

Archived Information

Office for Civil Rights - 2002

Goal 8: To ensure equal access to education and promote educational excellence throughout the nation through the vigorous enforcement of civil rights.

Objective 8.1 of 3: To eliminate discriminatory educational practices within schools.

Indicator 8.1.1 of 2: Increased compliance: The number of recipients of Federal funds (e.g., school districts, postsecondary institutions, and state educational agencies (SEAs), that change policies, procedures, or practices to comply with Federal civil rights laws will increase.

Targets and Performance Data			Assessment of Progress	Sources and Data Quality
<i>Number of recipients</i>			<p>Progress: There were no targets set by OCR for FY 2002.</p> <p>Explanation: As of March 31, 2002, 476 recipients changed policies, procedures, or practices to comply with federal civil rights laws. These recipients consist of approximately 403 school districts, 2 state education agencies (with 3,443 school districts) and 71 postsecondary institutions.</p>	<p>Additional Source Information: OCR Case Information System</p> <p>Validated By: On-Site Monitoring By ED.</p> <p>Limitations: OCR eliminated this performance indicator in the third quarter of FY 2002 because of ongoing concerns about the agency's ability to fully verify the underlying data. On July 1, 2002, OCR began collecting data on two new performance indicators that more accurately reflect OCR's extensive work with recipients, parents and parent groups.</p>
Year	Actual Performance	Performance Targets		
1998	1,378			
1999	1,563	1,378		
2000	2,035	1,563		
2001	1,224	2,035		

Indicator 8.1.2 of 2: Number of students affected: The estimated number of students positively affected by OCR's work will increase.

Targets and Performance Data			Assessment of Progress	Sources and Data Quality
<i>Number of students affected: The estimated number of students positively affected by OCR's work will increase.</i>			<p>Progress: There were no targets set by OCR for FY 2002.</p> <p>Explanation: As of March 31, 2002, 1,596,775 students were positively affected by OCR's work. This indicator expands on the results of indicator 1.1. It demonstrates the number of students positively affected by improved access to equal educational opportunity when recipients change policies, practices, and procedures to eliminate or prevent civil rights problems.</p>	<p>Additional Source Information: OCR Case Information System</p> <p>Validated By: On-Site Monitoring By ED.</p> <p>Limitations: OCR eliminated this performance indicator in the third quarter of FY 2002 because of ongoing concerns about the agency's ability to fully verify the underlying data. On July 1, 2002, OCR began collecting data on two new performance indicators that more accurately</p>
Year	Actual Performance	Performance Targets		
1998	5,900,000			
1999	6,571,725	5,900,000		
2000	7,695,025	6,571,725		
2001	4,520,724	7,695,025		

		reflect OCR's extensive work with recipients, parents and parent groups.
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Objective 8.2 of 3: To teach parents and students how to resolve problems of securing equal access to high-quality education.

Indicator 8.2.1 of 1: Successful partnerships: The number of partnerships with parents that lead to civil rights compliance will increase.

Targets and Performance Data			Assessment of Progress	Sources and Data Quality
<i>Number of partnerships</i>			<p>Progress: There were no targets set by OCR for 2002.</p> <p>Explanation: A parental partnership is established when OCR, as a result of a case resolution or other activity, facilitates a collaboration between parents and schools to achieve ongoing civil rights compliance without OCR's continued involvement. As of March 31, 2002, OCR facilitated three (3) partnerships with parents.</p>	<p>Additional Source Information: Manual Collection</p> <p>Validated By: On-Site Monitoring By ED.</p> <p>Limitations: OCR eliminated this performance indicator in the third quarter of FY 2002. On July 1, 2002, OCR began collecting data on two new performance indicators that more accurately reflect OCR's extensive work with recipients, parents and parent groups.</p> <p>Improvements: Data on the two new performance indicators were collected manually for the last quarter of FY 2002 and will continue to be collected manually in FY 2003. Once the Case Management System is fully implemented (4th quarter FY 2003), the data will be available electronically.</p>
Year	Actual Performance	Performance Targets		
1999	18			
2000	38	18		
2001	21	38		

Objective 8.3 of 3: To obtain results by the efficient management of civil rights compliance activities.

Indicator 8.3.1 of 1: Resolution of complaints: Eighty percent of the complaints are resolved within 180 days of receipt.

Targets and Performance Data			Assessment of Progress	Sources and Data Quality
<i>Percentage of complaints resolved within 180 days</i>			<p>Status: Target exceeded</p> <p>Explanation: A key factor contributing to OCR's success in prompt complaint resolution is the ability to establish a target date for resolving each case on</p>	<p>Additional Source Information: Office of Civil Rights Case Information System</p> <p>Frequency: Annually. Collection Period: 2002</p>
Year	Actual Performance	Performance Targets		
1997	80			
1998	81			

1999	80	80	<p>its own merit in an appropriate and timely way. Informed by experience in case resolution and given adequate funding, OCR determined that approximately 80 percent of its cases could be resolved in 180 days or less. Twenty percent of OCR's cases are so large in scope and complexity that the time needed to resolve these cases exceeds 180 days.</p>	<p>Data Available: November 2002 Validated By: On-Site Monitoring By ED.</p> <p>Improvements: These data are currently available in OCR's electronic Case Information System. The same data will continue to be available electronically when OCR implements the Case Management System (CMS). The CMS will increase the validity of the data by linking them to specific case files.</p>
2000	78	80		
2001	84	80		
2002	89	80		