SmartWay Marketing Communications Campaign

An Inside Look into the Making of a Successful Green Transportation Communications Initiative

December 4, 2008



SmartWay Transport Partnership Overarching Goals

OBy 2012, the Partnership aims to:

- Reduce 33-66 million metric tons of carbon dioxide
- Reduce up to 200,000 tons of oxides of nitrogen
- Save up to 150 million barrels of oil, which equals about 6 billion gallons of oil
- Generate commensurate reductions of other air pollutants (particulates, air toxics)



About SmartWay

OSmartWay:

- represents environmentally cleaner, more fuel efficient transportation options.
- identifies products and services that reduce transportation-related emissions.



Campaign Planning

- Campaign Objectives:
 - Raise freight industry awareness of SmartWay Transport Partnership
 - Create industry interest
 - Invite industry participation
 - > Partner recruitment
- Campaign Strategy
 - Launch a relevant new "branded" program in the transportation category



Strategic and Media Planning

- O Determine Target Audience:
 - Key Segments in trucking industry
 - OCarriers (fleets, Owner Operators)
 - Shippers
 - Environmental Managers
 - Logistics Companies
 - Affiliates
- O Tactics:
 - Print advertising
 - OBlend of paid media + bonus insertions
 - Donated media
 - Drive to SmartWay website
 - Ads encouraged interested parties to visit the website for more information



Campaign Measures of Success

- OMust have metrics in place before campaign is launched
 - Short term
 - ONumber of phone calls
 - OWeb hits
 - OAnecdotal feedback
 - Long term
 - OAwareness & Tracking Survey
 - OPartner recruitment/growth



Creating the Brand Image for SmartWay Transport Partnership

OGoal:

Iconic, memorable, inviting

OKey Messages:

- Partners save money and fuel
- Partners help protect the environment



Creative Exploratory

OConcepts included:

- Tattoo
- Testimonials
- Product on Wheels



Tattoo





Testimonial

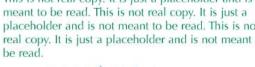


"I thought I knew shipping up, down, and sideways. Then I found a smart way to save on fuel."

-Norman Smith, Shipping Manager, Procter & Gamble

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www.epa.gov/smartway







Products On Wheels





A new, environmentally appealing way to ship a banana is also deliciously profitable.

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Creative Evaluation

- Research Concepts
 - Conducted testing w/industry executives for initial feedback
 - Focus group testing on two finalists
- Why "Product on Wheels" campaign?
 - Iconic: Wheels represent transportation industry
 - Eye-catching & Memorable
 - Humorous different from typical government programs
 - Versatility: works for any size advertisement, and any product



Media Planning and Buying

OPaid Media Components

- Modest budget decided to use Trade Media for greater targeting
- Selected various trade journals to "speak to" specific targets
- OLeveraging Paid Media Assets
 - Negotiated FREE inserts in Trade Media



Targeted Trade Publications

	Publications	
Owner/Operators	Overdrive	
For-hire Carriers	Fleet Owner	Commercial Carrier Journal
	Modern Bulk Transport	Transport Topics (weekly)
Logistics, Shippers	Inbound Logistics	Supply Chain Management
g,pp	Global Logistics & Supply Chain	Logistics Management
	Supply Chain Systems	Traffic World
	DC Velocity	
Shippers: Food & Beverage	Food and Beverage	Refrigerated Transporter
	Beverage World	Food Logistics
	Snack Food & Wholesale Bakery	
Shippers: Retail	Retail Info System News	Distribution Channels
Shippers: Industrial Manufacturing	Industrial Distribution	Modern Materials Handling
Shippers: Agriculture	Meat Processing	Feedstuff
Environmental Managers	EM	Corporate Responsibility Office
	Environmental Protection	
On-line	Greenbiz.com	Inbound Logistics
	Etrucker.com	Truckinginfo.com



SmartWay PSA Campaign Extending Our Advertising Resources

- SmartWay PSA Campaign received pro bono placement in top business magazines:
 - Forbes, Business Week, Fortune, Inc., Fast Company, Kiplinger's, etc.
 - SmartWay has received an estimated media advertising value of over four million dollars over the last three years.
- For every SmartWay advertising dollar spent, the media has donated nearly four times that in advertising value.
- SmartWay Partners have also advertised
 - Exxon Mobil (NY Times)
 - Owens Corning (Transport Topics)
 - Tyson Foods (Transport Topics)



Advertising - Shippers

LEAVE A BETTER **ENVIRONMENTAL FOOTPRINT**



SmartWay= Transport Partnership helps shippers reduce the environmental impact from their shipping operations. Shippers who join SmartWay Transport gain invaluable recognition for their environmental stewardship and leadership in corporate social responsibility.

To find out more about this collaborative program, please call 1-734-214-4767 or visit www.epa.gov/smartway.





SHIP SMARTER



An environmentally appealing way to transport goods that's also deliciously profitable.

SmartWay" Transport helps shippers and for-hire carriers lower greenhouse gases and other emissions, while at the same time giving the average truck a fuel savings of \$2,000 per year.

To find out more about this new partnership, call for your info kit at 1-734-214-4767 or log onto www.epa.gov/smartwayshipper.



An innovative program from the



U.S. ENVIRONMENTAL PROTECTION AGENCY

Advertising - Carriers

WE'RE SHOWING YOU THE MONEY



INTRODUCING FLEXIBLE LOANS TO BUY FUEL-SAVING TECHNOLOGY

If you're a small trucking business, we can connect you to loan funds. The way you like: rapid approval, minimal paperwork and no collateral.

You can use the money to purchase fuel-saving technology found in the SmartWay^{IM} Upgrade Kit. The Upgrade Kit includes idle reduction devices, low rolling resistance tires and advanced tractor and trailer aerodynamics. In every case, the fuel savings will pay for the loan and then some. For more info visit www.epa.gov/smartway/financing.htm.





CALCULATE YOUR SAVINGS

TO THE ENVIRONMENT. TO THE BOTTOM LINE.



FOR TRUCKING COMPANIES, SMARTWAY CAN ADD UP TO 15% IN FUEL SAVINGS.

SmartWay®Transport private fleets and for-hire carriers lower greenhouse gases and other emissions, while saving real money on fuel. Savings can average from \$2,500 to \$7,000 per truck per year, depending on the technologies installed.

To find out more about this collaborative program, please call 1-734-214-4767 or visit www.epa.gov/smartway.



Advertising – Logistics & Affiliates

BE PART OF THE BIG YOU'RE A CLICK AWAY PICTURE FOR CLEANER AIR FROM A SMARTER SUPPLY CHAIN



As SmartWay" Partners, manufacturers can lower emissions and fuel costs by 7% or more.

SmartWay*Transport helps shippers and for-hire carriers lower greenhouse gases and other emissions, while at the same time giving the average truck a fuel savings of \$2,000 per year.

To find out more about this new partnership, call for your info kit at 1-734-214-4767 or visit www.epa.gov/smartwaymanufacturers.



An innovative program from the U.S. Environmental Protection Agency



Logistics managers are constantly looking for ways to reduce costs for their customers through customized solutions. SmartWay* Transport Partnership is one smart money-saving program grounded in innovative business strategies and new technologies. SmartWay Transport is about streamlined logistics operations that reduce fuel costs while reducing greenhouse gases and other emissions.

To find out more about this collaborative program, please call 1-734-214-4767 or visit www.epa.gov/smartway.







Owens Corning Ad





Extending Campaign's Reach: Brochure Development



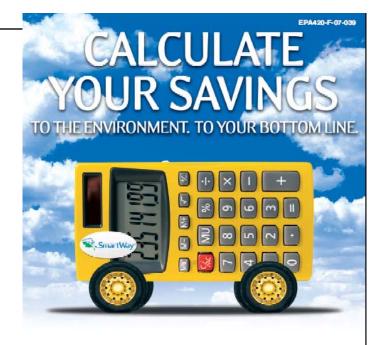
Introducing SmartWay*Transport Partnership

Freight Shippers



www.epa.gov/smartway





Introducing SmartWay*Transport Partnership

Freight Carriers



www.epa.gov/smartway



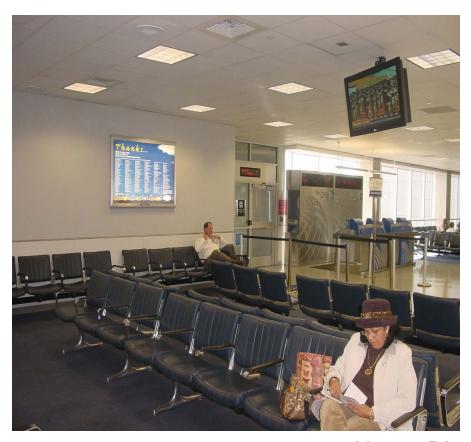


Extending Campaign's Reach: New SmartWay Transport PSA Efforts

- Airport Dioramas
 - SmartWay PSAs on 139 Airport Dioramas in 20 airports across the nation
- o Truck Stops
 - 1200 Truck stops via Transcore Media
- Building relationships with industry celebrities



New SmartWay Transport PSA Efforts





Houston Airport, Terminal E



New PSA Efforts continued

- Trick My Truck TV
 Show and promotional endorsements
 - Our relationship w/TMT has resulted in two major products:
 - SmartWay concept integrated into a TMT TV episode
 - Print, video and radio PSA





Add CSM intro video and radio



Extending Campaign's Reach: Redesigned SmartWay Transport Site

OGoals

- Create a clean, business-friendly, and user focused web environment
- Better represent the brand
- Create a more dynamic experience
- Establish a connection between the site and other marketing efforts



SmartWay Home

Basic Information

SmartWay Vehicles

SmartWay
Transport
Basic
Information
Where You Work
What SmartWay
Can Do For
You
Calculators
Partner List
Partner
Resources
Become a
Partner

Newsroom



SmartWaySM Transport is an innovative collaboration between EPA and the freight sector designed to improve energy efficiency, reduce greenhouse gas and air pollutant emissions, and improve energy security. Learn more about what SmartWay can do for you.



Companies that participate in SmartWay
Transport programs save money, reduce fuel consumption and are recognized for
their social responsibility and leadership. <u>Join the SmartWay Transport Partnership</u>
now.

Newsroom

Latest News: October 7, 2008

SmartWay announces
27 winners of the 2008
SmartWay Excellence
Awards.

September 24, 2008:

EPA Awards \$3.4 Million in Grants for Innovative Finance Loans for Fuelefficient Trucks and Equipment

Featured Videos and Webinars:



Tools

Idling Reduction:

- Idling Reduction
 Options
- Idling Reduction Technologies List

Innovative Financing:

- SmartWay Finance
 Center [EXIT Disclaimer]
- SmartWay Clean
 Diesel Finance Options

Calculators:

- Single owner calculator (one truck).
- Fleet owner calculator

Partners

About the Partnership:

- Join the Partnership
- View our list of Partners and Affiliates
- Explore Frequently Asked Questions

Carrier Resources:

- FLEET Performance Model for Carriers (XLS) (ZIP 1.1 M)
- The FLEET Model
 Short Version for
 Small Carriers (PDF)
 (7 pp, 246 K) (Also
 available in an
 available Excel



SmartWay PSA Campaign Results

- Campaign continues to pick up steam. In 2006 and 2007, Freight industry showed statistically significant increases on key SmartWay Brand metrics
 - Aided awareness for the SmartWay Transport Partnership has increased 146% since its inception in 2005
 - 13% in 2005
 - 0 19% in 2006
 - O 32% in 2007
 - Familiarity with the program has increased 190% since 2005
 - 0 11% in2005
 - 18% in 2006
 - 32% in 2007
 - O The proportion who are "very familiar" has tripled since the beginning of the program (2% in 2005 vs. 6% in 2007).
 - Advertising awareness has increased
 - 32% in 2006
 - O 41% in 2007 (report seeing at least one ad)



SmartWay Campaign Results

- Favorability toward the program is up 71% since program inception
 - ○35% in 2005
 - ○52% in 2006
 - ○60% in 2007
- Active participation and likelihood to participate are both up
 - 08% currently participate vs. 3% in 2005 and 5% in 2006
 - O44% are likely to participate (as compared to 28% in 2006 and 24% in 2005.)
- Over 1000 SmartWay Partners



Campaign Expansion: Generating More Impact

- **OTruck Shows**
 - Tractor/Trailer OEM displays
 - Partner Displays
- ODevelopment of Radio Spots
 - Five radio spots broadcast in the fall of 2007 through 2008
 - SmartWay introductory spots
 - SmartWay featuring Chrome Shop Mafia star, Bryan Martin
 - SmartWay Song



Tractor OEM Display at GATS





Add SW song and SW radio



Campaign Expansion: Collateral Product Development

- SupplementaryProducts
 - Items promoting various program components
 - Trucker appreciation marketing products





Affordable Loans help you purchase fuel-saving technologies and reduce costs.

Flexible terms, no collateral required.

Ask us how...



www.epa.gov/smartway 734-214-4767

An innovative collaboration between the freight industry and the U.S. Environmental Protection Agency

YOU DESERVE A CUP OF COFFEE FOR ALL THAT YOU DO!



SmartWay* in partnership with Overdrive salutes truckers for all that you do!

To learn how SmartWay can help you reduce fuel consumption and save money, please call 734-214-4767 or visit epa.gov/smartway.

Work Smarter, Not Harder



An innovative program from the U.S. Environmental Protection Agency



Partner Recognition/Partner Retention Annual Partner Awards

Purpose

- Recognize SmartWay industry leaders with awards
 - Highlight accomplishments of outstanding SmartWay Transport Partners
- Publicize SmartWay program results
- Opportunity to increase visibility of SmartWay
 - EPA acknowledges award winners
 - Partners market that they are awardees
 - Affiliates recognize members that are winners



Partner Recognition PSAs







Evolving the Brand: Consumer Outreach Campaign

- Multimedia Advertising Campaign launched July 2008
 - o TV Ad
 - o Radio Ads
 - o Print Ads
- Leverage the industry's marketing strategies



Why a Consumer Outreach Campaign?

- Highlights the SmartWay Brand and its meaning
 - For both passenger cars/trucks and heavy duty trucks
- Assists consumers with recognizing the SmartWay leaf/logo
 - SmartWay leaf is an easy way for consumers to identify cleaner and more fuel efficient vehicles
- Builds on the previous successes that call for individual action and choices to save fuel, money and the environment
- Leads to an increased demand for SmartWay Vehicles.
 - Designed to influence purchasing decisions
- Launch of new consumer portal of website



PSA Campaign Materials Multi-media: TV, Radio, Print

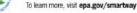




Let's face it, any time your fleet can boost fuel efficiency by 10 to 20%, it reflects well on you and your bottom line. U.S. EPA certified SmartWay Tractors and Trailers allow you to do just that. You can also display the SmartWay certification mark, a symbol of environmental distinction, which also reflects well on you. The SmartWay leaf indicates to both industry and the public that you operate the cleanest and most efficient trucks and equipment available today.







SmartWay Leaf TV and Radio Ad



SmartWay Web "Portal"

OGoals:

- Create web "portal" for ALL SmartWay branded programs
- Launching pad for easy access to:
 - OConsumer SmartWay
 - Government related SmartWay Resources
 - OBusiness-related SmartWay resources
- Portal reinforces the brand



SmartWay Home
Basic Information
SmartWay Vehicles
SmartWay
Transport
Newsroom



The Smart Way to Save Fuel, Money, and the Environment

SmartWay Certified Vehicles



Shopping for SmartWay Certified Vehicles? Look for the leaf on the EPA Green Vehicle Guide!

- Smart Buying and Driving Tips
- Learn More about SmartWay Certified Vehicles

SmartWay Financing Options

New for Freight Companies and Owner-Operators!



Get technology and truck financing through our Innovative Financing!

- SmartWay Clean Diesel Finance
- SmartWay Finance
 Center EXIT Disclaimer

New Leaf Campaign



Learn how choosing green cars and trucks can save and money, and help the environment!

- Watch the TV commercial
- Listen to the radio commercial
- View the print PSAs

SmartWay Transport



Ready to join a partnership that will save money and reduce fuel consumption?

- Join SmartWay
- Download the FLEET
 Models
- · View the Partner List

SmartWay Tractors & Trailers



Learn about the benefits of Certified SmartWay tractors and trailers!

- Partner FAQs
- OEM Specifications
- Idling Reduction Strategies

News & Features

- October 7, 2008
 SmartWay announces
 27 winners of the 2008
 SmartWay Excellence
 Awards.
- September 24, 2008: EPA Awards \$3.4 Million in Grants for Innovative Finance Loans for Fuelefficient Trucks and Equipment

Read More SmartWay News



Leveraging Other Assets

- Anticipate leveraging additional media value through the following entities:
 - Auto OEMs
 - Auto Dealerships
 - Auto websites
 - Vehix, CarMax, Edmunds.com
 - Truck OEMs
 - Shippers
- Non-traditional methods
 - Pump Top TV

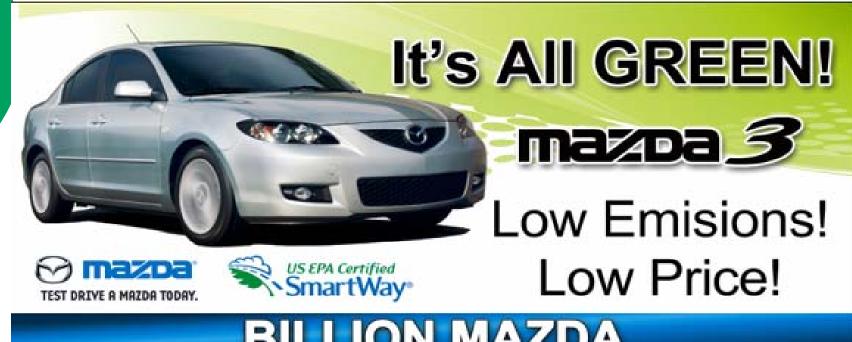


Industry Promotion

- Marketing traction examples:
 - Ford Motor Company is using the Cert Mark in their Fusion Ads
 - Mazda Billboard
 - Chrysler ad in WSJ and marketing brochure
 - Nissan poster featured at "Go Green Expo" in NYC
 - Credit Unions offering low cost loans for SmartWay® certified vehicles
 - Hewlett Packard using SmartWay logo on specific product shipping boxes



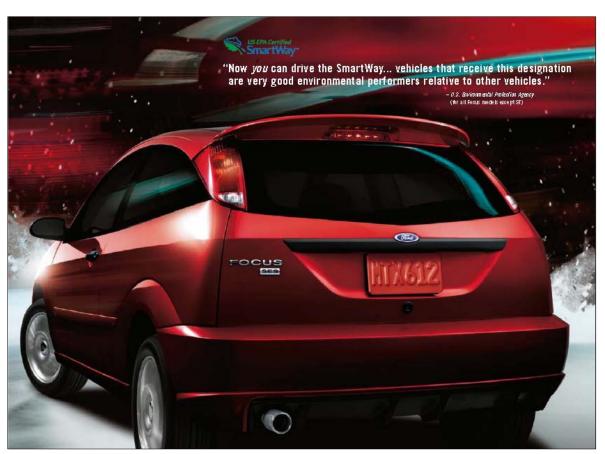
Examples: Industry Promotion



BILLION MAZDA



Examples: Industry Promotion





Examples: Hewlett - Packard









Leveraging the Freight Sector

- SmartWay Transport helps to reach the consumer through SmartWay Tractors/Trailers
 - We are using the tractors and trailers like billboards to showcase the SmartWay brand
- Several SmartWay Partners have qualified to place the Certification Logo on the exteriors of their tractors/trailers, representing over 1500 trucks.



SmartWay Leaf Campaign: Results Thus Far

- O Donated Media value
 - Total Estimated Campaign Value: \$8,937,640
- O Web hits
 - SmartWay website is the 2nd most visited website in Office of Transportation and Air Quality
- Tracking Survey
 - Benchmark fielded
 - Wave one conducted 6 months after campaign launch



Marketing: Where We Go From Here

- Extraordinary times for auto manufacturers
- SmartWay will continue to play an important role
- Continued outreach to the light duty and heavy duty OEMs and other car industry members to create individual company strategies tied to our campaign

