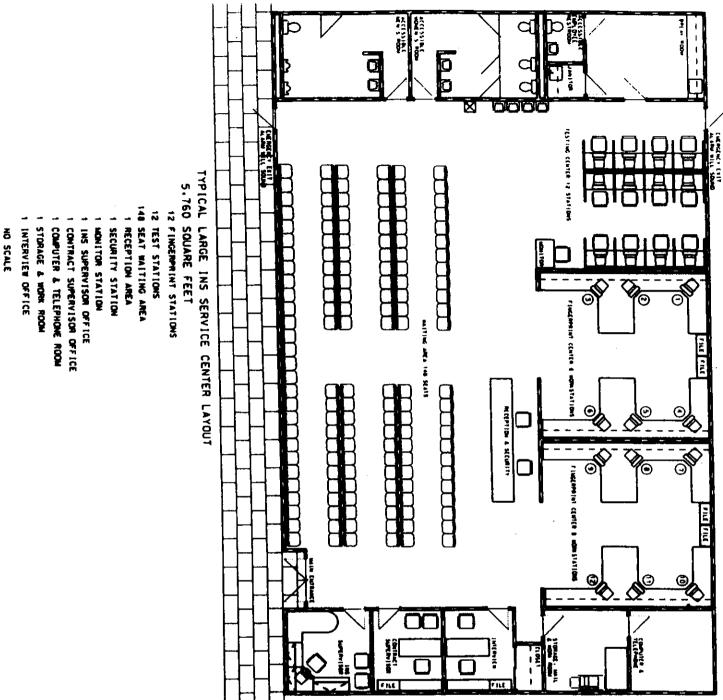


TYPICAL MEDIUM INS SERVICE CENTER LAYOUT

3,600 SQUARE FEET

- 8 FINGERPRINT STATIONS
- 8 TEST STATIONS
- 84 SEAT WAITING AREA
 - 1 RECEPTION AREA
 - 1 SECURITY STATION
 - T MONITOR STATION
 - 1 INS SUPERVISOR OFFICE
 - 1 CONTRACT SUPERVISOR OFFICE
 - 1 COMPUTER & TELEPHONE ROOM
 - 1 STORAGE & WORK ROOM
- 1 EMPLOYEE BREAK ROOM

NO SCALE



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ATTACHMENT 3 – ASC LOCATIONS

INS ASCs Eastern Region

JI ANTA DISTRICT

Location
Attanta, GA
Charlotte, NC
Birmingham Sub Office
Charleston Sub Office

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ALTIMORE DISTRICT

Location
Rockville
Rockville
Salisbury Sub Office
S Baltimore District Office

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JOSTON DISTRICT

Location
Boston, MA
Hartford, CT
Providence, RI
Manchester Sub Office

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BUFFALO DISTRICT

Location
Buffalo District Office
Syracuse Sub Office
Albany Sub Office

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CLEVELAND DISTRICT

Location
Cleveland, OH
Cincinnati Sub Office
Columbus Sub Office

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DETROIT DISTRICT

Location
Detroit, MI
*Sault St. Marie POE

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* Note - Staffing for POE will be done with existing INS staff

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INS ASCs Eastern Region

MIAMI DISTRICT

Location

LS Miami - Hialeah
LS Miami - Sweetwater
LS Miami - Biscayne
Ft Lauderdale, FL
Tampa, FL
Orlando, FL
West Palm Beach, FL
Jacksonville Sub Office

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NEW ORLEANS DISTRICT

New Orleans District Office
Memphis Sub Office
Nashville Sub Office
Louisville Sub Office
Fort Smith Sub Office
Jackson Sub Office

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INS ASCs Eastern Region

NEW YORK DISTRICT

Location
Queens/Jamaica, NY
LS Manhattan, NY
LS Bronx
New Rochelle, NY
Hempstead, NY
Brooklyn, NY
Jackson Heights

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NEWARK DISTRICT

Location LS Newark, NJ Hackensack, NJ

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PHILADELPHIA DISTRICT

Location
Philadelphia, PA
Pittsburgh, PA
Charleston Sub Office
Dover Sub Office

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INS ASCs Eastern Region

PORTLAND (ME) DISTRICT

Location
Portland District Office
St Albans Sub Office
* Houlton Port of Entry

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of ASC	Capacity	Stations	Guard	Tech	8	Meding	Positions	Positions
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^{*} Note - Staffing for POE will be done with existing INS staff

SAN JUAN DISTRICT

Location San Juan, PR

St. Croix Sub Office
St. Thomas Sub Office

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MASHINGTON DISTRICT

Location
LS Arlington, VA
Norfolk Sub Office

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CHICAGO DISTRICT

Location
LS Chicago-Pulaski
LS Chicago-Broadway
Chicago-Norridge
Naperville, IL
Waukeegan, IL
Hammond, IN
Indianapolis Sub Office
Milwaukee Sub Office

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DALLAS DISTRICT

Location
Dallas, TX
Ft Worth, TX
Lubbock, TX
Oklahoma City Sub Ot

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YVER DISTRICT

Location
Denver, CO
Taylorsville, UT
Grand Junction Sub Off
Casper Sub Office

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PASO DISTRICT

Location
El Paso, TX
Odessa, TX
Albequerque Sub Office

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RLINGEN DISTRICT

Location
McAllen, TX
Brownsville, TX

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LENA DISTRICT

Location
Helena Distirct Office
Boise Sub Office
Idaho Falls Sub Office

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USTON DISTRICT

Location

Downtown Houston

Southwest Houston

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NSAS CITY DISTRICT

Location
Kansas City District Off
Wichita Sub Office
St. Louis Sub Office

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MAHA DISTRICT

Location
Omaha District Office
Des Moines Sub Office

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AN ANTONIO DISTRICT

Location
San Antono, TX
Laredo Sub Office

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I. PAUL DISTRICT

Location
Bloomington
Rapid City Sub Office
Fargo Sub Office
Sioux Falls Sub Office
Duluth Sub Office

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Western Region **INS ASCs**

ANCHORAGE DISTRICT

Anchorage District Office Location

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HONOLULU DISTRICT

Location
Honolulu District Office
Agana Sub Office

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LOS ANGELES DISTRICT

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^{*} Note - Long Beach & Downtown-Second Street are temporary ASCs

Western Region INS ASCs

Location

PHOENIX DISTRICT

Yuma Sub Office Reno Sub Office Tuscon, AZ Las Vegas, NV Phoenix, AZ

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Location Portland, OR

PORTLAND (OR) DISTRICT

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ard Tech QA
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SAN DIEGO DISTRICT

San Diego, CA San Marcos, CA Calexico Sub Office Location

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INS ASCs Western Region

SAN FRANCISCO DISTRICT

LS San Fran - Downtown
LS San Jose, CA
Sacramento, CA
Fresno, CA
Oakland, CA
Santa Rosa, CA
Salinas, CA
Modesto, CA
Bakersfield, CA

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SEATTLE DISTRICT

Location
Seattle, WA
LS Spokane Sub Office
Yakima Sub Office
Richland Sub Office

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ATTACHMENT 4 - MOBILE ROUTES

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Mobile Routes - the latest version.xls

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	rigana, Godini usins	CSINS	Horiguchi Building, Third Floor	INS Garapan, Siapan MP 98950	MP 96950
vousos City	Kansas City	Russell County Sheriff's Dept. Sikeston Police Department	210 E. 4th	Russell	\$ 67665
	Nonaca City	Seary County Sheritt's Office	826 North Franklin	City	KS 66441

	1	
Date(s)	Time(s)	
Jetifuesday	*:00BM	9:008M 3:00pm
9/15, 11/3	8:00am 4:00pm	4:00pm
4m Friday	9:30am 1:00pm	1:00pm
2nd Wednesday of even month	12:00pm 4:00pm	#:00m
2nd Wednesday Every odd month	8:00am 4:00pm	4:00pm
2nd luesday every even month	12:00pm 4:00pm	4:00pm

District	Mobile Route Origin Site	Mobile Route Destination Site	Address	,	CHV	1	42
Mahorage	Autoparage	ЦБӘ СОЗБОЛКУСТАННЕЙ ГЕВАННУ М 105	begional Airport, Chaimberlin Pky	Z (No.	?	99762
	Sweetwater	Monroe County Sheriff's Office	3103 Overseas Hwy.	₹	Marathon	 _	33050
	Tampa	Florida State University, Police Substation University Center, Gate C	University Center, Gate C	⊼ †	Tallahassee		32306
New Orleans	New Orleans	St. Catherine's Community Center	332 E. 71st St.	ş	Shreveport	5	71100
	New Orleans	Courthouse Annex, Conf. Room	121 Pershing, 2nd Floor	z	New Iberia	5	70560
	New Orleans	Meridian PD	2415 6th St.	3	Meridian		39301
	Memphis	Catholic Immigration Svs.	St. John Center, 2500 North Tyler St.	⊑	Little Rock	≵	72217
	Memphis		318 W. Main St.	ਵ'	Tupelo		38801
	Louisville	St. William's Church	525 W. 5th St.	<u>د</u>	London		40741
	Louisville	St. Francis de Salle Cath. Church	116 S. 6th St.	70	Paducah		42001
Omaha	Omaha	O'Neill Sheriff's Office	200 North 4th	o	O'Neii	χ.	68763
	Omaha	Old Cherry County Court House	365 North Main	<u><</u>	Valentine		69201
	Omaha	Ogallala Sheriff's Office	501 North Spruce	Q	Ogaliaia		69153
	Omaha	Hebron Sheriff's Office	324 Olive St. (Basement)	¥	Hebron		68370
	Des Moines	Mason City Police Department	78 South Georgia Ave (Basement)	ζ	Mason City	>	50401
Philadelphia	ohia	Calvary Baptist Church	1250 University Drive	ş	State College	킬	8
	Pittsburg	US Courthouse	300 3rd Street	₽	Elkins		26241
Phoenix	Phoenix	Our Lady of Guadalupe Church		곳	Flagstaff	≿	1009
		Navada State, Division of Parole and Pro	3505 Construction Way	≨	Winnemucca		89448
	Reno	Navada State, Division of Parole and Pro 400 Howerlon Hill	400 Howerton Hill	₀	Tonopah		89409
Portland (ME)	Portland, ME	INS Office	267A Godfrey Blvd., Int'l Airport	Z B	Bangor	š	04401
Portland (OR)	Medford	Medford City Hall, City Councils Chamb	411 W. 8th St.,	∡	Medford	잁	97501
	Medford	Redmond Municipal Airport -Eagle Crest Conference Room	2522 S.E. Jesse Butler Circle	20 0	Redmond		97756
San Antonio	San Antonio Laredo	INS Office, Del Rio Port of Entry	International Bridge, Loop Road IN		D R		01.007
		INS Office, Eagle Pass Part of Entry			Eagle Pass		78957
	Laredo	Catholic Charities	che	_	Corpus Christi	₹:	78401
San Francisco	Sacramento	Modoc County Sheriff's Office	102 S. Court Street	≩	Alturas	\$	96101
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3rd Wednesday	8:00am 12:00pm

District	Mobile Route Origin Site	Mobile Route Destination Site	Address	25	4	Zip
Seathbr age	Spockwage	CS: GROUP BORD COMMISSION 105	200 rhúse⇔é orth St.	INS Changeville		89.500
	Spokane	Okanogan Grange	305 Tyee	Okanogan		98840
	Seattle	Federal Building, Rm 201	104 Magnolia St.	Bellingham		98227
	Seattle	Federal Building, Rm 201	104 Magnolia St.	Bellingham		98227
	Seattle	U.S. INS Port of Entry, Point Roberts	50 Tyee Drive	Point Roberts		98281
St. Paul	St. Paul	Brainerd Public Library	416 South 5th St.	Brainerd	₹	56401
	St. Paul	Bi-County Cap Office	2715 West 15th St., Conference Rm.	Bernidii		56601
	St. Paul	Douglas Co. Social Service	809 Elm St., Door 809-Rm#2	Alexandria		56308
	St. Paul	Health & Human Svs. Bldg.	1900 Hwy. 294 NE, Room 2065	Willmar		56201
	Sioux Falls	Brown County Auditor	25 Market St.	Aberdeen		57401
	Sioux Falls	Community Action & Development Cent 202 East Villard	† 202 East Villard	Dickinson		5860
	Sioux Falts	Help Center	309 3rd Street	Devil's Lake		5830
	Sioux Falls	Walsh County Courthouse	600 Cooper Ave.	Grafton		58237
Baltimore		As Needed				
Boston		As Needed				
Buffalo		As Needed				
Cleveland		As Needed				
Harlingen		As Needed				
Houston		As Needed				
Los Angeles		As Needed				
New York		As Needed				
Newark		As Needed				
San Diego		As Needed				
San Juan		As Needed				
Washington, DC		As Napolad				

A: Mobile Routes - the latest version Revised 6/30/98

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ATTACHMENT 5 – MOBILE ROUTES CONTRACTOR PROVIDED EQUIPMENT

Attachment 5: Mobile Routes Contractor-Provided Equipment

For each Mobile Route, the Contractor shall provide the following equipment:

<u>Item</u>	Quantity
Carrying Case	1
Pre-inked Porelon Roller	1
Basic Postmortem Kit	1
Ink Slab Combination Kit	2
Magnifier	1
Printover Tab (1000 each)	1
Ridge Builder	1
Ink Cleaner Towelettes (100 each)	1
Accessory Case	1
Cornhusker Lotion	1

ATTACHMENT 6 – DEPARTMENT OF LABOR WAGE DETERMINATIONS

ATTACHMENT 9 OPERATIONAL ASC AND COLOs LOCATIONS/STREET ADDRESSES

Operational ASC's and COLO's

Site Name	Address	Site Type	Room	CHY	State	Zip Code
Albany	445 Broadway	COLO	Ste. 227	Albany	₹	12207-
Broox	2378 Grand Concourse	ASC		Bronx	₹	10456-
Brooklyn	227 Livingston Street	ASC		Brooklyn	₹	11201-5835
Buffalo	130 Delaware Avenue	000		Buffalo	₹	14202-
Hackensack	127 Main Street	ASC		Hackensack	Z	07601-7103
Hempstead	100 Main St	ASC	Ste 8	Hempstead	₹	11550-2418
Jackson Hights	53-05 Roosevelt Avenue	ASC		Woodside	₹	11377-
Jameica	162-24 Jameica Ave.	ASC		Jemaica	¥	11432-
Manhattan	201 Varick Street, Federal Bidg.	ASC	She. 1023	New York	₹	10014
New Rochelle	240 North Avenue	Temp-ASC	Ste. 208	New Rochelle	₹	10801-
Vewerk	24 Commerce Street	ASC	S# 100	Newark	Z	07102-
Syracuse	412 S. Warren St.	COLO		Syracuse	₹	13202
NE/Mid Atlantic						
Baltimore	100 South Charles St., Equitable Center One	COTO	12 th Floor	Battimore	5	21201-
Boston	170 Portland Street	Temp-ASC		Boston	₹	02114
Charleston, WV	912 Virginia Street	COLO		Charleston	₹	25301
Cincinnati	550 Main Street	COLO	Sta. 8017	Cinchnati	£	46202-
Cleveland	402 Superior Avenue	ASC		Cleveland	₽	4114
Columbus	Lavaque Towers, 50 West Broad St.	COLO	Ste. 308	Columbus	£	43215-
Dover	1305 McD Drive	COLO		Dover	묾	19901-
Glenmont	12331 Georgie Avenue, Glenmont Plaza	ASC	Suite C	Wheaton	5	20906-
Hantford	249 Pearl St.	ASC		Hartford	ဌ	06103-
Huntington	5834-D North Kings Highway	ASC		Alexandria	≨	22303-2021
Manchester	803 Canal Street	COLO		Menchester	ĭ	03101-
Norfolk	5280 Hermeman Dr.	COLO		Norfolk	¥	23513-
Philadelphia	801 Arch Street	ASC	Ste. 108	Philadelphie	7	19107-
Pittsburgh	800 Penn Ave.	ASC	Ste. 101	Pittaburgh	₹	15222-
Portland, ME	176 Garnett Drive	COLO		South Portland	Ā	04108-8909
Providence	333 Westminister St.	ASC		Providence	2	02903-
Saliabury	119 W. Naytor Mill Rd.	COLO	Ste. 11	Salisbury	₹	21801-
St. Alberts	Federal Building, 50 South Main St., P.O. Box 328	COLO		St. Albana	\$	05478-
North Central						
Boise	4620 Overland Rd.	COLO	Ste. 106	Boise	5	83705
Casper	150 East B Street	COLO	Ste. 1014	Casper	₹	62601-
Chicago-Broadway	4853 N. Broadway	ASC		Chicago	=	60640-3603
Chicago-Nomidge	4137 North Harlem Avenue	ASC		Norridge	=	00634-
Chicago-Pulastri	5160 South Pulsaki Ave.	& C	Ste. 101	Chicago		60632-
	15037 East Coffax Ave.	ASC	CNTG			

Brownsville	Albuquerque	South Central	Yakima	Spokene	Seattle	Santa Rosa	San Jose	San Francisco	Salinas	Sacramento	Richland	Portland, OR	Modesto	Honolulu	Fresno		Bakersfield	Anchorage	Agana	North West	Wichita	Waukeegan	St. Paul	St. Louis	Sioux Falts	Saft Lake City	Rapid City	Omehe	Oklahoma City	Naperville	Mitwaukae	Kansas City	Indianapolis	idaho Fatts	Helena	Hammond	Grand Junction	Fargo	Duluth	Detroit	Des Moines	Site Name
943 N Expressway 77	517 Gold Ave. S.W.		417 E. Chestrut	920 West Riverside	909 -1st Avenue	1401 Guerneville Road	740 W. Story Road, Spaces 4 thru 7	630 Sensome Street, Federal Office Bidg.	1954 North Main Street	3401 Falsom Blvd.	625 Jadwin Ave., P.O. Box #200	103 SW Fourth Avenue	901 N. Carpenter Rd.	595 Alia Mogna Bivd.	4893 E. Kings Carryon		4701 Plenz Roed	620 E. 10th Avenue	238 Archbishop Flores Street		271 West 3rd Street North	25 S. Greenbey Road,	1360 University Ave.	1222 Spruce Street	300 East 8th Street	5536 South, 1900 West St.	1675 Semco Road	3736 S. 132nd Street	4140 Highline Blvd.	866 South Route 59	517 East Wisconsin Ave.	9747 N. Conent Avenue	950 N. Maridian Street	1820 E. 17th Street	2800 Skywey Drive	7852 Interstate Plaza Drive	400 Rood Avenue	657 2nd Avenue North	515 W. First St.	211 W. Fort Street	210 Walnut Street	Address
ASC	COLO) !	COLO	000	Temp-GSA	ASC	ASC	Temp-GSA	ASC	ASC	COTO	ASC	ASC	COLO	ASC		ASC	COLO	COLO		COLO	ASC	ASC	COLO	COLO	ASC	COLO	COLO	COLO	ASC	COLO	coto	000	COLO	COLO	ASC	0.00	COLO	COLO	Temp-ASC	COLO	Site Type
Ste. 23	Ste. 1039			Sta. 691	Sta. 750	Ste. 100		Sta. 724		Sta. B	Room 165		Ste. 14			=	Ste. 12, 13	Sta. 102	Ste. 501		Ste. 1050		Ste. 103	Sta. 1.100		Ste. C			Sta. 300	Sta. 124	St. 188			Sts. 198			Sta. 230	Str. 104	Ste. 208	Ste. 1400	Ste. 369	Room
Brownsville	Albuquerque		Yakima	Spokene	Seettle	Senta Rosa	Sen Jose	Sen Francisco	Selines	Secremento	Richland	Portland	Modesto	Honofulu	Freeno			Anchorage	Agena		Wichia	Waukegan	St. Paul	St. Louis	Sioux Falls	Tayloraville	Rapid City	Omeha	Oklahoma City	Naperville	Mihwaukae	Kanass City	Indianapolis	ideho Falls	Helena	Hammond	Grand Junction	Fargo	Duluth	Detroit	Des Moines	CF
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Calendoo	Buena Park	South West Belffower	West Palm Beach	Tampa	St. Thomas	St. Croix	San Juan	Orlando	New Orleans	Nashville	Mismi-Sweetwater	Mismi-Halesh	Miami-Biscayne	Memphis	Louisville	Jacksonville	Jackson, MS	Ft. Smith	Ft. Lauderdale	Charlotte	Charleston, SC	Birmingham	Attenta	Dark Rass	Yuma	Tuction	San Antonio	Reno	Phoenix	Odesas	Modition	Lubbock	Las Vegas	Laredo	Houston-Southwest	Houston-Downtown	Ft Worth	EI Pago	Dallas	Site Name
U.S. INS POE, 200 E. First Street, P.O. Box 1780	8381 La Palma Avenue	17810 Ballfower Boulevard	2501 Bristol Drive	9225 Bay Pleza Svd.	Nieky Center, Suite 1A, 1st Floor	Federal Bidg, Sunny lies Shopping Center, P.O. Box 1488	458 Cenela Street	Hofman Commerce Ctr, 5449 S. Semoran Blvd.	701 Loydia Ave, 8th Floor	C/O US INS, Nashville Airport, 1 Terminal Drive	11865 Southwest 20th Street, Las Americas V Central Plaza	Westerd Promerade, 3700 W. 18th Ave	6445 North East 7 th Ave	1341 Sycamore View	601 W. Broadway	400 West Bay Street	McCoy Federal Building, 100 W. Capitol Street	4991 Old Greenwood Road, Business Park Bidg. D	11690 State Road 84	210 E. Woodlewn Rd. 6 Woodlewn Green	170 Meeting Street, 5th Floor	5900 Airport Highway	3523 Bulliord Hwy		international Border, HWY 95 Nile Marker 0	1835 South Alvernon	5121 Crashvay	1351 Corporate Blvd.	2545 East Thomas Road	1855 West County Road	220 South Biognismial	3502 Stide Road	6175 South Pecos Road	Farm to Market Road 1472	Fondren Road Plaza, 7086 Bissonet St.	Corum Plaza Shopping Center, 8505 Gulf Freeway	4200 S. Freeway	10500 Montwood	3701 W Northwest Hwy	Address
COLO	ASC	ASC	ASC	ASC	COLO	000	AS C	ASC	COLO	OTO	ASC C	ASC	ASC	COLO	COLO	COLO	COTO	0,00	ASC	ASC	COLO	COTO	Temp-ASC		000	A SC	A SC	COLO	ASC	ASC	ASC	ASC	ASC	COLO	ASC	ASC	ASC	ASC	ASC	SMe Type
	Ste. A	Ste. A 110	Ste. 158	Ste 401	Ste. 1A			Ste. 18C	Ste. T-8011	Ste. 949	Space 1-6	Ste. 110		Sta. 100	Ste. 801	Ste. G-18				Suite 203		Ste. A-17	She. 202			Sta. 216	Sta. 112				Ste. C	Ste. A-24				She. D	Ste. P-14		Sta. 211	Room
Calexico	Buena Park	Belflower	West Palm Beach	Tampa	South St. Thomas	St Crotx	Hato Ray	Orlando	New Orleans	Nashville	Miarri	Halesh	Men	Memphis	Louisville	Jacksonville	Jackson	Ft Smith	Devie	Charlotte	Charleston	Birmingham	Attenta	;	Sen Luis	Tuecon	San Antonio	Reno	Phoenix	Odessa	McAtten	Lubbock	Las Vegas	Lanado	Houston	Houston	Ft. Worth	El Pago	Dellas	6
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Vishire	Van Nuys	Santa Ana	San Marcos	San Diego	Riverside	Pomone	Oxpard	os Angeles	Long Beech	Goleta	Fairtex	E) Monte	Site Name
Vishire 565 Wilshire Bivd	14515 Hamlin St., 2nd Floor	1000 N. Main St.	727 W. San Marcos Bhd.	2509 El Cajon Bivd.	10082 Magnotis Ave.	436 W. Mission Blvd.	250 Citrue Grove Lane	360 E. Second St.	501 W. Ocaan Blvd. 7th Floor	6831- B Hollider Avenue	5949 West Pion Blvd.	9251 Garvey Ave., 2nd Floor	Address
ASC	≵ 60	ASC	ASC	ASC	A&C	∆S C	ASC	Temp-GSA	Temp-GSA	ASC.	ASC	ASC	Site Type
	Sta. 200	Ste. 100-A	Ste. 101			Sulfa 11	Ste. 10	4 Fio	Sta. 71	Suite B		Ste. Q	Room
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Los Angeles	O Van Nuys			Sen Diego	Riverside					_	_	South El Monta	6
*	Van Nuys	Santa Ana	Sen Mercos			Pomona	Oxnerd	Los Angeles	Long Beach	Goleta	Los Angeles	South El Monte CA	
\$	Van Nuys CA S	Santa Ana CA	Sen Mercos CA	Š	Ş	Pomona CA	Oxmand CA	Los Angeles CA	Long Beach CA	Goleta	Los Angeles CA	•	City State Zip Code