

ADR LUNCHTIME SERIES

Conflict Management for Teams



This program is an interactive session in which the speaker will share strategies that assist teams in re-energizing their commitment to team goals and problem solving. Utilizing an array of exercises for teams and facilitation tools, this session is designed to provide a framework that encourages effective communication and collaboration among team members.

Cheryl Caldwell – Program Manager, U.S. Geological Survey,
Collaborative Action and Dispute Resolution Office

**Presented by: The Interagency ADR Working Group, Workplace
Conflict Management Section**

Date: Tuesday, April 7, 2009

Time: Noon - 1:30 PM

Please allow extra time for security procedures

Location: U.S. Department of Energy
1000 Independence Ave., SW, Room GJ-015
Washington, D.C. 20585

Directions:

Orange/Blue Line-Smithsonian/Holocaust Museum/Bureau of Engraving
and Printing Exit; **Yellow Line**-L'Enfant Plaza/Maryland Ave. Exit

Please RSVP by March 31, 2009, with name, citizenship, and
agency/employer to Cindy Mazur, ADR Director, FEMA, at Cindy.
Mazur@dhs.gov. **Questions? Call Cindy at (202) 646-4094.** If you
would like to listen via teleconference, please contact Pamela
Pontillo at Pamela.Pontillo@hq.doe.gov.