# Module 4: Expansion and Refinement Stage 2006...

#### 2006

#### **Expansion and Refinement Stage**

- ➤ Partner Management Focus; Approaching 500 Partners
- ➤ Innovative Capitalization Efforts
- ➤ First Annual SmartWay Awards
- ➤ SmartWay Light-Duty Designation Launched
- SmartWay Grow and Go launched



# Module 4: Expansion and Refinement Stage ....2007-2008

#### ➤ Supply Chain Concepts Introduced 2007 ► Launched SmartWay Tractors and Trailers & Certified Vehicles ➤ SmartWay Finance Center Opens ➤ Second Annual Awards Held ➤ Accelerating Partner Growth ➤ Over 1,000 Partners 2008 ➤ Begin Development of Heavy-Duty Fuel Economy Test Program Supply Chain/SWT 2.0 development begins ➤ Package Labeling Pilots Begin **▶** Consumer Awareness Marketing Begins ➤ New Web Portal **►US/Canada Partner Networking Forum ►** Launch Partner Webinar Series



# Managing SmartWay Partner Management Challenge

- Adapting to significant growth
  - Increasing Partner Management Efficiency
  - Tool Development
  - Prioritizing tasks
- More Partners = More EPA Support
  - Without additional support, each Partner will receive less attention



# Managing SmartWay Partner Management Challenge

- Adding value to Partners
  - With reduced attention, it is more difficult to give each partner attention to undertake marketing and publicity events
  - To give staff more time to pursue value-added activities, EPA developed quantitative FLEET approval guidelines.
  - Partner Account Managers approve the FLEET automatically, rather than waiting for a SmartWay Program Manager. Allows companies to "get it right the first time."
- O Partner compliance to ensure program integrity
  - As program grows, so does challenge of ensuring partner commitments are kept
  - EPA implemented an enforcement process to put non-compliant Partners on notice and remove those that did not comply



# Recruiting

# Challenges in a Growing Program

- O No longer a primary focus, but still an important (but smaller) task
  - Focus on large, prominent companies
  - More reactive, rather than proactive
  - Indirect recruiting, through current Partners (specifically Shippers, Logistics, and Affiliates)
- Ensuring new Recruits actively participate
  - FLEET model due when new Partners join
  - Reduces EPA Partner Management burden
  - Previously, Partners had a grace period to complete the FLEET



# **Funding** (2006)

### Fiscal Year 2006 Budget: \$1,850,000



- O Recruiting and Partner Management: \$750,000
  - EPA Contractor Support
  - EPA and Contractor Travel
  - IT Support
  - Marketing Material for Recruiting/Partner Management
- Marketing and Communication: \$400,000
  - EPA Contractor Support
  - Communication Campaign (i.e. PSAs)
  - Outreach Material Development (documents, displays, banners, award trophies, etc.)
- Technology and Verification: \$300,000
- Expansion Projects: \$300,000
  - Light-Duty Vehicles, Drayage and Ports
- General Operating Costs / Other: \$100,000

# Staffing Needs (Program Management/ Expansion) 2006 - 2007

#### 15-20 Total FTEs

- Program Management:
  - Institutional Knowledge / Generalists (experience with various program aspects and design)
  - Experience in voluntary program design and implementation
- Recruiting / Partner Management Staff:
  - Experience identifying and pitching ideas to decision makers.
  - Strong interpersonal communication, sales, and marketing skills
  - Strong presentation and networking skills
  - Experience as an account manager preferred (with freight industry experience)
  - Knowledge of SmartWay fuel saving technologies
  - Strong quantitative, Excel modeling and organizational skills
  - Strong interpersona and relationship building skills.
- Technical Support and New Initiatives Staff:
  - Ability to write and interpret technical reports / convey technical knowledge
  - Entrepreneurial; Identify trends: Understand technology adoption life cycle
  - Industry Sectors Specific Knowledge— Financial, Ports, Borders/International



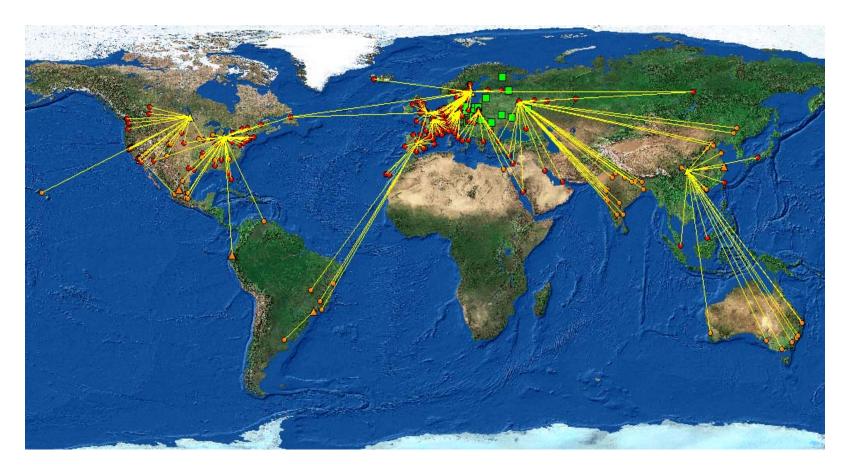
# The SmartWay Vision for Green Supply Chain

- Minimizing CO2 production in global supply chains is a prime determinant in freight transportation decisions
- Full transparency exists in freight management carbon decision-making
- SmartWay carriers are enabled with better benchmarking tools
- Universal usage of a global database of company emission factors
- "SmartWay" Programs exist in all major industrialized countries





# Measuring and Reducing Emissions from the Supply Chain





### The Demand

- Demand for Multimodal CO2 Model from Industry
  - Demand for CO2 inventory (footprint)
  - Some interest in NOx and PM
  - Also demand for efficiency measurement & optimization
- Stakeholders are asking EPA to take lead role
  - Desire for a Federal program
  - Desire for multi-modal program
  - Desire for a consistent, global methodology
- Climate is High Profile now
  - Industry needs to quickly inventory, benchmark, and achieve improvements
  - Energy security and energy prices underscore urgency

# SmartWay as a Template for Global Freight Programs

- Multiple countries and NGOs are now inquiring about implementing SmartWay programs abroad:
  - SmartWay-like programs already in Canada & Mexico
- Leading Shipper Partners asking for broader Partnership to cover their global supply chains:
  - Measurement -
    - Industry needs to assess CO2 "footprint"
    - O Demand for multi-modal Supply Chain CO2 model
  - Optimization -
    - Industry needs to optimize transport mode;
      - For example; shifting from air to marine, saves fuel & reduces CO2
    - Demand for transparent carrier performance data information;
      - Shippers can select the most efficient carriers



# The SmartWay Response

#### Comparison of the compariso

- Current systems use industry average emission rates
- SmartWay Supply Chain will be able to present data at the company level
  - Allow more refined inventories
  - Allow comparisons between providers
  - Allow for mode and provider Optimization

#### Methods

- Multiple systems currently exist
- SmartWay will provide a consistent methodology, means of collection, and storage of data:
- Globally accessible database

### Software

- Current systems use stand-alone software
- SmartWay Supply Chain will integrate into existing software
- Also provide a stand-alone version



### The Results - Driven

- Drives Optimization
  - As shippers participate and encourage carrier participation:
    - O Drives optimization in the carrier industry as carriers respond to the new transparency and competition
    - O Increases shipper participation as other shippers strive to catch up with industry leaders who are using more efficient carriers
  - Increased participation creates a globally self reinforcing loop of participation and optimization
- O Drives the Public Policy Debate
- O Drives Technology Development
  - Mode and company comparisons will foster new fuel saving technologies



## **Proposed Timeline**

- Early 2009 (March-April)
  - Shipper Model
  - Truck Carrier Model
  - Rail Carrier model
- O Mid 2009 (July-Aug)
  - Database System
  - Air and Maritime models
  - Logistics Model
  - Drayage Model
  - Logo Use requirements
- Late 2009 (October-November)
  - Integrated system
  - Awards Criteria

