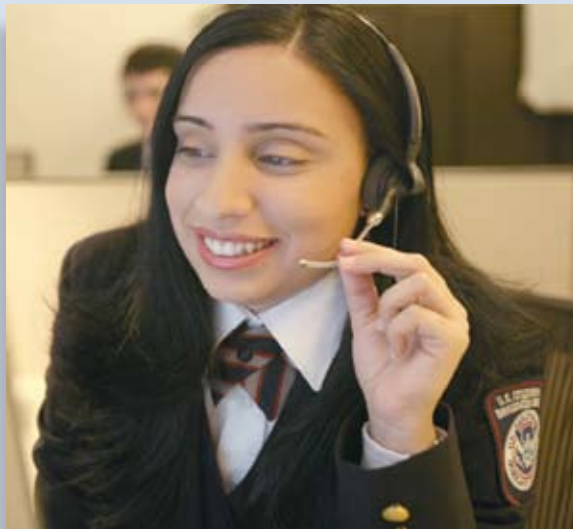


A Day in the Life of USCIS



Each day **USCIS fulfills its promise** to provide accurate and useful information to our customers, to adjudicate immigration and citizenship benefits, to detect and defer benefit fraud, and to promote awareness and understanding of United States citizenship. With a network of 250 Field Offices, Application Support Centers, Service Centers, the National Benefits Center, Asylum Offices, the National Customer Service Center, and Forms Centers, USCIS interacts with customers and adjudicates applications and petitions for a range of benefits including employment authorization, advance parole, asylum and refugee status, adjustment of status, and naturalization and citizenship.

Every year, USCIS receives approximately six million immigration applications and petitions for legal review and adjudication. Each day, in offices worldwide, **USCIS provides dynamic, efficient service.** We take this responsibility very seriously.

On any given day, the 16,000 USCIS federal and contract employees:

- ★ Process 30,000 applications for immigration benefits;
- ★ Issue 6,000 Permanent Resident Cards (green cards);
- ★ Adjudicate 200 refugee applications;
- ★ Adjudicate 230 asylum applications; and
- ★ Naturalize 3,000 new civilians and 27 new citizens who are members of the United States Armed Forces.

USCIS serves a vital role in protecting the security of our nation.

To meet this responsibility, we daily:

- ★ Conduct 135,000 national security background checks, including collection of 11,000 sets of fingerprints at 129 Application Support Centers.

Additionally, USCIS responds to 41,000 phone inquiries, assists 12,000 customers who visit one of our 87 local offices, and provides information to more than 200,000 customers who visit our website, USCIS.gov. Our constant effort to deliver high quality service drives us to thoroughly screen and process applications, render timely decisions, and provide accurate information. We honor our commitment to public service through dedication to our mission of welcoming new immigrants and citizens and preserving the integrity of the immigration system.